



May 26, 2021

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. PL No.102 #21-004 for United Telephone Company of the Northwest d/b/a CenturyLink,  
Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink Price List. The following revisions are being submitted with a proposed effective date of June 1, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	10	1st
9	1	2nd

This filing adds language pursuant to 47 C.F.R § 9.16(b)(3), pertaining to Ray Baum's Act. Specifically, these revisions document the requirements that multiline telephone systems and fixed and non-fixed voice services must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point (PSAP). In recognition of customer obligations related to Ray Baum's Act, these revisions include indemnification provisions to which customers connecting MLTS to Company facilities and/or providing fixed or non-fixed services must adhere. Business customers have been notified of these changes.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, CenturyLink  
Mr. David Ziegler, CenturyLink

OR2021-11

**ROBYN CRICHTON**  
Government Operations Manager  
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**SPECIAL EXCHANGE SERVICES**

DIRECT INWARD DIALING SERVICE

DESCRIPTION

Direct Inward Dialing (DID) Service is available from digital central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant.

**DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 8.4.C.2. of the United Telephone Company of the Northwest d/b/a CenturyLink OR PUC No. 4 Tariff.**

(N)  
|  
(N)

CONDITIONS

- A. Customers will be required to maintain an adequate number of DID trunks to prevent network degradation.
- B. DID trunks are equipped for one-way inward service only and all trunks in a trunk group serving DID station lines must be equipped for DID service. Trunks serving non-DID station lines and trunks used for outward service from all station lines do not need to be equipped for DID service.
- C. DID service in connection with customer-provided switching equipment is furnished to the point of interface with the network. The customer's switching equipment must provide answer supervision.
- D. Numbers are available individually or in sequential number blocks of twenty-five (25). The assignment of telephone numbers and the sequence of numbers assigned to a DID service is at the discretion of the Company. Where equipment configuration requires the assignment of blocks of telephone numbers, charges and rates preceding are applicable for each unused number in the block of numbers assigned.
- E. The assignment of sequential numbers will be based on the availability of blocks of numbers and done at the discretion of the Company.
  - 1. A DID sequential number block is a group of twenty-five (25) telephone numbers in numeric order (the last digit of the first number within the block is a zero or five, and the last number within the block is a four or a nine.
- F. Directory listings for DID telephone numbers will be provided subject to the charges, rates, and conditions for business additional listings (Section 5).
- G. All calls to DID telephone numbers will be routed to the PBX for handling.

### CENTREX

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described under Section 8 "Multi-Line Telephone Systems" (MLTS) in United Telephone Company of the Northwest Oregon **OR PUC No. 4 Tariff.**

(T)

**Equipment connected as described preceding must also be configured such that it is capable of conveying the dispatchable location of a "911" caller as described in Section 8.4.C.2. of the United Telephone Company of the Northwest d/b/a CenturyLink OR PUC No. 4 Tariff.**

(N)

(N)

Centrex is a digital communications service provided by central office equipment located on telephone company premises. The service is subject to the availability of facilities, features and central office equipment. The service provides access to the local exchange, interexchange access, intrasystem communications, and Centrex feature packages.

#### I. FEATURE PACKAGES

##### A. Basic Feature Package (Station, System & Other)

###### STATION FEATURES

- Automatic Line
- Blind Transfer Recall
- Call Forward ALL Calls
- Call Forward Busy
- Call Forward No Answer
- Call Park
- Call Pickup
- Call Waiting
- Call Waiting and Three-Way Calling Interactions
- Camp-on With Music
- Consultation Hold
- Permanent Hold
- Ring Again
- Speed Call, Group, Long List
- Speed Call, Individual, Long List
- Speed Call, Individual, Short List
- Station Call Park
- Three-Way Conference/Transfer

###### SYSTEM FEATURES

- Call Restriction
  - Fully-Restricted Service
  - Semi-Restricted Service
  - Toll-Restricted Service
  - Unrestricted Service
- Code Call Access
- Code Restriction