



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

August 20, 2021

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report  
for July 2021**

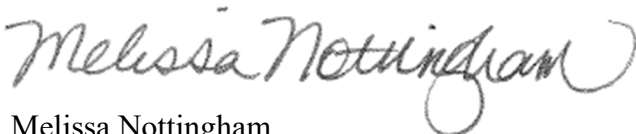
On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of July 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C) and (D) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18. Further, upon request by Staff in an informal data request, the Company has included data through August 18, 2021, for specific sections of the Stipulated Agreement, sections (K),(L), and (M), as well as updates to the Company’s Residential Bill Assistance Program.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham  
Manager, Customer Advocacy & Tariff Policy

Enclosures

**PacifiCorp**

**Monthly COVID-19 Credit and Collections Report  
July 2021**

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56610</b>	<b>1360</b>	<b>5105</b>	<b>52</b>	<b>539766</b>	<b>602893</b>
97016	7				13	20
97029	29		3		113	145
97031	997	12	42	3	6470	7524
97033	7				18	25
97039	59	1	4		199	263
97040	57	1	24		508	590
97041	2				19	21
97050	37		6	2	94	139
97058	3				28	31
97065	54		5	1	231	291
97102	26		1		440	467
97103	1049	34	3		7893	8979
97110	248	3			1891	2142
97121	56	1			714	771
97138	863	11			6794	7668
97145	4				48	52
97146	428	15	5		3642	4090
97201	130				2169	2299
97203	1	1				2
97204	44				1	45
97205	359				2400	2759
97207	1					1
97209	67				97	164
97211	1090	19	1		15056	16166
97212	468				12000	12468
97213	662	6			11030	11698
97214	2					2
97215	60				623	683
97216	206	2			2354	2562
97217	492	9			5951	6452
97218	663	17			6317	6997
97219	1					1
97220	1392	30			13181	14603
97222	1					1
97223	1					1
97227	489	16			2696	3201
97230	49				443	492
97232	541	3			4400	4944
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	23				131	154
97306	11		4		82	97
97308	2					2
97317	30		2		379	411
97321	1237	50	105	1	12444	13837
97322	889	36	28		14526	15479
97325	181	9	63		2582	2835
97327	118	2	17		1067	1204
97329	7				72	79

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97330	1052	15	24		15100	16191
97331	4					4
97333	738	30	63	1	10599	11431
97335	10				75	85
97336	8				45	53
97338	668	7	16		9171	9862
97344	36		1		432	469
97345	18	1			168	187
97346	98				290	388
97347	7				6	13
97348	105	2	19		533	659
97351	415	6	53		4361	4835
97352	201	8	74		2146	2429
97355	908	17	83		9733	10741
97358	112	19	2		800	933
97360	93	1			906	1000
97361	33		5		105	143
97364	8				327	335
97365					1	1
97367	781	8		1	7465	8255
97368	138				1719	1857
97369					1	1
97370	211	10	5	1	2486	2713
97371	93	2	13		205	313
97373	1					1
97374	160	3	73		1412	1648
97377	80	2	9		316	407
97383	388	13	29		3904	4334
97384	15	1			52	68
97385	97		5	1	1256	1359
97386	451	14	25		5736	6226
97388	70			1	1147	1218
97389	151	3	11		668	833
97392	47		38		549	634
97401	1					1
97405	42	6			29	77
97407					1	1
97408	79	1	2		467	549
97410	64	1	15		365	445
97411	41	1	27		521	590
97414	17	2	10		81	110
97417	159		20	2	1014	1195
97420	1271	58	11		12188	13528
97423	309	6	19		2713	3047
97424	422	12	1		3662	4097
97426	161	6			1384	1551
97429	36		18		337	391
97432	20	1	5		171	197
97442	147	4	23		947	1121
97443	114	1	20		936	1071
97446	139	9	24		1594	1766
97447	67				301	368
97448	250	11	9		1979	2249
97456	104	1	30		779	914
97457	386	17	87	1	4394	4885
97458	198	12	23		1526	1759
97459	551	9	1		4809	5370

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97462	77	1	8		615	701
97466	44	4	7		414	469
97469	126	9	18		1112	1265
97470	1532	41	66	1	9280	10920
97471	858	14	78		10743	11693
97475					1	1
97476					4	4
97479	392	8	1	1	3633	4035
97484	36	1	5		117	159
97486	13	1	11		27	52
97494	11	2			25	38
97495	31		1		766	798
97496	205	2	18		2922	3147
97497	92	1	8		578	679
97501	2123	47	124	2	18407	20703
97502	1204	34	107	1	11978	13324
97503	434	64	41		4372	4911
97504	1941	19	30	1	21103	23094
97520	331	4	55	2	1816	2208
97522	39	1	2		250	292
97523	425	11	45		2818	3299
97524	508	16	98	3	6460	7085
97525	192	3	30		2274	2499
97526	1882	51	47	1	15949	17930
97527	1107	20	146		15446	16719
97530	433	4	97	1	3695	4230
97531	41	2	7		287	337
97532	163	4	7		1120	1294
97534	31	2	1		310	344
97535	231	3	1		1772	2007
97536	75	1	1		536	613
97537	277	5	50		3378	3710
97538	112	2	19		915	1048
97539	166	1	3		1666	1836
97540	254	1	36		3104	3395
97541	58		16		687	761
97543	36		4		335	375
97544	127		42		948	1117
97601	1279	29	166	3	10990	12467
97603	1507	36	381	2	13587	15513
97604	4				17	21
97621	42	1	33		151	227
97622	63	2	23		266	354
97623	182	2	146		1033	1363
97624	233	3	67		1819	2122
97625	27		19		83	129
97626	40	1	8		97	146
97627	71	1	18		521	611
97630	322	16	9	1	1764	2112
97632	165	3	129		547	844
97633	163	1	101		600	865
97634	18		10		105	133
97635	9		2		58	69
97636					1	1
97637	1					1
97639	36		31		287	354
97701	1865	52	69	1	14390	16377

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97702	1847	32	9	2	18896	20786
97703	1424	6	111		13079	14620
97707	1					1
97731	34				106	140
97734	143	14	95		1265	1517
97741	586	24	98	2	4411	5121
97753	57		47		374	478
97754	960	30	280	1	7385	8656
97756	1549	56	75		13375	15055
97760	188	1	51		3216	3456
97761	124	7	2	1	771	905
97801	1178	17	79	8	8457	9739
97810	48	1	8		219	276
97812	118		5	2	362	487
97813	91	1	2		595	689
97818	44	2	39		33	118
97826	50	1	5		297	353
97828	325	8	57		1548	1938
97835	44		1		140	185
97838	68	4	31		232	335
97842	31		15		132	178
97846	309	7	65		1398	1779
97857	38	1	16		276	331
97862	221	2	264		1077	1564
97868	108	1	52		853	1014
97875	81	3	18		876	978
97882	187	11	4		2126	2328
97885	129	3	18		696	846
97886	45	4	6	1	346	402

	Jul-21
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>0</b>



Active Payment Plans	
	July
Customer Class	# of Customers
Commercial	782
Industrial	21
Irrigation	32
Residential	16126
<b>Total</b>	<b>16961</b>

New Payment Plans	
	July
Customer Class	# of Customers
Commercial	126
Industrial	2
Irrigation	3
Residential	1800
<b>Total</b>	<b>1931</b>

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	37,434	\$ 2,701,113	15,710	\$ 2,605,679	35,166	\$ 30,543,379	88,310	\$ 35,850,171	\$ 406
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	9	\$ 850	3	\$ 547	16	\$ 25,041			
97031	364	\$ 25,341	142	\$ 20,624	288	\$ 198,614			
97033	2	\$ 124			1	\$ 420			
97039	14	\$ 1,029	4	\$ 672	13	\$ 8,015			
97040	25	\$ 1,489	8	\$ 1,610	33	\$ 21,981			
97041			1	\$ 160	1	\$ 644			
97050	3	\$ 200	1	\$ 81	4	\$ 3,693			
97065	18	\$ 1,429	2	\$ 280	17	\$ 24,960			
97102	19	\$ 1,182	5	\$ 637	11	\$ 6,358			
97103	519	\$ 32,635	229	\$ 34,670	437	\$ 358,581			
97110	81	\$ 3,022	33	\$ 3,495	53	\$ 28,923			
97121	48	\$ 2,667	17	\$ 2,350	41	\$ 29,660			
97138	426	\$ 20,858	192	\$ 22,401	375	\$ 269,635			
97145	2	\$ 160	1	\$ 43					
97146	262	\$ 15,232	128	\$ 17,510	221	\$ 134,974			
97201	81	\$ 3,271	34	\$ 2,643	115	\$ 45,664			
97204									
97205	108	\$ 2,939	70	\$ 4,074	142	\$ 40,649			
97209	10	\$ 932	5	\$ 233	35	\$ 8,951			
97211	949	\$ 54,954	409	\$ 51,197	952	\$ 646,487			
97212	639	\$ 33,912	286	\$ 32,987	533	\$ 255,028			
97213	763	\$ 38,311	282	\$ 34,317	599	\$ 345,651			
97215	31	\$ 1,547	17	\$ 1,788	28	\$ 15,977			
97216	231	\$ 15,243	109	\$ 13,621	257	\$ 166,548			
97217	525	\$ 22,654	147	\$ 17,950	411	\$ 278,422			
97218	489	\$ 33,681	193	\$ 30,468	437	\$ 339,787			
97220	1,106	\$ 67,531	497	\$ 67,234	1,222	\$ 886,418			
97227	253	\$ 9,668	99	\$ 8,008	226	\$ 94,152			
97230	34	\$ 1,863	14	\$ 1,303	71	\$ 35,831			
97232	229	\$ 7,445	100	\$ 7,958	423	\$ 129,940			
97233			1	\$ 300					
97302	1	\$ 248							
97304	6	\$ 576	4	\$ 548	1	\$ 744			
97306	6	\$ 455	4	\$ 1,002	2	\$ 925			
97317	29	\$ 3,575	14	\$ 2,884	14	\$ 16,936			
97321	799	\$ 59,751	250	\$ 45,605	530	\$ 373,832			
97322	1,197	\$ 77,101	527	\$ 79,201	939	\$ 659,594			
97325	233	\$ 18,292	90	\$ 17,633	210	\$ 197,369			
97327	60	\$ 4,279	33	\$ 5,862	49	\$ 54,826			
97329	3	\$ 224	1	\$ 359	5	\$ 6,223			
97330	778	\$ 45,134	252	\$ 35,204	560	\$ 342,739			
97333	605	\$ 33,409	263	\$ 30,490	461	\$ 238,615			
97335	8	\$ 589	2	\$ 283	11	\$ 9,643			
97336	3	\$ 64	3	\$ 1,228	2	\$ 606			
97338	597	\$ 41,640	247	\$ 43,377	515	\$ 444,327			
97344	32	\$ 2,956	18	\$ 4,182	31	\$ 37,347			
97345	19	\$ 944	9	\$ 1,298	17	\$ 12,501			
97346	18	\$ 1,068	7	\$ 1,257	25	\$ 21,922			
97347	3	\$ 241			1	\$ 266			
97348	86	\$ 10,305	13	\$ 3,911	30	\$ 50,837			
97351	390	\$ 27,609	160	\$ 25,743	360	\$ 266,276			
97352	202	\$ 15,434	83	\$ 14,842	176	\$ 143,325			
97355	714	\$ 48,450	338	\$ 53,292	726	\$ 627,876			
97358	45	\$ 3,063	25	\$ 4,679	51	\$ 43,685			
97360	62	\$ 4,599	29	\$ 6,597	74	\$ 85,581			
97361	9	\$ 685	3	\$ 2,669	7	\$ 3,921			
97364	16	\$ 607	5	\$ 733	16	\$ 10,676			
97367	417	\$ 20,787	202	\$ 23,768	412	\$ 240,975			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	37,434	\$ 2,701,113	15,710	\$ 2,605,679	35,166	\$ 30,543,379	88,310	\$ 35,850,171	\$ 406
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97368	140	\$ 10,239	70	\$ 13,899	127	\$ 111,296			
97370	159	\$ 9,054	64	\$ 8,752	133	\$ 84,396			
97371	21	\$ 961	4	\$ 524	15	\$ 18,641			
97374	89	\$ 8,152	37	\$ 8,959	94	\$ 96,306			
97377	34	\$ 3,060	9	\$ 1,832	11	\$ 8,297			
97383	317	\$ 24,192	125	\$ 19,414	282	\$ 234,876			
97384	3	\$ 140			3	\$ 1,715			
97385	77	\$ 4,180	30	\$ 4,291	40	\$ 24,101			
97386	510	\$ 37,646	216	\$ 40,785	529	\$ 492,971			
97388	68	\$ 3,193	33	\$ 3,500	37	\$ 16,226			
97389	49	\$ 3,479	14	\$ 2,035	34	\$ 35,764			
97392	50	\$ 5,316	25	\$ 4,146	33	\$ 51,217			
97405	5	\$ 416	2	\$ 693	4	\$ 1,563			
97408	39	\$ 3,979	8	\$ 1,754	21	\$ 14,823			
97410	44	\$ 4,361	16	\$ 3,268	47	\$ 49,760			
97411	41	\$ 3,685	17	\$ 3,663	24	\$ 29,560			
97414	4	\$ 239			5	\$ 3,275			
97417	45	\$ 3,212	35	\$ 5,629	88	\$ 95,583			
97420	944	\$ 66,966	451	\$ 81,005	956	\$ 842,515			
97423	219	\$ 12,824	115	\$ 16,858	238	\$ 191,384			
97424	305	\$ 20,389	114	\$ 17,610	220	\$ 155,453			
97426	113	\$ 7,874	49	\$ 7,947	118	\$ 78,761			
97429	25	\$ 1,759	8	\$ 1,443	24	\$ 20,930			
97432	12	\$ 993	6	\$ 1,179	13	\$ 13,136			
97442	105	\$ 7,778	42	\$ 7,639	107	\$ 101,735			
97443	78	\$ 5,584	25	\$ 5,459	61	\$ 62,106			
97446	98	\$ 5,866	52	\$ 7,267	108	\$ 82,046			
97447	23	\$ 1,264	10	\$ 1,415	26	\$ 22,027			
97448	165	\$ 10,339	79	\$ 10,468	134	\$ 94,467			
97456	64	\$ 5,128	26	\$ 3,756	61	\$ 60,524			
97457	277	\$ 20,195	127	\$ 20,964	337	\$ 332,711			
97458	139	\$ 8,281	57	\$ 9,089	135	\$ 114,659			
97459	377	\$ 27,933	200	\$ 37,882	316	\$ 264,796			
97462	64	\$ 4,265	27	\$ 4,444	48	\$ 61,451			
97466	40	\$ 1,809	14	\$ 2,077	46	\$ 37,103			
97469	52	\$ 3,597	33	\$ 8,481	97	\$ 85,401			
97470	687	\$ 41,562	321	\$ 47,034	797	\$ 721,246			
97471	900	\$ 70,241	400	\$ 72,988	657	\$ 598,433			
97479	318	\$ 20,794	148	\$ 21,083	327	\$ 290,849			
97484	5	\$ 247	5	\$ 949	14	\$ 12,109			
97486	1	\$ 600	1	\$ 153	1	\$ 318			
97494	2	\$ 112							
97495	40	\$ 2,578	16	\$ 2,111	45	\$ 28,338			
97496	194	\$ 14,236	76	\$ 12,618	225	\$ 197,592			
97497	74	\$ 8,723	31	\$ 7,876	71	\$ 137,578			
97501	1,070	\$ 71,394	466	\$ 76,717	1,335	\$ 1,304,479			
97502	614	\$ 50,779	250	\$ 49,195	726	\$ 797,531			
97503	404	\$ 31,821	156	\$ 40,458	434	\$ 438,371			
97504	1,989	\$ 198,575	663	\$ 143,870	1,296	\$ 1,206,558			
97520	97	\$ 11,014	53	\$ 14,490	124	\$ 169,350			
97522	26	\$ 3,221	7	\$ 1,449	32	\$ 33,399			
97523	250	\$ 33,519	121	\$ 36,114	329	\$ 579,726			
97524	472	\$ 39,759	210	\$ 46,378	447	\$ 490,032			
97525	187	\$ 16,607	76	\$ 15,762	185	\$ 272,046			
97526	1,543	\$ 152,162	391	\$ 76,431	1,037	\$ 1,143,302			
97527	791	\$ 70,245	386	\$ 81,918	1,045	\$ 1,335,691			
97530	196	\$ 20,865	93	\$ 18,327	189	\$ 296,582			
97531	21	\$ 3,427	13	\$ 3,507	55	\$ 93,423			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	37,434	\$ 2,701,113	15,710	\$ 2,605,679	35,166	\$ 30,543,379	88,310	\$ 35,850,171	\$ 406
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97532	81	\$ 7,711	57	\$ 12,004	105	\$ 142,171			
97534	23	\$ 3,238	13	\$ 4,007	50	\$ 84,946			
97535	84	\$ 5,101	50	\$ 7,362	99	\$ 86,714			
97536	49	\$ 3,598	24	\$ 4,167	66	\$ 67,574			
97537	211	\$ 22,220	117	\$ 25,096	227	\$ 253,882			
97538	99	\$ 11,750	52	\$ 13,817	117	\$ 214,078			
97539	119	\$ 8,777	60	\$ 11,614	134	\$ 135,171			
97540	159	\$ 10,066	64	\$ 11,714	153	\$ 148,509			
97541	66	\$ 8,592	33	\$ 8,153	78	\$ 134,630			
97543	23	\$ 1,984	15	\$ 3,672	28	\$ 53,670			
97544	93	\$ 11,097	40	\$ 9,994	96	\$ 165,033			
97601	816	\$ 55,121	366	\$ 57,678	868	\$ 715,328			
97603	799	\$ 50,765	431	\$ 64,077	912	\$ 763,318			
97604	4	\$ 298			1	\$ 112			
97621	14	\$ 1,121	3	\$ 1,417	16	\$ 23,039			
97622	26	\$ 1,737	12	\$ 3,627	31	\$ 30,589			
97623	74	\$ 6,344	30	\$ 5,651	101	\$ 130,992			
97624	153	\$ 11,367	71	\$ 11,623	176	\$ 147,396			
97625	5	\$ 151	6	\$ 847	4	\$ 2,621			
97626	4	\$ 172			4	\$ 14,506			
97627	50	\$ 3,676	28	\$ 5,094	45	\$ 45,541			
97630	106	\$ 7,469	51	\$ 7,739	168	\$ 165,558			
97632	42	\$ 3,317	22	\$ 4,785	37	\$ 31,255			
97633	46	\$ 3,474	22	\$ 2,935	48	\$ 47,439			
97634	7	\$ 458	2	\$ 268	5	\$ 4,223			
97635	3	\$ 257			2	\$ 2,556			
97639	26	\$ 2,320	12	\$ 3,416	45	\$ 54,792			
97701	797	\$ 56,027	383	\$ 51,269	736	\$ 510,900			
97702	807	\$ 52,918	394	\$ 64,998	783	\$ 643,744			
97703	725	\$ 53,554	207	\$ 32,464	388	\$ 280,979			
97731	4	\$ 44	1	\$ 105	3	\$ 458			
97734	83	\$ 6,228	46	\$ 8,154	77	\$ 82,233			
97741	451	\$ 36,015	161	\$ 29,395	398	\$ 372,062			
97753	36	\$ 3,918	9	\$ 1,618	22	\$ 24,041			
97754	504	\$ 40,383	245	\$ 41,197	463	\$ 380,970			
97756	815	\$ 48,497	331	\$ 52,072	707	\$ 540,806			
97760	234	\$ 17,664	101	\$ 19,780	195	\$ 177,001			
97761	144	\$ 13,910	59	\$ 10,574	228	\$ 247,254			
97801	575	\$ 41,307	215	\$ 31,670	621	\$ 476,332			
97810	5	\$ 235	8	\$ 1,488	16	\$ 14,625			
97812	34	\$ 4,632	10	\$ 1,734	38	\$ 30,770			
97813	31	\$ 1,950	17	\$ 2,780	39	\$ 37,780			
97818	1	\$ 69	1	\$ 148	4	\$ 5,849			
97826	10	\$ 633	7	\$ 1,085	24	\$ 26,466			
97828	95	\$ 7,198	48	\$ 8,743	88	\$ 71,248			
97835	11	\$ 1,866	1	\$ 147	10	\$ 13,135			
97838	17	\$ 1,934	10	\$ 1,457	12	\$ 10,412			
97842	3	\$ 268	4	\$ 652	1	\$ 55			
97846	80	\$ 5,193	29	\$ 4,579	61	\$ 35,964			
97857	11	\$ 435	6	\$ 1,000	8	\$ 3,163			
97862	102	\$ 9,817	40	\$ 8,046	86	\$ 115,972			
97868	92	\$ 8,188	31	\$ 6,401	75	\$ 62,108			
97875	93	\$ 8,015	27	\$ 4,889	74	\$ 75,912			
97882	172	\$ 11,406	76	\$ 11,120	186	\$ 125,322			
97885	41	\$ 2,507	16	\$ 2,047	43	\$ 46,301			
97886	25	\$ 1,035	10	\$ 1,722	34	\$ 34,775			
97301			1	\$ 125					
97636			1	\$ 102					

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,602	\$ 315,102	669	\$ 146,266	1,376	\$ 1,777,724	4,647	\$ 2,239,092	\$ 482
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	1	\$ 30			1	\$ 128			
97031	42	\$ 6,057	11	\$ 2,664	15	\$ 15,059			
97033									
97039	2	\$ 1,134	1	\$ 35	3	\$ 945			
97040	1	\$ 20			1	\$ 106			
97041									
97050									
97065	2	\$ 71	1	\$ 35					
97102	4	\$ 736	1	\$ 194					
97103	36	\$ 2,402	12	\$ 1,802	24	\$ 19,380			
97110	14	\$ 550	2	\$ 477	7	\$ 3,674			
97121	1	\$ 46			2	\$ 3,054			
97138	41	\$ 2,744	17	\$ 3,384	29	\$ 39,039			
97145									
97146	31	\$ 4,678	2	\$ 318	14	\$ 6,827			
97201	4	\$ 287	1	\$ 55					
97204					1	\$ 724			
97205	2	\$ 25			4	\$ 2,827			
97209					2	\$ 1,286			
97211	57	\$ 9,647	11	\$ 2,093	41	\$ 61,004			
97212	18	\$ 1,326	9	\$ 1,620	10	\$ 11,835			
97213	43	\$ 6,427	15	\$ 2,515	23	\$ 47,685			
97215	2	\$ 176	3	\$ 285					
97216	7	\$ 1,093	5	\$ 533	8	\$ 6,320			
97217	17	\$ 4,664	13	\$ 4,910	18	\$ 36,863			
97218	33	\$ 3,707	2	\$ 105	15	\$ 17,799			
97220	63	\$ 9,431	20	\$ 7,911	47	\$ 70,451			
97227	24	\$ 3,813	4	\$ 300	16	\$ 27,145			
97230	3	\$ 286			1	\$ 991			
97232	12	\$ 1,635	9	\$ 1,504	6	\$ 9,103			
97233									
97302									
97304			3	\$ 321					
97306			1	\$ 592					
97317	3	\$ 370			1	\$ 495			
97321	114	\$ 10,023	11	\$ 1,360	20	\$ 34,813			
97322	52	\$ 8,327	11	\$ 1,822	21	\$ 33,026			
97325	8	\$ 440	3	\$ 521	5	\$ 2,257			
97327	2	\$ 370	2	\$ 338	5	\$ 3,990			
97329			1	\$ 191					
97330	30	\$ 4,512	4	\$ 2,818	15	\$ 23,978			
97333	43	\$ 5,045	9	\$ 635	19	\$ 22,286			
97335									
97336	1	\$ 84							
97338	24	\$ 2,650	4	\$ 489	8	\$ 7,715			
97344	2	\$ 92							
97345	1	\$ 19							
97346	3	\$ 158	3	\$ 464	4	\$ 2,986			
97347									
97348	2	\$ 331	1	\$ 63	2	\$ 1,615			
97351	33	\$ 3,648	11	\$ 2,141	8	\$ 6,193			
97352	9	\$ 825	3	\$ 1,505	10	\$ 11,737			
97355	31	\$ 3,838	10	\$ 612	21	\$ 10,227			
97358	8	\$ 381	1	\$ 36	3	\$ 3,078			
97360	6	\$ 889	3	\$ 255	1	\$ 60			
97361	1	\$ 10							
97364									
97367	37	\$ 4,408	7	\$ 1,098	18	\$ 24,539			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,602	\$ 315,102	669	\$ 146,266	1,376	\$ 1,777,724	4,647	\$ 2,239,092	\$ 482
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97368	6	\$ 253	4	\$ 999	3	\$ 728			
97370	5	\$ 402	5	\$ 687	2	\$ 1,191			
97371	4	\$ 549			3	\$ 603			
97374	7	\$ 223	3	\$ 961	3	\$ 1,706			
97377	1	\$ 45			3	\$ 4,154			
97383	18	\$ 1,167	3	\$ 1,491	6	\$ 5,715			
97384									
97385	3	\$ 127	1	\$ 68	2	\$ 1,159			
97386	16	\$ 1,399	9	\$ 825	12	\$ 18,517			
97388	2	\$ 99	1	\$ 24	1	\$ 71			
97389	2	\$ 272							
97392	2	\$ 106							
97405	2	\$ 509			2	\$ 7,442			
97408	7	\$ 1,607			1	\$ 134			
97410	2	\$ 149			5	\$ 17,265			
97411	1	\$ 150							
97414	2	\$ 104			1	\$ 380			
97417	2	\$ 106			3	\$ 1,798			
97420	34	\$ 3,999	11	\$ 1,820	38	\$ 35,217			
97423	36	\$ 4,164	3	\$ 196	4	\$ 7,749			
97424	14	\$ 1,076	5	\$ 570	4	\$ 9,383			
97426	9	\$ 813	1	\$ 67	4	\$ 1,025			
97429	5	\$ 464	3	\$ 415	1	\$ 281			
97432					1	\$ 182			
97442	2	\$ 707	3	\$ 2,047	10	\$ 13,497			
97443	5	\$ 280	4	\$ 182	3	\$ 1,224			
97446	1	\$ 9			2	\$ 704			
97447	1	\$ 18	1	\$ 28	2	\$ 486			
97448	19	\$ 1,282	2	\$ 170	6	\$ 8,518			
97456	7	\$ 822	2	\$ 229	3	\$ 4,458			
97457	14	\$ 1,075	6	\$ 599	9	\$ 12,042			
97458	9	\$ 625	2	\$ 228	4	\$ 3,010			
97459	18	\$ 2,226	6	\$ 1,259	5	\$ 4,102			
97462	6	\$ 1,775	3	\$ 1,095	1	\$ 959			
97466	2	\$ 90	1	\$ 72					
97469	2	\$ 208	1	\$ 35	1	\$ 496			
97470	78	\$ 7,178	17	\$ 4,008	46	\$ 54,182			
97471	61	\$ 10,409	9	\$ 1,174	14	\$ 16,166			
97479	23	\$ 1,315	9	\$ 1,777	17	\$ 21,985			
97484					7	\$ 8,650			
97486	1	\$ 21							
97494			1	\$ 343					
97495	2	\$ 133							
97496	8	\$ 849	2	\$ 88	6	\$ 2,791			
97497	4	\$ 1,218	2	\$ 394	13	\$ 21,009			
97501	71	\$ 10,071	21	\$ 8,232	60	\$ 84,121			
97502	40	\$ 8,025	15	\$ 3,159	27	\$ 35,259			
97503	27	\$ 4,660	5	\$ 3,843	10	\$ 9,772			
97504	87	\$ 14,133	22	\$ 5,593	20	\$ 15,384			
97520	18	\$ 2,203	5	\$ 1,547	6	\$ 5,537			
97522	2	\$ 46	1	\$ 339	1	\$ 124			
97523	39	\$ 6,049	17	\$ 6,964	23	\$ 35,373			
97524	33	\$ 4,275	11	\$ 2,999	17	\$ 28,948			
97525	13	\$ 1,440	1	\$ 374	6	\$ 21,019			
97526	115	\$ 14,282	14	\$ 2,241	54	\$ 70,274			
97527	24	\$ 3,177	14	\$ 3,869	38	\$ 47,547			
97530	14	\$ 909	5	\$ 632	17	\$ 25,776			
97531	2	\$ 102	2	\$ 162					

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,602	\$ 315,102	669	\$ 146,266	1,376	\$ 1,777,724	4,647	\$ 2,239,092	\$ 482
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97532	18	\$ 5,454	2	\$ 806	6	\$ 8,403			
97534	3	\$ 68			1	\$ 1,214			
97535	10	\$ 443	1	\$ 128	3	\$ 4,479			
97536	1	\$ 0	1	\$ 81	1	\$ 3,511			
97537	17	\$ 2,192			14	\$ 32,786			
97538	12	\$ 2,170	1	\$ 17	9	\$ 12,116			
97539	14	\$ 2,570	3	\$ 353	7	\$ 10,042			
97540	8	\$ 595	3	\$ 816	1	\$ 4,021			
97541	7	\$ 476	1	\$ 199	2	\$ 707			
97543	3	\$ 240	1	\$ 302	1	\$ 930			
97544	7	\$ 575	5	\$ 775	7	\$ 9,294			
97601	77	\$ 11,189	13	\$ 2,618	37	\$ 57,812			
97603	52	\$ 3,360	15	\$ 5,687	65	\$ 124,023			
97604	14	\$ 1,009	1	\$ 59					
97621	2	\$ 398			3	\$ 2,323			
97622	1	\$ 26	1	\$ 36	1	\$ 2,841			
97623	10	\$ 668	4	\$ 328	7	\$ 2,419			
97624	18	\$ 872	3	\$ 214	5	\$ 12,242			
97625	1	\$ 18							
97626	1	\$ 22							
97627	6	\$ 682			1	\$ 596			
97630	7	\$ 444	4	\$ 2,198	16	\$ 34,835			
97632	8	\$ 876	4	\$ 390	4	\$ 643			
97633	15	\$ 1,052	2	\$ 176	3	\$ 9,648			
97634	1	\$ 98							
97635									
97639	1	\$ 37			1	\$ 279			
97701	78	\$ 8,487	31	\$ 6,754	19	\$ 26,776			
97702	44	\$ 6,426	9	\$ 908	23	\$ 31,564			
97703	48	\$ 4,677	10	\$ 1,220	11	\$ 16,117			
97731									
97734	4	\$ 83	1	\$ 45	1	\$ 1,572			
97741	48	\$ 6,425	5	\$ 367	14	\$ 10,177			
97753	2	\$ 162			4	\$ 6,667			
97754	45	\$ 6,066	15	\$ 2,649	13	\$ 5,522			
97756	65	\$ 5,567	11	\$ 2,831	41	\$ 35,765			
97760	8	\$ 383	5	\$ 789	2	\$ 963			
97761	2	\$ 41	1	\$ 36	6	\$ 13,247			
97801	44	\$ 5,961	17	\$ 3,945	30	\$ 31,979			
97810	1	\$ 4							
97812	7	\$ 1,527	1	\$ 244					
97813	4	\$ 255			1	\$ 2,199			
97818	1	\$ 1							
97826					1	\$ 134			
97828	13	\$ 1,075	3	\$ 761	9	\$ 3,041			
97835					2	\$ 4,648			
97838	3	\$ 525							
97842					1	\$ 639			
97846	25	\$ 2,467	4	\$ 680	5	\$ 1,257			
97857					1	\$ 112			
97862	17	\$ 1,676	2	\$ 136	6	\$ 5,215			
97868	5	\$ 369	2	\$ 707	4	\$ 2,251			
97875	6	\$ 393	2	\$ 67	2	\$ 230			
97882	13	\$ 1,864	3	\$ 926	6	\$ 2,728			
97885	5	\$ 112	2	\$ 213	2	\$ 293			
97886	2	\$ 219			1	\$ 117			
97301									
97636									



Customer Class	Disconnection Communications	
	July	August*
	# of Customers	# of Customers
PDN	2,858	1,851
FNL	1,538	920
FFN	915	479
<b>Total</b>	<b>5,311</b>	<b>3,250</b>

\* As of 8/18/21

	July
Customer Class	# of Customers
Commercial	76
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>76</b>

July - 2021	COM	Total
	76	
97138	4	4
97211	3	3
97213	3	3
97216	1	1
97218	3	3
97321	3	3
97325	1	1
97330	1	1
97333	5	5
97338	1	1
97351	1	1
97355	3	3
97367	1	1
97370	2	2
97374	1	1
97405	1	1
97420	1	1
97426	1	1
97462	1	1
97466	1	1
97470	2	2
97501	12	12
97502	4	4
97503	1	1
97525	1	1
97526	1	1
97527	3	3
97540	1	1
97601	2	2
97603	1	1
97625	1	1
97702	1	1
97703	3	3
97741	1	1
97756	3	3
97761	1	1

	August*
Customer Class	# of Customers
Commercial	30
Industrial	1
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>31</b>

\* As of 8/18/21

	July
Customer Class	# of Customers
Commercial	48
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>48</b>

\* Counts are only for customers disconnect AND reconnected in the same month only

July 2021	COM	Total
97138	4	4
97211	1	1
97213	2	2
97216	1	1
97218	2	2
97321	2	2
97330	1	1
97333	1	1
97338	1	1
97351	1	1
97355	1	1
97367	1	1
97370	2	2
97374	1	1
97426	1	1
97466	1	1
97470	2	2
97501	8	8
97502	2	2
97503	1	1
97525	1	1
97526	1	1
97527	3	3
97540	1	1
97601	2	2
97603	1	1
97702	1	1
97741	1	1
97756	1	1

	August**
Customer Class	# of Customers
Commercial	15
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>15*</b>

\* Counts are only for customers disconnect AND reconnected in the same month only

\*\* As of 8/18/21

August 2021*	COM	Total
97039	1	1
97138	1	1
97212	1	1
97220	1	1
97321	1	1
97367	1	1
97420	1	1
97470	1	1
97523	1	1
97537	1	1
97603	1	1
97703	1	1
97741	2	2
97801	1	1

\* As of 8/18/21



<i>As of 08/18/21</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Extended Payment Grant	\$955,911	\$2,018,234	28%	\$5,386,124	2416	16%	\$396
Instant Grant	\$5,090,986	\$5,117,342	72%	\$8,437,998	12624	84%	\$403
<b>Total</b>	<b>\$6,046,897</b>	<b>\$7,135,576</b>	<b>100%</b>	<b>\$13,824,122</b>	<b>15,040</b>	<b>100%</b>	<b>\$402</b>

Total Program Funds	\$12,681,000
Total Committed Funds	\$7,135,576
Available Funds	<b>\$5,545,424</b>

<b>PacifiCorp</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554
Small Commercial Disconnects	15	21	34	66	43	103	131	100
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%

<b>Oregon</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638
Small Commercial Disconnects	0	0	0	0	0	82	96	76
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%