

February 22, 2018

***VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY***

Public Utility Commission of Oregon
201 High Street SE, Suite 100
Salem, OR 97301-3398

Attn: Filing Center

**RE: Advice No. 18-002—Rule 11B – General Rules and Regulations Charges for
Collection Activity and Schedule 300 – Charges as Defined by Rules and Regulations**

In compliance with ORS 757.205 and OAR 860-022-0025, PacifiCorp d/b/a Pacific Power submits for filing with the Public Utility Commission of Oregon (Commission) the proposed tariff pages associated with Tariff P.U.C. OR No. 36, which sets forth all rates, tolls, charges, rules, and regulations applicable to electric service in Oregon. PacifiCorp respectfully requests an effective date of April 11, 2018.

Fifth Revision of Sheet No. 300-2	Schedule 300	Charges as Defined by Rules and Regulations
Second Revision of Sheet No. 300-3	Schedule 300	Charges as Defined by Rules and Regulations
First Revision of Sheet No. R11B-5	Rule 11B	General Rules and Regulations Charges for Collection Activity

The purpose of this filing is to add language to Rule 11B and Schedule 300 relating to a new Remote Reconnection Charge associated with the company's new automated metering infrastructure (AMI). PacifiCorp proposes to add this remote reconnection fee for network meters with the ability to power on or power off remotely.

Background and Applicability

PacifiCorp began deployment of AMI to Oregon customers in 2017 and will continue installation through 2018 and 2019.

The company expects to begin remotely disconnecting and reconnecting service without having to dispatch an employee in areas where AMI has been installed and the network is in place. The proposed remote reconnection fee is subject to the terms stated in Rule 11A for electric service disconnection due to a default by the customer. PacifiCorp notes that not all meters will have the ability for remote access. For example, non-remote reconnection charges will still be required for customers who opt out of the installation of an AMI meter, for customers in areas in the process of deployment, and for customers with complex metering that requires technical

expertise to safely disconnect and reconnect. No changes are proposed to those non-remote reconnection fees.

Automated Reconnect Process

In December 2017, PacifiCorp implemented an automated reconnect process once payment has been received following an involuntary disconnection of service. Beginning May 1, 2018, this automatic process will include the remote disconnection and reconnection of electric service through an AMI meter. This automated process will expedite service restoration and reduce the number of contacts a customer needs to make to have service restored. Generally, the customer contacts the company to obtain a quote on the amount needed to reconnect the service. Once payment has been received through any of our payment channels, an order to reconnect the meter is automatically generated, eliminating the need for the customer to make another call to verify payment and request reconnection of service. In addition to the traditional method of mailing a check to the company, a number of expedited payment methods are offered: by telephone, through an extensive payment station network that includes such stores as WalMart and Fred Meyer, through a Pacific Power web account, or through the Pacific Power mobile application for smart phones and tablets.

Linking the payment process with remote connection technology reduces the costs for the company and consequently lowers the fees regardless of the time of day, or the day of the week, for customers where an AMI meter is installed. Therefore, the proposed remote reconnection fee is based on resources required to process the customer's initial request for a quote to have power turned on; no truck expense or field labor expense is necessary or included. The proposed seven dollar fee is based on the average cost of a call to PacifiCorp's call center. The calculation is derived from the labor, material, and operating costs for the call center and the number of phone calls received in calendar year 2017. The work papers containing the calculations supporting the charge are considered confidential and will be provided to the Commission via overnight delivery. Confidential information is provided under OAR 860-001-0070.

Tariff Filing Requirements

The proposed changes will affect those customers that experience a discontinuation of service due to customer default and will be reconnected remotely; therefore the number of customers affected is not known at this time.

PacifiCorp respectfully requests that all communications related to this filing be addressed to:

Oregon Dockets
PacifiCorp
825 NE Multnomah Street, Suite 2000
Portland, OR 97232
oregondockets@pacificorp.com

Charity Spires
PacifiCorp
825 NE Multnomah Street, Suite 2000
Portland, OR 97232
charity.spires@pacificorp.com

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In addition, it is respectfully requested that all information requests regarding this matter be addressed to:

By E-mail (preferred): datarequest@pacificorp.com

By regular mail: Data Request Response Center
PacifiCorp
825 NE Multnomah, Suite 2000
Portland, OR 97232

All other inquiries may be directed to me at (503) 813-6583.

Sincerely,

A handwritten signature in black ink, appearing to read "Natasha Siores", with a long horizontal flourish extending to the right.

Natasha Siores
Manager, Regulatory Affairs

Service Charges (continued)

<u>Rule No.</u>	<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>	
9	R9-1	Deposit: Agricultural Pumping No established credit or established high risk	amount not to exceed estimated season's billing	
10	R10-2	Late Payment Charge:	2.0% of amount not paid in full each month	
10	R10-2	Returned Payment Charge:	\$20.00	
11B	R11B-5	Reconnection Charge:		
		<u>Non-Remote Reconnection</u>		N
		Request for reconnect during regular business hours: Monday through Friday, except holidays 8:00 A.M. to 5:00 P.M.	\$30.00	
		Request for reconnect during non-regular business hours: Monday through Friday, except holidays 8:00 A.M. to 6:00 P.M. *	\$75.00	
		Saturday, Sunday & Holidays 8:00 A.M. to 6:00 P.M.	\$175.00	
		*Note: No reconnections will be scheduled after 7:00 P.M.		
		<u>Remote Reconnection</u>	\$7.00	N
11B	R11B-5	Pole Cut Reconnect Charge: Request for reconnect during regular business hours: Monday through Friday, except holidays 8:00 A.M. to 5:00 P.M.	\$100.00	
		Request for reconnect during non-regular business hours: Monday through Friday, except holidays 8:00 A.M. to 6:00 P.M. *	\$175.00	
		Saturday, Sunday & Holidays 8:00 A.M. to 6:00 P.M.	\$275.00	
		*Note: No reconnections will be scheduled after 7:00 P.M.		
11B	R11B-5	Field Visit Charge:	\$20.00	

(continued)

Service Charges (continued)				
<u>Rule No.</u>	<u>Sheet No.</u>	<u>Description</u>	<u>Charge</u>	
11B	R11B-5	Tampering/Unauthorized Reconnection	\$75.00	M
11D	R11D-7	Service Connection Charge: Request for reconnect during regular business hours: Monday through Friday, except holidays 8:00 A.M. to 5:00 P.M.	No Charge	
		Request for reconnect during non-regular business hours: Monday through Friday, except holidays 5:00 P.M. to 6:00 P.M.	\$75.00	
		Saturday, Sunday & Holidays 8:00 A.M. to 6:00 P.M.	\$175.00	
11D	R11D-7	Trouble Call Charge:	Actual Costs May Be Charged	
11D	R11D-7	Other Work at Consumer's Request:	Actual Costs May Be Charged	
13	R13-2	Facilities Charges: On Facilities at Less than 57,000 Volts Installed at Consumer's expense Installed at Company's expense On Facilities at and above 57,000 Volts Installed at Consumer's expense Installed at Company's expense	0.5% per month 1.4% per month 0.3% per month 0.9% per month	
13	R13-9	Temporary Service Charge: Service Drop and Meter only	Single phase \$85.00 Three phase \$115.00	
13	R13-11	Contract Administration Credit	\$250.00	
21	R21-3	Pre-Enrollment Usage Information: Bill Register History per Meter Validated Interval Data (15 – 60 minute) per Meter Analyzed Interval Meter Data	\$2.00 per year \$10.00 per month Cost Based Price	
21	R21-3	Pre-Enrollment Payment History:	\$2.00 per page	

(continued)

II. Charges for Collection Activity

A. Reconnection Charge

Whenever service has been discontinued by Company because of any default by the Consumer, as provided in these rules, a charge to cover the cost of a remote or a non-remote reconnection may be collected by Company before service is restored. See Schedule 300.

C

B. Field Visit Charge

The Company may assess the Consumer the Field Visit Charge shown on Schedule 300 whenever the Company visits a service address intending to reconnect or disconnect service, but due to the Consumer's action the Company is unable to complete the reconnection or disconnection at the time of the visit. If a payment is collected at the service address, the Company employee accepting payment will not dispense change for payment tendered in excess of the amount due or owing. Any excess payment shall be credited to the Consumer's account.

C. Tampering/Unauthorized Reconnection Charge

Where damage to Company's facilities has occurred due to tampering or where reconnection of service has been made by other than Company Personnel a Tampering / Unauthorized reconnection charge may be collected as specified in Schedule 300. This charge is not a waiver by Company of the rights to recover losses due to tampering. In addition to the above mentioned charge, person receiving service shall be liable for any damage to Company property.

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