



e-FILING REPORT COVER SHEET

COMPANY NAME: Portland General Electric Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 195

Report is required by: OAR
 Statute
 Order 22-116

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UE 403

List Key Words for this report. We use these to improve search results.

PGE Schedule 18 Income Qualified Bill Discount Reporting

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

RE 195
PGE Schedule 18 Income Qualified Bill Discount Reporting
(August 1, 2022 – October 31, 2022)

Attachment A

Also provided separately in electronic format

Zip Code	New Enrollments									Cumulative Enrollments									Total
	Aug-22			Sep-22			Oct-22			Aug-22			Sep-22			Oct-22			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
Total	2,754	1,677	4,160	1,986	1,096	2,275	1,448	745	2,180	13,250	7,645	9,427	15,253	8,743	11,668	17,873	9,272	12,908	40,053
97002	3	2	6	3	1	0	1	6	0	19	16	15	22	17	15	25	22	14	61
97003	49	30	90	33	13	48	18	10	11	166	97	170	200	111	214	236	122	209	567
97004	3	0	5	2	2	1	2	0	1	9	8	13	11	10	14	15	11	13	39
97005	85	64	102	53	31	50	53	14	21	290	185	215	345	216	266	425	220	266	911
97006	62	30	107	36	35	62	32	24	16	256	147	248	297	183	304	354	210	296	860
97007	50	18	52	24	6	30	16	13	16	148	109	117	172	115	146	203	122	152	477
97008	45	22	61	25	16	26	23	10	9	175	108	135	200	125	161	246	127	156	529
97009	6	6	6	3	3	7	4	1	3	28	26	23	31	29	30	36	30	32	98
97011	0	0	2	0	1	2	0	0	0	1	1	5	1	2	7	3	2	5	10
97013	0	5	6	4	4	3	3	0	3	14	19	8	17	23	11	23	23	12	58
97015	30	20	55	24	15	31	22	10	19	150	105	116	173	120	146	212	125	155	492
97017	3	1	1	2	0	2	0	0	1	11	12	7	13	12	9	12	12	11	35
97019	0	1	0	1	0	0	0	1	1	8	8	2	9	8	2	8	9	4	21
97020	1	0	1	2	0	0	0	1	0	6	2	6	8	2	6	8	3	6	17
97022	2	2	6	5	2	1	1	0	0	23	20	25	28	22	26	32	20	25	77
97023	14	13	18	7	8	11	9	6	6	73	50	55	80	58	66	94	63	68	225
97024	25	21	38	22	9	17	13	9	37	145	87	96	168	94	113	190	106	139	435
97026	3	3	2	4	5	2	0	1	2	17	15	17	21	21	19	21	22	20	63
97027	16	18	40	16	9	12	10	5	14	111	61	73	128	70	85	152	69	89	310
97028	0	0	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	1
97030	88	58	124	61	46	65	55	14	131	458	302	327	521	349	396	615	354	497	1,466
97032	3	3	8	2	4	0	2	1	0	18	17	14	20	21	13	22	22	14	58
97034	2	4	4	5	1	5	3	1	4	26	12	17	31	14	22	35	14	26	75
97035	8	5	33	9	6	15	9	4	8	52	41	67	61	46	82	78	49	82	209
97038	20	13	36	23	12	15	15	9	10	90	65	75	112	77	90	143	83	89	315
97042	3	1	5	1	0	2	0	1	1	16	8	12	17	8	14	18	10	13	41
97045	59	32	103	52	27	49	21	22	35	341	178	272	393	205	320	439	224	335	998
97049	2	3	3	3	2	3	2	0	3	5	9	12	8	11	15	14	9	16	39
97055	24	14	40	18	8	20	11	10	8	112	77	106	131	84	126	149	93	131	373
97060	31	19	33	18	13	21	17	8	43	147	100	103	165	113	125	181	127	160	468
97062	26	19	41	19	10	17	17	9	16	120	93	117	140	103	133	169	111	139	419
97067	3	2	8	1	4	7	0	1	0	11	14	14	12	18	21	15	20	17	52
97068	3	9	20	7	5	4	9	8	5	50	47	55	57	52	59	78	54	58	190
97070	24	18	106	19	17	22	15	8	7	125	85	161	145	102	181	177	114	170	461
97071	39	30	59	28	19	29	23	13	17	145	117	131	174	135	159	223	141	159	523
97078	41	23	54	37	16	34	19	12	15	191	99	118	228	115	152	267	125	147	539
97080	31	26	58	27	28	44	30	15	62	258	167	181	284	196	226	325	207	283	815
97086	53	20	72	27	11	24	24	12	18	231	101	155	255	114	180	300	124	182	606
97089	4	4	11	7	6	7	5	1	8	31	30	36	38	37	42	44	42	44	130
97101	4	3	1	2	3	3	1	4	0	16	10	13	18	12	16	21	15	15	51
97106	3	3	2	3	0	2	0	0	0	12	7	9	15	7	11	16	7	10	33
97109	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	0	0	1
97111	4	0	6	2	0	4	1	1	2	16	6	15	18	7	18	18	9	19	46
97113	25	17	35	13	10	29	4	8	9	98	71	85	111	82	115	127	93	108	328
97114	3	2	13	5	2	3	6	1	3	16	12	26	22	14	28	32	15	27	74
97115	4	4	3	2	3	3	3	1	5	11	13	12	13	16	15	18	16	18	52

97116	2	1	5	1	1	0	2	0	0	4	6	7	5	7	7	7	7	7	21
97117	0	0	0	0	0	0	0	1	0	2	3	1	2	3	1	2	4	1	7
97119	5	2	7	1	3	1	4	1	1	17	18	17	18	21	18	23	21	19	63
97123	64	65	104	55	30	49	35	13	26	267	213	213	319	242	263	385	252	263	900
97124	54	26	75	32	25	48	30	18	24	202	120	176	233	144	227	284	161	231	676
97127	4	3	8	5	2	6	3	4	3	21	11	15	26	13	20	32	19	18	69
97128	1	1	1	1	1	1	0	0	0	4	3	3	5	4	4	6	3	4	13
97132	39	41	48	36	18	39	19	9	12	135	124	118	171	142	156	211	149	149	509
97133	0	5	4	6	0	1	1	1	1	12	16	11	18	16	12	19	16	14	49
97137	0	1	0	0	0	0	0	0	0	0	2	1	0	2	1	1	1	1	3
97140	12	15	17	8	11	8	10	7	4	49	53	49	56	63	57	74	68	57	199
97148	2	2	5	6	0	3	1	2	3	11	13	11	17	13	14	18	16	17	51
97201	67	16	19	26	6	97	15	5	22	200	48	52	226	55	148	264	56	152	472
97202	47	20	76	32	16	13	21	11	49	218	104	151	253	121	162	301	122	195	618
97203	65	24	76	23	15	48	27	11	92	395	138	175	420	153	223	474	147	306	927
97204	12	0	10	5	0	5	4	0	5	55	12	12	61	12	17	67	11	20	98
97205	16	4	15	10	2	5	5	3	12	86	25	22	96	27	27	111	22	37	170
97206	96	43	57	53	26	46	37	21	74	425	197	180	479	223	224	543	233	284	1,060
97209	45	20	43	34	18	22	28	12	74	249	99	101	282	116	122	334	114	187	635
97210	11	4	10	11	3	6	8	4	19	57	25	27	68	28	33	79	29	52	160
97213	7	10	10	7	2	2	5	2	12	66	27	20	73	29	22	86	25	32	143
97214	24	12	16	18	3	13	22	3	25	165	66	47	183	69	60	214	69	80	363
97215	8	8	11	3	6	6	5	4	8	75	38	38	79	43	45	92	41	50	183
97216	19	7	26	18	7	8	6	6	24	115	66	65	134	74	72	142	77	94	313
97217	38	16	33	20	9	22	13	10	26	187	98	89	208	107	109	238	107	130	475
97219	23	9	36	24	7	23	18	7	46	161	64	98	186	71	120	213	74	160	447
97221	16	2	12	15	0	6	6	3	8	61	20	25	76	20	32	85	19	40	144
97222	46	43	102	41	27	46	39	19	25	358	206	224	402	235	268	472	249	262	983
97223	62	44	99	44	26	57	39	14	29	282	159	226	327	184	286	396	197	285	878
97224	37	29	67	32	24	36	17	5	14	146	120	143	179	144	179	207	153	175	535
97225	16	6	27	12	6	15	12	0	5	78	46	71	89	53	86	113	45	88	246
97227	0	0	0	0	0	0	1	0	0	1	2	0	1	2	0	2	2	0	4
97229	40	30	63	22	15	43	20	9	15	183	107	157	206	121	199	237	133	199	569
97230	77	54	103	44	24	65	46	23	127	444	253	279	490	275	343	566	285	448	1,299
97231	1	0	2	1	1	1	1	0	1	6	4	7	6	5	8	10	4	8	22
97232	16	7	18	7	5	4	6	2	5	50	27	33	57	32	36	71	29	38	138
97233	161	77	235	116	55	97	69	22	235	869	370	469	989	425	561	1101	436	761	2,298
97236	113	51	137	87	29	77	59	26	154	590	289	318	671	319	394	760	339	526	1,625
97239	15	5	13	17	7	10	13	3	25	87	46	47	103	53	59	124	48	83	255
97266	118	56	104	63	35	65	54	29	102	577	255	275	637	290	338	728	321	407	1,456
97267	35	40	71	31	20	34	16	14	21	219	155	173	253	173	204	291	187	207	685
97301	166	69	291	140	62	155	60	39	85	621	294	561	759	359	713	883	402	737	2,022
97302	55	40	103	55	21	75	34	13	37	248	179	224	306	200	301	381	200	307	888
97303	25	29	58	24	17	37	24	19	23	128	131	134	151	148	170	188	162	185	535
97304	0	1	4	2	1	0	2	0	2	7	3	6	9	4	6	11	4	8	23
97305	81	65	235	58	38	111	46	27	69	363	260	396	420	295	505	508	326	525	1,359
97306	33	28	62	26	16	43	20	13	24	160	107	127	186	123	171	213	137	187	537
97317	30	21	77	27	25	50	23	9	24	153	118	168	183	142	218	217	160	223	600
97325	0	1	0	0	0	0	0	1	0	2	1	1	2	1	1	2	2	1	5
97338	0	2	1	1	0	0	0	0	0	1	3	1	2	3	0	2	3	0	5
97347	2	5	7	3	1	4	3	6	0	11	11	16	14	12	20	18	18	19	55

97352	0	0	0	0	0	0	0	1	0	2	2	1	2	2	1	2	3	1	6
97362	5	4	18	2	3	6	1	1	4	23	19	25	25	22	31	30	23	31	84
97371	1	0	0	0	0	1	0	0	0	1	0	0	1	0	1	1	1	0	2
97375	0	1	2	1	0	0	0	1	0	3	3	4	5	3	4	5	4	4	13
97378	13	12	19	6	9	15	9	3	10	49	42	35	55	52	48	70	55	51	176
97381	16	9	17	10	2	11	7	9	3	68	46	51	78	48	62	93	55	59	207
97385	0	0	1	0	0	0	0	0	0	0	1	1	0	1	1	1	1	0	2
97392	3	2	5	3	0	4	2	1	0	11	9	12	14	10	16	17	10	16	43
97396	3	0	18	3	2	3	1	3	1	18	9	38	21	11	41	25	17	35	77
NULL	3	1	0	1	1	0	0	0	0	5	2	0	2	2	1	3	2	0	5

Billing Information for All Enrolled Customers									
	Aug-22			Sep-22			Oct-22		
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3
Average discount amount (\$)	\$ 29	\$ 25	\$ 19	\$26	\$22	\$16	\$21	\$18	\$14
Average bill with discount (\$)	\$ 90	\$ 103	\$ 110	\$84	\$94	\$98	\$70	\$78	\$82
Average bill pre-discount (\$)	\$ 119	\$ 129	\$ 129	\$110	\$116	\$115	\$92	\$96	\$96
Average residential bill (\$)	\$109			\$97			\$77		
Customers in arrears (%)									
31-60 days	15%	16%	14%	16%	15%	14%	14%	15%	13%
61-90 days	7%	7%	6%	7%	7%	6%	8%	8%	6%
91+ days	6%	3%	3%	5%	3%	3%	5%	3%	3%
Average arrears (\$)									
31-60 days	\$133	\$143	\$136	\$127	\$139	\$137	\$127	\$142	\$136
61-90 days	\$96	\$100	\$90	\$102	\$97	\$97	\$106	\$113	\$105
91+ days	\$266	\$271	\$167	\$230	\$241	\$138	\$232	\$224	\$146
Total arrears (reflects increases in customer enrollment month over month, \$)									
31-60 days	\$483,022	\$278,700	\$285,739	\$532,895	\$301,786	\$363,746	\$587,517	\$320,470	\$370,333
61-90 days	\$151,042	\$71,494	\$68,937	\$179,345	\$83,863	\$97,030	\$231,319	\$105,764	\$112,827
91+ days	\$194,942	\$68,591	\$38,476	\$184,047	\$69,970	\$41,941	\$187,622	\$57,053	\$48,704
Cumulative Enrollments	13,250	7,645	9,427	15,253	8,743	11,668	17,873	9,272	12,908
Cumulative Active Enrollments (new metric)	12,867	7,450	9,189	14,745	8,496	11,325	17,136	8,902	12,371
Recipients of Energy Asst. in past 12-months (%)	40%	31%	59%	42%	33%	63%	41%	32%	62%

Notes:

Increases to total arrears aligns with increases in enrollment and should not be compared month-to-month to assess any program impacts. Average arrears values reflect only those customers who have non-zero arrearages in a given window.

A single customer is counted only in the arrears window that contains their longest arrears. The arrearages for a single customer are broken out into the windows that reflect those individual dollars. For example, a customer with \$50 that is 40 days past due and \$20 that is 70 days past due would be counted as a customer who is 61-90 days past due but \$50 of their arrears amount is reflected in the 31-60 days average/total statistics and \$20 of their arrears amount is reflected in the 61-90 days average/total statistics.

Cumulative Enrollments reflect all customers who have enrolled in the program, regardless of whether or not those customers are currently enrolled.

Cumulative Active Enrollments reflect all customers currently enrolled in the program. Customers typically see their first discount on the bill cycle following their enrollment month.

Demographic Information

The following statistics reflect cumulative enrollments as of October 31st, 2022.

Housing Type

Single Family	35%
Multifamily	56%
Mobile Home	9%

Household Size

1	48%
2	17%
3	12%
4	10%
5+	13%

On a Fixed Income

Yes	33%
No	67%

Preferred Language

% English	89%
% Non-English	11%

Race/Ethnicity of Enrolled Applicant (optional)*

White or Caucasian	56%
Latino/a, Hispanic, or Spanish	20%
Black or African American	8%
Asian or Asian Indian	5%
Native American and/or Alaska Native	2%
Native Hawaiian and/or Pacific Islander	1%
Slavic	1%
African Immigrant or Refugee	1%
Middle Eastern	1%
Other	5%

*Self-reported by 14,083 respondents



Portland General Electric
121 SW Salmon Street • Portland, OR 97204
portlandgeneral.com

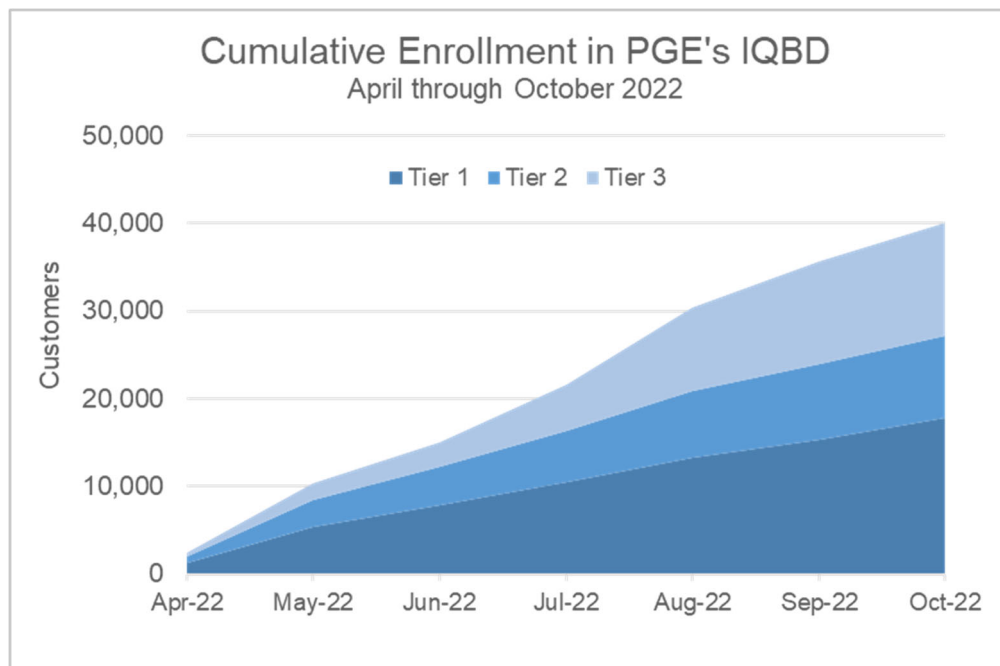
November 21, 2022

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

**RE: RE 195 PGE Schedule 18 Income Qualified Bill Discount Reporting
(August 1, 2022 – October 31, 2022)**

Pursuant to Commission Order No. 22-116 in Docket No. UE 403, Portland General Electric Company (PGE) hereby submits the quarterly report on Schedule 18 Income Qualified Bill Discount (IQBD) detailing monthly data on enrollment, bills, arrears, energy assistance and demographics.

On April 18, 2022, PGE launched the IQBD program to increase affordability to low-income customers. As of October 2022, 40,000 Residential Customers have been enrolled with roughly \$2 million in discounts provided.



Detailed data reporting for PGE's IQBD program is provided in Attachment A. It includes the following data points for the reporting period August 1 through October 31, 2022:

- By discount tier, zip code and month
 - New enrollments
 - Cumulative enrollments
- By discount tier and month
 - Cumulative enrollments
 - Cumulative active enrollments (new metric)
 - Average discount amount
 - Average bill with discount
 - Average bill pre-discount
 - Average residential bill
 - Customers in arrears, by window
 - Average arrears, by window
 - Total arrears, by window
 - Recipients of Energy Assistance in past 12 months
- Statistics for all enrollments, as of October 31, 2022
 - Housing type
 - Household size
 - Fixed income
 - Preferred language
 - Race/Ethnicity

Should you have any questions or comments regarding this filing, please contact Ashleigh Keene at ashleigh.keene@pgn.com Please direct all formal correspondence and requests to the following email address pge.opuc.filings@pgn.com

Sincerely,

\s\ Robert Macfarlane

Robert Macfarlane
Manager, Pricing & Tariffs

Enclosure