



April 13, 2022

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 22-003 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC Price List No. 101

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC Price List No. 101. The following revisions are being submitted with a proposed effective date of April 15, 2022.

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This filing increases monthly rates for Flat Rate Access Service, Local Measured Service, Call Forwarding, Remote Call Forwarding, various Packaged Services, and Directory Listings. Customers were notified of these changes. Attachment A includes the Price Plan control list.

Also under this filing, Anonymous Call Reject *77 is being grandfathered, and obsoleted services Simple Choice One for Business and Simple Choice Two for Residence are being deleted.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Peter Gose - Lumen
David Ziegler - Lumen

OR2022-05

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**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 5
6th Revised Page 3

**BASIC EXCHANGE ACCESS SERVICE
(Business Only)**

5.3 BUSINESS RATES

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

<u>Class of Service</u> ⁽¹⁾	<u>Rate Group I</u>	<u>Rate Group II</u>
Flat Rate Service (1-PTY)	\$37.00 (I)	\$37.00 (I)
Local Measured Service ⁽²⁾	\$29.00 (I)	\$29.00 (I)
Payphone Service	\$20.31	\$27.25

Nonrecurring charges from Schedule 3 in the tariff and price list apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a nonrecurring charge.

⁽¹⁾ Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

⁽²⁾ Measured Usage Charges also apply. See Section 5 in Tariff No. 6.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
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CUSTOM CALLING SERVICE

5.6 RATES (Cont'd)

Applicable to business and residence one party line service.

- A. No Nonrecurring Charge applies for the installation or change of the following Custom Calling Service Features.

	<u>Monthly Rate</u>
Call Forwarding, each line equipped	\$5.00 (I)
Call Forward No Answer, each line equipped	3.00
Call Forward Busy, each line equipped	3.00
Call Forward Busy/No Answer	6.00
Speed Call, each line equipped	
Speed Call 8	5.00
Speed Call 30 ^[1]	6.00
3-Way Calling (a.k.a. Three-Way Calling), each line equipped	5.00
Call Waiting, each line equipped ^[1]	6.75
Call Waiting and Call Waiting Cancel	7.00
Distinctive Ring (a.k.a. Custom Ring), each number assigned	6.00
Intercom Calling ^[1]	4.50
Outbound Call Block Feature	5.00

^[1] Grandfathered to existing customers. No new service will be offered. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
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Price List**

Section 5
6th Revised Page 13

CUSTOM CALLING II

5.7 RATES AND CHARGES

	<u>Monthly Rate</u>	
Anonymous Call Reject *77 ^[3]	\$5.00	(C)
Busy Redial *66	5.00	
Call Return *69	5.00	
Caller ID ^[1]	10.00	
Call Forward Remote Access	3.00	
Call Waiting ID ^[2]	5.00	
Call Waiting Deluxe (DSCWID) ^{[2][3]}	5.00	
VIP Alert (a.k.a. Priority Call)	5.00	
Selective Call Accept *64 ^{[3][4]}	5.00	
Selective Call Forward *63	5.00	
Selective Call Rejection *60	5.00	
 Casual Calling Features ^[4]	 <u>Per Activation or Use</u>	
Busy Redial *66	\$ 1.50	
Call Return *69	1.50	
Call Trace *57	See Tariff No. 6	
Selective Call Accept *64 ^[3]	1.50	
Selective Call Forward *63 ^[3]	1.50	
Selective Call Rejection *60 ^[3]	1.50	

^[1] Name Delivery is dependent upon facilities availability.

^[2] Requires Caller ID and Call Waiting.

^[3] Grandfathered to existing customers. No new service will be offered. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

^[4] Casual Calling Features do not carry a monthly rate. The customer is charged each time the feature is activated. For all Casual Features except Customer Originated Trace, the total monthly charge for Casual Calling Feature activation will not exceed two times the monthly charge for the service.

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Price List**

Section 5
6th Revised Page 14

CUSTOM CALLING II

5.7 RATES AND CHARGES

A. Custom Calling II Discounts

1. Multiple Line Caller ID, per line

Monthly Rate

3 - 20 Lines	\$6.00
21 - 50 Lines	6.00
51+ Lines	6.00

2. The following discounted monthly rates will apply for any of the features if they are ordered in addition to any packages listed previously under Custom Calling I. If multiple Custom Calling II features are ordered without any Custom Calling I package, then the first feature will be billed at the regularly price listed rate and each subsequent feature will be billed at the discounted price.

Monthly Rate ⁽¹⁾

Anonymous Caller Reject *77 ⁽¹⁾	\$5.00
Busy Redial *66	5.00
Call Return *69	5.00
Caller ID	10.00
Call Forward Remote Access	3.00
Personal Ringing (a.k.a. Custom Ring) ⁽²⁾	6.00
VIP Alert (a.k.a. Priority Call)	5.00
Selective Call Accept *64 ⁽¹⁾	5.00
Selective Call Forward *63	5.00
Selective Call Rejection *60	5.00

(C)

⁽¹⁾ Grandfathered to existing customers. No new service will be offered. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

⁽²⁾ Effective October 22, 2021, only one additional number may be assigned to a single line. Lines to which multiple numbers were assigned prior to that date are grandfathered and limited to lines in service at existing locations.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

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3rd Revised Page 19

REMOTE CALL FORWARDING SERVICE

5.9 CONDITIONS (Cont'd)

M. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone (RCF location).

1. Between the calling telephone and the called RCF location, the calling party is responsible for the payment of the charges applicable for the type of call involved with the exception of those calls which are placed collect and accepted by the RCF Service customer.
2. The RCF Service customer is responsible for the payment of the charges from the called telephone (RCF location) to the terminating telephone. The applicable charges for this portion of the remotely forwarded call shall be:
 - the EAS measured usage rate (See Tariff No. 6), or
 - the appropriate dial, station-to-station charge.

These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

N. RCF Service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.

RATES

	<u>Service Code</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
A. Each Remote Call Forwarding Service without call screening and blocking with call screening and blocking	RCF RCFB	* *	\$26.00 (I) 27.50
B. Change of local telephone number	--	*	--
C. Change of number to the call forwarding location	--	*	--

* A service charge as set forth in Section 3 applies.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 5
6th Revised Page 26

PACKAGED SERVICES

5.13 SIMPLE CHOICE ONE ⁽¹⁾ and SIMPLE CHOICE TWO ⁽¹⁾ (Cont'd)

C. CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this price list shall apply.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice One and Simple Choice Two. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to Simple Choice Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice One and Simple Choice Two features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice One and Simple Choice Two. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this price list, increase, Simple Choice One and Simple Choice Two rates may also increase.

D. RATES

	<u>Residence</u>	<u>Business</u>	
Simple Choice One Rate Group 1 and 2	\$40.00 (I)	Not Available	(D)
Simple Choice Two Rate Group 1 and 2	Not Available	Not Available	(D)

Nonrecurring

A nonrecurring charge will not apply for installation of the features for Simple Choice One and Simple Choice Two. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 3.

⁽¹⁾ Grandfathered to existing customers at their present location. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 5
6th Revised Page 29

PACKAGED SERVICES

5.15 SIMPLE CHOICE ⁽¹⁾/BUSINESS ASSIST ADVANTAGE (Cont'd)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions are found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5.
2. Nonrecurring charges as specified elsewhere in this price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice/Business Assist Advantage. However, appropriate nonrecurring charges apply for installation of, moves, and changes to the access line.
3. Simple Choice/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.
4. All recurring charges applicable to an access line apply to Simple Choice/Business Assist Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
5. If access line rates increase for residence and business service, as found in CenturyTel of Oregon, Inc. P.U.C. Or. No. 5. Simple Choice/Business Assist Advantage rates may also increase.

D. RATES

	Monthly Rate	
	<u>Residence</u>	<u>Business</u>
Simple Choice ⁽¹⁾		
- Rate Group 1 and 2	\$41.00 (I)	--
Business Assist Advantage		
- Rate Group 1 and 2	--	\$57.00 (I)

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Schedule 3 of CenturyTel of Oregon, Inc. P.U.C. Or. No. 6.

- ⁽¹⁾ Effective December 26, 2014, Simple Choice is not available to new customers and is limited to lines in service for existing customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

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PACKAGED SERVICES

5.17 SIMPLE CHOICE UNLIMITED ⁽³⁾ (Cont'd)

D. MONTHLY RATES

Simple Choice Unlimited ⁽¹⁾⁽³⁾

Local Exchange Service	Monthly Rate ⁽²⁾
Choice of available Custom Calling Service or Custom Calling II Service Features	\$35.95 (1)

- ¹⁾ Nonregulated voicemail (where available) is included. A \$2.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.
- ⁽²⁾ Flat rate EAS charges are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.
- ⁽³⁾ Effective December 26, 2014, Simple Choice Unlimited is not available to new customers and is limited to lines in service for existing customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

CenturyTel of Oregon, Inc. d/b/a CenturyLink
PL No. 101 #22-003

Effective: April 15, 2022

OR2022-05

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

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5th Revised Page 35

PACKAGED SERVICES

5.21 BUSINESS UNLIMITED (Cont'd)

C. FEATURES

- 3-Way Calling
- Anonymous Call Reject *77
- Busy Redial *66
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Forwarding
- Call Return *69
- Caller ID (with Name)
- Call Waiting and Cancel Call Waiting
- Call Waiting ID
- Distinctive Ring
- Hunting
- Message Waiting Indicator
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60
- Speed Call 8 or Speed Call 30
- VIP Alert
- Voice Mail (Where Available) ⁽¹⁾

D. MONTHLY RATES

The following rates apply in addition to the monthly rates applicable for companion long distance service.

Primary Access Line Charge	Each Additional Access Line Charge
\$51.00 (I)	\$51.00 (I)

⁽¹⁾ A \$2.99 Non-Telecom Services Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voice Mail feature.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

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PACKAGED SERVICES

	<u>Monthly Rate</u> ⁽¹⁾
5.22 <u>ECONOMY PACK BUNDLE</u>	\$39.95 ⁽²⁾ (I)
Local Exchange Service	
Caller ID Name and Number (includes Anonymous Call Reject #77) – Optional	
Call Waiting ID – Optional	
Call Waiting – Optional	

(1) Flat rate EAS charges are included in this rate.

(2) The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
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Price List**

Section 6
6th Revised Page 4

DIRECTORY SERVICE

6.1 DIRECTORY LISTINGS (Cont'd)

A. RESIDENCE AND BUSINESS RATES

Listings Service	NRC	Monthly Rate All Exchanges
Additional Listing	\$5.00	\$5.00 (1)
Alternate Listing	5.00	5.00 (1)
Cross-Reference Listing	5.00	5.00 (1)
Foreign Listing, Alpha Section	5.00	5.00 (1)
Lines of Information, per line	5.00	5.00 (1)
Non-Published Listing	(1)	(1)
Non-Listed Listing	(1)	(1)

(1) Rates for Non-Published and Non-Listed Services are found in the CenturyTel of Oregon d/b/a CenturyLink OR PUC Tariff No. 6.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 6
2nd Revised Page 7

LOCAL OPERATOR SERVICE CHARGES

6.2 RATES

The charges for all Local Operator Handled Services are billed to the calling party, unless the charge is billed to the called party as a collect call and the charge is accepted by the called party; or, the charge is billed to an authorized third telephone number, authorized calling card, or special billing number. The charges cannot be billed to a payphone.

	<u>Nonrecurring Charge</u>
Customer Dialed Calling Card	\$.90 (I)
Operator Handled Station-to-Station	2.25 (I)
Operator Handled Person-to-Person	5.25 (I)

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 6
7th Revised Page 8

DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
2. There are no call allowances or exemptions for Directory Assistance. A maximum of two requests per call are allowed. If two telephone numbers are requested in a single directory assistance call, Directory Assistance Call Completion described in Section 6.5 is available only for the second telephone number provided.
3. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of \$4.25 per listing requested will apply. This is in addition to charges listed under Rates following.

B. RATES

Rate Per Month

1. Each call dialed directly by customer **\$4.50 (I)**
2. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 6
8th Revised Page 9

DIRECTORY ASSISTANCE SERVICE

6.4 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided to customers of the company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

A. TERMS AND CONDITIONS

1. There are no call allowances or exemptions for National Directory Assistance customers.
2. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing, and also asks for a listing within their local Directory Assistance service area, the charge for National Directory Assistance applies.
3. A maximum of two requested telephone numbers are allowed per call.
4. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
5. In locations, including Public Access Lines, where the customer has the capability to dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator assistance charge may apply, in addition to the National Directory Assistance Charge.

B. RATES

	<u>Charge</u>
Each call dialed directly by customer	\$5.50 (I)

**Attachment A: CenturyTel of Oregon/CenturyTel of Eastern Oregon
 Price Plan Control List**

Price List No. 101

Transmittal #	Effective Date	Location	Sheet	Res/ Bus	Service	Pre-plan Price	Current Price	Proposed Price	Price Change	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
22-003	4/15/2022	5.3	3	Bus	Flat Rate Basic Service - Rate Group I	\$23.00	\$33.00	\$37.00	\$4.00	N/A	N/A	Bus Basic Service	Not subject to price caps
22-003	4/15/2022	5.3	3	Bus	Flat Rate Basic Service - Rate Group II	\$26.00	\$33.00	\$37.00	\$4.00	N/A	N/A	Bus Basic Service	Not subject to price caps
22-003	4/15/2022	5.3	3	Bus	Local Measured Service - Rate Group I	\$18.00	\$25.00	\$29.00	\$4.00	N/A	N/A	Bus Basic Service	Not subject to price caps
22-003	4/15/2022	5.3	3	Bus	Local Measured Service - Rate Group II	\$27.00	\$25.00	\$29.00	\$4.00	N/A	N/A	Bus Basic Service	Not subject to price caps
22-003	4/15/2022	5.6	9	Both	Call Forwarding	\$1.75	\$4.75	\$5.00	\$0.25	5.26%	185.71%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
22-003	4/15/2022	5.9	19	Bus	Remote Call Forwarding	\$17.50	\$23.00	\$26.00	\$3.00	N/A	N/A	Other Services	Not subject to price caps
22-003	4/15/2022	5.13	26	Res	Simple Choice 1 Res RG I	\$28.95	\$37.00	\$40.00	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.13	26	Res	Simple Choice 1 Res RG II	\$29.95	\$37.00	\$40.00	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.15	29	Res	Simple Choice RG I	\$30.95	\$38.00	\$41.00	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.15	29	Res	Simple Choice RG II	\$34.95	\$38.00	\$41.00	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.17	32	Res	Simple Choice Unlimited	\$29.95	\$32.95	\$35.95	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.13	29	Bus	Bus Assist Adv RG I	\$45.95	\$53.00	\$57.00	\$4.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.13	29	Bus	Bus Assist Adv RG II	\$49.45	\$53.00	\$57.00	\$4.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.21	35	Bus	Business Unlimited	\$40.00	\$47.00	\$51.00	\$4.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	5.22	36	Res	Economy Pack	\$29.95	\$36.95	\$39.95	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
22-003	4/15/2022	6.1.A	4	Both	Additional Listings	\$2.25	\$4.00	\$5.00	\$1.00	25.00%	122.22%	Directory Listings	25% Annually
22-003	4/15/2022	6.1.A	4	Both	Alternate Listing	\$2.25	\$4.00	\$5.00	\$1.00	25.00%	122.22%	Directory Listings	25% Annually
22-003	4/15/2022	6.1.A	4	Both	Cross Reference Listings	\$2.25	\$4.00	\$5.00	\$1.00	25.00%	122.22%	Directory Listings	25% Annually
22-003	4/15/2022	6.1.A	4	Both	Foreign Listing	\$2.25	\$4.00	\$5.00	\$1.00	25.00%	122.22%	Directory Listings	25% Annually
22-003	4/15/2022	6.1.A	4	Both	Lines of Information Listing	\$2.25	\$4.00	\$5.00	\$1.00	25.00%	122.22%	Directory Listings	25% Annually