



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: RE 189

Report is required by:  OAR  
 Statute  
 Order Order No. 20-401  
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)  
 Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

February 21, 2023

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**Re: RE 189—PacifiCorp's COVID-19 Credit and Collections Report—Monthly Report for January 2023**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of January 2023.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee  
Vice President, Regulatory Policy and Operations

Enclosures

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57224</b>	<b>1343</b>	<b>5018</b>	<b>52</b>	<b>549593</b>	<b>613230</b>
97016	7				13	20
97029	29		3		117	149
97031	1016	12	41	3	6531	7603
97033	7				16	23
97039	61	1	4		196	262
97040	58	1	25		514	598
97041	2				18	20
97050	40		6	2	89	137
97058	3				29	32
97065	58		5	1	234	298
97102	28		1		443	472
97103	1043	34	3		7888	8968
97110	238	3			1912	2153
97121	55	1			718	774
97138	866	10			6909	7785
97145	4				46	50
97146	422	16	5		3701	4144
97201	126				2536	2662
97203	1	1				2
97204	44				1	45
97205	348				2189	2537
97207	1					1
97209	62				242	304
97211	1099	19	1		15293	16412
97212	475				12128	12603
97213	657	6			11205	11868
97214	2					2
97215	58				626	684
97216	210	2			2367	2579
97217	494	9			5936	6439
97218	667	17			6417	7101
97219	1					1
97220	1386	32			13115	14533
97222	1					1
97223	1					1

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57224</b>	<b>1343</b>	<b>5018</b>	<b>52</b>	<b>549593</b>	<b>613230</b>
97227	495	16			3342	3853
97230	48				435	483
97232	537	3			4454	4994
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		3		10	15
97304	27				134	161
97306	12		4		81	97
97308	2					2
97317	29		2		386	417
97321	1251	49	104	1	12583	13988
97322	903	36	34		14804	15777
97325	188	9	60		2616	2873
97327	115	3	16		1131	1265
97329	7				72	79
97330	1052	15	24		15737	16828
97331	3					3
97333	798	31	61	1	10903	11794
97335	9				78	87
97336	8				44	52
97338	667	7	14		9400	10088
97344	37		1		447	485
97345	20	1			171	192
97346	94				336	430
97347	7				5	12
97348	104	2	19		531	656
97351	439	6	53		4461	4959
97352	207	7	74		2132	2420
97355	919	17	87		10015	11038
97358	111	18	2		822	953

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57224</b>	<b>1343</b>	<b>5018</b>	<b>52</b>	<b>549593</b>	<b>613230</b>
97360	92	1			924	1017
97361	33		6		107	146
97362	1					1
97364	7				331	338
97365					1	1
97367	786	8		1	7558	8353
97368	138				1803	1941
97369					1	1
97370	210	10	5	1	2547	2773
97371	97	2	12		204	315
97373	1					1
97374	159	4	77		1407	1647
97377	80	2	9		313	404
97383	386	14	28		3940	4368
97384	17	1			51	69
97385	84		6	1	1302	1393
97386	484	13	25		5871	6393
97388	74			1	1148	1223
97389	142	3	11		669	825
97392	54		39		549	642
97401	1					1
97405	41	6			29	76
97408	82	1	2		479	564
97410	64	1	15		363	443
97411	43	1	27		526	597
97414	18	2	10		80	110
97417	155	1	19	2	1030	1207
97420	1276	58	12		12161	13507
97423	311	6	19		2737	3073
97424	420	12	1		3727	4160
97426	165	6			1414	1585
97429	37		18		333	388
97432	20	1	4		173	198
97442	151	4	23		943	1121
97443	113	1	19		959	1092

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57224</b>	<b>1343</b>	<b>5018</b>	<b>52</b>	<b>549593</b>	<b>613230</b>
97446	143	9	25		1594	1771
97447	64				323	387
97448	255	15	9		1977	2256
97456	101	1	30		800	932
97457	391	17	85	1	4398	4892
97458	201	12	23		1515	1751
97459	535	9	1		4775	5320
97462	78		8		622	708
97466	48	4	6		418	476
97469	132	9	17		1104	1262
97470	1556	38	66	1	9410	11071
97471	885	14	74		10925	11898
97475					1	1
97476					4	4
97479	390	8	1	1	3756	4156
97484	35	1	5		119	160
97486	11	1	10		27	49
97494	11	2			25	38
97495	34		1		784	819
97496	212	2	17		2965	3196
97497	97	1	9		565	672
97501	2126	48	122	2	18805	21103
97502	1233	34	103	1	12034	13405
97503	450	64	40		4368	4922
97504	2005	18	32	1	21106	23162
97520	357	4	55	2	1855	2273
97522	39	1	2		248	290
97523	429	11	42		2846	3328
97524	519	16	95	3	6579	7212
97525	205	3	31		2288	2527
97526	1865	50	43	1	16018	17977
97527	1116	20	143		15506	16785
97530	438	4	96	1	3690	4229
97531	40	2	6		274	322
97532	167	4	6		1130	1307

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57224</b>	<b>1343</b>	<b>5018</b>	<b>52</b>	<b>549593</b>	<b>613230</b>
97534	37	1	1		301	340
97535	229	3	1		2027	2260
97536	73	1	1		541	616
97537	283	5	50		3326	3664
97538	110	2	17		902	1031
97539	168	1	3		1685	1857
97540	261	1	34		3413	3709
97541	59		17		684	760
97543	39		4		328	371
97544	130		38		943	1111
97601	1268	27	164	3	11129	12591
97603	1539	35	369	2	13681	15626
97604	6				13	19
97621	42	1	33		152	228
97622	62	2	23		269	356
97623	182	2	139		1043	1366
97624	240	3	64		1855	2162
97625	27		20		84	131
97626	41	1	8		95	145
97627	69	1	18		518	606
97630	324	15	11	1	1763	2114
97632	164	3	129		552	848
97633	165	1	96		591	853
97634	18		10		104	132
97635	8		2		56	66
97636					1	1
97637	1					1
97639	38		32		288	358
97701	1871	45	66	1	14903	16886
97702	1856	32	8	2	19696	21594
97703	1500	6	112		13501	15119
97707	1					1
97731	36				105	141
97734	139	14	96		1292	1541
97741	584	22	84	2	4553	5245

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57224</b>	<b>1343</b>	<b>5018</b>	<b>52</b>	<b>549593</b>	<b>613230</b>
97753	59		44		385	488
97754	984	31	278	1	7622	8916
97756	1523	55	73		14045	15696
97760	208	1	48		3262	3519
97761	125	5	2	1	760	893
97801	1195	16	81	8	8672	9972
97810	48	1	8		218	275
97812	117	1	5	2	376	501
97813	90	1	2		585	678
97818	45	2	38		32	117
97826	48	1	5		295	349
97828	339	8	57		1530	1934
97835	44		1		137	182
97838	69	3	30		230	332
97842	31		14		130	175
97846	302	7	59		1416	1784
97857	41	1	17		277	336
97862	217	2	265		1078	1562
97868	113	1	52		865	1031
97875	85	3	18		913	1019
97882	193	8	4		2243	2448
97885	137	4	19		680	840
97886	43	4	5	1	349	402



January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>7864</b>	<b>164</b>	<b>640</b>	<b>18</b>	<b>78879</b>	<b>87565</b>
97016					1	1
97029	2				18	20
97031	88		5		637	730
97033					6	6
97039	6				31	37
97040	6		6		53	65
97050	4		2		18	24
97058					1	1
97065	4				41	45
97102	8				33	41
97103	122	4	1		1124	1251
97110	30				142	172
97121	2				93	95
97138	110	3			870	983
97145					4	4
97146	53	1			488	542
97201	11				525	536
97204	6					6
97205	43				367	410
97209	6				74	80
97211	186				2093	2279
97212	60	1			1373	1434
97213	90	1			1352	1443
97215	5				79	84
97216	43				490	533
97217	79	1			1094	1174
97218	128	2			1338	1468
97220	264	3			2273	2540
97227	67	1			675	743
97230	5				101	106
97232	70				941	1011
97233					1	1
97250	1				1	2
97302	2					2
97304	1				11	12

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>7864</b>	<b>164</b>	<b>640</b>	<b>18</b>	<b>78879</b>	<b>87565</b>
97306	5		2		16	23
97317	2				30	32
97321	196	7	4		1408	1615
97322	117	1	1		2201	2320
97325	26	1	14		385	426
97327	15	4	2		163	184
97329	1				7	8
97330	106		3		1795	1904
97333	100	3	8		1086	1197
97335	3				11	14
97336	1				5	6
97338	63	2	2		1120	1187
97344	5				86	91
97345	1				37	38
97346	14				52	66
97348	9		4		73	86
97351	67		10		638	715
97352	17	1	13		326	357
97355	112	5	10		1550	1677
97358	18	1			114	133
97360	14				156	170
97361	4		1		14	19
97364	1				37	38
97367	108				884	992
97368	17				309	326
97370	31				297	328
97371	10	3	1		23	37
97374	16	2	9		212	239
97377	3				49	52
97383	42	2	2		516	562
97384	7	2			6	15
97385	8				114	122
97386	62	1	2		1064	1129
97388	5				76	81
97389	8				91	99

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>7864</b>	<b>164</b>	<b>640</b>	<b>18</b>	<b>78879</b>	<b>87565</b>
97392	6		15		90	111
97405	12				5	17
97408	5				58	63
97410	5				73	78
97411	9		7		63	79
97414	1				17	18
97417	23		3		163	189
97420	182	7	3	2	2069	2263
97423	38		1		419	458
97424	49	3			651	703
97426	16				231	247
97429	9		5		50	64
97432	3				34	37
97442	22	2	3		191	218
97443	13		1		154	168
97446	21		2		244	267
97447	8				44	52
97448	39	9			327	375
97456	11		1		126	138
97457	51	2	10	1	774	838
97458	32		1		266	299
97459	49	1			719	769
97462	15	2			100	117
97466	5		1		109	115
97469	18	3			222	243
97470	210	2	2		1478	1692
97471	112	4	4		1386	1506
97479	82	2			569	653
97484	3				19	22
97486			1		2	3
97494					5	5
97495	8				86	94
97496	37		3	1	483	524
97497	23				137	160
97501	366	3	6		3187	3562

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>7864</b>	<b>164</b>	<b>640</b>	<b>18</b>	<b>78879</b>	<b>87565</b>
97502	193		15		1663	1871
97503	59	6	8		812	885
97504	195		8		2891	3094
97520	56		13		255	324
97522	10	1			58	69
97523	120	4	9		622	755
97524	106	6	8		976	1096
97525	26	2	5		360	393
97526	249	3	6	1	2249	2508
97527	167	2	18		2263	2450
97530	64		12		516	592
97531	10		3		76	89
97532	41				167	208
97534	8				78	86
97535	35				293	328
97536	6				114	120
97537	54		11		520	585
97538	30		8		203	241
97539	31	1			266	298
97540	37		1		478	516
97541	8		5		162	175
97543	16				66	82
97544	38		7		203	248
97601	197	2	17	1	1747	1964
97603	200	7	61	1	2001	2270
97604	1				2	3
97621	5		12		32	49
97622	9		4		56	69
97623	29		26		191	246
97624	29		5		306	340
97625	2		7		10	19
97626	1		1		15	17
97627	6		1		73	80
97630	58	1	3		342	404
97632	20		20		82	122

January 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>7864</b>	<b>164</b>	<b>640</b>	<b>18</b>	<b>78879</b>	<b>87565</b>
97633	26		11		129	166
97634	5				15	20
97635					6	6
97636					1	1
97639	7		7		67	81
97701	235	1	1		1743	1980
97702	223	9			2063	2295
97703	154		6		1055	1215
97731					7	7
97734	17	3	28		223	271
97741	111	5	18		875	1009
97753	11		3		55	69
97754	121	4	18		1089	1232
97756	209	5	8		1846	2068
97760	18	1	2		376	397
97761	53	3		9	276	341
97801	112	3	10	2	1375	1502
97810	3				30	33
97812	16				77	93
97813	20		1		81	102
97818	15	1	2		11	29
97826	3				44	47
97828	29	1	3		156	189
97835	11				20	31
97838	4		4		35	43
97842	5				15	20
97846	41		7		133	181
97857	3		2		30	35
97862	35		29		161	225
97868	13		7		157	177
97875	8		6		154	168
97882	14		1		436	451
97885	20		1		78	99
97886	7	1			62	70

Revenue Class Cd	Count of Customer Id
COM	664
IND	13
IRG	47
RES	24820
<b>Total</b>	<b>25544</b>

Revenue Class Cd	Count of Customer Id
COM	166
IND	4
IRG	7
RES	4195
<b>Total</b>	<b>4372</b>

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

January 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>39,426</b>	<b>\$ 4,438,082</b>	<b>13,458</b>	<b>\$ 3,057,021</b>	<b>22,668</b>	<b>\$ 21,532,097</b>	<b>75,552</b>	<b>\$ 29,027,200</b>	<b>\$ 384</b>
<b>ZIP</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97016	1	\$ 13							
97029	15	\$ 1,639	1	\$ 671	8	\$ 30,023			
97031	368	\$ 44,816	86	\$ 19,206	112	\$ 89,315			
97033	1	\$ 248			1	\$ 298			
97039	22	\$ 3,930	8	\$ 3,256	4	\$ 2,158			
97040	45	\$ 9,333	7	\$ 2,912	6	\$ 4,328			
97041	1	\$ 168							
97050	4	\$ 413							
97058	1	\$ 102							
97065	18	\$ 2,158	3	\$ 820	11	\$ 15,125			
97102	31	\$ 3,197	2	\$ 135					
97103	397	\$ 36,797	136	\$ 24,796	253	\$ 218,981			
97110	95	\$ 7,024	21	\$ 3,571	26	\$ 12,230			
97121	57	\$ 4,460	15	\$ 2,772	26	\$ 21,356			
97138	546	\$ 47,755	178	\$ 35,148	241	\$ 194,698			
97145	1	\$ 1	1	\$ 255					
97146	253	\$ 27,867	95	\$ 19,742	112	\$ 66,980			
97201	263	\$ 15,778	41	\$ 4,231	88	\$ 32,271			
97205	120	\$ 6,125	46	\$ 4,151	113	\$ 36,094			
97209	18	\$ 720	5	\$ 637	16	\$ 3,834			
97211	861	\$ 77,546	292	\$ 48,735	582	\$ 407,066			
97212	741	\$ 61,268	266	\$ 40,478	359	\$ 194,786			
97213	456	\$ 38,931	257	\$ 36,527	346	\$ 195,850			
97215	42	\$ 4,025	12	\$ 2,603	17	\$ 7,933			
97216	36	\$ 2,916	139	\$ 11,552	154	\$ 87,996			
97217	385	\$ 25,860	88	\$ 13,207	306	\$ 170,894			
97218	400	\$ 34,980	214	\$ 22,520	306	\$ 232,687			
97220	1,045	\$ 101,569	511	\$ 88,557	803	\$ 679,101			
97227	220	\$ 12,498	94	\$ 8,606	221	\$ 89,150			
97230	27	\$ 2,508	21	\$ 2,504	42	\$ 32,288			
97232	309	\$ 21,098	139	\$ 13,721	222	\$ 108,497			
97233					1	\$ 386			
97250					1	\$ 1,870			
97302									
97304	12	\$ 1,479	2	\$ 936	1	\$ 1			
97306	18	\$ 1,771	1	\$ 21	1	\$ 1,470			
97317	35	\$ 5,615	10	\$ 6,163	6	\$ 5,963			
97321	625	\$ 60,805	156	\$ 32,453	372	\$ 286,747			
97322	1,451	\$ 142,957	463	\$ 96,922	650	\$ 547,835			
97325	265	\$ 29,676	119	\$ 29,748	118	\$ 142,117			
97327	87	\$ 8,611	12	\$ 4,035	39	\$ 40,065			
97329	5	\$ 371	1	\$ 56	2	\$ 6,752			
97330	707	\$ 69,271	174	\$ 29,376	360	\$ 193,177			
97333	632	\$ 61,338	239	\$ 47,041	250	\$ 143,046			
97335			6	\$ 1,119	1	\$ 549			
97336	5	\$ 917	1	\$ 341	1	\$ 438			
97338	687	\$ 71,178	211	\$ 44,448	341	\$ 322,357			
97344	50	\$ 7,512	1	\$ 144	23	\$ 24,818			
97345	14	\$ 2,478	10	\$ 3,023	11	\$ 9,428			
97346	22	\$ 3,839	16	\$ 5,113	10	\$ 14,526			
97348	24	\$ 3,120	1	\$ 265	26	\$ 24,808			
97351	359	\$ 41,826	184	\$ 38,432	183	\$ 151,125			
97352	189	\$ 23,264	107	\$ 23,660	96	\$ 82,581			
97355	904	\$ 106,359	303	\$ 75,703	466	\$ 479,689			
97358	78	\$ 9,871	23	\$ 4,955	28	\$ 37,718			
97360	88	\$ 9,877	23	\$ 5,530	32	\$ 54,303			
97361	9	\$ 2,190	4	\$ 1,889	3	\$ 1,573			
97364	25	\$ 1,920	3	\$ 409	11	\$ 11,005			
97367	517	\$ 47,404	183	\$ 33,671	200	\$ 144,975			
97368	146	\$ 19,534	29	\$ 8,614	77	\$ 74,614			
97370	207	\$ 20,728	69	\$ 16,416	67	\$ 64,454			
97371	17	\$ 2,680	4	\$ 1,604	8	\$ 15,162			
97374	101	\$ 15,001	16	\$ 3,901	59	\$ 54,860			
97377	22	\$ 4,632	12	\$ 1,918	5	\$ 10,092			
97383	383	\$ 39,216	117	\$ 28,107	175	\$ 170,402			
97384	4	\$ 545	2	\$ 531	2	\$ 603			
97385	97	\$ 7,573	38	\$ 7,069	27	\$ 11,242			
97386	554	\$ 75,528	189	\$ 50,623	313	\$ 396,702			



**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

January 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>39,426</b>	<b>\$ 4,438,082</b>	<b>13,458</b>	<b>\$ 3,057,021</b>	<b>22,668</b>	<b>\$ 21,532,097</b>	<b>75,552</b>	<b>\$ 29,027,200</b>	<b>\$ 384</b>
<b>ZIP</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97388	5	\$ 303	19	\$ 892	15	\$ 8,757			
97389	45	\$ 5,437	17	\$ 5,031	24	\$ 29,960			
97392	5	\$ 485	22	\$ 3,007	15	\$ 26,328			
97405			1	\$ 24	2	\$ 1,524			
97408	21	\$ 2,597			15	\$ 9,240			
97410	7	\$ 1,018	15	\$ 1,932	21	\$ 23,895			
97411	38	\$ 5,063	8	\$ 3,389	20	\$ 37,200			
97414	6	\$ 601	2	\$ 325	5	\$ 3,841			
97417	73	\$ 9,932	29	\$ 6,039	50	\$ 63,484			
97420	940	\$ 112,191	300	\$ 82,389	548	\$ 559,670			
97423	281	\$ 36,154	105	\$ 24,258	120	\$ 124,879			
97424	347	\$ 39,385	77	\$ 19,936	129	\$ 86,667			
97426	158	\$ 16,799	72	\$ 18,091	59	\$ 49,010			
97429	21	\$ 3,254	4	\$ 1,040	15	\$ 18,750			
97432	20	\$ 2,501			12	\$ 8,839			
97442	8	\$ 1,206	77	\$ 10,100	63	\$ 75,014			
97443	93	\$ 11,425	27	\$ 9,816	46	\$ 43,143			
97446	120	\$ 12,932	29	\$ 8,241	76	\$ 75,402			
97447	30	\$ 3,050	7	\$ 1,635	12	\$ 22,975			
97448	221	\$ 27,688	79	\$ 18,519	78	\$ 66,247			
97456	61	\$ 10,737	44	\$ 10,844	24	\$ 25,312			
97457	425	\$ 47,424	145	\$ 36,914	210	\$ 203,168			
97458	170	\$ 19,833	38	\$ 10,185	82	\$ 72,690			
97459	231	\$ 24,071	25	\$ 4,679	240	\$ 206,335			
97462	73	\$ 9,667	21	\$ 6,132	36	\$ 33,254			
97466	73	\$ 7,901	16	\$ 4,116	25	\$ 29,027			
97469	98	\$ 12,062	17	\$ 4,392	70	\$ 63,901			
97470	996	\$ 111,572	330	\$ 83,691	465	\$ 434,305			
97471	583	\$ 65,283	293	\$ 49,935	443	\$ 366,570			
97479	441	\$ 50,092	175	\$ 47,431	192	\$ 195,936			
97484	2	\$ 129	1	\$ 76	11	\$ 16,939			
97486	4	\$ 628							
97494	3	\$ 615	2	\$ 280					
97495	67	\$ 5,895	26	\$ 6,087	29	\$ 19,076			
97496	200	\$ 20,027	11	\$ 2,833	205	\$ 136,451			
97497	4	\$ 947	32	\$ 4,700	45	\$ 76,158			
97501	1,416	\$ 142,767	416	\$ 84,448	1,073	\$ 1,014,810			
97502	848	\$ 100,139	223	\$ 62,241	580	\$ 665,828			
97503	557	\$ 76,040	188	\$ 57,803	328	\$ 387,744			
97504	628	\$ 56,196	441	\$ 44,007	1,030	\$ 811,951			
97520	138	\$ 22,510	42	\$ 16,793	70	\$ 128,428			
97522	28	\$ 4,678	12	\$ 2,591	21	\$ 23,239			
97523	380	\$ 65,014	150	\$ 60,041	204	\$ 508,369			
97524	651	\$ 88,684	227	\$ 62,709	356	\$ 460,940			
97525	233	\$ 30,416	77	\$ 25,194	117	\$ 213,975			
97526	1,228	\$ 149,728	223	\$ 79,647	842	\$ 807,461			
97527	1,133	\$ 144,596	379	\$ 107,824	662	\$ 831,642			
97530	246	\$ 32,870	68	\$ 20,010	117	\$ 209,069			
97531	34	\$ 5,469	17	\$ 6,899	27	\$ 40,516			
97532	120	\$ 21,163	43	\$ 20,271	65	\$ 69,596			
97534	38	\$ 4,360	12	\$ 4,328	27	\$ 39,032			
97535	135	\$ 12,330	33	\$ 7,238	97	\$ 74,728			
97536	57	\$ 8,155	29	\$ 8,546	41	\$ 75,145			
97537	313	\$ 38,914	88	\$ 25,496	127	\$ 214,485			
97538	116	\$ 19,301	38	\$ 14,812	68	\$ 159,740			
97539	187	\$ 24,692	68	\$ 20,502	89	\$ 124,409			
97540	214	\$ 24,144	78	\$ 17,063	96	\$ 126,944			
97541	94	\$ 17,146	32	\$ 12,299	45	\$ 66,034			
97543	30	\$ 5,999	13	\$ 3,334	24	\$ 41,304			
97544	104	\$ 20,477	37	\$ 20,231	68	\$ 165,014			
97601	807	\$ 89,574	213	\$ 49,423	599	\$ 560,296			
97603	1,050	\$ 110,010	359	\$ 84,407	631	\$ 584,279			
97604	26	\$ 5,057							
97621	8	\$ 1,009	6	\$ 963	13	\$ 27,419			
97622	26	\$ 3,415	14	\$ 5,744	16	\$ 22,363			
97623	103	\$ 15,957	50	\$ 15,744	49	\$ 102,898			
97624	242	\$ 34,677	98	\$ 33,306	89	\$ 113,093			
97625	4	\$ 901	3	\$ 948					

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

January 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>39,426</b>	<b>\$ 4,438,082</b>	<b>13,458</b>	<b>\$ 3,057,021</b>	<b>22,668</b>	<b>\$ 21,532,097</b>	<b>75,552</b>	<b>\$ 29,027,200</b>	<b>\$ 384</b>
<b>ZIP</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97626	7	\$ 777	3	\$ 1,110	3	\$ 19,241			
97627	5	\$ 712	27	\$ 3,775	24	\$ 36,975			
97630	138	\$ 18,815	46	\$ 11,260	102	\$ 151,468			
97632	52	\$ 7,006	12	\$ 2,931	24	\$ 27,672			
97633	62	\$ 8,190	19	\$ 5,880	29	\$ 31,846			
97634	5	\$ 801	2	\$ 862	4	\$ 11,367			
97635	4	\$ 686	1	\$ 30	3	\$ 1,983			
97639	34	\$ 5,584	22	\$ 8,290	29	\$ 56,499			
97701	1,076	\$ 113,070	341	\$ 74,144	428	\$ 324,936			
97702	1,003	\$ 112,258	319	\$ 76,484	371	\$ 379,918			
97703	391	\$ 52,528	101	\$ 23,172	231	\$ 167,463			
97731	3	\$ 115	2	\$ 45	1	\$ 53			
97734	134	\$ 19,011	33	\$ 12,556	38	\$ 47,156			
97741	474	\$ 61,157	153	\$ 43,726	235	\$ 192,895			
97753	15	\$ 3,934	5	\$ 1,332	9	\$ 22,182			
97754	639	\$ 83,663	203	\$ 52,714	273	\$ 260,353			
97756	1,016	\$ 110,460	306	\$ 72,373	471	\$ 373,536			
97760	323	\$ 51,738	70	\$ 27,386	91	\$ 114,928			
97761	79	\$ 15,342	70	\$ 16,660	150	\$ 184,867			
97801	864	\$ 92,589	256	\$ 59,547	393	\$ 312,008			
97810	22	\$ 3,348	5	\$ 1,697	3	\$ 1,737			
97812	39	\$ 4,748	12	\$ 4,847	22	\$ 20,556			
97813	48	\$ 4,554	14	\$ 2,918	21	\$ 16,185			
97818	4	\$ 845			3	\$ 11,816			
97826	17	\$ 1,662	5	\$ 2,178	16	\$ 21,546			
97828	101	\$ 14,908	38	\$ 12,400	42	\$ 41,542			
97835	11	\$ 1,091	1	\$ 103	6	\$ 4,634			
97838	22	\$ 4,318	8	\$ 3,765	5	\$ 4,418			
97842	8	\$ 729	2	\$ 366					
97846	91	\$ 12,778	32	\$ 7,218	25	\$ 38,515			
97857	16	\$ 2,733	5	\$ 2,493	5	\$ 3,328			
97862	112	\$ 21,570	29	\$ 9,390	38	\$ 79,624			
97868	28	\$ 4,825	47	\$ 5,966	52	\$ 37,900			
97875	37	\$ 4,889	28	\$ 3,808	44	\$ 44,883			
97882	294	\$ 38,986	74	\$ 22,512	122	\$ 95,338			
97885	36	\$ 4,217	11	\$ 3,628	16	\$ 24,335			
97886	34	\$ 3,326	6	\$ 2,083	25	\$ 22,308			
97476									
97347									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,270	\$ 346,448	629	\$ 162,126	1,207	\$ 1,718,030	4,106	\$ 2,226,604	\$ 542
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	4	\$ 925			1	\$ 192			
97031	23	\$ 2,548	4	\$ 779	8	\$ 5,059			
97033									
97039	1	\$ 43	1	\$ 119	2	\$ 2,365			
97040	4	\$ 633	2	\$ 277	1	\$ 696			
97041									
97050	1	\$ 53							
97058									
97065	1	\$ 51			1	\$ 677			
97102	2	\$ 501	1	\$ 77					
97103	27	\$ 4,680	9	\$ 1,299	22	\$ 25,166			
97110	18	\$ 2,977	4	\$ 292	1	\$ 345			
97121	2	\$ 407							
97138	40	\$ 5,554	11	\$ 1,591	21	\$ 31,099			
97145									
97146	15	\$ 3,326	5	\$ 754	6	\$ 2,602			
97201	2	\$ 64			1	\$ 2,998			
97205	9	\$ 1,808	2	\$ 97	3	\$ 2,391			
97209	1	\$ 0							
97211	41	\$ 4,954	15	\$ 4,633	35	\$ 56,929			
97212	23	\$ 3,672	9	\$ 1,187	11	\$ 21,226			
97213	21	\$ 2,782	15	\$ 2,322	10	\$ 4,787			
97215	3	\$ 212	1	\$ 122	1	\$ 500			
97216	8	\$ 1,309	10	\$ 2,932	10	\$ 17,204			
97217	11	\$ 795	1	\$ 45	15	\$ 42,494			
97218	17	\$ 2,947	4	\$ 1,700	15	\$ 8,653			
97220	65	\$ 13,992	16	\$ 6,073	51	\$ 113,026			
97227	14	\$ 2,296	4	\$ 532	14	\$ 50,635			
97230	1	\$ 23							
97232	12	\$ 1,703	5	\$ 534	12	\$ 15,661			
97233									
97250									
97302	2	\$ 52							
97304	1	\$ 40							
97306	4	\$ 792							
97317	1	\$ 27			3	\$ 932			
97321	23	\$ 2,816	7	\$ 1,469	21	\$ 35,803			
97322	50	\$ 7,980	18	\$ 4,655	17	\$ 26,384			
97325	11	\$ 2,467	3	\$ 196	2	\$ 753			
97327	4	\$ 435			3	\$ 293			
97329			1	\$ 191					
97330	33	\$ 5,298	6	\$ 3,334	9	\$ 16,438			
97333	33	\$ 6,361	7	\$ 954	11	\$ 21,555			
97335			1	\$ 32					
97336									
97338	22	\$ 2,985	3	\$ 800	6	\$ 3,347			
97344			1	\$ 303	1	\$ 77			
97345	4	\$ 76	1	\$ 47					
97346	1	\$ 124	1	\$ 164	3	\$ 554			
97348									
97351	26	\$ 3,826	11	\$ 2,678	11	\$ 5,514			
97352	4	\$ 881	1	\$ 357	8	\$ 10,600			
97355	42	\$ 6,841	8	\$ 947	14	\$ 8,346			
97358	2	\$ 489	3	\$ 375	3	\$ 1,258			
97360	3	\$ 330	1	\$ 382	2	\$ 843			
97361	2	\$ 26			1	\$ 151			
97364									
97367	41	\$ 7,516	20	\$ 3,658	11	\$ 21,199			
97368	8	\$ 1,599	1	\$ 89	3	\$ 295			
97370	14	\$ 1,771			3	\$ 1,221			
97371	3	\$ 222							
97374	4	\$ 802			5	\$ 6,310			
97377					2	\$ 8,324			
97383	17	\$ 2,175	4	\$ 1,425	7	\$ 13,782			
97384	2	\$ 447	1	\$ 163					
97385	4	\$ 393	1	\$ 254					
97386	24	\$ 4,286	6	\$ 710	9	\$ 4,469			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,270	\$ 346,448	629	\$ 162,126	1,207	\$ 1,718,030	4,106	\$ 2,226,604	\$ 542
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388			1	\$ 66					
97389	1	\$ 50			1	\$ 294			
97392	1	\$ 76			1	\$ 215			
97405	3	\$ 1,117			8	\$ 10,526			
97408									
97410					2	\$ 18,530			
97411	4	\$ 195							
97414	1	\$ 56	1	\$ 249					
97417	2	\$ 135	5	\$ 2,838	5	\$ 2,707			
97420	54	\$ 11,198	15	\$ 1,624	18	\$ 7,219			
97423	27	\$ 3,216	1	\$ 159	3	\$ 2,912			
97424	11	\$ 811	4	\$ 638	4	\$ 5,726			
97426	6	\$ 813	3	\$ 559	3	\$ 1,283			
97429	1	\$ 74							
97432					1	\$ 659			
97442			4	\$ 1,122	4	\$ 11,526			
97443	2	\$ 181	1	\$ 50	4	\$ 9,303			
97446	3	\$ 459	1	\$ 197	2	\$ 280			
97447	1	\$ 117	2	\$ 224	1	\$ 169			
97448	16	\$ 4,631	5	\$ 728	6	\$ 12,813			
97456	5	\$ 693	4	\$ 1,042	1	\$ 140			
97457	21	\$ 4,294	3	\$ 682	9	\$ 21,544			
97458	15	\$ 1,381	2	\$ 344	5	\$ 6,937			
97459	7	\$ 436			5	\$ 6,040			
97462	5	\$ 352	2	\$ 118	1	\$ 128			
97466	7	\$ 1,001							
97469	3	\$ 259	1	\$ 242	6	\$ 4,676			
97470	80	\$ 10,686	25	\$ 7,035	30	\$ 67,216			
97471	28	\$ 4,463	12	\$ 2,082	13	\$ 6,483			
97479	51	\$ 6,338	11	\$ 1,821	14	\$ 17,875			
97484					6	\$ 6,175			
97486	1	\$ 42							
97494									
97495	2	\$ 227			1	\$ 149			
97496	8	\$ 1,280	1	\$ 16	5	\$ 6,733			
97497			5	\$ 1,278	13	\$ 30,987			
97501	77	\$ 14,215	31	\$ 11,551	56	\$ 89,310			
97502	43	\$ 6,809	11	\$ 3,161	35	\$ 36,750			
97503	13	\$ 949	10	\$ 3,906	16	\$ 20,468			
97504	19	\$ 2,222	12	\$ 1,817	21	\$ 17,052			
97520	14	\$ 2,962	3	\$ 628	8	\$ 4,434			
97522	4	\$ 949			2	\$ 941			
97523	45	\$ 6,878	8	\$ 1,940	28	\$ 52,703			
97524	31	\$ 3,107	16	\$ 5,340	24	\$ 38,084			
97525	12	\$ 2,553	2	\$ 212	5	\$ 16,464			
97526	77	\$ 8,703	8	\$ 1,678	46	\$ 57,758			
97527	49	\$ 8,425	14	\$ 5,088	28	\$ 41,954			
97530	15	\$ 1,875	3	\$ 1,080	19	\$ 51,086			
97531	7	\$ 1,120			2	\$ 1,606			
97532	11	\$ 1,920	8	\$ 3,338	7	\$ 4,319			
97534	3	\$ 354	3	\$ 8,018	1	\$ 637			
97535	7	\$ 700	2	\$ 224	5	\$ 2,318			
97536	2	\$ 289			2	\$ 404			
97537	24	\$ 3,802	1	\$ 77	15	\$ 26,007			
97538	8	\$ 646	6	\$ 1,888	9	\$ 19,728			
97539	8	\$ 1,529	3	\$ 542	8	\$ 11,706			
97540	10	\$ 695	2	\$ 54	6	\$ 2,201			
97541	5	\$ 317	2	\$ 124	1	\$ 2,019			
97543	2	\$ 476	1	\$ 191	3	\$ 4,507			
97544	9	\$ 2,014	4	\$ 1,667	12	\$ 21,031			
97601	33	\$ 5,792	8	\$ 928	26	\$ 41,699			
97603	54	\$ 5,314	18	\$ 5,793	57	\$ 112,442			
97604	24	\$ 5,441							
97621	1	\$ 63			1	\$ 179			
97622	7	\$ 685							
97623	10	\$ 721	1	\$ 127	4	\$ 2,274			
97624	11	\$ 1,054	3	\$ 347	3	\$ 12,784			
97625	1	\$ 303	1	\$ 376					

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

January 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,270	\$ 346,448	629	\$ 162,126	1,207	\$ 1,718,030	4,106	\$ 2,226,604	\$ 542
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	1	\$ 490							
97627					2	\$ 281			
97630	15	\$ 2,460	3	\$ 1,787	5	\$ 17,013			
97632	4	\$ 321	1	\$ 411	5	\$ 968			
97633	11	\$ 1,340	1	\$ 460	3	\$ 6,288			
97634			2	\$ 159					
97635									
97639			1	\$ 17	3	\$ 2,173			
97701	84	\$ 17,051	14	\$ 4,276	30	\$ 17,934			
97702	47	\$ 5,841	16	\$ 5,074	26	\$ 19,413			
97703	47	\$ 4,984	12	\$ 5,260	13	\$ 13,141			
97731	1	\$ 538							
97734	12	\$ 1,778	1	\$ 1,909	3	\$ 624			
97741	27	\$ 4,770	7	\$ 797	14	\$ 9,365			
97753	2	\$ 517	1	\$ 2	2	\$ 8,272			
97754	44	\$ 6,171	11	\$ 2,945	9	\$ 3,228			
97756	49	\$ 6,159	8	\$ 889	29	\$ 21,010			
97760	12	\$ 1,116			1	\$ 342			
97761	20	\$ 3,854			4	\$ 12,616			
97801	46	\$ 7,381	12	\$ 2,253	17	\$ 16,850			
97810	1	\$ 19							
97812	5	\$ 137	1	\$ 45	1	\$ 2,342			
97813	3	\$ 938	2	\$ 269	1	\$ 5,922			
97818	1	\$ 25							
97826			1	\$ 19					
97828	13	\$ 2,484	3	\$ 1,344	2	\$ 1,476			
97835	3	\$ 322			2	\$ 4,466			
97838									
97842	4	\$ 524							
97846	33	\$ 4,761	6	\$ 924	3	\$ 665			
97857	1	\$ 158							
97862	15	\$ 2,263	2	\$ 57	4	\$ 665			
97868	2	\$ 367	1	\$ 44	3	\$ 1,401			
97875	2	\$ 506	1	\$ 5					
97882	5	\$ 1,271	5	\$ 773	4	\$ 2,657			
97885	4	\$ 315	2	\$ 650	1	\$ 156			
97886	2	\$ 767			2	\$ 3,502			
97476									
97347	1	\$ 39							

Notices	January 2023
FFN	14295
FNL	26651
PDN	40297

	COM	RES	
January 2023	39	585	<b>Total</b>
97031	1	1	<b>2</b>
97103	1	7	<b>8</b>
97121		4	<b>4</b>
97138	1	1	<b>2</b>
97146		2	<b>2</b>
97201		4	<b>4</b>
97205		2	<b>2</b>
97209		7	<b>7</b>
97211	1	25	<b>26</b>
97212		4	<b>4</b>
97213		6	<b>6</b>
97216		9	<b>9</b>
97217	1	23	<b>24</b>
97218	2	10	<b>12</b>
97220		18	<b>18</b>
97227	1	4	<b>5</b>
97232		5	<b>5</b>
97321		9	<b>9</b>
97322		19	<b>19</b>
97325		2	<b>2</b>
97327		1	<b>1</b>
97330	3	9	<b>12</b>
97333		4	<b>4</b>
97338	1	1	<b>2</b>
97344		1	<b>1</b>
97348	1		<b>1</b>
97351	1	3	<b>4</b>
97355	1	7	<b>8</b>
97358		3	<b>3</b>
97360		2	<b>2</b>
97364		1	<b>1</b>
97367		6	<b>6</b>
97368		1	<b>1</b>
97370		1	<b>1</b>
97383		6	<b>6</b>

	COM	RES	
January 2023	39	585	<b>Total</b>
97386	1	8	<b>9</b>
97389		1	<b>1</b>
97417		3	<b>3</b>
97420		6	<b>6</b>
97423		9	<b>9</b>
97424		3	<b>3</b>
97446		2	<b>2</b>
97457		4	<b>4</b>
97458		10	<b>10</b>
97459	1	14	<b>15</b>
97462		2	<b>2</b>
97469		1	<b>1</b>
97470	5	14	<b>19</b>
97471		7	<b>7</b>
97479	2	9	<b>11</b>
97496		3	<b>3</b>
97501	3	64	<b>67</b>
97502	2	19	<b>21</b>
97504		38	<b>38</b>
97524		2	<b>2</b>
97525		1	<b>1</b>
97526		22	<b>22</b>
97527	2	21	<b>23</b>
97530	1	5	<b>6</b>
97532	1	2	<b>3</b>
97535		4	<b>4</b>
97537		5	<b>5</b>
97539		1	<b>1</b>
97540	1	2	<b>3</b>
97541		1	<b>1</b>
97543		1	<b>1</b>
97601		18	<b>18</b>
97603	1	26	<b>27</b>
97624		1	<b>1</b>
97630		6	<b>6</b>



	COM	RES	
January 2023	39	585	<b>Total</b>
97702		12	<b>12</b>
97703		2	<b>2</b>
97741		1	<b>1</b>
97754		3	<b>3</b>
97756		9	<b>9</b>
97760		1	<b>1</b>
97761		2	<b>2</b>
97801	4	7	<b>11</b>
97813		1	<b>1</b>
97857		1	<b>1</b>
97882		2	<b>2</b>
97885		1	<b>1</b>

	COM	RES	
January 2023	18	339	<b>Total</b>
97031	1	1	2
97103		6	6
97121		2	2
97146		1	1
97201		2	2
97205		2	2
97209		4	4
97211	1	17	18
97212		1	1
97213		5	5
97216		8	8
97217		5	5
97218	1	4	5
97220		14	14
97227		2	2
97232		1	1
97321		5	5
97322		15	15
97327		1	1
97330		1	1
97333		2	2
97338	1	1	2
97351	1	2	3
97355	1	1	2
97358		1	1
97360		1	1
97367		2	2
97368		1	1
97370		1	1
97383		5	5
97386		4	4
97417		2	2
97420		1	1
97423		5	5
97424		1	1
97457		1	1
97458		6	6
97459		8	8
97462		2	2
97470	5	10	15
97471		5	5
97479		7	7
97496		2	2
97501	2	41	43
97502		11	11
97504		26	26
97524		2	2
97526		15	15
97527	1	15	16
97530	1		1
97532		1	1
97535		3	3
97537		3	3
97539		1	1
97540	1		1
97543		1	1

	COM	RES	
January 2023	18	339	<b>Total</b>
97601		11	<b>11</b>
97603	1	11	<b>12</b>
97630		1	<b>1</b>
97702		8	<b>8</b>
97703		2	<b>2</b>
97741		1	<b>1</b>
97754		2	<b>2</b>
97756		7	<b>7</b>
97761		2	<b>2</b>
97801	1	4	<b>5</b>
97813		1	<b>1</b>
97882		1	<b>1</b>
97885		1	<b>1</b>

<b>PacifiCorp - 2023</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	217,054											
Small Commercial Disconnects	48											
Disconnects as Percentage of Small Commercial Customers	0.02%											

<b>PacifiCorp - 2022</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	217,320
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	24
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	0.01%

<b>PacifiCorp - 2021</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

<b>Oregon - 2023</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	69,411											
Small Commercial Disconnects	39											
Disconnects as Percentage of Small Commercial Customers	0.06%											

<b>Oregon - 2022</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	69,648
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	17
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	0.02%

<b>Oregon - 2021</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

<b>Oregon - 2020</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

<b>Oregon - 2019</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

<b>Oregon - 2018</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.