



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

July 20, 2021

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Quarterly Report for January 1, 2021 through June 30, 2021, and Monthly Report for June 2021**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its quarterly COVID-19 credit and collections data report for the period of January 1, 2021 through June 30, 2021 and its monthly COVID-19 credit and collections data report for the month of March 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

**Deferred Payment Plans**

In accordance with Order No. 21-057, PacifiCorp also includes with this report a status update of its Deferred Payment Plans (DPPs).

PacifiCorp offers customers the option to defer monthly installments on payment plans for several months. The company was able to provide this option without changes to the customer bill system. The logic for a time payment plan was used with the monthly installment amount set at zero dollars for the deferred months. An evaluation of billing system automation is not included in the benefit analysis of a DPP. The focus is whether a DPP is a viable option for customers to manage debt.

In April 2021, PacifiCorp’s Arrearage Management Plan (AMP) was launched, and customers were offered multiple payment plan options: a time payment plan, a deferred payment plan, and an equal time payment plan. PacifiCorp developed a process to evaluate the DPP along with the AMP program. Conjoining the AMP and the DPP evaluation allowed the company to easily identify DPP payment plans from the modified time payment plans offered prior to April 2021. Also, customers were offered a DPP with the AMP enrollment regardless of whether the customer selected an instant grant or an extended matching payment grant. Customer were offered up deferred payment with no payment the date the plan is established and up to three additional months. Some customers opted to use an instant grant as the down payment and defer the next three month’s payments. Customers are required to pay the current charges each month.

As of July 2021, 717 out of 12,900 customers participating in the AMP program elected to enroll in a DPP.

	Count	Arrears*	Current Arrears
Extended Payment Grant	368	\$897,629.98	\$791,252.08
Instant Grant	349	\$448,340.15	\$313,143.57
<b>Grand Total</b>	<b>717</b>	<b>\$1,345,970.13</b>	<b>\$1,104,395.65</b>

\*Arrears when DPP Established

<b>Duration (Months)</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>16</b>	<b>17</b>	<b>18</b>	<b>23</b>	<b>24</b>	<b>25</b>	<b>26</b>	<b>30</b>
Extended Payment Grant	6	55		1	1	5	27	28	209	1	1	1
Instant Grant	14	89	1	1	1	2	36	29	141	0	1	0

DPPs are continuing to be offered to AMP participants and the data collection is ongoing. Payment plans are not considered defaulted unless the service is disconnected for non-payment and allows customers to catch up on payment plans at any time prior to a service disconnection. As the current disconnection moratorium continues, no payment plans have defaulted and will continue to bill out until the duration of the plan is met or the customer renegotiates the payment plan.

Since April 1, 2021:

- 32 DPPs were paid off.
- 120 customers have not made a payment on the account.
- 52 DPPs were renegotiated.
- 23 accounts were closed by the customer.
- 197 customers have higher past due balances.
- 462 customers have lower past due balances.

As the DPP’s mature more information will be available to evaluate the long term and short term benefit of the plan.

Non- residential customers are eligible for a DPP but are not eligible for the AMP and the data evaluation is not complete due to the need for ongoing reporting refinements.

PacifiCorp began tracking DPPs in April 2021 when it implemented its Bill Assistance Plus program. The DPP status update provides the number of residential and small commercial

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customers enrolled in a DPP, the average length of DPPs, and the number / percentage of DPPs that were cancelled due to default by the customer.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,

A handwritten signature in cursive script that reads "Melissa Nottingham". The signature is written in dark ink and is positioned above the printed name and title.

Melissa Nottingham  
Manager, Customer Advocacy & Tariff Policy

Enclosures

**PacifiCorp**

**Monthly COVID-19 Credit and Collections Report  
July 2021**

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97016	7				13	20
97029	28		3		115	146
97031	993	12	43	3	6443	7494
97033	7				18	25
97039	58	1	4		198	261
97040	55	1	23		505	584
97041	2				19	21
97050	36		6	2	94	138
97058	3				28	31
97065	53		5	1	229	288
97102	24		1		443	468
97103	1035	34	3		7876	8948
97110	247	3			1886	2136
97121	55	1			711	767
97138	864	11			6789	7664
97145	4				48	52
97146	421	15	5		3611	4052
97201	130				2110	2240
97203	1	1				2
97204	45				1	46
97205	355				2329	2684
97207	1					1
97209	66				89	155
97211	1084	18	1		14950	16053
97212	466				11997	12463
97213	657	6			10996	11659
97214	2					2
97215	62				599	661
97216	207	2			2336	2545
97217	483	9			5983	6475
97218	658	17			6302	6977
97219	1					1
97220	1394	30			13078	14502
97222	1					1
97223	1					1
97227	484	16			2565	3065
97230	49				447	496
97232	542	3			4347	4892
97233	4				2	6
97238	3					3
97250	14				1	15

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				133	155
97306	11		4		83	98
97308	2					2
97317	30		2		374	406
97321	1230	50	103	1	12447	13831
97322	884	35	27		14452	15398
97325	181	9	62		2573	2825
97327	111	2	17		1064	1194
97329	7				72	79
97330	1047	15	24		15516	16602
97331	4					4
97333	748	29	63	1	10754	11595
97335	11				74	85
97336	7				46	53
97338	678	7	16		9126	9827
97344	35		1		435	471
97345	18	1			166	185
97346	91				280	371
97347	7				6	13
97348	104	2	19		540	665
97351	420	6	52		4250	4728
97352	200	7	70		2149	2426
97355	899	17	83		9718	10717
97358	110	19	2		797	928
97360	91	1			896	988
97361	32		5		104	141
97364	8				326	334
97365					1	1
97367	776	8		1	7438	8223
97368	137				1688	1825
97369					1	1
97370	218	10	5	1	2440	2674
97371	93	2	13		204	312
97373	1					1
97374	160	4	72		1416	1652
97377	81	2	9		315	407

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97383	377	13	29		3870	4289
97384	16	1			51	68
97385	100		5	1	1234	1340
97386	450	14	24		5730	6218
97388	71			1	1146	1218
97389	150	3	11		668	832
97392	48		36		548	632
97401	1					1
97405	42	6			29	77
97407					1	1
97408	78	1	2		471	552
97410	65	1	15		365	446
97411	42	1	27		521	591
97414	17	2	10		81	110
97417	160		18	2	1011	1191
97420	1261	58	11		12210	13540
97423	309	6	19		2700	3034
97424	418	11	1		3665	4095
97426	158	6			1384	1548
97429	37		19		346	402
97432	20	1	5		170	196
97442	146	4	22		944	1116
97443	114	1	20		932	1067
97446	144	9	24		1576	1753
97447	62				303	365
97448	250	11	9		1976	2246
97456	102	1	30		777	910
97457	381	17	87	1	4390	4876
97458	199	12	24		1525	1760
97459	550	9	1		4826	5386
97462	76	1	8		616	701
97466	45	4	6		418	473
97469	128	9	17		1109	1263
97470	1528	41	67	1	9231	10868
97471	849	14	77		10717	11657
97475					1	1
97476					4	4
97479	390	8	1	1	3626	4026
97484	36	1	4		118	159
97486	13	1	11		27	52
97494	11	2			25	38



April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97495	32		1		768	801
97496	205	2	18		2920	3145
97497	91	1	9		577	678
97501	2115	46	123	2	18361	20647
97502	1198	34	104	1	11950	13287
97503	438	64	41		4343	4886
97504	1945	19	30	1	21080	23075
97520	330	4	54	2	1812	2202
97522	38	1	2		249	290
97523	422	12	42		2829	3305
97524	508	16	98	3	6450	7075
97525	190	3	33		2279	2505
97526	1868	50	47	1	15932	17898
97527	1103	20	146		15438	16707
97530	428	4	93	1	3686	4212
97531	42	2	7		280	331
97532	159	4	7		1117	1287
97534	30	2	1		309	342
97535	212	3	1		1738	1954
97536	75	1	1		538	615
97537	273	5	49		3374	3701
97538	108	2	21		916	1047
97539	165	1	3		1670	1839
97540	226	1	36		3044	3307
97541	57		16		688	761
97543	33		4		335	372
97544	122		40		945	1107
97601	1263	29	162	3	11023	12480
97603	1506	36	377	2	13575	15496
97604	4				17	21
97621	41	1	31		152	225
97622	62	2	23		268	355
97623	179	2	143		1033	1357
97624	235	3	66		1821	2125
97625	26		19		85	130
97626	40	1	8		97	146
97627	71	1	16		520	608
97630	320	16	9	1	1771	2117
97632	164	3	129		553	849
97633	163	1	100		597	861
97634	18		10		106	134

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97635	8		2		56	66
97636					1	1
97637	1					1
97639	37		32		285	354
97701	1860	52	68	1	14366	16347
97702	1843	31	10	2	18885	20771
97703	1416	6	108		13158	14688
97707	1					1
97731	33				106	139
97734	139	14	89		1260	1502
97741	564	24	100	2	4386	5076
97753	56		44		378	478
97754	950	30	276	1	7343	8600
97756	1546	58	72		13226	14902
97760	184	1	51		3215	3451
97761	125	7	2	1	770	905
97801	1182	17	76	8	8407	9690
97810	46	1	8		217	272
97812	120	1	5	2	357	485
97813	91	1	2		593	687
97818	43	2	39		33	117
97826	50	1	5		295	351
97828	319	8	58		1551	1936
97835	44		1		140	185
97838	68	4	31		234	337
97842	31		15		132	178
97846	307	7	60		1389	1763
97857	37	1	16		277	331
97862	222	2	262		1081	1567
97868	108	1	52		855	1016
97875	81	3	18		855	957
97882	185	11	4		2124	2324
97885	128	4	18		697	847
97886	45	4	6	1	346	402

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56469</b>	<b>1360</b>	<b>5077</b>	<b>52</b>	<b>539355</b>	<b>602313</b>
97016	7				13	20
97029	28		3		114	145
97031	995	12	42	3	6452	7504
97033	7				18	25
97039	58	1	4		199	262
97040	57	1	24		504	586
97041	2				19	21
97050	36		6	2	94	138
97058	3				28	31
97065	53		5	1	232	291
97102	25		1		444	470
97103	1040	34	3		7893	8970
97110	249	3			1886	2138
97121	55	1			714	770
97138	858	10			6810	7678
97145	4				48	52
97146	425	15	5		3617	4062
97201	130				2117	2247
97203	1	1				2
97204	45				1	46
97205	355				2365	2720
97207	1					1
97209	66				90	156
97211	1086	18	1		15045	16150
97212	468				12029	12497
97213	659	6			11012	11677
97214	2					2
97215	59				602	661
97216	205	2			2346	2553
97217	486	9			5905	6400
97218	659	17			6320	6996
97219	1					1
97220	1395	31			13128	14554
97222	1					1
97223	1					1
97227	484	16			2618	3118
97230	49				450	499
97232	538	3			4298	4839
97233	4				2	6
97238	3					3
97250	14				1	15

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56469</b>	<b>1360</b>	<b>5077</b>	<b>52</b>	<b>539355</b>	<b>602313</b>
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	23				135	158
97306	11		4		83	98
97308	2					2
97317	30		2		375	407
97321	1232	50	104	1	12449	13836
97322	881	35	28		14485	15429
97325	182	9	63		2577	2831
97327	110	2	17		1065	1194
97329	7				71	78
97330	1049	15	24		15505	16593
97331	4					4
97333	743	29	63	1	10754	11590
97335	11				74	85
97336	7				45	52
97338	682	7	16		9150	9855
97344	36		1		434	471
97345	18	1			167	186
97346	96				283	379
97347	7				6	13
97348	105	2	19		537	663
97351	421	6	52		4264	4743
97352	201	7	73		2145	2426
97355	896	17	83		9730	10726
97358	110	19	2		800	931
97360	92	1			899	992
97361	32		5		104	141
97364	8				328	336
97365					1	1
97367	775	8		1	7451	8235
97368	139				1707	1846
97369					1	1
97370	216	10	5	1	2458	2690
97371	93	2	13		204	312
97373	1					1
97374	159	4	72		1416	1651
97377	81	2	9		315	407

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56469</b>	<b>1360</b>	<b>5077</b>	<b>52</b>	<b>539355</b>	<b>602313</b>
97383	381	13	29		3880	4303
97384	16	1			51	68
97385	101		5	1	1236	1343
97386	453	14	25		5733	6225
97388	70			1	1149	1220
97389	151	3	11		668	833
97392	46		38		550	634
97401	1					1
97405	41	6			29	76
97407					1	1
97408	79	1	2		471	553
97410	65	1	15		367	448
97411	41	1	27		521	590
97414	17	2	10		81	110
97417	160		18	2	1013	1193
97420	1272	59	11		12208	13550
97423	308	6	19		2712	3045
97424	421	12	1		3665	4099
97426	159	6			1386	1551
97429	37		20		348	405
97432	20	1	5		170	196
97442	146	4	23		946	1119
97443	115	1	20		936	1072
97446	144	9	24		1585	1762
97447	62				302	364
97448	248	11	9		1981	2249
97456	103	1	30		777	911
97457	384	17	88	1	4388	4878
97458	200	12	24		1527	1763
97459	553	8	1		4820	5382
97462	77	1	8		617	703
97466	44	4	6		421	475
97469	128	9	17		1113	1267
97470	1534	41	65	1	9247	10888
97471	852	14	77		10731	11674
97475					1	1
97476					4	4
97479	390	8	1	1	3633	4033
97484	36	1	4		118	159
97486	13	1	11		27	52
97494	11	2			25	38

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56469</b>	<b>1360</b>	<b>5077</b>	<b>52</b>	<b>539355</b>	<b>602313</b>
97495	32		1		770	803
97496	206	2	18		2921	3147
97497	90	1	8		574	673
97501	2127	47	125	2	18379	20680
97502	1200	34	104	1	11962	13301
97503	435	64	41		4354	4894
97504	1959	19	30	1	21115	23124
97520	331	4	55	2	1813	2205
97522	39	1	2		251	293
97523	428	11	43		2822	3304
97524	512	15	98	3	6460	7088
97525	191	3	33		2282	2509
97526	1882	51	47	1	15947	17928
97527	1103	20	145		15435	16703
97530	430	4	93	1	3688	4216
97531	42	2	7		283	334
97532	160	4	7		1116	1287
97534	30	2	1		308	341
97535	225	3	1		1747	1976
97536	76	1	1		540	618
97537	271	5	50		3378	3704
97538	111	2	20		915	1048
97539	165	1	3		1667	1836
97540	236	1	36		3056	3329
97541	61		16		687	764
97543	34		4		331	369
97544	124		40		944	1108
97601	1271	29	164	3	11055	12522
97603	1504	36	380	2	13574	15496
97604	4				17	21
97621	41	1	33		152	227
97622	62	2	23		269	356
97623	181	2	145		1032	1360
97624	234	3	66		1814	2117
97625	26		19		85	130
97626	40	1	8		97	146
97627	71	1	18		522	612
97630	321	16	9	1	1769	2116
97632	165	3	129		551	848
97633	162	1	101		598	862
97634	18		10		106	134

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56469</b>	<b>1360</b>	<b>5077</b>	<b>52</b>	<b>539355</b>	<b>602313</b>
97635	8		2		57	67
97636					1	1
97637	1					1
97639	37		32		285	354
97701	1862	52	69	1	14393	16377
97702	1849	32	10	2	18897	20790
97703	1425	6	108		13095	14634
97707	1					1
97731	34				106	140
97734	143	14	93		1264	1514
97741	573	24	100	2	4394	5093
97753	57		46		377	480
97754	956	30	278	1	7396	8661
97756	1544	58	74		13264	14940
97760	186	1	51		3212	3450
97761	125	7	2	1	774	909
97801	1181	17	78	8	8402	9686
97810	47	1	8		217	273
97812	119	1	5	2	357	484
97813	90	1	2		593	686
97818	43	2	39		33	117
97826	50	1	5		295	351
97828	320	8	58		1550	1936
97835	44		1		140	185
97838	68	4	31		231	334
97842	31		15		131	177
97846	306	7	62		1391	1766
97857	38	1	16		276	331
97862	222	2	263		1080	1567
97868	108	1	52		852	1013
97875	82	3	18		858	961
97882	185	11	4		2121	2321
97885	127	4	18		695	844
97886	45	4	6	1	347	403

June - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56520</b>	<b>1357</b>	<b>5092</b>	<b>52</b>	<b>539905</b>	<b>602926</b>
97016	7				13	20
97029	29		3		113	145
97031	998	12	42	3	6459	7514
97033	7				18	25
97039	59	1	4		199	263
97040	57	1	24		506	588
97041	2				19	21
97050	37		6	2	93	138
97058	3				28	31
97065	53		5	1	230	289
97102	26		1		443	470
97103	1044	34	3		7906	8987
97110	244	3			1888	2135
97121	55	1			715	771
97138	854	11			6807	7672
97145	4				48	52
97146	424	15	5		3652	4096
97201	129				2145	2274
97203	1	1				2
97204	44				1	45
97205	358				2389	2747
97207	1					1
97209	67				93	160
97211	1094	18	1		15057	16170
97212	469				12004	12473
97213	659	6			11032	11697
97214	2					2
97215	60				599	659
97216	206	2			2342	2550
97217	490	9			5929	6428
97218	663	17			6314	6994
97219	1					1
97220	1394	30			13160	14584
97222	1					1
97223	1					1
97227	484	16			2668	3168
97230	49				448	497
97232	541	3			4337	4881
97233	4				2	6
97238	3					3
97250	13				1	14



June - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56520</b>	<b>1357</b>	<b>5092</b>	<b>52</b>	<b>539905</b>	<b>602926</b>
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	23				134	157
97306	11		4		83	98
97308	2					2
97317	31		2		378	411
97321	1230	50	105	1	12446	13832
97322	883	35	28		14502	15448
97325	182	9	63		2580	2834
97327	115	2	17		1064	1198
97329	7				72	79
97330	1052	15	24		15515	16606
97331	4					4
97333	737	29	63	1	10779	11609
97335	10				75	85
97336	7				44	51
97338	676	7	16		9165	9864
97344	36		1		433	470
97345	18	1			167	186
97346	97				286	383
97347	7				6	13
97348	105	2	19		535	661
97351	416	6	52		4314	4788
97352	201	7	74		2152	2434
97355	901	17	83		9744	10745
97358	110	19	2		805	936
97360	93	1			907	1001
97361	32		5		104	141
97364	8				327	335
97365					1	1
97367	778	8		1	7450	8237
97368	140				1716	1856
97369					1	1
97370	215	10	5	1	2468	2699
97371	93	2	13		205	313
97373	1					1
97374	161	4	72		1415	1652
97377	80	2	9		316	407

June - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56520</b>	<b>1357</b>	<b>5092</b>	<b>52</b>	<b>539905</b>	<b>602926</b>
97383	386	13	29		3894	4322
97384	15	1			52	68
97385	99		5	1	1247	1352
97386	451	14	25		5732	6222
97388	70			1	1148	1219
97389	151	3	11		668	833
97392	46		38		546	630
97401	1					1
97405	42	6			29	77
97407					1	1
97408	80	1	2		469	552
97410	65	1	15		366	447
97411	41	1	27		521	590
97414	17	2	10		80	109
97417	158		18	2	1015	1193
97420	1270	59	11		12191	13531
97423	307	6	19		2714	3046
97424	421	12	1		3667	4101
97426	160	5			1386	1551
97429	36		20		347	403
97432	20	1	5		171	197
97442	147	4	23		948	1122
97443	116	1	20		936	1073
97446	144	9	24		1590	1767
97447	63				299	362
97448	250	11	9		1974	2244
97456	104	1	30		779	914
97457	387	17	88	1	4401	4894
97458	199	12	25		1522	1758
97459	550	9	1		4825	5385
97462	77	1	8		614	700
97466	44	4	6		420	474
97469	123	9	18		1109	1259
97470	1529	41	66	1	9277	10914
97471	853	14	77		10728	11672
97475					1	1
97476					4	4
97479	389	8	1	1	3628	4027
97484	36	1	5		118	160
97486	13	1	11		27	52
97494	11	2			25	38

June - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56520</b>	<b>1357</b>	<b>5092</b>	<b>52</b>	<b>539905</b>	<b>602926</b>
97495	32		1		766	799
97496	206	2	18		2923	3149
97497	92	1	8		577	678
97501	2123	47	123	2	18405	20700
97502	1201	34	103	1	11959	13298
97503	431	64	41		4367	4903
97504	1946	19	30	1	21092	23088
97520	333	4	55	2	1820	2214
97522	39	1	2		250	292
97523	430	11	43		2818	3302
97524	509	16	98	3	6462	7088
97525	191	3	32		2284	2510
97526	1878	51	47	1	15954	17931
97527	1102	20	146		15460	16728
97530	432	4	95	1	3682	4214
97531	41	2	7		285	335
97532	160	4	7		1118	1289
97534	31	2	1		309	343
97535	229	3	1		1751	1984
97536	75	1	1		539	616
97537	275	5	49		3380	3709
97538	112	2	20		916	1050
97539	165	1	3		1671	1840
97540	246	1	36		3064	3347
97541	61		16		687	764
97543	36		4		333	373
97544	123		41		946	1110
97601	1273	29	166	3	11027	12498
97603	1509	36	381	2	13569	15497
97604	4				17	21
97621	41	1	33		152	227
97622	63	2	23		269	357
97623	182	2	146		1030	1360
97624	232	3	66		1817	2118
97625	27		19		84	130
97626	40	1	8		97	146
97627	71	1	18		522	612
97630	321	16	9	1	1765	2112
97632	165	3	129		553	850
97633	163	1	101		599	864
97634	18		10		106	134

June - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56520</b>	<b>1357</b>	<b>5092</b>	<b>52</b>	<b>539905</b>	<b>602926</b>
97635	8		2		57	67
97636					1	1
97637	1					1
97639	37		32		286	355
97701	1857	52	69	1	14389	16368
97702	1845	32	9	2	18887	20775
97703	1434	6	111		13079	14630
97707	1					1
97731	34				106	140
97734	144	14	95		1260	1513
97741	582	23	99	2	4392	5098
97753	57		47		377	481
97754	964	29	278	1	7407	8679
97756	1545	56	75		13299	14975
97760	187	1	51		3206	3445
97761	123	7	2	1	774	907
97801	1185	17	77	8	8447	9734
97810	47	1	8		218	274
97812	119	1	5	2	360	487
97813	90	1	2		594	687
97818	43	2	39		33	117
97826	50	1	5		296	352
97828	322	8	57		1548	1935
97835	44		1		140	185
97838	68	4	31		233	336
97842	31		15		131	177
97846	307	7	65		1400	1779
97857	38	1	16		274	329
97862	223	2	263		1077	1565
97868	108	1	52		851	1012
97875	81	3	18		860	962
97882	185	11	4		2124	2324
97885	128	4	18		697	847
97886	45	4	6	1	346	402

April 2021		GRAND TOTAL
TOTALS		0
		0

May 2021		GRAND TOTAL
TOTALS		0
		0

June 2021		GRAND TOTAL
TOTALS		0
		0

April 2021	
Revenue Class Cd	Count of Customer Id
COM	508
IND	14
IRG	29
RES	16064
<b>Total</b>	<b>16615</b>

May 2021	
Revenue Class Cd	Count of Customer Id
COM	681
IND	18
IRG	33
RES	16714
<b>Total</b>	<b>17446</b>

June 2021	
Revenue Class Cd	Count of Customer Id
COM	762
IND	22
IRG	34
RES	15962
<b>Total</b>	<b>16780</b>

April 2021	
Revenue Class Cd	Count of Customer Id
COM	101
IND	0
IRG	3
RES	3254
<b>Total</b>	<b>3358</b>

May 2021	
Revenue Class Cd	Count of Customer Id
COM	266
IND	9
IRG	7
RES	2623
<b>Total</b>	<b>2905</b>

June 2021	
Revenue Class Cd	Count of Customer Id
COM	239
IND	5
IRG	5
RES	1906
<b>Total</b>	<b>2155</b>

**Data E Completed Payment Plans**

	2021	2021	2021
	April	May	June
	Completed	Completed	Completed
<b>TOTAL:</b>	<b>917</b>	<b>890</b>	<b>900</b>
COM	55	60	59
IND	3	1	0
IRG	2	2	1
RES	857	827	840

**Data F Renegotiated Plans**

	2021	2021	2021
	April	May	June
	Renegotiated	Renegotiated	Renegotiated
<b>TOTAL:</b>	<b>141</b>	<b>117</b>	<b>165</b>
COM	0	0	5
IND	0	0	0
IRG	0	0	0
RES	141	117	160



	April	May	June
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	0	0
Industrial	0	0	0
Irrigation	0	0	0
Lighting	0	0	0
Residential	4095	4555	3100
<b>Total</b>	<b>4095</b>	<b>4555</b>	<b>3100</b>

Residential			
	April	May	June
Zip Code	# of Customers		
97022	1	0	0
97029	0	1	1
97031	32	27	21
97039	1	0	1
97040	4	2	2
97065	2	2	1
97102	0	1	1
97103	35	47	31
97110	2	4	1
97121	2	6	5
97138	28	37	28
97146	13	22	14
97183	0	0	1
97201	5	8	7
97205	18	9	9
97211	141	140	95
97212	67	55	47
97213	61	79	39
97215	3	0	2
97216	24	44	25
97217	51	50	39
97218	69	113	55
97220	185	144	117
97226	1	0	0
97227	31	9	17
97230	9	7	4
97232	37	41	21
97256	1	0	0
97302	0	2	0
97304	1	0	0
97311	0	1	0
97317	1	2	2
97321	50	77	57
97322	103	127	97
97325	18	28	7
97326	1	0	0
97327	5	10	5
97330	48	78	45
97333	45	47	31
97335	3	0	0
97338	37	58	56
97344	4	10	4
97345	3	0	2
97346	2	0	3
97348	3	4	1
97351	38	44	29
97352	20	27	17
97355	72	99	63
97358	5	2	4
97360	3	9	13
97361	3	0	0
97364	1	1	1
97365	0	0	1
97367	30	38	27
97368	7	13	3

Residential			
	April	May	June
Zip Code	# of Customers		
97370	16	15	5
97371	1	1	0
97374	4	16	6
97377	1	0	1
97383	38	39	31
97385	5	0	3
97386	65	72	57
97388	2	1	3
97389	6	3	9
97392	4	5	1
97405	0	1	0
97408	1	4	0
97410	5	0	1
97411	6	1	0
97417	10	14	10
97420	104	98	90
97423	19	24	11
97424	23	28	33
97426	14	15	14
97429	0	3	1
97432	3	0	0
97438	1	0	0
97442	9	12	13
97443	6	4	2
97446	16	10	11
97447	4	7	0
97448	7	19	11
97456	3	8	3
97457	41	33	32
97458	14	13	7
97459	30	49	22
97462	6	5	2
97466	3	4	4
97469	8	17	12
97470	100	97	56
97471	71	93	42
97479	38	40	27
97484	0	0	0
97486	0	1	0
97495	9	4	6
97496	28	37	27
97497	5	9	7
97501	197	234	127
97502	99	101	53
97503	60	50	45
97504	174	177	98
97520	13	12	7
97522	3	2	2
97523	37	29	21
97524	56	54	41
97525	21	16	15
97526	152	161	113
97527	121	127	93
97530	15	18	18
97531	6	4	6
97532	16	11	10

Residential			
	April	May	June
Zip Code	# of Customers		
97534	1	3	4
97535	16	10	6
97536	5	5	4
97537	27	27	19
97538	15	10	3
97539	20	12	11
97540	15	16	17
97541	5	6	3
97543	2	3	6
97544	4	8	7
97547	1	0	0
97554	0	0	1
97580	0	1	0
97601	130	180	86
97603	195	186	112
97621	4	2	1
97622	5	1	4
97623	12	12	7
97624	27	31	16
97625	1	2	0
97626	0	1	0
97627	5	4	4
97630	19	20	11
97632	10	7	8
97633	10	11	4
97634	1	2	0
97639	9	2	3
97701	71	88	68
97702	59	87	92
97703	34	41	30
97709	0	1	0
97734	7	9	6
97741	52	72	28
97753	0	1	3
97754	44	75	36
97756	77	77	82
97760	16	16	16
97761	25	50	24
97801	66	61	48
97810	1	1	0
97812	2	7	1
97813	6	9	5
97818	0	1	1
97826	5	4	2
97828	2	6	10
97835	1	1	0
97838	1	1	0
97846	0	4	2
97857	0	1	3
97862	10	10	7
97868	12	5	1
97875	9	4	8
97882	26	34	20
97885	2	2	2
97886	6	2	7
<b>Totals</b>	<b>4095</b>	<b>4555</b>	<b>3100</b>

## Data H Med Payment on Day One

	April	May	June
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	0	0
Industrial	0	0	0
Irrigation	0	0	0
Lighting	0	0	0
Residential	134	131	128
<b>Total</b>	<b>134</b>	<b>131</b>	<b>128</b>

\* Customers active on first day of month with an active payment plan and MED/LIF collection profile active on that same day

## Data H Med Payment on Day One

Apr-21		May-21		Jun-21	
Residential		Residential		Residential	
Zip Code	Customer Id	Zip Code	Customer Id	Zip Code	Customer Id
97031	1	97031	1	97103	2
97103	1	97103	2	97121	1
97138	1	97138	1	97211	3
97211	3	97146	1	97212	3
97212	1	97211	1	97213	1
97213	1	97212	3	97216	1
97216	1	97213	2	97218	1
97218	2	97218	1	97220	8
97220	7	97220	7	97321	2
97227	1	97232	1	97325	1
97232	1	97321	1	97327	2
97321	1	97322	2	97330	2
97322	2	97325	4	97338	3
97325	4	97327	2	97351	1
97330	2	97330	1	97355	5
97338	4	97333	1	97360	1
97345	1	97338	4	97367	2
97351	1	97345	1	97383	2
97355	5	97351	1	97386	8
97360	1	97355	6	97420	2
97367	3	97360	1	97442	1
97368	1	97367	2	97447	1
97383	2	97368	1	97457	3
97385	1	97383	2	97469	1
97386	6	97386	7	97470	5
97420	1	97420	1	97471	1
97423	1	97426	1	97496	1
97426	1	97442	1	97501	4
97442	1	97447	1	97502	3
97446	1	97457	2	97503	3
97447	1	97469	1	97504	4
97456	1	97470	5	97523	1
97457	3	97471	1	97524	2
97459	1	97496	1	97525	1
97469	1	97501	4	97526	8
97470	8	97502	4	97527	6
97471	2	97503	4	97530	3
97501	5	97504	4	97532	2
97502	4	97523	1	97534	1
97503	1	97524	2	97537	4
97504	4	97525	1	97544	1
97522	1	97526	7	97601	7
97523	2	97527	5	97603	2
97524	2	97530	2	97626	1



New Medical Plans			
	April	May	June
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	0	0
Industrial	0	0	0
Irrigation	0	0	0
Residential	47	24	10
<b>Total</b>	<b>47</b>	<b>24</b>	<b>10</b>



COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

APRIL	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,646	\$ 3,613,350	17,888	\$ 4,287,953	30,707	\$ 28,810,597	87,241	\$ 36,711,900	\$ 421
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016			1	\$ 95					
97029	6	\$ 917	2	\$ 236	17	\$ 23,728			
97031	426	\$ 43,041	172	\$ 41,877	234	\$ 186,905			
97033					1	\$ 372			
97039	22	\$ 2,547	4	\$ 1,221	4	\$ 5,856			
97040	39	\$ 4,386	17	\$ 4,890	25	\$ 17,951			
97041			2	\$ 597					
97050	3	\$ 225	2	\$ 690	2	\$ 2,459			
97065	22	\$ 1,939	7	\$ 2,143	14	\$ 18,780			
97102	22	\$ 2,249	13	\$ 3,753	8	\$ 5,939			
97103	476	\$ 44,145	212	\$ 45,015	324	\$ 294,002			
97110	98	\$ 5,997	46	\$ 8,302	45	\$ 29,342			
97121	54	\$ 3,828	22	\$ 5,317	42	\$ 35,475			
97138	600	\$ 55,352	159	\$ 29,981	342	\$ 256,204			
97145	7	\$ 322	1	\$ 713	2	\$ 444			
97146	276	\$ 28,432	130	\$ 26,195	159	\$ 113,667			
97201	83	\$ 4,473	43	\$ 4,948	112	\$ 42,676			
97205	105	\$ 4,774	46	\$ 4,631	132	\$ 37,500			
97209	55	\$ 3,572	1	\$ 70	33	\$ 7,129			
97211	901	\$ 64,583	434	\$ 85,654	872	\$ 642,821			
97212	734	\$ 51,219	231	\$ 34,559	490	\$ 263,595			
97213	592	\$ 42,228	271	\$ 45,650	550	\$ 346,888			
97215	36	\$ 2,535	30	\$ 5,292	17	\$ 11,526			
97216	132	\$ 9,798	78	\$ 14,637	178	\$ 135,723			
97217	317	\$ 20,315	161	\$ 27,442	405	\$ 263,987			
97218	403	\$ 33,484	212	\$ 41,808	452	\$ 356,785			
97220	1,054	\$ 84,648	495	\$ 99,251	1,078	\$ 862,723			
97227	169	\$ 8,305	89	\$ 11,458	284	\$ 100,060			
97230	36	\$ 2,631	15	\$ 2,186	56	\$ 33,706			
97232	187	\$ 11,891	122	\$ 15,534	357	\$ 126,539			
97233					1	\$ 235			
97302	3	\$ 656							
97304	9	\$ 1,187	4	\$ 1,501	1	\$ 731			
97306	8	\$ 1,351	4	\$ 1,510	3	\$ 1,408			
97317	50	\$ 7,738	9	\$ 4,951	19	\$ 21,080			
97321	730	\$ 56,254	335	\$ 64,538	485	\$ 358,932			
97322	1,299	\$ 99,121	724	\$ 147,862	860	\$ 657,324			
97325	287	\$ 31,731	105	\$ 23,038	194	\$ 190,069			
97327	74	\$ 6,710	37	\$ 9,486	43	\$ 54,315			
97329	9	\$ 574	1	\$ 228	5	\$ 4,650			
97330	662	\$ 49,686	291	\$ 55,502	497	\$ 336,176			
97333	770	\$ 66,607	228	\$ 42,604	399	\$ 235,480			
97335	11	\$ 3,457	3	\$ 1,159	4	\$ 3,620			
97336	2	\$ 87	4	\$ 997	1	\$ 407			
97338	702	\$ 58,215	350	\$ 86,692	424	\$ 416,756			
97344	32	\$ 3,456	18	\$ 6,700	31	\$ 43,465			
97345	14	\$ 2,415	14	\$ 4,094	15	\$ 13,559			
97346	34	\$ 5,088	12	\$ 2,966	21	\$ 18,743			
97347			1	\$ 386					
97348	31	\$ 2,862	9	\$ 2,747	22	\$ 42,067			
97351	401	\$ 39,995	158	\$ 35,188	279	\$ 243,517			
97352	281	\$ 35,720	51	\$ 17,618	130	\$ 124,802			
97355	817	\$ 73,644	388	\$ 101,403	616	\$ 589,246			
97358	71	\$ 8,838	29	\$ 8,157	49	\$ 55,101			
97360	93	\$ 8,088	33	\$ 8,779	61	\$ 73,681			
97361	14	\$ 3,308	5	\$ 2,054	6	\$ 4,570			
97364	18	\$ 1,367	8	\$ 1,690	12	\$ 9,641			
97367	521	\$ 37,805	202	\$ 39,154	355	\$ 242,164			
97368	133	\$ 13,469	61	\$ 17,238	99	\$ 92,122			
97370	173	\$ 14,828	105	\$ 24,620	103	\$ 78,878			
97371	17	\$ 1,850	11	\$ 3,014	11	\$ 14,869			
97374	97	\$ 10,436	44	\$ 16,803	72	\$ 87,229			
97377	24	\$ 1,941	13	\$ 4,041	6	\$ 10,515			
97383	329	\$ 24,964	163	\$ 39,212	262	\$ 225,028			
97384	5	\$ 895			2	\$ 867			
97385	110	\$ 6,677	53	\$ 11,074	25	\$ 20,818			
97386	518	\$ 56,932	259	\$ 68,311	411	\$ 465,943			
97388	28	\$ 1,790	16	\$ 2,508	18	\$ 11,880			
97389	63	\$ 6,212	23	\$ 6,495	32	\$ 33,911			
97392	33	\$ 3,747	14	\$ 2,833	29	\$ 47,309			
97405	1	\$ 121	4	\$ 1,060	2	\$ 1,865			
97408	29	\$ 1,657	13	\$ 3,425	19	\$ 15,923			
97410	30	\$ 2,654	12	\$ 5,140	25	\$ 29,815			
97411	43	\$ 5,913	16	\$ 4,336	24	\$ 29,155			
97414	4	\$ 261	2	\$ 709	2	\$ 1,744			
97417	65	\$ 6,972	30	\$ 7,248	90	\$ 92,980			
97420	891	\$ 89,521	429	\$ 120,702	741	\$ 739,520			
97423	292	\$ 29,091	125	\$ 31,811	196	\$ 178,154			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

APRIL	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,646	\$ 3,613,350	17,888	\$ 4,287,953	30,707	\$ 28,810,597	87,241	\$ 36,711,900	\$ 421
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97424	314	\$ 24,832	151	\$ 36,463	233	\$ 170,613			
97426	152	\$ 16,008	54	\$ 13,851	99	\$ 78,645			
97429	14	\$ 1,393	9	\$ 2,430	21	\$ 24,535			
97432	14	\$ 1,207	4	\$ 1,403	10	\$ 12,283			
97442	56	\$ 5,766	39	\$ 11,343	61	\$ 66,034			
97443	77	\$ 7,662	41	\$ 12,176	45	\$ 56,401			
97446	117	\$ 9,554	65	\$ 16,194	83	\$ 71,347			
97447	36	\$ 3,176	7	\$ 1,094	31	\$ 25,720			
97448	204	\$ 16,551	103	\$ 20,556	114	\$ 95,102			
97456	67	\$ 8,180	23	\$ 7,927	34	\$ 43,060			
97457	341	\$ 32,042	142	\$ 36,661	317	\$ 308,053			
97458	148	\$ 16,037	71	\$ 20,707	101	\$ 100,421			
97459	332	\$ 29,318	141	\$ 40,565	225	\$ 220,117			
97462	57	\$ 5,533	28	\$ 5,340	52	\$ 58,137			
97466	26	\$ 2,677	19	\$ 4,710	43	\$ 35,193			
97469	73	\$ 7,724	34	\$ 10,583	88	\$ 86,279			
97470	851	\$ 70,840	380	\$ 84,517	757	\$ 758,231			
97471	563	\$ 48,268	269	\$ 61,801	496	\$ 499,625			
97479	368	\$ 29,169	183	\$ 37,806	316	\$ 313,859			
97484	1	\$ 218	4	\$ 954	13	\$ 9,130			
97486	1	\$ 603	2	\$ 572	1	\$ 629			
97494			2	\$ 664	1	\$ 736			
97495	52	\$ 4,959	34	\$ 8,068	32	\$ 27,822			
97496	160	\$ 11,515	88	\$ 19,369	227	\$ 205,810			
97497	42	\$ 9,729	13	\$ 4,900	43	\$ 92,790			
97501	1,343	\$ 109,635	667	\$ 148,526	1,300	\$ 1,284,961			
97502	817	\$ 82,765	369	\$ 94,670	693	\$ 750,013			
97503	504	\$ 56,630	225	\$ 54,695	420	\$ 442,329			
97504	1,104	\$ 96,932	498	\$ 114,650	1,022	\$ 1,023,565			
97520	130	\$ 19,164	79	\$ 32,418	103	\$ 155,624			
97522	22	\$ 2,728	9	\$ 2,851	29	\$ 33,525			
97523	317	\$ 53,236	160	\$ 67,168	266	\$ 518,438			
97524	577	\$ 62,029	306	\$ 81,768	415	\$ 474,676			
97525	294	\$ 48,847	54	\$ 16,897	186	\$ 275,911			
97526	1,178	\$ 125,487	492	\$ 130,804	919	\$ 1,079,769			
97527	1,095	\$ 121,663	551	\$ 170,615	919	\$ 1,231,366			
97530	231	\$ 28,006	131	\$ 45,274	188	\$ 311,671			
97531	42	\$ 7,378	10	\$ 3,915	51	\$ 90,987			
97532	117	\$ 19,294	45	\$ 20,095	92	\$ 122,039			
97534	37	\$ 10,261	14	\$ 5,351	38	\$ 77,872			
97535	97	\$ 7,372	49	\$ 10,067	111	\$ 86,668			
97536	62	\$ 6,877	32	\$ 8,252	64	\$ 65,779			
97537	282	\$ 32,179	157	\$ 48,601	189	\$ 233,666			
97538	94	\$ 18,980	43	\$ 22,647	105	\$ 184,030			
97539	164	\$ 15,891	101	\$ 25,663	137	\$ 141,199			
97540	190	\$ 20,893	94	\$ 24,404	136	\$ 137,123			
97541	74	\$ 11,094	37	\$ 11,765	70	\$ 124,009			
97543	32	\$ 3,786	16	\$ 3,718	29	\$ 50,189			
97544	110	\$ 17,734	43	\$ 19,114	76	\$ 138,996			
97601	724	\$ 65,940	353	\$ 80,171	737	\$ 652,026			
97603	1,018	\$ 83,217	559	\$ 126,061	842	\$ 753,184			
97604	4	\$ 147							
97621	9	\$ 1,107	10	\$ 1,782	12	\$ 19,093			
97622	27	\$ 2,701	14	\$ 3,642	26	\$ 25,138			
97623	92	\$ 10,942	54	\$ 16,431	75	\$ 111,462			
97624	188	\$ 18,874	106	\$ 28,567	144	\$ 139,965			
97625	9	\$ 898	4	\$ 709	5	\$ 4,064			
97626	10	\$ 1,201	2	\$ 374	3	\$ 15,424			
97627	27	\$ 3,257	15	\$ 4,358	33	\$ 39,449			
97630	106	\$ 11,027	62	\$ 18,099	144	\$ 153,530			
97632	41	\$ 3,637	24	\$ 7,219	36	\$ 32,194			
97633	46	\$ 4,790	34	\$ 8,904	40	\$ 44,251			
97634	14	\$ 1,231	2	\$ 442	3	\$ 4,351			
97635	3	\$ 128	2	\$ 480	2	\$ 2,056			
97639	37	\$ 3,195	17	\$ 4,763	39	\$ 57,038			
97701	978	\$ 76,087	496	\$ 102,646	638	\$ 499,507			
97702	1,051	\$ 92,571	482	\$ 120,900	672	\$ 607,951			
97703	508	\$ 57,749	170	\$ 30,417	338	\$ 271,247			
97731	3	\$ 193	4	\$ 407	1	\$ 30			
97734	117	\$ 13,844	52	\$ 16,589	59	\$ 74,383			
97741	414	\$ 40,446	208	\$ 58,011	349	\$ 361,300			
97753	22	\$ 3,122	11	\$ 3,445	14	\$ 19,834			
97754	617	\$ 65,870	257	\$ 67,267	393	\$ 361,048			
97756	916	\$ 74,926	443	\$ 104,052	618	\$ 506,712			
97760	307	\$ 43,107	118	\$ 36,839	135	\$ 154,217			
97761	125	\$ 16,146	61	\$ 19,481	172	\$ 211,529			
97801	674	\$ 55,720	360	\$ 73,837	570	\$ 467,528			
97810	15	\$ 2,206	11	\$ 3,259	13	\$ 13,210			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

APRIL	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
TOTAL	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
	38,646	\$ 3,613,350	17,888	\$ 4,287,953	30,707	\$ 28,810,597	87,241	\$ 36,711,900	\$ 421
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97812	53	\$ 7,904	10	\$ 2,729	32	\$ 29,367			
97813	43	\$ 4,164	19	\$ 4,313	41	\$ 43,347			
97818	5	\$ 837	1	\$ 626	6	\$ 5,744			
97826	29	\$ 2,958	11	\$ 3,263	18	\$ 23,309			
97828	102	\$ 12,221	77	\$ 23,851	61	\$ 65,966			
97835	8	\$ 361	1	\$ 67	11	\$ 14,117			
97838	26	\$ 2,946	4	\$ 1,083	12	\$ 11,583			
97842	10	\$ 920	2	\$ 221	1	\$ 42			
97846	89	\$ 8,305	48	\$ 13,249	31	\$ 24,131			
97857	13	\$ 1,337	8	\$ 1,898	6	\$ 3,940			
97862	106	\$ 11,803	43	\$ 12,857	77	\$ 107,966			
97868	59	\$ 6,435	27	\$ 7,874	52	\$ 53,268			
97875	67	\$ 6,326	23	\$ 7,171	62	\$ 73,979			
97882	202	\$ 18,255	124	\$ 28,323	180	\$ 134,286			
97885	31	\$ 4,329	24	\$ 7,582	36	\$ 42,670			
97886	38	\$ 4,243	13	\$ 3,387	30	\$ 37,139			
97058	1	\$ 178							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

APRIL	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
TOTAL	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
	2,116	\$ 275,298	746	\$ 202,823	1,976	\$ 2,341,709	4,838	\$ 2,819,829	\$ 583
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029									
97031	28	\$ 3,381	10	\$ 3,355	24	\$ 24,285			
97033									
97039	2	\$ 471			2	\$ 566			
97040	1	\$ 20			1	\$ 85			
97041									
97050									
97065	2	\$ 81							
97102	5	\$ 1,030			1	\$ 54			
97103	34	\$ 5,953	11	\$ 4,082	44	\$ 39,472			
97110	14	\$ 1,553	6	\$ 909	10	\$ 10,223			
97121	2	\$ 470			3	\$ 3,856			
97138	56	\$ 10,090	9	\$ 1,680	53	\$ 59,308			
97145									
97146	7	\$ 1,805	7	\$ 2,636	15	\$ 6,335			
97201	1	\$ 49	1	\$ 201	12	\$ 12,186			
97205					4	\$ 3,456			
97209	5	\$ 888	2	\$ 370	13	\$ 11,819			
97211	5	\$ 521	1	\$ 1,188					
97212	47	\$ 6,567	35	\$ 10,005	75	\$ 83,327			
97213	16	\$ 3,065	11	\$ 2,136	17	\$ 17,113			
97215	25	\$ 3,315	11	\$ 2,317	41	\$ 72,064			
97216	1	\$ 163	1	\$ 84	1	\$ 660			
97217	4	\$ 759			10	\$ 6,307			
97218	17	\$ 2,305	5	\$ 674	23	\$ 32,590			
97220	21	\$ 5,277	7	\$ 1,518	27	\$ 33,459			
97227	49	\$ 6,646	18	\$ 5,333	83	\$ 116,265			
97230	15	\$ 1,730	7	\$ 2,216	31	\$ 32,401			
97232					1	\$ 584			
97233	8	\$ 1,049	8	\$ 2,594	14	\$ 16,184			
97302									
97304									
97306					1	\$ 417			
97317	1	\$ 36							
97321	3	\$ 305			1	\$ 326			
97322	49	\$ 5,459	15	\$ 3,427	32	\$ 34,831			
97325	31	\$ 3,650	12	\$ 2,687	36	\$ 39,428			
97327	13	\$ 607	2	\$ 229	3	\$ 3,325			
97329	5	\$ 705	1	\$ 46	6	\$ 6,021			
97330			1	\$ 191					
97333	18	\$ 2,037	5	\$ 3,330	16	\$ 31,467			
97335	34	\$ 3,160	12	\$ 3,290	26	\$ 41,601			
97336									
97338									
97344	18	\$ 3,009	6	\$ 528	11	\$ 7,823			
97345	1	\$ 173							
97346									
97347	11	\$ 1,229			5	\$ 3,859			
97348	1	\$ 60	1	\$ 24					
97351	3	\$ 260							
97352	24	\$ 2,467	5	\$ 693	17	\$ 18,512			
97355	7	\$ 781	2	\$ 133	11	\$ 10,286			
97358	29	\$ 2,551	8	\$ 1,148	19	\$ 12,932			
97360	11	\$ 767	2	\$ 124	2	\$ 2,512			
97361	8	\$ 825	2	\$ 517	6	\$ 3,235			
97364	1	\$ 24	2	\$ 745					
97367									
97368	29	\$ 3,319	10	\$ 2,998	26	\$ 26,614			
97370	12	\$ 993	2	\$ 175	5	\$ 1,425			
97371	6	\$ 632	7	\$ 769	5	\$ 1,725			
97374	4	\$ 172	2	\$ 102	1	\$ 276			
97377	5	\$ 474	3	\$ 812	2	\$ 535			
97383			1	\$ 117	2	\$ 2,939			
97384	9	\$ 507	1	\$ 40	5	\$ 6,322			
97385	1	\$ 66			1	\$ 1,830			
97386	7	\$ 681	1	\$ 822	3	\$ 1,021			
97388	30	\$ 2,614	5	\$ 2,517	13	\$ 19,680			
97389	1	\$ 23							
97392					1	\$ 281			
97405	3	\$ 341	1	\$ 81					
97408	5	\$ 1,856	1	\$ 704	2	\$ 6,054			
97410			1	\$ 56	1	\$ 401			
97411	4	\$ 444	1	\$ 206	3	\$ 14,535			
97414	3	\$ 352	3	\$ 1,273	1	\$ 236			
97417	3	\$ 292	1	\$ 130					
97420	5	\$ 1,488	2	\$ 1,601	8	\$ 5,349			
97423	39	\$ 6,556	19	\$ 8,681	42	\$ 43,642			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

APRIL	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,116	\$ 275,298	746	\$ 202,823	1,976	\$ 2,341,709	4,838	\$ 2,819,829	\$ 583
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97424	19	\$ 1,673	2	\$ 88	8	\$ 9,471			
97426	15	\$ 2,339	6	\$ 1,016	12	\$ 16,132			
97429	9	\$ 558	2	\$ 275	6	\$ 2,824			
97432	3	\$ 355	2	\$ 109					
97442			1	\$ 240	1	\$ 277			
97443			2	\$ 1,222	11	\$ 15,628			
97446	2	\$ 316	2	\$ 930	4	\$ 710			
97447	2	\$ 267	2	\$ 1,237	4	\$ 3,439			
97448	1	\$ 93	1	\$ 301	2	\$ 3,285			
97456	17	\$ 1,169			8	\$ 8,349			
97457	4	\$ 306	1	\$ 273	4	\$ 4,101			
97458	18	\$ 1,925	7	\$ 1,536	13	\$ 16,561			
97459	7	\$ 476	4	\$ 1,265	4	\$ 3,937			
97462	10	\$ 1,096	4	\$ 1,179	5	\$ 4,947			
97466	7	\$ 444	3	\$ 1,143	3	\$ 2,028			
97469	1	\$ 65			1	\$ 1,004			
97470	3	\$ 69	6	\$ 2,500	2	\$ 152			
97471	83	\$ 9,708	28	\$ 6,282	63	\$ 70,427			
97479	22	\$ 2,072	3	\$ 274	15	\$ 26,326			
97484	18	\$ 1,503	11	\$ 2,518	20	\$ 24,333			
97486	1	\$ 57	2	\$ 78	8	\$ 6,723			
97494	1	\$ 4							
97495					1	\$ 1,218			
97496	1	\$ 0	1	\$ 66					
97497	5	\$ 641	2	\$ 363	8	\$ 2,267			
97501	7	\$ 746			14	\$ 14,520			
97502	69	\$ 10,859	36	\$ 11,741	109	\$ 124,715			
97503	49	\$ 8,573	19	\$ 4,661	38	\$ 43,907			
97504	31	\$ 6,658	3	\$ 325	20	\$ 28,132			
97520	54	\$ 7,016	14	\$ 3,105	38	\$ 25,546			
97522	12	\$ 1,444	5	\$ 1,791	7	\$ 6,245			
97523	2	\$ 279	1	\$ 52					
97524	40	\$ 8,117	14	\$ 4,733	29	\$ 37,017			
97525	30	\$ 3,526	14	\$ 2,831	24	\$ 40,356			
97526	13	\$ 1,374			7	\$ 21,200			
97527	69	\$ 10,622	18	\$ 6,779	73	\$ 68,203			
97530	36	\$ 3,707	13	\$ 2,762	50	\$ 64,520			
97531	22	\$ 2,872	7	\$ 2,777	14	\$ 25,972			
97532	3	\$ 157			1	\$ 550			
97534	11	\$ 1,050	1	\$ 691	8	\$ 4,393			
97535			1	\$ 49	1	\$ 565			
97536	4	\$ 805	5	\$ 576	4	\$ 7,697			
97537	5	\$ 1,850			2	\$ 2,717			
97538	12	\$ 1,223	7	\$ 2,904	12	\$ 34,406			
97539	8	\$ 1,170	5	\$ 2,120	12	\$ 12,390			
97540	11	\$ 1,929	1	\$ 250	10	\$ 9,904			
97541	5	\$ 993	4	\$ 1,258	3	\$ 7,436			
97543	3	\$ 353	1	\$ 786	1	\$ 2,967			
97544			1	\$ 458	4	\$ 2,453			
97601	10	\$ 1,940	8	\$ 4,122	12	\$ 22,164			
97603	30	\$ 4,030	19	\$ 1,732	51	\$ 71,141			
97604	59	\$ 6,486	15	\$ 4,013	71	\$ 124,049			
97621									
97622	2	\$ 154			3	\$ 1,761			
97623	5	\$ 310	3	\$ 330	1	\$ 3,552			
97624	13	\$ 1,595	7	\$ 1,027	8	\$ 6,393			
97625	17	\$ 1,383	5	\$ 853	12	\$ 14,466			
97626	1	\$ 3			1	\$ 1,183			
97627	1	\$ 370							
97630	1	\$ 183			1	\$ 301			
97632	9	\$ 749	7	\$ 5,782	13	\$ 29,971			
97633	3	\$ 39	2	\$ 259	4	\$ 934			
97634	12	\$ 1,238	2	\$ 94	4	\$ 9,970			
97635	1	\$ 45	2	\$ 465	1	\$ 159			
97639									
97701	1	\$ 19	3	\$ 435	1	\$ 55			
97702	86	\$ 12,273	18	\$ 3,544	32	\$ 61,176			
97703	63	\$ 6,302	16	\$ 2,837	43	\$ 51,321			
97731	41	\$ 6,317	14	\$ 3,182	20	\$ 20,402			
97734									
97741	5	\$ 679			3	\$ 7,376			
97753	18	\$ 2,860	9	\$ 3,142	17	\$ 12,764			
97754					4	\$ 5,425			
97756	43	\$ 6,321	5	\$ 465	26	\$ 25,451			
97760	53	\$ 4,906	17	\$ 6,283	59	\$ 46,284			
97761	8	\$ 885	4	\$ 1,042	2	\$ 1,626			
97801	9	\$ 762	6	\$ 2,219	6	\$ 10,177			
97810	23	\$ 1,195	13	\$ 3,940	35	\$ 44,456			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

APRIL	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
TOTAL	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
	2,116	\$ 275,298	746	\$ 202,823	1,976	\$ 2,341,709	4,838	\$ 2,819,829	\$ 583
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97812	1	\$ 42							
97813	6	\$ 323			1	\$ 605			
97818	1	\$ 214	2	\$ 698	1	\$ 1,700			
97826									
97828					1	\$ 134			
97835	7	\$ 911	3	\$ 627	6	\$ 2,456			
97838	1	\$ 236			1	\$ 3,204			
97842	1	\$ 42							
97846					4	\$ 1,500			
97857	11	\$ 1,331	5	\$ 540	8	\$ 4,479			
97862	1	\$ 30	2	\$ 128					
97868	9	\$ 1,938	1	\$ 218	6	\$ 5,051			
97875	7	\$ 758	1	\$ 231	4	\$ 2,322			
97882	1	\$ 21	1	\$ 114	5	\$ 1,521			
97885	7	\$ 1,173	5	\$ 772	5	\$ 2,764			
97886	3	\$ 199	1	\$ 370	1	\$ 246			
97058	2	\$ 464	1	\$ 321	1	\$ 1,181			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

MAY	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	36,659	\$ 2,830,266	20,879	\$ 4,421,290	31,667	\$ 29,634,041	89,205	\$ 36,885,597	\$ 413
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016					1	\$ 175			
97029	12	\$ 1,047	2	\$ 612	18	\$ 23,704			
97031	362	\$ 26,179	196	\$ 40,591	254	\$ 185,203			
97033	1	\$ 173	1	\$ 317	1	\$ 348			
97039	19	\$ 1,755	15	\$ 3,103	5	\$ 6,599			
97040	39	\$ 5,958	13	\$ 2,969	29	\$ 18,972			
97041	2	\$ 325	2	\$ 526					
97050	5	\$ 427	1	\$ 87	4	\$ 3,546			
97065	17	\$ 1,061	5	\$ 1,318	17	\$ 22,024			
97102	28	\$ 2,599	12	\$ 2,321	12	\$ 6,241			
97103	433	\$ 37,015	307	\$ 70,906	342	\$ 319,593			
97110	88	\$ 4,376	48	\$ 8,285	51	\$ 31,283			
97121	51	\$ 3,347	24	\$ 5,116	41	\$ 37,792			
97138	459	\$ 31,013	249	\$ 44,175	345	\$ 259,660			
97145	5	\$ 410	1	\$ 63					
97146	274	\$ 20,848	175	\$ 32,937	181	\$ 123,426			
97201	79	\$ 3,003	33	\$ 3,968	111	\$ 43,319			
97204									
97205	90	\$ 3,053	51	\$ 4,273	140	\$ 40,632			
97209	56	\$ 3,045	2	\$ 122	33	\$ 8,504			
97211	862	\$ 52,288	435	\$ 74,241	868	\$ 640,262			
97212	736	\$ 38,716	322	\$ 43,336	478	\$ 248,681			
97213	586	\$ 33,607	364	\$ 52,000	550	\$ 349,684			
97215	35	\$ 1,939	18	\$ 3,115	26	\$ 14,033			
97216	148	\$ 8,816	75	\$ 11,462	182	\$ 139,956			
97217	304	\$ 16,569	153	\$ 23,391	379	\$ 272,985			
97218	373	\$ 26,913	189	\$ 34,771	415	\$ 344,900			
97220	1,070	\$ 69,688	636	\$ 106,177	1,138	\$ 900,119			
97227	392	\$ 12,600	89	\$ 9,896	184	\$ 88,134			
97230	43	\$ 2,247	25	\$ 3,584	53	\$ 35,737			
97232	235	\$ 9,777	109	\$ 11,796	379	\$ 131,301			
97233			1	\$ 114					
97302	1	\$ 278	1	\$ 356					
97304	10	\$ 1,129	4	\$ 1,445	1	\$ 847			
97306	12	\$ 1,864	4	\$ 1,135	2	\$ 1,420			
97317	37	\$ 4,290	19	\$ 4,884	21	\$ 26,111			
97321	676	\$ 47,748	337	\$ 63,645	497	\$ 369,116			
97322	1,261	\$ 86,674	722	\$ 129,219	877	\$ 664,765			
97325	244	\$ 18,747	159	\$ 33,442	187	\$ 188,589			
97327	68	\$ 4,242	39	\$ 9,382	45	\$ 56,283			
97329	5	\$ 630	4	\$ 468	5	\$ 5,364			
97330	733	\$ 47,790	358	\$ 61,350	510	\$ 346,750			
97333	652	\$ 42,218	364	\$ 61,224	427	\$ 246,425			
97335	12	\$ 1,181	7	\$ 4,121	8	\$ 6,743			
97336	2	\$ 198	2	\$ 521	3	\$ 1,432			
97338	650	\$ 52,294	361	\$ 79,845	444	\$ 426,344			
97344	30	\$ 2,923	21	\$ 6,554	32	\$ 42,960			
97345	24	\$ 1,952	12	\$ 4,197	14	\$ 11,690			
97346	19	\$ 1,577	13	\$ 3,158	24	\$ 22,005			
97347					1	\$ 381			
97348	33	\$ 2,925	14	\$ 3,866	25	\$ 46,018			
97351	326	\$ 24,639	254	\$ 44,356	319	\$ 260,374			
97352	223	\$ 19,408	142	\$ 34,080	150	\$ 136,258			
97355	775	\$ 59,834	467	\$ 104,872	638	\$ 605,833			
97358	62	\$ 5,856	32	\$ 7,639	50	\$ 59,890			
97360	81	\$ 6,727	39	\$ 9,072	62	\$ 78,744			
97361	7	\$ 477	11	\$ 5,767	5	\$ 3,842			
97364	26	\$ 1,639	10	\$ 1,772	14	\$ 9,557			
97367	511	\$ 32,758	246	\$ 41,975	359	\$ 243,049			
97368	122	\$ 12,458	69	\$ 19,226	107	\$ 101,417			
97370	166	\$ 10,806	93	\$ 19,439	121	\$ 85,378			
97371	15	\$ 1,364	14	\$ 2,850	13	\$ 15,911			
97374	96	\$ 7,999	57	\$ 17,722	77	\$ 95,513			
97377	31	\$ 2,999	7	\$ 1,559	12	\$ 13,033			
97383	288	\$ 19,660	171	\$ 31,652	259	\$ 232,952			
97384	3	\$ 96	2	\$ 425	2	\$ 1,087			
97385	97	\$ 5,600	50	\$ 8,883	29	\$ 22,223			
97386	470	\$ 44,033	276	\$ 64,771	450	\$ 484,370			
97388	44	\$ 2,912	33	\$ 4,087	22	\$ 13,180			
97389	46	\$ 3,492	35	\$ 8,552	32	\$ 37,198			
97392	47	\$ 7,965	37	\$ 7,558	38	\$ 55,350			
97405			2	\$ 241	5	\$ 2,476			
97408	20	\$ 1,548	17	\$ 3,145	19	\$ 14,955			
97410	37	\$ 4,233	34	\$ 12,163	32	\$ 41,417			
97411	33	\$ 3,769	26	\$ 7,336	19	\$ 27,165			
97414	5	\$ 590	4	\$ 1,133	1	\$ 1,169			
97417	61	\$ 5,285	34	\$ 7,345	88	\$ 92,214			
97420	945	\$ 88,769	563	\$ 144,179	764	\$ 786,558			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

MAY	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	36,659	\$ 2,830,266	20,879	\$ 4,421,290	31,667	\$ 29,634,041	89,205	\$ 36,885,597	\$ 413
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97423	259	\$ 21,066	170	\$ 37,720	193	\$ 179,890			
97424	291	\$ 23,387	146	\$ 30,678	232	\$ 168,505			
97426	142	\$ 10,776	90	\$ 18,075	113	\$ 81,693			
97429	30	\$ 2,433	12	\$ 3,212	19	\$ 22,174			
97432	12	\$ 1,310	7	\$ 2,008	8	\$ 12,232			
97442	50	\$ 6,406	85	\$ 19,716	69	\$ 75,599			
97443	78	\$ 7,249	52	\$ 13,920	49	\$ 56,905			
97446	114	\$ 9,409	65	\$ 14,004	95	\$ 76,644			
97447	29	\$ 2,204	12	\$ 2,055	29	\$ 24,480			
97448	178	\$ 13,103	99	\$ 18,649	120	\$ 93,891			
97456	54	\$ 5,511	51	\$ 10,378	47	\$ 51,623			
97457	316	\$ 24,510	173	\$ 42,885	319	\$ 319,901			
97458	131	\$ 10,482	73	\$ 17,922	109	\$ 105,758			
97459	330	\$ 31,554	171	\$ 47,003	238	\$ 233,205			
97462	57	\$ 4,578	36	\$ 6,808	53	\$ 57,414			
97466	37	\$ 3,504	20	\$ 4,256	44	\$ 33,856			
97469	67	\$ 7,227	52	\$ 14,540	78	\$ 81,118			
97470	718	\$ 53,991	494	\$ 88,007	753	\$ 743,003			
97471	715	\$ 52,037	361	\$ 81,802	549	\$ 527,890			
97479	353	\$ 22,165	216	\$ 39,754	315	\$ 301,915			
97484	3	\$ 193	1	\$ 332	15	\$ 11,554			
97486			2	\$ 1,361	2	\$ 1,103			
97494			1	\$ 305	2	\$ 1,337			
97495	50	\$ 3,348	32	\$ 5,856	34	\$ 27,522			
97496	175	\$ 13,706	86	\$ 18,374	214	\$ 195,072			
97497	63	\$ 11,562	46	\$ 16,793	44	\$ 102,777			
97501	1,178	\$ 86,152	654	\$ 128,508	1,298	\$ 1,279,906			
97502	680	\$ 59,202	386	\$ 85,374	698	\$ 775,092			
97503	431	\$ 35,431	249	\$ 50,250	415	\$ 430,419			
97504	1,288	\$ 92,956	791	\$ 171,831	1,059	\$ 1,058,638			
97520	123	\$ 15,898	65	\$ 22,506	119	\$ 161,488			
97522	31	\$ 2,815	12	\$ 2,424	30	\$ 35,465			
97523	282	\$ 43,194	190	\$ 78,679	278	\$ 519,573			
97524	544	\$ 52,600	291	\$ 66,596	440	\$ 485,255			
97525	188	\$ 16,437	113	\$ 29,027	199	\$ 282,511			
97526	1,002	\$ 85,389	599	\$ 146,386	908	\$ 1,093,576			
97527	964	\$ 96,963	554	\$ 152,188	980	\$ 1,305,505			
97530	224	\$ 23,409	125	\$ 31,608	188	\$ 314,060			
97531	30	\$ 2,942	13	\$ 7,436	52	\$ 97,827			
97532	96	\$ 9,575	71	\$ 20,809	96	\$ 138,992			
97534	29	\$ 5,671	21	\$ 6,204	39	\$ 79,160			
97535	81	\$ 5,458	48	\$ 8,598	99	\$ 85,733			
97536	50	\$ 5,710	32	\$ 9,856	61	\$ 62,762			
97537	255	\$ 27,222	154	\$ 45,554	216	\$ 252,057			
97538	84	\$ 14,110	54	\$ 19,673	108	\$ 200,000			
97539	163	\$ 12,868	90	\$ 18,478	142	\$ 138,728			
97540	169	\$ 13,450	96	\$ 23,443	142	\$ 138,545			
97541	71	\$ 6,835	35	\$ 9,388	74	\$ 135,092			
97543	27	\$ 2,886	15	\$ 4,075	29	\$ 50,578			
97544	90	\$ 14,818	52	\$ 15,261	84	\$ 148,299			
97601	744	\$ 50,723	401	\$ 80,108	788	\$ 704,999			
97603	990	\$ 71,432	565	\$ 111,463	834	\$ 750,396			
97604	2	\$ 112							
97621	17	\$ 1,681	5	\$ 1,289	17	\$ 20,260			
97622	25	\$ 2,418	12	\$ 2,084	30	\$ 29,404			
97623	85	\$ 9,511	58	\$ 16,014	82	\$ 117,941			
97624	188	\$ 14,226	107	\$ 25,519	135	\$ 138,630			
97625	6	\$ 444	2	\$ 261	2	\$ 3,367			
97626	12	\$ 942	2	\$ 402	3	\$ 15,716			
97627	58	\$ 6,073	43	\$ 12,422	33	\$ 47,010			
97630	123	\$ 13,339	64	\$ 15,448	151	\$ 153,819			
97632	50	\$ 4,498	17	\$ 4,567	37	\$ 32,960			
97633	40	\$ 4,093	27	\$ 5,907	48	\$ 47,481			
97634	7	\$ 560	7	\$ 1,233	4	\$ 4,109			
97635	6	\$ 495	1	\$ 187	3	\$ 2,778			
97639	28	\$ 2,412	25	\$ 6,597	38	\$ 53,078			
97701	979	\$ 65,137	510	\$ 87,810	678	\$ 508,127			
97702	1,005	\$ 78,132	526	\$ 113,324	696	\$ 627,450			
97703	480	\$ 35,924	261	\$ 53,984	351	\$ 290,643			
97731	5	\$ 39	1	\$ 13	2	\$ 534			
97734	95	\$ 8,520	74	\$ 21,554	62	\$ 79,645			
97741	366	\$ 29,827	206	\$ 50,616	360	\$ 368,296			
97753	18	\$ 2,562	16	\$ 4,428	17	\$ 20,959			
97754	558	\$ 46,109	308	\$ 71,451	426	\$ 374,576			
97756	847	\$ 57,790	476	\$ 90,207	653	\$ 526,678			
97760	296	\$ 27,166	174	\$ 45,646	169	\$ 169,486			
97761	121	\$ 12,971	79	\$ 17,018	180	\$ 218,374			
97801	590	\$ 39,435	376	\$ 67,933	595	\$ 470,920			



**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

MAY	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>36,659</b>	<b>\$ 2,830,266</b>	<b>20,879</b>	<b>\$ 4,421,290</b>	<b>31,667</b>	<b>\$ 29,634,041</b>	<b>89,205</b>	<b>\$ 36,885,597</b>	<b>\$ 413</b>
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97810	9	\$ 568	11	\$ 3,174	14	\$ 13,406			
97812	31	\$ 2,280	29	\$ 6,297	33	\$ 30,581			
97813	35	\$ 2,277	20	\$ 3,884	38	\$ 41,069			
97818			2	\$ 885	4	\$ 5,720			
97826	24	\$ 1,666	11	\$ 2,681	21	\$ 26,555			
97828	96	\$ 8,989	79	\$ 20,207	73	\$ 73,679			
97835	4	\$ 301	3	\$ 641	10	\$ 13,709			
97838	23	\$ 1,780	9	\$ 2,058	11	\$ 11,027			
97842	1	\$ 11	6	\$ 783	1	\$ 32			
97846	101	\$ 6,299	41	\$ 10,702	47	\$ 31,764			
97857	7	\$ 648	7	\$ 798	7	\$ 4,919			
97862	91	\$ 7,718	60	\$ 14,773	84	\$ 111,868			
97868	78	\$ 5,129	62	\$ 15,814	60	\$ 59,619			
97875	73	\$ 5,343	52	\$ 11,684	59	\$ 75,735			
97882	144	\$ 9,173	118	\$ 21,447	193	\$ 134,595			
97885	36	\$ 3,799	22	\$ 5,319	43	\$ 48,923			
97886	23	\$ 1,647	21	\$ 5,472	31	\$ 35,710			
97058			1	\$ 434					

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

MAY	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,099	\$ 244,877	726	\$ 170,170	1,638	\$ 2,123,470	4,463	\$ 2,538,516	\$ 569
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	2	\$ 47							
97031	42	\$ 5,258	5	\$ 1,064	19	\$ 19,069			
97033									
97039	1	\$ 74			2	\$ 625			
97040	2	\$ 56			1	\$ 111			
97041									
97050									
97065	1	\$ 27							
97102									
97103	38	\$ 3,880	17	\$ 2,012	34	\$ 34,419			
97110	20	\$ 2,125			8	\$ 5,993			
97121	1	\$ 90	2	\$ 794	2	\$ 3,728			
97138	40	\$ 6,827	11	\$ 1,868	35	\$ 46,864			
97145									
97146	21	\$ 3,331	4	\$ 1,762	15	\$ 7,570			
97201	3	\$ 2,943	2	\$ 438	1	\$ 749			
97204			1	\$ 75	1	\$ 1,014			
97205	6	\$ 1,074	2	\$ 254	7	\$ 5,722			
97209	1	\$ 58	4	\$ 1,286					
97211	28	\$ 4,637	16	\$ 4,406	56	\$ 71,818			
97212	20	\$ 2,510	5	\$ 1,186	15	\$ 13,951			
97213	32	\$ 5,322	9	\$ 1,514	28	\$ 54,823			
97215	2	\$ 119							
97216	9	\$ 960			8	\$ 6,422			
97217	19	\$ 2,507	5	\$ 1,041	16	\$ 29,742			
97218	14	\$ 1,889	7	\$ 2,814	20	\$ 21,793			
97220	55	\$ 6,532	19	\$ 4,605	67	\$ 106,444			
97227	20	\$ 2,354	5	\$ 706	23	\$ 32,993			
97230	1	\$ 26			1	\$ 686			
97232	17	\$ 1,396	5	\$ 328	9	\$ 10,702			
97233									
97302									
97304	3	\$ 79							
97306									
97317	1	\$ 116			1	\$ 580			
97321	43	\$ 3,260	11	\$ 3,037	32	\$ 38,085			
97322	43	\$ 6,182	7	\$ 924	27	\$ 38,035			
97325	12	\$ 748	5	\$ 429	2	\$ 1,646			
97327	2	\$ 56	3	\$ 961	4	\$ 4,574			
97329			1	\$ 191					
97330	23	\$ 2,720	4	\$ 262	13	\$ 31,062			
97333	45	\$ 6,607	10	\$ 1,396	24	\$ 39,577			
97335	4	\$ 200							
97336									
97338	20	\$ 3,305	4	\$ 423	5	\$ 6,627			
97344	2	\$ 170							
97345	1	\$ 18							
97346	6	\$ 387	3	\$ 773	6	\$ 3,850			
97347	1	\$ 12							
97348	1	\$ 518	1	\$ 468					
97351	19	\$ 2,181	10	\$ 2,654	16	\$ 15,419			
97352	12	\$ 1,620	2	\$ 847	10	\$ 10,384			
97355	33	\$ 3,724	4	\$ 760	19	\$ 11,791			
97358	15	\$ 801	1	\$ 172	4	\$ 2,908			
97360	11	\$ 873	3	\$ 569	2	\$ 2,511			
97361	3	\$ 697							
97364									
97367	43	\$ 4,791	10	\$ 2,320	17	\$ 24,441			
97368	6	\$ 432	4	\$ 763	2	\$ 280			
97370	9	\$ 785	1	\$ 255	5	\$ 1,520			
97371	1	\$ 45	1	\$ 95	2	\$ 405			
97374	5	\$ 455	1	\$ 36	4	\$ 1,779			
97377	1	\$ 43			3	\$ 3,431			
97383	24	\$ 2,098	2	\$ 283	3	\$ 6,747			
97384					1	\$ 2,176			
97385	7	\$ 373	1	\$ 74	3	\$ 1,120			
97386	29	\$ 3,340	12	\$ 2,493	9	\$ 17,785			
97388	3	\$ 320							
97389									
97392	3	\$ 151			1	\$ 65			
97405			1	\$ 17	2	\$ 6,526			
97408					1	\$ 82			
97410	3	\$ 47	5	\$ 1,123	3	\$ 15,460			
97411	1	\$ 37							
97414	4	\$ 294	2	\$ 558					
97417	6	\$ 1,083	1	\$ 89	8	\$ 5,923			
97420	35	\$ 3,725	16	\$ 3,820	42	\$ 49,788			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

MAY	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,099	\$ 244,877	726	\$ 170,170	1,638	\$ 2,123,470	4,463	\$ 2,538,516	\$ 569
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97423	20	\$ 3,628	5	\$ 323	6	\$ 8,514			
97424	10	\$ 741	4	\$ 905	10	\$ 14,294			
97426	10	\$ 776	3	\$ 799	2	\$ 608			
97429	3	\$ 415	5	\$ 875					
97432	1	\$ 236			1	\$ 279			
97442	1	\$ 391	2	\$ 256	10	\$ 13,693			
97443	4	\$ 228	2	\$ 165	3	\$ 1,353			
97446	1	\$ 23	1	\$ 81	3	\$ 797			
97447	4	\$ 171			3	\$ 3,667			
97448	15	\$ 1,802	2	\$ 227	6	\$ 9,695			
97456	5	\$ 542	1	\$ 150	4	\$ 4,530			
97457	12	\$ 631	7	\$ 1,586	11	\$ 14,355			
97458	7	\$ 1,071	3	\$ 161	6	\$ 4,866			
97459	10	\$ 1,298	4	\$ 840	7	\$ 5,571			
97462	5	\$ 765	3	\$ 1,102	2	\$ 1,750			
97466	1	\$ 0							
97469	4	\$ 206	3	\$ 901	2	\$ 646			
97470	57	\$ 3,693	16	\$ 3,283	60	\$ 70,646			
97471	25	\$ 2,022	5	\$ 1,730	14	\$ 23,570			
97479	25	\$ 1,175	12	\$ 2,979	19	\$ 23,295			
97484			2	\$ 225	8	\$ 7,374			
97486									
97494					1	\$ 1,405			
97495	1	\$ 27			1	\$ 95			
97496	6	\$ 161	3	\$ 1,075	8	\$ 2,864			
97497	5	\$ 572	4	\$ 1,552	13	\$ 16,915			
97501	60	\$ 7,902	23	\$ 6,395	79	\$ 107,186			
97502	50	\$ 6,091	13	\$ 3,706	34	\$ 41,126			
97503	28	\$ 5,407	13	\$ 5,678	14	\$ 23,964			
97504	56	\$ 4,413	20	\$ 3,483	23	\$ 16,488			
97520	19	\$ 2,955	4	\$ 1,787	7	\$ 5,505			
97522					1	\$ 77			
97523	34	\$ 6,073	17	\$ 5,257	23	\$ 31,867			
97524	24	\$ 2,295	14	\$ 2,590	21	\$ 39,688			
97525	12	\$ 1,098	3	\$ 394	6	\$ 23,436			
97526	56	\$ 9,359	20	\$ 7,011	59	\$ 65,440			
97527	34	\$ 3,927	16	\$ 3,627	43	\$ 52,062			
97530	21	\$ 2,320	9	\$ 2,763	16	\$ 29,466			
97531	3	\$ 163	2	\$ 328	1	\$ 651			
97532	13	\$ 886	7	\$ 2,202	5	\$ 2,988			
97534	1	\$ 12	1	\$ 49	1	\$ 68			
97535	6	\$ 293	1	\$ 145	7	\$ 8,650			
97536			1	\$ 104	1	\$ 2,956			
97537	12	\$ 1,199	6	\$ 899	14	\$ 36,597			
97538	11	\$ 1,978	6	\$ 1,671	11	\$ 14,064			
97539	12	\$ 2,731	3	\$ 317	8	\$ 9,473			
97540	3	\$ 155	2	\$ 638	4	\$ 7,309			
97541	5	\$ 815	2	\$ 235	1	\$ 3,085			
97543	1	\$ 205	1	\$ 485					
97544	10	\$ 1,900	6	\$ 2,766	8	\$ 17,860			
97601	25	\$ 1,165	14	\$ 3,698	41	\$ 59,837			
97603	47	\$ 3,809	36	\$ 7,305	66	\$ 129,120			
97604			1	\$ 21					
97621	3	\$ 203			3	\$ 1,965			
97622					1	\$ 3,367			
97623	12	\$ 667	4	\$ 978	7	\$ 5,561			
97624	9	\$ 275	2	\$ 372	13	\$ 14,816			
97625	2	\$ 27			1	\$ 1,308			
97626									
97627	5	\$ 213			1	\$ 477			
97630	8	\$ 934	5	\$ 1,931	14	\$ 33,435			
97632	14	\$ 687	3	\$ 429	3	\$ 429			
97633	13	\$ 1,061	4	\$ 536	5	\$ 9,849			
97634	1	\$ 54	1	\$ 340	1	\$ 57			
97635									
97639	1	\$ 250	1	\$ 61	1	\$ 257			
97701	76	\$ 10,765	20	\$ 4,721	30	\$ 48,391			
97702	36	\$ 5,815	18	\$ 4,212	35	\$ 46,352			
97703	29	\$ 2,846	14	\$ 3,774	19	\$ 19,663			
97731									
97734	3	\$ 276	2	\$ 1,537	2	\$ 7,556			
97741	26	\$ 4,410	10	\$ 1,503	16	\$ 12,363			
97753	4	\$ 455			4	\$ 5,833			
97754	31	\$ 3,460	11	\$ 3,633	21	\$ 19,231			
97756	40	\$ 3,936	18	\$ 2,816	42	\$ 37,237			
97760	7	\$ 268	4	\$ 1,338	4	\$ 2,713			
97761	3	\$ 653	2	\$ 308	5	\$ 10,868			
97801	43	\$ 4,705	12	\$ 3,309	35	\$ 38,241			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

MAY	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,099	\$ 244,877	726	\$ 170,170	1,638	\$ 2,123,470	4,463	\$ 2,538,516	\$ 569
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97810									
97812	8	\$ 2,382	1	\$ 285					
97813	4	\$ 507	1	\$ 267	1	\$ 1,896			
97818									
97826					1	\$ 115			
97828	11	\$ 1,077	4	\$ 565	6	\$ 2,913			
97835	1	\$ 49			1	\$ 3,384			
97838	1	\$ 0							
97842					4	\$ 1,766			
97846	21	\$ 1,826	4	\$ 353	7	\$ 2,267			
97857			1	\$ 92					
97862	20	\$ 1,610	1	\$ 155	7	\$ 4,905			
97868	3	\$ 101	3	\$ 510	3	\$ 1,992			
97875	2	\$ 61	1	\$ 101	3	\$ 734			
97882	9	\$ 1,146	4	\$ 1,085	7	\$ 3,311			
97885	3	\$ 97	2	\$ 244	1	\$ 256			
97886					1	\$ 407			
97058									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JUNE	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	7	\$ 641	2	\$ 280	17	\$ 23,615			
97031	309	\$ 17,593	181	\$ 25,609	270	\$ 192,603			
97033	1	\$ 34	1	\$ 173	1	\$ 348			
97039	11	\$ 694	12	\$ 2,549	8	\$ 6,787			
97040	28	\$ 1,487	18	\$ 6,659	31	\$ 19,264			
97041	1	\$ 83	1	\$ 244					
97050	1	\$ 137	2	\$ 358	4	\$ 3,652			
97065	16	\$ 833	5	\$ 608	16	\$ 22,993			
97102	20	\$ 1,491	9	\$ 1,839	7	\$ 4,988			
97103	382	\$ 24,170	271	\$ 47,742	410	\$ 342,262			
97110	86	\$ 3,325	37	\$ 4,857	54	\$ 32,878			
97121	47	\$ 2,292	23	\$ 3,263	42	\$ 39,222			
97138	454	\$ 24,143	207	\$ 30,041	389	\$ 279,419			
97145	5	\$ 300	2	\$ 165					
97146	219	\$ 13,342	153	\$ 24,001	210	\$ 132,071			
97201	56	\$ 1,949	36	\$ 2,532	113	\$ 45,419			
97204									
97205	116	\$ 3,623	52	\$ 3,355	132	\$ 38,935			
97209	7	\$ 195	36	\$ 1,969	32	\$ 8,632			
97211	869	\$ 43,332	428	\$ 56,331	905	\$ 636,606			
97212	703	\$ 34,784	327	\$ 36,739	493	\$ 246,588			
97213	661	\$ 28,810	319	\$ 40,052	559	\$ 339,956			
97215	44	\$ 2,285	14	\$ 1,691	29	\$ 15,839			
97216	152	\$ 8,486	79	\$ 9,940	175	\$ 141,775			
97217	316	\$ 14,588	156	\$ 16,825	389	\$ 268,831			
97218	342	\$ 22,505	201	\$ 31,377	429	\$ 341,652			
97220	855	\$ 47,028	580	\$ 76,794	1,154	\$ 875,907			
97227	166	\$ 6,522	197	\$ 11,410	204	\$ 90,561			
97230	19	\$ 929	39	\$ 3,192	47	\$ 33,269			
97232	208	\$ 7,136	158	\$ 13,691	375	\$ 128,861			
97233					1	\$ 204			
97304	7	\$ 544	5	\$ 1,120	1	\$ 815			
97306	6	\$ 569	5	\$ 1,161	4	\$ 2,275			
97317	32	\$ 2,835	18	\$ 7,161	19	\$ 20,843			
97321	576	\$ 36,125	320	\$ 53,710	521	\$ 367,249			
97322	1,149	\$ 65,465	633	\$ 90,304	977	\$ 680,287			
97325	188	\$ 13,627	143	\$ 23,988	195	\$ 191,523			
97327	51	\$ 3,281	36	\$ 5,949	53	\$ 56,509			
97329	3	\$ 243	3	\$ 891	5	\$ 5,730			
97330	583	\$ 28,564	345	\$ 47,099	547	\$ 356,794			
97333	582	\$ 30,887	337	\$ 41,473	451	\$ 245,774			
97335			7	\$ 580	9	\$ 8,144			
97336	6	\$ 317	2	\$ 831	2	\$ 617			
97338	544	\$ 32,533	341	\$ 63,529	500	\$ 445,381			
97344	28	\$ 2,237	20	\$ 5,868	30	\$ 41,972			
97345	14	\$ 615	9	\$ 1,809	17	\$ 13,760			
97346	16	\$ 1,246	17	\$ 2,982	24	\$ 21,808			
97347					1	\$ 334			
97348	22	\$ 1,198	20	\$ 4,418	26	\$ 45,545			
97351	287	\$ 18,411	187	\$ 27,298	343	\$ 262,309			
97352	115	\$ 8,242	119	\$ 19,140	171	\$ 140,687			
97355	737	\$ 46,939	429	\$ 71,946	699	\$ 618,687			
97358	54	\$ 3,690	29	\$ 5,463	55	\$ 57,154			
97360	72	\$ 6,248	49	\$ 10,203	61	\$ 78,546			
97361	4	\$ 449	8	\$ 4,353	8	\$ 4,741			
97364	22	\$ 904	11	\$ 1,614	13	\$ 9,124			
97367	430	\$ 21,634	242	\$ 33,966	395	\$ 244,530			
97368	124	\$ 9,577	69	\$ 17,741	119	\$ 107,104			
97370	145	\$ 7,720	100	\$ 14,052	133	\$ 89,617			
97371	13	\$ 970	9	\$ 2,045	14	\$ 17,129			
97374	74	\$ 5,833	51	\$ 11,089	84	\$ 97,108			
97377	20	\$ 1,468	13	\$ 2,323	11	\$ 11,584			
97383	272	\$ 18,079	159	\$ 25,929	279	\$ 237,516			
97384	7	\$ 238	1	\$ 60	3	\$ 1,693			
97385	76	\$ 3,306	39	\$ 5,970	37	\$ 24,425			
97386	427	\$ 32,535	272	\$ 52,220	491	\$ 493,590			
97388	29	\$ 1,237	26	\$ 3,462	15	\$ 12,028			
97389	49	\$ 3,045	23	\$ 4,057	36	\$ 38,602			
97392	25	\$ 2,296	27	\$ 3,624	38	\$ 51,117			
97405	2	\$ 271	2	\$ 467	3	\$ 799			
97408	27	\$ 2,011	7	\$ 1,118	23	\$ 16,061			
97410	7	\$ 322	33	\$ 6,383	32	\$ 38,924			
97411	41	\$ 5,202	27	\$ 6,940	19	\$ 27,963			
97414	5	\$ 287	3	\$ 894	3	\$ 2,494			
97417	58	\$ 3,229	28	\$ 6,678	88	\$ 94,541			
97420	799	\$ 63,594	593	\$ 122,321	866	\$ 827,909			
97423	209	\$ 13,408	155	\$ 27,671	229	\$ 194,210			
97424	260	\$ 16,248	150	\$ 25,357	252	\$ 173,701			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JUNE	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97426	93	\$ 5,544	93	\$ 12,243	116	\$ 78,479			
97429	13	\$ 976	13	\$ 1,780	19	\$ 18,624			
97432	10	\$ 924	9	\$ 1,810	11	\$ 13,870			
97442	43	\$ 3,698	58	\$ 14,985	79	\$ 82,523			
97443	70	\$ 7,300	38	\$ 8,781	53	\$ 59,062			
97446	115	\$ 7,365	67	\$ 11,102	108	\$ 82,421			
97447	25	\$ 1,539	7	\$ 970	32	\$ 24,833			
97448	164	\$ 10,085	112	\$ 16,048	125	\$ 93,405			
97456	56	\$ 3,987	33	\$ 5,201	57	\$ 55,067			
97457	285	\$ 18,689	173	\$ 30,557	345	\$ 333,190			
97458	118	\$ 9,233	63	\$ 10,416	131	\$ 114,622			
97459	301	\$ 22,575	168	\$ 34,852	280	\$ 255,384			
97462	48	\$ 2,888	28	\$ 4,305	56	\$ 60,951			
97466	39	\$ 2,299	22	\$ 4,232	46	\$ 36,172			
97469	68	\$ 4,392	35	\$ 7,213	94	\$ 89,024			
97470	681	\$ 40,339	386	\$ 58,326	886	\$ 753,857			
97471	620	\$ 38,251	339	\$ 60,852	580	\$ 546,801			
97479	274	\$ 14,892	193	\$ 28,705	325	\$ 303,156			
97484	3	\$ 320	3	\$ 589	14	\$ 10,782			
97486			1	\$ 209	3	\$ 3,041			
97494	1	\$ 101	1	\$ 160					
97495	45	\$ 2,127	26	\$ 3,887	42	\$ 28,333			
97496	147	\$ 9,561	86	\$ 15,522	228	\$ 202,152			
97497	51	\$ 5,198	36	\$ 16,791	58	\$ 114,352			
97501	1,006	\$ 62,200	579	\$ 92,414	1,358	\$ 1,288,042			
97502	607	\$ 45,977	331	\$ 64,357	729	\$ 785,920			
97503	416	\$ 31,962	185	\$ 34,824	435	\$ 427,206			
97504	713	\$ 44,931	681	\$ 97,386	1,096	\$ 1,024,822			
97520	107	\$ 11,232	59	\$ 18,209	121	\$ 164,843			
97522	20	\$ 1,363	10	\$ 1,758	31	\$ 33,886			
97523	258	\$ 36,568	153	\$ 46,565	332	\$ 570,992			
97524	502	\$ 42,231	233	\$ 47,894	459	\$ 485,435			
97525	164	\$ 14,594	95	\$ 22,087	192	\$ 273,828			
97526	960	\$ 77,097	540	\$ 98,685	947	\$ 1,116,020			
97527	864	\$ 71,923	497	\$ 106,794	1,050	\$ 1,320,873			
97530	190	\$ 15,917	139	\$ 34,334	187	\$ 308,536			
97531	37	\$ 3,875	13	\$ 4,373	52	\$ 103,930			
97532	116	\$ 9,575	49	\$ 12,822	105	\$ 143,095			
97534	27	\$ 3,544	18	\$ 5,760	47	\$ 84,310			
97535	100	\$ 5,124	48	\$ 7,755	98	\$ 87,623			
97536	52	\$ 4,437	26	\$ 5,353	63	\$ 66,842			
97537	232	\$ 20,136	146	\$ 37,901	228	\$ 255,031			
97538	110	\$ 14,813	31	\$ 10,620	122	\$ 211,739			
97539	145	\$ 10,535	74	\$ 13,035	143	\$ 136,105			
97540	164	\$ 11,076	83	\$ 14,427	152	\$ 146,940			
97541	76	\$ 8,282	36	\$ 9,015	78	\$ 127,322			
97543	28	\$ 3,766	13	\$ 3,926	31	\$ 54,132			
97544	97	\$ 12,242	38	\$ 14,167	87	\$ 150,303			
97601	666	\$ 41,068	411	\$ 62,890	819	\$ 697,060			
97603	895	\$ 54,439	532	\$ 87,582	883	\$ 762,137			
97604	31	\$ 2,691	1	\$ 103					
97621	10	\$ 493	9	\$ 3,788	15	\$ 20,800			
97622	25	\$ 2,177	8	\$ 2,110	32	\$ 29,092			
97623	75	\$ 6,921	52	\$ 11,953	100	\$ 125,581			
97624	166	\$ 12,593	98	\$ 18,209	153	\$ 143,702			
97625	12	\$ 893	2	\$ 422	3	\$ 2,259			
97626	5	\$ 182	7	\$ 811	3	\$ 13,486			
97627	51	\$ 3,716	38	\$ 9,534	32	\$ 41,015			
97630	97	\$ 6,940	73	\$ 14,091	167	\$ 163,563			
97632	48	\$ 3,594	27	\$ 4,192	34	\$ 32,333			
97633	37	\$ 2,215	28	\$ 4,455	48	\$ 46,372			
97634	6	\$ 380	3	\$ 391	6	\$ 4,051			
97635	3	\$ 54	2	\$ 364	2	\$ 2,384			
97639	26	\$ 3,088	23	\$ 4,733	40	\$ 54,585			
97701	878	\$ 50,014	433	\$ 62,520	735	\$ 522,348			
97702	884	\$ 60,479	527	\$ 93,552	760	\$ 644,853			
97703	368	\$ 25,103	247	\$ 39,025	348	\$ 269,733			
97731	3	\$ 79	2	\$ 68	2	\$ 448			
97734	75	\$ 5,913	62	\$ 12,443	73	\$ 81,371			
97741	336	\$ 21,255	210	\$ 40,320	381	\$ 365,349			
97753	11	\$ 1,441	10	\$ 2,010	18	\$ 19,861			
97754	505	\$ 33,483	306	\$ 54,947	441	\$ 369,927			
97756	801	\$ 49,140	409	\$ 66,103	708	\$ 540,869			
97760	216	\$ 16,800	161	\$ 32,263	173	\$ 168,960			
97761	89	\$ 6,842	80	\$ 14,639	194	\$ 218,747			
97801	546	\$ 32,090	294	\$ 44,403	633	\$ 481,881			
97810	11	\$ 1,281	11	\$ 2,335	14	\$ 14,568			
97812	38	\$ 2,555	15	\$ 2,818	36	\$ 29,071			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

JUNE	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97813	30	\$ 1,900	23	\$ 3,283	39	\$ 40,651			
97818	1	\$ 62			5	\$ 5,719			
97826	17	\$ 1,377	9	\$ 1,859	25	\$ 27,675			
97828	81	\$ 7,079	72	\$ 15,410	76	\$ 69,501			
97835	10	\$ 1,025	2	\$ 196	11	\$ 14,070			
97838	19	\$ 1,683	5	\$ 829	11	\$ 10,846			
97842	4	\$ 90	2	\$ 610	3	\$ 129			
97846	81	\$ 5,180	45	\$ 8,814	51	\$ 33,891			
97857	13	\$ 1,063	5	\$ 588	9	\$ 4,536			
97862	69	\$ 5,064	41	\$ 9,287	87	\$ 112,694			
97868	21	\$ 1,571	52	\$ 6,949	61	\$ 55,845			
97875	25	\$ 1,828	46	\$ 5,701	60	\$ 70,665			
97882	156	\$ 9,994	89	\$ 11,866	209	\$ 138,852			
97885	27	\$ 1,723	24	\$ 3,378	40	\$ 47,449			
97886	19	\$ 1,152	14	\$ 2,540	37	\$ 36,095			
97058			1	\$ 205					
97301	1	\$ 64							
97636	1	\$ 33							

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

JUNE	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	1	\$ 30	1	\$ 71					
97031	32	\$ 2,562	10	\$ 1,457	13	\$ 13,754			
97033									
97039	4	\$ 212	1	\$ 127	2	\$ 687			
97040	1	\$ 180	1	\$ 66					
97041									
97050	1	\$ 18							
97065	3	\$ 138							
97102	2	\$ 112							
97103	26	\$ 1,901	9	\$ 619	27	\$ 21,200			
97110	8	\$ 750	3	\$ 291	6	\$ 4,267			
97121	2	\$ 223	1	\$ 80	2	\$ 3,360			
97138	45	\$ 2,866	8	\$ 898	33	\$ 45,127			
97145									
97146	16	\$ 2,349	9	\$ 1,544	7	\$ 4,587			
97201	5	\$ 172	2	\$ 3,671	2	\$ 1,273			
97204					1	\$ 905			
97205	2	\$ 138	4	\$ 1,572	5	\$ 3,141			
97209					2	\$ 954			
97211	59	\$ 7,664	7	\$ 2,938	47	\$ 62,983			
97212	16	\$ 2,633	7	\$ 797	10	\$ 11,239			
97213	33	\$ 4,145	10	\$ 2,000	23	\$ 49,864			
97215	5	\$ 391							
97216	9	\$ 1,835	3	\$ 238	8	\$ 6,268			
97217	21	\$ 2,944	7	\$ 2,034	16	\$ 32,184			
97218	15	\$ 751	4	\$ 407	20	\$ 25,033			
97220	67	\$ 8,327	22	\$ 3,153	59	\$ 97,221			
97227	13	\$ 1,585	5	\$ 1,040	19	\$ 29,470			
97230	1	\$ 22			1	\$ 834			
97232	20	\$ 1,495	6	\$ 1,213	7	\$ 9,913			
97233									
97304	3	\$ 156							
97306	2	\$ 362							
97317	3	\$ 288			1	\$ 719			
97321	46	\$ 3,986	7	\$ 1,531	24	\$ 35,409			
97322	32	\$ 3,762	20	\$ 5,765	23	\$ 34,074			
97325	14	\$ 1,624	1	\$ 29	3	\$ 1,431			
97327	4	\$ 428	2	\$ 202	5	\$ 4,010			
97329			1	\$ 191					
97330	14	\$ 2,515	8	\$ 1,307	13	\$ 25,396			
97333	39	\$ 2,325	4	\$ 505	22	\$ 30,014			
97335			1	\$ 29					
97336									
97338	20	\$ 2,152	5	\$ 1,376	7	\$ 7,427			
97344									
97345	1	\$ 18							
97346	8	\$ 455	2	\$ 144	5	\$ 3,104			
97347									
97348			1	\$ 518	1	\$ 468			
97351	32	\$ 2,631	2	\$ 205	12	\$ 8,394			
97352	6	\$ 772	3	\$ 547	8	\$ 10,332			
97355	39	\$ 2,647	10	\$ 1,200	17	\$ 10,333			
97358	7	\$ 279	1	\$ 296	3	\$ 2,703			
97360	11	\$ 649	3	\$ 385					
97361	2	\$ 45	1	\$ 96					
97364									
97367	32	\$ 4,742	16	\$ 3,757	15	\$ 20,916			
97368	10	\$ 2,340	4	\$ 874	4	\$ 884			
97370	10	\$ 366	3	\$ 550	5	\$ 1,357			
97371	3	\$ 187	1	\$ 88	2	\$ 450			
97374	5	\$ 603			4	\$ 1,738			
97377					3	\$ 3,623			
97383	12	\$ 867	3	\$ 218	5	\$ 6,878			
97384	2	\$ 110			1	\$ 2,045			
97385	1	\$ 47	1	\$ 73	3	\$ 1,212			
97386	22	\$ 2,571	9	\$ 871	10	\$ 18,186			
97388			1	\$ 35					
97389									
97392	2	\$ 98	1	\$ 7					
97405	1	\$ 123			2	\$ 6,940			
97408					1	\$ 108			
97410			1	\$ 302	4	\$ 16,022			
97411	4	\$ 867							
97414	2	\$ 93	1	\$ 292	1	\$ 300			
97417	4	\$ 1,095	1	\$ 96	3	\$ 1,650			
97420	28	\$ 3,556	14	\$ 3,516	37	\$ 39,773			
97423	13	\$ 1,690	3	\$ 245	7	\$ 8,658			
97424	12	\$ 548	4	\$ 559	5	\$ 9,207			



COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JUNE	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97426	5	\$ 353	5	\$ 1,121	4	\$ 687			
97429	1	\$ 102	2	\$ 589					
97432	1	\$ 154			1	\$ 247			
97442	1	\$ 312			10	\$ 14,007			
97443	5	\$ 74	1	\$ 38	3	\$ 1,393			
97446					3	\$ 625			
97447	1	\$ 10			3	\$ 3,878			
97448	13	\$ 458	3	\$ 817	4	\$ 8,133			
97456	3	\$ 311	2	\$ 58	2	\$ 4,092			
97457	12	\$ 980	3	\$ 460	13	\$ 15,981			
97458	10	\$ 778			6	\$ 3,402			
97459	4	\$ 395	3	\$ 632	8	\$ 5,644			
97462	5	\$ 216	2	\$ 1,130	1	\$ 855			
97466	2	\$ 94							
97469	3	\$ 362	2	\$ 341	2	\$ 634			
97470	73	\$ 6,407	19	\$ 3,081	47	\$ 61,568			
97471	29	\$ 3,105	8	\$ 1,605	12	\$ 22,023			
97479	19	\$ 1,969	11	\$ 1,362	19	\$ 22,722			
97484	1	\$ 24	2	\$ 132	7	\$ 7,842			
97486									
97494	1	\$ 136							
97495									
97496	4	\$ 128	3	\$ 247	9	\$ 3,800			
97497	1	\$ 12	1	\$ 381	12	\$ 18,098			
97501	64	\$ 8,648	17	\$ 3,650	70	\$ 103,977			
97502	43	\$ 6,256	15	\$ 3,927	34	\$ 36,662			
97503	33	\$ 4,676	6	\$ 3,612	13	\$ 13,954			
97504	32	\$ 5,121	17	\$ 1,346	19	\$ 16,383			
97520	23	\$ 4,675	1	\$ 58	8	\$ 7,677			
97522					1	\$ 101			
97523	49	\$ 7,084	11	\$ 3,316	20	\$ 32,227			
97524	31	\$ 3,327	7	\$ 2,362	22	\$ 28,201			
97525	7	\$ 833	2	\$ 566	7	\$ 25,761			
97526	57	\$ 4,753	15	\$ 6,800	56	\$ 65,914			
97527	39	\$ 4,356	15	\$ 4,567	35	\$ 47,425			
97530	16	\$ 1,613	9	\$ 1,256	17	\$ 26,007			
97531	6	\$ 759			1	\$ 624			
97532	12	\$ 1,675	4	\$ 511	6	\$ 4,320			
97534	5	\$ 859	1	\$ 416					
97535	8	\$ 658	3	\$ 393	3	\$ 3,621			
97536	1	\$ 32	1	\$ 111	1	\$ 3,203			
97537	6	\$ 261	2	\$ 1,352	18	\$ 37,804			
97538	8	\$ 525	4	\$ 1,587	11	\$ 16,172			
97539	6	\$ 770	3	\$ 230	7	\$ 10,001			
97540	4	\$ 181	1	\$ 793	4	\$ 6,899			
97541	4	\$ 210	2	\$ 113	2	\$ 3,218			
97543	3	\$ 903			1	\$ 758			
97544	10	\$ 1,263	2	\$ 297	7	\$ 13,814			
97601	40	\$ 4,226	14	\$ 1,744	35	\$ 58,521			
97603	47	\$ 4,962	19	\$ 3,316	61	\$ 118,309			
97604	14	\$ 2,092			1	\$ 70			
97621	3	\$ 143			3	\$ 2,166			
97622	5	\$ 253			1	\$ 2,996			
97623	20	\$ 1,564	5	\$ 362	6	\$ 2,819			
97624	20	\$ 1,539	3	\$ 447	8	\$ 12,632			
97625	1	\$ 3	1	\$ 46	1	\$ 1,438			
97626	1	\$ 18							
97627	4	\$ 424	1	\$ 107	1	\$ 589			
97630	8	\$ 1,428	5	\$ 1,153	15	\$ 33,593			
97632	9	\$ 203	5	\$ 518	5	\$ 1,222			
97633	4	\$ 259	2	\$ 221	4	\$ 9,020			
97634	3	\$ 110							
97635									
97639			1	\$ 250	1	\$ 351			
97701	75	\$ 8,234	12	\$ 2,653	20	\$ 47,741			
97702	44	\$ 5,311	8	\$ 1,463	28	\$ 39,426			
97703	58	\$ 5,756	10	\$ 1,714	10	\$ 15,077			
97731									
97734	3	\$ 64			2	\$ 1,754			
97741	29	\$ 3,386	5	\$ 647	13	\$ 11,389			
97753	1	\$ 129	3	\$ 763	2	\$ 5,001			
97754	43	\$ 4,106	11	\$ 1,871	17	\$ 15,350			
97756	38	\$ 2,679	10	\$ 2,124	44	\$ 34,828			
97760	12	\$ 1,996	4	\$ 539	2	\$ 1,127			
97761	2	\$ 42	2	\$ 339	5	\$ 11,770			
97801	48	\$ 2,842	11	\$ 3,365	31	\$ 33,295			
97810									
97812	3	\$ 190			1	\$ 250			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

JUNE	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
TOTAL	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97813	1	\$ 19	3	\$ 693	1	\$ 2,033			
97818									
97826					1	\$ 115			
97828	6	\$ 333	7	\$ 1,505	6	\$ 2,131			
97835	1	\$ 376			1	\$ 3,227			
97838	3	\$ 102							
97842	3	\$ 178			1	\$ 694			
97846	20	\$ 1,476	4	\$ 166	7	\$ 2,022			
97857	5	\$ 124			1	\$ 90			
97862	12	\$ 2,231	2	\$ 97	7	\$ 5,238			
97868					4	\$ 2,074			
97875	3	\$ 116	2	\$ 111	1	\$ 127			
97882	11	\$ 1,553	4	\$ 1,136	4	\$ 2,124			
97885	3	\$ 213	3	\$ 206					
97886					1	\$ 245			
97058									
97301									
97636									

Disconnection Communications			
	April	May	June
Customer Class	# of Customers	# of Customers	# of Customers
PDN	1,793	3,630	3,060
FNL	534	2,040	1,777
FFN	0	1,021	1,125
<b>Total</b>	<b>2,327</b>	<b>6,691</b>	<b>5,962</b>

	April	May	June
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	81	95
Industrial	0	2	1
Irrigation	0	0	0
Lighting	0	0	0
Residential	0	0	0
<b>Total</b>	<b>0</b>	<b>83</b>	<b>96</b>





	April	May	June
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	26	41
Industrial	0	0	0
Irrigation	0	0	0
Lighting	0	0	0
Residential	0	0	0
<b>Total</b>	<b>0</b>	<b>26</b>	<b>41</b>







	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Extended Payment Grant	\$770,412	\$1,871,700	30%	\$4,998,819	2247	17%	\$343
Instant Grant	\$4,195,087	\$4,356,306	70%	\$7,222,525	10681	83%	\$393
<b>Total</b>	<b>\$4,965,499</b>	<b>\$6,228,006</b>	<b>100%</b>	<b>\$12,221,344</b>	<b>12,928</b>	<b>100%</b>	<b>\$384</b>

Total Program Funds	\$12,681,000
Total Committed Funds	\$6,228,006
Available Funds	<b>\$6,452,994</b>

<b>PacifiCorp</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435
Small Commercial Disconnects	15	21	34	66	43	103	131
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%

<b>Oregon</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550
Small Commercial Disconnects	0	0	0	0	0	82	96
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%