# **CARRIER-TO-CARRIER AGREEMENT CHECKLIST**

INSTRUCTIONS: Please complete all applicable parts of this form and submit it with related materials when filing a carrier-to-carrier agreement pursuant to 47 U.S.C. 252 and OAR 860-016-0000 et al. The Commission will utilize the information contained in this form to determine how to process the filing.

1.	PARTIE	<b>ES</b>	Requesting Carrier		Affected Carrie	er
Name:		TCG-C	Pregon	Qv	vest Corporation	Don Mason
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				De	nver, CO 80202	Portland, OR 97204
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			Rth Avenue, Suite 1500	E-Mail:	jamaicawilson@perkinsco	ie.com
	Portla	and, OR	97204	-		
3.	Approved Does filing	Adopts in Docker g adopt a	(	y approved by t	&	mendment" categories.)
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×			nds an existing carrier-to-carrier agre			
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			pending in Docket ARB			
			ed in Docket ARB 2, (1),(2),(3),(4,5)			
			agreement was an adoption, what w	as its docket nu	mber? Docket ARB	
	Other: P	lease exp	lain.			

# Local Switching and Unbundled Network Elements Combinations (UNE Combinations) Amendment Number 7 to the Interconnection Agreement between Qwest Corporation and TCG-Oregon for the State of Oregon

This is an Amendment ("Amendment") for Local Switching and Unbundled Network Elements Combinations (UNE Combinations) to the Interconnection Agreement between Qwest Corporation ("Qwest"), a Colorado corporation, and TCG-Oregon ("CLEC"). CLEC and Qwest shall be known jointly as the "Parties".

#### **RECITALS**

WHEREAS, CLEC and Qwest entered into an Interconnection Agreement ("Agreement") for service in the state of Oregon which was approved by the Oregon Public Utility Commission ("Commission"); and

WHEREAS, the Parties wish to amend the Agreement further under the terms and conditions contained herein.

# **AGREEMENT**

NOW THEREFORE, in consideration of the mutual terms, covenants and conditions contained in this Amendment and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

# **A. Amendment Terms**

The Agreement is hereby amended by adding terms, conditions and rates for Local Switching and Unbundled Network Elements Combinations (UNE Combinations) as set forth in Attachments 1, 2 and 3 and Exhibits A, B, C and D to this Amendment, attached hereto and incorporated herein by this reference.

1. Qwest shall provide non-discriminatory access to Unbundled Network Elements on rates, terms and conditions that are non-discriminatory, just and reasonable. The quality of an Unbundled Network Element Qwest provides, as well as the access provided to that element, will be equal between all Carriers requesting access to that element; second, where Technically Feasible, the access and Unbundled Network Element provided by Qwest will be provided in "substantially the same time and manner" to that which Qwest provides to itself or to its Affiliates. In those situations where Qwest does not provide access to Network Elements to itself, Qwest will provide access in a manner that provides CLEC with a meaningful opportunity to compete. For the period of time Qwest provides access to CLEC to an Unbundled Network Element, CLEC shall have exclusive use of the Network Element, except when the provisions herein indicate that a Network Element will be shared (such as Shared Transport). Notwithstanding specific language in other sections of this Agreement, all provisions of this Agreement regarding unbundled network elements are subject to this requirement. In addition, Qwest shall comply with all state wholesale service quality requirements.

- 1.1 If facilities are not available, Qwest will build facilities dedicated to an End User Customer if Qwest would be legally obligated to build such facilities to meet its Provider of Last Resort (POLR) obligation to provide service or its Eligible Telecommunications Carrier (ETC) obligation to provide basic Local Exchange Service. Should Qwest have an obligation to build under both POLR and ETC, then Qwest shall build consistent with the greater of its POLR or ETC obligations. CLEC will be responsible for any construction charges for which an End User Customer would be responsible. In other situations, Qwest does not agree that it is obligated to build UNEs, but it will consider requests to build UNEs pursuant to Section 3 below
- 1.2 Upon receipt of an LSR or ASR, Qwest will follow the same process that it would follow for an equivalent retail service to determine if assignable facilities exist that fit the criteria necessary for the service requested. If available facilities are not readily identified through the normal assignment process, but facilities can be made ready by the requested Due Date, CLEC will not receive an additional FOC, and the order Due Date will not be changed.
- 1.3 If cable capacity is available, Qwest will complete incremental facility work (i.e., conditioning, place a drop, add a Network Interface Device, add a card to existing subscriber Loop carrier systems at the Central Office and Remote Terminal, add Central Office tie pairs, add field cross jumpers) in order to complete facilities to the Customer premises.
- During the normal assignment process, if no available facilities are identified for the UNE requested, Qwest will look for existing engineering job orders that could fill the request in the future. If an engineering job currently exists, Qwest will add CLEC's request to that engineering job and send CLEC a jeopardy notice. Upon completion of the engineering job, Qwest will send CLEC another FOC with a new Due Date. If facilities are not available and no engineering job exists that could fill the request in the future, Qwest will treat CLECs request as follows:
  - 1.4.1 For UNEs that meet the requirements set forth in Section 1.1 above, CLEC will receive a jeopardy notice. Qwest will initiate an engineering job order for delivery of primary service to the End User Customer. When the engineering job is completed, CLEC will receive another FOC identifying a new Due Date when the Loop will be ready for installation. Upon receipt of the second FOC, CLEC can request a different Due Date by submitting a SUP to change the Due Date to a later date.
  - 1.4.2 For UNEs that do not meet the requirements in Section 1.1 above, Qwest will send CLEC a rejection notice canceling the LSR or ASR. Upon receipt of the rejection notice, CLEC may submit a request to build UNEs pursuant to Section 3 below.
- 2. Miscellaneous charges are contained in Exhibit A to this Amendment. When elements are provisioned by Qwest in combination:
  - 2.1 Qwest will perform testing necessary or reasonably requested by CLEC to determine that such combination and each UNE included in such combination

is capable of meeting the technical parameters of the combination.

- 2.2 Qwest will repair and maintain such combination and each UNE included in such combination to ensure that such UNE continues to meet the technical parameters of the combination.
- 2.3 Qwest will cooperate with CLEC in any Technically Feasible testing necessary or reasonably requested by CLEC to determine end-to-end transmission and circuit functionality of such combination.
- 3. Qwest will conduct an individual financial assessment of any request that requires construction of network capacity, facilities, or space for access to or use of UNEs. When Qwest constructs to fulfill CLEC's request for UNEs, Qwest will bid this construction on a case-by-case basis. Qwest will charge for the construction through nonrecurring charges and a term agreement for the remaining recurring charge. When CLEC orders the same or substantially similar service available to Qwest End User Customers, nothing in this Section shall be interpreted to authorize Qwest to charge CLEC for special construction where such charges are not provided for in a Tariff or where such charges would not be applied to a Qwest End User Customer. If Qwest agrees to construct a Network Element that satisfies the description of a UNE contained in this agreement, that Network Element shall be deemed a UNE.

#### **B.** Effective Date

This Amendment shall be deemed effective upon approval by the Commission; however, the Parties agree to implement the provisions of this Amendment upon execution. Qwest acknowledges that, in advance of execution of this Amendment, CLEC completed and provided to Qwest. New Product Questionnaires for the products and services addressed by this Amendment. Within a reasonable amount time, CLEC may place orders for the products and services addressed by this Amendment and Qwest shall process such orders as set forth in the Agreement, as modified by this Amendment.

#### C. Further Amendments

Except as modified herein, the provisions of the Agreement shall remain in full force and effect. Neither the Agreement nor this Amendment may be further amended or altered except by written instrument executed by an authorized representative of both Parties.

The Parties intending to be legally bound have executed this Amendment as of the dates set forth below, in multiple counterparts, each of which is deemed an original, but all of which shall constitute one and the same instrument.

#### D. Reservation of Rights

Qwest acknowledges that CLEC believes that the rates, terms and conditions set forth in this Amendment should be altered. The Parties acknowledge that the rates, terms and conditions set forth in this Amendment are taken from Qwest's SGAT which is currently under review by the Commission for impasse resolution as part of Qwest's application under Section 271 of the Act. If rates, terms or conditions set forth in Qwest's SGAT, from which provisions of this Amendment were taken, are modified by order of the Commission, the Parties shall amend this Agreement to incorporate such changes. The rates, and to the extent practicable, other terms and conditions contained in a modification to this Amendment that results from SGAT changes

ordered by the Commission will relate back to the date this Amendment was executed. The Parties enter into this Amendment without prejudice to or waiver of any of their respective rights to challenge the terms and conditions of this Amendment under the Act, FCC or Commission rules.

Muhael Mydock	Qwest Corporation
Signature	Signature
MICHAEL HYDOCK Name Printed/Typed	L. T. Christensen  Name Printed/Typed
DISTRICT HER-ICA	Director – Business Policy Title
7/22/02 Date	8/8/0Z

#### **ATTACHMENT 1**

# 9.8 Shared Interoffice Transport

#### 9.8.1 Description

9.8.1.1 Shared Transport is defined as interoffice transmission facilities shared by more than one Carrier, including Qwest, between End Office Switches, between End Office Switches and tandem Switches (local and access tandems), and between tandem Switches.

#### 9.8.2 Terms and Conditions

- 9.8.2.1 Shared Transport is only provided with Unbundled Local Switch Ports and Unbundled Network Element-Platform (UNE-P), as described in the UNE Combinations Section. The existing routing tables resident in the Switch will direct both Qwest and CLEC traffic over Qwest's interoffice message trunk network.
- 9.8.2.2 CLEC may custom route operator services or directory assistance calls to unique operator services/directory services trunks.
- 9.8.2.3 Qwest has the following obligations with respect to Shared Transport:
  - a) Provide Shared Transport in a way that enables the traffic of CLEC to be carried on the same transport facilities that Qwest uses for its own traffic.
  - b) Provide Shared Transport transmission facilities between End Office Switches, between end office and tandem Switches, and between tandem Switches in its network.
  - c) Permit CLEC that purchases unbundled Shared Transport and unbundled switching to use the same routing table that is resident in Qwest's Switch.
  - d) Permit CLEC to use shared (or dedicated) transport as an unbundled element to carry originating access traffic from, and terminating to, Customers to whom CLEC provides local Exchange Service.

# 9.8.3 Rate Elements

9.8.3.1 Shared Transport will be billed on a minute-of-use basis in accordance with the UNE rates described in Exhibit A.

# 9.8.4 Ordering Process

9.8.4.1 Shared Transport is ordered with Unbundled Line Port and unbundled local switching via the LSR process. Shared transport is assumed to be the choice of routing when ordering a Port, unless specified differently by CLEC. Installation intervals are incorporated in the Unbundled Line Port and are listed in the PCAT.

# 9.8.5 Maintenance and Repair

9.8.5.1 Maintenance and Repair are the sole responsibility of Qwest.

#### **ATTACHMENT 2**

#### LOCAL SWITCHING

#### 9.11 Local Switching

Qwest shall provide access to unbundled local switching in a non-discriminatory manner according to the following terms and conditions.

# 9.11.1 Description

- 9.11.1.1 Access to unbundled local switching encompasses Line Side and Trunk Side facilities, plus the features, functions, and capabilities of the Switch. The features, functions, and capabilities of the Switch include the basic switching function, as well as the same basic capabilities that are available to Qwest's End User Customers. Unbundled Local Switching also includes access to all vertical features that the Switch is capable of providing, as well as any technically-feasible customized routing functions. Moreover, CLEC may purchase unbundled local switching in a manner that permits CLEC to offer and bill for exchange access and termination of EAS/local traffic.
  - 9.11.1.1.1 CLEC is not required to use Qwest's Directory Assistance Services or operator services with its unbundled local switching elements or UNE-P Combinations. CLEC may arrange to provide access to its own, or to a third party's, directory assistance or operator services platform with its unbundled switching elements and UNE-P Combinations.
  - 9.11.1.1.2 Qwest offers access to GR-303 features and functionalities as outlined in this Section. As a condition of this virtual access, CLEC must deploy a Remote Digital Terminal (RT) "hosted" by a GR-303 capable Qwest Switch. Under this architecture, and dependent on the existence and availability of GR-303 in any given office, a CLEC may deploy any compatible GR-303 Remote Terminal under the following conditions:
    - 9.11.1.1.2.1 The Qwest Central Office must have existing GR-303 capability with spare capacity available for use by CLEC. In addition, while CLEC may deploy its choice of Remote Terminal, it must be compatible with the existing Qwest GR-303 interface.
    - 9.11.1.1.2.2 The transport between the Qwest Switch and the CLEC RT may be purchased from Qwest or provided by CLEC. If transport is provided by Qwest, the Demarcation Point will be at a physical cross-connect point at the RT. If transport is provided by CLEC, the Demarcation Point will be at a physical cross connect in the Qwest Central Office.

- 9.11.1.1.2.3 Concentration levels will be in keeping with Qwest's current standard of 4:1 at the Switch. The specific concentration ratios to be applied to the RTs will be determined on a case by case basis.
- 9.11.1.1.2.4 The TR-057 interface at the RT will be disabled. This interface enables the universal DLC applications and offers access to the OSS, Provisioning, and performance monitoring systems from the RT. By disabling the TR-057 interface, Qwest ensures that it retains the physical and logical administration of the GR-303 interface and that security and system integrity concerns are minimized.
- 9.11.1.1.2.5 All traffic must be delivered at 64 clear channel. (i.e. voice compression will not be allowed).
- 9.11.1.1.2.6 GR-303 was designed for the delivery of circuit switched voice traffic as such, packetized traffic will not be accepted.
- 9.11.1.2.7 While Qwest will retain administration of the DLC, CLEC will be responsible for all traffic management. Changes in Provisioning will be made only at the request of CLEC. CLEC will be allowed to view channel availability and monitor traffic and blocking levels at the RT via a man-to-machine interface (MMI). The CLEC will not have the ability to make any changes as all Provisioning will be done solely by Qwest at CLEC's request.
- 9.11.1.1.2.8 The Parties will be responsible for the repair and maintenance of facilities on their side of the Demarcation Point. It is assumed that this will be done in an as yet undeveloped cooperative manner.
- 9.11.1.1.2.9 This specific network architecture option for virtual access to the GR-303 interface listed in this section is available via the Special Request Process contained in Exhibit D of this Amendment (the "Special Request Process"). Any request that materially deviates from the language in this section regarding access to the GR-303 interface must be submitted via the Bona Fide Request (BFR) process as set out in the Agreement.
- 9.11.1.2 Qwest's trunk Ports are utilized to access routing tables resident in Qwest's Switch, as necessary to provide access to Shared Transport. Shared transport is described earlier in this Amendment.
- 9.11.1.3 Unbundled local switching also permits CLEC to purchase a dedicated trunk Port on the local Switch. CLEC may direct originating traffic to such a dedicated trunk via customized routing.

9.11.1.3.1 Vertical features are software attributes on End Office Switches. Vertical features are available separately and are listed in Exhibit C of this Amendment. The Special Request Process shall be used when ordering the activation and/or loading of vertical features on a Switch, that are not currently activated or loaded on the Switch. If features that are loaded on Qwest's Switch(es) are migrated to AIN for Qwest's own use, the Switch software for such features will be retained on the Qwest Switch(es) for the use of CLEC and CLECs End User Customers.

- 9.11.1.4 Line Ports include:
  - a) Analog Line Port; and
  - b) Digital Line Port.
- 9.11.1.5 Trunk Ports include but are not limited to:
  - a) DS1 Trunk Port (including Local Message);
  - b) PRI ISDN Trunk Port;
  - c) DID/PBX Trunk Port;
  - d) DS3 Trunk Port (including Local Message) may be requested by CLEC via the Special Request Process; and
  - e) OCN Trunk Port (including Local Message) may be requested by CLEC via the Special Request Process.
- 9.11.1.6 The following are attributes of line Ports consistent with State Commission Rules and include but are not limited to:
  - 9.11.1.6.1 Telephone number
  - 9.11.1.6.2 Directory Listing
  - 9.11.1.6.3 Dial Tone
  - 9.11.1.6.4 Signaling (Loop or ground start)
  - 9.11.1.6.5 On/Off Hook Detection;
  - 9.11.1.6.6 Audible and Power Ringing
  - 9.11.1.6.7 Automatic Message Accounting (AMA Recording);
  - 9.11.1.6.8 Access to 911, Operator Services, and directory assistance; and

# 9.11.1.6.9 Blocking Options.

9.11.1.7 Analog Line Port. The analog line Port is a two wire interface on the Line Side of the End Office Switch that is extended to the MDF. A separate ITP must be ordered for each analog Line Side Port to provide the connection from the MDF to the Demarcation Point, except in the case of UNE-P. The analog line Port enables CLEC to access vertical features.

# 9.11.1.8 Digital Line Side Port (Supporting BRI ISDN)

9.11.1.9.1 Basic Rate Interface Integrated Services Digital Network (BRI ISDN) is a digital architecture that provides integrated voice and data capability (2 wire). A BRI ISDN Port is a Digital 2B+D (2 Bearer Channels for voice or data and 1 Delta Channel for signaling and D Channel Packet) Line Side Switch connection with BRI ISDN voice and data basic elements. For flexibility and customization, optional features can be added. BRI ISDN Port does not offer B Channel Packet service capabilities. The serving arrangement conforms to the internationally developed, published, and recognized standards generated by International Telegraph and Telephone Union (formerly CCITT).

# 9.11.1.9 Digital Trunk Ports

- 9.11.1.9.1 DS1 Local Message Trunk Port (Supporting Local Message Traffic). A DS1 Trunk Port is a DS1 Trunk Side Switch Port that is extended to the trunk main distributing frame and is connected to the Demarcation Point through an ITP. Each DS1 Trunk Port includes a subset of 24 DS0 channels capable of supporting local message type traffic. Requests for DS1 Trunk Port(s) must be followed by a separate order for a Message Trunk Group, as further described in this Section.
- 9.11.1.9.2 Message Trunk Group. A Message Trunk Group is a software feature that establishes the trunk group and its associated trunk members. Signaling and addressing attributes are defined at the group level. Trunk members may be associated with individual channels of the DS1 Trunk Port.
- 9.11.1.9.3 Requests for establishing new outgoing and two-way Message Trunk Groups must be coordinated with and followed by requests for Customized Routing. Incoming only trunk groups do not require Custom Routing.
- 9.11.1.10 Unbundled DS1 PRI ISDN Trunk Port (Supporting DID/DOD/PBX). A DS1 trunk Port is a DS1 Trunk Side Switch Port terminated at a DSX1 or equivalent. Each DS1 Trunk Port includes a subset of 24 DS0 channels capable of supporting DID/DOD/PBX type traffic. Requests for DS1 Trunk Port(s) must be followed by separate order(s) to establish new Trunk Group(s) or to augment existing Trunk Group(s).

- 9.11.1.10.1 Digital PRI ISDN Trunk Port. A Digital Trunk PRI ISDN Port is a four wire DS1 with connection at the DSX-1 bay (or equivalent). Digital Trunk DS1 activation is a logical subset or channel of a DS1 facility Port.
  - 9.11.1.10.1.1 PRI ISDN Trunk Ports are provisioned at a DS1 level. B-channels are provisioned to transmit information such as voice, circuit switched data, or video. A D-channel is provisioned to carry the control or signaling on a 64kbit(s) channel.
  - 9.11.1.10.1.2 PRI Trunk Port requires a digital four-wire full duplex transmission path between ISDN capable Customer Premises Equipment (CPE) and a PRI ISDN- equipped Qwest Central Office.
  - 9.11.1.10.1.3 The PRI Central Office trunk Port is a DS1 which provides 24 64kbps channels. This product is dedicated call type of PRI with Custom protocol, up to 23 of the channels may be used as 64kbps B channels. The 24<sup>th</sup> channel must be configured as a D channel, which will carry the signaling and control information. The B channels transmit voice and data or Circuit Switched Data (only).
  - 9.11.1.10.1.4 PRI ISDN includes 2-way DID functionality. DID is a special trunking arrangement that permits incoming calls from the exchange network to reach a specific PBX station directly without attendant assistance.
  - 9.11.1.10.1.5 DID service is offered with an analog or digital 2-way. If digital, the individual DS0's are 2-way trunks using advanced service that requires DID Ports.
  - 9.11.1.10.1.6 The 23B+D Trunk Port configuration provides Ports for 23B-channels and 1 D-channel.
  - 9.11.1.10.1.7 The 24-B Trunk Port configuration provides 24 B-channels on a DS1 Port. The signaling information is provided by the D-channel on the first D-channel Port.
  - 9.11.1.10.1.8 The 23B Backup D Trunk Port configuration provides 23 B-channels and a backup D-channel Port is used if the primary D-channel Port fails.

#### 9.11.1.11 Analog Trunk Ports

9.11.1.11.1 DS0 Analog Trunk Ports can be configured as DID, DOD, and Two-way.

- 9.11.1.11.2 Analog Trunk Ports provide a 2-Way Analog Trunk with DID, E&M Signaling and 2-Wire or 4-Wire connections. This Trunk Side connection inherently includes hunting within the trunk group.
- 9.11.1.11.3 All trunks are designed as 4-Wire leaving the Central Office. For 2-Wire service, the trunks are converted at the Customer's location.
- 9.11.1.11.4 Two-way Analog DID Trunks are capable of initiating out going calls, and may be equipped with either rotary or Touch-tone (DTMF) for this purpose. When the trunk is equipped with DID Call Transfer feature, both the trunk and telephone instruments must be equipped with DTMF.
- 9.11.1.11.5 Two-way Analog DID Trunks require E&M signaling. Qwest will use Type I and II E&M signaling to provide these trunks to the PBX. Type II E&M signaling from Qwest to the PBX will be handled as a Special Assembly request, through the Special Request Process.

#### 9.11.2 Terms and Conditions

- 9.11.2.1 CLEC may purchase access to all vertical features that are loaded in Qwest's End Office Switch. CLEC may request features that are not activated and/or not loaded in a Qwest End Office Switch utilizing the Special Request Process. If CLEC requests activation and/or loading of features in a Switch, appropriate recurring and nonrecurring charges will apply. Features provided through AIN capabilities in Qwest's signaling network are not available.
- 9.11.2.2 Local Switch Ports include CLEC use of Qwest's signaling network for traffic originated from the Line Side switching Port. CLEC access to the Qwest signaling network shall be of substantially the same quality as the access that Qwest uses to provide service to its own End User Customers.
- 9.11.2.3 CLEC shall be responsible for updating the 911/E911 database through Qwest's third party database provider for any unbundled Switch Port ordered.
- 9.11.2.4 The Line Side Port includes the connection between the End Office Switch and the MDF. The connection from the MDF to the Demarcation Point shall be an ITP provided by Qwest pursuant to the rates in Exhibit A. The Trunk Side Port includes the connection between the End Office Switch and the TMDF. The connection from the TMDF to the Demarcation Point shall be an ITP provided by Qwest pursuant to the rates in Exhibit A. The Demarcation Point for Line Side and Trunk Side Ports shall be as described earlier in this Section. Neither ITP charge applies to the purchase of UNE-P.
- 9.11.2.5 Unbundled local switching does not constitute a UNE, and is therefore not available at UNE rates, when CLEC's End User Customer to be served with unbundled local switching has four (4) access lines or more and the lines are located in density

zone 1 in specified Metropolitan Statistical Areas (MSAs). Unbundled local switching is available at market-based rates when CLECs End User Customer to be served with unbundled local switching has four (4) or more access lines and the lines are located in density zone 1 in specified MSAs. This exception applies to density zone 1 as it was defined by Qwest on January 1, 1999.

9.11.2.5.1 For the purposes of the above paragraph, the following Wire Centers constitute density zone 1 in each of the specified MSAs:

MSA	CLLI	<b>Wire Center Name</b>
PORTLAND	PLTDOR69	Portland Capitol

- 9.11.2.5.1.1 For End User Customers located within the Wire Center specified above, CLEC will determine whether End User Customers it intends to serve with UNEs have four (4) access lines or more in advance of submitting an order to Qwest for Unbundled Local Switching at UNE rates. If the End User Customer is served by four (4) access lines or more, CLEC will not submit an order to Qwest for Unbundled Local Switching at UNE rates.
- 9.11.2.5.2 This exclusion will be calculated using the number of DS0-equivalent access lines CLEC intends to serve an End User Customer within a Wire Center specified above.
- 9.11.2.5.3 This exclusion will not apply in Wire Centers where Qwest does not have transmission facility capacity (e.g. Qwest rejected order or order is held due to lack of facilities) needed for EELs or where CLECs are unable to obtain sufficient Collocation space to terminate EELs.
- 9.11.2.5.4 Only dial-tone lines shall be used in counting the exclusion. Private line type data lines, alarm or security lines, or any other type of non-dial-tone lines shall not be used in the count.
- 9.11.2.5.5 The high frequency portion of a Loop shall not count as a second line.
- 9.11.2.5.6 End User Customers shall be considered individually in MDU buildings or any other multiple use or high-rise building or campus configuration, as long as they are individually billed as the Customer of record.
- 9.11.2.5.7 CLEC may order new unbundled local switching or UNE-P Combinations in quantities that exceed three (3). If CLEC orders four (4) or more such Unbundled Local Switching elements or UNE-P Combinations for an individual End User Customer within the Wire Center(s) identified above in this section, market-based rates for the unbundled local switching elements or for the unbundled switching

component of the UNE-P service as provided in Exhibit A to this Amendment shall apply.

9.11.2.5.7.1 When a CLEC's End User Customer with three (3) lines or fewer served by UNE-P or unbundled switching adds lines so that it has four (4) or more lines, CLEC shall do one of the following regarding the original three (3) unbundled local switching elements or UNE-P lines within sixty (60) Days from the date the fourth line is added: 1) CLEC may retain such unbundled switching lines at a market-based rate or retain such UNE-P lines as UNE-P Combinations with a market-based rate for the unbundled switching component shown in Exhibit A of this Amendment; or 2) CLEC shall convert such lines from UNE-P lines or unbundled switching elements to resold services or other appropriate arrangement.

#### 9.11.2.5.8 A BRI ISDN line counts as one line.

- 9.11.2.6 CLEC must order DID numbers in blocks of 20. One primary directory listing in the main directory is provided for each PBX system.
- 9.11.2.7 CLEC is required to subscribe to a sufficient number of trunk Ports to adequately handle volume of incoming calls.
- 9.11.2.8 Additional line or trunk features not offered with the basic DID/PBX product, are available to CLEC on an Individual Case Basis.
- 9.11.2.9 Additional arrangements not offered with the basic PRI product are available to CLEC on an Individual Case Basis.
- 9.11.2.10 Qwest will provide access to Centrex Customer Management System (CMS) with unbundled switching.
- 9.11.2.11 Qwest will comply with the FCC's Open Network Architecture (ONA) rules for Network Disclosure. Should the ONA rules be modified so that Network Disclosure is no longer required, the Agreement shall be modified to include provision for disclosure of network interface changes.

#### 9.11.3 Rate Elements

9.11.3.1 Each Port type described above will have a separate associated Port charge, including monthly recurring charges and one-time nonrecurring charges which are contained in Exhibit A of this Amendment. Exhibit A contains both the UNE rates and market rates for this component of unbundled local witching. UNE Rates apply unless the End User Customer to be served has four access lines or more and the lines are located in density zone 1 in MSAs specified earlier in this UNE Section. In the latter circumstance, market rates apply.

- 9.11.3.2 The rate structure for PRI ISDN trunk Ports includes a monthly Minute of Use (MOU) recurring charge for the basic PRI ISDN product (23B+D plus standard features). Nonrecurring charges are incurred for the trunk Port, first trunk and each additional trunk.
- 9.11.3.3 Originating local usage will be measured and billed based on minutes of use. Exhibit A contains the UNE rates and the market rates for this component of unbundled local switching. UNE Rates apply unless the End User Customer to be served has four access lines or more and the lines are located in density zone 1 in MSAs specified earlier in this Section. In the latter circumstance, market rates apply.
- 9.11.3.4 Vertical features will be offered as options for unbundled local switching at rates set forth in Exhibit A of this Amendment. Exhibit A contains the UNE rates and the market rates for this component of unbundled local switching. UNE Rates apply unless the End User Customer to be served has four access lines or more and the lines are located in density zone 1 in MSAs specified earlier in this Section. In the latter circumstance, market rates apply.
- 9.11.3.5 Subsequent Order Charge. A subsequent order charge, as set forth in Exhibit A of this Amendment, applies when CLEC orders additional vertical features to an existing Port.

# 9.11.4 Ordering

- 9.11.4.1 Installation intervals for Unbundled Switch Ports and Switch-activated Vertical Features are contained in Exhibit B. The interval will start when Qwest receives a complete and accurate Local Service Request/Access Service Request (LSR/ASR). This date is considered the start of the service interval if the order is received prior to 3:00 p.m. The service interval will begin on the next business Day for service requests received after 3:00 p.m. This interval may be impacted by order volumes and load control considerations. The service intervals have been established and are set forth in Exhibit B to this Amendment.
- 9.11.4.2 Switch-activated Vertical Features shall be ordered using the LSR (Local Service Request) process as described in the PCAT.
- 9.11.4.3 Vertical Features that are loaded in a Switch, but not activated, shall be ordered using the Special Request Process. Qwest will provide the cost and timeframe for activation of the requested vertical feature(s) to CLEC within fifteen (15) business days of receipt of the Special Request.
- 9.11.4.4 Vertical Features that are not loaded in a Switch shall be ordered using the Special Request Process. Qwest will provide information to CLEC on the feasibility of providing the vertical feature(s) within 15 business days of receipt of the Special Request.
- 9.11.4.5 Unbundled local Switch Ports are required when ordering unbundled Shared Transport as described in the PCAT.

# 9.11.5 Usage Billing Information

# 9.11.5.1 Exchange Access Service(s)

Qwest shall provide CLEC with usage information necessary to bill for InterLATA and IntraLATA exchange access in the form of either the actual usage or a negotiated or state-approved surrogate for this information.

#### 9.11.5.2 Retail Service(s)

Qwest shall provide CLEC with information necessary for CLEC to bill its End User Customers in the form of the actual information that is comparable to the information Qwest uses to bill its own End User Customers.

#### 9.11.5.3 Local Usage

Qwest shall record and provide to CLEC local/EAS usage data for originating, but not terminating, local traffic, including but not limited to transit traffic. Until such time that Qwest provides CLEC with local/EAS usage data for terminating local traffic, Qwest shall not charge CLEC for terminating minutes of use.

#### ATTACHMENT 3

# 9.23 Unbundled Network Elements Combinations (UNE Combinations)

## 9.23.1 General Terms

- 9.23.1.1 Qwest shall provide CLEC with non-discriminatory access to combinations of Unbundled Network Elements including but not limited to the UNE-Platform (UNE-P) and Enhanced Extended Loop (EEL), according to the following terms and conditions.
- 9.23.1.2 Qwest will offer to CLEC UNE Combinations, on rates, terms and conditions that are just, reasonable and non-discriminatory in accordance with the terms and conditions of the Agreement and the requirements of Section 251 and Section 252 of the Act, the applicable FCC rules, and other Applicable Laws. The methods of access to UNE Combinations described in this Amendment are not exclusive. Qwest will make available any other form of access requested by CLEC that is consistent with the Act and the regulations thereunder. CLEC shall be entitled to access to all combinations functionality as provided in FCC rules and other Applicable Laws. Qwest shall not require CLEC to access any UNE Combinations in conjunction with any other service or element unless specified in the Agreement or as required for technical feasibility reasons. Qwest shall not place any use restrictions or other limiting conditions on UNE Combination(s) accessed by CLEC except as specified in the Agreement or required by Existing Rules.
  - 9.23.1.2.1 Changes in law, regulations or other applicable laws relating to UNEs and UNE Combinations, including additions and deletions of elements Qwest is required to unbundle and/or provide in a UNE Combination, shall be incorporated into this Amendment. CLEC and Qwest agree that the UNEs identified in the Agreement are not exclusive and that pursuant to changes in FCC rules, state laws, or the Bona Fide Request process, CLEC may identify and request that Qwest furnish additional or revised UNEs to the extent required under Section 251(c)(3) of the Act and other Applicable Laws. Failure to list a UNE herein shall not constitute a waiver by CLEC to obtain a UNE subsequently defined by the FCC or the state Commission.
  - 9.23.1.2.2 In addition to the UNE Combinations provided by Qwest to CLEC hereunder, Qwest shall permit CLEC to combine any UNE provided by Qwest with another UNE provided by Qwest or with compatible network components provided by CLEC or provided by third parties to CLEC in order to provide Telecommunications Services. UNE Combinations may be directly connected to Finished Services, except for tariffed special access services that are expressly prohibited by Existing Rules. Notwithstanding the foregoing, CLEC can connect its UNE Combination to Qwest's directory assistance and Operator Services platforms.

- 9.23.1.2.3 Where a CLEC has been denied access to a DS1, or other high capacity Loop, as a UNE due to lack of facilities, and where CLEC has requested and been denied the construction of new facilities to provide such Loop, CLEC may connect a similar bandwidth tariffed service that it secures in lieu of that UNE to a transport UNE that it has secured from Qwest. Before making such connection, CLEC shall provide Qwest with evidence sufficient to demonstrate that it has fulfilled all prior conditions of this Provision. This provision shall be changed as may be required to conform to the decisions of the FCC under any proceedings related to the Public Notice referred to in document FCC 00-183.
- 9.23.1.3 When ordered as combinations of UNEs, Network Elements that are currently combined and ordered together will not be physically disconnected or separated in any fashion except for technical reasons or if requested by CLEC. Network elements to be provisioned together shall be identified and ordered by CLEC as such. When CLEC orders in combination UNEs that are currently interconnected and functional, such UNEs shall remain interconnected or combined as a working service without any disconnection or disruption of functionality.
- 9.23.1.4 When ordered in combination, Qwest will combine for CLEC UNEs that are ordinarily combined in Qwest's network, provided that facilities are available.
- 9.23.1.5 When ordered in combination, Qwest will combine for CLEC UNEs that are not ordinarily combined in Qwest's network, provided that facilities are available and such combination:
  - 9.23.1.5.1 Is Technically Feasible;
  - 9.23.1.5.2 Would not impair the ability of other Carriers to obtain access to UNEs or to interconnect with Qwest's network; and
  - 9.23.1.5.3 Would not impair Qwest's use of its network.
- 9.23.1.6 When ordered in combination, Qwest will combine CLEC UNEs with Qwest UNEs, provided that facilities are available and such combination:
  - 9.23.1.6.1 Is Technically Feasible:
  - 9.23.1.6.2 Shall be performed in a manner that provides Qwest access to necessary facilities;
  - 9.23.1.6.3 Would not impair the ability of other Carriers to obtain access to UNEs or to interconnect with Qwest's network; and
  - 9.23.1.6.4 Would not impair Qwest's use of its network.

# 9.23.2 Description

UNE Combinations are available in, but not limited to, the following standard products: a) UNE-P in the following form: (i) 1FR/1FB Plain Old Telephone Service (POTS), (ii) ISDN — either Basic Rate or Primary Rate, (iii) Digital Switched Service (DSS), (iv) PBX Trunks, and (v) Centrex; b) EEL (subject to the limitations set forth below). If CLEC desires access to a different UNE Combination, CLEC may request access through the Special Request Process. Qwest will provision UNE Combinations pursuant to the terms of the Agreement without requiring additional amendments to CLEC's Interconnection agreement, provided that all UNEs making up the UNE Combination are contained in CLEC's Interconnection agreement. If Qwest develops additional UNE Combination products, CLEC can order such products without the Special Request Process, but CLEC may need to submit a New Customer Questionnaire amendment before ordering such products.

#### 9.23.3 Terms and Conditions

- 9.23.3.1 Qwest shall provide non-discriminatory access to Combinations on rates, terms and conditions that are non-discriminatory, just and reasonable. The quality of a UNE Combination Qwest provides, as well as the access provided to that UNE Combination, will be equal between all Carriers requesting access to that UNE Combination; and, where Technically Feasible, the access and UNE Combination provided by Qwest will be provided in "substantially the same time and manner" to that which Qwest provides to itself. In those situations where Qwest does not provide access to UNE Combinations itself, Qwest will provide access in a manner that provides CLEC with a meaningful opportunity to compete.
- 9.23.3.2 "UNE-P-POTS": 1FR/1FB lines are available to CLEC as a UNE Combination. UNE-P POTS is comprised of the following Unbundled Network Elements: Analog 2 wire voice grade Loop, Analog Line Side Port and Shared Transport. All the Vertical Switch Features that are Technically Feasible for POTS are available with UNE-P-POTS.
- 9.23.3.3 "UNE-P-PBX": PBX Trunks are available to CLEC as a UNE Combination. There are two types of UNE-P-PBX: Analog Trunks and Direct Inward Dialing (DID) Trunks. UNE-P-PBX is comprised of the following Unbundled Network Elements: 2/4 Wire Analog Loop, Analog/DID Trunks, and Shared Transport. All the Vertical Switch Features that are Technically Feasible for Analog and DID PBX Trunks are available with UNE-P-PBX
- 9.23.3.4 "UNE-P-DSS": Digital Switched Service (DSS) is available to CLEC as a UNE Combination. UNE-P-DSS is comprised of the following Unbundled Network Elements: DS1 Capable Loop, Digital Line-Side Port and Shared Transport. All the Vertical Switch Features that are Technically Feasible for Digital Switched Service are available with UNE-P-DSS.
- 9.23.3.5 "UNE-P-ISDN": ISDN lines are available to CLEC as a UNE Combination. All the Vertical Switch Features that are Technically Feasible for

ISDN are available with UNE-P-ISDN. There are two types of UNE-P-ISDN:

- a) Basic rate (UNE-P-ISDN-BRI) is comprised of the following Unbundled Network Elements: Basic ISDN Capable Loop, BRI Line Side Port and Shared Transport; and
- b) Primary rate (UNE-P-ISDN-PRI) UNE-P-ISDN-PRI is comprised of the following Unbundled Network Elements: Basic ISDN Capable Loop, Digital Line Side Port and Shared Transport.
- 9.23.3.6 UNE-P-Centrex: Centrex Service is available to CLEC as a UNE Combination. Centrex is comprised of the following Unbundled Network Elements: Analog 2 wire voice grade Loop, Analog Line Side Port, and Shared Transport. All the Vertical Switch Features that are Technically Feasible for Centrex service are available with UNE-P-Centrex.
  - 9.23.3.6.1 CLEC may also request a service change from Centrex 21, Centrex Plus or Centron service to UNE-P-POTS. The UNE-P-POTS line will contain the UNEs established in Section 9.23.3.2.
  - 9.23.3.6.2 Qwest will provide access to Customer Management System (CMS) with UNE-P-Centrex.
- 9.23.3.7 Enhanced Extended Loop (EEL) -- EEL is a combination of Loop and dedicated interoffice transport and may also include multiplexing or concentration capabilities. EEL transport and Loop facilities may utilize DS0 through OC-192 or other existing bandwidths. DS0, DS1 and DS3 bandwidths are defined products. In addition, other existing bandwidths can be ordered through the Special Request Process. Qwest has two EEL options: "EEL-Conversion" (EEL-C) and "EEL-Provision" (EEL-P).
  - 9.23.3.7.1 Unless CLEC is specifically granted a waiver from the FCC which provides otherwise, and the terms and conditions of the FCC waiver apply to CLEC's request for a particular EEL, CLEC cannot utilize combinations of Unbundled Network Elements that include Unbundled Loop and unbundled interoffice Dedicated Transport to create a UNE Combination unless CLEC establishes to Qwest that it is using the combination of Network Elements to provide a significant amount of local exchange traffic to a particular End User Customer. The significant amount of local use requirement does not apply to combinations of Loop and multiplexing when the high side of the multiplexer is connected via an ITP to CLEC Collocation.
  - 9.23.3.7.2 To establish that an EEL is carrying a "Significant Amount of Local Exchange Traffic," one of the following three (3) local service options must exist:
    - 9.23.3.7.2.1 Option 1: CLEC must certify to Qwest that it

is the exclusive provider of an End User Customer's local Exchange Service and that the Loop transport combination originates at a Customer's premises and that it terminates at CLEC's Collocation arrangement in at least one (1) Qwest Central Office. This condition, or option does not allow Loop-transport combinations to be connected to Qwest's Tariffed or Price List services.

9.23.3.7.2.2 Option 2: CLEC must certify that it provides local exchange and exchange Access Service to the End User Customer's premises and handles at least one-third (1/3) of the End User Customer's local traffic measured as a percent of total End User Customer local dial tone lines; and for DS1 level circuits and above, at least fifty percent (50%) of the activated channels on the Loop portion of the Loop and transport combination have at least five percent (5%) local voice traffic individually; and the entire Loop facility has at least ten percent (10%) local voice traffic; and the Loop/transport combination originates at a Customer's premises and terminates at CLEC's Collocation arrangement in at least one Qwest Central Office; and if a Loop/transport combination includes multiplexing, each of the multiplexed facilities must meet the above criteria outlined in this paragraph. (For example, if DS1 Loops are multiplexed onto DS3 transport, each of the individual DS1 facilities must meet the criteria outlined in this paragraph in order for the DS1/DS3 Loop/transport combination to qualify for UNE treatment). This condition, or option does not allow Loop-transport combinations to be connected to Qwest's Tariffed or Price List services.

9.23.3.7.2.3 Option 3: CLEC must certify that at least fifty percent (50%) of the activated channels on a circuit are used to provide originating and terminating local dial tone service and at least fifty percent (50%) of the traffic on each of these local dial tone channels is local voice traffic; and the entire Loop facility has at least thirty-three percent (33%) local voice traffic; and if a Loop/transport combination includes multiplexing, each of the multiplexed facilities must meet the above criteria. For example, if DS1 Loops are multiplexed onto DS3 transport, each of the individual DS1 facilities must meet the criteria as outlined in this paragraph in order for the DS1/DS3 Loop/transport combination to qualify for UNE treatment. This condition, or option, does not allow Loop-transport combinations to be connected to Qwest's Tariffed and Price List services. Under this option, Collocation is not required. Under this option, CLEC does not need to provide a defined portion of the End User Customer's local service, but the active channels on any Loop-transport combinations, and the entire facility, must carry the amount of local exchange traffic specified in this option.

- 9.23.3.7.2.4 When CLEC certifies to Qwest through a certification letter, or other mutually agreed upon solution, that the combination of elements is carrying a "Significant Amount of Local Exchange" Traffic, then Qwest will provision the EEL or convert the Special Access circuit to an EEL-C. For each EEL or Special Access circuit, CLEC shall indicate in the certification letter under which local usage option, set forth in paragraph 9.23.3.7.2.1, 9.23.3.7.2.2 or 9.23.3.3.7.2.3, it seeks to qualify the circuit.
- 9.23.3.7.2.5 CLEC's local service certification shall remain valid only so long as CLEC continues to satisfy one (1) of the three (3) options set forth in Section 9.23.3.7.2 of this Amendment. CLEC must provide a service order converting the EEL to Private Line/Special Access Circuit to Qwest within thirty (30) Days if CLEC's certification on a given circuit is no longer valid.
- 9.23.3.7.2.6 In order to confirm reasonable compliance with these requirements, Qwest may perform audits of CLEC's records according to the following guidelines:
- a) Qwest may, upon thirty (30) Days written notice to a CLEC that has purchased Loop/transport combinations as UNEs, conduct an audit to ascertain whether those Loop/transport combinations were eligible for UNE treatment at the time of conversion and on an ongoing basis thereafter.
- b) CLEC shall make reasonable efforts to cooperate with any audit by Qwest and shall provide Qwest with relevant records (e.g., network and circuit configuration data, local telephone numbers) which demonstrate that CLEC's Unbundled Loop transport combination is configured to provide local Exchange Service in accordance with its certification.
- c) An independent auditor hired and paid for by Qwest shall perform any audits, provided, however, that if an audit reveals that CLEC's EEL circuit(s) do not meet or have not met the certification requirements, then CLEC shall reimburse Qwest for the cost of the audit.
- d) An audit shall be performed using industry audit standards during normal business hours, unless there is a mutual agreement otherwise.
- e) Qwest shall not exercise its audit rights with respect to a particular CLEC (excluding Affiliates), more than once in any calendar year, unless an audit finds non-compliance. If an audit does find non-compliance, Qwest shall not exercise its audit rights for sixty (60) Days following that audit, and if any subsequent audit

does not find non-compliance, then Qwest shall not exercise its audit rights for the remainder of the calendar year.

- f) At the same time that Qwest provides notice of an audit to CLEC under this paragraph, Qwest shall send a copy of the notice to the Federal Communications Commission.
- g) Audits conducted by Qwest for the purpose of determining compliance with certification criteria as set forth in this Amendment shall not effect or in any way limit any audit rights that Qwest may have under the Agreement.
- h) Qwest shall not use any other audit rights it has pursuant to the Agreement to audit for compliance with the local exchange traffic requirements of Section 9.23.3.7.2. Qwest shall not require an audit as a prior prerequisite to Provisioning EELs.
- i) CLEC shall maintain appropriate records to support its certification. However, CLEC has no obligation to keep any records that it does not keep in the ordinary course of its business.
- 9.23.3.7.2.7 Qwest will not provision EEL or convert Private Line/Special Access to an EEL if Qwest records indicate that the Private Line/Special Access is or the EEL will be connected directly to a Tariffed Access service or if, in options 1 and 2 above, the EEL would not terminate at CLEC's Collocation arrangement in at least one (1) Qwest Central Office.
- 9.23.3.7.2.8 If an audit demonstrates that an EEL does not meet the local use requirements of Section 9.23.3.7.2 on average for two (2) consecutive months for which data is available, then the EEL shall be converted to special access or private line rates within thirty (30) Days.
- 9.23.3.7.2.9 If CLEC learns for any reason that an EEL does not meet the local use requirements of Section 9.23.3.7.2, then the EEL shall be converted to special access or private line rates within thirty (30) Days. CLEC has no ongoing duty to monitor EELs to verify that they continue to satisfy the local use requirements of Section 9.23.3.7.2, except that if any service order activity occurs relating to an EEL, then CLEC must verify that the EEL continues to satisfy the local use requirements of Section 9.23.3.7.2. Any disputes regarding whether an EEL meets the local use requirements shall be handled pursuant to the dispute resolution provisions of the Agreement. While a dispute is pending resolution, the status quo will be maintained and the EEL will not be converted to special access or private line rates
- 9.23.3.7.2.10 No private line or other Unbundled Loop

shall be available for conversion into an EEL or be combined with other elements to create an EEL if it utilizes shared use Billing, commonly referred to as ratcheting. Any change to a private line or other Unbundled Loop including changes to eliminate shared use Billing for any or all circuits, prior to conversion of those circuits to EEL shall be conducted pursuant to the processes, procedures, and terms pursuant to which such private line or Loop was provisioned. Any appropriate charges from such processes, procedures, and terms shall apply (sometimes referred to as "grooming charges).

9.23.3.7.2.11 EEL-C is the conversion of an existing Private Line/Special Access service to a combination of Loop and transport UNEs. Retail and/or resale private line circuits (including multiplexing and concentration) may be converted to EEL-C if the conversion is Technically Feasible and they meet the terms of this Section 9.23.3.7. Qwest will make EEL-Conversion Combinations available to CLEC upon request. Qwest will provide CLEC with access to EEL-Conversion Combinations according to the standard intervals set forth in Exhibit B.

9.23.3.7.2.11.1 CLEC must utilize EEL-C to provide a significant amount of Local Exchange Service in accordance with the three options listed under Section 9.23.3.7.2.

9.23.3.7.2.12 EEL-P – EEL-P is a combination of Loop and dedicated interoffice transport used for the purpose of connecting an End User Customer to a CLEC Switch. EEL-P is a new installation of circuits for the purpose of CLEC providing services to End User Customers.

9.23.3.7.2.12.1 Terms and Conditions

9.23.3.7.2.12.2 CLEC must utilize EEL-P to provide a significant amount of local Exchange Service to each End User Customer served in accordance with the options listed under Section 9.23.3.7.2.

9.23.3.7.2.12.3 One end of the interoffice facility must originate at a CLEC Collocation in a Wire Center other than the Serving Wire Center of the Loop.

9.23.3.7.2.12.4 EEL combinations may consist of Loops and interoffice transport of the same bandwidth (Point-to-Point EEL). When multiplexing is requested, EEL may consist of Loops and interoffice transport of different bandwidths (Multiplexed EEL). CLEC may also order combinations of interoffice transport, concentration

capability and DS0 Loops.

9.23.3.7.2.12.5 When concentration capability is requested, CLEC will purchase the appropriate concentration equipment and provide it to Qwest for installation in the Wire Center.

9.23.3.7.2.12.6 Installation intervals are set forth in Exhibit B and are equivalent to the respective Private Line Transport Service on the following web-site address: <a href="http://www.qwest.com/carrier/guides/sig/index.html">http://www.qwest.com/carrier/guides/sig/index.html</a>.

9.23.3.7.2.12.7 Concentration capability installation intervals will be offered at an ICB.

9.23.3.7.2.12.8 EEL-P is available only where existing facilities are available.

#### 9.23.3.8 Ordering

- 9.23.3.8.1 CLEC will submit EEL orders using the LSR process.
- 9.23.3.8.2 Qwest will install the appropriate Channel Card based on the DS0 EEL Link LSR order and apply the charges.
- 9.23.3.8.3 Requests for Concentration will be submitted using the Virtual Collocation process. Virtual Collocation intervals will be adhered to.
- 9.23.3.8.4 One LSR is required when CLEC orders Point-to-Point EEL. Multiplexed EEL, EEL Transport and EEL Links must be ordered on separate LSRs.

#### 9.23.3.9 Rate Elements

- 9.23.3.9.1 EEL Link. The EEL Link is the Loop connection between the End User Customer premises and the serving Wire Center. EEL Link is available in DS0, DS1 and DS3 and higher bandwidths as they become available. Recurring and nonrecurring charges apply.
- 9.23.3.9.2 EEL Transport. EEL Transport consists of the dedicated interoffice facilities between Qwest Wire Centers. EEL Transport is available in DS0, DS1, DS3, OC3, OC12 and higher bandwidths as they become available. Recurring and nonrecurring charges apply.
- 9.23.3.9.3 EEL Multiplexing. EEL Multiplexing is offered in DS3 to DS1 and DS1 to DS0 configurations. All other multiplexing arrangements will be ICB. EEL Multiplexing is ordered with EEL

Transport or Unbundled Loop. Recurring and nonrecurring charges set forth in Exhibit A apply.

- 9.23.3.9.4 DS0 Low Side Channelization and DS0 MUX Low Side Channelization. EEL DS0 Channel Cards are required for each DS0 EEL Link or DS0 Unbundled Loop connected to a 1/0 EEL Multiplexer. Channel Cards are available for analog Loop Start, Ground Start, Reverse Battery and No Signaling.
- 9.23.3.9.5 Concentration Capability. Concentration Capability rates will be provided as an ICB. Cost recovery includes, but is not limited to, space preparation and space lease, equipment installation, cabling and associated terminations and structure installation, personnel training (if required) and delivery of required power. Recurring and nonrecurring charges apply.
- 9.23.3.10 CLEC may request access to and, where appropriate, development of, additional UNE Combinations. For UNEs Qwest currently combines in its network CLEC can use the Special Request Process. For UNEs that Qwest does not currently combine, CLEC must use the Bona Fide Request Process (BFR). In its BFR or Special Request Process request, CLEC must identify the specific combination of UNEs, identifying each individual UNE by name as described in the Agreement.
- 9.23.3.11 The following terms and conditions are available for all types of UNE-P:
  - 9.23.3.11.1 UNE-P will include the capability to access long distance service (InterLATA and IntraLATA) of CLEC's Customer's choice on a 2-PIC basis, access to 911 emergency services, capability to access CLEC's Operator Services platform, capability to access CLEC's directory assistance platform and Qwest customized routing service; and, if desired by CLEC, access to Qwest Operator Services and Directory Assistance Service.
  - 9.23.3.11.2 If Qwest provides and CLEC accepts operator services, directory assistance, and IntraLATA long distance as a part of the basic exchange line, it will be offered with standard Qwest branding. CLEC is not permitted to alter the branding of these services in any manner when the services are a part of the UNE-P line without the prior written approval of Qwest. However, at the request of CLEC and where Technically Feasible, Qwest will rebrand operator services and directory assistance in CLEC's name, in CLEC's choice of name, or in no name in accordance with terms and conditions set forth in the Agreement
  - 9.23.3.11.3 CLEC may order Customized Routing in conjunction with UNE-P for alternative operator service and/or directory assistance platforms. CLEC shall be responsible to combine UNE-P with all components and requirements associated with Customized

Routing needed to utilize related functionality. For a complete description of Customized Routing, refer to that Section of the Agreement.

- 9.23.3.11.4 Qwest shall provide to CLEC, for CLEC's End User Customers, E911/911 call routing to the appropriate Public Safety Answering Point (PSAP). Qwest shall not be responsible for any failure of CLEC to provide accurate End User Customer information for listings in any databases in which Qwest is required to retain and/or maintain End User Customer information. Qwest shall provide CLEC's End User Customer information to the ALI/DMS (Automatic Location Identification/Database Management System). Qwest shall use its standard process to update and maintain, on the same schedule that it uses for its End User Customers, CLEC's End User Customer service information in the ALI/DMS used to support E911/911 Services. Qwest assumes no liability for the accuracy of information provided by CLEC.
- 9.23.3.11.5 CLEC shall designate the Primary Interexchange Carrier (PIC) assignments on behalf of its End User Customers for InterLATA and IntraLATA services. CLEC shall follow all Applicable Laws, rules and regulations with respect to PIC changes and Qwest shall disclaim any liability for CLEC's improper PIC change requests.
- 9.23.3.11.6 Feature and InterLATA or IntraLATA PIC changes or additions for UNE-P, will be processed concurrently with the UNE-P order as specified by CLEC.
- 9.23.3.11.7 CLEC may order new or retain existing Qwest DSL service on behalf of End User Customers when utilizing UNE-P-POTS, UNE-P-Centrex, and UNE-P-PBX (analog, non-DID trunks only) combinations, where Technically Feasible. The price for Qwest DSL provided with UNE-P combinations is included in Exhibit A to this Amendment. Qwest DSL service provided to internet service providers and not provided directly to Qwest or CLEC's End Users is not available with UNE-P combinations.
- 9.23.3.12 If CLEC is obtaining services from Qwest under an arrangement or agreement that includes the application of termination liability assessment (TLA) or minimum period charges, and if CLEC wishes to convert such services to UNEs or a UNE Combination, the conversion of such services will not be delayed due to the applicability of TLA or minimum period charges. The applicability of such charges is governed by the terms of the original agreement, Tariff or arrangement.
- 9.23.3.13 For installation of new UNE Combinations, CLEC will not be assessed UNE rates for UNEs ordered in combination until access to all UNEs that make up such combination have been provisioned to CLEC as a combination, unless a UNE is not available until a later time and CLEC elects to have Qwest provision the other elements before all elements are available. For

conversions of existing resale services to UNE-P Combinations, CLEC will be billed at the UNE-P rate, and Billing at the resold rate will cease, on the Due Date scheduled for the conversion, so long as the Due Date of the conversion was a standard or longer interval, unless CLEC has caused or requested a delay of the conversion.

- 9.23.3.14 When End User Customers Switch from Qwest to CLEC, or to CLEC from any other competitor and is obtaining service through a UNE Combination, such End User Customers shall be permitted to retain their current telephone numbers if they so desire.
- 9.23.3.15 In the event Qwest terminates the Provisioning of any UNE Combination service to CLEC for any reason, CLEC shall be responsible for providing any and all necessary notice to its End User Customers of the termination. In no case shall Qwest be responsible for providing such notice to CLEC's End User Customers. Qwest shall only be required to notify CLEC of Qwest's termination of the UNE Combination service on a timely basis consistent with Commission rules and notice requirements.
- 9.23.3.16 CLEC, or CLEC's agent, shall act as the single point of contact for its End User Customers' service needs, including without limitation, sales, service design, order taking, Provisioning, change orders, training, maintenance, trouble reports, repair, post-sale servicing, Billing, collection and inquiry. CLEC shall inform its End User Customers that they are End User Customers of CLEC. CLEC's' End User Customers contacting Qwest will be instructed to contact CLEC, and Qwest's End User Customers contacting CLEC will be instructed to contact Qwest. In responding to calls, neither Party shall make disparaging remarks about each other. To the extent the correct provider can be determined, misdirected calls received by either Party will be referred to the proper provider of local Exchange Service; however, nothing in the Agreement shall be deemed to prohibit Qwest or CLEC from discussing its products and services with CLEC's or Qwest's End User Customers who call the other Party.

# 9.23.4 Rates and Charges

- 9.23.4.1 The rates and charges for the individual Unbundled Network Elements that comprise UNE Combinations are contained in Exhibit A for both recurring and nonrecurring application.
  - 9.23.4.1.1 Recurring monthly charges for each Unbundled Network Element that comprise the UNE Combination shall apply when a UNE Combination is ordered. The recurring monthly charges for each UNE, including but not limited to, Unbundled 2-wire Analog Loop, Analog Line Side Port and Shared Transport, are contained in Exhibit A.
  - 9.23.4.1.2 Nonrecurring charges, if any, will apply based upon the cost to Qwest of Provisioning the UNE Combination and providing access to the UNE Combination. These nonrecurring charges, if any, are described in Exhibit A.

- 9.23.4.2 If the Commission takes any action to adjust the rates previously ordered, Qwest will make a compliance filing to incorporate the adjusted rates into Exhibit A. Upon the compliance filing by Qwest, the Parties will abide by the adjusted rates on a going-forward basis, or as ordered by the Commission.
- 9.23.4.3 CLEC shall be responsible for Billing its End User Customers served over UNE Combinations for all Miscellaneous Charges and surcharges required of CLEC by statute, regulation or otherwise required.
- 9.23.4.4 CLEC shall pay Qwest the PIC change charge associated with CLEC End User Customer changes of InterLATA or IntraLATA Carriers. Any change in CLEC's End User Customers' InterLATA or IntraLATA Carrier must be requested by CLEC on behalf of its End User Customer.
- 9.23.4.5 If an End User Customer is served by CLEC through a UNE Combination, Qwest will not charge, assess, or collect Switched Access charges for InterLATA or IntraLATA calls originating or terminating from that End User Customer's phone after conversion to a UNE Combination is complete.
- 9.23.4.6 Qwest shall have a reasonable amount of time to implement system or other changes necessary to bill CLEC for Commission-ordered rates or charges associated with UNE Combinations.

# 9.23.5 Ordering Process

- 9.23.5.1 Most UNE Combinations and associated products and services are ordered via an LSR. Ordering processes are contained in the Agreement and in the PCAT. The following is a high-level description of the ordering process:
  - 9.23.5.1.1 Step 1: Complete product questionnaire with account team representative.
  - 9.23.5.1.2 Step 2: Obtain Billing Account Number (BAN) through account team representative.
  - 9.23.5.1.3 Step 3: Allow 2-3 weeks from Qwest's receipt of a completed questionnaire for accurate loading of UNE Combination rates to the Qwest Billing system.
  - 9.23.5.1.4 Step 4: After account team notification, place UNE Combination orders via an LSR or ASR as appropriate.
  - 9.23.5.1.57 Additional information regarding the ordering processes are located at: http://www.qwest.com/wholesale/solutions/clecFacility/une p c.html
- 9.23.5.2 Prior to placing an order on behalf of each End User Customer, CLEC shall be responsible for obtaining and have in its possession a Proof of

Authorization as required by applicable law.

- 9.23.5.3 Standard service intervals for each UNE Combination are set forth in Exhibit B. For UNE Combinations with appropriate retail analogs, CLEC and Qwest will use the standard Provisioning interval for the equivalent retail service. CLEC and Qwest can separately agree to Due Dates other than the standard interval.
- 9.23.5.4 Due date intervals are established when Qwest receives a complete and accurate Local Service Request (LSR) or ASR made through the IMA, EDI or Exact interfaces or through facsimile. For UNE-P-POTS, UNE-P-Centrex, and UNE-P-ISDN-BRI, the date the LSR or ASR is received is considered the start of the service interval if the order is received on a business day prior to 7:00 p.m. For UNE-P-POTS, UNE-P-Centrex, and UNE-P-ISDN-BRI, the service interval will begin on the next business day for service requests received on a non-business day or after 7:00 p.m. on a business day. For UNE-P-DSS, UNE-P-ISDN-PRI, UNE-P-PBX, EEL, and all other UNE Combinations, the date the LSR or ASR is received is considered the start of the service interval if the order is received on a business day prior to 3:00 p.m. For UNE-P-DSS, UNE-P-ISDN-PRI, UNE-P-PBX, EEL, and all other UNE Combinations, the service interval will begin on the next business day for service requests received on a non-business day or after 3:00 p.m. on a business day. For purposes of this Amendment business days exclude Saturdays, Sundays, New Year's Day, Memorial Day, Independence Day (4th of July), Labor Day, Thanksgiving Day and Christmas Dav.
- 9.23.5.5 The Parties' obligations and responsibilities for providing and maintaining End User Customer listings information are contained in the Listings and E911/911 Emergency Services sections of the Agreement. Nevertheless, to the extent that the option is available to CLEC to specify that the End User Customer's existing listing(s) be retained upon conversion to unbundled local switching elements or UNE-P Combinations, Qwest shall be responsible for ensuring that the End User Customer's listing(s) is retained "as is" in Qwest's listings data bases.
- 9.23.5.6 When Qwest's End User Customer or the End User Customer's New Service Provider orders the discontinuance of the End User Customer's existing service in anticipation of moving to another service provider, Qwest will render its closing bill to the End User Customer effective with the disconnection. If Qwest is not the local service provider, Qwest will issue a bill to CLEC for that portion of the service provided to CLEC should CLEC's End User Customer, a New Service Provider, or CLEC request service be discontinued to the End User Customer. Qwest will notify CLEC by FAX, OSS interface, or other agreed upon processes when an End User Customer moves to another service provider. Qwest shall not provide CLEC or Qwest retail personnel with the name of the other service provider selected by the End User Customer.
- 9.23.5.7 For UNE Combinations, CLEC shall provide Qwest and Qwest shall provide CLEC with points of contact for order entry, problem resolution,

repair, and in the event special attention is required on service request.

# **9.23.6** Billing

9.23.6.1 Qwest shall provide CLEC, on a monthly basis, within seven to ten (7-10) calendar Days of the last Day of the most recent Billing period, in an agreed upon standard electronic Billing format, Billing information including (1) a summary bill, and (2) individual End User Customer sub-account information consistent with the samples available for CLEC review.

# 9.23.7 Maintenance and Repair

9.23.7.1 Qwest will maintain facilities and equipment that comprise the service provided to CLEC as a UNE Combination. CLEC or its End User Customers may not rearrange, move, disconnect or attempt to repair Qwest facilities or equipment, other than by connection or disconnection to any interface between Qwest and the End User Customer, without the written consent of Qwest.

Amendment		in America (1997a	
6.0 Resale	Wholesale	Wholesale	
	Discount		
	Percentage		
	Recurring	71	
	Charges	Charges	
6.1 Wholesale Discount Rates			
6.1.3 IntraLATA Toll	12.78%		5
6.1.5 Listings, CO Features & Information Services	40.56%		5
7 / M. W. L. J			
7.4 Multiplexing 7.4.1 DS3 to DS1	\$203.54	\$317.81	
7.4.2 DS1 to DS0	\$203.34	\$317.81	-
7.4.2 001 (0.000	Ψ2.12.70	ψ510.45	
9.0 Unbundled Network Elements (UNEs)			
9.1 Interconnection Tie Pairs (iTP) - Per Termination			
9.1.1 DS0 2-wire	\$0.92		
9.1.2 DS0 4-wire	\$2.63		
9.1.3 DS1 Per each Termination	\$2.63		
9.1.4 DS3 Per each Termination	\$6.83		
9.8 Shared Transport			
9.8.1 Per Minute of Use	\$0.001273		9
9.11 Local Switching	<b>4</b>		
9.11 Local Switching 9.11.1 Local Switching - TELRIC Based Rates			
Analog Line Side Port, First Port	\$1.26	\$108.78	
Each Additional Port (ordered concurrently	\$1.26	\$58.54	
with an unbundled loop)		<b>V</b>	
9.11.2 Vertical Features			
Call Hold	\$0.05	\$12.50	
Call Transfer	\$0.31	\$12.50	
Three Way Calling	\$0.12	\$12.50	
Call Pickup	\$0.06	\$12.50	
Call Waiting/Cancel Call Waiting	\$0.11	\$12.50	
Distinctive Ringing	\$0.08	\$12.50	
Speed Call Long – Customer Change 8-	\$0.06	\$12.50	
Code Capacity OR 30- Code Capacity	1 2 2	040.55	4 - 4 6 - 4
Station Dial Conferencing (6-way)  Call Forwarding Busy Line	\$1.05 \$0.25		1 and Ordered
Call Forwarding Busy Line  Call Forwarding Don't Answer	\$0.25	\$12.50 \$12.50	
Call Forwarding Busy Line - Don't Answer	\$0.35	\$12.50	
Call Forwarding Variable	\$0.12	\$12.50	
Call Forwarding Variable Remote	\$0.11	\$12.50	1 and Ordered
CLASS - Call Waiting ID	\$0.05	\$12.50	1 and Ordered
CLASS – Calling Name & Number	\$0.25	\$12.50	
CLASS - Calling Number Delivery	\$0.08	\$12.50	
CLASS - Calling Number Delivery - Blockin	\$0.00	\$12.50	
CLASS – Continuous Redial	\$0.99	\$12.50	
CLASS – Last Call Return	\$0.24	\$12.50	
CLASS Priority Calling CLASS Selective Call Forwarding	\$0.74 \$0.62	\$12.50 \$12.50	<u> </u>
CLASS – Selective Call Rejection	\$1.28	\$12.50 \$12.50	
CLASS – Selective Call Rejection  CLASS – Anonymous Call Rejection	\$0.39	\$12.50 \$12.50	1 and Ordered
Call Park (Store & Retrieve)	\$0.13	\$12.50	1 and Ordered
Call Trace	\$0.91	\$12.50	
Message Waiting Indication A/V	\$0.07	\$12.50	1 and Ordered
Hot Line	\$0.10	\$12.50	
Warm Line	\$0.07	\$12.50	

			All mars hall	1. Land Service and Co.
Liver Steen	rajski i	80.05	40.50	
Hunting Centrex Common Block		\$0.05		
Centrex Common Block			\$1,185.36	1
9.11.3 Subsequent Order Charge			\$12.75	1
C.11.0 Oubsequent Order Charge			\$12.75	
9.11.4 Digital Line Side Port (Supporting BRI ISDN)				
First Port		\$6.21	\$384.05	Ordered & 1
Each Additional Port	*** -	\$6.21	\$384.05	Ordered & 1
		<b>\$5.2</b> 1	\$00 1.00	Ordered a r
9.11.5 Digital Trunk Ports				-
DS1 Local Message Trunk Port			\$202.52	
Message Trunk Group, First Trunk		\$72.39		1
Message Trunk Group, Each Additional			\$21.11	1
DS1 PRI ISDN Trunk Port		\$69.04	\$733.30	Ordered & 1
PBX DID Trunk Port		\$4.06	Under	1
			Development	
9.11.6 DS0 Analog Trunk Port				
Unbundled Analog DSO Trunk Port, First Port		\$12.33	\$275.00	
Unbundled Analog DS0 Trunk Port, Each Add		\$12.33	\$165.00	
9.11.7 Local Usage, per Minute of Use		\$0.001330		
9.12.1 Local Switching - Market Based Rates		Under	Under	13
		Development	Development	
9.13 Customized Routing				
9.13.1 Development of Custom Line Class Code – Directory			\$272.52	4
Assistance or Operator Services Routing Only				
9.13.2 Installation Charge, per Switch - Directory Assistance			\$536.90	4
or Operator Service Routing Only				
9.13.3 All Other Custom Routing		ICB	ICB	3
9.20 Miscellaneous Charges				
* Per 1/2 hour or fraction thereof				
* Additional Engineering – Basic			\$31.68	1
* Additional Engineering – Overtime			\$40.90	1
* Additional Labor Installation – Overtime			\$9.01	1
* Additional Labor Installation – Premium			\$18.02	1
* Additional Labor Other – Basic			\$27.66	1
* Additional Labor Other – Overtime			\$37.02	1
* Additional Labor Other – Premium			\$46.38	1
* Testing and Maintenance – Basic			\$29.37	1
* Testing and Maintenance – Overtime     * Testing and Maintenance – Premium			\$39.29	1 1
* Maintenance of Service - Basic			\$49.23 \$27.66	1
* Maintenance of Service – Dasic			\$37.02	1
* Maintenance of Service - Premium			\$46.38	1
* Additional COOP Acceptance Testing – Basic			\$29.37	1
* Additional COOP Acceptance Testing – Desic			\$39.29	1
* Additional COOP Acceptance Testing - Premium			\$49.23	1
* NonScheduled COOP Testing - Basic			\$29.37	1
* NonScheduled COOP Testing – Overtime			\$39.29	1
* NonScheduled COOP Testing – Premium			\$49.23	1
* NonScheduled Manual Testing – Basic			\$29.37	1
* NonScheduled Manual Testing – Overtime			\$39.29	1
* NonScheduled Manual Testing – Premium			\$49.23	1
Additional Dispatch			\$87.50	1
Date Change			\$12.70	1
Design Change			\$58.67	1
Expedite Charge			ICB	3

	s e un la seguega de la caractera de la Secula d'Arganylacción	er en grafte i Propinsi	4 5 650 Juli 10 10
Cancellation Charge		ICB	3
		100	<u> </u>
9.21 Reserved for Future Use			
9.22 Reserved for Future Use		-	
C.LE TROOFFOU IOFF URDITE COSC			+
9.23 UNE Combinations			
9.23.1 UNE - P Line Splitting			<u> </u>
Basic Installation Charge for UNE-P Line Splitting		\$71.80	1
0.00 0 11017 12 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
9.23.2 UNE-P Conversion Non-Recurring Charges			
UNE-P POTS, CENTREX, Analog PBX		l I	
Trunks			
First		\$7.24	1
Each Additional		\$1.36	1
UNE-P PAL Manual			
First		\$16.01	1
Each Additional		\$2.66	1
UNE-P PBX DID Trunks			
First		\$20.35	1
Each Additional		\$3.09	1
made : : reduced rect	<del></del>	Ψ0.09	
UNE-P ISDN BRI			
First		\$14.91	1
Each Additional		\$3.09	1
Each Additional		\$3.09	
UNE-P ISDN PRI, DSS per DS1 Facility		Ø50.25	1
UNE-P IODIN PRI, DOS PEI DOT Facility		\$50.35	1
LINE DICONI DOL DOC TI-			
UNE-P ISDN PRI, DSS - per Trunk			
First		\$18.54	1
Each Additional		\$3.09	1
9.23.3 UNE-P New Connection Non-Recurring Charges			
UNE-P POTS Centrex, Analog PBX Trunks			
First		\$65.70	11
Each Additional		\$16.88	11
UNE-P PAL Manual			
First		\$81.06	1
Each Additional		\$18.18	1
UNE - P PBX DID - per Trunk		\$174.73	1
UNE - P ISDN BRI		\$238.15	1
UNE - P Trunks			
DSS Basic Trunk - In Only, Out Only, or Two	Way	\$51.48	1
DSS, ISDN PRI Adv. Trunk - In only w/DID &	Hunting, or 2 Way w/DID, Hunt	\$50.58	1
DSS, ISDN PRI Adv. Trunk - Out Only w/Ans	wer Sup'v	\$51.88	1
DID Trunks			
Digital Outpulse Change Signaling			1
DID CPLX Trans Signaling Change		<del>                                     </del>	
DID Block Compromise		<del>                                     </del>	
DID Block Componies  DID Group of 20 Numbers	<b></b>		
CALL CHERE OF ZELLNOTHOMIS			+
DID Reserve Sequential # Block	] 1		
DID Reserve Sequential # Block DID Reserve Non Seq. TN			
DID Reserve Sequential # Block DID Reserve Non Seq. TN DID Trunk Termination			
DID Reserve Sequential # Block DID Reserve Non Seq. TN			

	TTT TELEVISION OF THE		PRODUCTION OF THE	and the second
Facilities for UNE - P DSS, UNE - P ISDN PR	31	<u> </u>		
DS1 Loop Facility (for Basic Trunk)			#REF!	1
DS1 Loop Facility (for Advanced Trunks)	1		#REF!	1
DS3 Loop Facility			#REF!	1
			#1 \\L_1 \.	
UNE - P PRI Configurations			† · · · · · · · · · · · · · · · · · · ·	
UNE-P PRI Dedicated PRI 23 + D			\$719.29	1
UNE-P PRI Dedicated PRI 24		<u></u>	\$689.91	1
UNE-P PRI Dedicated PRI 23B + Back-Up D			\$694.45	1
ONE-FINI Dedicated Fix 23B + Back-Op D		<u> </u>	<b>\$094.45</b>	
9.23.4 UNE-Combination Private Line				
DS0/DS1/DS3./OCN/Integrated T-1 Existing			640.24	1
Service			\$40.34	1
Service				
9.23.5 UNE - P Qwest DSL			See applicable	
			Qwest retail	
			Tariff, catalog or	
			price list	:
9.23.6 Enhanced Extended Loop (EEL)				
EEL Link / Loop with Multiplexing				
EEL DSO 2-Wire			\$249.59	1
EEL DSO 2/4 Wire Each Additional			\$174.56	1
Loop with MUX DS0 2-Wire			\$231.78	1
Loop with MUX DS0 2/4 Wire Each Additional			\$151.26	1
Zone 1		\$13.95		
Zone 2		\$25.20		
Zone 3		\$56.21		
		· · · · · · · · · · · · · · · · · · ·		
EEL DSO 4-Wire			\$249.59	1
EEL DSO 2/4 Wire Each Additional			\$174.56	1
Loop with MUX DS0 4-Wire		······································	\$231.78	1
Loop with MUX DS0 2/4 Wire Each Additional			\$151.26	1
Zone 1	1	\$27.90		
Zone 2		\$50.40		
Zone 3		\$112.42		
Zone 3		φ11Z. <del>4</del> Z		
EEL DS1		\$87.37	\$290.24	1
EEL DS1 Each Additional		Ψ07.57	\$201.15	1
Loop with MUX DS1			\$293.18	1
Loop with MUX DS1 Each Additional			\$214.66	
LOOP WILLI MOX DOT EACH AUGILIONAL			⊅∠ 14.00	!
EEL DS3		\$363.42	\$310.42	1
EEL DS3 EEL DS3 Each Additional		φ303,42	\$221.31	1
LLL DOS Edul Additional			- Ψ∠∠ 1.3 l	1
9.23.7 EEL C and Loop MUX Conversion			\$33.81	1
9.23.7 EEL C and Loop MOX Conversion		<del> </del>	\$33.81	<u> </u>
				<u> </u>
		4		
9.23.8 EEL Transport	-			
DS0				
DS0 Over 0 to 8 Miles	\$19.74	\$0.09		11
DS0 Over 8 to 25 Miles	\$19.74	\$0.08		11
DS0 Over 25 to 50 Miles	\$19.74	\$0.11		11
DS0 Over 50 Miles	\$19.74	\$0.08		11
DOC OACL ON IAILIES	\$15.74	φυ.υο		11
DS1				
	\$27.04	<b>60 40</b>		11
DS1 Over 0 to 8 Miles DS1 Over 8 to 25 Miles	\$37.94 \$37.94	\$0.49 \$0.85		11 11
DO I OVER 0 to 20 Miles	\$37.94	\$0.85	L	11

## Exhibit A Oregon

DS1 Over 50 Miles	and the first memory and the f	erin en journ op jakersja	e se a militar kin ili se ke ke a se a se		promoterna ka Berlina.
DS1 Over 50 Miles					
DS1 Over 50 Miles	DS1 Over 25 to 50 Miles	\$37.94	\$1 16		11
DS3 Over 10 to 8 Miles					
DS3 Over 0 to 5 Miles		\$07.07	<b>V</b>		
DS3 Over 2 fb 25 Miles	DS3				
DES Over 8 to 25 Miles   \$253.13   \$10.10   11	DS3 Over 0 to 8 Miles	\$253.13	\$9.95		11
DS3 Over 25 to 50 Miles	DS3 Over 8 to 25 Miles				
OC-3   Over 0 to 8 Miles   \$897.39   \$258.80   1	DS3 Over 25 to 50 Miles	\$253.13	\$14.27		
OC-3 Over 10 to 8 Miles   \$897.33   \$258.80   1	DS3 Over 50 Miles	\$253.13	\$21.11		11
OC-3 Over 10 to 8 Miles   \$897.33   \$258.80   1					
OC-3 Over 2 to 25 Miles					
OC-3 Over 50 Miles					1
OC-3 Over 50 Miles			7.0.00		
OC-12					
OC-12 Over 0 to 8 Miles	OC-3 Over 50 Miles	\$896.48	\$58.82		1
OC-12 Over 0 to 8 Miles					
OC-12 Over 8 to 25 Miles					
OC-12 Over 25 to 50 Miles					
OC-12 Over 50 Miles   \$2,540.93   \$115.61   1					
OC-48 OC-48 Over 0 to 8 Miles OC-48 Over 8 to 25 Miles OC-48 Over 8 to 25 Miles OC-48 Over 8 to 25 Miles S7,379.96 S376.18 1 OC-48 Over 25 to 50 Miles S7,379.96 S418.06 1 OC-48 Over 25 to 50 Miles S7,379.96 S517.34 1 OC-48 Over 50 Miles S517.34 S517.34 Interport 50 Miles S517.34 Inte					
OC-48 Over 8 to 25 Miles   \$7,379.96   \$350.14   1	UC-12 Over 50 Miles	\$2,540.93	\$115.61		1
OC-48 Over 8 to 25 Miles   \$7,379.96   \$350.14   1	OC 48				
OC-48 Over 8 to 25 Miles		\$7 270 OC	#250.44		
OC-48 Over 25 to 50 Miles			· · · · · · · · · · · · · · · · · · ·		
Section   Sect					
9.23.9 Multiplexing  DS3 to DS1  DS1 to DS0  \$212.76 \$310.43 11  Loop MUX DS3 to DS1  Loop MUX DS3 to DS1  \$195.11 1  9.23.10 DS0 Channel Performance  DS0 Low Side Channelization  DS1/DS0 MUX, Low Side Channelization  \$13.82 1  DS1/DS0 MUX, Low Side Channelization  \$7.89 1  9.23.11 DS0 Channel Cards  Code Select Ringdown  \$17.54 \$3.22  Manual Ringdown  \$20.59 \$3.22  Loop Start Signaling - Type LA  \$9.40 \$3.22  Loop Start Signaling - Type LB  \$6.53 \$3.32  Loop Start Signaling - Type LC  \$6.80 \$3.22  Loop Start Signaling - Type LC  \$4.48 \$3.22  Auto Ringdown  \$11.73 \$3.22  Loop Start Signaling - Type LO  \$4.48 \$3.22  Auto Ringdown  \$11.73 \$3.22  Auto Ringdown  \$11.73 \$3.22  Coop Start Signaling - Type LS  \$6.80 \$3.22  Auto Ringdown  \$11.73 \$3.22  Ros Signaling - Type LS  \$6.80 \$3.22  Ros Signaling - Type LS  \$6.80 \$3.22  Ros Signaling -					
DS3 to DS1   \$203.54   \$317.81   11	CO-10 Over 30 lyllies	φ1,319.90	ψ317.3 <del>4</del>		
DS3 to DS1   \$203.54   \$317.81   11			144, 31, 498, 31		
DS3 to DS1		4	attičeni imbe engline		and the second s
DS3 to DS1	9.23.9 Multiplexing				
DS1 to DS0			\$203.54	\$317.81	11
Loop MUX DS1 to DS0   \$195.11   1	DS1 to DS0		\$212.76	\$310.43	11
9.23.10 DS0 Channel Performance	Loop MUX DS3 to DS1			\$195.11	1
DS0 Low Side Channelization   \$13.82   1	Loop MUX DS1 to DS0			\$195.11	1
DS0 Low Side Channelization   \$13.82   1					
DS1/DS0 MUX, Low Side Channelization   \$7.89   1					
9.23.11 DS0 Channel Cards					1
Code Select Ringdown   \$17.54   \$3.22     Manual Ringdown   \$20.59   \$3.22     Loop Start Signaling - Type LA   \$9.40   \$3.22     Loop Start Signaling - Type LB   \$6.53   \$3.22     Loop Start Signaling - Type LC   \$6.80   \$3.22     Loop Start Signaling - Type LC   \$6.80   \$3.22     Loop Start Signaling - Type LO   \$4.48   \$3.22     Auto Ringdown   \$11.73   \$3.22     Loop Start Signaling - Type LS   \$10.65   \$3.22     No Signaling   \$6.93   \$3.22     E & M Signaling   \$6.93   \$3.22     E & M Signaling   \$16.03   \$3.22     Ground Start Signaling   \$13.30   \$3.22     Resistive Bridging (Voice/Data) 4 Wire   \$4.43     10.0 Ancillary Services   10.4 White Pages Directory Listings, Facility Based Providers	DS1/DS0 MUX, Low Side Channelization		\$7.89	·	1
Code Select Ringdown					
Manual Ringdown   \$20.59   \$3.22     Loop Start Signaling - Type LA   \$9.40   \$3.22     Loop Start Signaling - Type LB   \$6.53   \$3.22     Loop Start Signaling - Type LC   \$6.80   \$3.22     Loop Start Signaling - Type LO   \$4.48   \$3.22     Auto Ringdown   \$11.73   \$3.22     Loop Start Signaling - Type LS   \$10.65   \$3.22     No Signaling   \$6.93   \$3.22     E & M Signaling   \$6.93   \$3.22     E & M Signaling   \$16.03   \$3.22     Ground Start Signaling   \$13.30   \$3.22     Resistive Bridging (Voice/Data) 4 Wire   \$4.43     9.23.12 Concentration Capability   ICB   3     10.0 Ancillary Services   10.3 911/E911   No Charge					
Loop Start Signaling - Type LA   \$9.40   \$3.22					
Loop Start Signaling - Type LB	Manual Ringdown				
Loop Start Signaling - Type LC	Loop Start Signaling - Type LA				
Loop Start Signaling - Type LO					
Auto Ringdown \$11.73 \$3.22  Loop Start Signaling - Type LS \$10.65 \$3.22  No Signaling \$6.93 \$3.22  E & M Signaling \$16.03 \$3.22  Ground Start Signaling \$13.30 \$3.22  Resistive Bridging (Voice/Data) 4 Wire \$4.43  9.23.12 Concentration Capability ICB 3  10.0 Ancillary Services  10.4 White Pages Directory Listings, Facility Based Providers		<del></del>			
Loop Start Signaling - Type LS \$10.65 \$3.22  No Signaling \$6.93 \$3.22  E & M Signaling \$16.03 \$3.22  Ground Start Signaling \$13.30 \$3.22  Resistive Bridging (Voice/Data) 4 Wire \$44.43  9.23.12 Concentration Capability ICB 3  10.0 Ancillary Services  10.4 White Pages Directory Listings, Facility Based Providers					
No Signaling \$6.93 \$3.22  E & M Signaling \$16.03 \$3.22  Ground Start Signaling \$13.30 \$3.22  Resistive Bridging (Voice/Data) 4 Wire \$4.43  9.23.12 Concentration Capability ICB 3  10.0 Ancillary Services  10.4 White Pages Directory Listings, Facility Based Providers	Loon Start Signaling - Type I S	<u> </u>			
E & M Signaling \$16.03 \$3.22 Ground Start Signaling \$13.30 \$3.22 Resistive Bridging (Voice/Data) 4 Wire \$4.43  9.23.12 Concentration Capability ICB 3  10.0 Ancillary Services  10.3 911/E911 No Charge					
Ground Start Signaling \$13.30 \$3.22 Resistive Bridging (Voice/Data) 4 Wire \$4.43  9.23.12 Concentration Capability ICB 3  10.0 Ancillary Services  10.3 911/E911 No Charge					
Resistive Bridging (Voice/Data) 4 Wire \$4.43  9.23.12 Concentration Capability ICB 3  10.0 Ancillary Services  10.3 911/E911 No Charge  10.4 White Pages Directory Listings, Facility Based Providers		+			
9.23.12 Concentration Capability ICB 3  10.0 Ancillary Services  10.3 911/E911 No Charge  10.4 White Pages Directory Listings, Facility Based Providers		<del>                                     </del>		Ψ0.22	
10.0 Ancillary Services  10.3 911/E911  No Charge  10.4 White Pages Directory Listings, Facility Based Providers	Transfer Engling (Tolour Bullet) 1 Trillo		<b>*</b>		
10.0 Ancillary Services  10.3 911/E911  No Charge  10.4 White Pages Directory Listings, Facility Based Providers	9.23.12 Concentration Capability		ICB		3
10.3 911/E911 No Charge  10.4 White Pages Directory Listings, Facility Based Providers					
10.3 911/E911 No Charge  10.4 White Pages Directory Listings, Facility Based Providers	10.0 Ancillary Services				
10.4 White Pages Directory Listings, Facility Based Providers					
	10.3 911/E911		No Charge		
10.4.1 Primary Listing No Charge	10.4 White Pages Directory Listings, Facility Based Providers		l	Į	
I 10.4.1 Primary Listing II No Charge II					
	10.4.1 Primary Listing		No Charge		

### Exhibit A Oregon

10.4.2 Promise China and Linking			
10.4.2 Premium/Privacy Listings	General		
· ·	Exchange Tariff		
	Rate, less		
	wholesale		
40.5 D	discount		
10.5 Directory Assistance, Facility Based Providers			
10.5.1 Local Directory Assistance, Per Call	\$0.33		
10.5.2 National Directory Assistance, per Call	\$0.42		2
10.5.3 Call Branding, Set- Up and Recording		\$10,500.00	2
10.5.4 Loading Brand /Per Switch 10.5.5 Call Completion Link, per call	#2.00	\$175.00	2
10.5.5 Call Completion Link, per call	\$0.09		2
10.6 Directory Assistance List Information			
10.6.1 Initial Database Load, per Listing	\$0.025		2
10.6.2 Reload of Database, per Listing	\$0.020		2
10.6.3 Daily Updates, per Listing	\$0.050		
10.6.4 One-time Set-Up Fee	\$67.43		2
70.00 Line 30, Op 1 30	Ψ07:43		
10.6.5 Media Charges for File Delivery			
Electronic Transmission	\$0.0020		2
Tapes (charges only apply if this is selected	\$30.00		2
as the normal delivery medium for daily	\$30.00		2
updates) (per tape)			
Shipping Charges (for tape delivery)		ICB	3
10.7 Toll and Assistance Operator Services, Facility Based			
Providers,			
10.7.1 Option A – Per Message			
Operator Handled Calling Card	\$0.24		
Machine Handled Calling Card	\$0.60		2
Station Call (including Connect to DA)  Person Call	\$0.46		
Connect to Directory Assistance	\$2.07		
Busy Line Verify, per Call	\$0.75 \$0.67		2
Busy Line Verily, per Call  Busy Line Interrupt	\$0.82		
Operator Assistance, per Call	\$0.50		2
Operator Assistance, per Call	\$0.50		
10.7.2 Option B – Per Operator Work Second and Computer			
Handled Calls			
Operator Handled, per Operator Work Second	\$0.0280		2
Machine Handled, per Call	\$0.0280		2
Call Branding, Set-Up & Recording	\$0.23	\$10,500	2
Loading Brand/Per Switch		\$175.00	2
		+1,0.00	
12.0 Operational Support Systems			
12.1 Development and Enhancements, per Order		\$15.53	4
12.2 Ongoing Maintenance, per Order		\$2.55	4
12.3 Daily Usage Record File, per Record	\$0.0011		1
12.4 Trouble Isolation Charge		See MSC	
		Charges	
17.0 Bona Fide Request Process			
17.1 Processing Fee		\$2,128.00	1

#### NOTES:

<sup>\*</sup> Unless otherwise indicated, all rates are pursuant to rates approved by the Oregon PUC. The rates are contained in Oregon Tariff #26 (Interconnection and Unbundled Elements), Section 10 and Oregon Tariff #24 (Access Service),

<sup>[1]</sup> TELRIC-based rates not contained in current or pending Oregon Tariffs.

#### Exhibit A Oregon

- [2] Market-based rates not contained in current or pending Oregon Tariffs.
- [3] ICB, Individual Case Basis pricing.
- [4] Oregon Revised Tariff #26 (Interconnection and Unbundled Elements), Section 10. Pending. Proposed effective August 1, 2000.
- [5] Proposed Rates in Docket UM 962- Wholesale Discounts Applicable to Resale.
- [9] This rate consists of TSLRIC plus ordered UM 844 mark-up.
- [11] Rate has been ordered in a different section and is being used due to the similar characteristics of the element. This rate will be replaced when a rate is developed or ordered for this product.
- [13] Qwest will initially charge interim rates for all unbundled Local Switching Market Based elements at the rates set forth in Exhibit A which are the UNE based rates. Qwest will initiate market based rates for Local Switching Market Based elements on a prospective basis only upon execution of an amendment to change the interim UNE based rates to market based rates. It should be noted that Local Switching / Market Based Elements may differ from the Local Switching UNE based elements.

### 1.0 Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade), 2-Wire Analog Distribution Loop:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	
d)	25 or more	ICB	

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	
d)	25 or more	ICB	

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	

(d) Established Service Intervals for existing DS-1 Capable Loops, DS1 Capable Feeder Loop:

a)	1 – 24 lines	9 Business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 Business days
b)	4 or more	ICB

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a	1-24 lines	3 Business days	
ď	25 or More	ICB	

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a)	1-8 lines	15 Business days	
b)	9 or more	ICB	

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing, Line Splitting, and Shared Distribution Loop:

24 Hours OSS	
48 Hours AS	

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, xDSL-I Capable Loops, DS1 Capable Loops, DS3 Capable Loops, and Ocn Capable Loops:

4 Hours

(j) Quick Loop

a)	1 to 8 Lines	Three (3) Business Days	
b)	9 to 16 Lines	Three (3) Business Days	
c)	17 to 24 Lines	Three (3) Business Days	
d)	25 or more Lines	ICB	

#### **Quick Loop with Number Portability**

a)	1 to 8 Lines	Three (3) Business Days	
b)	9 to 24 Lines	Four (4) Business Days	
c)	25 or more Lines	ICB	

(k) OCn Loop

1 or more Lines	ICB	

(I) Shared Distribution Loop

1 or more Lines	Five (5) Business Days	

### 2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
DS0	1 to 8	High Density: Five (5)	4 hrs. High
		Business Days	Density
		Low Donaity: Six (6)	4 6 7 1 0 1 1
		Low Density: Six (6) Business Days	4 hrs. Low
·	9 to 16	High Density: Six (6)	Density 4 hrs. High
	3 10 10	Business Days	Density
		Dusiness Days	Delisity
		Low Density: Seven (7)	4 hrs. Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs. High
		Business Days	Density
		_	-
		Low Density: Eight (8)	4 hrs. Low
		Business Days	Density
D04	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5)	4 hrs High
		Business Days	Density
		Low Density: Eight (8)	4 hrs Low
	,	Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs High
		Business Days	Density
			20
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
	05	Business Days	Density
DS3	25 or more	ICB	4 hrs
บอง	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs
UDIT AND EUDIT Facility	Single Band Width	UDIT Interval + 3 days	

### 3.0 Unbundled Local Switching Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
sa and an analysis of the same same same same same same same sam			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
Feature(s) (Features change without inward line activity and not impacting	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
the design of the circuit.)	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a U S WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density
		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through Customized Routing		ICB	24 hrs.

Unbundled Switching - DS1 Trunk	1 to 8 Ports	High Doneity: Eige (5)	24 bro High
Port	1 to 6 Ports	High Density: Five (5)	24 hrs. High
-		Business Days	Density
		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Ports	High Density: Six (6)	24 hrs. High
		Business Days	Density
			20.10.0
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	17 to 24 Ports	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
Hobrardod Crestalt III	25 or more Ports	ICB	24 hrs.
Unbundled Switching – Message	High Density	Seven (7) Business	24 hrs.
Trunk Groups	1 to 24	Days	
<ul> <li>Translation questionnaire required</li> </ul>	25 to 48	Fight (9) Pusiness Davis	24 hrs.
Routing to trunks is ordered	49 to 72	Eight (8) Business Days	
separately as Customized	73 to 96	Ten (10) Business Days	24 hrs.
Routing		Twelve (12) Business Days	24 hrs.
DS1 trunk port & UDIT in place.	97 to 120	Fourteen (14) Business Days	24 hrs.
	121 to 144	Fifteen (15) Business Days	24 hrs.
	145 to 168	Sixteen (16) Business Days	24 hrs.
	169 to 240	Eighteen (18) Business Days	24 hrs.
	241 or more	ICB	24 hrs.
	Low Density 1 to 24	Eighteen (18) Business Days	24 hrs.
	25 to 72	Nineteen (19) Business Days	24 hrs.
	73 to 120	Twenty (20) Business Days	24 hrs.
	121 or more	ICB	24 hrs.
Unbundled Switching – Two Way and DID Equivalent Group (add/change/increase)	1 to 8 Trunks	High Density: Five (5) Business Days	24 hrs. High Density
DS1 trunk port in place		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16 Trunks	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density

	17 to 24 Trunks	High Density: Seven (7)	24 bro High
	17 to 24 Hulles		24 hrs. High
		Business Days	Density
		l	
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Trunks	ICB	24 hrs.
Unbundled Switching – PRI-ISDN	1 to 8	High Density: Five (5)	4 hrs. High
Capable Trunk-Side		Business Days	Density
DS1 Trunk port in place			
		Low Density: Six (6)	4 hrs. Low
	1	Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs. High
		Business Days	Density
		Buomicoo Buyo	Density
		Low Density: Seven (7)	4 hrs. Low
		Business Days	
	17 to 24	<u> </u>	Density
	17 to 24	High Density: Seven (7)	4 hrs. High
	· ·	Business Days	Density
		Low Density: Eight (8)	4 hrs. Low
		Business Days	Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	Design changes –	New service request –	24 hrs
	8 Business days	10 Business days	
	Non-design		
	changes – 5	·	
	Business days		
	Service changes –		
	5 Business days		
	Dusiness days		

### 4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Initial Records Inquiry (IRI) (simple & complex)			N/A	Ten (10) Business Days	N/A
Field Verification And Quote Preparation (FVOP)			N/A	Twenty (20) Business Days	N/A
Provisioning (non- FVOP requests)			N/A	Twenty (20) Business Days	
OC3 and Higher			N/A	ICB	

### 5.0 Unbundled Network Elements Platform (UNE-P) Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
UNE-P POTS 'New'- Soft Dial Tone (SDT) [Where available] Facility Check indicates "AVAILABLE (SDT)" and DISPATCH "NO"		Two (2) Business Days (regardless of the time of day the request is received)	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Flow Through, Fully Electronic	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Flow Through, Fully Electronic	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	20-39 Lines	Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Simple CO Features, or Number	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Simple CO Features, or Number	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes	20-39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Suspend/Restore	Customers with service placed on "vacation"	Next Business Day	24 hrs OOS 48 hrs AS
	Treatment for Non- payment issues	Same Business Day as payment receipt validated	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence New Installs, Address Changes, Changes with inward line activity Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"	1 to 39 Lines	Next available due date as indicated by Appointment Scheduler Note: Appointment Scheduler minimum default interval is 3 (Three) Business Days.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS

UNE-P POTS 'New'-Business	140 10 15	Most socilable 1 1 4	T041 000
	1 to 19 Lines	Next available due date as	24 hrs OOS
New Installs, Address Changes, Changes with inward line activity		indicated by Appointment	48 hrs AS
		Scheduler	
Facility Check indicates		Note: Appointment Scheduler	
"AVAILABLE DISP. REQ" and		minimum default interval is 3	
DISPATCH "YES"		(Three) Business Days.	
	20-39 Lines	Four (4) Business Days or	24 hrs OOS
		next available due date	48 hrs AS
		thereafter as indicated by	
	40	Appointment Scheduler.	041 000
	40 or more Lines	ICB	24 hrs OOS
UNE-P POTS 'New'-	1 10 Listings	Two (2) Pusings Dave	48 hrs AS
<ul> <li>Directory Listings Changes</li> </ul>	1-10 Listings	Two (2) Business Days	
(R Orders)	11 to 20 Listings	Five (5) Business Days	
(IX Oldela)	21-50 Listings	Ten (10) Business Days	
	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
	Add Voice Mail to	Three (3) Business Days	
■ Voice Mail	POTS line		
Conversions to UNE-P POTS-	1 to 39 Lines	Three (3) Business days	24 hrs OOS
POTS Residence to UNE-P	, i to oo Lines	Tillee (0) Dusilless days	48 hrs AS
- Conversion as Specified	40 or more lines	ICB	24 hrs OOS
- Simple CO Features	40 of filore lines	100	48 hrs AS
			40 1115 73
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Residence		Next Business Day if received	
- Conversion as Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 19 Lines	Three (3) Business days	24 hrs OOS
POTS Business to UNE-P			48 hrs AS
- Conversion As Specified	20 to 39 Lines	Four (4) Business Days	24 hrs OOS
- Simple CO Features			48 hrs AS
	40 or more Line	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Business		Next Business Day if received	
- Conversion As Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P Line Splitting –	1 to 8 Lines	High Density: Five (5)	24 hrs OOS
UNE-P POTS to UNE-P POTS		Business Days	48 hrs AS
with Line Splitting			
- Conversion As Specified		Low Density: Six (6) Business	
		Days	

	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
	3 to 10 Lines	days	48 hrs AS
		days	40 1115 AG
		Low Density: (9) Business	
		Days	
	17 to 24 Lines	High Density: (7) Business	24 hrs OOS
	17 to 24 Lines	1	48 hrs AS
	25-39 Lines	Days	
	25-39 Lines	ICB	24 hrs OOS
	10	100 11: 100 11: 100	48 hrs AS
	40 or more Lines or	ICB High Density: Five (5)	24 hrs OOS
	if Conditioning is	Business Days	48 hrs AS
	required		
UNE-P Line Splitting -	1 to 8 Lines	High Density: Six (5) Business	24 hrs OOS
POTS Residence or POTS		days	48 hrs AS
Business with Line Sharing to			
UNE-P POTS with Line Splitting		Low Density: Six (6) Business	
- Conversion as Specified		Days	
	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Density: Nine (9)	
	· ·	Business Days	
	17 to 24 Lines	High Density: Seven (7)	24 hrs OOS
		Business Days	48 hrs AS
		Low Density: Ten (10)	
		Business Days	
	25-39 Lines	ICB	24 hrs OOS
			48 hrs AS
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
	9 to 16 Trunks	Six (6) Business Days	4 hrs
		, ,	
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
Conversions to UNE-P PBX –	1 to 8 Trunks	Five (5) Business Days	4 hrs
Conversion As Specified or			
Conversion As Is	9 to 16 Trunks	Six (6) Business Days	4 hrs
		1 (1, = 1 = 1 = 2, 2	
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	1 to 3 tilles	I I WELLY (20) DUSINESS Days	ן דווס

	1404-401:	TT (6 (00) 5 :	
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversions to UNE-P DSS-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversions to UNE-P DSS-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
New Installs, Address Changes, Change to add Loop (N2Q)	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Three (3) Business Days	24 hrs
Add or Change Feature(s), Add Primary Directory Number (PDN ) to established Loop (N2Q), Add Call Appearance	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN	1 to 10 Lines	Three (3) Business Days	24 hrs
BRI- Conversion As Is	11 or more Lines	ICB	24 hrs
Conversion As is			
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if	24 hrs
		a Loop is added or changed	
	11 or more Lines	ICB	24 hrs
UNE-P ISDN PRI 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3	Nine (9) Business Days	4 hrs
<b>PRI-</b> T1 Facility	4 or more	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3 Lines	Twelve (12) Business Days	4 hrs
PRI-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
ll .	I	I	1

	10 to 12 Lines	Twenty four (24) Business	4 hrs
	TO TO TE EMICO	Days	71113
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 - Non Designed-	1 to 10 Lines	Five (5) Business Days	24 hrs OOS 48 hrs AS
Conversions as Specified	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex 21 -	1 to 10 Lines	Five (5) Business Days or	24 hrs OOS
Non Designed- New Installations	[Facility check indicates "Available Dispatch Required" and Dispatch "Yes".]	Next available due date thereafter as indicated by Appointment Scheduler.	48 hrs AS
	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines - No Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] Common Block Configuration Required - Establish Common Block	1 to 10 Lines - w/ Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	24 hrs OOS 48 hrs AS
	11-21 Lines – No Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
	11 to 21 Lines – w/Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	24 hrs OOS 48 hrs AS
	22 or more Lines with or without Optional Features	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] Common Block Configuration Required - Feature Additions requiring Common Block activity per Common Block	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	Per Common Block (must be existing Line Class Codes(LCCs)/ CAT/NCOS/DPAT)	Five (5) Business Days	24 hrs OOS 48 hrs AS
	If new LCC/CAT/NCOS or DPAT	Twenty (20) Business Days	24 hrs OOS 48 hrs AS

LINE D. Combrow Divis / LINE D.	Maria Carrier	T	TANKA
UNE-P Centrex Plus / UNE-P	New Common	Twenty (20) Business Days	N/A
Centron	Blocks & Cust ID's	(after the initial Common Block	
[Centron is MN only]	(lines installed at the	& associated lines are	
Common Block Configuration	same time the	installed)	
Required	Common Block is		
- Centrex Management System	installed)		
(CMS)			
UNE-P Centrex Plus / UNE-P	Tie Lines/DFI/FX	Thirteen (13) Business Days	24 hrs OOS
Centron		(may be longer due to facility	48 hrs AS
[Centron is MN only]		due date requirements)	
Common Block Configuration			
Required			
- Designed Services subsequent			
to initial Common Block			
installation			
UNE-P Centrex Plus / UNE-P	Additional/New	Five (5) Business Days after	N/A
Centron	Station Lines to be	line is installed	
[Centron is MN only]	added to CMS		
No Common Block	Additions	Five (5) Business Days	N/A
Configuration Required	Change from Non	ICB	N/A
- Centrex Management System	Blocked to Blocked		
(CMS)	Service		
Network Access Registers			
(NARs)			
(-5			
UNE-P Centrex Plus / UNE-P	1 to 10 Lines per	Five (5) Business Days or	24 hrs OOS
TITE OF THE PROPERTY OF THE PR	the same of the sa		24 MS UUS
Centron	· ·		
Centron	location	Next available due date	48 hrs AS
Centron [Centron is MN only]	· ·	Next available due date thereafter as indicated by	
Centron [Centron is MN only] No Common Block	· ·	Next available due date	
Centron [Centron is MN only] No Common Block Configuration Required	· ·	Next available due date thereafter as indicated by	
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to	· ·	Next available due date thereafter as indicated by	
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the	· ·	Next available due date thereafter as indicated by	
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	· ·	Next available due date thereafter as indicated by	
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes: Conversions	· ·	Next available due date thereafter as indicated by	
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	· ·	Next available due date thereafter as indicated by	
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	location	Next available due date thereafter as indicated by Appointment Scheduler.	48 hrs AS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	location  11 to 20 Lines per	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or	48 hrs AS  24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	location	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date	48 hrs AS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	location  11 to 20 Lines per	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or	48 hrs AS  24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	location  11 to 20 Lines per	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date	48 hrs AS  24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	location  11 to 20 Lines per	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by	48 hrs AS  24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	48 hrs AS  24 hrs OOS 48 hrs AS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per location	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.  ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per location	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.  ICB	24 hrs OOS 48 hrs AS  24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per location  1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.  ICB  Three (3) Business Days	24 hrs OOS 48 hrs AS  24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per location  1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.  ICB  Three (3) Business Days	24 hrs OOS 48 hrs AS  24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per location  1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.  ICB  Three (3) Business Days	24 hrs OOS 48 hrs AS  24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per location  1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.  ICB  Three (3) Business Days	24 hrs OOS 48 hrs AS  24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS
Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	11 to 20 Lines per location  21 or more Lines per location  1 to 19 Lines	Next available due date thereafter as indicated by Appointment Scheduler.  Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.  ICB  Three (3) Business Days	24 hrs OOS 48 hrs AS  24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS 24 hrs OOS

UNE-P Centrex Plus / UNE-P	Tie Lines/DFI/FX	Thirteen (13) Business Days	24 hrs OOS
Centron		(may be longer due to facility	48 hrs AS
[Centron is MN only]		due date requirements)	
No Common Block		, ,	
Configuration Required			
Designed Services subsequent			
to initial Common Block			i
installation			
UNE-P Centrex Plus / UNE-P	Subsequent to	Twenty (20) Business Days	24 hrs OOS
Centron	Common Block	(may be longer if the activation	48 hrs AS
[Centron is MN only]	Installation	of ARS is tied to a Private Line	101110710
No Common Block	motanica.	facility installation)	
Configuration Required	Changes to	Business Days:	24 hrs OOS
Automatic Route Selection	Patterns:	Five (5) days	48 hrs AS
(ARS)	1 to 25 changes	Ten (10) days	10111370
(7.1.10)	26 to 50 changes	Twenty (20) days	
	51 or more changes	Twenty (20) days	
	Adding new Patterns	Twenty (20) Business Days	24 hrs OOS
	Adding New Fatterns	wenty (20) Business Days	48 hrs AS
UNE-P Centrex Plus / UNE-P	Per Request	Thirteen (13) Business Days	24 hrs OOS
Centron	reinequest	Thinteen (13) Business Days	48 hrs AS
[Centron is MN only]			40 IIIS AS
No Common Block			
Configuration Required			
Uniform Call Distribution (UCD)	5		
UNE-P Centrex Plus / UNE-P	Blocks	Five (5) Business Days	N/A
Centron	(No limit on amount		
[Centron is MN only]	of numbers.)		
No Common Block			
Configuration Required			
Additional Numbers subsequent			
to initial Common Block			
installation			
NOTE: Additional numbers are			
"chipped" into the Common			
Block at the time of request.			
Block at the time of request.			

### 6.0 Enhanced Extended Loop Service Interval Table (EEL):

			Repair
Product	Services Ordered	Installation Commitments	Commitments
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL)- DS0 or Voice Grade		Business Days	Density
Equivalent		Low Density: Six (6) Business	4 hrs Low
		Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
		Days	Density
		Low Density: Seven (7)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
	·	Business Days	Density
		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL) -		Business Days	Density
DS1		Law Danaitan Fisht (0)	4 hrs Low
		Low Density: Eight (8) Business Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
	3 10 10	Days	Density
		Dayo	Bonoky
		Low Density: Nine (9)	4 hrs Low
·		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
( <b>EEL</b> ) – DS3		Business Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	4 or more Circuits	ICB	4 hrs

Enhanced Extended Loop	ICB	24 hrs OOS
Conversions (EEL-C) –		48 hrs AS
Private Line (PLTS)		
- Conversion as is		

\* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).

USOC For Feature	Feature/Description Page 1
3BL	3-Way Call Block
3CW	Call Transfer – Trunk Side
53W	Open Switch Interval Protection
69B1X	Call Forwarding - Busy Line
69D	Call Pick-up Directed
69H	Call Forwarding - Don't Answer
69J	Call Forwarding - Busy Line
6APPK	Call Hold
6MD	Barge-In
6SY	Call Waiting Terminating
6SZ	Call Waiting Originating
9FK	Secretarial Listing
A6PPK	Additional Primary Directory Number, Per PDN
A6QPN	Additional Secondary Directory Number*
ACS	Additional Call Appearances, Per Appearance
AR5	ARS Patterns Per Facility Terminating In Patterns
ARS-B	Automatic Route Selection, Common Equip
AS9	Additional Shared Call Appearance, Per Appearance
AYK	Class Anonymous Call Rejection
B2DPK	Automatic Dial
BOV	Executive Busy Override
C4Z	Call Park
CLT	Additional Directory Listing
CMD	Customer Dialed Account Recording
CTP	Call Transfer - All Calls
CV9	Call Forwarding – Variable
CXT	Remote Access Service
D06	Secondary DN
D08	Multiple Shared Call Appearances Of A DN
DAL	
DHA	Foreign Listing  Distinctive Alert
DMA	Directed Call Pick-up - Per Line, Barge-In
DO6	Secondary Directory Number
DO8	Shared Directory Number
DPB	Directed Call Pick-up - Per System
E1N	Intracall
E3D	Speed Call
E3F	Speed Calling – 30 Per Line Accessing List
E3P	Call Pick-up
E3PPK	Call Pick-up
E62	Call Waiting Dial Originating
E6D	Directed Call Pick-up - Per Line, Non Barge-In
LVD	Directed Call Flor-up - Fer Line, Nort Darge-III

E6G	Call Forwarding – Busy Restricted
E6GUR	Call Forwarding – Busy Unrestricted
E6N	Call Waiting – Intragroup, Per Line Equipped
E8C	Speed Calling 8#
E9G	Call Forwarding - Don't Answer Restricted
E9GUR	Call Forwarding - Don't Answer Unrestricted
EAB	Call Hold
EAT	Call Forwarding - Variable
EBR	Attendant Camp-On And Indication Of Camp-On
EGR	Group Use Service
EH6	Multiline Hunt Group - Circular Hunt
EH8	Multiline Hunt Group - Preferential List Hunt - First Line -
	Equipped
EH9	Multiline Hunt Group - Preferential List Hunt Additional Line
	- Equipped
EO3	Call Transfer
ERB	Call Forward Busy - Cust Activate
ERD	Call Forward Don't Answer - Cust Activate
ESC	3-Way
ESH	Convenience Dialing - Shared User
ESHT3	Speed Calling - 30 Per List
ESHT6	Speed Calling - 6 Per List
ESM	Call Forward Variable
EST	Speed Calling - 6 Per Line Accessing List
ESX	Call Waiting
ESZ	Call Waiting – Originating
ETD	Call Diversion
ETG	Call Restriction
ETQPB/BLF	Direct Station Selection/Busy Lamp Field
ETQPB/GIC	Group Intercom All Calls
ETQPB/MWI	Message Center Bus Set
EVB	Call Forward Busy – Programmed
EVBHG	Call Forward Busy - Per Hunt Group
EVD	Call Forward Don't Answer – Programmed
EVDHG	Call Forward Don't Answer - Per Hunt Group
EVF	Call Forward Busy Line Don't Answer, Forward To Outside
	Number
EVFHG	Call Forward Busy Line Don't Answer, Forward To Outside
	Number, Per Hunt Group
EVK	Call Forward Busy Line Don't Answer, Overflow
EVKHG	Call Forward Busy Line Don't Answer, Overflow, Per Hunt
	Group

TOUSOCIEOTERATURE	Feature Description
EVO	Call Forward Busy Line, Overflow
EVOHG	Call Forward Busy Line, Overflow - Per Hunt Group
EY3PS	Network Speed Call
FAL	Additional Listing In Another Directory
FBJ	Call Forward, Busy Line – Expanded
FBJHG	Call Forward, Busy Line – Expanded - Per Hunt Group
FCU/FCY	Call Forwarding-Programmable
FDJ	Call Forward, Don't Answer – Expanded
FDJHG	Call Forward, Don't Answer – Expanded - Per Hunt Group
FGDPN	Secondary Directory Number, Per SDN
FID LNR after line USOC	
FID MSB after line USOC	
FID NDT after line USOC	
FID PRK after line USOC	
FKAPN	Continuous Redial, Per PDN
FKDPN	Last Call Return, Per PDN
FKEPN	Selective Call Forwarding, Per PDN
FKQPN	Call Rejection, Per PDN
FNA	Alternate Call Listing
FOQ	Call Forwarding Without Call Completion
FVJ	Call Forwarding Busy Line/Don't Answer Interoffice
FVJHG	Call Forwarding Busy Line/Don't Answer Interoffice - Per
	Hunt Group
G5BPN	X.25 Reverse Charge Acceptance, Per Number
GFDPN	Packet Switched Data Including One X.25 Logical Channel
GSVPK	X.25 Throughput Class Negotiation
GVJ	Speed Calling - 1 & 2 Digit List
GVT	6-Way
GVV	Speed Calling - 1 & 2 Digit List
GVZ	Speed Calling - 1 & 2 Digit List
GXEPN	X.25 Fast Select Acceptance, Per Number
GXGPK	X.25 Flow Control Parameter Negotiation
H6U	Hunting – UCD - Data
H6UPG	Hunting – UCD - Data - Per Group
HBS	Last Call Return Block
HCKPG	Circular Hunting - Per Group
HDT	Hunting - Circular – Data
HDTPG	Hunting - Circular - Data - Per Group
HLA	Hot Line
HSHHP	Preferential Hunting
HSO	Series Completion Per Each TN Hunted To
HTG	Hunting Feature
	1

USOC For Feature	Feature Description
HX2	Call Waiting Terminating
JUL	Joint User Listing
KX9	Toll Restriction
LBN	Caller Id LIDB Listing
M1W	Message Waiting Indicator Audible/Visible
MAZ	Analog Call Appearance
MGN	Audible Message Waiting Service
MJJPK	Conference Calling Meet Me
MO9PK	Conference Calling Preset
MUMHT	Centrex Billing; Network Access Register Sharing
	Capability
MV5	Visual Message Waiting Service
N13	Call Transfer/Three Way
N2D	Hunting - Sequential - Data
N2DPG	Hunting - Sequential - Data - Per Group
N3CPB	Non-Standard Configuration Group, Per Button
NAE	Shared Call Appearance, Per Appearance
NBWPN	Message Waiting Indication, Per PDN
NC8PN	Priority Call, Per PDN
NCE	Class Selective Call Forwarding
NDD	Caller ID Blocking-All Calls, Per PDN
NDK	Automatic Identified Outward Dialing
NF4VC	Calling Number Id Feature Package
NF4VF	Flexible Calling Feature Package
NGQ	Did Sequential Number Block
NGS	20 Sequential DID Numbers
NHGPG	Key Short Hunt, Per Group
NHGPN	Key Short Hunt, Per Number
NHN	Each DID Number
NHNRN	Each DID Reserved
NJEPN	Call Forwarding Variable-All Calls-Voice, Per DN
NJGPN	Call Forwarding Busy Line-All Calls-Voice, Per DN
NJKPN	Call Forwarding Don't Answer-All Calls-Voice, Per DN
NKM	Class Calling Number Delivery Blocking
NKM	Caller-ID Block Per Line
NLT	Non-Listed Service
NM1PP	Isdn Calling Name Delivery
NMCPN	Call Name Id, Per Number
NN8PK	Speed Calling (8), Per Terminal
NNK	CLASS Name /#
NPU	Non-Published Service
NQ1PN	Call Exclusion, Per DN

- USOC For Feature	Feature Description
NQ2PN	Call Forwarding Busy Line For Circuit-Switched Data
NQMPN	Call Forwarding Don't Answer For Circuit-Switched Data
NRCJ1	Call Forwarding - Outside
NRCJ6	Call Waiting – Intragroup, Per System
NSD	Caller Identification Number
NSH	Alternate Listing
NSK	Class Priority Call
NSQ	Class Last Call Return
NSS	Class Continuous Redial
NSW	No Solicitation Calls Directory Listing
NSY	Class Selective Call Rejection
NTU	Night Service (Trunk Answer Any Station)
NU4PN	Call Forwarding Variable-All Calls For Circuit Switched Data
NW9AL	Additional X.25 Logical Channel, Per Logical Channel
NWT	Flexible Calling Feature Package
NXJPK	Speed Calling (30), Per Terminal
NZ6PK	Six Way Conference, Per Terminal
NZHPN	Call Pick-up, Per Number
NZQ	Hunting – Sequential
NZQPG	Hunting – Sequential - Per Group
NZS	Hunting – Circular
NZSPG	Hunting – Circular - Per Group
NZT	Hunting – UCD
NZTPG	Hunting – UCD - Per Group
NZVPG	Intercom, Per Group
OBK5X	Optional Calling Plans*
OTQ	Outgoing Trunk Queuing
PLC	Code Calling
PLS	Advanced Private Line Termination
RBVXC	International Toll Block
RD7PN	Redirecting Number Delivery, Per Number
REAGF	Block Compromise Charge-Removal Of A TN From A
	Sequential Number Block
REAGG	Block Compromise Charge-Temporary Removal Of A TN
	From A Sequential Number Block
REAGM	Changing Number Of Digits Outpulsed, Per Change
REAGN	Changing Signaling, Per Change
RGE	Automatic Callback
RGG1A	Custom Ringing
RGG1B	Custom Ringing
RGG1C	Custom Ringing
RGG2A	Custom Ringing

Marie Marie Communication and	
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RGG2B	Custom Ringing
RGG2C	Custom Ringing
RGG3A	Custom Ringing
RGG3B	Custom Ringing
RGG3C	Custom Ringing
RN4PP	Isdn Redirecting Name Delivery
RNCEP	Easy Number
RNN	Distinctive Call Waiting Tone
RTV1Q	Toll Restriction – Billed Number Screening
RTV1X	Toll Restriction – Billed Number Screening
RTV2Q	Toll Restriction – Billed Number Screening
RTV3Q	Toll Restriction – Billed Number Screening
RTV4Q	Toll Restriction – Billed Number Screening
RTVXN	Restriction Of 976 Calls
RTVXQ	Toll Restriction – Billed Number Screening
RTVXY	10xxx Direct Dialed Blocking
RTY	Toll Restriction Service Individual & Key Lines
SE3PG	Hunting - Series Completion - Per Group
SE3PG	Series Completion Hunt, Per Group
SE3PN	Hunting - Series Completion - Per #
SEA	Selective Class Of Call Screening Per Access Line
SRG	Selective Class Of Call Screening Per Line Or Trunk
TW1	Talking Call Waiting
U1E	Loop Extension Technology
XLL	Directory Line Of Information
XRW,XRS	2B+D (Circuit Switched Data)*
ZNBHX	Zone 2 - With Hunting; In Central (EAS)
ZPTMX	Isdn Call Transfer Per T-1 Facility

### **VERTICAL SWITCH FEATURES FOR UNE-SWITCHING**

### **PACKAGES**

UVKBX	Call Waiting/Cancel, Speed Call 30, 3-Way Automatic Call Back, and Call Forward Variable
UVKEX	Basic Vertical Feature Package & Class Features, Call Waiting ID, Call Name & Number Delivery, Continuous Redial, Selective Call Forwarding, Selective Call Rejection, and Anonymous Call Rejection

#### **EXHIBIT D - SPECIAL REQUEST PROCESS**

- 1. The Special Request Process shall be used for the following requests:
  - 1.1 Requesting specific product feature(s) be made available by Qwest that are currently available in a switch, but which are not activated.
  - 1.2 Requesting specific product feature(s) be made available by Qwest that are not currently available in a switch, but which are available from the switch vendor
  - 1.3 Requesting a combination of Unbundled Network Elements that is a combination not currently offered by Qwest as a standard product and:
    - 1.3.1 that is made up of UNEs that are defined by the FCC or the Commission as a network element to which Qwest is obligated to provide unbundled access, and;
    - 1.3.2 that is made up of UNEs that are ordinarily combined in the Qwest network.
  - Requesting an Unbundled Network Element that does not require a technical feasibility analysis and has been defined by the FCC or the State Commission as a network element to which Qwest is obligated to provide unbundled access, but for which Qwest has not created a standard product, including, but not limited to, OC-192 (and such higher bandwidths that may exist) UDIT, EEL between OC-3 and OC-192 and new varieties of subloops.
  - 2. Any request that requires an analysis of Technical Feasibility shall be treated as a Bona Fide Request (BFR), and will follow the BFR Process set forth in this Agreement. If it is determined that a request should have been submitted through the BFR process, Qwest will consider the BFR time frame to have started upon receipt of the original Special Request application form.
- 3. A Special Request shall be submitted in writing and on the appropriate Qwest form, which is located on Qwest's website.
- 4. Qwest shall acknowledge receipt of the Special Request within two (2) business days of receipt.
- 5. Qwest shall respond with an analysis, including costs and timeframes, within fifteen (15) business days of receipt of the Special Request. In the case of UNE Combinations, the analysis shall include whether the requested combination is a combination of network elements that are ordinarily combined in the Qwest network. If the request is for a combination of network elements that are not ordinarily combined in the Qwest network, the analysis shall indicate to CLEC that it should use the BFR process if CLEC elects to pursue its request.
- 6. Upon request, Qwest shall provide CLEC with Qwest's supporting cost data and/or studies for Unbundled Network Elements that CLEC wishes to order within seven (7) business days, except where Qwest cannot obtain a release from its vendors within seven (7) business days, in which case Qwest will make the data available as soon as Qwest receives the vendor

This change is consensus language originally agreed to in Washington and Arizona.

#### **EXHIBIT D - SPECIAL REQUEST PROCESS**

release. Such cost data shall be treated as Confidential Information, if requested by Qwest

under the non-disclosure sections of this Agreement.