



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

June 21, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp's COVID-19 Credit and Collections Report—Monthly Report
for May 2021**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of May 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C) & (D) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham
Manager, Customer Advocacy & Tariff Policy

Enclosure

Cc: Matt Muldoon

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
May 2021**

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56469	1360	5077	52	539355	602313
97016	7				13	20
97029	28		3		114	145
97031	995	12	42	3	6452	7504
97033	7				18	25
97039	58	1	4		199	262
97040	57	1	24		504	586
97041	2				19	21
97050	36		6	2	94	138
97058	3				28	31
97065	53		5	1	232	291
97102	25		1		444	470
97103	1040	34	3		7893	8970
97110	249	3			1886	2138
97121	55	1			714	770
97138	858	10			6810	7678
97145	4				48	52
97146	425	15	5		3617	4062
97201	130				2117	2247
97203	1	1				2
97204	45				1	46
97205	355				2365	2720
97207	1					1
97209	66				90	156
97211	1086	18	1		15045	16150
97212	468				12029	12497
97213	659	6			11012	11677
97214	2					2
97215	59				602	661
97216	205	2			2346	2553
97217	486	9			5905	6400
97218	659	17			6320	6996
97219	1					1
97220	1395	31			13128	14554
97222	1					1
97223	1					1

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56469	1360	5077	52	539355	602313
97227	484	16			2618	3118
97230	49				450	499
97232	538	3			4298	4839
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	23				135	158
97306	11		4		83	98
97308	2					2
97317	30		2		375	407
97321	1232	50	104	1	12449	13836
97322	881	35	28		14485	15429
97325	182	9	63		2577	2831
97327	110	2	17		1065	1194
97329	7				71	78
97330	1049	15	24		15505	16593
97331	4					4
97333	743	29	63	1	10754	11590
97335	11				74	85
97336	7				45	52
97338	682	7	16		9150	9855
97344	36		1		434	471
97345	18	1			167	186
97346	96				283	379
97347	7				6	13
97348	105	2	19		537	663
97351	421	6	52		4264	4743
97352	201	7	73		2145	2426
97355	896	17	83		9730	10726
97358	110	19	2		800	931

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56469	1360	5077	52	539355	602313
97360	92	1			899	992
97361	32		5		104	141
97364	8				328	336
97365					1	1
97367	775	8		1	7451	8235
97368	139				1707	1846
97369					1	1
97370	216	10	5	1	2458	2690
97371	93	2	13		204	312
97373	1					1
97374	159	4	72		1416	1651
97377	81	2	9		315	407
97383	381	13	29		3880	4303
97384	16	1			51	68
97385	101		5	1	1236	1343
97386	453	14	25		5733	6225
97388	70			1	1149	1220
97389	151	3	11		668	833
97392	46		38		550	634
97401	1					1
97405	41	6			29	76
97407					1	1
97408	79	1	2		471	553
97410	65	1	15		367	448
97411	41	1	27		521	590
97414	17	2	10		81	110
97417	160		18	2	1013	1193
97420	1272	59	11		12208	13550
97423	308	6	19		2712	3045
97424	421	12	1		3665	4099
97426	159	6			1386	1551
97429	37		20		348	405
97432	20	1	5		170	196
97442	146	4	23		946	1119
97443	115	1	20		936	1072

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56469	1360	5077	52	539355	602313
97446	144	9	24		1585	1762
97447	62				302	364
97448	248	11	9		1981	2249
97456	103	1	30		777	911
97457	384	17	88	1	4388	4878
97458	200	12	24		1527	1763
97459	553	8	1		4820	5382
97462	77	1	8		617	703
97466	44	4	6		421	475
97469	128	9	17		1113	1267
97470	1534	41	65	1	9247	10888
97471	852	14	77		10731	11674
97475					1	1
97476					4	4
97479	390	8	1	1	3633	4033
97484	36	1	4		118	159
97486	13	1	11		27	52
97494	11	2			25	38
97495	32		1		770	803
97496	206	2	18		2921	3147
97497	90	1	8		574	673
97501	2127	47	125	2	18379	20680
97502	1200	34	104	1	11962	13301
97503	435	64	41		4354	4894
97504	1959	19	30	1	21115	23124
97520	331	4	55	2	1813	2205
97522	39	1	2		251	293
97523	428	11	43		2822	3304
97524	512	15	98	3	6460	7088
97525	191	3	33		2282	2509
97526	1882	51	47	1	15947	17928
97527	1103	20	145		15435	16703
97530	430	4	93	1	3688	4216
97531	42	2	7		283	334
97532	160	4	7		1116	1287

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56469	1360	5077	52	539355	602313
97534	30	2	1		308	341
97535	225	3	1		1747	1976
97536	76	1	1		540	618
97537	271	5	50		3378	3704
97538	111	2	20		915	1048
97539	165	1	3		1667	1836
97540	236	1	36		3056	3329
97541	61		16		687	764
97543	34		4		331	369
97544	124		40		944	1108
97601	1271	29	164	3	11055	12522
97603	1504	36	380	2	13574	15496
97604	4				17	21
97621	41	1	33		152	227
97622	62	2	23		269	356
97623	181	2	145		1032	1360
97624	234	3	66		1814	2117
97625	26		19		85	130
97626	40	1	8		97	146
97627	71	1	18		522	612
97630	321	16	9	1	1769	2116
97632	165	3	129		551	848
97633	162	1	101		598	862
97634	18		10		106	134
97635	8		2		57	67
97636					1	1
97637	1					1
97639	37		32		285	354
97701	1862	52	69	1	14393	16377
97702	1849	32	10	2	18897	20790
97703	1425	6	108		13095	14634
97707	1					1
97731	34				106	140
97734	143	14	93		1264	1514
97741	573	24	100	2	4394	5093

May - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56469	1360	5077	52	539355	602313
97753	57		46		377	480
97754	956	30	278	1	7396	8661
97756	1544	58	74		13264	14940
97760	186	1	51		3212	3450
97761	125	7	2	1	774	909
97801	1181	17	78	8	8402	9686
97810	47	1	8		217	273
97812	119	1	5	2	357	484
97813	90	1	2		593	686
97818	43	2	39		33	117
97826	50	1	5		295	351
97828	320	8	58		1550	1936
97835	44		1		140	185
97838	68	4	31		231	334
97842	31		15		131	177
97846	306	7	62		1391	1766
97857	38	1	16		276	331
97862	222	2	263		1080	1567
97868	108	1	52		852	1013
97875	82	3	18		858	961
97882	185	11	4		2121	2321
97885	127	4	18		695	844
97886	45	4	6	1	347	403

	May-21
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0

Active Payment Plans	
	May
Customer Class	# of Customers
Commercial	466
Industrial	13
Irrigation	29
Residential	15800
Total	16308

New Payment Plans	
	May
Customer Class	# of Customers
Commercial	113
Industrial	4
Irrigation	5
Residential	2134
Total	2256

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	36,659	\$ 2,830,266	20,879	\$ 4,421,290	31,667	\$ 29,634,041	89,205	\$ 36,885,597	\$ 413
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016					1	\$ 175			
97029	12	\$ 1,047	2	\$ 612	18	\$ 23,704			
97031	362	\$ 26,179	196	\$ 40,591	254	\$ 185,203			
97033	1	\$ 173	1	\$ 317	1	\$ 348			
97039	19	\$ 1,755	15	\$ 3,103	5	\$ 6,599			
97040	39	\$ 5,958	13	\$ 2,969	29	\$ 18,972			
97041	2	\$ 325	2	\$ 526					
97050	5	\$ 427	1	\$ 87	4	\$ 3,546			
97065	17	\$ 1,061	5	\$ 1,318	17	\$ 22,024			
97102	28	\$ 2,599	12	\$ 2,321	12	\$ 6,241			
97103	433	\$ 37,015	307	\$ 70,906	342	\$ 319,593			
97110	88	\$ 4,376	48	\$ 8,285	51	\$ 31,283			
97121	51	\$ 3,347	24	\$ 5,116	41	\$ 37,792			
97138	459	\$ 31,013	249	\$ 44,175	345	\$ 259,660			
97145	5	\$ 410	1	\$ 63					
97146	274	\$ 20,848	175	\$ 32,937	181	\$ 123,426			
97201	79	\$ 3,003	33	\$ 3,968	111	\$ 43,319			
97204									
97205	90	\$ 3,053	51	\$ 4,273	140	\$ 40,632			
97209	56	\$ 3,045	2	\$ 122	33	\$ 8,504			
97211	862	\$ 52,288	435	\$ 74,241	868	\$ 640,262			
97212	736	\$ 38,716	322	\$ 43,336	478	\$ 248,681			
97213	586	\$ 33,607	364	\$ 52,000	550	\$ 349,684			
97215	35	\$ 1,939	18	\$ 3,115	26	\$ 14,033			
97216	148	\$ 8,816	75	\$ 11,462	182	\$ 139,956			
97217	304	\$ 16,569	153	\$ 23,391	379	\$ 272,985			
97218	373	\$ 26,913	189	\$ 34,771	415	\$ 344,900			
97220	1,070	\$ 69,688	636	\$ 106,177	1,138	\$ 900,119			
97227	392	\$ 12,600	89	\$ 9,896	184	\$ 88,134			
97230	43	\$ 2,247	25	\$ 3,584	53	\$ 35,737			
97232	235	\$ 9,777	109	\$ 11,796	379	\$ 131,301			
97233			1	\$ 114					
97302	1	\$ 278	1	\$ 356					
97304	10	\$ 1,129	4	\$ 1,445	1	\$ 847			
97306	12	\$ 1,864	4	\$ 1,135	2	\$ 1,420			
97317	37	\$ 4,290	19	\$ 4,884	21	\$ 26,111			
97321	676	\$ 47,748	337	\$ 63,645	497	\$ 369,116			
97322	1,261	\$ 86,674	722	\$ 129,219	877	\$ 664,765			
97325	244	\$ 18,747	159	\$ 33,442	187	\$ 188,589			
97327	68	\$ 4,242	39	\$ 9,382	45	\$ 56,283			
97329	5	\$ 630	4	\$ 468	5	\$ 5,364			
97330	733	\$ 47,790	358	\$ 61,350	510	\$ 346,750			
97333	652	\$ 42,218	364	\$ 61,224	427	\$ 246,425			
97335	12	\$ 1,181	7	\$ 4,121	8	\$ 6,743			
97336	2	\$ 198	2	\$ 521	3	\$ 1,432			
97338	650	\$ 52,294	361	\$ 79,845	444	\$ 426,344			
97344	30	\$ 2,923	21	\$ 6,554	32	\$ 42,960			
97345	24	\$ 1,952	12	\$ 4,197	14	\$ 11,690			
97346	19	\$ 1,577	13	\$ 3,158	24	\$ 22,005			
97347					1	\$ 381			
97348	33	\$ 2,925	14	\$ 3,866	25	\$ 46,018			
97351	326	\$ 24,639	254	\$ 44,356	319	\$ 260,374			
97352	223	\$ 19,408	142	\$ 34,080	150	\$ 136,258			
97355	775	\$ 59,834	467	\$ 104,872	638	\$ 605,833			
97358	62	\$ 5,856	32	\$ 7,639	50	\$ 59,890			
97360	81	\$ 6,727	39	\$ 9,072	62	\$ 78,744			
97361	7	\$ 477	11	\$ 5,767	5	\$ 3,842			
97364	26	\$ 1,639	10	\$ 1,772	14	\$ 9,557			
97367	511	\$ 32,758	246	\$ 41,975	359	\$ 243,049			
97368	122	\$ 12,458	69	\$ 19,226	107	\$ 101,417			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	36,659	\$ 2,830,266	20,879	\$ 4,421,290	31,667	\$ 29,634,041	89,205	\$ 36,885,597	\$ 413
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97370	166	\$ 10,806	93	\$ 19,439	121	\$ 85,378			
97371	15	\$ 1,364	14	\$ 2,850	13	\$ 15,911			
97374	96	\$ 7,999	57	\$ 17,722	77	\$ 95,513			
97377	31	\$ 2,999	7	\$ 1,559	12	\$ 13,033			
97383	288	\$ 19,660	171	\$ 31,652	259	\$ 232,952			
97384	3	\$ 96	2	\$ 425	2	\$ 1,087			
97385	97	\$ 5,600	50	\$ 8,883	29	\$ 22,223			
97386	470	\$ 44,033	276	\$ 64,771	450	\$ 484,370			
97388	44	\$ 2,912	33	\$ 4,087	22	\$ 13,180			
97389	46	\$ 3,492	35	\$ 8,552	32	\$ 37,198			
97392	47	\$ 7,965	37	\$ 7,558	38	\$ 55,350			
97405			2	\$ 241	5	\$ 2,476			
97408	20	\$ 1,548	17	\$ 3,145	19	\$ 14,955			
97410	37	\$ 4,233	34	\$ 12,163	32	\$ 41,417			
97411	33	\$ 3,769	26	\$ 7,336	19	\$ 27,165			
97414	5	\$ 590	4	\$ 1,133	1	\$ 1,169			
97417	61	\$ 5,285	34	\$ 7,345	88	\$ 92,214			
97420	945	\$ 88,769	563	\$ 144,179	764	\$ 786,558			
97423	259	\$ 21,066	170	\$ 37,720	193	\$ 179,890			
97424	291	\$ 23,387	146	\$ 30,678	232	\$ 168,505			
97426	142	\$ 10,776	90	\$ 18,075	113	\$ 81,693			
97429	30	\$ 2,433	12	\$ 3,212	19	\$ 22,174			
97432	12	\$ 1,310	7	\$ 2,008	8	\$ 12,232			
97442	50	\$ 6,406	85	\$ 19,716	69	\$ 75,599			
97443	78	\$ 7,249	52	\$ 13,920	49	\$ 56,905			
97446	114	\$ 9,409	65	\$ 14,004	95	\$ 76,644			
97447	29	\$ 2,204	12	\$ 2,055	29	\$ 24,480			
97448	178	\$ 13,103	99	\$ 18,649	120	\$ 93,891			
97456	54	\$ 5,511	51	\$ 10,378	47	\$ 51,623			
97457	316	\$ 24,510	173	\$ 42,885	319	\$ 319,901			
97458	131	\$ 10,482	73	\$ 17,922	109	\$ 105,758			
97459	330	\$ 31,554	171	\$ 47,003	238	\$ 233,205			
97462	57	\$ 4,578	36	\$ 6,808	53	\$ 57,414			
97466	37	\$ 3,504	20	\$ 4,256	44	\$ 33,856			
97469	67	\$ 7,227	52	\$ 14,540	78	\$ 81,118			
97470	718	\$ 53,991	494	\$ 88,007	753	\$ 743,003			
97471	715	\$ 52,037	361	\$ 81,802	549	\$ 527,890			
97479	353	\$ 22,165	216	\$ 39,754	315	\$ 301,915			
97484	3	\$ 193	1	\$ 332	15	\$ 11,554			
97486			2	\$ 1,361	2	\$ 1,103			
97494			1	\$ 305	2	\$ 1,337			
97495	50	\$ 3,348	32	\$ 5,856	34	\$ 27,522			
97496	175	\$ 13,706	86	\$ 18,374	214	\$ 195,072			
97497	63	\$ 11,562	46	\$ 16,793	44	\$ 102,777			
97501	1,178	\$ 86,152	654	\$ 128,508	1,298	\$ 1,279,906			
97502	680	\$ 59,202	386	\$ 85,374	698	\$ 775,092			
97503	431	\$ 35,431	249	\$ 50,250	415	\$ 430,419			
97504	1,288	\$ 92,956	791	\$ 171,831	1,059	\$ 1,058,638			
97520	123	\$ 15,898	65	\$ 22,506	119	\$ 161,488			
97522	31	\$ 2,815	12	\$ 2,424	30	\$ 35,465			
97523	282	\$ 43,194	190	\$ 78,679	278	\$ 519,573			
97524	544	\$ 52,600	291	\$ 66,596	440	\$ 485,255			
97525	188	\$ 16,437	113	\$ 29,027	199	\$ 282,511			
97526	1,002	\$ 85,389	599	\$ 146,386	908	\$ 1,093,576			
97527	964	\$ 96,963	554	\$ 152,188	980	\$ 1,305,505			
97530	224	\$ 23,409	125	\$ 31,608	188	\$ 314,060			
97531	30	\$ 2,942	13	\$ 7,436	52	\$ 97,827			
97532	96	\$ 9,575	71	\$ 20,809	96	\$ 138,992			
97534	29	\$ 5,671	21	\$ 6,204	39	\$ 79,160			
97535	81	\$ 5,458	48	\$ 8,598	99	\$ 85,733			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	36,659	\$ 2,830,266	20,879	\$ 4,421,290	31,667	\$ 29,634,041	89,205	\$ 36,885,597	\$ 413
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97536	50	\$ 5,710	32	\$ 9,856	61	\$ 62,762			
97537	255	\$ 27,222	154	\$ 45,554	216	\$ 252,057			
97538	84	\$ 14,110	54	\$ 19,673	108	\$ 200,000			
97539	163	\$ 12,868	90	\$ 18,478	142	\$ 138,728			
97540	169	\$ 13,450	96	\$ 23,443	142	\$ 138,545			
97541	71	\$ 6,835	35	\$ 9,388	74	\$ 135,092			
97543	27	\$ 2,886	15	\$ 4,075	29	\$ 50,578			
97544	90	\$ 14,818	52	\$ 15,261	84	\$ 148,299			
97601	744	\$ 50,723	401	\$ 80,108	788	\$ 704,999			
97603	990	\$ 71,432	565	\$ 111,463	834	\$ 750,396			
97604	2	\$ 112							
97621	17	\$ 1,681	5	\$ 1,289	17	\$ 20,260			
97622	25	\$ 2,418	12	\$ 2,084	30	\$ 29,404			
97623	85	\$ 9,511	58	\$ 16,014	82	\$ 117,941			
97624	188	\$ 14,226	107	\$ 25,519	135	\$ 138,630			
97625	6	\$ 444	2	\$ 261	2	\$ 3,367			
97626	12	\$ 942	2	\$ 402	3	\$ 15,716			
97627	58	\$ 6,073	43	\$ 12,422	33	\$ 47,010			
97630	123	\$ 13,339	64	\$ 15,448	151	\$ 153,819			
97632	50	\$ 4,498	17	\$ 4,567	37	\$ 32,960			
97633	40	\$ 4,093	27	\$ 5,907	48	\$ 47,481			
97634	7	\$ 560	7	\$ 1,233	4	\$ 4,109			
97635	6	\$ 495	1	\$ 187	3	\$ 2,778			
97639	28	\$ 2,412	25	\$ 6,597	38	\$ 53,078			
97701	979	\$ 65,137	510	\$ 87,810	678	\$ 508,127			
97702	1,005	\$ 78,132	526	\$ 113,324	696	\$ 627,450			
97703	480	\$ 35,924	261	\$ 53,984	351	\$ 290,643			
97731	5	\$ 39	1	\$ 13	2	\$ 534			
97734	95	\$ 8,520	74	\$ 21,554	62	\$ 79,645			
97741	366	\$ 29,827	206	\$ 50,616	360	\$ 368,296			
97753	18	\$ 2,562	16	\$ 4,428	17	\$ 20,959			
97754	558	\$ 46,109	308	\$ 71,451	426	\$ 374,576			
97756	847	\$ 57,790	476	\$ 90,207	653	\$ 526,678			
97760	296	\$ 27,166	174	\$ 45,646	169	\$ 169,486			
97761	121	\$ 12,971	79	\$ 17,018	180	\$ 218,374			
97801	590	\$ 39,435	376	\$ 67,933	595	\$ 470,920			
97810	9	\$ 568	11	\$ 3,174	14	\$ 13,406			
97812	31	\$ 2,280	29	\$ 6,297	33	\$ 30,581			
97813	35	\$ 2,277	20	\$ 3,884	38	\$ 41,069			
97818			2	\$ 885	4	\$ 5,720			
97826	24	\$ 1,666	11	\$ 2,681	21	\$ 26,555			
97828	96	\$ 8,989	79	\$ 20,207	73	\$ 73,679			
97835	4	\$ 301	3	\$ 641	10	\$ 13,709			
97838	23	\$ 1,780	9	\$ 2,058	11	\$ 11,027			
97842	1	\$ 11	6	\$ 783	1	\$ 32			
97846	101	\$ 6,299	41	\$ 10,702	47	\$ 31,764			
97857	7	\$ 648	7	\$ 798	7	\$ 4,919			
97862	91	\$ 7,718	60	\$ 14,773	84	\$ 111,868			
97868	78	\$ 5,129	62	\$ 15,814	60	\$ 59,619			
97875	73	\$ 5,343	52	\$ 11,684	59	\$ 75,735			
97882	144	\$ 9,173	118	\$ 21,447	193	\$ 134,595			
97885	36	\$ 3,799	22	\$ 5,319	43	\$ 48,923			
97886	23	\$ 1,647	21	\$ 5,472	31	\$ 35,710			
97058			1	\$ 434					

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,099	\$ 244,877	726	\$ 170,170	1,638	\$ 2,123,470	4,463	\$ 2,538,516	\$ 569
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	2	\$ 47							
97031	42	\$ 5,258	5	\$ 1,064	19	\$ 19,069			
97033									
97039	1	\$ 74			2	\$ 625			
97040	2	\$ 56			1	\$ 111			
97041									
97050									
97065	1	\$ 27							
97102									
97103	38	\$ 3,880	17	\$ 2,012	34	\$ 34,419			
97110	20	\$ 2,125			8	\$ 5,993			
97121	1	\$ 90	2	\$ 794	2	\$ 3,728			
97138	40	\$ 6,827	11	\$ 1,868	35	\$ 46,864			
97145									
97146	21	\$ 3,331	4	\$ 1,762	15	\$ 7,570			
97201	3	\$ 2,943	2	\$ 438	1	\$ 749			
97204			1	\$ 75	1	\$ 1,014			
97205	6	\$ 1,074	2	\$ 254	7	\$ 5,722			
97209	1	\$ 58	4	\$ 1,286					
97211	28	\$ 4,637	16	\$ 4,406	56	\$ 71,818			
97212	20	\$ 2,510	5	\$ 1,186	15	\$ 13,951			
97213	32	\$ 5,322	9	\$ 1,514	28	\$ 54,823			
97215	2	\$ 119							
97216	9	\$ 960			8	\$ 6,422			
97217	19	\$ 2,507	5	\$ 1,041	16	\$ 29,742			
97218	14	\$ 1,889	7	\$ 2,814	20	\$ 21,793			
97220	55	\$ 6,532	19	\$ 4,605	67	\$ 106,444			
97227	20	\$ 2,354	5	\$ 706	23	\$ 32,993			
97230	1	\$ 26			1	\$ 686			
97232	17	\$ 1,396	5	\$ 328	9	\$ 10,702			
97233									
97302									
97304	3	\$ 79							
97306									
97317	1	\$ 116			1	\$ 580			
97321	43	\$ 3,260	11	\$ 3,037	32	\$ 38,085			
97322	43	\$ 6,182	7	\$ 924	27	\$ 38,035			
97325	12	\$ 748	5	\$ 429	2	\$ 1,646			
97327	2	\$ 56	3	\$ 961	4	\$ 4,574			
97329			1	\$ 191					
97330	23	\$ 2,720	4	\$ 262	13	\$ 31,062			
97333	45	\$ 6,607	10	\$ 1,396	24	\$ 39,577			
97335	4	\$ 200							
97336									
97338	20	\$ 3,305	4	\$ 423	5	\$ 6,627			
97344	2	\$ 170							
97345	1	\$ 18							
97346	6	\$ 387	3	\$ 773	6	\$ 3,850			
97347	1	\$ 12							
97348	1	\$ 518	1	\$ 468					
97351	19	\$ 2,181	10	\$ 2,654	16	\$ 15,419			
97352	12	\$ 1,620	2	\$ 847	10	\$ 10,384			
97355	33	\$ 3,724	4	\$ 760	19	\$ 11,791			
97358	15	\$ 801	1	\$ 172	4	\$ 2,908			
97360	11	\$ 873	3	\$ 569	2	\$ 2,511			
97361	3	\$ 697							
97364									
97367	43	\$ 4,791	10	\$ 2,320	17	\$ 24,441			
97368	6	\$ 432	4	\$ 763	2	\$ 280			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

SMALL COM									
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,099	\$ 244,877	726	\$ 170,170	1,638	\$ 2,123,470	4,463	\$ 2,538,516	\$ 569
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97370	9	\$ 785	1	\$ 255	5	\$ 1,520			
97371	1	\$ 45	1	\$ 95	2	\$ 405			
97374	5	\$ 455	1	\$ 36	4	\$ 1,779			
97377	1	\$ 43			3	\$ 3,431			
97383	24	\$ 2,098	2	\$ 283	3	\$ 6,747			
97384					1	\$ 2,176			
97385	7	\$ 373	1	\$ 74	3	\$ 1,120			
97386	29	\$ 3,340	12	\$ 2,493	9	\$ 17,785			
97388	3	\$ 320							
97389									
97392	3	\$ 151			1	\$ 65			
97405			1	\$ 17	2	\$ 6,526			
97408					1	\$ 82			
97410	3	\$ 47	5	\$ 1,123	3	\$ 15,460			
97411	1	\$ 37							
97414	4	\$ 294	2	\$ 558					
97417	6	\$ 1,083	1	\$ 89	8	\$ 5,923			
97420	35	\$ 3,725	16	\$ 3,820	42	\$ 49,788			
97423	20	\$ 3,628	5	\$ 323	6	\$ 8,514			
97424	10	\$ 741	4	\$ 905	10	\$ 14,294			
97426	10	\$ 776	3	\$ 799	2	\$ 608			
97429	3	\$ 415	5	\$ 875					
97432	1	\$ 236			1	\$ 279			
97442	1	\$ 391	2	\$ 256	10	\$ 13,693			
97443	4	\$ 228	2	\$ 165	3	\$ 1,353			
97446	1	\$ 23	1	\$ 81	3	\$ 797			
97447	4	\$ 171			3	\$ 3,667			
97448	15	\$ 1,802	2	\$ 227	6	\$ 9,695			
97456	5	\$ 542	1	\$ 150	4	\$ 4,530			
97457	12	\$ 631	7	\$ 1,586	11	\$ 14,355			
97458	7	\$ 1,071	3	\$ 161	6	\$ 4,866			
97459	10	\$ 1,298	4	\$ 840	7	\$ 5,571			
97462	5	\$ 765	3	\$ 1,102	2	\$ 1,750			
97466	1	\$ 0							
97469	4	\$ 206	3	\$ 901	2	\$ 646			
97470	57	\$ 3,693	16	\$ 3,283	60	\$ 70,646			
97471	25	\$ 2,022	5	\$ 1,730	14	\$ 23,570			
97479	25	\$ 1,175	12	\$ 2,979	19	\$ 23,295			
97484			2	\$ 225	8	\$ 7,374			
97486									
97494					1	\$ 1,405			
97495	1	\$ 27			1	\$ 95			
97496	6	\$ 161	3	\$ 1,075	8	\$ 2,864			
97497	5	\$ 572	4	\$ 1,552	13	\$ 16,915			
97501	60	\$ 7,902	23	\$ 6,395	79	\$ 107,186			
97502	50	\$ 6,091	13	\$ 3,706	34	\$ 41,126			
97503	28	\$ 5,407	13	\$ 5,678	14	\$ 23,964			
97504	56	\$ 4,413	20	\$ 3,483	23	\$ 16,488			
97520	19	\$ 2,955	4	\$ 1,787	7	\$ 5,505			
97522					1	\$ 77			
97523	34	\$ 6,073	17	\$ 5,257	23	\$ 31,867			
97524	24	\$ 2,295	14	\$ 2,590	21	\$ 39,688			
97525	12	\$ 1,098	3	\$ 394	6	\$ 23,436			
97526	56	\$ 9,359	20	\$ 7,011	59	\$ 65,440			
97527	34	\$ 3,927	16	\$ 3,627	43	\$ 52,062			
97530	21	\$ 2,320	9	\$ 2,763	16	\$ 29,466			
97531	3	\$ 163	2	\$ 328	1	\$ 651			
97532	13	\$ 886	7	\$ 2,202	5	\$ 2,988			
97534	1	\$ 12	1	\$ 49	1	\$ 68			
97535	6	\$ 293	1	\$ 145	7	\$ 8,650			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

SMALL COM									
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,099	\$ 244,877	726	\$ 170,170	1,638	\$ 2,123,470	4,463	\$ 2,538,516	\$ 569
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97536			1	\$ 104	1	\$ 2,956			
97537	12	\$ 1,199	6	\$ 899	14	\$ 36,597			
97538	11	\$ 1,978	6	\$ 1,671	11	\$ 14,064			
97539	12	\$ 2,731	3	\$ 317	8	\$ 9,473			
97540	3	\$ 155	2	\$ 638	4	\$ 7,309			
97541	5	\$ 815	2	\$ 235	1	\$ 3,085			
97543	1	\$ 205	1	\$ 485					
97544	10	\$ 1,900	6	\$ 2,766	8	\$ 17,860			
97601	25	\$ 1,165	14	\$ 3,698	41	\$ 59,837			
97603	47	\$ 3,809	36	\$ 7,305	66	\$ 129,120			
97604			1	\$ 21					
97621	3	\$ 203			3	\$ 1,965			
97622					1	\$ 3,367			
97623	12	\$ 667	4	\$ 978	7	\$ 5,561			
97624	9	\$ 275	2	\$ 372	13	\$ 14,816			
97625	2	\$ 27			1	\$ 1,308			
97626									
97627	5	\$ 213			1	\$ 477			
97630	8	\$ 934	5	\$ 1,931	14	\$ 33,435			
97632	14	\$ 687	3	\$ 429	3	\$ 429			
97633	13	\$ 1,061	4	\$ 536	5	\$ 9,849			
97634	1	\$ 54	1	\$ 340	1	\$ 57			
97635									
97639	1	\$ 250	1	\$ 61	1	\$ 257			
97701	76	\$ 10,765	20	\$ 4,721	30	\$ 48,391			
97702	36	\$ 5,815	18	\$ 4,212	35	\$ 46,352			
97703	29	\$ 2,846	14	\$ 3,774	19	\$ 19,663			
97731									
97734	3	\$ 276	2	\$ 1,537	2	\$ 7,556			
97741	26	\$ 4,410	10	\$ 1,503	16	\$ 12,363			
97753	4	\$ 455			4	\$ 5,833			
97754	31	\$ 3,460	11	\$ 3,633	21	\$ 19,231			
97756	40	\$ 3,936	18	\$ 2,816	42	\$ 37,237			
97760	7	\$ 268	4	\$ 1,338	4	\$ 2,713			
97761	3	\$ 653	2	\$ 308	5	\$ 10,868			
97801	43	\$ 4,705	12	\$ 3,309	35	\$ 38,241			
97810									
97812	8	\$ 2,382	1	\$ 285					
97813	4	\$ 507	1	\$ 267	1	\$ 1,896			
97818									
97826					1	\$ 115			
97828	11	\$ 1,077	4	\$ 565	6	\$ 2,913			
97835	1	\$ 49			1	\$ 3,384			
97838	1	\$ 0							
97842					4	\$ 1,766			
97846	21	\$ 1,826	4	\$ 353	7	\$ 2,267			
97857			1	\$ 92					
97862	20	\$ 1,610	1	\$ 155	7	\$ 4,905			
97868	3	\$ 101	3	\$ 510	3	\$ 1,992			
97875	2	\$ 61	1	\$ 101	3	\$ 734			
97882	9	\$ 1,146	4	\$ 1,085	7	\$ 3,311			
97885	3	\$ 97	2	\$ 244	1	\$ 256			
97886					1	\$ 407			
97058									

	May
Customer Class	# of Customers
Commercial	82
Industrial	2
Irrigation	0
Lighting	0
Residential	0
Total	84

	COM	IND	
May - 2021	82	2	Total
97031	3		3
97138	5		5
97211	2		2
97212	1		1
97213	5		5
97220	4		4
97321	3		3
97322	6		6
97333	2	1	3
97351	5		5
97367	5		5
97389	1		1
97420	3		3
97423	2		2
97442	1		1
97456	1		1
97470	1		1
97479	1		1
97501	4		4
97503	3		3
97504	5		5
97524		1	1
97526	4		4
97601	1		1
97702	7		7
97703	1		1
97741	1		1
97756	1		1
97760	1		1
97761	1		1
97801	1		1
97875	1		1

	May
Customer Class	# of Customers
Commercial	26
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	26

* Counts are only for customers disconnect AND reconnected in the same month only

	COM	IND	
May - 2021	26	0	Total
97138	1		1
97211	1		1
97213	3		3
97220	2		2
97321	1		1
97351	1		1
97367	3		3
97420	1		1
97442	1		1
97470	1		1
97479	1		1
97503	1		1
97504	4		4
97526	3		3
97741	1		1
97801	1		1

	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Extended Payment Grant	\$548,954	\$1,645,447	30%	\$4,364,790	1986	18%	\$276
Instant Grant	\$3,654,767	\$3,817,739	70%	\$6,363,330	9289	82%	\$393
Total	\$4,203,721	\$5,463,186	100%	\$10,728,120	11,275	100%	\$373

Total Program Funds	\$12,600,000
Total Committed Funds	\$5,463,186
Available Funds	\$7,136,814

PacifiCorp	December	January	February	March	April	May
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760
Small Commercial Disconnects	15	21	34	66	43	103
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%

Oregon	December	January	February	March	April	May
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557
Small Commercial Disconnects	0	0	0	0	0	82
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%