



Portland General Electric
121 SW Salmon Street · Portland, Ore. 97204

December 5, 2019

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

RE: Advice No. 19-35 UM 779 Compliance Filing, Late Payment Rate and Interest Accrued on Customer Deposits

Portland General Electric Company (PGE) submits this filing pursuant to Oregon Revised Statutes 757.205 and 757.210, and Oregon Administrative Rules (OARs) 860-022-0025 and 860-022-0030, for filing proposed tariff sheet associated with Tariff P.U.C. No. 18, with an effective date of **January 1, 2020**:

Nineteenth Revision of Sheet No. 300-1
Ninth Revision of Sheet No 600-2

This Compliance Filing is being made pursuant to OPUC Order No. 19-408 in Docket No. UM 779. Our filing reflects an increase to the late-payment charge from the current 2.0 percent to 2.1 percent monthly and a decrease in the annualized interest rate applied to customer deposits from the current 2.5 percent to 1.5 percent.

To satisfy the requirements of OARs 860-022-0025 and 860-022-0030, PGE provides the following responses: The increase to the late-payment charge is set by the Commission. As of month-end November 2019, PGE has approximately 28,200 active customer accounts with deposits. PGE cannot predict the number of customers that will be affected by this change in calendar year 2020.

Should you have any questions or comments regarding this filing, please contact Mary Widman at (503) 464-8223.

Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com

Sincerely,

A handwritten signature in blue ink that reads "Robert Macfarlane". The signature is written in a cursive, flowing style.

Robert Macfarlane
Manager, Pricing & Tariffs

Enclosures

**SCHEDULE 300
CHARGES AS DEFINED BY THE RULES AND REGULATIONS
AND MISCELLANEOUS CHARGES**

PURPOSE

The purpose of this schedule is to list the charges referred to in the General Rules and Regulations.

AVAILABLE

In all territory served by the Company.

APPLICABLE

For all Customers utilizing the services of the Company as defined and described in the General Rules and Regulations.

INTEREST ACCRUED ON DEPOSITS (See Rules E and K)

1.5% per annum.

(R)

BILLING RATES (Rules E, F, H and J)

Trouble call, cause in Customer-owned equipment

Scheduled Crew Hours ⁽¹⁾	No charge	
Other than Scheduled Crew Hours ⁽¹⁾	\$170.00	
Returned Payment Charge	\$ 25.00	
Special Meter Reading Charge (non-network)	\$ 17.00	
Meter Test Charge	\$ 75.00	
Late Payment Charge (monthly)	2.1% of delinquent balance	(I)
Field Visit Charge ⁽²⁾	\$ 20.00	
Bill History Information Service Charge	\$ 32.00	
(Not applicable when a billing dispute is filed with the Commission - see Rule F)		
Portfolio Enrollment Charge	\$ 5.00	
Customer Interval Data (12 months) to Customers	\$100.00	
Customer Interval Data (12 months, formatted and analyzed)	Mutually agreed price	
Switching Fee	\$20.00	
Unauthorized Connection of Service / Tamper Fee	\$75.00	

(1) Scheduled Crew Hours - The Company's Scheduled Crew Hours for the above listed services are from 6:30 a.m. to 10:30 p.m., Monday through Friday, except for Company-recognized holidays. The Customer will be informed of and agree to the charges before Company personnel are dispatched.

(2) See Rule H, Section 2 for applicable conditions.

SCHEDULE 600 (Continued)

ESS SUPPORT SERVICES

The following charges are applicable to Scheduling and Non-Scheduling ESSs:

- | | | |
|-----|---|--|
| (1) | Application Processing Fee | \$400.00 with Application |
| (2) | Registration Renewal Fee | \$200.00 |
| (3) | Electronic Data Interchange Testing | \$100.00 per man-hour for all hours in excess of 16 hours annually |
| (4) | Change of Effective Date Request (Rule K) | \$ 35.00 |
| (5) | Switching Fee (Rule K)
(Applicable for each Enrollment or Drop DASR, not applicable for Rescind or Change DASRs) | \$ 20.00 |
| (6) | Customer Change of Location (Rule K) | \$7,000.00 |

ESS BILLING SERVICES

- | | | |
|-----|---|---|
| (1) | ESS Consolidated Bill
Billing Credit | \$ 0.63 per bill |
| (2) | Late Pay Charge | 2.1 % of delinquent balances for products and services purchased under this Tariff. (I) |

CUSTOMER INFORMATION

- | | |
|---|--|
| ESS Web Portal Historical Usage Download for Interval Data Charge | \$ 20.00 per Service Point Identification (SPID) |
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BILLING AND PAYMENT

Charges incurred for Schedule 600 services are the responsibility of the ESS for which service was provided and are due and payable as described in the Company's General Rules and Regulations.