



e-FILING REPORT COVER SHEET

COMPANY NAME: Portland General Electric Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
 Statute
 Order 22-116

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UE 403

List Key Words for this report. We use these to improve search results.

PGE Schedule 18 Income Qualified Bill Discount Reporting

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

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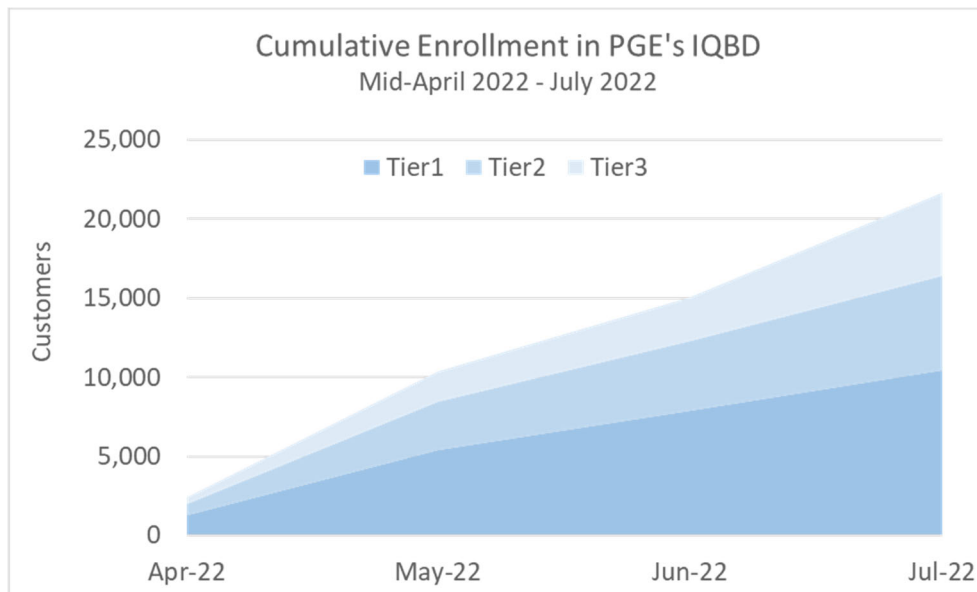
August 19, 2022

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

**RE: RO xx UE 403 PGE Schedule 18 Income Qualified Bill Discount Reporting
(April 18, 2022 – July 31, 2022)**

Pursuant to Commission Order No. 22-116 in Docket No. UE 403, Portland General Electric Company (PGE) hereby submits the first quarterly report on Schedule 18 Income Qualified Bill Discount (IQBD) detailing monthly data on enrollment, bills, arrears, energy assistance and demographics.

On April 18, 2022 PGE launched the IQBD program to increase affordability to low-income customers. As of July 2022, nearly 22,000 Residential Customers have been enrolled with roughly \$1 million in discounts provided.



The first detailed data reporting for PGE's IQBD program is provided in Attachment A. It includes the following data points for the reporting period April 18 to July 31, 2022:

- By discount tier, zip code and month
 - New enrollments
 - Cumulative enrollments
- By discount tier and month
 - Cumulative enrollments
 - Average discount amount
 - Average bill with discount
 - Average bill pre-discount
 - Average residential bill
 - Customers in arrears, by window
 - Average arrears, by window
 - Total arrears, by window
 - Recipients of Energy Assistance in past 12 months
- Statistics for all enrollments, as of July 31, 2022
 - Housing type
 - Household size
 - Fixed income
 - Preferred language
 - Race/Ethnicity

Should you have any questions or comments regarding this filing, please contact Ashleigh Keene at ashleigh.keene@pgn.com Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com

Sincerely,

\s\ Robert Macfarlane

Robert Macfarlane
Manager, Pricing & Tariffs

Enclosure

UE 403
PGE Schedule 18 Income Qualified Bill Discount Reporting
(April 18, 2022 – July 31, 2022)

Attachment A

Also provided separately in electronic format

Zip Code	New Enrollments												Cumulative Enrollments												Total	
	Apr-22			May-22			Jun-22			Jul-22			Apr-22			May-22			Jun-22			Jul-22				
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3		
Total	1,255	700	437	4,153	2,349	1,506	2,476	1,324	845	2,552	1,569	2,488	1,255	700	437	5,408	3,049	1,943	7,884	4,373	2,788	10,436	5,942	5,276	21,654	
97002	5	1	1	6	5	5	2	4	3	2	5	0	5	1	1	11	6	6	13	10	9	15	15	9	39	
97003	9	5	6	36	24	23	30	26	13	40	13	39	9	5	6	45	29	29	75	55	42	115	68	81	264	
97004	1	2	1	3	2	0	1	2	3	1	2	4	1	2	1	4	4	1	5	6	4	6	8	8	22	
97005	22	11	5	78	47	24	53	26	20	51	37	65	22	11	5	100	58	29	153	84	49	204	121	114	439	
97006	13	4	10	77	53	29	43	31	24	60	27	76	13	4	10	90	57	39	133	88	63	193	115	139	447	
97007	12	8	4	32	38	20	28	18	10	26	27	30	12	8	4	44	46	24	72	64	34	98	91	64	253	
97008	10	7	6	45	36	25	35	20	5	39	23	37	10	7	6	55	43	31	90	63	36	129	86	73	288	
97009	1	2	2	7	7	6	7	3	4	7	8	5	1	2	2	8	9	8	15	12	12	22	20	17	59	
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97013	6	2	0	6	4	0	1	3	0	1	5	2	6	2	0	12	6	0	13	9	0	14	14	2	30	
97015	14	5	4	49	32	16	35	20	16	20	28	26	14	5	4	63	37	20	98	57	36	118	85	62	265	
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97032	2	2	0	6	6	1	2	2	0	4	4	4	2	2	0	8	8	1	10	10	1	14	14	5	33	
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97055	6	7	9	39	19	19	25	14	8	18	22	30	6	7	9	45	26	28	70	40	36	88	62	66	216	
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97140	1	6	1	12	14	8	13	9	8	10	7	16	1	6	1	13	20	9	26	29	17	36	36	33	105	
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97201	15	1	1	51	12	6	34	9	4	32	10	22	15	1	1	66	13	7	100	22	11	132	32	33	197	
97202	24	9	8	68	33	23	34	21	16	46	20	29	24	9	8	92	42	31	126	63	47	172	83	76	331	
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97216	11	13	2	37	20	9	19	18	9	28	7	20	11	13	2	48	33	11	67	51	20	95	58	40	193
97217	18	10	6	60	27	22	28	20	11	42	24	16	18	10	6	78	37	28	106	57	39	148	81	55	284
97219	13	10	5	68	22	22	33	13	9	25	9	26	13	10	5	81	32	27	114	45	36	139	54	62	255
97221	8	3	2	17	6	3	13	5	3	7	4	5	8	3	2	25	9	5	38	14	8	45	18	13	76
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97223	16	10	13	85	51	31	49	25	22	70	30	64	16	10	13	101	61	44	150	86	66	220	116	130	466
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97231	0	3	0	3	1	3	1	0	0	0	0	2	0	3	0	3	4	3	4	4	3	4	4	5	13
97232	5	2	1	6	4	3	8	1	4	15	12	8	5	2	1	11	6	4	19	7	8	34	19	16	69
97233	108	50	14	263	95	58	175	68	49	163	78	112	108	50	14	371	145	72	546	213	121	709	291	233	1,233
97236	59	29	21	188	83	54	101	48	25	123	76	81	59	29	21	247	112	75	348	160	100	471	236	181	888
97239	9	3	5	28	16	7	14	8	9	20	14	14	9	3	5	37	19	12	51	27	21	71	41	35	147
97266	61	27	21	171	77	36	87	44	29	137	48	87	61	27	21	232	104	57	319	148	86	456	196	173	825
97267	21	22	6	80	47	32	47	24	15	38	21	50	21	22	6	101	69	38	148	93	53	186	114	103	403
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97305	31	14	9	104	61	38	68	53	16	76	68	97	31	14	9	135	75	47	203	128	63	279	196	160	635
97306	19	13	6	55	37	21	28	15	11	24	13	27	19	13	6	74	50	27	102	65	38	126	78	65	269
97317	12	6	7	49	43	25	31	21	16	32	26	44	12	6	7	61	49	32	92	70	48	124	96	92	312
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97338	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	1	0	0	1	1	0	2
97347	1	0	0	3	0	0	3	2	1	2	4	8	1	0	0	4	0	0	7	2	1	9	6	9	24
97352	0	0	0	0	2	0	2	0	1	0	0	0	0	0	0	0	2	0	2	2	1	2	2	1	5
97362	3	1	1	6	7	1	6	4	2	3	3	3	3	1	1	9	8	2	15	12	4	18	15	7	40
97375	0	0	1	1	0	1	1	2	0	1	0	0	0	0	1	1	0	2	2	2	2	3	2	2	7
97378	1	5	3	19	12	3	8	5	1	7	8	9	1	5	3	20	17	6	28	22	7	35	30	16	81
97381	3	4	5	30	15	6	7	9	6	12	8	17	3	4	5	33	19	11	40	28	17	52	36	34	122
97385	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	0	1
97392	0	0	2	6	5	1	1	3	3	1	0	1	0	0	2	6	5	3	7	8	6	8	8	7	23
97396	2	1	0	6	5	5	4	1	4	3	2	11	2	1	0	8	6	5	12	7	9	15	9	20	44
NULL	0	0	0	1	0	1	2	1	0	4	1	1	0	0	0	1	0	1	3	1	1	7	2	2	11

Billing Information for All Enrolled Customers												
	Apr-22			May-22			Jun-22			Jul-22		
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3
Average discount amount (\$)	N/A	N/A	N/A	\$23	\$21	\$14	\$22	\$19	\$14	\$23	\$20	\$15
Average bill with discount (\$)	N/A	N/A	N/A	\$78	\$92	\$89	\$75	\$86	\$88	\$78	\$89	\$97
Average bill pre-discount (\$)	N/A	N/A	N/A	\$101	\$113	\$103	\$97	\$105	\$102	\$101	\$109	\$112
Average residential bill (\$)*	\$107			\$104			\$98			\$107		
Customers in arrears (%)												
31-60 days	14%	16%	14%	14%	14%	13%	15%	14%	15%	15%	15%	14%
61-90 days	9%	5%	6%	7%	7%	6%	8%	7%	7%	9%	8%	7%
91+ days	10%	7%	3%	8%	4%	4%	7%	5%	4%	6%	4%	3%
Average arrears (\$)												
31-60 days	\$163	\$148	\$163	\$145	\$160	\$155	\$137	\$141	\$137	\$131	\$133	\$127
61-90 days	\$142	\$157	\$152	\$133	\$120	\$152	\$123	\$133	\$121	\$117	\$108	\$101
91+ days	\$325	\$228	\$495	\$287	\$309	\$215	\$321	\$252	\$260	\$277	\$208	\$188
Total arrears (reflects increases in customer enrollment month over month, \$)												
31-60 days	\$68,478	\$29,252	\$17,815	\$225,942	\$125,632	\$71,383	\$322,705	\$162,810	\$97,234	\$409,379	\$209,615	\$154,098
61-90 days	\$33,116	\$12,546	\$6,238	\$105,139	\$41,981	\$30,056	\$132,033	\$69,890	\$34,768	\$188,725	\$81,370	\$54,548
91+ days	\$40,960	\$10,713	\$7,426	\$125,249	\$42,678	\$17,419	\$173,448	\$74,180	\$27,330	\$195,325	\$76,256	\$36,740
Cumulative Enrollments	1,255	700	437	5,408	3,049	1,943	7,884	4,373	2,788	10,436	5,942	5,276
Recipients of Energy Asst. in past 12-months (%)	31%	22%	13%	40%	29%	18%	43%	32%	21%	40%	29%	41%

Note on arrears data:
Increases to total arrears aligns with increases in enrollment and should not be compared month-to-month to assess any program impacts. Average arrears values reflect only those customers who have non-zero arrearages in a given window.

A single customer is counted only in the arrears window that contains their longest arrears. The arrearages for a single customer are broken out into the windows that reflect those individual dollars. For example, a customer with \$50 that is 40 days past due and \$20 that is 70 days past due would be counted as a customer who is 61-90 days past due but \$50 of their arrears amount is reflected in the 31-60 days average/total statistics and \$20 of their arrears amount is reflected in the 61-90 days average/total statistics.

Demographic Information

The following statistics reflect all enrollments as of July 31, 2022.

Housing Type

Single Family	37%
Multifamily	54%
Mobile Home	9%

Household Size

1	40%
2	20%
3	13%
4	11%
5+	17%

On a Fixed Income

Yes	38%
No	62%

Preferred Language

% English	91%
% Non-English	9%

Race/Ethnicity of Enrolled Applicant (optional)*

White or Caucasian	53.9%
Latino/a, Hispanic, or Spanish	20.7%
Black or African American	9.5%
Asian or Asian Indian	5.0%
Native American and/or Alaska Native	2.2%
Native Hawaiian and/or Pacific Islander	1.4%
Slavic	1.1%
African Immigrant or Refugee	1.0%
Middle Eastern	0.8%
Other	4.5%

*Self-reported by 4,440 respondents