



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR
 Statute
 Order Order No. 20-401
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
 Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Quarterly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

August 21, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

Re: RE 189—PacifiCorp's COVID-19 Credit and Collections Report—Monthly Report for July 2023

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of July 2023.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57444	1336	5039	52	550859	614730
97016	7				13	20
97029	28		3		118	149
97031	1015	12	40	3	6554	7624
97033	7				17	24
97039	60	1	4		199	264
97040	59	1	25		514	599
97041	2				18	20
97050	40		6	2	90	138
97058	3				29	32
97065	57		5	1	230	293
97102	26		1		447	474
97103	1033	34	3		7889	8959
97110	240	3			1910	2153
97121	54	1			720	775
97138	860	10			6927	7797
97145	4				46	50
97146	423	16	5		3708	4152
97201	129				2664	2793
97203	1	1				2
97204	43				1	44
97205	352				2374	2726
97207	1					1
97209	64				233	297
97211	1114	19	1		15345	16479
97212	480				12180	12660
97213	664	6			11251	11921
97214	2					2
97215	60				625	685
97216	202	2			2354	2558
97217	499	9			5942	6450
97218	677	17			6444	7138
97219	1					1
97220	1378	32			13063	14473
97222	1					1
97223	1					1

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57444	1336	5039	52	550859	614730
97227	505	16			3378	3899
97230	48				431	479
97232	542	3			4422	4967
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		4		10	16
97304	28				133	161
97306	12		4		81	97
97308	2					2
97317	29		2		387	418
97321	1255	49	100	1	12650	14055
97322	918	35	35		14828	15816
97325	188	9	60		2614	2871
97327	116	3	18		1140	1277
97329	7				73	80
97330	1051	15	24		15325	16415
97331	4					4
97333	796	31	61	1	10603	11492
97335	10				77	87
97336	8				44	52
97338	690	7	13		9509	10219
97344	37		1		449	487
97345	20	1			170	191
97346	93				349	442
97347	7				5	12
97348	103	2	19		533	657
97351	433	6	55		4513	5007
97352	211	7	72		2154	2444
97355	933	16	87		10097	11133
97358	115	18	2		829	964

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57444	1336	5039	52	550859	614730
97360	95	1			935	1031
97361	34		6		108	148
97362	1					1
97364	7				330	337
97365					1	1
97367	791	8		1	7558	8358
97368	141				1809	1950
97369					1	1
97370	215	10	5	1	2539	2770
97371	99	2	13		203	317
97373	1					1
97374	159	4	76		1405	1644
97377	77	2	9		314	402
97383	386	14	26		3948	4374
97384	17	1			51	69
97385	85		6	1	1309	1401
97386	484	14	25		5899	6422
97388	75			1	1145	1221
97389	148	3	11		663	825
97392	54		38		554	646
97401	1					1
97405	41	6			29	76
97408	85	1	2		492	580
97410	62	1	15		362	440
97411	43	1	27		527	598
97414	18	2	9		77	106
97417	150	1	20	2	1029	1202
97420	1285	58	12		12155	13510
97423	315	6	19		2735	3075
97424	417	11	1		3690	4119
97426	178	6			1411	1595
97429	38		18		332	388
97432	20	1	4		172	197
97442	150	4	23		935	1112
97443	109	1	19		952	1081

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57444	1336	5039	52	550859	614730
97446	145	9	25		1583	1762
97447	66				321	387
97448	255	15	9		1964	2243
97456	99	1	30		794	924
97457	392	17	84	1	4385	4879
97458	203	12	24		1517	1756
97459	534	9	1		4783	5327
97462	79	1	9		620	709
97466	49	4	5		412	470
97469	132	8	17		1114	1271
97470	1562	39	66	1	9494	11162
97471	890	14	74		10926	11904
97475					1	1
97476					4	4
97479	387	8	1	1	3754	4151
97484	35	1	5		122	163
97486	11	1	11		27	50
97494	11	2			25	38
97495	35		1		792	828
97496	212	2	13		3009	3236
97497	97	1	9		556	663
97501	2131	48	122	2	18753	21056
97502	1246	34	102	1	12032	13415
97503	461	64	39		4397	4961
97504	2017	19	32	1	21070	23139
97520	352	4	54	2	1861	2273
97522	40	1	2		242	285
97523	438	11	42		2864	3355
97524	513	17	94	3	6594	7221
97525	206	3	32		2283	2524
97526	1868	50	43	1	15984	17946
97527	1131	19	141		15537	16828
97530	436	3	97	1	3712	4249
97531	39	2	6		267	314
97532	166	4	6		1137	1313

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57444	1336	5039	52	550859	614730
97534	39	1	1		300	341
97535	230	3	1		2066	2300
97536	72	1	1		535	609
97537	289	5	50		3335	3679
97538	113	2	17		904	1036
97539	166	1	3		1686	1856
97540	255	1	37		3507	3800
97541	60		17		682	759
97543	39		4		326	369
97544	128		38		940	1106
97601	1276	27	168	3	11285	12759
97603	1549	35	371	2	13711	15668
97604	6				16	22
97621	44	1	35		151	231
97622	64	2	24		267	357
97623	183	2	140		1040	1365
97624	236	3	65		1859	2163
97625	27		20		85	132
97626	42	1	8		91	142
97627	71	1	18		518	608
97630	327	14	11	1	1763	2116
97632	165	3	128		552	848
97633	167	1	99		589	856
97634	18		10		104	132
97635	10		2		55	67
97636					1	1
97637	1					1
97639	38		31		288	357
97701	1862	42	67	1	14976	16948
97702	1856	31	8	2	19945	21842
97703	1516	6	111		13687	15320
97707	1					1
97731	38				105	143
97734	140	14	98		1296	1548
97741	580	22	88	2	4625	5317

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57444	1336	5039	52	550859	614730
97753	59		46		386	491
97754	944	31	274	1	7628	8878
97756	1535	56	74		14113	15778
97760	209	1	53		3270	3533
97761	122	5	2	1	772	902
97801	1192	14	81	8	8662	9957
97810	49	1	8		219	277
97812	119	1	5	2	363	490
97813	91	1	2		593	687
97818	45	2	39		33	119
97826	49	1	5		294	349
97828	345	8	59		1532	1944
97835	44		1		138	183
97838	70	3	30		228	331
97842	31		14		130	175
97846	304	7	66		1420	1797
97857	42	1	17		281	341
97862	214	2	261		1073	1550
97868	114	1	54		861	1030
97875	85	3	18		906	1012
97882	197	8	4		2315	2524
97885	137	4	19		682	842
97886	42	4	5	1	349	401

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7831	175	661	24	77858	86549
97016					1	1
97029	1		2		24	27
97031	89	1	4	1	619	714
97033					2	2
97039	10				27	37
97040	10		3		61	74
97050	5				20	25
97058					1	1
97065	9		2		46	57
97102					29	29
97103	131	3			1109	1243
97110	30				134	164
97121	1				104	105
97138	110	1			832	943
97145					2	2
97146	60	1	1	1	493	556
97201	19				417	436
97204	2					2
97205	54				371	425
97209	6				63	69
97211	182	2			2111	2295
97212	70				1411	1481
97213	106				1345	1451
97215	10				71	81
97216	34				466	500
97217	81				1131	1212
97218	128	1			1115	1244
97219	1					1
97220	283	3			2137	2423
97227	71	1			691	763
97230	9				75	84
97232	55				955	1010
97250	2					2
97302					1	1
97304	3				12	15

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7831	175	661	24	77858	86549
97306					10	10
97317	3				40	43
97321	142	10	16		1506	1674
97322	115				2148	2263
97325	27		25		358	410
97327	16	4	1		167	188
97329	2				11	13
97330	92	3			1618	1713
97333	91	1	6		1032	1130
97335	2				10	12
97336	1				7	8
97338	97	2	1	1	1136	1237
97344	11			7	95	113
97345	2				31	33
97346	16				65	81
97347					4	4
97348	18		2		84	104
97351	58	1	12		579	650
97352	15		7		317	339
97355	115	4	4		1550	1673
97358	13				111	124
97360	18				151	169
97361	4				11	15
97364	1				40	41
97367	120	3			890	1013
97368	23				319	342
97370	24				294	318
97371	9				20	29
97374	27	2	3		241	273
97377	5		1		56	62
97383	37	2	5		534	578
97384	5	2			10	17
97385	8		1		111	120
97386	63	2	1		1054	1120
97388	1				74	75

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7831	175	661	24	77858	86549
97389	10				86	96
97392	2		4		66	72
97405	10				7	17
97408	8			3	52	63
97410	2		3		59	64
97411	4		6		78	88
97414			1		14	15
97417	39		4		179	222
97420	159	5	2	3	2015	2184
97423	33		1		394	428
97424	53	1			604	658
97426	21				200	221
97429	10		4		64	78
97432	1				32	33
97442	25	2	2		167	196
97443	11				153	164
97446	13		1		254	268
97447	11				52	63
97448	33	8			299	340
97456	12	1	3		106	122
97457	75	5	7	3	790	880
97458	25	2	1		251	279
97459	43	1			746	790
97462	11				91	102
97466	6				94	100
97469	21	1	1		241	264
97470	218		3	2	1687	1910
97471	129	2			1294	1425
97476					1	1
97479	79	3	1		546	629
97484	11		1		24	36
97486		1			4	5
97494	1				6	7
97495	3				79	82
97496	32				549	581

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7831	175	661	24	77858	86549
97497	19		1		114	134
97501	352	3	8		3270	3633
97502	204	5	17		1782	2008
97503	75	10	3		855	943
97504	186		4		2901	3091
97520	71		9		250	330
97522	7				38	45
97523	120	4	12		556	692
97524	90	4	14		1003	1111
97525	20	2	7		354	383
97526	305	4	4	1	2348	2662
97527	191	2	21		2263	2477
97530	73		12		478	563
97531	11		3		63	77
97532	37				157	194
97534	7				65	72
97535	36				315	351
97536	10				106	116
97537	60		10		496	566
97538	31		7		181	219
97539	23	1			229	253
97540	36		2		476	514
97541	6		2		132	140
97543	10				56	66
97544	48		6		199	253
97601	226	6	25	1	1760	2018
97603	205	3	65		1988	2261
97604					1	1
97621	4	1	1		32	38
97622	5		2		41	48
97623	18		35		167	220
97624	19		8		260	287
97625	2		2		15	19
97626	3				9	12
97627	2		1		72	75

July 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7831	175	661	24	77858	86549
97630	52	2	1		335	390
97632	26		23		84	133
97633	25		13		105	143
97634	6		2		14	22
97635	2				9	11
97639	6		3		63	72
97701	180	5	3		1655	1843
97702	196	5	1	1	2138	2341
97703	149		12		1144	1305
97731	1				7	8
97734	15	1	34		206	256
97741	84	8	16		788	896
97753	6		5		49	60
97754	110	4	34		1094	1242
97756	199	8	12		1746	1965
97760	24	1	4		364	393
97761	14	3	1		184	202
97801	151	4	10		1396	1561
97810	2				26	28
97812	5				66	71
97813	14		1		82	97
97818	13	1	3		11	28
97826	5				44	49
97828	27	1	2		158	188
97835	8				25	33
97838	2		1		36	39
97842	1		1		11	13
97846	31		11		142	184
97857	4	1	4		35	44
97862	29		32		146	207
97868	15		3		135	153
97875	7		3		137	147
97882	21		2		399	422
97885	16	1	1		96	114
97886	9	4			52	65

Revenue Class Cd	Count of Customer Id
COM	762
IND	22
IRG	48
RES	27367
Total	28199

Revenue Class Cd	Count of Customer Id
COM	128
IND	2
IRG	6
RES	3138
Total	3274

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,148	\$ 3,122,836	22,895	\$ 4,078,045	37,089	\$ 27,200,439	100,132	\$ 34,401,320	\$ 344
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016			2	\$ 312					
97029	13	\$ 1,100	4	\$ 604	14	\$ 41,450			
97031	357	\$ 29,577	185	\$ 28,449	293	\$ 167,205			
97033			1	\$ 72	1	\$ 609			
97039	14	\$ 1,144	8	\$ 1,720	16	\$ 8,798			
97040	30	\$ 1,722	14	\$ 2,471	37	\$ 19,592			
97041					1	\$ 418			
97050	6	\$ 379	4	\$ 575	10	\$ 3,580			
97058	1	\$ 89			1	\$ 429			
97065	9	\$ 460	10	\$ 1,824	11	\$ 17,355			
97102	21	\$ 1,772	8	\$ 1,307	19	\$ 6,379			
97103	482	\$ 34,500	340	\$ 52,531	385	\$ 270,574			
97110	96	\$ 4,652	36	\$ 4,703	56	\$ 19,249			
97121	62	\$ 3,674	32	\$ 5,783	41	\$ 27,110			
97138	522	\$ 31,998	235	\$ 32,880	365	\$ 214,232			
97145	3	\$ 126	1	\$ 57	1	\$ 380			
97146	319	\$ 20,802	162	\$ 24,243	212	\$ 108,030			
97201	128	\$ 5,844	67	\$ 6,595	98	\$ 36,958			
97205	110	\$ 3,749	64	\$ 4,801	133	\$ 51,530			
97209	18	\$ 578	9	\$ 702	14	\$ 2,597			
97211	881	\$ 56,966	540	\$ 75,140	773	\$ 424,004			
97212	741	\$ 48,280	395	\$ 53,762	453	\$ 196,607			
97213	826	\$ 48,326	401	\$ 53,835	473	\$ 232,388			
97215	35	\$ 1,774	22	\$ 2,930	33	\$ 18,080			
97216	238	\$ 14,730	153	\$ 24,797	235	\$ 124,719			
97217	340	\$ 19,797	211	\$ 27,971	342	\$ 172,913			
97218	372	\$ 25,402	251	\$ 36,121	411	\$ 249,662			
97220	1,273	\$ 85,943	631	\$ 92,910	1,109	\$ 723,726			
97227	235	\$ 11,772	116	\$ 9,655	284	\$ 101,732			
97230	41	\$ 2,141	17	\$ 1,893	45	\$ 33,407			
97232	374	\$ 16,028	153	\$ 14,322	289	\$ 125,723			
97250	1	\$ 54							
97304	4	\$ 223	7	\$ 1,367	6	\$ 2,649			
97306	7	\$ 636	3	\$ 837	5	\$ 2,661			
97317	42	\$ 6,934	13	\$ 2,692	32	\$ 17,733			
97321	740	\$ 52,806	401	\$ 65,386	514	\$ 302,688			
97322	1,395	\$ 105,616	751	\$ 128,736	1,057	\$ 580,981			
97325	244	\$ 23,769	172	\$ 35,025	231	\$ 189,435			
97327	89	\$ 7,466	59	\$ 11,827	61	\$ 48,738			
97329	6	\$ 360	4	\$ 353	3	\$ 2,354			
97330	742	\$ 42,805	383	\$ 55,271	615	\$ 286,822			
97333	632	\$ 35,549	327	\$ 46,709	457	\$ 216,162			
97335	5	\$ 349	5	\$ 785	9	\$ 5,311			
97336	3	\$ 282	3	\$ 397	7	\$ 3,133			
97338	725	\$ 56,678	402	\$ 77,110	646	\$ 444,146			
97344	49	\$ 4,448	32	\$ 7,537	30	\$ 32,577			
97345	12	\$ 1,199	15	\$ 3,142	16	\$ 12,053			
97346	31	\$ 2,991	19	\$ 4,500	33	\$ 23,112			
97348	36	\$ 2,718	12	\$ 2,484	45	\$ 37,136			
97351	399	\$ 31,125	235	\$ 41,307	385	\$ 236,677			
97352	227	\$ 24,118	126	\$ 26,303	214	\$ 134,836			
97355	870	\$ 71,631	534	\$ 100,566	789	\$ 606,289			
97358	70	\$ 6,020	44	\$ 10,001	78	\$ 43,446			
97360	89	\$ 7,387	52	\$ 10,080	55	\$ 64,981			
97361	4	\$ 316	7	\$ 1,502	8	\$ 9,291			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,148	\$ 3,122,836	22,895	\$ 4,078,045	37,089	\$ 27,200,439	100,132	\$ 34,401,320	\$ 344
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97364	15	\$ 758	15	\$ 2,676	15	\$ 14,832			
97367	507	\$ 31,380	288	\$ 40,443	380	\$ 181,150			
97368	112	\$ 8,901	103	\$ 20,604	133	\$ 89,686			
97370	163	\$ 11,390	103	\$ 15,551	158	\$ 89,216			
97371	23	\$ 2,605	9	\$ 1,605	14	\$ 13,269			
97374	108	\$ 9,806	58	\$ 12,945	86	\$ 71,331			
97377	32	\$ 3,004	20	\$ 3,999	15	\$ 14,899			
97383	362	\$ 27,422	195	\$ 36,339	317	\$ 210,491			
97384	4	\$ 186	2	\$ 417	4	\$ 1,355			
97385	111	\$ 8,091	56	\$ 9,729	65	\$ 22,734			
97386	530	\$ 44,124	353	\$ 70,079	565	\$ 480,259			
97388	61	\$ 3,968	41	\$ 5,085	31	\$ 13,671			
97389	52	\$ 4,641	25	\$ 5,697	56	\$ 51,857			
97392	54	\$ 4,806	38	\$ 9,170	49	\$ 50,668			
97405	4	\$ 582			3	\$ 1,043			
97408	12	\$ 1,535	15	\$ 3,073	23	\$ 12,471			
97410	30	\$ 2,767	26	\$ 5,534	38	\$ 27,981			
97411	41	\$ 5,011	20	\$ 9,111	32	\$ 30,069			
97414	6	\$ 701	2	\$ 485	6	\$ 3,990			
97417	67	\$ 4,190	58	\$ 11,290	87	\$ 76,320			
97420	884	\$ 71,080	694	\$ 141,126	1,169	\$ 945,872			
97423	225	\$ 17,278	137	\$ 27,454	303	\$ 217,688			
97424	277	\$ 20,864	179	\$ 30,843	255	\$ 121,396			
97426	150	\$ 11,696	70	\$ 13,341	137	\$ 73,644			
97429	33	\$ 2,678	20	\$ 3,590	30	\$ 28,762			
97432	10	\$ 551	8	\$ 1,562	21	\$ 16,240			
97442	98	\$ 8,732	59	\$ 11,762	132	\$ 122,626			
97443	75	\$ 6,318	54	\$ 13,239	95	\$ 63,277			
97446	140	\$ 10,872	69	\$ 12,696	104	\$ 73,428			
97447	18	\$ 1,290	25	\$ 2,872	22	\$ 29,848			
97448	167	\$ 13,176	103	\$ 16,392	168	\$ 102,815			
97456	72	\$ 7,484	39	\$ 8,810	77	\$ 46,379			
97457	344	\$ 30,126	200	\$ 41,106	402	\$ 312,148			
97458	103	\$ 9,959	77	\$ 12,193	164	\$ 119,169			
97459	255	\$ 19,262	276	\$ 50,215	388	\$ 327,883			
97462	55	\$ 3,768	29	\$ 5,138	72	\$ 55,218			
97466	44	\$ 2,922	16	\$ 2,850	59	\$ 34,962			
97469	85	\$ 5,935	55	\$ 12,799	93	\$ 72,911			
97470	943	\$ 68,327	498	\$ 86,127	907	\$ 607,222			
97471	854	\$ 73,880	543	\$ 101,557	719	\$ 491,284			
97479	316	\$ 22,479	222	\$ 39,517	416	\$ 267,956			
97484			5	\$ 556	14	\$ 21,288			
97486	2	\$ 39	1	\$ 981	2	\$ 1,004			
97494	1	\$ 91	1	\$ 222	5	\$ 2,997			
97495	64	\$ 5,392	31	\$ 5,407	49	\$ 28,611			
97496	216	\$ 18,131	146	\$ 27,661	234	\$ 159,137			
97497	54	\$ 5,944	32	\$ 7,173	84	\$ 128,736			
97501	1,453	\$ 111,710	796	\$ 147,529	1,404	\$ 1,161,731			
97502	975	\$ 87,094	437	\$ 94,013	724	\$ 704,996			
97503	544	\$ 61,318	271	\$ 54,980	437	\$ 384,815			
97504	1,606	\$ 143,469	927	\$ 166,717	1,227	\$ 927,780			
97520	91	\$ 9,667	90	\$ 19,113	127	\$ 151,601			
97522	26	\$ 2,695	8	\$ 1,742	28	\$ 21,745			
97523	279	\$ 31,284	148	\$ 42,109	383	\$ 539,326			
97524	638	\$ 61,758	307	\$ 69,581	529	\$ 461,764			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,148	\$ 3,122,836	22,895	\$ 4,078,045	37,089	\$ 27,200,439	100,132	\$ 34,401,320	\$ 344
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97525	223	\$ 22,533	96	\$ 20,853	202	\$ 219,186			
97526	1,159	\$ 96,987	684	\$ 130,154	1,160	\$ 1,019,363			
97527	1,113	\$ 98,866	685	\$ 154,218	1,087	\$ 1,057,161			
97530	229	\$ 23,664	128	\$ 27,305	205	\$ 239,580			
97531	26	\$ 2,949	11	\$ 4,474	50	\$ 73,327			
97532	122	\$ 11,127	51	\$ 10,398	113	\$ 97,029			
97534	33	\$ 4,039	16	\$ 3,602	43	\$ 79,728			
97535	137	\$ 11,361	77	\$ 11,947	131	\$ 76,991			
97536	49	\$ 4,083	33	\$ 5,611	67	\$ 83,863			
97537	267	\$ 25,505	160	\$ 34,905	283	\$ 306,082			
97538	104	\$ 10,631	55	\$ 15,528	107	\$ 184,507			
97539	158	\$ 15,124	88	\$ 17,359	182	\$ 156,485			
97540	209	\$ 15,363	117	\$ 19,550	175	\$ 167,056			
97541	82	\$ 9,382	49	\$ 8,407	68	\$ 81,328			
97543	33	\$ 3,207	9	\$ 1,853	37	\$ 77,346			
97544	109	\$ 14,727	55	\$ 20,699	90	\$ 141,383			
97601	761	\$ 50,522	430	\$ 70,436	904	\$ 670,257			
97603	1,036	\$ 71,807	616	\$ 104,184	1,114	\$ 777,990			
97604	1	\$ 65	1	\$ 105					
97621	11	\$ 801	11	\$ 1,776	13	\$ 27,484			
97622	24	\$ 1,572	8	\$ 941	37	\$ 34,542			
97623	77	\$ 6,903	58	\$ 11,934	94	\$ 127,322			
97624	158	\$ 11,564	79	\$ 14,227	212	\$ 179,300			
97625	10	\$ 925	3	\$ 866	4	\$ 1,721			
97626	7	\$ 382	2	\$ 222	4	\$ 3,364			
97627	47	\$ 3,950	30	\$ 6,397	45	\$ 53,184			
97630	122	\$ 8,582	84	\$ 13,872	203	\$ 205,026			
97632	44	\$ 3,573	26	\$ 3,911	42	\$ 38,650			
97633	44	\$ 2,744	34	\$ 5,050	56	\$ 46,454			
97634	9	\$ 785	1	\$ 121	9	\$ 17,468			
97635	5	\$ 208			5	\$ 3,698			
97639	27	\$ 3,793	13	\$ 1,917	61	\$ 69,178			
97701	929	\$ 64,749	461	\$ 69,668	730	\$ 409,902			
97702	935	\$ 63,446	572	\$ 103,322	836	\$ 549,803			
97703	580	\$ 43,451	266	\$ 44,679	366	\$ 224,977			
97731	4	\$ 165							
97734	82	\$ 6,348	64	\$ 12,097	114	\$ 91,322			
97741	328	\$ 23,571	235	\$ 40,495	475	\$ 289,153			
97753	23	\$ 2,589	12	\$ 2,524	24	\$ 34,743			
97754	548	\$ 55,826	332	\$ 63,641	530	\$ 350,024			
97756	893	\$ 64,077	494	\$ 81,442	777	\$ 468,142			
97760	241	\$ 23,277	142	\$ 29,650	302	\$ 194,069			
97761	102	\$ 11,458	72	\$ 14,711	193	\$ 235,830			
97801	779	\$ 65,480	365	\$ 62,148	576	\$ 373,551			
97810	11	\$ 1,056	11	\$ 2,984	17	\$ 8,267			
97812	16	\$ 2,566	19	\$ 3,719	54	\$ 37,884			
97813	54	\$ 4,515	18	\$ 3,140	38	\$ 28,190			
97818			3	\$ 500	3	\$ 11,722			
97826	23	\$ 1,821	11	\$ 1,983	27	\$ 26,015			
97828	77	\$ 6,513	42	\$ 6,490	108	\$ 80,700			
97835	5	\$ 184	15	\$ 3,103	5	\$ 2,126			
97838	28	\$ 3,139	8	\$ 1,504	12	\$ 7,062			
97842	5	\$ 296	3	\$ 790	3	\$ 1,145			
97846	87	\$ 5,297	41	\$ 7,364	70	\$ 69,632			
97857	13	\$ 1,450	6	\$ 842	11	\$ 7,166			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,148	\$ 3,122,836	22,895	\$ 4,078,045	37,089	\$ 27,200,439	100,132	\$ 34,401,320	\$ 344
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97862	96	\$ 10,458	57	\$ 15,469	91	\$ 103,820			
97868	97	\$ 8,518	51	\$ 9,146	87	\$ 59,529			
97875	96	\$ 8,170	47	\$ 10,318	73	\$ 59,450			
97882	237	\$ 19,741	111	\$ 20,874	181	\$ 109,407			
97885	27	\$ 2,122	29	\$ 5,538	34	\$ 34,685			
97886	32	\$ 2,522	19	\$ 3,281	41	\$ 29,868			
97476	1	\$ 106	1	\$ 115					
97347	1	\$ 23							
97302	1	\$ 153							
97233	1	\$ 85							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,699	\$ 381,191	874	\$ 224,350	1,440	\$ 2,130,217	5,013	\$ 2,735,758	\$ 546
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	1	\$26.90							
97031	40	\$3,098.71	17	\$3,696.78	12	\$9,322.59			
97033									
97039	3	\$120.29			3	\$5,453.35			
97040	4	\$73.43			1	\$115.57			
97041									
97050									
97058									
97065	3	\$118.43			1	\$597.26			
97102	1	\$935.33							
97103	49	\$4,739.75	20	\$7,089.49	23	\$28,863.91			
97110	19	\$1,888.24	3	\$207.07	6	\$2,540.91			
97121	3	\$556.42							
97138	49	\$6,141.13	23	\$4,628.18	20	\$33,654.39			
97145									
97146	36	\$5,510.38	9	\$1,503.50	8	\$5,006.44			
97201	5	\$2,842.23	1	\$190.61	2	\$569.80			
97205	5	\$2,008.87	2	\$187.67	5	\$5,587.45			
97209									
97211	36	\$6,297.81	16	\$4,333.21	44	\$89,235.15			
97212	36	\$6,669.24	6	\$955.05	17	\$35,651.15			
97213	44	\$7,769.58	17	\$4,505.63	9	\$3,751.91			
97215	5	\$765.32	1	\$337.29	1	\$281.65			
97216	23	\$4,853.78	7	\$1,266.72	11	\$20,253.83			
97217	19	\$2,222.54	7	\$1,272.31	14	\$54,128.01			
97218	17	\$2,071.12	11	\$6,081.79	13	\$6,013.94			
97220	109	\$26,411.52	36	\$10,093.07	45	\$132,090.75			
97227	11	\$1,965.99	5	\$1,797.30	12	\$69,372.78			
97230	5	\$763.21	1	\$284.54	1	\$92.94			
97232	20	\$3,098.85	7	\$835.26	12	\$20,478.91			
97250					1	\$379.18			
97304	1	\$41.18	1	\$182.65					
97306	1	\$142.80							
97317	1	\$41.93	2	\$100.49					
97321	40	\$3,742.59	13	\$2,306.15	21	\$41,754.33			
97322	54	\$7,241.84	19	\$5,238.02	24	\$22,001.99			
97325	18	\$1,418.45	4	\$2,562.02	3	\$1,211.40			
97327	5	\$1,215.49			5	\$2,266.77			
97329			1	\$191.11					
97330	41	\$7,262.96	7	\$1,307.72	12	\$11,976.99			
97333	49	\$5,760.92	11	\$2,727.67	12	\$105,848.92			
97335					1	\$95.46			
97336	1	\$36.71							
97338	23	\$2,429.72	12	\$1,548.82	14	\$7,171.07			
97344	9	\$860.85	3	\$222.42	4	\$2,029.15			
97345	5	\$94.88							
97346	8	\$569.18	2	\$429.39	7	\$2,471.68			
97348	4	\$350.30			1	\$368.29			
97351	32	\$4,815.70	7	\$931.94	17	\$9,409.12			
97352	6	\$634.58	2	\$124.63	11	\$11,499.49			
97355	42	\$6,093.47	10	\$3,253.34	23	\$11,941.89			
97358	4	\$545.68	1	\$52.01	6	\$3,342.16			
97360	8	\$754.69	5	\$1,392.51	3	\$1,210.21			
97361	2	\$48.08	1	\$121.46					

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,699	\$ 381,191	874	\$ 224,350	1,440	\$ 2,130,217	5,013	\$ 2,735,758	\$ 546
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97364									
97367	76	\$15,031.15	19	\$3,821.05	16	\$13,665.60			
97368	8	\$631.48	4	\$2,540.51	4	\$1,827.64			
97370	9	\$1,882.09	3	\$173.52	5	\$2,928.00			
97371	6	\$1,103.75	2	\$59.42	1	\$128.51			
97374	5	\$322.03	2	\$328.60	5	\$4,900.38			
97377			1	\$18.58	2	\$8,590.04			
97383	14	\$1,158.48	3	\$669.03	9	\$15,351.18			
97384	2	\$58.84			1	\$6,545.48			
97385	5	\$935.13			2	\$693.47			
97386	25	\$2,813.63	10	\$2,777.91	11	\$7,059.43			
97388	5	\$221.62							
97389	1	\$45.49	2	\$366.32					
97392	1	\$187.05			1	\$377.48			
97405	5	\$1,134.30	2	\$1,721.44	8	\$11,593.43			
97408	2	\$129.48							
97410	2	\$24.81	1	\$254.17	2	\$12,710.26			
97411	5	\$1,303.76							
97414			2	\$228.16	1	\$51.33			
97417	6	\$273.81	1	\$1,404.69	11	\$15,476.14			
97420	60	\$8,154.91	21	\$6,122.13	30	\$15,239.23			
97423	20	\$1,820.92	6	\$1,719.49	6	\$3,711.81			
97424	15	\$3,140.87	3	\$436.21	5	\$7,694.12			
97426	5	\$285.55	2	\$1,295.11	6	\$4,787.91			
97429	6	\$670.95	3	\$400.79					
97432					1	\$932.26			
97442	11	\$1,056.98	3	\$870.19	5	\$19,934.00			
97443	3	\$251.41	2	\$921.09	4	\$10,422.33			
97446	2	\$856.46	1	\$528.71	2	\$695.00			
97447	5	\$235.57	5	\$990.75					
97448	14	\$3,066.19	2	\$305.92	8	\$22,165.76			
97456	7	\$898.50	3	\$1,183.09	1	\$714.25			
97457	22	\$2,580.91	9	\$2,019.62	14	\$31,373.00			
97458	9	\$561.23	5	\$1,134.32	9	\$15,307.94			
97459	8	\$638.47	5	\$2,234.99	9	\$12,837.35			
97462	5	\$864.94	3	\$612.23					
97466	1	\$305.51			2	\$342.45			
97469	4	\$476.97	1	\$128.58	7	\$11,066.97			
97470	112	\$14,505.48	29	\$5,961.46	48	\$90,440.60			
97471	58	\$13,123.75	17	\$6,757.06	17	\$13,504.14			
97479	48	\$3,839.28	9	\$1,687.83	29	\$23,597.90			
97484					7	\$9,106.80			
97486	1	\$3.79							
97494			1	\$453.47					
97495	1	\$198.08			1	\$70.73			
97496	2	\$70.29	2	\$132.70	3	\$8,023.56			
97497	8	\$1,571.94	2	\$523.57	19	\$47,318.37			
97501	70	\$9,470.97	33	\$11,576.67	63	\$116,614.53			
97502	51	\$5,844.47	12	\$3,577.42	44	\$64,160.56			
97503	27	\$5,345.61	7	\$2,120.11	17	\$18,942.09			
97504	68	\$13,129.82	21	\$4,458.85	15	\$11,323.22			
97520	23	\$3,076.10	4	\$422.37	19	\$9,408.96			
97522	1	\$74.07			2	\$2,423.55			
97523	36	\$5,862.86	16	\$5,950.87	29	\$34,659.53			
97524	38	\$7,067.03	14	\$3,181.90	22	\$25,663.93			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,699	\$ 381,191	874	\$ 224,350	1,440	\$ 2,130,217	5,013	\$ 2,735,758	\$ 546
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97525	5	\$549.31	8	\$881.63	8	\$5,562.31			
97526	69	\$8,042.87	30	\$4,188.01	51	\$83,876.32			
97527	55	\$5,830.17	16	\$6,756.65	38	\$58,274.38			
97530	21	\$2,845.90	9	\$3,181.06	18	\$46,815.03			
97531	5	\$605.88	1	\$381.56	2	\$544.51			
97532	17	\$1,056.63	5	\$1,592.82	6	\$4,979.58			
97534	3	\$113.01			2	\$5,251.78			
97535	8	\$333.40	5	\$1,237.03	3	\$3,078.85			
97536	10	\$1,139.94			1	\$527.90			
97537	21	\$13,212.16	6	\$1,703.47	12	\$10,974.85			
97538	5	\$399.03	5	\$836.27	12	\$16,241.89			
97539	12	\$913.27	3	\$647.92	7	\$8,025.60			
97540	5	\$611.66	1	\$110.28	6	\$1,739.40			
97541	8	\$1,122.36	1	\$982.80					
97543	2	\$41.15	1	\$135.77	3	\$4,456.16			
97544	9	\$1,644.83	9	\$1,756.17	10	\$23,603.16			
97601	41	\$4,165.65	20	\$3,674.90	36	\$53,463.98			
97603	73	\$7,765.87	20	\$4,956.87	49	\$53,878.24			
97604									
97621	2	\$63.43			1	\$315.28			
97622	2	\$98.02			1	\$385.66			
97623	13	\$1,278.03	1	\$35.61	6	\$2,059.04			
97624	12	\$1,169.90	7	\$1,870.13	2	\$729.97			
97625			1	\$320.47	1	\$938.19			
97626	4	\$289.92							
97627	4	\$184.47			1	\$243.73			
97630	6	\$706.62	8	\$2,607.41	7	\$30,686.50			
97632	8	\$256.01	3	\$325.23	5	\$2,393.31			
97633	15	\$1,101.26	1	\$393.20	4	\$7,007.44			
97634	3	\$74.82							
97635	1	\$19.47							
97639	3	\$116.60			2	\$1,085.15			
97701	50	\$9,598.87	30	\$11,034.67	27	\$32,413.87			
97702	46	\$5,676.99	9	\$1,867.91	27	\$31,025.88			
97703	53	\$5,025.28	10	\$2,807.60	13	\$17,428.31			
97731	1	\$282.24	1	\$139.10					
97734	5	\$181.34	2	\$598.16	2	\$640.14			
97741	23	\$2,749.26	7	\$1,503.07	12	\$8,627.14			
97753	3	\$155.77			2	\$9,308.82			
97754	43	\$5,912.84	11	\$1,721.19	18	\$12,037.01			
97756	62	\$5,680.92	17	\$3,651.73	22	\$30,717.31			
97760	16	\$1,505.77	4	\$554.50	3	\$1,561.55			
97761	3	\$554.65	1	\$86.17	3	\$13,431.64			
97801	61	\$8,776.15	8	\$1,935.57	24	\$18,776.55			
97810	1	\$351.89							
97812	5	\$248.25	2	\$672.30	2	\$993.44			
97813	3	\$383.00			3	\$927.87			
97818	1	\$89.28							
97826	1	\$19.23	1	\$134.95					
97828	6	\$1,019.30	5	\$1,066.14	8	\$8,219.90			
97835			2	\$449.73	3	\$6,058.83			
97838	3	\$571.14			1	\$89.40			
97842									
97846	14	\$1,614.35	6	\$1,264.87	9	\$8,591.68			
97857	1	\$93.14							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,699	\$ 381,191	874	\$ 224,350	1,440	\$ 2,130,217	5,013	\$ 2,735,758	\$ 546
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97862	17	\$1,221.32	4	\$397.09	3	\$1,414.61			
97868	9	\$637.19	5	\$724.57	3	\$1,201.64			
97875	3	\$99.33	1	\$40.39	3	\$1,308.70			
97882	7	\$1,208.07	4	\$1,096.76	4	\$3,041.02			
97885	3	\$254.56			3	\$1,059.73			
97886	1	\$20.14			2	\$1,424.23			
97476									
97347	1	\$150.74			1	\$357.45			
97302									
97233									

Notices	July 2023
FFN	15106
FNL	27140
PDN	39483

July 2023	COM	RES	TOTAL
TOTALS	79	982	1061
97031		8	8
97041		1	1
97103		7	7
97110	1	6	7
97121		2	2
97138	3	14	17
97146		6	6
97211	4	24	28
97212	1	19	20
97213		15	15
97215		1	1
97216	1	13	14
97217		10	10
97218	1	11	12
97220	4	56	60
97227	1	9	10
97230		2	2
97232	1	5	6
97321	2	14	16
97322	4	21	25
97325		7	7
97330		7	7
97333	1	15	16
97338		13	13
97346		1	1
97351		7	7
97352		3	3
97355	1	19	20
97358	1	3	4
97360		1	1
97367		16	16
97368		4	4
97370		3	3
97371		1	1
97374	1		1

July 2023	COM	RES	TOTAL
TOTALS	79	982	1061
97383		8	8
97385		1	1
97386	1	19	20
97388		1	1
97417		3	3
97420	1	34	35
97423		7	7
97424	1	3	4
97426	1	1	2
97429		1	1
97432		1	1
97442		4	4
97443		4	4
97446		3	3
97448		2	2
97456		2	2
97457		10	10
97458		9	9
97459		9	9
97462		3	3
97466		1	1
97469		1	1
97470	3	27	30
97471		10	10
97479	1	16	17
97495		1	1
97497		4	4
97501	5	29	34
97502	4	19	23
97503	2	13	15
97504	5	64	69
97520		8	8
97522	1	1	2
97523	2	9	11
97524	2	18	20

July 2023	COM	RES	TOTAL
TOTALS	79	982	1061
97525	1	2	3
97526	1	26	27
97527		19	19
97530		8	8
97531		2	2
97532		7	7
97535	1	5	6
97536		2	2
97537		6	6
97538		1	1
97539	1	10	11
97540		5	5
97541		2	2
97544	1	6	7
97601	2	12	14
97603	4	16	20
97621		1	1
97623		3	3
97624		6	6
97626		1	1
97627		4	4
97630	1	4	5
97632		3	3
97633		3	3
97639		2	2
97701	3	10	13
97702	3	21	24
97703		15	15
97734		5	5
97741	1	5	6
97754	1	12	13
97756	3	24	27
97760		2	2
97761		6	6
97801		14	14

July 2023	COM	RES	TOTAL
TOTALS	79	982	1061
97810		1	1
97812		1	1
97828		3	3
97835		1	1
97846		1	1
97862		3	3
97868		2	2
97882		7	7
97886		3	3

July 2023	COM	RES	TOTAL
TOTALS	40	696	736
97031		7	7
97041		1	1
97103		5	5
97110		5	5
97121		2	2
97138	1	11	12
97146		5	5
97211	1	21	22
97212	1	14	15
97213		14	14
97215		1	1
97216	1	10	11
97217		5	5
97218	1	6	7
97220	1	40	41
97227	1	6	7
97230		1	1
97232		4	4
97321	2	11	13
97322	3	16	19
97325		3	3
97330		6	6
97333		11	11
97338		11	11
97346		1	1
97351		4	4
97352		3	3
97355		14	14
97358	1	1	2
97360		1	1
97367		11	11
97368		2	2
97370		2	2
97371		1	1
97383		7	7
97385		1	1

July 2023	COM	RES	TOTAL
TOTALS	40	696	736
97386	1	12	13
97417		1	1
97420		29	29
97423		4	4
97424		1	1
97426	1	1	2
97429		1	1
97432		1	1
97442		2	2
97443		3	3
97446		3	3
97448		2	2
97456		2	2
97457		9	9
97458		8	8
97459		7	7
97462		2	2
97469		1	1
97470	2	17	19
97471		5	5
97479	1	10	11
97495		1	1
97497		2	2
97501	3	21	24
97502	3	11	14
97503	1	8	9
97504	3	52	55
97520		8	8
97522		1	1
97523	1	4	5
97524		14	14
97525	1	1	2
97526		16	16
97527		13	13
97530		3	3
97531		1	1

July 2023	COM	RES	TOTAL
TOTALS	40	696	736
97532		3	3
97535	1	4	5
97536		1	1
97537		5	5
97538		1	1
97539	1	8	9
97540		4	4
97541		2	2
97544		3	3
97601	1	7	8
97603	1	10	11
97621		1	1
97623		1	1
97624		5	5
97627		2	2
97630	1	2	3
97701	3	8	11
97702	1	15	16
97703		8	8
97734		5	5
97741		3	3
97754		9	9
97756	1	18	19
97760		2	2
97761		5	5
97801		7	7
97810		1	1
97812		1	1
97828		2	2
97835		1	1
97846		1	1
97862		2	2
97868		2	2
97882		5	5
97886		1	1

PacifiCorp - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	217,054	217,081	217,253	217,435	217,691	217,992	218,264					
Small Commercial Disconnects	48	37	73	103	65	114	111					
Disconnects as Percentage of Small Commercial Customers	0.02%	0.02%	0.03%	0.05%	0.03%	0.05%	0.05%					

PacifiCorp - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	217,320
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	24
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	0.01%

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	69,411	69,534	69,610	69,703	69,792	69,799	69,761					
Small Commercial Disconnects	39	18	52	70	33	86	79					
Disconnects as Percentage of Small Commercial Customers	0.06%	0.03%	0.07%	0.10%	0.05%	0.12%	0.11%					

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	69,648
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	17
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	0.02%

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.