



October 29, 2020

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. PL No.102 #20-004 for United Telephone Company of the Northwest d/b/a CenturyLink,
Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink Price List. The following revisions are being submitted with a proposed effective date of November 1, 2020.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
9	1	1st

This filing adds language pursuant to 47 CFR §9.16(b)(1) and (2), pertaining to Kari's Law. Specifically, these revisions add language related to requirements that equipment manufactured after that date be configured to allow callers to dial "911" directly without first dialing an access code. Where applicable, features or calling options that allow configurations that require an access code before reaching the telephone company's network must not be configured as such for 911 calls.

If you have any questions regarding this filing, please contact Ms. Samantha Ridderbusch at (503) 242-7989 or me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR2020-13

ROBYN CRICHTON
Government Operations Manager
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CENTREX

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described under Section 8 "Multi-Line Telephone Systems" (MLTS) in United Telephone Company of the Northwest Oregon Price List.

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Centrex is a digital communications service provided by central office equipment located on telephone company premises. The service is subject to the availability of facilities, features and central office equipment. The service provides access to the local exchange, interexchange access, intrasystem communications, and Centrex feature packages.

I. FEATURE PACKAGES

A. Basic Feature Package (Station, System & Other)

STATION FEATURES

- Automatic Line
- Blind Transfer Recall
- Call Forward ALL Calls
- Call Forward Busy
- Call Forward No Answer
- Call Park
- Call Pickup
- Call Waiting
- Call Waiting and Three-Way Calling Interactions
- Camp-on With Music
- Consultation Hold
- Permanent Hold
- Ring Again
- Speed Call, Group, Long List
- Speed Call, Individual, Long List
- Speed Call, Individual, Short List
- Station Call Park
- Three-Way Conference/Transfer

SYSTEM FEATURES

- Call Restriction
 - Fully-Restricted Service
 - Semi-Restricted Service
 - Toll-Restricted Service
 - Unrestricted Service
- Code Call Access
- Code Restriction