

Roats Water System, Inc.

Quarterly Reporting - PUC

R = residential / C = commercial

	Oct-22	Nov-22	Dec-22	TOTAL
a. The number of connections (minimums) as of the end of the quarter, by customer class	3386 R/544 C	3390 R/544 C	3387 R/544 C	
b. The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period	31 R / 3 C	18 R / 4 C	18 R / 2 C	67 R / 9 C
c. The number of customers as of the end of the quarter, by customer class, enrolled in a current Time Payment Agreement (TPA)	4 R / 0 C	4R / 0 C	5 R / 0 C	5 R/0 C
d. The number of customers enrolling in a new TPA	0	0	1	1
e. The number of customers completing a TPA during the period	0	0	0	0
f. The number of customers, by customer class, renegotiating TPAs during the period	0	0	0	0
g. Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days	30-60 days: 168 61-90 days: 0 91+ days: 4 TPA	30-60 days: 155 61-90 days: 0 91+ days: 4 TPA	30-60 days: 171 61-90 days: 0 91+ days: 5 TPA	
Reports will include total arrearages and average arrearages for each segment	30-60 days: \$16568.70 61-90 days: 0 91+ days: \$2002.68	30-60 day: \$18676.82 61-90 days: 0 91+ days \$2076.33	30-60 days: \$13401.65 61-90 days: 0 91+ days \$2304.22	
h. Total number of disconnection communications delivered by vintage	168	155	171	494
i. Total number of service disconnections for non-payment	13	10	16	39
j. Total number of service reconnections, segmented by same-day / next-day reconnect, and any reconnect occurring after next day	Same day: 13 Next day: 0	Same day: 10 Next day: 0	Same day: 16	