



e-FILING REPORT COVER SHEET

COMPANY NAME: Portland General Electric Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: RE 195

Report is required by:  OAR  
 Statute  
 Order 22-116

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UE 403

List Key Words for this report. We use these to improve search results.

PGE Schedule 18 Income Qualified Bill Discount Reporting

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

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**Portland General Electric**  
121 SW Salmon Street • Portland, OR 97204  
portlandgeneral.com

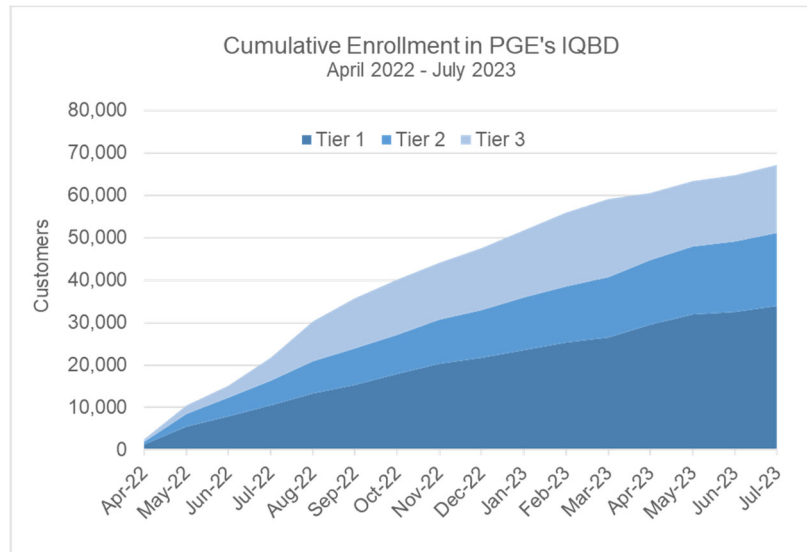
August 21, 2023

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: RE 195 PGE Schedule 18 Income Qualified Bill Discount Reporting  
(May 1, 2023 – July 31, 2023)**

Pursuant to Commission Order No. 22-116 in Docket No. UE 403, Portland General Electric Company (PGE) hereby submits the quarterly report on Schedule 18 Income Qualified Bill Discount (IQBD) detailing monthly data on enrollment, bills, arrears, energy assistance and demographics.

As of July 2023, over 67,000 Residential Customers have been enrolled in PGE’s IQBD program.



Detailed data reporting for PGE's IQBD program is provided in Attachment A. It includes the following data points for the reporting period May 1, 2023 – July 31, 2023:

- By discount tier, zip code and month
  - New enrollments
  - Cumulative enrollments
- By discount tier and month
  - Cumulative enrollments
  - Cumulative active enrollments
  - Average discount amount
  - Average bill with discount
  - Average bill pre-discount
  - Average residential bill
  - Customers in arrears, by window
  - Average arrears, by window
  - Total arrears, by window
  - Recipients of Energy Assistance in past 12 months
- Statistics for all enrollments, as of July 31, 2023
  - Housing type
  - Household size
  - Fixed income
  - Preferred language
  - Race/Ethnicity

Should you have any questions or comments regarding this filing, please contact Ashleigh Keene at [ashleigh.keene@pgn.com](mailto:ashleigh.keene@pgn.com) Please direct all formal correspondence and requests to the following email address [pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com)

Sincerely,

*\s\ Robert Macfarlane*

Robert Macfarlane  
Manager, Pricing & Tariffs

Enclosure

RE 195  
PGE Schedule 18 Income Qualified Bill Discount Reporting  
(May 1, 2023 – July 31, 2023)

Attachment A

Also provided separately in electronic format

RE 195  
PGE Schedule 18 Income Qualified Bill Discount Reporting  
(May 1, 2023 – July 31, 2023)

Attachment A

Also provided separately in electronic format

Zip Code	New Enrollments									Cumulative Enrollments									Total
	May-23			Jun-23			Jul-23			May-23			Jun-23			Jul-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
<b>Total</b>	<b>1,520</b>	<b>773</b>	<b>656</b>	<b>651</b>	<b>352</b>	<b>286</b>	<b>1,300</b>	<b>674</b>	<b>530</b>	<b>31,827</b>	<b>16,029</b>	<b>15,595</b>	<b>32,593</b>	<b>16,482</b>	<b>15,664</b>	<b>33,920</b>	<b>17,121</b>	<b>16,176</b>	<b>67,217</b>
97002	2	1	6	1	1	1	0	0	0	42	35	28	43	36	29	43	36	29	108
97003	25	21	12	15	9	4	19	14	11	436	221	259	448	233	262	466	247	274	987
97004	3	1	0	0	0	0	0	0	0	29	23	16	28	23	17	29	23	17	69
97005	40	15	13	15	3	10	27	10	6	781	334	291	797	345	295	817	347	310	1,474
97006	55	26	20	11	8	13	23	16	19	695	352	378	712	359	383	734	380	399	1,513
97007	24	13	5	7	8	5	18	10	5	375	222	210	380	225	217	400	240	217	857
97008	33	13	14	7	5	5	20	13	16	440	229	201	453	233	202	476	248	221	945
97009	2	4	8	1	1	1	6	0	1	62	57	53	66	57	53	70	60	53	183
97011	0	0	1	0	0	0	0	0	0	8	3	11	8	3	11	8	3	11	22
97013	5	0	1	1	0	1	0	1	0	42	37	18	43	37	18	44	38	18	100
97015	28	16	9	4	4	4	14	6	10	405	212	189	408	218	191	423	224	195	842
97017	1	2	0	0	0	0	1	0	0	22	16	13	23	16	13	24	16	13	53
97019	0	1	1	2	1	0	0	1	0	15	15	7	17	16	7	17	17	7	41
97020	0	1	0	0	0	0	0	0	1	10	10	6	10	10	6	10	10	7	27
97022	0	1	3	1	2	0	1	0	0	50	31	24	52	35	22	53	36	22	111
97023	8	6	7	3	1	0	8	2	2	160	97	93	162	99	93	170	102	94	366
97024	12	6	2	4	3	3	5	7	4	334	160	170	340	162	171	346	171	172	689
97026	3	2	0	3	0	1	0	1	1	42	32	28	45	32	29	46	31	30	107
97027	13	5	7	5	1	2	15	1	2	257	128	109	261	131	108	277	135	110	522
97028	0	1	0	0	0	0	0	0	0	0	1	1	0	1	1	0	1	1	2
97030	39	30	19	20	18	10	31	23	26	1046	601	580	1072	627	581	1109	648	603	2,360
97032	4	4	1	0	3	0	3	4	1	55	37	17	55	40	17	58	43	19	120
97034	4	1	5	1	0	2	1	1	0	47	40	37	49	39	39	50	40	40	130
97035	10	2	5	3	3	1	3	4	4	166	96	101	168	102	99	168	106	105	379
97038	19	7	8	4	4	0	14	5	3	241	135	115	245	142	112	261	143	116	520
97042	2	0	0	1	0	0	0	1	0	31	21	13	32	22	12	32	23	12	67
97045	40	16	14	15	8	3	27	14	8	730	381	361	749	391	359	777	404	364	1,545
97049	3	0	0	0	1	0	0	0	0	23	17	16	23	18	16	23	17	17	57
97055	11	6	11	4	3	1	8	6	4	266	169	143	270	176	139	279	182	142	603
97060	16	11	7	5	5	3	11	7	7	343	225	200	350	232	202	360	241	210	811
97062	18	9	6	6	0	1	17	3	11	303	190	182	312	191	179	320	194	194	708
97067	1	1	1	0	0	1	1	1	3	35	39	18	35	40	19	36	40	22	98
97068	7	2	3	4	2	0	5	4	4	140	91	57	144	94	56	148	96	61	305
97070	17	18	6	5	2	5	10	6	2	295	213	186	301	217	190	309	220	193	722
97071	17	14	5	13	3	3	30	7	8	443	254	199	456	258	201	485	268	208	961
97078	37	11	14	18	7	8	21	8	12	462	207	196	478	218	199	498	218	210	926
97080	15	15	7	9	8	2	27	13	7	603	357	346	612	369	339	637	383	345	1,365
97086	27	13	11	16	5	4	28	5	7	563	248	226	574	251	226	612	255	232	1,099
97089	2	0	2	3	0	2	3	4	1	73	76	51	77	76	53	80	80	54	214
97101	1	2	0	0	0	0	1	1	1	35	34	19	36	34	18	38	35	19	92
97106	0	0	2	0	1	0	1	0	0	31	10	16	31	11	16	32	10	17	59
97109	0	0	0	0	0	0	0	0	0	2	0	1	2	0	1	2	0	1	3
97111	0	2	0	0	1	0	0	1	0	34	25	20	34	26	20	32	29	20	81
97113	15	11	10	3	1	1	9	9	10	245	150	146	249	153	143	258	164	152	574
97114	1	1	0	0	1	0	1	0	0	60	33	30	61	34	30	62	34	30	126
97115	1	0	0	0	2	0	3	0	2	32	29	19	32	31	19	35	31	21	87
97116	0	0	0	1	2	0	0	1	0	13	11	7	14	13	7	14	14	7	35
97117	1	0	0	1	0	0	0	0	0	3	5	2	4	5	2	4	5	2	11
97119	2	3	1	0	1	1	1	1	1	48	36	23	47	40	22	48	40	23	111

Zip Code	New Enrollments									Cumulative Enrollments									Total
	May-23			Jun-23			Jul-23			May-23			Jun-23			Jul-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
<b>Total</b>	<b>1,520</b>	<b>773</b>	<b>656</b>	<b>651</b>	<b>352</b>	<b>286</b>	<b>1,300</b>	<b>674</b>	<b>530</b>	<b>31,827</b>	<b>16,029</b>	<b>15,595</b>	<b>32,593</b>	<b>16,482</b>	<b>15,664</b>	<b>33,920</b>	<b>17,121</b>	<b>16,176</b>	<b>67,217</b>
97123	42	25	12	12	5	6	33	9	6	686	386	317	702	397	316	739	402	325	1,466
97124	50	17	15	14	7	10	29	17	12	547	306	288	565	312	296	595	332	313	1,240
97127	2	3	3	0	1	0	4	2	1	68	33	23	67	35	23	71	37	24	132
97128	0	1	0	0	0	0	1	0	2	10	3	6	10	3	6	11	3	8	22
97132	23	10	13	8	5	4	7	10	6	376	266	183	384	271	185	395	278	190	863
97133	4	2	1	0	0	2	0	1	1	37	30	28	37	31	29	37	32	30	99
97137	0	0	0	0	0	0	0	0	0	5	2	4	5	2	4	5	2	4	11
97140	8	4	4	2	2	2	6	4	4	139	95	75	143	98	75	150	101	83	334
97148	0	1	0	1	1	1	2	1	1	23	27	20	24	28	21	26	29	22	77
97201	7	3	6	3	2	1	18	4	2	385	101	172	388	105	171	408	104	174	686
97202	24	9	19	8	3	2	21	5	7	530	237	283	540	241	280	559	246	288	1,093
97203	26	11	14	19	6	3	25	12	9	811	270	332	831	276	334	858	290	341	1,489
97204	2	1	0	1	0	0	0	0	0	86	18	24	85	18	24	87	18	24	129
97205	5	1	2	1	1	1	7	3	1	166	32	40	171	33	39	177	37	41	255
97206	34	13	12	17	13	8	20	15	16	930	402	389	954	412	394	970	430	409	1,809
97209	23	9	13	15	4	4	31	11	5	572	199	258	581	203	259	614	213	259	1,086
97210	9	5	7	4	2	2	5	0	3	149	67	66	154	70	66	162	67	69	298
97213	7	1	1	1	0	0	3	2	2	152	50	48	152	51	46	156	53	49	258
97214	17	6	9	6	3	6	11	10	1	390	132	137	395	139	143	406	151	145	702
97215	5	6	3	2	3	1	6	3	3	140	74	79	143	78	79	146	81	83	310
97216	5	7	4	2	3	3	10	2	5	255	120	120	260	124	118	276	124	124	524
97217	23	9	9	13	8	3	17	8	6	423	187	210	439	195	211	460	202	213	875
97219	19	7	5	9	3	5	16	10	13	392	159	205	404	165	203	422	173	211	806
97221	8	4	2	1	3	2	1	2	1	129	54	51	129	57	52	130	58	53	241
97222	45	21	17	9	9	6	28	13	14	831	379	329	842	390	336	867	402	349	1,618
97223	43	21	17	16	13	7	26	14	13	730	360	347	757	374	352	785	380	358	1,523
97224	22	16	11	6	5	10	19	14	11	375	269	242	379	278	251	396	293	261	950
97225	18	6	10	0	2	1	11	3	6	199	102	115	201	104	110	212	107	116	435
97227	0	0	0	0	0	0	1	0	0	2	4	0	2	4	0	3	4	0	7
97229	24	9	8	14	10	7	25	11	11	466	243	262	482	256	263	515	260	279	1,054
97230	46	14	16	23	15	13	38	14	14	1020	460	511	1053	475	518	1093	483	538	2,114
97231	1	0	0	0	2	0	1	1	1	22	12	8	21	14	8	23	15	9	47
97232	9	3	6	4	3	1	5	3	6	120	52	69	123	55	70	129	56	75	260
97233	62	20	20	30	6	13	61	36	23	1851	688	846	1889	701	847	1946	736	871	3,553
97236	46	24	20	26	10	6	46	16	12	1303	596	592	1339	602	594	1378	617	593	2,588
97239	14	6	4	6	4	3	14	9	5	226	93	103	234	95	105	251	105	110	466
97266	40	20	23	32	10	8	36	16	10	1260	483	498	1304	494	500	1339	511	507	2,357
97267	30	13	12	8	8	0	17	12	10	478	294	228	487	304	227	503	319	238	1,060
97301	69	39	23	57	17	12	94	53	20	1615	775	767	1679	794	768	1784	847	793	3,424
97302	26	13	17	16	10	9	41	21	10	690	354	362	710	366	363	753	390	376	1,519
97303	12	9	2	3	4	3	20	13	9	322	251	215	324	257	215	344	267	225	836
97304	0	0	0	0	0	1	1	0	0	20	8	7	20	8	8	21	8	8	37
97305	44	30	17	21	9	8	66	40	24	1031	536	553	1059	552	555	1119	587	578	2,284
97306	15	20	12	8	1	5	14	17	8	390	252	220	395	254	226	405	275	228	908
97317	23	10	10	10	2	3	29	11	9	422	287	248	430	292	247	464	301	254	1,019
97325	0	0	0	1	0	0	0	0	0	3	4	1	4	4	1	4	4	1	9
97338	0	0	0	0	0	0	0	0	0	2	3	1	2	3	1	2	3	1	6
97347	4	1	1	1	1	0	1	2	0	35	20	45	35	22	44	36	24	44	104
97352	0	0	0	0	0	0	0	0	0	5	1	1	4	2	1	3	3	1	7





Billing Information for All Enrolled Customers									
	May-23			Jun-23			Jul-23		
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3
Average discount amount (\$)	\$27	\$23	\$19	\$24	\$21	\$18	\$27	\$24	\$20
Average bill with discount (\$)	\$92	\$101	\$103	\$82	\$91	\$92	\$91	\$101	\$102
Average bill pre-discount (\$)	\$120	\$124	\$122	\$107	\$113	\$110	\$118	\$125	\$122
Average residential bill (\$)	\$100			\$89			\$98		
Customers in arrears (%)									
31-60 days	16%	15%	16%	15%	14%	15%	17%	16%	17%
61-90 days	8%	8%	8%	8%	7%	7%	9%	7%	8%
91+ days	4%	3%	3%	4%	3%	3%	6%	5%	5%
Average arrears (\$)									
31-60 days	\$240	\$243	\$233	\$195	\$198	\$200	\$223	\$233	\$228
61-90 days	\$176	\$162	\$157	\$148	\$149	\$131	\$172	\$173	\$174
91+ days	\$193	\$218	\$160	\$183	\$218	\$150	\$171	\$192	\$140
Total arrears (reflects increases in customer enrollment month over month, \$)									
31-60 days	\$1,123,403	\$542,278	\$493,537	\$881,837	\$431,325	\$389,663	\$1,148,580	\$581,425	\$534,900
61-90 days	\$438,361	\$186,591	\$170,935	\$337,922	\$152,827	\$123,984	\$470,249	\$202,573	\$192,281
91+ days	\$250,538	\$96,492	\$66,193	\$221,470	\$94,031	\$61,055	\$335,204	\$140,576	\$98,874
Cumulative Enrollments	31,827	16,029	15,595	32,593	16,482	15,664	33,920	17,121	16,176
Cumulative Active Enrollments	29,594	14,806	13,506	29,954	15,144	13,402	30,916	15,604	13,668
Recipients of Energy Asst. in past 12-months (%)	44%	30%	43%	43%	30%	40%	44%	30%	38%

Increases to total arrears aligns with increases in enrollment and should not be compared month-to-month to assess any program impacts. Average arrears values reflect only those customers who have non-zero arrearages in a given window.

A single customer is counted only in the arrears window that contains their longest arrears. The arrearages for a single customer are broken out into the windows that reflect those individual dollars. For example, a customer with \$50 that is 40 days past due and \$20 that is 70 days past due would be counted as a customer who is 61-90 days past due but \$50 of their arrears amount is reflected in the 31-60 days average/total statistics and \$20 of their arrears amount is reflected in the 61-90 days average/total statistics.

Cumulative Enrollments reflect all customers who have enrolled in the program, regardless of whether or not those customers are currently enrolled.

Cumulative Active Enrollments reflect all customers currently enrolled in the program. Customers typically see their first discount on the bill cycle following their enrollment month.

## Demographic Information

The following statistics reflect cumulative enrollments as of July 31st, 2023.

### Housing Type

Single Family	37%
Multifamily	54%
Mobile Home	9%

### Household Size

1	41%
2	20%
3	14%
4	11%
5+	14%

### On a Fixed Income

Yes	33%
No	67%

### Preferred Language

% English	88%
% Non-English	12%

### Race/Ethnicity of Enrolled Applicant (optional)\*

White or Caucasian	55%
Latino/a, Hispanic, or Spanish	21%
Black or African American	7%
Asian or Asian Indian	6%
Native American and/or Alaska Native	2%
Native Hawaiian and/or Pacific Islander	2%
Slavic	1%
African Immigrant or Refugee	1%
Middle Eastern	1%
Other	4%

\*%'s Rounded up and self-reported by 30,178 respondents