



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

March 19, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

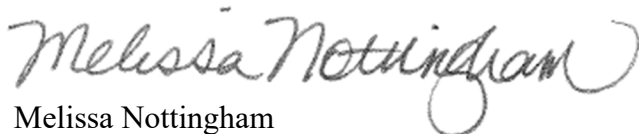
**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for February 2021**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of February 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C) & (D) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham
Manager, Customer Advocacy & Tariff Policy

Enclosure

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
February 2021**

February - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56135	1356	5046	52	537110	599699
97016	7				13	20
97029	28		3		114	145
97031	998	13	43	3	6445	7502
97033	7				18	25
97039	59	1	4		200	264
97040	55	1	23		503	582
97041	2				19	21
97050	35		6	2	94	137
97058	3				28	31
97065	53		5	1	226	285
97102	24		1		443	468
97103	1034	34	3		7860	8931
97110	243	3			1887	2133
97121	57	1			709	767
97138	853	11			6792	7656
97145	4				49	53
97146	421	15	5		3605	4046
97201	128				2120	2248
97203	1	1				2
97204	45				1	46
97205	354				2299	2653
97207	1					1
97209	65				82	147
97211	1078	18	1		14878	15975
97212	474				11993	12467
97213	655	6			10951	11612
97214	2					2
97215	62				599	661
97216	201	2			2325	2528
97217	482	9			5951	6442
97218	653	18			6283	6954
97219	1					1
97220	1399	31			13050	14480
97222	1					1
97223	1					1

February - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97227	487	16			2524	3027
97230	49				451	500
97232	543	3			4283	4829
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				134	156
97306	11		4		83	98
97308	2					2
97317	31		2		371	404
97321	1245	49	104	1	12419	13818
97322	880	35	27		14418	15360
97325	183	9	62		2580	2834
97327	110	2	17		1060	1189
97329	7				70	77
97330	1047	15	24		15493	16579
97331	4					4
97333	747	29	63	1	10628	11468
97335	11				73	84
97336	7				46	53
97338	659	7	16		9083	9765
97344	34		1		433	468
97345	18	1			168	187
97346	87				274	361
97347	7				6	13
97348	103	2	19		536	660
97351	418	6	52		4237	4713
97352	201	6	70		2147	2424
97355	890	17	82		9659	10648
97358	109	19	2		797	927
97360	90	1			890	981

February - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97361	32		5		103	140
97364	8				319	327
97365					1	1
97367	769	8		1	7410	8188
97368	130				1643	1773
97369					1	1
97370	212	10	5	1	2420	2648
97371	92	2	13		205	312
97373	1					1
97374	160	4	71		1419	1654
97377	81	2	9		315	407
97383	375	13	29		3872	4289
97384	16	1			51	68
97385	98		5	1	1216	1320
97386	457	15	24		5717	6213
97388	71			1	1147	1219
97389	151	3	11		666	831
97392	48		37		549	634
97401	1					1
97405	43	6			29	78
97407					1	1
97408	80	1	2		470	553
97410	65	1	15		363	444
97411	42	1	27		520	590
97414	16	2	10		81	109
97417	162		18	2	1015	1197
97420	1258	59	11		12218	13546
97423	310	6	19		2704	3039
97424	415	12	1		3657	4085
97426	159	6			1392	1557
97429	38		19		348	405
97432	20	1	5		170	196
97442	146	4	23		942	1115
97443	112	1	20		935	1068
97446	142	8	24		1574	1748
97447	59				298	357

February - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97448	249	11	9		1985	2254
97456	101	1	30		767	899
97457	383	17	88	1	4393	4882
97458	196	12	24		1523	1755
97459	552	9	1		4821	5383
97462	77	1	8		615	701
97466	45	4	6		416	471
97469	128	9	17		1112	1266
97470	1533	41	67	1	9184	10826
97471	851	14	77		10702	11644
97475					1	1
97476					4	4
97479	389	8	1	1	3616	4015
97484	36	1	4		119	160
97486	13	1	11		26	51
97494	11	2			25	38
97495	32		1		764	797
97496	207	2	18		2909	3136
97497	90	1	9		575	675
97501	2093	47	123	2	18339	20604
97502	1192	33	104	1	11937	13267
97503	435	63	41		4334	4873
97504	1935	18	30	1	21076	23060
97520	330	4	54	2	1811	2201
97522	38	1	1		249	289
97523	423	12	41		2837	3313
97524	503	16	98	3	6439	7059
97525	185	3	34		2284	2506
97526	1870	49	46	1	15903	17869
97527	1089	20	146		15428	16683
97530	428	4	95	1	3672	4200
97531	42	2	7		274	325
97532	161	4	7		1120	1292
97534	30	2	1		307	340
97535	203	3	1		1745	1952
97536	73	1	1		537	612

February - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97537	275	5	49		3382	3711
97538	109	2	21		914	1046
97539	163	1	3		1662	1829
97540	212	1	36		3042	3291
97541	62		17		692	771
97543	34		4		334	372
97544	124		39		947	1110
97601	1273	28	163	3	10982	12449
97603	1496	36	379	2	13560	15473
97604	4				17	21
97621	41	1	32		151	225
97622	61	2	23		267	353
97623	181	2	142		1031	1356
97624	234	3	66		1819	2122
97625	26		21		85	132
97626	41	1	8		97	147
97627	71	1	18		516	606
97630	319	16	9	1	1778	2123
97632	165	3	129		553	850
97633	166	1	100		598	865
97634	18		10		106	134
97635	8		2		55	65
97636					1	1
97637	1					1
97639	37		32		280	349
97701	1867	52	69	1	14292	16281
97702	1835	32	10	2	18792	20671
97703	1416	6	110		13142	14674
97707	1					1
97731	33				106	139
97734	145	14	91		1258	1508
97741	572	24	99	2	4348	5045
97753	55		43		376	474
97754	921	30	275	1	7237	8464
97756	1547	57	72		13109	14785
97760	179	1	50		3211	3441

February - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97761	126	7	2	1	767	903
97801	1182	17	75	8	8386	9668
97810	46	1	8		218	273
97812	120	1	5	2	356	484
97813	90		2		595	687
97818	43	2	40		33	118
97826	50	1	5		294	350
97828	320	8	58		1553	1939
97835	44		1		140	185
97838	68	4	31		233	336
97842	31		15		132	178
97846	305	7	60		1387	1759
97857	37	1	16		280	334
97862	222	2	259		1078	1561
97868	109	1	54		858	1022
97875	82	3	18		857	960
97882	184	11	4		2121	2320
97885	129	4	18		698	849
97886	45	4	6	1	346	402

	Feb-21
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0

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Active Payment Plans	
	February
Customer Class	# of Customers
Commercial	466
Industrial	13
Irrigation	29
Residential	15800
Total	16308

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New Payment Plans	
	February
Customer Class	# of Customers
Commercial	113
Industrial	4
Irrigation	5
Residential	2134
Total	2256

COUNTS AND ARREARS ARE FORCED AT THE OLDEST ARREARS BUCKET

Residential	
February	
Total Arrears	\$34,540,330.49
Total Customers	85,805
Average Arrears	\$402.54

Small Commercial	
February	
Total Arrears	\$2,739,694.53
Total Customers	5,099
Average Arrears	\$537.30

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	39,145	\$ 3,918,456	16,129	\$ 4,181,417	30,531	\$ 26,440,458	85,805	\$ 34,540,330	\$ 403
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	1	\$ 97							
97029	10	\$ 1,427	4	\$ 1,800	16	\$ 20,955			
97031	386	\$ 42,365	140	\$ 36,898	197	\$ 144,080			
97033	1	\$ 90			1	\$ 729			
97039	19	\$ 2,151	3	\$ 953	5	\$ 6,308			
97040	38	\$ 4,735	15	\$ 5,296	18	\$ 17,406			
97041	1	\$ 5	1	\$ 242					
97050	6	\$ 646	1	\$ 456	3	\$ 2,328			
97065	18	\$ 2,605	7	\$ 2,766	12	\$ 14,609			
97102	28	\$ 2,886	7	\$ 2,000	7	\$ 5,658			
97103	419	\$ 37,245	179	\$ 37,462	346	\$ 274,162			
97110	111	\$ 8,143	24	\$ 4,297	40	\$ 24,443			
97121	59	\$ 3,766	20	\$ 3,419	44	\$ 35,014			
97138	513	\$ 39,129	203	\$ 38,135	316	\$ 221,510			
97145	7	\$ 735			2	\$ 288			
97146	241	\$ 22,582	115	\$ 26,863	154	\$ 101,541			
97201	101	\$ 6,390	36	\$ 2,972	114	\$ 39,591			
97204									
97205	97	\$ 4,259	52	\$ 5,583	140	\$ 39,503			
97209	28	\$ 1,625	2	\$ 177	10	\$ 2,685			
97211	1,089	\$ 84,679	404	\$ 76,151	859	\$ 571,179			
97212	610	\$ 45,385	286	\$ 43,380	485	\$ 239,956			
97213	556	\$ 40,847	188	\$ 34,870	584	\$ 313,154			
97214									
97215	44	\$ 3,159	15	\$ 3,061	15	\$ 10,887			
97216	132	\$ 11,334	58	\$ 11,267	197	\$ 122,001			
97217	518	\$ 25,606	156	\$ 27,027	405	\$ 234,332			
97218	441	\$ 37,772	184	\$ 40,420	404	\$ 311,376			
97220	1,034	\$ 88,653	492	\$ 98,332	1,112	\$ 815,036			
97222									
97227	155	\$ 8,099	189	\$ 18,018	215	\$ 88,666			
97230	39	\$ 3,168	11	\$ 1,841	66	\$ 33,320			
97232	162	\$ 8,725	101	\$ 12,246	360	\$ 115,545			
97233			1	\$ 166					
97250									
97301			1	\$ 184					
97302	1	\$ 364							
97304	13	\$ 2,993	2	\$ 852	2	\$ 1,203			
97306	12	\$ 2,546	5	\$ 1,755	2	\$ 1,352			
97317	36	\$ 6,332	18	\$ 7,462	14	\$ 17,043			
97321	774	\$ 66,747	271	\$ 66,668	473	\$ 334,812			
97322	1,363	\$ 121,957	565	\$ 127,404	901	\$ 645,975			
97325	269	\$ 33,489	113	\$ 30,462	177	\$ 177,834			
97327	74	\$ 7,018	28	\$ 7,155	43	\$ 49,914			
97329	9	\$ 776	3	\$ 817	2	\$ 2,262			
97330	688	\$ 55,747	270	\$ 50,673	486	\$ 295,636			
97333	602	\$ 48,101	266	\$ 52,810	448	\$ 218,388			
97335	3	\$ 329	5	\$ 988	6	\$ 3,400			
97336	7	\$ 1,078	1	\$ 291					
97338	719	\$ 66,194	254	\$ 66,425	381	\$ 363,201			
97344	31	\$ 3,797	18	\$ 8,431	30	\$ 38,885			
97345	25	\$ 2,683	5	\$ 1,645	15	\$ 10,580			
97346	21	\$ 2,555	10	\$ 1,907	25	\$ 23,176			
97347	1	\$ 98							
97348	33	\$ 3,451	5	\$ 1,597	24	\$ 37,710			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	39,145	\$ 3,918,456	16,129	\$ 4,181,417	30,531	\$ 26,440,458	85,805	\$ 34,540,330	\$ 403
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97351	364	\$ 36,173	143	\$ 31,895	280	\$ 216,723			
97352	108	\$ 10,255	84	\$ 14,507	147	\$ 111,197			
97355	796	\$ 76,836	363	\$ 100,675	630	\$ 553,958			
97358	66	\$ 7,141	26	\$ 8,259	42	\$ 44,654			
97360	96	\$ 8,728	39	\$ 8,707	68	\$ 79,631			
97361	8	\$ 1,048	7	\$ 1,643	5	\$ 3,719			
97364	21	\$ 1,822	7	\$ 1,626	15	\$ 10,730			
97367	481	\$ 36,323	219	\$ 44,317	335	\$ 213,759			
97368	104	\$ 10,377	58	\$ 18,989	87	\$ 81,230			
97370	206	\$ 18,336	63	\$ 15,657	105	\$ 73,016			
97371	20	\$ 2,708	5	\$ 3,153	9	\$ 9,819			
97374	115	\$ 14,882	26	\$ 10,348	65	\$ 74,072			
97377	22	\$ 1,964	6	\$ 2,285	7	\$ 10,547			
97383	334	\$ 32,169	150	\$ 38,454	249	\$ 211,224			
97384	6	\$ 949			2	\$ 1,294			
97385	98	\$ 8,113	32	\$ 4,979	24	\$ 21,766			
97386	530	\$ 54,234	220	\$ 62,544	420	\$ 444,474			
97388	27	\$ 2,141	13	\$ 1,891	22	\$ 10,845			
97389	61	\$ 5,490	18	\$ 5,428	34	\$ 30,641			
97392	6	\$ 815	23	\$ 2,426	39	\$ 43,482			
97405	1	\$ 230			4	\$ 3,210			
97408	23	\$ 2,761	8	\$ 1,601	23	\$ 16,576			
97410	29	\$ 3,421	1	\$ 586	28	\$ 29,871			
97411	46	\$ 7,487	18	\$ 5,220	21	\$ 26,949			
97414	8	\$ 1,013	2	\$ 633	3	\$ 1,135			
97417	59	\$ 4,911	36	\$ 10,112	94	\$ 82,825			
97420	989	\$ 107,032	388	\$ 117,799	768	\$ 700,185			
97423	312	\$ 31,738	111	\$ 33,802	158	\$ 149,898			
97424	335	\$ 31,360	109	\$ 30,188	212	\$ 142,082			
97426	129	\$ 13,232	64	\$ 16,479	90	\$ 66,929			
97429	26	\$ 2,997	12	\$ 3,849	18	\$ 20,119			
97432	13	\$ 1,432	6	\$ 1,610	10	\$ 12,822			
97442	63	\$ 6,460	17	\$ 4,506	76	\$ 63,175			
97443	91	\$ 10,433	25	\$ 8,101	45	\$ 55,985			
97446	132	\$ 11,600	59	\$ 16,130	84	\$ 65,273			
97447	40	\$ 4,198	15	\$ 3,059	25	\$ 21,043			
97448	206	\$ 19,913	84	\$ 19,179	105	\$ 89,326			
97456	38	\$ 4,277	37	\$ 6,655	29	\$ 37,941			
97457	384	\$ 41,371	137	\$ 39,119	310	\$ 281,044			
97458	162	\$ 18,457	60	\$ 14,513	109	\$ 100,796			
97459	291	\$ 29,664	93	\$ 24,863	238	\$ 211,341			
97462	64	\$ 7,846	23	\$ 4,981	48	\$ 48,439			
97466	42	\$ 3,952	16	\$ 4,389	35	\$ 28,674			
97469	77	\$ 8,337	37	\$ 14,936	94	\$ 83,415			
97470	881	\$ 86,050	432	\$ 98,445	747	\$ 701,799			
97471	515	\$ 51,269	264	\$ 58,103	565	\$ 495,909			
97476	1	\$ 15							
97479	397	\$ 39,291	170	\$ 43,343	313	\$ 296,993			
97484	3	\$ 258	2	\$ 1,251	13	\$ 8,258			
97486	2	\$ 360	1	\$ 328					
97494	2	\$ 391	1	\$ 243					
97495	63	\$ 4,681	19	\$ 4,313	45	\$ 32,436			
97496	201	\$ 20,322	72	\$ 20,095	236	\$ 201,578			
97497	26	\$ 3,660	12	\$ 2,322	45	\$ 78,844			
97501	1,477	\$ 151,447	589	\$ 147,568	1,319	\$ 1,221,773			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	39,145	\$ 3,918,456	16,129	\$ 4,181,417	30,531	\$ 26,440,458	85,805	\$ 34,540,330	\$ 403
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97502	890	\$ 95,468	326	\$ 104,978	706	\$ 701,070			
97503	518	\$ 62,072	229	\$ 77,494	387	\$ 398,766			
97504	1,103	\$ 103,294	373	\$ 91,112	1,134	\$ 996,534			
97520	138	\$ 24,359	48	\$ 30,397	87	\$ 122,846			
97522	21	\$ 2,967	10	\$ 3,750	28	\$ 30,401			
97523	296	\$ 52,223	161	\$ 74,685	262	\$ 452,059			
97524	637	\$ 77,998	259	\$ 78,338	416	\$ 451,248			
97525	239	\$ 27,475	111	\$ 39,295	165	\$ 240,905			
97526	1,188	\$ 136,841	448	\$ 133,141	932	\$ 1,015,534			
97527	1,191	\$ 153,114	452	\$ 146,756	947	\$ 1,144,244			
97530	268	\$ 33,971	111	\$ 41,765	166	\$ 265,827			
97531	21	\$ 2,357	18	\$ 8,539	49	\$ 81,226			
97532	131	\$ 20,663	37	\$ 16,620	84	\$ 103,205			
97534	43	\$ 9,898	10	\$ 6,936	40	\$ 72,250			
97535	131	\$ 10,702	54	\$ 12,076	97	\$ 81,132			
97536	57	\$ 7,311	34	\$ 11,353	56	\$ 53,064			
97537	295	\$ 37,045	130	\$ 46,483	166	\$ 196,892			
97538	89	\$ 12,660	48	\$ 22,403	111	\$ 173,306			
97539	213	\$ 26,212	77	\$ 25,371	112	\$ 123,029			
97540	210	\$ 21,421	90	\$ 25,376	127	\$ 112,919			
97541	75	\$ 13,657	39	\$ 13,300	60	\$ 110,284			
97543	24	\$ 4,491	15	\$ 5,990	29	\$ 41,235			
97544	90	\$ 18,541	40	\$ 20,944	81	\$ 126,037			
97601	701	\$ 67,262	351	\$ 76,509	760	\$ 592,586			
97603	1,158	\$ 109,335	462	\$ 116,331	855	\$ 715,413			
97604	3	\$ 48							
97621	12	\$ 1,324	3	\$ 1,351	13	\$ 18,963			
97622	25	\$ 2,459	18	\$ 5,681	25	\$ 23,737			
97623	89	\$ 10,792	55	\$ 21,054	72	\$ 102,439			
97624	224	\$ 27,598	99	\$ 33,931	126	\$ 120,290			
97625	8	\$ 731	2	\$ 554	3	\$ 3,079			
97626	6	\$ 338	1	\$ 11	4	\$ 13,212			
97627	19	\$ 2,531	13	\$ 1,314	45	\$ 38,893			
97630	114	\$ 11,631	59	\$ 20,799	146	\$ 128,532			
97632	56	\$ 7,012	23	\$ 7,744	37	\$ 26,307			
97633	61	\$ 7,379	30	\$ 9,629	33	\$ 33,981			
97634	14	\$ 1,630	2	\$ 608	3	\$ 4,521			
97635	3	\$ 235	2	\$ 468	1	\$ 1,508			
97639	31	\$ 5,001	23	\$ 6,988	38	\$ 50,175			
97701	986	\$ 87,313	416	\$ 96,516	631	\$ 476,529			
97702	1,146	\$ 119,091	448	\$ 125,812	615	\$ 528,714			
97703	451	\$ 45,372	160	\$ 38,079	335	\$ 243,468			
97731	6	\$ 139	2	\$ 51	3	\$ 345			
97734	119	\$ 13,921	30	\$ 10,757	73	\$ 71,807			
97741	459	\$ 51,487	195	\$ 67,396	330	\$ 315,139			
97753	13	\$ 1,243	12	\$ 4,533	10	\$ 13,942			
97754	583	\$ 64,883	259	\$ 70,256	388	\$ 340,888			
97756	898	\$ 80,767	391	\$ 96,414	633	\$ 484,514			
97760	246	\$ 34,689	93	\$ 31,930	126	\$ 137,280			
97761	102	\$ 13,729	49	\$ 17,025	189	\$ 206,008			
97801	745	\$ 66,020	309	\$ 70,894	529	\$ 425,955			
97810	16	\$ 2,649	7	\$ 2,513	8	\$ 7,211			
97812	41	\$ 5,012	14	\$ 3,586	29	\$ 26,156			
97813	39	\$ 3,656	17	\$ 3,512	38	\$ 34,753			
97818	3	\$ 614	2	\$ 1,394	5	\$ 4,377			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	39,145	\$ 3,918,456	16,129	\$ 4,181,417	30,531	\$ 26,440,458	85,805	\$ 34,540,330	\$ 403
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97826	26	\$ 2,571	6	\$ 1,650	15	\$ 19,061			
97828	114	\$ 15,922	47	\$ 19,756	43	\$ 45,035			
97835	8	\$ 1,399	5	\$ 1,889	7	\$ 9,344			
97838	22	\$ 3,352	5	\$ 1,930	11	\$ 11,060			
97842	4	\$ 307	2	\$ 65	1	\$ 208			
97846	88	\$ 10,021	32	\$ 7,903	28	\$ 17,070			
97857	11	\$ 1,564	4	\$ 1,610	6	\$ 2,624			
97862	93	\$ 12,916	39	\$ 15,536	69	\$ 91,314			
97868	43	\$ 4,303	15	\$ 4,171	70	\$ 53,574			
97875	52	\$ 6,356	18	\$ 5,666	65	\$ 63,734			
97882	226	\$ 24,545	103	\$ 29,339	165	\$ 133,153			
97885	38	\$ 4,193	18	\$ 6,785	26	\$ 29,189			
97886	33	\$ 3,450	12	\$ 4,654	29	\$ 29,305			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SMALL COM									
Days 31 60		Days 61 90		Days 91+		Grand Total			
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	
2,265	\$ 315,753	840	\$ 237,198	1,994	\$ 2,186,742	5,099	\$ 2,739,694	\$ 537	
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	
2	\$ 119								
26	\$ 3,444	17	\$ 6,455	26	\$ 25,214				
1	\$ 70			2	\$ 450				
2	\$ 58	1	\$ 44						
				1	\$ 56				
1	\$ 18								
32	\$ 3,143	13	\$ 3,494	43	\$ 32,961				
15	\$ 1,713	7	\$ 1,133	8	\$ 7,591				
3	\$ 185	3	\$ 451	2	\$ 3,440				
39	\$ 5,561	22	\$ 5,281	45	\$ 53,737				
15	\$ 2,485	9	\$ 1,028	9	\$ 4,621				
3	\$ 239	13	\$ 3,897	2	\$ 1,123				
				5	\$ 4,979				
17	\$ 1,699	5	\$ 2,123	11	\$ 12,234				
1	\$ 59			2	\$ 1,845				
74	\$ 12,742	26	\$ 7,285	69	\$ 71,483				
24	\$ 3,121	4	\$ 494	23	\$ 18,542				
16	\$ 2,651	6	\$ 816	43	\$ 62,429				
				1	\$ 875				
3	\$ 295	1	\$ 230	1	\$ 508				
5	\$ 539	5	\$ 2,449	10	\$ 6,064				
24	\$ 2,528	7	\$ 1,243	25	\$ 35,919				
18	\$ 3,824	14	\$ 4,215	33	\$ 34,331				
61	\$ 7,937	30	\$ 7,628	85	\$ 97,513				
1	\$ 23								
33	\$ 4,557	21	\$ 3,883	17	\$ 28,042				
		2	\$ 340						
7	\$ 523	6	\$ 633	18	\$ 18,753				
1	\$ 125								
				1	\$ 280				
1	\$ 148								
2	\$ 123	1	\$ 428						
56	\$ 7,977	14	\$ 3,050	29	\$ 34,406				
40	\$ 3,950	19	\$ 4,585	27	\$ 36,664				
4	\$ 1,276	1	\$ 456	6	\$ 3,119				
4	\$ 191	2	\$ 795	5	\$ 4,239				
		1	\$ 191						
21	\$ 5,904	7	\$ 1,665	17	\$ 30,805				
19	\$ 2,592	12	\$ 1,816	30	\$ 41,560				
1	\$ 30								
20	\$ 3,494	8	\$ 2,538	13	\$ 6,736				
1	\$ 46	1	\$ 49						
1	\$ 18								

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SMALL COM									
Days 31 60		Days 61 90		Days 91+		Grand Total			
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	
2,265	\$ 315,753	840	\$ 237,198	1,994	\$ 2,186,742	5,099	\$ 2,739,694	\$ 537	
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	
3	\$ 263	3	\$ 282	5	\$ 2,992				
2	\$ 139								
2	\$ 103	1	\$ 31						
10	\$ 1,041	3	\$ 446	20	\$ 19,805				
5	\$ 160	5	\$ 603	12	\$ 12,252				
33	\$ 3,411	7	\$ 1,080	23	\$ 19,521				
6	\$ 391	3	\$ 298	2	\$ 2,173				
10	\$ 1,223	3	\$ 599	3	\$ 3,180				
1	\$ 33			1	\$ 1,447				
32	\$ 5,337	15	\$ 3,737	27	\$ 24,248				
8	\$ 874	5	\$ 2,725	5	\$ 5,956				
10	\$ 966	3	\$ 1,135	4	\$ 1,284				
3	\$ 180	1	\$ 150						
4	\$ 356	3	\$ 1,397	3	\$ 2,389				
				3	\$ 3,538				
10	\$ 705	2	\$ 404	7	\$ 15,426				
				1	\$ 1,128				
2	\$ 511			4	\$ 845				
35	\$ 3,700	7	\$ 1,712	12	\$ 19,359				
				1	\$ 92				
				1	\$ 341				
1	\$ 4								
2	\$ 93			2	\$ 1,579				
2	\$ 170								
4	\$ 879			4	\$ 10,944				
1	\$ 1,026	1	\$ 110						
1	\$ 158	2	\$ 415						
2	\$ 740	4	\$ 2,167	8	\$ 3,752				
53	\$ 6,626	14	\$ 5,193	36	\$ 40,986				
16	\$ 1,913	2	\$ 66	10	\$ 10,179				
12	\$ 2,086	5	\$ 2,682	13	\$ 12,809				
9	\$ 2,113	6	\$ 484	5	\$ 1,488				
3	\$ 431			2	\$ 116				
		1	\$ 203						
2	\$ 350	1	\$ 210	12	\$ 13,197				
7	\$ 804	3	\$ 902	2	\$ 5,303				
2	\$ 482			4	\$ 2,418				
1	\$ 93			2	\$ 2,795				
9	\$ 512	3	\$ 2,303	4	\$ 4,787				
1	\$ 112	2	\$ 144	5	\$ 4,234				
17	\$ 1,113	3	\$ 1,940	13	\$ 12,285				
11	\$ 724	1	\$ 261	6	\$ 6,826				
11	\$ 1,645	3	\$ 1,060	10	\$ 8,025				
3	\$ 854			3	\$ 1,768				
2	\$ 79			1	\$ 745				
5	\$ 630	4	\$ 2,540	3	\$ 568				
88	\$ 14,302	22	\$ 4,714	63	\$ 59,183				
20	\$ 1,558	4	\$ 1,527	14	\$ 21,208				
30	\$ 3,002	7	\$ 936	30	\$ 23,335				
1	\$ 0	1	\$ 26	8	\$ 5,620				

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SMALL COM									
Days 31 60		Days 61 90		Days 91+		Grand Total			
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	
2,265	\$ 315,753	840	\$ 237,198	1,994	\$ 2,186,742	5,099	\$ 2,739,694	\$ 537	
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	
				1	\$ 1,428				
1	\$ 85								
6	\$ 138	3	\$ 838	9	\$ 1,528				
3	\$ 432	3	\$ 345	13	\$ 11,535				
78	\$ 11,245	51	\$ 16,650	93	\$ 107,240				
45	\$ 9,181	22	\$ 7,082	43	\$ 46,367				
23	\$ 3,593	15	\$ 5,770	17	\$ 24,504				
38	\$ 4,853	10	\$ 2,887	35	\$ 23,588				
14	\$ 2,524	6	\$ 2,917	7	\$ 6,893				
1	\$ 324								
26	\$ 4,625	9	\$ 3,796	33	\$ 38,417				
50	\$ 10,026	10	\$ 2,602	23	\$ 30,375				
5	\$ 958	2	\$ 142	8	\$ 19,443				
81	\$ 12,289	37	\$ 11,843	73	\$ 63,994				
54	\$ 5,000	15	\$ 5,034	54	\$ 58,514				
17	\$ 1,339	11	\$ 2,242	21	\$ 32,704				
6	\$ 719	1	\$ 108	4	\$ 4,333				
10	\$ 2,396	1	\$ 407	8	\$ 2,815				
5	\$ 97			1	\$ 608				
18	\$ 1,564	4	\$ 716	3	\$ 6,436				
1	\$ 38			2	\$ 1,785				
11	\$ 1,247	5	\$ 2,337	19	\$ 38,466				
10	\$ 765	7	\$ 2,119	14	\$ 22,736				
10	\$ 1,290	4	\$ 820	10	\$ 7,207				
12	\$ 1,155	2	\$ 457	4	\$ 9,220				
6	\$ 1,086	1	\$ 814	1	\$ 2,512				
5	\$ 333	1	\$ 761	2	\$ 1,836				
11	\$ 2,289	2	\$ 2,138	13	\$ 21,413				
34	\$ 5,641	10	\$ 3,603	53	\$ 64,887				
55	\$ 6,722	20	\$ 4,846	65	\$ 103,588				
2	\$ 49	1	\$ 188	4	\$ 2,599				
1	\$ 21			1	\$ 3,749				
12	\$ 1,020	4	\$ 686	6	\$ 5,321				
17	\$ 2,181	2	\$ 101	11	\$ 12,895				
2	\$ 20			1	\$ 958				
1	\$ 21								
				3	\$ 646				
14	\$ 2,691	8	\$ 2,805	12	\$ 27,240				
5	\$ 595	7	\$ 1,071	2	\$ 451				
4	\$ 330	2	\$ 223	5	\$ 9,228				
2	\$ 88								
3	\$ 160								
91	\$ 15,851	20	\$ 9,430	46	\$ 57,756				
61	\$ 6,898	22	\$ 4,332	47	\$ 56,718				
35	\$ 5,559	8	\$ 2,538	25	\$ 25,768				
6	\$ 1,347			6	\$ 6,972				
38	\$ 5,319	8	\$ 1,433	20	\$ 11,934				
				4	\$ 4,639				

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SMALL COM								
Days 31 60		Days 61 90		Days 91+		Grand Total		
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
2,265	\$ 315,753	840	\$ 237,198	1,994	\$ 2,186,742	5,099	\$ 2,739,694	\$ 537
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
62	\$ 7,924	12	\$ 1,952	31	\$ 31,820			
43	\$ 5,495	19	\$ 4,335	50	\$ 34,518			
9	\$ 801	2	\$ 407	1	\$ 780			
3	\$ 553	4	\$ 1,538	5	\$ 6,961			
41	\$ 6,960	12	\$ 4,628	38	\$ 33,692			
1	\$ 130							
21	\$ 5,721	1	\$ 58					
1	\$ 88	2	\$ 1,900	3	\$ 2,231			
				1	\$ 95			
9	\$ 744	10	\$ 3,261	3	\$ 4,425			
2	\$ 21	1	\$ 30	1	\$ 2,775			
2	\$ 29							
3	\$ 181			1	\$ 894			
18	\$ 1,785	1	\$ 19	10	\$ 4,333			
4	\$ 313							
11	\$ 2,227	2	\$ 214	9	\$ 6,475			
2	\$ 297			3	\$ 1,491			
		2	\$ 400	4	\$ 608			
12	\$ 1,587	7	\$ 2,486	7	\$ 2,919			
5	\$ 1,494	3	\$ 719	1	\$ 100			
				1	\$ 733			

	February
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0

	February
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0