



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

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Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

February 22, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for January 2022**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of January 2022.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Shelley McCoy
Director, Regulations

Enclosures

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
January 2022**

January - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56912	1359	5051	52	543953	607327
97016	7				13	20
97029	30		3		111	144
97031	1010	12	41	3	6495	7561
97033	7				17	24
97039	59	1	4		198	262
97040	58	1	22		511	592
97041	2				19	21
97050	40		6	2	92	140
97058	3				29	32
97065	55		5	1	233	294
97102	25		1		444	470
97103	1056	34	3		7898	8991
97110	243	3			1905	2151
97121	57	1			715	773
97138	864	11			6846	7721
97145	4				46	50
97146	419	15	5		3677	4116
97201	131				2455	2586
97203	1	1				2
97204	44				1	45
97205	357				2219	2576
97207	1					1
97209	68				95	163
97211	1101	19	1		15172	16293
97212	466				12083	12549
97213	666	6			11160	11832
97214	2					2
97215	59				623	682
97216	206	2			2331	2539
97217	481	9			5930	6420
97218	664	17			6312	6993
97219	1					1
97220	1389	32			13092	14513
97222	1					1
97223	1					1

January - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56912	1359	5051	52	543953	607327
97227	495	16			3011	3522
97230	50				439	489
97232	534	3			4568	5105
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	23				137	160
97306	11		4		82	97
97308	2					2
97317	30		2		383	415
97321	1252	48	105	1	12471	13877
97322	905	37	30		14551	15523
97325	181	9	63		2619	2872
97327	114	3	16		1111	1244
97329	7				72	79
97330	1053	15	24		15677	16769
97331	4					4
97333	748	29	62	1	10931	11771
97335	12				72	84
97336	8				45	53
97338	680	7	15		9227	9929
97344	37		1		436	474
97345	19	1			168	188
97346	104				308	412
97347	7				5	12
97348	101	1	19		535	656
97351	427	6	53		4387	4873
97352	203	8	74		2153	2438
97355	905	17	84		9801	10807
97358	115	19	2		812	948

January - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56912	1359	5051	52	543953	607327
97360	92	1			922	1015
97361	33		6		105	144
97364	8				329	337
97365					1	1
97367	779	8		1	7489	8277
97368	138				1771	1909
97369					1	1
97370	213	10	5	1	2528	2757
97371	95	2	13		205	315
97373	1					1
97374	160	4	74		1412	1650
97377	80	2	9		316	407
97383	383	13	29		3918	4343
97384	16	1			49	66
97385	98		6	1	1276	1381
97386	470	13	23		5786	6292
97388	70			1	1149	1220
97389	149	3	11		668	831
97392	49		38		550	637
97401	1					1
97405	42	6			29	77
97408	79	1	2		469	551
97410	64	1	15		367	447
97411	42	1	27		522	592
97414	17	2	10		80	109
97417	160		20	2	1025	1207
97420	1273	58	12		12194	13537
97423	311	6	19		2712	3048
97424	424	12	1		3661	4098
97426	161	6			1393	1560
97429	36		18		334	388
97432	21	1	4		169	195
97442	147	4	23		948	1122
97443	113	1	20		937	1071
97446	143	9	24		1600	1776

January - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56912	1359	5051	52	543953	607327
97447	67				314	381
97448	257	14	9		1973	2253
97456	99	1	29		795	924
97457	388	17	86	1	4428	4920
97458	199	12	21		1531	1763
97459	546	9	1		4782	5338
97462	78	1	8		610	697
97466	46	4	7		416	473
97469	128	9	17		1112	1266
97470	1541	40	66	1	9304	10952
97471	865	14	78		10773	11730
97475					1	1
97476					4	4
97479	386	8		1	3648	4043
97484	35	1	5		119	160
97486	12	1	11		27	51
97494	11	2			25	38
97495	34		1		774	809
97496	214	2	16		2930	3162
97497	94	1	8		570	673
97501	2131	47	126	2	18621	20927
97502	1218	34	103	1	11942	13298
97503	435	64	40		4330	4869
97504	1962	18	31	1	20967	22979
97520	341	4	55	2	1826	2228
97522	39	1	2		248	290
97523	420	11	44		2855	3330
97524	512	16	97	3	6503	7131
97525	200	3	31		2292	2526
97526	1876	51	45	1	16021	17994
97527	1123	20	147		15436	16726
97530	436	4	97	1	3694	4232
97531	40	2	7		278	327
97532	162	4	7		1126	1299
97534	33	2	1		308	344

January - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56912	1359	5051	52	543953	607327
97535	236	3	1		1899	2139
97536	71	1	1		541	614
97537	280	5	50		3385	3720
97538	114	2	19		908	1043
97539	167	1	3		1674	1845
97540	260	1	34		3191	3486
97541	59		17		687	763
97543	38		4		329	371
97544	127		41		946	1114
97601	1263	28	162	3	11091	12547
97603	1525	35	372	2	13649	15583
97604	5				17	22
97621	44	1	33		151	229
97622	62	2	23		268	355
97623	182	2	144		1031	1359
97624	232	3	66		1834	2135
97625	28		18		81	127
97626	40	1	8		96	145
97627	72	1	18		524	615
97630	322	16	9	1	1772	2120
97632	163	3	131		555	852
97633	164	1	98		594	857
97634	18		10		106	134
97635	8		2		57	67
97636					1	1
97637	1					1
97639	37		31		292	360
97701	1896	48	67	1	14595	16607
97702	1843	32	7	2	19131	21015
97703	1489	6	112		13217	14824
97707	1					1
97731	36				106	142
97734	135	15	92		1274	1516
97741	597	24	92	2	4481	5196
97753	57		47		385	489

January - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56912	1359	5051	52	543953	607327
97754	961	31	279	1	7439	8711
97756	1502	56	74		13611	15243
97760	198	1	51		3251	3501
97761	127	7	2	1	762	899
97801	1169	17	77	8	8530	9801
97810	47	1	8		218	274
97812	121	1	5	2	367	496
97813	91	1	2		584	678
97818	44	2	39		33	118
97826	48	1	5		297	351
97828	332	8	56		1533	1929
97835	44		1		141	186
97838	69	4	31		233	337
97842	31		15		135	181
97846	307	7	64		1403	1781
97857	38	1	16		275	330
97862	222	2	263		1083	1570
97868	106	1	52		860	1019
97875	83	3	18		902	1006
97882	189	11	4		2153	2357
97885	135	4	18		692	849
97886	45	4	5	1	344	399

January - 2022	RES	GRAND TOTAL
TOTALS	4	4
97459	1	1
97469	1	1
97527	1	1
97630	1	1

January - 2022	
Revenue Class Cd	Count of Customer Id
COM	700
IND	16
IRG	38
RES	22301
Total	23055

January - 2022	
Revenue Class Cd	Count of Customer Id
COM	170
IND	2
IRG	3
RES	5200
Total	5375

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January - 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,543	\$ 3,334,109	13,506	\$ 2,649,001	28,883	\$ 24,722,399	76,932	\$ 30,705,510	\$ 399
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	3	\$ 466	2	\$ 947	10	\$ 25,032			
97031	333	\$ 32,388	119	\$ 20,817	202	\$ 135,910			
97033			2	\$ 708	1	\$ 75			
97039	13	\$ 1,739	2	\$ 373	6	\$ 5,611			
97040	41	\$ 4,953	15	\$ 2,821	17	\$ 9,633			
97041	1	\$ 142			1	\$ 280			
97050	12	\$ 859			2	\$ 2,485			
97058									
97065	14	\$ 1,697	3	\$ 543	12	\$ 26,873			
97102	22	\$ 3,244	3	\$ 1,021	5	\$ 2,435			
97103	306	\$ 25,995	138	\$ 21,350	307	\$ 262,332			
97110	89	\$ 6,506	20	\$ 2,328	39	\$ 22,483			
97121	45	\$ 4,175	20	\$ 3,278	38	\$ 24,188			
97138	467	\$ 39,288	155	\$ 26,762	322	\$ 207,198			
97145	3	\$ 539	1	\$ 122					
97146	204	\$ 19,625	81	\$ 12,539	135	\$ 80,585			
97201	323	\$ 5,108	33	\$ 3,196	116	\$ 41,768			
97204									
97205	81	\$ 2,758	56	\$ 4,000	161	\$ 42,007			
97209	6	\$ 232	4	\$ 318	17	\$ 3,811			
97211	959	\$ 70,362	318	\$ 55,341	773	\$ 527,212			
97212	654	\$ 46,340	238	\$ 32,323	492	\$ 227,236			
97213	423	\$ 28,115	273	\$ 38,178	451	\$ 247,731			
97215	37	\$ 2,400	16	\$ 2,088	23	\$ 9,089			
97216	30	\$ 2,563	123	\$ 10,371	213	\$ 122,969			
97217	367	\$ 23,415	81	\$ 13,853	429	\$ 240,492			
97218	356	\$ 27,962	95	\$ 14,905	383	\$ 277,815			
97220	846	\$ 70,733	504	\$ 85,132	1,006	\$ 732,905			
97227	206	\$ 13,009	89	\$ 8,773	242	\$ 99,736			
97230	23	\$ 1,647	22	\$ 2,479	48	\$ 28,300			
97232	186	\$ 10,755	122	\$ 10,708	444	\$ 123,005			
97301	1	\$ 99							
97302	1	\$ 267			1	\$ 1,002			
97304	12	\$ 1,879	2	\$ 271	2	\$ 775			
97306	11	\$ 2,159	1	\$ 331	1	\$ 740			
97308									
97317	28	\$ 3,320	11	\$ 3,399	16	\$ 22,925			
97321	643	\$ 54,445	218	\$ 35,313	455	\$ 289,695			
97322	1,353	\$ 112,276	498	\$ 92,065	869	\$ 607,529			
97325	235	\$ 28,100	109	\$ 23,864	165	\$ 161,400			
97327	58	\$ 6,453	21	\$ 5,457	29	\$ 28,881			
97329	5	\$ 563	3	\$ 596	4	\$ 6,853			
97330	910	\$ 65,915	208	\$ 28,634	463	\$ 240,041			
97333	577	\$ 46,757	230	\$ 36,797	367	\$ 209,532			
97335	1	\$ 12	2	\$ 120	5	\$ 2,733			
97336	5	\$ 356	1	\$ 491	2	\$ 542			
97338	634	\$ 54,096	205	\$ 42,498	402	\$ 337,122			
97344	34	\$ 3,998	3	\$ 560	28	\$ 33,866			
97345	16	\$ 2,462	6	\$ 2,523	15	\$ 11,788			
97346	35	\$ 5,357	11	\$ 1,806	11	\$ 13,121			
97348	17	\$ 1,461	11	\$ 983	32	\$ 37,079			
97351	274	\$ 27,745	181	\$ 32,773	273	\$ 227,917			
97352	29	\$ 2,753	82	\$ 8,739	142	\$ 110,635			
97355	746	\$ 73,642	352	\$ 69,844	558	\$ 527,508			
97358	68	\$ 5,770	20	\$ 3,791	41	\$ 39,587			
97360	85	\$ 7,728	28	\$ 6,250	54	\$ 71,075			
97361	9	\$ 3,137	4	\$ 844	2	\$ 702			
97364	18	\$ 1,566	1	\$ 192	11	\$ 9,045			
97367	480	\$ 40,760	166	\$ 28,396	289	\$ 165,643			
97368	124	\$ 11,222	25	\$ 6,125	87	\$ 69,957			
97370	177	\$ 15,373	60	\$ 12,434	84	\$ 58,076			
97371	8	\$ 1,157	5	\$ 1,107	8	\$ 14,280			
97374	76	\$ 8,136	13	\$ 2,611	64	\$ 64,900			
97377	16	\$ 1,777	10	\$ 2,109	5	\$ 7,626			
97383	293	\$ 24,662	116	\$ 22,534	259	\$ 202,513			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January - 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,543	\$ 3,334,109	13,506	\$ 2,649,001	28,883	\$ 24,722,399	76,932	\$ 30,705,510	\$ 399
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97384	5	\$ 182	2	\$ 190	2	\$ 636			
97385	90	\$ 7,318	28	\$ 5,147	34	\$ 22,772			
97386	462	\$ 48,852	172	\$ 37,432	381	\$ 397,353			
97388	3	\$ 159	25	\$ 1,963	18	\$ 11,725			
97389	47	\$ 4,291	21	\$ 4,886	27	\$ 35,713			
97392	9	\$ 918	24	\$ 2,850	28	\$ 35,543			
97405			1	\$ 73					
97408	11	\$ 846	7	\$ 542	14	\$ 9,410			
97410	1	\$ 272	18	\$ 2,183	31	\$ 32,185			
97411	31	\$ 3,216	15	\$ 3,255	22	\$ 27,134			
97414	5	\$ 252	4	\$ 833	4	\$ 2,600			
97417	51	\$ 5,629	21	\$ 4,972	73	\$ 73,314			
97420	851	\$ 85,193	338	\$ 70,576	738	\$ 633,748			
97423	290	\$ 29,483	89	\$ 18,468	163	\$ 151,713			
97424	254	\$ 22,398	96	\$ 19,794	188	\$ 118,609			
97426	111	\$ 11,460	74	\$ 14,203	90	\$ 65,762			
97429	11	\$ 1,484	6	\$ 681	17	\$ 17,074			
97432	13	\$ 1,022			14	\$ 11,331			
97442	5	\$ 956	56	\$ 7,095	96	\$ 84,382			
97443	59	\$ 6,912	25	\$ 6,248	49	\$ 51,633			
97446	102	\$ 7,896	38	\$ 6,650	98	\$ 75,538			
97447	23	\$ 1,843	19	\$ 3,269	23	\$ 19,633			
97448	192	\$ 18,559	65	\$ 12,102	113	\$ 71,436			
97456	27	\$ 3,482	26	\$ 4,008	43	\$ 30,374			
97457	331	\$ 33,876	105	\$ 22,159	295	\$ 296,052			
97458	151	\$ 15,584	53	\$ 12,490	114	\$ 95,892			
97459	189	\$ 17,506	81	\$ 14,588	263	\$ 189,496			
97462	65	\$ 7,385	23	\$ 5,111	34	\$ 47,377			
97466	61	\$ 5,706	22	\$ 5,198	34	\$ 22,520			
97469	78	\$ 7,847	38	\$ 8,610	77	\$ 73,447			
97470	873	\$ 85,050	280	\$ 54,351	646	\$ 569,967			
97471	439	\$ 45,648	266	\$ 37,566	596	\$ 474,959			
97476	1	\$ 28							
97479	384	\$ 36,516	137	\$ 31,072	286	\$ 249,112			
97484	5	\$ 300	2	\$ 152	18	\$ 15,390			
97486	1	\$ 28	2	\$ 545					
97494			1	\$ 210	1	\$ 39			
97495	67	\$ 5,266	14	\$ 3,244	42	\$ 20,133			
97496	166	\$ 15,732	18	\$ 5,279	230	\$ 169,107			
97497	5	\$ 916	35	\$ 4,853	58	\$ 66,337			
97501	1,288	\$ 114,273	405	\$ 82,975	1,235	\$ 1,091,925			
97502	815	\$ 101,964	230	\$ 54,111	640	\$ 712,922			
97503	496	\$ 66,633	174	\$ 50,526	377	\$ 401,194			
97504	539	\$ 49,806	486	\$ 44,518	1,252	\$ 913,155			
97520	112	\$ 24,253	44	\$ 16,716	70	\$ 127,569			
97522	28	\$ 3,276	10	\$ 3,690	27	\$ 38,544			
97523	334	\$ 60,139	140	\$ 47,800	236	\$ 521,743			
97524	627	\$ 78,934	215	\$ 56,932	404	\$ 456,621			
97525	193	\$ 25,778	90	\$ 25,772	169	\$ 257,297			
97526	1,080	\$ 127,099	290	\$ 83,998	944	\$ 962,367			
97527	1,052	\$ 129,465	330	\$ 100,723	780	\$ 1,047,648			
97530	239	\$ 32,213	74	\$ 28,355	141	\$ 262,940			
97531	27	\$ 8,651	10	\$ 2,580	41	\$ 71,825			
97532	124	\$ 19,917	46	\$ 13,851	78	\$ 115,804			
97534	37	\$ 6,789	14	\$ 5,101	31	\$ 53,139			
97535	98	\$ 7,779	51	\$ 10,247	106	\$ 85,248			
97536	47	\$ 5,009	29	\$ 8,348	58	\$ 72,593			
97537	266	\$ 34,435	77	\$ 22,513	191	\$ 263,392			
97538	116	\$ 19,684	57	\$ 21,229	97	\$ 179,527			
97539	167	\$ 21,665	55	\$ 16,068	113	\$ 127,324			
97540	184	\$ 17,509	62	\$ 13,516	111	\$ 134,175			
97541	72	\$ 11,218	30	\$ 7,854	64	\$ 146,801			
97543	24	\$ 3,185	7	\$ 1,659	22	\$ 61,663			
97544	104	\$ 16,864	40	\$ 16,839	81	\$ 157,850			
97601	599	\$ 49,782	233	\$ 34,265	757	\$ 534,405			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January - 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
TOTAL	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97603	1,031	\$ 87,926	369	\$ 74,461	702	\$ 619,305			
97604	1	\$ 99							
97621	21	\$ 3,057	8	\$ 2,394	14	\$ 23,010			
97622	19	\$ 1,478	8	\$ 1,795	29	\$ 34,501			
97623	108	\$ 15,224	37	\$ 10,583	65	\$ 96,632			
97624	204	\$ 24,949	77	\$ 22,158	118	\$ 104,183			
97625	4	\$ 754	2	\$ 368	4	\$ 3,366			
97626	6	\$ 1,050	4	\$ 1,321	3	\$ 13,129			
97627	1	\$ 205	37	\$ 5,253	37	\$ 39,078			
97630	108	\$ 10,187	46	\$ 9,871	135	\$ 148,557			
97632	51	\$ 5,879	16	\$ 4,749	31	\$ 23,416			
97633	58	\$ 5,558	17	\$ 3,307	36	\$ 37,772			
97634	10	\$ 1,338	7	\$ 1,257	4	\$ 5,355			
97635	2	\$ 238	1	\$ 207	1	\$ 341			
97639	42	\$ 5,577	11	\$ 5,742	34	\$ 49,610			
97701	1,023	\$ 83,434	358	\$ 69,227	570	\$ 413,757			
97702	966	\$ 80,275	308	\$ 63,646	539	\$ 463,441			
97703	314	\$ 30,340	131	\$ 18,082	315	\$ 184,918			
97731	5	\$ 379	1	\$ 60	1	\$ 67			
97734	85	\$ 9,364	38	\$ 9,753	55	\$ 50,380			
97741	387	\$ 37,293	130	\$ 29,863	281	\$ 264,840			
97753	16	\$ 1,727	8	\$ 2,257	13	\$ 17,523			
97754	484	\$ 52,846	221	\$ 45,331	326	\$ 319,204			
97756	780	\$ 65,376	296	\$ 53,772	548	\$ 398,769			
97760	238	\$ 29,727	104	\$ 22,679	101	\$ 124,555			
97761	68	\$ 11,363	76	\$ 15,157	163	\$ 191,094			
97801	661	\$ 55,546	258	\$ 45,687	563	\$ 399,980			
97810	9	\$ 786	9	\$ 1,801	9	\$ 9,384			
97812	23	\$ 2,789	13	\$ 1,926	30	\$ 24,733			
97813	46	\$ 3,934	14	\$ 2,765	21	\$ 16,467			
97818			2	\$ 296	4	\$ 7,559			
97826	18	\$ 1,812	5	\$ 1,268	17	\$ 18,793			
97828	92	\$ 11,338	45	\$ 12,367	47	\$ 48,827			
97835	3	\$ 144	7	\$ 984	9	\$ 5,726			
97838	18	\$ 2,823	5	\$ 1,941	2	\$ 2,808			
97842	6	\$ 216							
97846	66	\$ 6,112	36	\$ 6,797	35	\$ 27,062			
97857	13	\$ 2,571	5	\$ 1,855	2	\$ 691			
97862	95	\$ 12,110	29	\$ 13,724	52	\$ 85,343			
97868	8	\$ 1,963	44	\$ 4,646	68	\$ 42,009			
97875	31	\$ 3,076	38	\$ 5,904	54	\$ 49,302			
97882	202	\$ 18,834	90	\$ 19,286	170	\$ 118,403			
97885	34	\$ 3,343	6	\$ 1,255	24	\$ 38,084			
97886	20	\$ 2,318	5	\$ 1,444	27	\$ 29,023			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January - 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,144	\$ 271,427	690	\$ 169,040	1,282	\$ 1,472,442	4,116	\$ 1,912,909	\$ 465
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	1	\$ 33							
97031	29	\$ 4,213	3	\$ 515	18	\$ 12,954			
97033									
97039	2	\$ 159			3	\$ 1,461			
97040	6	\$ 286	1	\$ 36	1	\$ 336			
97041									
97050	3	\$ 64							
97058	1	\$ 39							
97065					2	\$ 313			
97102									
97103	40	\$ 4,052	12	\$ 1,235	22	\$ 15,464			
97110	23	\$ 1,794							
97121	2	\$ 59			2	\$ 1,128			
97138	48	\$ 5,477	16	\$ 2,047	19	\$ 37,207			
97145									
97146	14	\$ 2,322	6	\$ 845	8	\$ 4,783			
97201	8	\$ 218	1	\$ 354					
97204	1	\$ 1,717			1	\$ 1,533			
97205	17	\$ 2,437	3	\$ 322	1	\$ 1,437			
97209	2	\$ 230							
97211	54	\$ 6,653	20	\$ 7,009	35	\$ 44,121			
97212	11	\$ 1,273	6	\$ 862	12	\$ 11,205			
97213	17	\$ 1,833	8	\$ 2,606	20	\$ 23,419			
97215	2	\$ 388	3	\$ 539					
97216	4	\$ 720	6	\$ 1,733	7	\$ 6,080			
97217	26	\$ 1,944	4	\$ 979	16	\$ 24,525			
97218	24	\$ 2,432	2	\$ 263	15	\$ 14,214			
97220	65	\$ 9,353	23	\$ 7,244	44	\$ 64,070			
97227	26	\$ 2,740	6	\$ 2,820	11	\$ 26,706			
97230	2	\$ 62	1	\$ 229					
97232	10	\$ 1,172	6	\$ 1,497	11	\$ 12,240			
97301	1	\$ 27							
97302	1	\$ 21							
97304	3	\$ 224			1	\$ 144			
97306					1	\$ 275			
97308	2	\$ 198							
97317	1	\$ 29	4	\$ 22	2	\$ 910			
97321	46	\$ 4,941	7	\$ 1,125	19	\$ 33,638			
97322	59	\$ 9,965	11	\$ 3,581	22	\$ 14,853			
97325	7	\$ 1,087	9	\$ 1,044	3	\$ 1,476			
97327	4	\$ 602	1	\$ 37	6	\$ 4,599			
97329	1	\$ 191							
97330	59	\$ 7,946	7	\$ 3,348	11	\$ 25,547			
97333	38	\$ 5,331	16	\$ 2,348	8	\$ 13,971			
97335					1	\$ 59			
97336			1	\$ 1,043					
97338	27	\$ 2,233	5	\$ 1,111	6	\$ 1,096			
97344					1	\$ 68			
97345	2	\$ 33							
97346	3	\$ 343	7	\$ 308	4	\$ 1,493			
97348			1	\$ 36	1	\$ 2,121			
97351	17	\$ 3,151	12	\$ 2,832	9	\$ 4,301			
97352	2	\$ 51	3	\$ 89	8	\$ 12,447			
97355	26	\$ 1,758	16	\$ 2,903	21	\$ 11,353			
97358	4	\$ 182	1	\$ 29	2	\$ 3,048			
97360	5	\$ 739			1	\$ 108			
97361	2	\$ 119			1	\$ 294			
97364									
97367	32	\$ 6,134	9	\$ 1,696	19	\$ 30,222			
97368	8	\$ 1,868	2	\$ 398	3	\$ 3,215			
97370	7	\$ 771	4	\$ 724	4	\$ 625			
97371	3	\$ 459	1	\$ 8					
97374	4	\$ 329	2	\$ 268	3	\$ 1,283			
97377	1	\$ 60			2	\$ 5,103			
97383	7	\$ 490	6	\$ 1,338	8	\$ 9,423			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January - 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,144	\$ 271,427	690	\$ 169,040	1,282	\$ 1,472,442	4,116	\$ 1,912,909	\$ 465
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97384					1	\$ 1,272			
97385	5	\$ 230			1	\$ 1,277			
97386	20	\$ 2,384	11	\$ 1,468	12	\$ 8,749			
97388			1	\$ 45					
97389	1	\$ 64			2	\$ 151			
97392					1	\$ 272			
97405					1	\$ 5,530			
97408	1	\$ 1							
97410			2	\$ 57	4	\$ 19,003			
97411	2	\$ 119	1	\$ 324					
97414	2	\$ 49	1	\$ 111					
97417	3	\$ 147			3	\$ 2,136			
97420	36	\$ 3,860	14	\$ 4,162	36	\$ 25,723			
97423	18	\$ 1,743	3	\$ 832	4	\$ 5,808			
97424	9	\$ 1,107	5	\$ 577	6	\$ 5,149			
97426	8	\$ 590	7	\$ 1,158	3	\$ 935			
97429									
97432	1	\$ 18			1	\$ 320			
97442			2	\$ 203	9	\$ 13,757			
97443	4	\$ 185	4	\$ 769	3	\$ 872			
97446	1	\$ 29	2	\$ 144	1	\$ 301			
97447	1	\$ 85			1	\$ 54			
97448	13	\$ 1,326	4	\$ 3,334	6	\$ 6,347			
97456	4	\$ 958	1	\$ 4	3	\$ 830			
97457	17	\$ 1,984	5	\$ 1,372	11	\$ 16,914			
97458	8	\$ 1,595	5	\$ 585	6	\$ 3,639			
97459	7	\$ 293	3	\$ 698	10	\$ 6,882			
97462	10	\$ 2,806	6	\$ 1,795	1	\$ 1,212			
97466	8	\$ 1,139							
97469	6	\$ 645	1	\$ 3	1	\$ 407			
97470	87	\$ 10,990	20	\$ 4,925	30	\$ 41,175			
97471	19	\$ 2,885	9	\$ 968	12	\$ 4,850			
97476									
97479	26	\$ 1,919	13	\$ 1,271	17	\$ 16,484			
97484					6	\$ 4,116			
97486	1	\$ 47							
97494									
97495	1	\$ 37							
97496	7	\$ 501			7	\$ 2,458			
97497			5	\$ 290	12	\$ 20,392			
97501	88	\$ 13,348	20	\$ 6,306	68	\$ 93,517			
97502	53	\$ 8,475	17	\$ 6,987	30	\$ 36,108			
97503	28	\$ 6,644	9	\$ 3,028	13	\$ 9,949			
97504	23	\$ 1,046	9	\$ 313	22	\$ 15,856			
97520	18	\$ 1,524	4	\$ 3,400	7	\$ 4,617			
97522	2	\$ 525	1	\$ 55	1	\$ 278			
97523	42	\$ 5,933	19	\$ 6,827	21	\$ 26,190			
97524	34	\$ 6,157	12	\$ 3,022	15	\$ 22,461			
97525	19	\$ 3,423	4	\$ 330	6	\$ 10,191			
97526	63	\$ 12,961	14	\$ 3,921	59	\$ 70,991			
97527	51	\$ 5,095	14	\$ 4,561	33	\$ 45,817			
97530	15	\$ 1,300	7	\$ 1,344	18	\$ 26,961			
97531	3	\$ 327	3	\$ 467	2	\$ 869			
97532	11	\$ 2,293	2	\$ 97	7	\$ 3,920			
97534	1	\$ 135							
97535	6	\$ 974	6	\$ 962	6	\$ 3,158			
97536	3	\$ 135	3	\$ 268					
97537	12	\$ 1,221	5	\$ 1,315	12	\$ 22,342			
97538	11	\$ 802	8	\$ 4,022	8	\$ 14,635			
97539	10	\$ 1,758	4	\$ 832	7	\$ 7,585			
97540	10	\$ 1,678	2	\$ 555	4	\$ 1,908			
97541	3	\$ 87	1	\$ 837					
97543	1	\$ 15			1	\$ 1,560			
97544	6	\$ 1,623	5	\$ 668	11	\$ 13,378			
97601	28	\$ 2,237	9	\$ 1,499	36	\$ 44,148			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

January - 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,144	\$ 271,427	690	\$ 169,040	1,282	\$ 1,472,442	4,116	\$ 1,912,909	\$ 465
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97603	51	\$ 5,208	24	\$ 11,335	57	\$ 116,550			
97604									
97621					3	\$ 3,282			
97622					1	\$ 3,081			
97623	15	\$ 989	2	\$ 1,034	8	\$ 2,679			
97624	13	\$ 1,806	2	\$ 1,353	5	\$ 756			
97625	1	\$ 2			1	\$ 870			
97626	1	\$ 18			1	\$ 63			
97627			2	\$ 363	2	\$ 552			
97630	6	\$ 643	1	\$ 1,185	8	\$ 11,411			
97632	10	\$ 796			4	\$ 891			
97633	16	\$ 1,859	1	\$ 33	4	\$ 7,195			
97634	1	\$ 156							
97635									
97639			2	\$ 337					
97701	66	\$ 9,515	9	\$ 1,875	17	\$ 17,755			
97702	76	\$ 9,823	16	\$ 5,488	17	\$ 10,703			
97703	23	\$ 3,389	11	\$ 1,124	8	\$ 9,556			
97731	1	\$ 505							
97734	3	\$ 346	3	\$ 1,760					
97741	24	\$ 1,916	7	\$ 1,500	15	\$ 8,694			
97753	1	\$ 41			2	\$ 6,166			
97754	41	\$ 5,455	10	\$ 2,105	18	\$ 7,997			
97756	26	\$ 2,422	10	\$ 427	44	\$ 38,911			
97760	9	\$ 529	1	\$ 115	1	\$ 575			
97761	3	\$ 552	2	\$ 437	3	\$ 7,155			
97801	26	\$ 1,677	7	\$ 1,629	21	\$ 18,787			
97810									
97812	3	\$ 95	2	\$ 932	2	\$ 242			
97813	4	\$ 786			3	\$ 4,713			
97818									
97826	1	\$ 18							
97828	10	\$ 972	6	\$ 1,230	4	\$ 2,427			
97835	1	\$ 17			2	\$ 4,100			
97838			1	\$ 35					
97842	1	\$ 40							
97846	13	\$ 1,321	6	\$ 1,343	5	\$ 1,528			
97857	1	\$ 77							
97862	9	\$ 918	3	\$ 410	5	\$ 3,769			
97868	2	\$ 95	2	\$ 48	3	\$ 2,247			
97875			1	\$ 37					
97882	8	\$ 975	3	\$ 720	3	\$ 1,249			
97885	1	\$ 70	1	\$ 50	2	\$ 214			
97886									

Disconnection Communications	
January	
Notice	# of Customers
PDN	31,486
FNL	16,726
FFN	8,298
Total	56,510

January - 2022	COM	IND	RES	Total
97031	48	1	595	1
97103	3		7	10
97110			2	2
97138	2		11	13
97146			2	2
97201			3	3
97205			2	2
97211	1		21	22
97212			9	9
97213	2		6	8
97216	1		3	4
97217			7	7
97218	1		10	11
97220	1		37	38
97227			4	4
97230			2	2
97232			12	12
97321	1		8	9
97322	1		14	15
97325			1	1
97330			13	13
97333	1		11	12
97338	1		9	10
97351			4	4
97352			3	3
97355	1		13	14
97360			2	2
97361	1		1	2
97367			8	8
97370			5	5
97374			1	1
97383			7	7
97384			1	1
97386			10	10
97389			1	1
97392			1	1
97408			2	2
97410			2	2
97417			3	3
97420	2		16	18
97423	2		6	8
97424	1	1	2	4
97442			1	1
97443			1	1
97447			1	1
97448			2	2
97456			1	1
97457			2	2
97458			3	3
97459			4	4
97466			1	1
97469			4	4
97470	1		21	22
97471			7	7
97479	1		6	7
97495			2	2
97496			2	2

January - 2022	COM	IND	RES	Total
	48	1	595	
97497			2	2
97501	2		30	32
97502			13	13
97503			4	4
97504	1		14	15
97522			1	1
97523	1		6	7
97524	2		12	14
97525			3	3
97526	2		13	15
97527	1		13	14
97530	1		2	3
97531			2	2
97532	2		2	4
97535			2	2
97536			1	1
97537			1	1
97538	1		5	6
97539	2		4	6
97540			3	3
97541	1		1	2
97543			2	2
97544			2	2
97601			18	18
97603	1		15	16
97623			1	1
97624			2	2
97630			6	6
97635			1	1
97701	1		12	13
97702			8	8
97703	1		5	6
97734			1	1
97741	2		6	8
97754	1		6	7
97756	2		8	10
97760			2	2
97761			8	8
97801			7	7
97846			1	1
97875			3	3
97882			4	4
97886			2	2

January - 2022	COM	RES	Total
97031	19	5	5
97039		1	1
97103		3	3
97121		3	3
97138	1	4	5
97211		8	8
97212		2	2
97213		3	3
97216		1	1
97217		4	4
97218		4	4
97220	1	15	16
97317		1	1
97321		4	4
97322		6	6
97325		1	1
97330		2	2
97333	1	3	4
97338		4	4
97351	1	3	4
97352		3	3
97355		8	8
97360		2	2
97367		2	2
97383		3	3
97386		4	4
97392		1	1
97411		1	1
97420		12	12
97423		1	1
97426		1	1
97429		1	1
97432	1		1
97442		1	1
97457		4	4
97458		1	1
97459		3	3
97462		1	1
97469		1	1
97470		4	4
97471		10	10
97479		2	2
97496	1	2	3
97497		3	3
97501	3	14	17
97502	3	16	19
97503		5	5
97504	1	20	21
97523		7	7
97524		11	11
97525		6	6
97526	1	18	19
97527	1	22	23
97530		5	5
97531		1	1
97532		2	2
97536		2	2
97537		2	2

January - 2022	COM	RES	Total
97538	19	1	1
97539		5	5
97541		1	1
97601	3	7	10
97603		7	7
97621		1	1
97624		5	5
97630		5	5
97639		1	1
97701		2	2
97702		4	4
97703		3	3
97734		1	1
97741	1	4	5
97754		1	1
97756		4	4
97760		4	4
97761		6	6
97801		6	6
97826		1	1
97862		1	1
97875		1	1
97882		1	1
97886		1	1

<i>As of February 21, 2022</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# of Customers	% of Customers	Average customer payment
Extended Payment Grant	\$2,501,654	\$3,786,075	31%	\$11,202,008	4,501	18%	\$556
Instant Grant	\$8,606,208	\$8,583,320	69%	\$14,961,151	21,081	82%	\$408
Total	\$11,107,862	\$12,369,395	100%	\$26,163,159	25,582	100%	\$434

Total Program Funds	\$12,681,000	
Total Committed Funds	\$12,369,395	98%
Available Funds	\$311,605	2%

PacifiCorp	December	January 2021	February	March	April	May	June	July	August	September	October	November	December	January 2022
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212	214,939
Small Commercial Disconnects	15	21	34	66	43	103	131	100	96	71	53	57	35	60
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%	0.03%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon	December	January 2021	February	March	April	May	June	July	August	September	October	November	December	January 2022
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794	68,701
Small Commercial Disconnects	0	0	0	0	0	82	96	76	65	57	42	42	33	49
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%	0.07%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701											
Small Commercial Disconnects	49											
Disconnects as Percentage of Small	0.07%											

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.