



e-FILING REPORT COVER SHEET

COMPANY NAME: Portland General Electric Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 195

Report is required by: OAR
 Statute
 Order 22-116

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UE 403

List Key Words for this report. We use these to improve search results.

PGE Schedule 18 Income Qualified Bill Discount Reporting

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



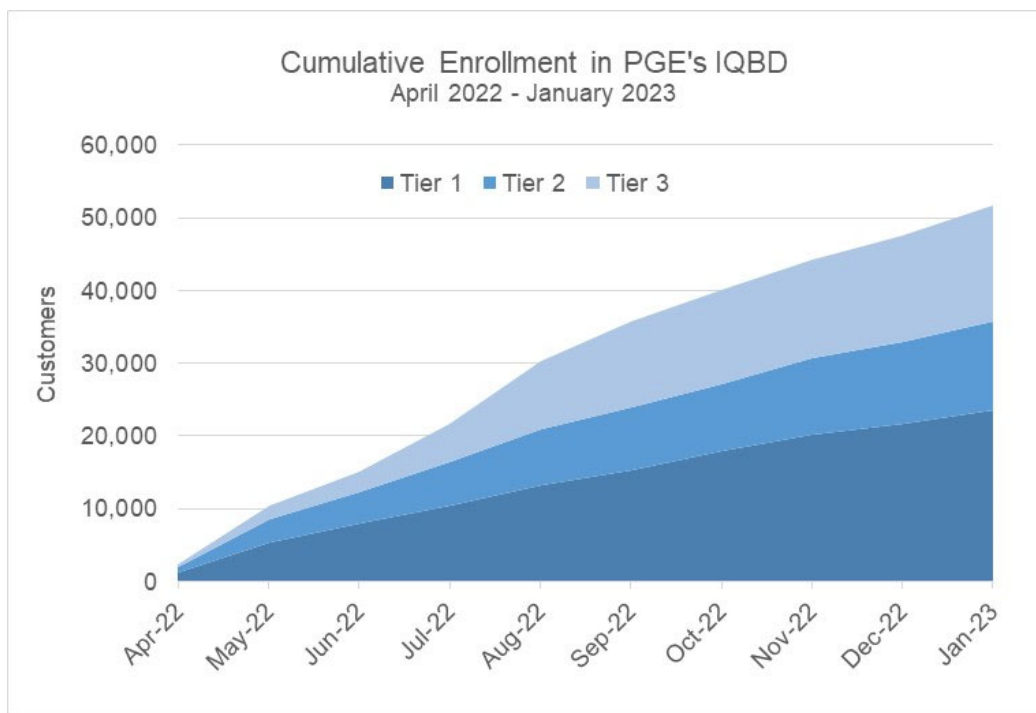
February 21, 2023

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

**RE: RE 195 PGE Schedule 18 Income Qualified Bill Discount Reporting
(November 1, 2022 – January 31, 2023)**

Pursuant to Commission Order No. 22-116 in Docket No. UE 403, Portland General Electric Company (PGE) hereby submits the quarterly report on Schedule 18 Income Qualified Bill Discount (IQBD) detailing monthly data on enrollment, bills, arrears, energy assistance and demographics. Since the due date of February 20th fell on a legal holiday, this filing is being submitted on the next business day pursuant to OAR 860-001-0150.

As of January 2023, 52,000 Residential Customers have been enrolled in PGE’s IQBD program.



Detailed data reporting for PGE's IQBD program is provided in Attachment A. It includes the following data points for the reporting period November 1, 2022 – January 31, 2023:

- By discount tier, zip code and month
 - New enrollments
 - Cumulative enrollments
- By discount tier and month
 - Cumulative enrollments
 - Cumulative active enrollments
 - Average discount amount
 - Average bill with discount
 - Average bill pre-discount
 - Average residential bill
 - Customers in arrears, by window
 - Average arrears, by window
 - Total arrears, by window
 - Recipients of Energy Assistance in past 12 months
- Statistics for all enrollments, as of January 31, 2023
 - Housing type
 - Household size
 - Fixed income
 - Preferred language
 - Race/Ethnicity

Should you have any questions or comments regarding this filing, please contact Ashleigh Keene at ashleigh.keene@pgn.com Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com

Sincerely,

\s\ Robert Macfarlane

Robert Macfarlane
Manager, Pricing & Tariffs

Enclosure

RE 195
PGE Schedule 18 Income Qualified Bill Discount Reporting
(November 1, 2022 – January 31, 2023)

Attachment A

Also provided separately in electronic format

RO 12 PGE 2023 Division 21 Service Disconnection
Quarterly Report
(November 1, 2022 – January 31, 2023)

Attachment A

Zip Code	New Enrollments									Cumulative Enrollments									Total
	Nov-22			Dec-22			Jan-23			Nov-22			Dec-22			Jan-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
Total	1,274	808	1,967	1,305	775	1,432	1,654	1,079	1,458	20,249	10,394	13,465	21,717	11,217	14,701	23,541	12,295	15,924	51,760
97002	2	0	2	1	0	1	4	3	2	27	26	12	28	26	13	32	29	15	76
97003	25	13	25	19	16	35	12	11	27	273	142	216	298	155	247	311	166	267	744
97004	2	1	0	0	2	2	0	4	4	17	13	12	17	15	14	17	19	18	54
97005	31	19	32	28	10	34	44	16	34	486	235	272	514	247	301	569	265	328	1,162
97006	29	22	33	33	15	30	32	22	44	413	234	294	447	255	314	485	272	355	1,112
97007	11	8	21	18	11	20	20	17	25	230	135	156	245	143	176	267	163	200	630
97008	11	13	18	12	6	28	28	13	26	279	150	140	296	155	168	320	166	188	674
97009	1	3	3	3	1	3	2	5	3	42	32	31	45	33	35	49	38	37	124
97011	1	0	3	1	1	2	1	0	0	4	2	8	5	3	10	6	3	10	19
97013	0	1	2	5	3	2	2	1	2	24	26	10	28	30	12	30	31	13	74
97015	20	12	16	11	8	25	20	19	23	248	140	152	258	143	177	284	165	199	648
97017	0	2	0	0	1	1	1	0	2	13	14	10	13	15	11	15	14	13	42
97019	0	1	1	1	1	0	1	2	2	9	9	5	10	10	5	11	12	7	30
97020				0	0	1	0	1	1	8	6	3	8	6	4	8	7	4	19
97022	3	1	2	1	1	5	0	1	0	36	23	23	38	24	27	39	24	26	89
97023	7	3	4	7	5	9	6	3	10	108	68	63	116	73	71	123	75	82	280
97024	14	9	25	14	8	15	15	13	14	219	103	165	234	110	172	253	121	192	566
97026	1	2	3	0	2	3	2	2	3	27	20	21	27	22	25	30	24	27	81
97027	9	6	13	11	7	14	9	4	9	167	83	88	178	89	102	184	94	107	385
97028										0	0	1	0	0	1	0	0	1	1
97030	38	39	92	41	24	35	52	35	53	694	409	531	741	431	557	800	470	596	1,866
97032	1	3	3	8	0	1	5	2	3	25	25	15	35	23	16	38	26	18	82
97034	0	0	4	3	6	1	3	3	3	35	18	26	37	24	27	39	28	30	97
97035	9	3	8	9	6	5	10	7	9	92	56	81	102	63	87	115	71	95	281
97038	5	10	15	5	7	12	14	7	15	156	97	91	166	104	98	179	110	113	402
97042				1	0	1	1	2	2	19	11	11	20	11	12	21	14	13	48
97045	24	12	35	22	18	33	23	18	43	490	268	312	516	289	341	540	304	384	1,228
97049	1	0	5	1	2	1	0	0	1	16	9	20	17	11	21	17	11	22	50
97055	5	10	10	14	3	18	14	15	16	161	112	121	178	118	136	195	130	150	475
97060	23	13	27	13	13	13	20	17	21	218	151	164	235	162	179	254	179	197	630
97062	15	9	19	10	9	18	19	16	20	197	119	151	212	126	165	231	142	185	558
97067	4	3	3	3	1	5	0	5	5	25	22	15	28	24	20	28	29	24	81
97068	5	3	7	8	6	9	7	4	4	86	61	59	95	67	65	102	71	67	240
97070	11	7	16	9	13	14	9	6	13	196	118	176	207	135	188	219	137	197	553
97071	20	11	21	17	21	24	30	19	28	265	152	160	285	176	180	320	196	199	715
97078	17	8	21	16	7	22	17	13	17	300	135	153	316	145	167	339	159	183	681
97080	28	25	52	26	15	24	27	38	22	391	229	306	421	251	321	450	286	336	1,072
97086	17	14	16	21	9	24	44	19	29	321	154	173	347	164	196	391	184	224	799
97089	3	4	2	1	3	3	5	6	5	48	55	37	50	58	39	55	64	43	162
97101	2	3	6	1	2	2	3	2	1	24	20	18	25	23	18	28	26	17	71
97106	2	0	4	3	0	0	0	0	2	20	6	13	23	6	13	23	6	15	44
97109										1	0	0	1	0	0	1	0	0	1
97111	1	1	3	0	1	2	1	3	4	23	11	18	24	12	19	25	16	22	63
97113	8	6	12	11	4	12	10	8	20	147	99	106	163	104	115	172	112	133	417
97114	3	1	4	2	2	2	4	1	3	38	17	27	40	19	29	44	21	32	97
97115	0	2	1	1	2	0	3	0	3	20	18	18	22	20	17	25	21	18	64

Zip Code	New Enrollments									Cumulative Enrollments									Total
	Nov-22			Dec-22			Jan-23			Nov-22			Dec-22			Jan-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
97116	0	1	1	0	1	2	2	1	2	8	8	7	8	9	9	10	10	10	30
97117				0	0	1				2	4	1	2	4	2	2	4	2	8
97119	3	3	1	2	2	5	1	1	4	28	27	15	30	29	20	31	30	23	84
97123	16	11	33	29	16	39	25	21	37	430	264	267	462	284	301	495	305	335	1,135
97124	25	15	21	24	16	39	31	31	27	327	180	226	354	203	265	382	226	287	895
97127	3	4	2	4	1	1	6	2	6	37	24	17	44	24	16	49	25	21	95
97128	1	0	1	1	0	0				8	2	5	9	2	5	9	2	5	16
97132	15	11	21	16	13	14	21	19	17	237	162	157	254	177	168	277	199	184	660
97133	3	0	4	3	0	7	1	2	2	23	16	18	26	17	23	27	21	24	72
97137	0	0	1				1	1	0	1	1	2	1	1	2	3	2	2	7
97140	7	3	5	8	2	4	16	4	12	86	75	53	95	75	56	110	81	67	258
97148	0	2	1	5	1	0	1	1	2	18	19	16	23	19	17	24	20	18	62
97201	15	3	17	18	9	11	20	5	14	284	63	161	303	74	168	322	81	179	582
97202	24	11	34	21	16	26	32	25	26	340	143	206	364	160	228	395	183	254	832
97203	26	20	45	45	16	32	49	24	18	519	177	318	567	197	347	619	218	359	1,196
97204	2	2	2	1	0	0	3	1	0	67	13	22	70	13	22	71	14	22	107
97205	4	1	15	6	2	5	3	2	5	115	25	50	123	26	52	127	28	57	212
97206	41	28	48	35	32	39	57	27	36	619	258	301	658	292	340	712	317	371	1,400
97209	35	15	52	20	7	16	33	21	9	381	136	221	407	142	236	439	164	244	847
97210	7	1	8	8	4	14	9	7	4	86	36	54	95	40	67	105	49	68	222
97213	10	1	14	6	6	6	7	7	9	98	24	44	106	30	49	115	38	57	210
97214	18	6	25	22	10	11	39	13	9	240	75	97	260	87	105	304	99	113	516
97215	7	2	9	7	5	6	8	4	8	102	48	51	109	51	58	117	53	66	236
97216	10	7	29	13	2	16	12	6	9	163	81	114	178	86	122	189	93	134	416
97217	21	15	25	16	13	8	24	18	19	264	127	146	280	139	157	310	156	170	636
97219	18	9	23	26	10	14	23	18	18	239	90	167	266	99	181	294	119	194	607
97221	5	4	3	7	3	1	6	10	6	91	26	38	96	32	37	103	41	44	188
97222	34	22	49	42	20	37	26	15	30	547	264	282	588	288	313	617	304	345	1,266
97223	28	19	32	27	20	42	48	26	50	443	231	282	473	254	325	529	274	363	1,166
97224	16	8	22	10	10	32	17	19	26	242	167	177	248	180	207	272	198	227	697
97225	10	4	4	12	5	13	7	11	8	121	58	85	135	62	96	143	73	103	319
97227				0	1	0				2	2	0	2	3	0	2	3	0	5
97229	28	16	24	22	11	22	22	13	25	283	158	196	309	168	218	333	186	240	759
97230	41	23	82	45	15	29	58	25	45	642	315	481	693	327	515	756	347	549	1,652
97231	1	0	0	4	1	0	1	5	2	11	5	6	16	6	6	16	12	8	36
97232	9	5	9	3	2	7	5	5	7	84	34	45	86	36	52	91	41	58	190
97233	73	29	169	72	36	55	80	50	60	1241	462	873	1316	495	915	1405	553	959	2,917
97236	50	24	112	53	33	48	73	34	41	855	387	577	914	423	611	1002	446	652	2,100
97239	13	8	24	12	7	8	12	10	5	138	62	97	156	67	104	168	79	106	353
97266	58	19	75	46	24	45	70	25	28	844	327	434	890	348	483	974	375	500	1,849
97267	5	14	23	20	16	34	20	13	23	316	206	204	339	230	233	360	242	254	856
97301	64	33	111	55	37	81	77	43	62	995	464	776	1058	497	851	1140	545	907	2,592
97302	33	22	43	28	17	29	31	30	28	433	233	317	465	253	336	507	287	361	1,155
97303	7	11	25	9	12	6	19	12	26	215	173	188	228	187	192	250	195	213	658
97304	1	1	0	1	0	0	1	2	2	12	6	7	13	6	7	15	8	9	32
97305	34	24	48	35	20	61	54	27	44	588	337	541	628	359	593	687	389	625	1,701
97306	13	14	22	19	9	15	23	14	13	238	158	193	263	165	201	287	181	208	676

Zip Code	New Enrollments									Cumulative Enrollments									Total
	Nov-22			Dec-22			Jan-23			Nov-22			Dec-22			Jan-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
97317	14	16	30	21	6	22	26	17	22	246	189	220	272	193	243	302	211	255	768
97325										2	2	1	2	2	1	2	2	1	5
97338							0	0	1	2	3	0	2	3	0	2	3	1	6
97347	2	0	2	0	1	1	1	1	11	24	15	20	24	17	20	26	17	31	74
97352	1	0	0							4	2	1	3	3	1	3	3	1	7
97362	1	1	5	2	0	1	2	4	1	34	23	33	39	23	32	41	27	33	101
97371							1	0	0	1	1	0	1	1	0	2	1	0	3
97375	0	1	0	0	1	0	1	0	0	5	6	3	5	7	3	5	7	3	15
97378	1	6	14	3	3	5	10	8	5	73	67	58	79	71	60	90	79	63	232
97381	7	7	7	7	5	8	6	13	11	106	62	59	113	67	67	118	81	77	276
97385										1	1	0	1	1	0	1	1	0	2
97392	0	2	2	2	4	2	3	3	4	18	13	15	20	18	17	23	21	20	64
97396	5	1	4	1	0	1	7	0	6	30	23	35	31	24	35	39	24	39	102
NULL							3	0	0	2	1	1	4	1	0	8	1	1	10

Billing Information for All Enrolled Customers									
	Nov-22			Dec-22			Jan-23		
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3
Average discount amount (\$)	\$ 27	\$ 23	\$ 18	\$39	\$34	\$26	\$42	\$36	\$28
Average bill with discount (\$)	\$ 90	\$ 102	\$ 107	\$130	\$144	\$149	\$139	\$152	\$158
Average bill pre-discount (\$)	\$ 117	\$ 126	\$ 125	\$169	\$178	\$174	\$180	\$189	\$185
Average residential bill (\$)	\$102			\$144			\$150		
Customers in arrears (%)									
31-60 days	15%	15%	13%	15%	15%	13%	16%	15%	15%
61-90 days	8%	7%	6%	8%	8%	7%	7%	6%	6%
91+ days	5%	4%	3%	6%	4%	4%	4%	3%	3%
Average arrears (\$)									
31-60 days	\$121	\$124	\$127	\$140	\$151	\$148	\$175	\$181	\$179
61-90 days	\$99	\$96	\$97	\$97	\$96	\$94	\$116	\$115	\$104
91+ days	\$186	\$143	\$125	\$149	\$131	\$128	\$178	\$153	\$145
Total arrears (reflects increases in customer enrollment month over month, \$)									
31-60 days	\$655,457	\$320,727	\$368,811	\$820,251	\$424,249	\$489,104	\$1,019,411	\$490,710	\$626,197
61-90 days	\$249,512	\$102,424	\$112,961	\$270,791	\$116,955	\$135,549	\$260,039	\$117,257	\$133,331
91+ days	\$192,441	\$52,248	\$49,314	\$175,563	\$58,910	\$65,801	\$169,817	\$53,430	\$62,235
Cumulative Enrollments	20,249	10,394	13,465	21,717	11,217	14,701	23,541	12,295	15,924
Cumulative Active Enrollments	19,395	9,970	12,726	20,811	10,754	13,883	22,175	11,621	14,764
Recipients of Energy Asst. in past 12-months (%)	40%	31%	68%	40%	30%	66%	39%	28%	62%

Notes:

Increases to total arrears aligns with increases in enrollment and should not be compared month-to-month to assess any program impacts. Average arrears values reflect only those customers who have non-zero arrearages in a given window.

A single customer is counted only in the arrears window that contains their longest arrears. The arrearages for a single customer are broken out into the windows that reflect those individual dollars. For example, a customer with \$50 that is 40 days past due and \$20 that is 70 days past due would be counted as a customer who is 61-90 days past due but \$50 of their arrears amount is reflected in the 31-60 days average/total statistics and \$20 of their arrears amount is reflected in the 61-90 days average/total statistics.

Cumulative Enrollments reflect all customers who have enrolled in the program, regardless of whether or not those customers are currently enrolled.

Cumulative Active Enrollments reflect all customers currently enrolled in the program. Customers typically see their first discount on the bill cycle following their enrollment month.

Demographic Information

The following statistics reflect cumulative enrollments as of January 31st, 2023.

Housing Type

Single Family	36%
Multifamily	55%
Mobile Home	9%

Household Size

1	48%
2	18%
3	12%
4	10%
5+	12%

On a Fixed Income

Yes	34%
No	66%

Preferred Language

% English	89%
% Non-English	11%

Race/Ethnicity of Enrolled Applicant (optional)*

White or Caucasian	56%
Latino/a, Hispanic, or Spanish	21%
Black or African American	8%
Asian or Asian Indian	5%
Native American and/or Alaska Native	2%
Native Hawaiian and/or Pacific Islander	2%
Slavic	1%
African Immigrant or Refugee	1%
Middle Eastern	1%
Other	4%

*Self-reported by 20,867 respondents