



1800 41st St., Suite N-100  
Everett, WA 98203

March 30, 2017

Advice Letter No. OR-17-02

Filing Center  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – New Commercial Bundled Service

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets.

The purpose of this filing is to introduce Frontier Commercial Voice Unlimited new bundled service.

The rate for this bundle of services does not exceed the total of the individual tariffed rates for the service components of the bundle.

Frontier is sending the confidential work papers via UPS delivery.

It is respectfully requested that this filing become effective on May 22, 2017.

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Section IV  
Schedule 20  
2<sup>nd</sup> Revised Sheet No. 54

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER COMMERCIAL VOICE UNLIMITED

(N)

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. GENERAL

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tarified in the appropriate FCC tariff.

Basic Bundle

Single Party Flat Rate Access Line  
Basic Call Forward  
Call Forward Busy  
Call Forward No Answer  
Call Waiting/Cancel Call Waiting  
Caller ID  
Call Waiting ID  
3 Way Calling  
Hunting

C. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

(N)

(D)

ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
REGULATORY AFFAIRS  
401 MERRITT 7  
NORWALK, CT 06851

ISSUED:  
EFFECTIVE  
ADVICE LETTER NO.

MARCH 30, 2017  
MAY 22, 2017  
OR-17-02

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER COMMERCIAL VOICE UNLIMITED

(N)

C. CONDITIONS (Continued)

- 5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- 6. The bundle rate will appear as a single line item on the customer's bill.
- 7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- 8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- 9. The bundle is offered on a month-to-month, or one year term basis.
- 10. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- 11. Term plans will auto renew unless notification is received from the customer sixty days in advance.

D. RATES AND CHARGES

- 1. Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- 2. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00

(N)

(D)

ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
REGULATORY AFFAIRS  
401 MERRITT 7  
NORWALK, CT 06851

ISSUED:  
EFFECTIVE  
ADVICE LETTER NO.

MARCH 30, 2017  
MAY 22, 2017  
OR-17-02

Section IV  
Schedule 20  
~~1st~~<sup>2nd</sup> Revised Sheet No. 54

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

**BUNDLED SERVICES**

~~RESERVED FOR FUTURE USE~~ FRONTIER COMMERCIAL VOICE UNLIMITED

(N)

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. GENERAL

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.

Basic Bundle

Single Party Flat Rate Access Line  
Basic Call Forward  
Call Forward Busy  
Call Forward No Answer  
Call Waiting/Cancel Call Waiting  
Caller ID  
Call Waiting ID  
3 Way Calling  
Hunting

C. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

(N)

~~Material relocated to Section IV, Schedule 15, Discontinued Services.~~

(D)

ISSUED BY: KENNETH MASON ALLISON ELLIS  
SENIOR VICE PRESIDENT  
GOVERNMENT & REGULATORY AFFAIRS  
180 S. CLINTON AVE. 401 MERRITT 7  
ROCHESTER, NY 14646 NORWALK, CT 06851

ISSUED: JUNE 28, 2012 MARCH 30, 2017  
EFFECTIVE JULY 14, 2012 MAY 22, 2017  
ADVICE LETTER NO. OR-127-042

GENERAL SERVICES

**BUNDLED SERVICES**

~~RESERVED FOR FUTURE USE (Continued)~~ FRONTIER COMMERCIAL VOICE UNLIMITED

(N)

C. CONDITIONS (Continued)

5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
9. The bundle is offered on a month-to-month, or one year term basis.
10. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
11. Term plans will auto renew unless notification is received from the customer sixty days in advance.

D. RATES AND CHARGES

1. Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
<u>Month to Month</u>	<u>\$33.00</u>
<u>One Year Term</u>	<u>\$28.00</u>

(N)

~~Material relocated to Section IV, Schedule 15, Discontinued Services.~~

(D)

ISSUED BY: ~~KENNETH MASON~~ALLISON ELLIS  
SENIOR VICE PRESIDENT  
~~GOVERNMENT & REGULATORY AFFAIRS~~  
180 S. CLINTON AVE. 401 MERRITT 7  
ROCHESTER, NY 14646NORWALK, CT 06851

ISSUED: ~~JUNE 28, 2012~~MARCH 30, 2017  
EFFECTIVE ~~JULY 14, 2012~~MAY 22, 2017  
ADVICE LETTER NO. OR-127-042