



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR  
Statute  
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

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May 20, 2022

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report  
for April 2022**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of April 2022.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

**Deferred Payment Plan (DPP)**

PacifiCorp will supplement this report with a detailed evaluation of the DPP pilot on or before June 3, 2022.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Shelley McCoy  
Director, Regulations

Enclosures

April 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57052</b>	<b>1349</b>	<b>5013</b>	<b>52</b>	<b>544667</b>	<b>608133</b>
97016	7				13	20
97029	30		3		118	151
97031	1001	12	41	3	6479	7536
97033	7				17	24
97039	59	1	4		200	264
97040	58	1	24		511	594
97041	2				19	21
97050	39		6	2	90	137
97058	3				29	32
97065	54		5	1	231	291
97102	26		1		444	471
97103	1055	34	3		7880	8972
97110	244	3			1905	2152
97121	56	1			710	767
97138	856	10			6867	7733
97145	4				46	50
97146	420	15	5		3677	4117
97201	133				2481	2614
97203	1	1				2
97204	44				1	45
97205	358				2193	2551
97207	1					1
97209	65				114	179
97211	1107	19	1		15228	16355
97212	474				12089	12563
97213	658	6			11157	11821
97214	2					2
97215	60				622	682
97216	205	2			2330	2537
97217	489	9			5904	6402
97218	665	17			6311	6993
97219	1					1
97220	1393	32			13137	14562
97222	1					1
97223	1					1

April 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57052</b>	<b>1349</b>	<b>5013</b>	<b>52</b>	<b>544667</b>	<b>608133</b>
97227	494	16			3242	3752
97230	50				436	486
97232	535	3			4536	5074
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	24				137	161
97306	12		4		81	97
97308	2					2
97317	29		2		382	413
97321	1263	49	105	1	12485	13903
97322	905	37	31		14692	15665
97325	184	9	63		2622	2878
97327	123	3	15		1123	1264
97329	7				72	79
97330	1056	14	24		15710	16804
97331	4					4
97333	759	30	62	1	10908	11760
97335	11				73	84
97336	8				45	53
97338	677	7	15		9260	9959
97344	37		1		438	476
97345	19	1			170	190
97346	103				315	418
97347	7				5	12
97348	103	1	19		534	657
97351	432	6	54		4372	4864
97352	205	7	74		2153	2439
97355	911	17	85		9820	10833
97358	112	19	2		816	949

April 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57052</b>	<b>1349</b>	<b>5013</b>	<b>52</b>	<b>544667</b>	<b>608133</b>
97360	92	1			914	1007
97361	32		6		106	144
97364	8				329	337
97365					1	1
97367	789	8		1	7509	8307
97368	138				1784	1922
97369					1	1
97370	215	10	5	1	2540	2771
97371	96	2	13		205	316
97373	1					1
97374	163	4	73		1413	1653
97377	80	2	9		314	405
97383	379	14	29		3917	4339
97384	15	1			51	67
97385	87		6	1	1283	1377
97386	486	13	24		5778	6301
97388	72			1	1143	1216
97389	143	3	11		668	825
97392	49		38		550	637
97401	1					1
97405	43	6			29	78
97408	79	1	2		471	553
97410	64	1	15		364	444
97411	42	1	27		523	593
97414	17	2	10		79	108
97417	160	1	20	2	1027	1210
97420	1278	58	12		12169	13517
97423	309	6	19		2718	3052
97424	425	12	1		3666	4104
97426	164	6			1390	1560
97429	37		18		333	388
97432	20	1	4		170	195
97442	147	4	22		943	1116
97443	114	1	20		957	1092
97446	144	9	24		1594	1771

April 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57052</b>	<b>1349</b>	<b>5013</b>	<b>52</b>	<b>544667</b>	<b>608133</b>
97447	65				316	381
97448	259	14	9		1965	2247
97456	100	1	29		793	923
97457	389	17	85	1	4381	4873
97458	199	12	22		1520	1753
97459	538	9	1		4776	5324
97462	78	1	8		613	700
97466	47	4	7		413	471
97469	128	9	17		1114	1268
97470	1532	39	66	1	9282	10920
97471	869	14	78		10774	11735
97475					1	1
97476					4	4
97479	384	8		1	3648	4041
97484	35	1	5		119	160
97486	11	1	11		27	50
97494	11	2			25	38
97495	35		1		770	806
97496	213	2	16		2927	3158
97497	97	1	8		573	679
97501	2142	47	124	2	18640	20955
97502	1213	34	102	1	11959	13309
97503	450	64	40		4310	4864
97504	1981	19	31	1	20988	23020
97520	344	4	55	2	1827	2232
97522	39	1	2		249	291
97523	426	11	43		2847	3327
97524	514	15	94	3	6528	7154
97525	203	3	29		2281	2516
97526	1886	50	45	1	16027	18009
97527	1116	20	146		15429	16711
97530	440	4	98	1	3692	4235
97531	40	2	7		274	323
97532	163	4	6		1121	1294
97534	33	1	1		305	340

April 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57052</b>	<b>1349</b>	<b>5013</b>	<b>52</b>	<b>544667</b>	<b>608133</b>
97535	236	3	1		1930	2170
97536	71	1	1		539	612
97537	287	5	49		3370	3711
97538	113	2	17		895	1027
97539	170	1	3		1670	1844
97540	265	1	34		3266	3566
97541	58		17		683	758
97543	39		4		331	374
97544	128		41		946	1115
97601	1273	28	162	3	11051	12517
97603	1530	35	367	2	13635	15569
97604	5				17	22
97621	43	1	33		150	227
97622	61	2	24		268	355
97623	184	2	144		1033	1363
97624	234	3	65		1838	2140
97625	27		19		84	130
97626	40	1	8		97	146
97627	70	1	18		520	609
97630	322	15	9	1	1768	2115
97632	161	3	131		551	846
97633	163	1	98		590	852
97634	18		10		105	133
97635	8		2		57	67
97636					1	1
97637	1					1
97639	36		31		290	357
97701	1890	46	66	1	14648	16651
97702	1843	32	7	2	19192	21076
97703	1487	6	113		13199	14805
97707	1					1
97731	36				105	141
97734	135	15	89		1276	1515
97741	591	24	85	2	4492	5194
97753	57		46		385	488

April 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>57052</b>	<b>1349</b>	<b>5013</b>	<b>52</b>	<b>544667</b>	<b>608133</b>
97754	951	30	277	1	7443	8702
97756	1504	56	70		13737	15367
97760	198	1	50		3242	3491
97761	127	6	2	1	760	896
97801	1183	17	79	8	8519	9806
97810	47	1	8		218	274
97812	121	1	5	2	376	505
97813	90	1	2		585	678
97818	45	2	39		33	119
97826	47	1	5		299	352
97828	337	8	56		1528	1929
97835	44		1		141	186
97838	69	4	30		230	333
97842	32		15		136	183
97846	303	7	61		1409	1780
97857	38	1	16		277	332
97862	220	2	259		1082	1563
97868	109	1	52		861	1023
97875	84	3	18		902	1007
97882	190	8	4		2166	2368
97885	134	4	18		690	846
97886	45	4	5	1	346	401



April 2022	RES	GRAND TOTAL
TOTALS	0	0

April 2022	
Revenue Class Cd	Count of Customer Id
COM	674
IND	12
IRG	39
RES	25558
<b>Total</b>	<b>26283</b>

April 2022	
Revenue Class Cd	Count of Customer Id
COM	129
IND	1
IRG	7
RES	2608
<b>Total</b>	<b>2745</b>

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

April 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>41,906</b>	<b>\$ 3,865,387</b>	<b>20,179</b>	<b>\$ 4,956,989</b>	<b>27,581</b>	<b>\$ 27,188,515</b>	<b>89,666</b>	<b>\$ 36,010,891</b>	<b>\$ 402</b>
<b>ZIP</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97029	5	\$ 773	10	\$ 2,389	7	\$ 27,240			
97031	397	\$ 35,007	204	\$ 49,302	204	\$ 168,877			
97033	3	\$ 393							
97039	16	\$ 2,166	10	\$ 2,787	8	\$ 5,868			
97040	32	\$ 2,933	20	\$ 5,173	29	\$ 19,361			
97041			2	\$ 556	1	\$ 444			
97050	10	\$ 1,119	2	\$ 795	1	\$ 482			
97058	2	\$ 161							
97065	21	\$ 1,897	7	\$ 1,678	12	\$ 27,856			
97102	29	\$ 2,707	13	\$ 4,436	8	\$ 3,853			
97103	571	\$ 54,747	218	\$ 51,935	274	\$ 286,405			
97110	96	\$ 5,581	26	\$ 5,032	40	\$ 23,789			
97121	50	\$ 3,709	23	\$ 4,239	41	\$ 27,668			
97138	499	\$ 35,922	239	\$ 50,271	307	\$ 237,310			
97145	3	\$ 109			1	\$ 429			
97146	299	\$ 30,550	158	\$ 37,168	115	\$ 82,560			
97201	110	\$ 4,336	54	\$ 6,304	98	\$ 41,602			
97205	122	\$ 5,479	51	\$ 4,799	124	\$ 43,140			
97209	10	\$ 361	3	\$ 305	13	\$ 3,615			
97211	1,000	\$ 67,599	442	\$ 80,521	773	\$ 595,075			
97212	770	\$ 51,883	319	\$ 50,983	434	\$ 226,592			
97213	775	\$ 54,191	255	\$ 47,085	422	\$ 271,674			
97215	41	\$ 2,968	18	\$ 2,878	28	\$ 10,637			
97216	183	\$ 16,568	87	\$ 15,652	170	\$ 133,701			
97217	420	\$ 27,080	175	\$ 27,158	411	\$ 253,820			
97218	393	\$ 31,024	210	\$ 39,858	360	\$ 316,867			
97220	1,292	\$ 103,224	549	\$ 116,728	989	\$ 836,009			
97227	313	\$ 16,180	110	\$ 11,396	225	\$ 105,673			
97230	76	\$ 6,342	18	\$ 2,834	43	\$ 34,935			
97232	262	\$ 11,806	116	\$ 14,374	349	\$ 128,468			
97233	1	\$ 75							
97301									
97302					1	\$ 729			
97304	6	\$ 941	5	\$ 1,251	3	\$ 1,255			
97306	6	\$ 1,192	5	\$ 1,907					
97308									
97317	38	\$ 4,155	28	\$ 16,111	11	\$ 14,792			
97321	706	\$ 60,134	329	\$ 74,911	390	\$ 310,932			
97322	1,379	\$ 108,184	714	\$ 153,491	874	\$ 671,846			
97325	309	\$ 31,748	147	\$ 40,142	171	\$ 190,593			
97327	87	\$ 8,896	38	\$ 10,515	27	\$ 35,847			
97329	2	\$ 110	1	\$ 30	4	\$ 5,786			
97330	854	\$ 64,356	347	\$ 69,784	429	\$ 278,488			
97333	955	\$ 85,651	336	\$ 62,660	356	\$ 242,286			
97335	9	\$ 1,522	5	\$ 1,553	4	\$ 3,929			
97336	5	\$ 606	6	\$ 1,454					
97338	693	\$ 63,124	355	\$ 86,371	411	\$ 382,140			
97344	25	\$ 3,323	17	\$ 5,953	20	\$ 32,236			
97345	25	\$ 3,839	14	\$ 3,052	12	\$ 9,084			
97346	32	\$ 3,696	17	\$ 5,875	24	\$ 23,961			
97347	1	\$ 15							
97348	41	\$ 5,371	15	\$ 3,656	25	\$ 35,134			
97351	452	\$ 45,830	212	\$ 53,751	238	\$ 219,725			
97352	269	\$ 35,017	147	\$ 39,111	99	\$ 127,285			
97355	928	\$ 95,349	439	\$ 101,852	582	\$ 589,965			
97358	80	\$ 7,889	39	\$ 10,196	45	\$ 46,727			
97360	85	\$ 8,117	38	\$ 9,239	65	\$ 82,913			
97361	7	\$ 1,107	4	\$ 1,104	4	\$ 2,429			
97364	27	\$ 1,598	12	\$ 1,616	12	\$ 11,761			
97367	485	\$ 33,622	244	\$ 45,219	293	\$ 185,524			
97368	122	\$ 10,576	75	\$ 23,091	80	\$ 82,527			
97370	192	\$ 16,652	88	\$ 19,881	94	\$ 71,924			
97371	12	\$ 1,728	7	\$ 1,978	8	\$ 16,510			
97374	115	\$ 13,658	60	\$ 20,668	58	\$ 74,566			
97377	33	\$ 4,878	14	\$ 3,746	5	\$ 11,405			
97383	327	\$ 30,163	177	\$ 44,484	260	\$ 229,941			
97384	7	\$ 345	2	\$ 405	2	\$ 601			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

April 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>41,906</b>	<b>\$ 3,865,387</b>	<b>20,179</b>	<b>\$ 4,956,989</b>	<b>27,581</b>	<b>\$ 27,188,515</b>	<b>89,666</b>	<b>\$ 36,010,891</b>	<b>\$ 402</b>
<b>ZIP</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97385	109	\$ 6,930	48	\$ 10,214	33	\$ 17,127			
97386	629	\$ 67,288	301	\$ 80,099	367	\$ 456,015			
97388	53	\$ 3,587	11	\$ 1,949	14	\$ 16,534			
97389	52	\$ 4,869	21	\$ 5,379	37	\$ 40,378			
97392	70	\$ 9,984	33	\$ 10,842	24	\$ 43,796			
97405	3	\$ 387	2	\$ 555					
97408	22	\$ 2,074	11	\$ 2,253	14	\$ 12,228			
97410	49	\$ 7,675	17	\$ 7,093	24	\$ 33,051			
97411	38	\$ 4,916	20	\$ 5,766	26	\$ 37,602			
97414			4	\$ 714	5	\$ 3,378			
97417	69	\$ 7,242	44	\$ 10,552	76	\$ 80,826			
97420	1,140	\$ 115,416	536	\$ 146,402	820	\$ 784,096			
97423	239	\$ 22,801	153	\$ 36,136	199	\$ 181,213			
97424	313	\$ 28,783	139	\$ 35,104	177	\$ 125,994			
97426	176	\$ 19,491	72	\$ 15,732	88	\$ 77,290			
97429	23	\$ 3,203	17	\$ 4,728	16	\$ 22,653			
97432	11	\$ 1,393	5	\$ 1,891	16	\$ 16,949			
97442	140	\$ 19,429	35	\$ 11,611	77	\$ 91,827			
97443	101	\$ 10,649	46	\$ 14,541	47	\$ 52,931			
97446	161	\$ 13,462	63	\$ 14,840	82	\$ 80,433			
97447	21	\$ 1,401	11	\$ 2,346	21	\$ 24,445			
97448	181	\$ 14,617	121	\$ 27,051	105	\$ 75,653			
97456	96	\$ 13,598	51	\$ 15,912	32	\$ 29,855			
97457	373	\$ 34,860	182	\$ 44,041	315	\$ 323,728			
97458	156	\$ 14,302	63	\$ 16,312	138	\$ 126,279			
97459	350	\$ 37,067	136	\$ 35,097	259	\$ 251,768			
97462	62	\$ 6,008	44	\$ 9,949	41	\$ 44,236			
97466	47	\$ 4,740	21	\$ 5,635	40	\$ 32,231			
97469	99	\$ 8,876	38	\$ 13,609	79	\$ 89,999			
97470	835	\$ 69,841	481	\$ 116,128	653	\$ 639,622			
97471	767	\$ 64,569	414	\$ 98,443	475	\$ 484,181			
97479	337	\$ 25,356	219	\$ 47,292	317	\$ 288,281			
97484	5	\$ 322	1	\$ 152	18	\$ 21,021			
97486	2	\$ 326	1	\$ 337	1	\$ 384			
97494	1	\$ 86	2	\$ 204					
97495	38	\$ 2,828	33	\$ 7,703	43	\$ 26,990			
97496	215	\$ 18,714	92	\$ 25,308	177	\$ 161,926			
97497	78	\$ 13,798	42	\$ 21,721	48	\$ 81,668			
97501	1,286	\$ 109,583	657	\$ 141,990	1,140	\$ 1,115,619			
97502	856	\$ 86,246	393	\$ 106,183	582	\$ 754,117			
97503	499	\$ 55,912	254	\$ 63,192	355	\$ 422,187			
97504	1,491	\$ 137,520	664	\$ 158,472	853	\$ 915,187			
97520	140	\$ 21,972	55	\$ 15,175	95	\$ 156,639			
97522	33	\$ 2,780	6	\$ 1,910	29	\$ 43,856			
97523	310	\$ 49,578	178	\$ 68,591	270	\$ 563,963			
97524	569	\$ 59,509	326	\$ 90,273	409	\$ 530,128			
97525	185	\$ 22,640	118	\$ 28,874	155	\$ 234,458			
97526	1,224	\$ 119,196	623	\$ 171,911	795	\$ 1,008,146			
97527	1,153	\$ 128,088	553	\$ 174,705	816	\$ 1,140,923			
97530	257	\$ 31,478	124	\$ 37,867	156	\$ 288,095			
97531	27	\$ 2,602	13	\$ 7,379	34	\$ 58,626			
97532	104	\$ 10,895	80	\$ 26,093	86	\$ 118,832			
97534	31	\$ 4,097	23	\$ 6,897	34	\$ 67,031			
97535	118	\$ 9,141	55	\$ 12,094	110	\$ 94,923			
97536	48	\$ 5,432	29	\$ 10,345	65	\$ 83,181			
97537	307	\$ 32,845	152	\$ 57,343	193	\$ 281,025			
97538	106	\$ 16,731	55	\$ 22,734	99	\$ 191,903			
97539	176	\$ 16,943	98	\$ 24,554	120	\$ 139,005			
97540	200	\$ 16,686	91	\$ 23,003	129	\$ 151,905			
97541	69	\$ 9,597	51	\$ 14,756	60	\$ 96,948			
97543	28	\$ 3,189	14	\$ 5,616	21	\$ 60,033			
97544	101	\$ 18,422	52	\$ 20,862	89	\$ 167,749			
97601	738	\$ 59,818	441	\$ 110,440	679	\$ 640,013			
97603	1,057	\$ 83,523	518	\$ 117,664	781	\$ 733,162			
97604	1	\$ 60			1	\$ 98			
97621	11	\$ 1,712	4	\$ 621	21	\$ 29,371			
97622	22	\$ 1,657	14	\$ 3,874	25	\$ 28,879			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

April 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>41,906</b>	<b>\$ 3,865,387</b>	<b>20,179</b>	<b>\$ 4,956,989</b>	<b>27,581</b>	<b>\$ 27,188,515</b>	<b>89,666</b>	<b>\$ 36,010,891</b>	<b>\$ 402</b>
<b>ZIP</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97623	99	\$ 12,414	64	\$ 21,011	70	\$ 118,261			
97624	184	\$ 16,167	99	\$ 29,126	143	\$ 125,624			
97625	10	\$ 1,336	1	\$ 355	4	\$ 3,623			
97626	5	\$ 519	3	\$ 554	2	\$ 15,536			
97627	60	\$ 6,519	36	\$ 12,146	29	\$ 52,394			
97630	135	\$ 12,894	54	\$ 15,267	149	\$ 185,725			
97632	57	\$ 5,602	25	\$ 6,900	31	\$ 29,239			
97633	48	\$ 4,549	23	\$ 5,480	42	\$ 48,281			
97634	11	\$ 903	6	\$ 1,607	6	\$ 8,575			
97635	3	\$ 242	1	\$ 319	2	\$ 885			
97639	33	\$ 3,598	15	\$ 4,249	39	\$ 61,529			
97701	1,000	\$ 80,715	463	\$ 96,055	574	\$ 435,399			
97702	1,064	\$ 107,619	441	\$ 117,671	530	\$ 534,172			
97703	532	\$ 45,866	259	\$ 61,673	219	\$ 195,145			
97731	8	\$ 157			1	\$ 32			
97734	124	\$ 14,122	58	\$ 17,913	58	\$ 59,532			
97741	416	\$ 43,103	215	\$ 56,214	271	\$ 276,660			
97753	36	\$ 7,070	4	\$ 746	15	\$ 23,890			
97754	584	\$ 58,356	310	\$ 81,989	332	\$ 326,908			
97756	966	\$ 85,149	453	\$ 105,296	532	\$ 439,951			
97760	320	\$ 42,775	184	\$ 59,313	119	\$ 139,443			
97761	142	\$ 16,666	101	\$ 39,174	148	\$ 199,806			
97801	696	\$ 53,886	390	\$ 88,502	496	\$ 404,239			
97810	15	\$ 1,690	10	\$ 3,040	8	\$ 7,088			
97812	41	\$ 5,044	23	\$ 6,702	32	\$ 31,178			
97813	40	\$ 3,893	18	\$ 4,418	27	\$ 21,162			
97818	2	\$ 201			3	\$ 8,271			
97826	30	\$ 2,830	22	\$ 7,445	19	\$ 24,227			
97828	100	\$ 13,347	70	\$ 26,178	45	\$ 55,633			
97835	16	\$ 2,278	5	\$ 1,931	4	\$ 2,847			
97838	28	\$ 3,393	13	\$ 4,839	5	\$ 3,102			
97842	5	\$ 456	2	\$ 350	1	\$ 175			
97846	97	\$ 8,424	58	\$ 17,401	46	\$ 42,036			
97857	12	\$ 1,625	5	\$ 890	5	\$ 2,614			
97862	128	\$ 17,228	65	\$ 22,427	51	\$ 87,049			
97868	133	\$ 15,530	30	\$ 8,541	43	\$ 43,579			
97875	119	\$ 13,294	41	\$ 15,017	43	\$ 54,042			
97882	210	\$ 17,919	131	\$ 28,531	185	\$ 147,413			
97885	38	\$ 3,972	18	\$ 5,079	26	\$ 44,516			
97886	36	\$ 5,017	16	\$ 3,892	25	\$ 28,695			
97250					1	\$ 655			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

April 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,565	\$ 328,904	842	\$ 222,459	1,226	\$ 1,636,894	4,633	\$ 2,188,257	\$ 472
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029									
97031	34	\$ 2,874	19	\$ 2,929	9	\$ 9,854			
97033									
97039	3	\$ 496	1	\$ 292	3	\$ 1,847			
97040	4	\$ 99							
97041									
97050									
97058									
97065	1	\$ 40	1	\$ 145	1	\$ 485			
97102	1	\$ 27							
97103	38	\$ 4,967	17	\$ 4,115	20	\$ 17,295			
97110	31	\$ 5,115	3	\$ 415					
97121	2	\$ 430	1	\$ 135					
97138	56	\$ 6,900	7	\$ 986	22	\$ 30,079			
97145	1	\$ 43							
97146	23	\$ 3,475	15	\$ 3,954	4	\$ 3,026			
97201	2	\$ 1,190	2	\$ 547	1	\$ 1,130			
97205	11	\$ 5,116	2	\$ 584	3	\$ 2,701			
97209			1	\$ 148					
97211	63	\$ 7,086	16	\$ 3,311	53	\$ 59,524			
97212	21	\$ 2,049	5	\$ 1,208	15	\$ 14,618			
97213	37	\$ 4,940	5	\$ 2,788	21	\$ 26,576			
97215	2	\$ 420	2	\$ 1,105					
97216	6	\$ 736	4	\$ 995	9	\$ 11,751			
97217	15	\$ 587	8	\$ 2,026	11	\$ 28,298			
97218	17	\$ 2,868	8	\$ 1,492	10	\$ 14,188			
97220	59	\$ 11,569	37	\$ 12,191	57	\$ 98,813			
97227	16	\$ 2,756	8	\$ 1,028	14	\$ 32,221			
97230	3	\$ 521			1	\$ 313			
97232	21	\$ 2,668	3	\$ 698	7	\$ 12,382			
97233									
97301	1	\$ 27							
97302	1	\$ 21							
97304									
97306					1	\$ 511			
97308	1	\$ 216							
97317	5	\$ 584	4	\$ 1,444	1	\$ 88			
97321	43	\$ 5,266	9	\$ 1,275	20	\$ 29,602			
97322	39	\$ 5,533	21	\$ 3,853	18	\$ 16,191			
97325	22	\$ 1,815	6	\$ 1,585	2	\$ 1,565			
97327	5	\$ 382	2	\$ 600	2	\$ 4,674			
97329			1	\$ 383					
97330	22	\$ 3,944	9	\$ 2,936	9	\$ 28,335			
97333	44	\$ 7,732	9	\$ 1,698	12	\$ 19,660			
97335			1	\$ 56					
97336	2	\$ 685							
97338	29	\$ 3,377	8	\$ 1,912	12	\$ 3,952			
97344	1	\$ 14	1	\$ 25					
97345	3	\$ 97							
97346	9	\$ 429	5	\$ 422	3	\$ 1,351			
97347									
97348					1	\$ 2,314			
97351	49	\$ 7,138	10	\$ 3,305	7	\$ 5,522			
97352	16	\$ 2,303	5	\$ 3,205	5	\$ 12,739			
97355	35	\$ 4,190	14	\$ 1,509	14	\$ 8,898			
97358	9	\$ 645	4	\$ 577	2	\$ 588			
97360	10	\$ 765	2	\$ 763	2	\$ 842			
97361	1	\$ 37	1	\$ 93					
97364									
97367	42	\$ 5,182	13	\$ 3,417	22	\$ 35,133			
97368	11	\$ 959	1	\$ 356	1	\$ 128			
97370	12	\$ 1,570	4	\$ 915	1	\$ 269			
97371	4	\$ 371							
97374	5	\$ 464	3	\$ 354	2	\$ 1,017			
97377			1	\$ 133	2	\$ 6,018			
97383	22	\$ 1,862	8	\$ 5,046	3	\$ 8,149			
97384	1	\$ 291			1	\$ 2,292			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

April 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,565	\$ 328,904	842	\$ 222,459	1,226	\$ 1,636,894	4,633	\$ 2,188,257	\$ 472
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97385	10	\$ 538	3	\$ 511					
97386	32	\$ 3,396	6	\$ 1,928	11	\$ 8,037			
97388									
97389	1	\$ 170			2	\$ 324			
97392	7	\$ 492	1	\$ 450					
97405	1	\$ 20			2	\$ 5,606			
97408	1	\$ 41			1	\$ 78			
97410	3	\$ 279	1	\$ 356	4	\$ 18,497			
97411	3	\$ 197	1	\$ 1,128					
97414	4	\$ 287			1	\$ 264			
97417	5	\$ 1,294			3	\$ 2,243			
97420	59	\$ 10,058	21	\$ 8,090	25	\$ 22,709			
97423	22	\$ 3,828	8	\$ 1,995	4	\$ 4,425			
97424	11	\$ 932	1	\$ 254	4	\$ 4,472			
97426	11	\$ 753	1	\$ 88	4	\$ 1,529			
97429	1	\$ 182							
97432	2	\$ 67							
97442	7	\$ 1,212	4	\$ 2,202	9	\$ 18,509			
97443	4	\$ 253	1	\$ 279	4	\$ 7,574			
97446	1	\$ 32			3	\$ 520			
97447	2	\$ 18							
97448	15	\$ 1,739	8	\$ 3,109	5	\$ 4,515			
97456	7	\$ 1,620	2	\$ 758					
97457	15	\$ 1,595	7	\$ 1,458	12	\$ 17,334			
97458	13	\$ 1,307	2	\$ 343	5	\$ 4,751			
97459	12	\$ 1,742	3	\$ 841	5	\$ 5,655			
97462	8	\$ 1,551			1	\$ 1,496			
97466	2	\$ 60	1	\$ 117					
97469	3	\$ 379	1	\$ 49	3	\$ 1,055			
97470	96	\$ 12,061	23	\$ 6,206	32	\$ 45,758			
97471	32	\$ 4,631	12	\$ 3,188	9	\$ 4,468			
97479	42	\$ 3,536	13	\$ 2,737	21	\$ 18,596			
97484					6	\$ 4,746			
97486			1	\$ 332					
97494									
97495	3	\$ 163			1	\$ 145			
97496	4	\$ 275	5	\$ 449	3	\$ 3,181			
97497	10	\$ 2,366	4	\$ 1,027	13	\$ 25,573			
97501	62	\$ 8,657	24	\$ 5,334	58	\$ 101,544			
97502	53	\$ 7,008	29	\$ 8,901	31	\$ 38,145			
97503	31	\$ 5,010	11	\$ 5,535	17	\$ 12,108			
97504	60	\$ 7,932	20	\$ 3,755	16	\$ 13,755			
97520	14	\$ 998	7	\$ 2,523	6	\$ 2,488			
97522			1	\$ 355	1	\$ 358			
97523	35	\$ 4,786	9	\$ 2,834	21	\$ 39,412			
97524	43	\$ 5,973	15	\$ 3,445	16	\$ 26,933			
97525	17	\$ 1,748			7	\$ 16,959			
97526	72	\$ 7,683	23	\$ 4,818	49	\$ 73,213			
97527	40	\$ 3,855	17	\$ 4,925	40	\$ 57,402			
97530	15	\$ 1,228	6	\$ 843	16	\$ 31,332			
97531	5	\$ 314	1	\$ 244	4	\$ 1,326			
97532	20	\$ 2,028	7	\$ 4,338	5	\$ 4,494			
97534	2	\$ 50			1	\$ 322			
97535	9	\$ 1,587	3	\$ 223	4	\$ 2,229			
97536	1	\$ 151	1	\$ 246	4	\$ 592			
97537	22	\$ 4,286	10	\$ 1,648	13	\$ 22,696			
97538	5	\$ 882	4	\$ 1,217	10	\$ 14,544			
97539	23	\$ 2,349	3	\$ 537	7	\$ 12,524			
97540	27	\$ 2,729	8	\$ 1,415	3	\$ 409			
97541	1	\$ 1,111	1	\$ 41	1	\$ 1,144			
97543	3	\$ 926			1	\$ 53			
97544	15	\$ 1,527	4	\$ 739	8	\$ 14,953			
97601	33	\$ 4,074	13	\$ 3,444	27	\$ 39,328			
97603	58	\$ 7,848	23	\$ 3,690	60	\$ 136,391			
97604									
97621	5	\$ 133			1	\$ 1,887			
97622	4	\$ 184	2	\$ 543					





<b>April 2022</b>	
<b>Notices</b>	<b>Counts</b>
FFN	8259
FNL	16414
PDN	42889
<b>Total</b>	<b>67562</b>

April 2022	COM	RES	GRAND TOTAL
<b>TOTALS</b>	40	345	385
97031	1	2	3
97039	1		1
97103		1	1
97110		1	1
97138	3	5	8
97146		1	1
97201		5	5
97205		3	3
97211	2	17	19
97212		9	9
97213		4	4
97215		1	1
97217	1	4	5
97218	1	7	8
97220		21	21
97227		4	4
97230		1	1
97232		10	10
97321	1	7	8
97322		14	14
97325		1	1
97330	2	8	10
97333		8	8
97338	1	5	6
97344		1	1
97352		2	2
97355	1	3	4
97367		2	2
97368	1	2	3
97370		1	1
97383		6	6
97385		1	1
97386	2	4	6
97388		1	1
97420		14	14
97423	2	3	5
97424		1	1
97426	1	1	2
97429		1	1
97443		2	2
97448		1	1
97457		1	1
97458		1	1
97459		1	1
97469		2	2
97470		7	7
97471		6	6
97479		4	4
97495		1	1
97496		4	4
97501	5	19	24
97502	2	10	12
97503		2	2
97504	1	11	12
97523		1	1

April 2022	COM	RES	GRAND TOTAL
<b>TOTALS</b>	40	345	<b>385</b>
97524	1	1	2
97525	1	4	5
97526	2	15	17
97527		4	4
97541		3	3
97601		7	7
97603		4	4
97622		2	2
97624	1	2	3
97627		2	2
97630		1	1
97639		1	1
97701	1	4	5
97702		6	6
97703	2	2	4
97741	1	5	6
97754	1	6	7
97756	1	5	6
97761		4	4
97801		6	6
97828	1	1	2
97838		1	1
97846		1	1
97875		1	1
97882		2	2

April 2022	COM	RES	GRAND TOTAL
<b>TOTALS</b>	<b>18</b>	<b>347</b>	<b>365</b>
97031		5	5
97039		1	1
97103		3	3
97121		3	3
97138	1	4	5
97211		8	8
97212		2	2
97213		3	3
97216		1	1
97217		4	4
97218		4	4
97220	1	15	16
97317		1	1
97321		4	4
97322		6	6
97325		1	1
97330		2	2
97333	1	3	4
97338		4	4
97351	1	3	4
97352		3	3
97355		8	8
97360		2	2
97367		2	2
97383		3	3
97386		4	4
97392		1	1
97411		1	1
97420		11	11
97423		1	1
97426		1	1
97429		1	1
97432	1		1
97457		4	4
97458		1	1
97459		3	3
97462		1	1
97469		1	1
97470		3	3
97471		10	10
97479		2	2
97496	1	2	3
97497		3	3
97501	3	14	17
97502	2	16	18
97503		4	4
97504	1	20	21
97523		7	7
97524		11	11
97525		6	6
97526	1	18	19
97527	1	22	23
97530		5	5
97531		1	1
97532		2	2
97536		2	2
97537		2	2

April 2022	COM	RES	GRAND TOTAL
<b>TOTALS</b>	18	347	<b>365</b>
97538		1	1
97539		5	5
97541		1	1
97601	3	7	10
97603		7	7
97621		1	1
97624		4	4
97630		5	5
97639		1	1
97701		2	2
97702		4	4
97703		3	3
97734		1	1
97741	1	4	5
97754		1	1
97756		4	4
97760		4	4
97761		6	6
97801		6	6
97826		1	1
97862		1	1
97875		1	1
97882		1	1
97886		1	1

<i>Program to Date - May 18, 2022</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# of Customers	% of Customers	Average customer payment
Extended Payment Grant	\$2,776,386	\$3,583,093	29%	\$10,870,016	4,372	17%	\$635
Instant Grant	\$8,718,809	\$8,689,875	71%	\$15,283,661	21,315	83%	\$409
<b>Total</b>	<b>\$11,495,195</b>	<b>\$12,272,968</b>	<b>100%</b>	<b>\$26,153,677</b>	<b>25,687</b>	<b>100%</b>	<b>\$448</b>

Total Program Funds	\$12,681,000	
Total Committed Funds	\$12,272,968	97%
Available Funds	\$408,032	3%

<b>PacifiCorp</b>	<b>December</b>	<b>January 2021</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516
Small Commercial Disconnects	15	21	34	66	43	103	131	100	96
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%

<b>Oregon</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528
Small Commercial Disconnects	0	0	0	0	0	82	96	76	65
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%

<b>Oregon - 2022</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>
Small Commercial Customers	68,701	68,884	69,026	68,962					
Small Commercial Disconnects	49	47	37	41					
Disconnects as Percentage of Small	0.07%	0.07%	0.05%	0.06%					

<b>Oregon - 2021</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%

<b>Oregon - 2020</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

"Small Commercial" is defined as a Nonresidential use customer using no more than 30kW per month.



<b>Oregon -2019</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%

<b>Oregon -2018</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%

"Small Commercial" is defined as a Nonresidential use customer using no more than 30kW per month.

<b>PacifiCorp</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>January 2022</b>	<b>February</b>	<b>March</b>	<b>April</b>
Small Commercial Customers	213,861	214,269	214,767	215,212	214,939	215,851	219,229	215,978
Small Commercial Disconnects	71	53	57	35	60	73	77	63
Disconnects as Percentage of Small Commercial Customers	0.03%	0.02%	0.03%	0.02%	0.03%	0.03%	0.04%	0.03%

<b>Oregon</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>January 2022</b>	<b>February</b>	<b>March</b>	<b>April</b>
Small Commercial Customers	68,663	68,760	68,813	68,794	68,701	68,884	69,026	68,962
Small Commercial Disconnects	57	42	42	33	49	47	37	41
Disconnects as Percentage of Small Commercial Customers	0.08%	0.06%	0.06%	0.05%	0.07%	0.07%	0.05%	0.06%

<b>Oregon - 2022</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers			
Small Commercial Disconnects			
Disconnects as Percentage of Small			

<b>Oregon - 2021</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	68,760	68,813	68,794
Small Commercial Disconnects	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.06%	0.06%	0.05%

<b>Oregon - 2020</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	67,234	67,346	67,512
Small Commercial Disconnects	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%

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<b>Oregon -2019</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	66,661	66,822	66,652
Small Commercial Disconnects	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.19%	0.09%	0.12%

<b>Oregon -2018</b>	<b>October</b>	<b>November</b>	<b>December</b>
Small Commercial Customers	65,484	65,910	65,883
Small Commercial Disconnects	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.09%	0.05%	0.05%

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