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RO (Other, for example, industry safety information)

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Report is required by: OAR
Statute
Order

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Other
(For example, federal regulations, or requested by Staff)

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Portland General Electric
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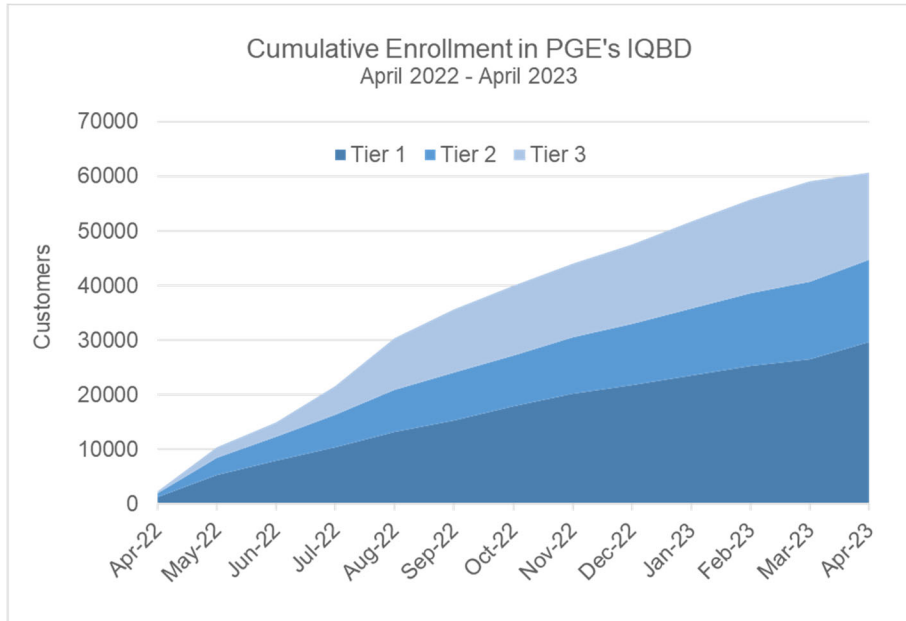
May 19, 2023

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street, S.E.
P.O. Box 1088
Salem, OR 97308-1088

**RE: RE 195 PGE Schedule 18 Income Qualified Bill Discount Reporting
(February 1, 2023 – April 30, 2023)**

Pursuant to Commission Order No. 22-116 in Docket No. UE 403, Portland General Electric Company (PGE) hereby submits the quarterly report on Schedule 18 Income Qualified Bill Discount (IQBD) detailing monthly data on enrollment, bills, arrears, energy assistance and demographics.

As of April 2023, 61,000 Residential Customers have been enrolled in PGE's IQBD program.



Detailed data reporting for PGE's IQBD program is provided in Attachment A. It includes the following data points for the reporting period February 1, 2023 – April 30, 2023:

- By discount tier, zip code and month
 - New enrollments
 - Cumulative enrollments
- By discount tier and month
 - Cumulative enrollments
 - Cumulative active enrollments
 - Average discount amount
 - Average bill with discount
 - Average bill pre-discount
 - Average residential bill
 - Customers in arrears, by window
 - Average arrears, by window
 - Total arrears, by window
 - Recipients of Energy Assistance in past 12 months
- Statistics for all enrollments, as of April 30, 2023
 - Housing type
 - Household size
 - Fixed income
 - Preferred language
 - Race/Ethnicity

Should you have any questions or comments regarding this filing, please contact Ashleigh Keene at ashleigh.keene@pgn.com Please direct all formal correspondence and requests to the following email address pgc.opuc.filings@pgn.com

Sincerely,

\s\ Robert Macfarlane

Robert Macfarlane
Manager, Pricing & Tariffs

Enclosure

RE 195
PGE Schedule 18 Income Qualified Bill Discount Reporting
(February 1, 2023 – April 30, 2023)

Attachment A

Also provided separately in electronic format

Zip Code	New Enrollments									Cumulative Enrollments									Total
	Feb-23			Mar-23			Apr-23			Feb-23			Mar-23			Apr-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
Total	1,450	982	1,572	1,156	694	1,292	742	396	419	25,215	13,360	17,286	26,549	14,190	18,426	29,615	15,096	15,908	60,619
97002	2	1	8	0	1	3	2	3	1	34	30	24	34	31	27	39	35	23	97
97003	10	5	26	14	7	21	10	10	4	329	169	292	348	178	311	396	201	257	854
97004	2	1	2	0	1	2	1	0	1	19	21	19	19	22	21	23	22	19	64
97005	27	14	30	22	13	30	18	4	15	606	282	343	630	295	370	715	320	308	1,343
97006	37	30	38	24	10	26	14	5	18	534	307	383	562	321	399	632	320	373	1,325
97007	23	14	24	16	11	25	7	2	8	289	182	219	318	194	241	347	201	217	765
97008	23	22	16	18	10	20	15	4	6	343	193	206	371	202	220	408	215	195	818
97009	2	6	8	3	4	2	1	1	5	53	45	45	57	49	46	60	52	46	158
97011	0	0	1	1	0	0	0	0	0	6	3	11	7	3	11	8	3	10	21
97013	2	4	3	0	2	3	0	0	1	32	35	16	32	38	19	35	38	18	91
97015	26	10	27	12	9	9	9	5	4	310	173	223	321	184	229	361	200	194	755
97017	3	1	2	1	0	0	1	0	0	17	15	15	18	15	14	21	13	13	47
97019	2	0	0	1	1	0	1	0	0	13	12	7	13	14	7	15	14	6	35
97020	2	1	1	1	1	0	0	0	0	10	8	5	10	9	5	10	9	6	25
97022	5	1	1	0	2	2	0	0	1	44	28	25	44	29	27	48	31	23	102
97023	9	1	12	4	4	6	6	5	3	133	77	94	138	82	98	150	90	91	331
97024	9	11	13	9	5	6	11	3	7	267	127	201	284	137	205	321	152	174	647
97026	5	1	3	2	0	2	0	1	1	35	25	28	38	26	29	38	28	30	96
97027	11	8	21	8	5	14	10	5	1	198	106	128	204	111	140	233	125	112	470
97028	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	1
97030	32	43	54	38	27	35	17	16	15	848	515	635	884	549	667	995	570	586	2,151
97032	4	4	3	3	3	0	0	0	0	43	30	21	46	34	21	51	34	16	101
97034	2	5	3	0	2	2	2	2	1	41	34	31	40	36	33	43	38	34	115
97035	7	7	10	11	5	10	3	4	4	124	77	105	136	83	118	150	87	109	346
97038	14	6	11	5	1	5	4	3	6	192	116	125	198	119	130	217	126	115	458
97042	2	1	5	2	1	1	1	1	0	23	15	18	25	17	19	28	21	14	63
97045	28	28	38	23	8	27	12	7	10	573	338	412	599	346	437	654	367	384	1,405
97049	1	0	0	1	0	2	0	0	0	18	11	22	18	12	24	20	14	19	53
97055	7	7	19	8	7	13	4	3	4	207	137	167	216	149	178	237	161	154	552
97060	13	11	18	11	8	20	10	7	4	279	191	214	288	199	232	323	216	201	740
97062	19	13	14	7	9	11	6	5	9	245	160	193	254	173	203	282	180	188	650
97067	0	1	1	1	3	0	0	1	1	29	30	24	30	33	24	32	37	20	89
97068	8	7	2	5	4	1	3	2	1	109	78	68	117	85	69	127	86	61	274
97070	12	9	20	9	10	15	8	7	7	230	144	219	241	161	231	265	174	216	655
97071	33	14	16	19	12	22	16	9	6	352	212	220	372	221	243	417	236	210	863
97078	15	13	30	19	9	20	7	3	6	352	171	213	376	181	228	416	193	194	803
97080	41	19	42	16	18	20	19	10	7	499	299	384	519	327	393	566	340	349	1,255
97086	29	27	30	26	19	24	12	3	8	419	214	252	458	233	271	499	234	241	974
97089	3	10	5	5	2	6	2	1	1	60	74	49	63	76	55	68	77	54	199
97101	2	3	3	2	2	2	1	0	0	30	28	20	32	30	22	35	31	20	86
97106	1	2	1	1	1	1	3	1	0	24	8	16	25	9	16	31	10	13	54
97109	1	0	0	0	0	0	0	0	1	2	0	0	2	0	0	2	0	1	3
97111	0	3	4	0	2	3	0	1	0	25	19	27	25	21	30	33	23	21	77
97113	9	7	19	11	5	22	4	6	5	185	118	153	196	123	173	225	139	143	507
97114	5	3	1	2	7	2	1	1	1	49	24	33	52	31	34	56	33	32	121
97115	3	4	2	2	2	1	0	0	0	28	25	20	30	28	21	31	29	18	78

Zip Code	New Enrollments									Cumulative Enrollments									Total
	Feb-23			Mar-23			Apr-23			Feb-23			Mar-23			Apr-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
97116	0	1	0	1	0	0	0	0	0	10	11	10	12	11	9	13	11	8	32
97117	0	0	0	0	0	0	0	0	0	2	4	2	2	4	2	2	4	2	8
97119	2	1	3	3	1	4	2	1	1	33	29	25	38	30	28	44	32	24	100
97123	24	12	40	21	12	44	14	10	11	538	316	359	556	334	402	627	357	330	1,314
97124	12	13	29	22	18	28	18	12	10	402	245	316	421	269	347	480	281	299	1,060
97127	3	0	4	4	1	4	4	0	0	52	26	25	56	27	29	62	30	24	116
97128	1	0	0	0	0	1	0	0	0	10	2	5	10	2	6	10	2	6	18
97132	18	20	17	21	10	15	9	3	5	299	221	194	316	234	211	345	248	189	782
97133	1	3	1	3	1	4	1	0	1	27	24	28	31	25	30	34	28	27	89
97137	1	0	0	0	0	3	0	0	0	4	2	2	4	2	5	4	2	5	11
97140	6	6	6	2	5	5	4	1	0	120	86	74	123	89	78	131	88	72	291
97148	0	1	2	0	1	2	1	0	0	23	22	19	21	26	22	23	26	20	69
97201	12	9	5	15	4	5	7	1	5	336	93	182	345	98	186	375	99	170	644
97202	26	20	18	26	15	27	14	8	9	417	200	279	453	217	301	494	224	277	995
97203	32	16	23	26	6	30	18	9	5	661	233	377	694	242	402	774	254	338	1,366
97204	1	1	5	4	1	2	0	1	0	73	15	27	78	16	29	80	17	26	123
97205	6	2	0	3	1	1	2	0	1	135	31	57	138	32	60	157	31	43	231
97206	61	37	43	38	21	21	17	6	10	770	364	407	818	386	433	882	393	391	1,666
97209	19	8	22	31	8	17	12	3	6	460	173	266	494	178	286	543	186	247	976
97210	10	3	7	6	3	2	6	2	1	117	51	74	124	54	75	140	62	63	265
97213	6	3	4	7	3	2	4	1	2	119	42	60	125	45	63	145	50	45	240
97214	15	8	12	30	11	16	10	9	4	320	108	125	347	121	139	378	127	129	634
97215	9	4	8	3	4	4	1	0	6	128	62	74	132	66	75	134	70	76	280
97216	13	5	10	10	7	10	2	5	1	208	97	139	217	102	153	245	113	123	481
97217	29	10	23	24	6	23	17	2	3	339	167	198	367	172	217	398	180	203	781
97219	17	17	19	14	6	21	14	4	5	313	138	212	326	145	230	369	150	209	728
97221	6	1	9	4	2	4	0	2	0	113	44	49	116	45	55	119	49	49	217
97222	23	14	40	36	11	30	26	4	6	642	319	381	682	340	415	767	349	343	1,459
97223	25	31	32	26	14	35	15	7	8	565	304	381	601	320	410	672	336	357	1,365
97224	17	15	20	17	15	31	5	11	9	293	220	242	311	234	270	345	251	242	838
97225	13	12	5	8	4	7	5	1	0	157	85	108	168	90	115	179	94	106	379
97227	0	0	0	0	0	0	0	0	0	2	4	0	2	4	0	2	4	0	6
97229	39	12	27	20	15	32	13	10	7	377	195	263	405	215	292	436	231	259	926
97230	51	32	40	34	21	32	25	9	12	813	389	579	871	409	595	961	444	521	1,926
97231	2	0	1	0	0	0	0	0	1	17	13	9	18	13	10	18	13	10	41
97232	6	1	4	2	2	5	5	2	1	97	41	63	102	43	68	108	49	63	220
97233	83	33	69	39	27	46	46	21	19	1498	579	1017	1549	605	1042	1748	669	874	3,291
97236	60	37	58	39	26	36	16	16	10	1068	486	698	1106	522	730	1234	559	604	2,397
97239	8	2	3	11	1	8	6	1	2	176	82	108	191	82	117	208	85	103	396
97266	56	36	39	50	26	45	39	16	6	1039	411	537	1092	444	581	1209	463	498	2,170
97267	18	14	15	12	8	11	8	2	7	378	258	259	391	270	270	432	277	242	951
97301	65	37	102	48	28	82	43	22	18	1226	594	985	1273	628	1057	1509	714	808	3,031
97302	26	16	39	27	21	26	15	11	9	530	299	400	560	323	426	639	339	368	1,346
97303	13	11	27	8	11	18	3	5	5	263	210	236	274	219	258	304	241	222	767
97304	1	0	0	2	0	0	0	0	0	16	8	9	18	7	9	19	7	8	34
97305	58	33	67	46	24	57	21	12	12	753	425	683	798	458	730	950	501	584	2,035
97306	20	25	20	15	9	20	8	10	7	316	203	226	332	219	248	366	227	226	819

Zip Code	New Enrollments									Cumulative Enrollments									Total
	Feb-23			Mar-23			Apr-23			Feb-23			Mar-23			Apr-23			
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	
97317	17	19	29	18	15	19	12	5	12	314	231	287	340	247	300	385	277	252	914
97325	0	1	0	0	0	0	1	1	0	2	3	1	2	3	1	3	4	1	8
97338	0	0	0	0	0	0	0	0	0	2	3	1	2	3	1	2	3	1	6
97347	0	1	12	1	2	2	0	0	1	27	17	43	29	18	45	29	20	44	93
97352	0	0	0	0	0	0	0	0	0	4	2	1	3	3	1	4	2	1	7
97362	7	6	3	0	2	2	1	1	1	47	32	37	48	34	38	52	36	35	123
97371	0	0	0	0	0	0	1	0	0	2	1	0	2	1	0	3	1	0	4
97375	0	0	0	0	1	0	0	0	0	5	7	3	5	8	3	6	8	3	17
97378	8	2	8	4	4	4	2	2	1	97	85	69	103	87	73	114	92	61	267
97381	9	7	6	8	4	5	3	4	6	131	88	80	139	94	84	148	99	83	330
97385	0	0	0	0	0	1	0	0	0	1	1	0	1	1	1	1	1	1	3
97392	1	4	5	2	1	1	2	0	0	25	25	25	28	26	25	34	26	22	82
97396	3	2	3	0	2	6	2	1	0	42	27	41	43	29	46	49	31	38	118
NULL	0	0	1	2	0	0	1	1	0	3	1	3	6	3	0	8	4	4	16

Billing Information for All Enrolled Customers									
	Feb-23			Mar-23			Apr-23		
	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3	Tier1	Tier2	Tier3
Average discount amount (\$)	\$40	\$35	\$26	\$39	\$34	\$26	\$34	\$29	\$23
Average bill with discount (\$)	\$135	\$150	\$152	\$132	\$145	\$149	\$114	\$126	\$129
Average bill pre-discount (\$)	\$175	\$184	\$178	\$171	\$179	\$174	\$148	\$155	\$151
Average residential bill (\$)	\$149			\$144			\$123		
Customers in arrears (%)									
31-60 days	15%	14%	14%	16%	15%	15%	15%	14%	15%
61-90 days	7%	6%	7%	7%	6%	6%	6%	5%	6%
91+ days	4%	2%	3%	4%	2%	2%	3%	2%	2%
Average arrears (\$)									
31-60 days	\$171	\$182	\$186	\$178	\$186	\$175	\$154	\$164	\$167
61-90 days	\$119	\$122	\$109	\$118	\$124	\$109	\$111	\$116	\$109
91+ days	\$204	\$171	\$137	\$233	\$244	\$160	\$197	\$217	\$149
Total arrears (reflects increases in customer enrollment month over month, \$)									
31-60 days	#####	\$554,809	\$717,660	#####	\$599,128	\$704,469	\$1,192,154	\$549,491	\$587,330
61-90 days	\$352,114	\$144,978	\$173,112	\$329,832	\$137,512	\$155,783	\$316,251	\$122,039	\$122,975
91+ days	\$197,741	\$53,915	\$58,348	\$216,331	\$72,219	\$62,211	\$215,834	\$74,424	\$59,498
Cumulative Enrollments	25,215	13,360	17,286	26,549	14,190	18,426	29,615	15,096	15,908
Cumulative Active Enrollments (new metric)	23,738	12,621	16,054	24,820	13,364	17,050	27,835	14,115	14,102
Recipients of Energy Asst. in past 12-months (%)	38%	27%	61%	38%	26%	60%	44%	30%	48%

APRIL ENROLLMENTS: Income and household size data for customers who received energy assistance was provided by Oregon Housing & Community Services (OHCS) in April. This data was used to adjust the tier designation of auto-enrolled customers who were initially enrolled in Tier 3 and had not yet contacted PGE with income and household size information to update their discount tier. Cumulative Enrollment and Cumulative Active Enrollment numbers for April reflect these adjustments from Tier 3 to Tiers 1 & 2.

APRIL ARREAS: Average and total arrearage dollar values are based on IQBD enrollments as of April 30, 2023, but the data snapshot was queried on May 17. Impact to dollars amounts is expected to be negligible.

Increases to total arrears aligns with increases in enrollment and should not be compared month-to-month to assess any program impacts. Average arrears values reflect only those customers who have non-zero arrearages in a given window.

A single customer is counted only in the arrears window that contains their longest arrears. The arrearages for a single customer are broken out into the windows that reflect those individual dollars. For example, a customer with \$50 that is 40 days past due and \$20 that is 70 days past due would counted as a customer who is 61-90 days past due but \$50 of their arrears amount is reflected in the 31-60 days average/total statistics and \$20 of their arrears amount is reflected in the 61-90 days average/total statistics.

Cumulative Enrollments reflect all customers who have enrolled in the program, regardless of whether or not those customers are currently enrolled.

Cumulative Active Enrollments reflect all customers are currently enrolled in the program. Customers typically see their first discount on the bill cycle following their enrollment month.

Demographic Information

The following statistics reflect cumulative enrollments as of April 30th, 2023.

Housing Type

Single Family	37%
Multifamily	55%
Mobile Home	9%

Household Size

1	43%
2	19%
3	13%
4	11%
5+	13%

On a Fixed Income

Yes	33%
No	67%

Preferred Language

% English	88%
% Non-English	12%

Race/Ethnicity of Enrolled Applicant (optional)*

White or Caucasian	55%
Latino/a, Hispanic, or Spanish	21%
Black or African American	8%
Asian or Asian Indian	6%
Native American and/or Alaska Native	2%
Native Hawaiian and/or Pacific Islander	2%
Slavic	1%
African Immigrant or Refugee	1%
Middle Eastern	1%
Other	4%

*%s Rounded up and self-reported by 26,578 respondents