



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

March 20, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**Re: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for February 2023**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of February 2023.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57224	1343	5013	52	549974	613606
97016	7				13	20
97029	29		3		120	152
97031	1016	12	41	3	6540	7612
97033	7				16	23
97039	61	1	4		200	266
97040	58	1	25		514	598
97041	2				18	20
97050	39		6	2	90	137
97058	3				29	32
97065	58		5	1	233	297
97102	29		1		443	473
97103	1040	34	3		7891	8968
97110	241	3			1908	2152
97121	54	1			719	774
97138	866	10			6896	7772
97145	4				46	50
97146	420	16	5		3696	4137
97201	129				2546	2675
97203	1	1				2
97204	44				1	45
97205	348				2202	2550
97207	1					1
97209	63				234	297
97211	1098	19	1		15282	16400
97212	475				12206	12681
97213	657	6			11221	11884
97214	2					2
97215	59				622	681
97216	211	2			2361	2574
97217	494	9			5921	6424
97218	663	17			6426	7106
97219	1					1
97220	1396	32			13114	14542
97222	1					1
97223	1					1

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57224	1343	5013	52	549974	613606
97227	497	16			3343	3856
97230	46				434	480
97232	540	3			4458	5001
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		3		10	15
97304	27				134	161
97306	12		4		81	97
97308	2					2
97317	29		2		386	417
97321	1246	49	104	1	12593	13993
97322	904	36	34		14803	15777
97325	190	9	60		2615	2874
97327	116	3	16		1131	1266
97329	7				72	79
97330	1050	15	24		15763	16852
97331	3					3
97333	790	31	61	1	10889	11772
97335	9				78	87
97336	8				45	53
97338	671	7	13		9400	10091
97344	37		1		449	487
97345	20	1			171	192
97346	94				337	431
97347	7				5	12
97348	104	2	19		534	659
97351	436	6	53		4467	4962
97352	210	7	74		2131	2422
97355	924	17	86		10015	11042
97358	111	18	2		822	953

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57224	1343	5013	52	549974	613606
97360	91	1			930	1022
97361	34		6		108	148
97362	1					1
97364	7				331	338
97365					1	1
97367	789	8		1	7560	8358
97368	139				1805	1944
97369					1	1
97370	210	10	5	1	2557	2783
97371	99	2	13		205	319
97373	1					1
97374	160	4	77		1406	1647
97377	80	2	9		315	406
97383	387	14	26		3939	4366
97384	17	1			51	69
97385	84		6	1	1308	1399
97386	480	13	25		5873	6391
97388	71			1	1146	1218
97389	143	3	11		667	824
97392	55		39		550	644
97401	1					1
97405	41	6			29	76
97408	83	1	2		479	565
97410	64	1	15		362	442
97411	43	1	27		528	599
97414	18	2	10		80	110
97417	154	1	19	2	1029	1205
97420	1277	58	12		12164	13511
97423	311	6	19		2732	3068
97424	415	12	1		3730	4158
97426	173	6			1420	1599
97429	37		18		333	388
97432	20	1	4		172	197
97442	149	4	23		940	1116
97443	113	1	19		962	1095

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57224	1343	5013	52	549974	613606
97446	144	9	25		1590	1768
97447	64				323	387
97448	255	14	9		1973	2251
97456	100	1	30		800	931
97457	392	17	84	1	4404	4898
97458	201	12	23		1509	1745
97459	538	9	1		4772	5320
97462	79		8		623	710
97466	48	4	5		418	475
97469	132	9	17		1097	1255
97470	1559	39	66	1	9421	11086
97471	887	14	74		10911	11886
97475					1	1
97476					4	4
97479	391	8	1	1	3757	4158
97484	35	1	5		121	162
97486	11	1	10		27	49
97494	11	2			25	38
97495	34		1		785	820
97496	212	2	16		2962	3192
97497	97	1	9		562	669
97501	2119	48	121	2	18799	21089
97502	1234	34	102	1	12025	13396
97503	445	64	40		4374	4923
97504	1995	18	32	1	21108	23154
97520	357	4	55	2	1859	2277
97522	40	1	2		246	289
97523	425	11	42		2844	3322
97524	518	16	95	3	6591	7223
97525	205	3	31		2282	2521
97526	1862	50	43	1	15996	17952
97527	1114	20	143		15516	16793
97530	438	4	95	1	3698	4236
97531	40	2	6		272	320
97532	164	4	6		1127	1301

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57224	1343	5013	52	549974	613606
97534	37	1	1		300	339
97535	230	3	1		2040	2274
97536	72	1	1		540	614
97537	285	5	50		3332	3672
97538	110	2	17		900	1029
97539	169	1	3		1690	1863
97540	261	1	35		3419	3716
97541	58		17		688	763
97543	39		4		326	369
97544	129		37		943	1109
97601	1269	27	166	3	11282	12747
97603	1543	35	367	2	13712	15659
97604	6				13	19
97621	41	1	33		151	226
97622	64	2	23		271	360
97623	183	2	140		1045	1370
97624	239	3	64		1854	2160
97625	27		20		84	131
97626	41	1	8		94	144
97627	69	1	18		516	604
97630	324	15	11	1	1767	2118
97632	164	3	129		550	846
97633	165	1	95		588	849
97634	18		10		103	131
97635	8		2		56	66
97636					1	1
97637	1					1
97639	38		32		289	359
97701	1865	44	66	1	14893	16869
97702	1861	32	8	2	19769	21672
97703	1512	6	111		13530	15159
97707	1					1
97731	38				105	143
97734	140	14	96		1293	1543
97741	583	22	84	2	4543	5234

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57224	1343	5013	52	549974	613606
97753	59		43		386	488
97754	975	31	279	1	7609	8895
97756	1521	56	73		14056	15706
97760	208	1	48		3264	3521
97761	125	5	2	1	759	892
97801	1193	16	82	8	8628	9927
97810	48	1	8		218	275
97812	117	1	5	2	372	497
97813	91	1	2		581	675
97818	46	2	39		33	120
97826	48	1	5		296	350
97828	338	8	58		1527	1931
97835	44		1		137	182
97838	69	3	31		232	335
97842	31		14		130	175
97846	301	7	60		1419	1787
97857	42	1	17		277	337
97862	217	2	265		1080	1564
97868	113	1	52		864	1030
97875	85	3	18		912	1018
97882	194	8	4		2262	2468
97885	136	4	19		681	840
97886	43	4	5	1	349	402

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	9059	207	533	31	85612	95442
97016					1	1
97029	2				25	27
97031	110		4		777	891
97033					6	6
97039	7		1		32	40
97040	5		6		67	78
97041					2	2
97050	4		1		24	29
97058					3	3
97065	7				41	48
97102	9			1	116	126
97103	128	2			1191	1321
97110	65				259	324
97121	2	3			92	97
97138	133	2		1	931	1067
97145	2				6	8
97146	48	2			458	508
97201	20				511	531
97204	1					1
97205	70				368	438
97209	8				82	90
97211	209				2418	2627
97212	60				1568	1628
97213	130				1482	1612
97215	10				87	97
97216	31				289	320
97217	75				1185	1260
97218	117	2			1287	1406
97220	295	8			2596	2899
97227	68	3			668	739
97230	7				98	105
97232	68				950	1018
97250	2				1	3
97302					1	1
97304	2				15	17

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	9059	207	533	31	85612	95442
97306	1				11	12
97317	4				44	48
97321	198	7	8	2	1550	1765
97322	191	5			2533	2729
97325	32		6		431	469
97327	17		1	2	177	197
97329	1				12	13
97330	103	2			1802	1907
97333	161	6	5		1267	1439
97335	3				14	17
97336	3				10	13
97338	104	3			1225	1332
97344	5				91	96
97345	5				40	45
97346	16				64	80
97347	1					1
97348	17	1			73	91
97351	68	1	2		657	728
97352	26	2	15		352	395
97355	140	7	4	1	1643	1795
97358	19	2			124	145
97360	19				149	168
97361	3				15	18
97364					42	42
97367	150	3			1044	1197
97368	35			3	331	369
97370	23				303	326
97371	8				17	25
97374	20		9		231	260
97377	9				50	59
97383	53	4	5		589	651
97384	5	2			9	16
97385	6				111	117
97386	71	2	2		1088	1163
97388	2				88	90

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	9059	207	533	31	85612	95442
97389	12				94	106
97392	4		11		82	97
97405	7				3	10
97408	10				46	56
97410	10	1	1		73	85
97411	8		13		72	93
97414	3				17	20
97417	25		3		187	215
97420	182	3	3	1	2156	2345
97423	53		1		547	601
97424	53	3			589	645
97426	32	1			237	270
97429	8		4		60	72
97432	3				38	41
97442	24	2	3		179	208
97443	8		1		167	176
97446	12		2		271	285
97447	9				58	67
97448	40	10	1		337	388
97456	20		1		126	147
97457	47		3		822	872
97458	24	1	1		258	284
97459	65	1			779	845
97462	17	2			115	134
97466	5				109	114
97469	14	3	1		270	288
97470	237	2	1	1	1623	1864
97471	98	1	2		1128	1229
97479	109	2			682	793
97484	4				19	23
97486	6		1		11	18
97494					7	7
97495	3				83	86
97496	35		2		501	538
97497	19				136	155

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	9059	207	533	31	85612	95442
97501	383	6	11		3404	3804
97502	208	2	10		1843	2063
97503	85	9	3		907	1004
97504	188	1	3		2791	2983
97520	68		10		285	363
97522	4				48	52
97523	122	8	10		654	794
97524	115	6	13		1121	1255
97525	44	2	7		469	522
97526	310	7	5	1	2560	2883
97527	188	2	14		2465	2669
97530	58		9		489	556
97531	11		4		66	81
97532	56	3			317	376
97534	10	1			64	75
97535	31				323	354
97536	8				130	138
97537	64		8		541	613
97538	29		9		224	262
97539	50	1			431	482
97540	41		2		526	569
97541	10		4		174	188
97543	6				65	71
97544	39		4		197	240
97601	234	1	16	1	1960	2212
97603	237	3	42	2	2131	2415
97604	12				3	15
97621	3		4		36	43
97622	7		2		41	50
97623	19		20		199	238
97624	73		2		450	525
97625	4		4		19	27
97626	6				17	23
97627	8	1	3		94	106
97630	52	2	3		363	420

February 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	9059	207	533	31	85612	95442
97632	31	3	16		104	154
97633	23		11		117	151
97634	5		2		18	25
97635	2				9	11
97639	7		5		76	88
97701	302	6	2		2124	2434
97702	254	5		3	2294	2556
97703	156		6		1166	1328
97731	4				6	10
97734	18	1	19		222	260
97741	125	5	17		894	1041
97753	11		4		66	81
97754	143	5	22		1241	1411
97756	208	10	2		1981	2201
97760	36	1	4		472	513
97761	48	5		9	263	325
97801	189	3	12	3	1517	1724
97810	9		1		34	44
97812	11				73	84
97813	18		1		80	99
97818	27				13	40
97826	2				49	51
97828	34		2		185	221
97835	9				19	28
97838	14		1		50	65
97842	8				20	28
97846	49	3	12		205	269
97857	2	1	3		30	36
97862	46		34		218	298
97868	12		3		160	175
97875	8	1	6		161	176
97882	29	2	1		468	500
97885	13		1		103	117
97886	3				61	64

Revenue Class Cd	Count of Customer Id
COM	693
IND	15
IRG	53
RES	25224
Total	25985

Revenue Class Cd	Count of Customer Id
COM	109
IND	3
IRG	10
RES	3781
Total	3903

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

February 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	41,920	\$ 4,840,674	15,113	\$ 4,357,629	18,325	\$ 19,169,460	75,358	\$ 28,367,763	\$ 376
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	14	\$ 2,094	4	\$ 1,436	8	\$ 32,258			
97031	453	\$ 56,631	119	\$ 36,913	92	\$ 78,490			
97033	1	\$ 279			1	\$ 338			
97039	15	\$ 3,434	13	\$ 6,521	3	\$ 2,496			
97040	39	\$ 6,200	16	\$ 9,227	5	\$ 5,543			
97041	2	\$ 577							
97050	9	\$ 1,906							
97058	2	\$ 523							
97065	18	\$ 3,391	4	\$ 1,570	10	\$ 16,201			
97102	63	\$ 9,763	8	\$ 2,769	1	\$ 75			
97103	456	\$ 44,139	143	\$ 34,519	192	\$ 197,016			
97110	133	\$ 10,805	31	\$ 6,057	21	\$ 13,095			
97121	57	\$ 5,676	13	\$ 3,056	22	\$ 17,330			
97138	509	\$ 47,993	194	\$ 46,935	198	\$ 175,476			
97145	4	\$ 228			1	\$ 412			
97146	305	\$ 37,469	87	\$ 22,023	95	\$ 68,751			
97201	81	\$ 3,886	39	\$ 4,514	70	\$ 29,651			
97205	113	\$ 12,266	45	\$ 4,508	98	\$ 33,922			
97209	19	\$ 932	7	\$ 593	10	\$ 2,331			
97211	1,103	\$ 102,576	332	\$ 76,280	459	\$ 362,352			
97212	694	\$ 57,260	244	\$ 41,574	297	\$ 163,564			
97213	527	\$ 44,815	183	\$ 41,739	280	\$ 175,749			
97215	55	\$ 5,473	15	\$ 3,485	16	\$ 7,674			
97216	173	\$ 15,289	9	\$ 2,225	152	\$ 86,420			
97217	365	\$ 29,190	140	\$ 31,410	210	\$ 132,218			
97218	450	\$ 42,620	154	\$ 38,085	354	\$ 220,900			
97220	1,311	\$ 133,418	430	\$ 108,596	691	\$ 630,434			
97227	228	\$ 20,298	88	\$ 11,634	190	\$ 85,461			
97230	37	\$ 3,388	8	\$ 1,727	37	\$ 31,293			
97232	247	\$ 17,728	172	\$ 15,820	205	\$ 105,978			
97233					1	\$ 161			
97250					1	\$ 2,063			
97302	1	\$ 246							
97304	6	\$ 1,187	5	\$ 1,609	1	\$ 1			
97306	9	\$ 2,406	3	\$ 1,085	1	\$ 1,261			
97317	48	\$ 8,119	15	\$ 5,174	5	\$ 7,950			
97321	716	\$ 67,815	215	\$ 54,733	241	\$ 226,120			
97322	1,463	\$ 147,804	523	\$ 132,150	510	\$ 467,351			
97325	285	\$ 38,915	104	\$ 32,375	106	\$ 138,984			
97327	82	\$ 9,910	20	\$ 5,903	25	\$ 34,368			
97329	6	\$ 215	3	\$ 538	2	\$ 2,230			
97330	686	\$ 63,126	266	\$ 58,991	260	\$ 155,672			
97333	676	\$ 64,973	233	\$ 55,509	201	\$ 105,543			
97335	5	\$ 856			4	\$ 2,217			
97336	9	\$ 1,731	4	\$ 1,115					
97338	725	\$ 76,096	271	\$ 78,070	269	\$ 292,934			
97344	37	\$ 6,004	16	\$ 6,200	17	\$ 21,336			
97345	14	\$ 1,837	9	\$ 3,657	9	\$ 7,583			
97346	35	\$ 8,834	12	\$ 5,954	8	\$ 9,679			
97348	37	\$ 3,835	10	\$ 3,299	13	\$ 23,487			
97351	428	\$ 46,832	152	\$ 45,678	159	\$ 138,436			
97352	153	\$ 20,169	89	\$ 19,308	82	\$ 73,315			
97355	826	\$ 96,593	370	\$ 107,707	370	\$ 404,402			
97358	86	\$ 11,009	20	\$ 6,200	26	\$ 33,993			
97360	78	\$ 10,084	31	\$ 9,781	23	\$ 45,617			
97361	6	\$ 1,075	3	\$ 939	3	\$ 2,729			
97364	22	\$ 1,905	4	\$ 1,184	8	\$ 10,051			
97367	537	\$ 47,569	166	\$ 39,404	184	\$ 130,446			
97368	136	\$ 17,502	54	\$ 18,038	54	\$ 58,957			
97370	215	\$ 20,533	75	\$ 19,277	56	\$ 55,453			
97371	14	\$ 1,502	3	\$ 1,426	7	\$ 14,679			
97374	109	\$ 15,079	40	\$ 15,376	32	\$ 40,867			
97377	22	\$ 3,005	7	\$ 1,895	7	\$ 11,961			
97383	380	\$ 42,463	153	\$ 39,341	132	\$ 153,070			
97384	3	\$ 234	2	\$ 842	3	\$ 810			
97385	112	\$ 9,812	31	\$ 6,839	27	\$ 13,000			
97386	568	\$ 70,811	226	\$ 69,086	235	\$ 320,312			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

February 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	41,920	\$ 4,840,674	15,113	\$ 4,357,629	18,325	\$ 19,169,460	75,358	\$ 28,367,763	\$ 376
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388	15	\$ 764	3	\$ 475	20	\$ 10,256			
97389	53	\$ 4,629	20	\$ 6,188	25	\$ 32,428			
97392	30	\$ 4,074	3	\$ 645	18	\$ 24,935			
97405	1	\$ 0			3	\$ 1,974			
97408	18	\$ 1,542	10	\$ 2,911	9	\$ 7,640			
97410	28	\$ 2,821	3	\$ 1,914	19	\$ 20,046			
97411	36	\$ 4,201	15	\$ 4,819	14	\$ 29,127			
97414	5	\$ 687	1	\$ 34	4	\$ 3,455			
97417	74	\$ 8,367	36	\$ 12,125	45	\$ 49,891			
97420	983	\$ 118,490	333	\$ 100,504	474	\$ 542,102			
97423	330	\$ 42,601	112	\$ 32,824	123	\$ 123,150			
97424	316	\$ 35,302	107	\$ 35,329	82	\$ 55,853			
97426	167	\$ 20,556	58	\$ 15,487	44	\$ 41,168			
97429	23	\$ 2,416	7	\$ 3,163	15	\$ 20,566			
97432	14	\$ 1,752	10	\$ 2,959	5	\$ 7,726			
97442	67	\$ 10,483	3	\$ 1,442	69	\$ 68,875			
97443	88	\$ 10,950	37	\$ 12,059	44	\$ 42,793			
97446	120	\$ 14,099	43	\$ 11,496	54	\$ 58,944			
97447	28	\$ 2,189	13	\$ 2,525	10	\$ 18,777			
97448	200	\$ 23,563	79	\$ 22,351	62	\$ 59,882			
97456	69	\$ 10,055	24	\$ 10,394	19	\$ 20,897			
97457	349	\$ 40,570	174	\$ 51,233	181	\$ 175,820			
97458	155	\$ 20,594	60	\$ 16,662	67	\$ 65,593			
97459	273	\$ 32,792	98	\$ 28,863	143	\$ 167,062			
97462	75	\$ 8,350	27	\$ 8,906	30	\$ 34,073			
97466	63	\$ 6,887	27	\$ 5,445	22	\$ 24,995			
97469	93	\$ 10,720	33	\$ 11,049	45	\$ 49,759			
97470	850	\$ 90,544	410	\$ 111,937	399	\$ 396,509			
97471	751	\$ 82,548	215	\$ 63,100	334	\$ 317,492			
97479	486	\$ 53,067	183	\$ 53,443	175	\$ 176,648			
97484	5	\$ 252	2	\$ 463	8	\$ 11,650			
97486	6	\$ 1,856	2	\$ 382					
97494	4	\$ 630	1	\$ 615					
97495	68	\$ 5,645	16	\$ 5,441	26	\$ 20,523			
97496	191	\$ 20,383	85	\$ 23,428	120	\$ 91,481			
97497	34	\$ 4,852	5	\$ 1,410	45	\$ 81,589			
97501	1,453	\$ 148,757	527	\$ 141,534	826	\$ 894,324			
97502	916	\$ 107,819	324	\$ 101,244	421	\$ 580,199			
97503	534	\$ 68,720	230	\$ 73,014	253	\$ 326,138			
97504	1,064	\$ 102,074	247	\$ 61,267	753	\$ 703,229			
97520	169	\$ 30,224	46	\$ 20,866	61	\$ 114,781			
97522	29	\$ 6,910	8	\$ 1,968	17	\$ 13,727			
97523	347	\$ 52,656	166	\$ 67,934	198	\$ 459,434			
97524	692	\$ 92,629	252	\$ 79,659	280	\$ 379,360			
97525	285	\$ 46,675	107	\$ 33,270	93	\$ 159,146			
97526	1,261	\$ 171,130	482	\$ 153,672	559	\$ 690,647			
97527	1,202	\$ 147,781	443	\$ 144,623	545	\$ 736,936			
97530	253	\$ 33,775	87	\$ 34,809	103	\$ 206,196			
97531	28	\$ 5,196	14	\$ 3,610	32	\$ 44,526			
97532	215	\$ 37,590	40	\$ 13,671	58	\$ 76,492			
97534	40	\$ 6,242	13	\$ 3,487	24	\$ 40,034			
97535	144	\$ 13,512	52	\$ 11,829	71	\$ 65,196			
97536	60	\$ 7,790	31	\$ 9,694	44	\$ 76,802			
97537	302	\$ 39,369	116	\$ 42,094	109	\$ 186,285			
97538	120	\$ 20,105	44	\$ 16,429	68	\$ 171,048			
97539	267	\$ 39,328	77	\$ 24,823	77	\$ 102,632			
97540	189	\$ 21,305	80	\$ 20,814	94	\$ 126,739			
97541	115	\$ 16,857	41	\$ 18,935	39	\$ 65,436			
97543	24	\$ 3,866	14	\$ 5,755	17	\$ 32,589			
97544	90	\$ 14,459	38	\$ 17,872	58	\$ 137,868			
97601	822	\$ 87,583	327	\$ 78,821	456	\$ 493,550			
97603	1,131	\$ 120,428	457	\$ 138,467	520	\$ 521,611			
97604	13	\$ 2,899	25	\$ 9,996					
97621	10	\$ 3,047	5	\$ 1,970	14	\$ 28,513			
97622	26	\$ 3,396	11	\$ 3,820	17	\$ 26,670			
97623	116	\$ 19,047	39	\$ 16,142	61	\$ 106,218			
97624	270	\$ 43,306	121	\$ 38,235	78	\$ 108,195			
97625	13	\$ 3,812	3	\$ 1,591	1	\$ 574			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

February 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	41,920	\$ 4,840,674	15,113	\$ 4,357,629	18,325	\$ 19,169,460	75,358	\$ 28,367,763	\$ 376
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	4	\$ 345	4	\$ 711	3	\$ 19,488			
97627	28	\$ 3,825	1	\$ 140	25	\$ 40,367			
97630	144	\$ 19,410	56	\$ 22,617	89	\$ 142,330			
97632	52	\$ 7,347	21	\$ 7,687	25	\$ 29,621			
97633	50	\$ 7,515	26	\$ 6,462	26	\$ 29,818			
97634	10	\$ 1,900	2	\$ 542	4	\$ 4,993			
97635	2	\$ 156	3	\$ 930	3	\$ 2,153			
97639	40	\$ 6,737	22	\$ 10,130	21	\$ 55,476			
97701	1,060	\$ 118,651	375	\$ 102,854	375	\$ 301,926			
97702	1,117	\$ 130,743	369	\$ 118,366	339	\$ 366,723			
97703	467	\$ 62,893	136	\$ 42,137	143	\$ 140,188			
97731	4	\$ 21			1	\$ 67			
97734	125	\$ 21,929	57	\$ 22,442	39	\$ 51,614			
97741	460	\$ 55,898	216	\$ 76,622	193	\$ 187,272			
97753	21	\$ 4,602	6	\$ 2,207	5	\$ 19,649			
97754	642	\$ 86,109	236	\$ 79,413	235	\$ 235,413			
97756	1,022	\$ 122,335	383	\$ 113,422	376	\$ 332,458			
97760	334	\$ 57,476	129	\$ 50,519	71	\$ 91,393			
97761	126	\$ 19,959	43	\$ 20,662	145	\$ 185,232			
97801	845	\$ 91,525	326	\$ 96,030	316	\$ 278,155			
97810	25	\$ 3,865	7	\$ 3,220	3	\$ 1,556			
97812	49	\$ 8,314	9	\$ 3,048	17	\$ 21,843			
97813	43	\$ 5,582	21	\$ 6,823	17	\$ 13,711			
97818	6	\$ 1,274			3	\$ 12,725			
97826	26	\$ 3,935	10	\$ 3,537	13	\$ 21,424			
97828	118	\$ 17,117	31	\$ 12,672	38	\$ 40,826			
97835	10	\$ 1,471	5	\$ 2,543	4	\$ 5,188			
97838	31	\$ 5,324	6	\$ 2,814	4	\$ 4,322			
97842	6	\$ 457	1	\$ 380					
97846	113	\$ 12,820	39	\$ 12,202	26	\$ 41,926			
97857	10	\$ 1,476	7	\$ 2,310	4	\$ 2,897			
97862	155	\$ 39,213	36	\$ 17,096	36	\$ 74,500			
97868	61	\$ 6,589	9	\$ 2,903	54	\$ 39,294			
97875	96	\$ 13,914	15	\$ 7,137	38	\$ 36,690			
97882	252	\$ 30,427	130	\$ 42,629	104	\$ 89,987			
97885	38	\$ 5,068	8	\$ 3,648	13	\$ 18,062			
97886	42	\$ 6,606	13	\$ 4,940	17	\$ 18,931			
97476									
97347									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

February 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,632	\$ 417,273	653	\$ 203,186	1,015	\$ 1,560,822	4,300	\$ 2,181,282	\$ 507
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	2	\$ 191							
97031	35	\$ 6,604	7	\$ 2,672	6	\$ 5,443			
97033									
97039	2	\$ 314	1	\$ 777	2	\$ 2,454			
97040	2	\$ 25	1	\$ 36	2	\$ 1,258			
97041									
97050									
97058									
97065	8	\$ 1,783	1	\$ 140					
97102	8	\$ 1,576	1	\$ 272	1	\$ 1,773			
97103	26	\$ 3,578	11	\$ 2,810	15	\$ 19,395			
97110	30	\$ 4,090	5	\$ 713	3	\$ 622			
97121	2	\$ 27							
97138	56	\$ 9,724	13	\$ 1,994	21	\$ 33,374			
97145	1	\$ 26							
97146	11	\$ 3,005	6	\$ 2,293	5	\$ 3,168			
97201	6	\$ 311			1	\$ 3,381			
97205	9	\$ 567	2	\$ 1,141	4	\$ 3,114			
97209									
97211	58	\$ 9,173	11	\$ 3,779	33	\$ 58,868			
97212	16	\$ 2,362	6	\$ 577	12	\$ 23,778			
97213	29	\$ 4,942	5	\$ 2,107	12	\$ 4,093			
97215	7	\$ 742	1	\$ 139	1	\$ 854			
97216	11	\$ 2,987	6	\$ 1,146	8	\$ 17,075			
97217	24	\$ 2,221	4	\$ 1,026	11	\$ 43,389			
97218	19	\$ 3,914	4	\$ 503	11	\$ 10,199			
97220	105	\$ 19,696	19	\$ 7,396	41	\$ 109,149			
97227	19	\$ 2,200	1	\$ 122	4	\$ 16,162			
97230	5	\$ 656							
97232	17	\$ 3,542	4	\$ 639	11	\$ 17,508			
97233									
97250									
97302									
97304	1	\$ 170							
97306	1	\$ 2							
97317	1	\$ 247			1	\$ 134			
97321	50	\$ 6,203	5	\$ 1,059	17	\$ 32,453			
97322	74	\$ 12,389	12	\$ 3,229	22	\$ 24,131			
97325	9	\$ 1,354	6	\$ 1,792	3	\$ 674			
97327	4	\$ 289	1	\$ 286					
97329			1	\$ 191					
97330	23	\$ 5,411	8	\$ 1,364	7	\$ 7,377			
97333	49	\$ 9,055	8	\$ 1,295	3	\$ 14,037			
97335					1	\$ 62			
97336	2	\$ 602							
97338	33	\$ 3,372	4	\$ 1,656	5	\$ 3,921			
97344	5	\$ 452			1	\$ 707			
97345	4	\$ 95	1	\$ 46					
97346	5	\$ 869	3	\$ 987	1	\$ 264			
97348	2	\$ 400							
97351	24	\$ 4,805	4	\$ 969	8	\$ 5,128			
97352	3	\$ 2,077	1	\$ 57	6	\$ 9,048			
97355	42	\$ 4,422	13	\$ 6,232	14	\$ 7,980			
97358	10	\$ 1,875	1	\$ 319	2	\$ 701			
97360	7	\$ 1,498	3	\$ 1,027	1	\$ 472			
97361					1	\$ 128			
97364									
97367	68	\$ 12,093	16	\$ 5,064	11	\$ 20,941			
97368	15	\$ 4,590	2	\$ 359	3	\$ 393			
97370	7	\$ 1,239			3	\$ 1,420			
97371	2	\$ 94							
97374	5	\$ 861	2	\$ 539	3	\$ 5,746			
97377	1	\$ 154			2	\$ 8,529			
97383	9	\$ 1,446			9	\$ 18,702			
97384	2	\$ 331							
97385	4	\$ 675	2	\$ 459					
97386	21	\$ 3,030	8	\$ 2,032	10	\$ 5,126			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

February 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,632	\$ 417,273	653	\$ 203,186	1,015	\$ 1,560,822	4,300	\$ 2,181,282	\$ 507
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388									
97389	1	\$ 324	1	\$ 97	1	\$ 336			
97392	1	\$ 17	1	\$ 159	1	\$ 648			
97405	4	\$ 2,184			6	\$ 10,508			
97408	1	\$ 63							
97410	2	\$ 58			2	\$ 19,136			
97411	3	\$ 89	1	\$ 38					
97414					1	\$ 273			
97417	3	\$ 223	1	\$ 323	4	\$ 5,908			
97420	52	\$ 8,199	15	\$ 6,534	8	\$ 3,682			
97423	33	\$ 6,820	5	\$ 1,304	2	\$ 2,945			
97424	16	\$ 2,580	4	\$ 315	3	\$ 5,531			
97426	10	\$ 1,777	2	\$ 150	4	\$ 1,734			
97429			1	\$ 193					
97432	2	\$ 191			1	\$ 734			
97442	1	\$ 64			6	\$ 11,966			
97443	3	\$ 528			5	\$ 22,091			
97446	1	\$ 259	2	\$ 159	3	\$ 714			
97447	2	\$ 212							
97448	10	\$ 998	4	\$ 3,750	8	\$ 14,351			
97456	4	\$ 1,191	1	\$ 480	1	\$ 192			
97457	11	\$ 2,679	10	\$ 1,951	7	\$ 21,890			
97458	10	\$ 2,073	3	\$ 796	4	\$ 6,824			
97459	12	\$ 2,124	4	\$ 1,729	2	\$ 3,190			
97462	5	\$ 225			2	\$ 153			
97466	5	\$ 828	1	\$ 296					
97469	3	\$ 246			3	\$ 4,966			
97470	62	\$ 9,918	19	\$ 3,702	25	\$ 45,078			
97471	36	\$ 6,251	6	\$ 2,225	14	\$ 8,524			
97479	56	\$ 7,916	15	\$ 3,565	12	\$ 15,791			
97484					6	\$ 6,339			
97486	2	\$ 127							
97494									
97495			1	\$ 483					
97496	5	\$ 824	2	\$ 163	3	\$ 5,581			
97497	1	\$ 18			13	\$ 31,138			
97501	81	\$ 13,441	37	\$ 15,380	44	\$ 64,210			
97502	45	\$ 5,801	17	\$ 6,184	25	\$ 25,464			
97503	29	\$ 5,228	5	\$ 1,225	12	\$ 17,647			
97504	35	\$ 5,925	10	\$ 3,871	13	\$ 13,867			
97520	18	\$ 1,658	6	\$ 2,890	6	\$ 5,482			
97522			1	\$ 778	2	\$ 1,170			
97523	35	\$ 6,979	12	\$ 4,552	21	\$ 27,429			
97524	40	\$ 6,938	14	\$ 3,654	23	\$ 33,471			
97525	19	\$ 2,847	6	\$ 1,182	4	\$ 16,778			
97526	97	\$ 14,895	16	\$ 3,673	30	\$ 44,789			
97527	53	\$ 7,121	13	\$ 4,974	27	\$ 43,284			
97530	17	\$ 1,716	7	\$ 2,173	13	\$ 40,401			
97531	2	\$ 57	3	\$ 1,515	2	\$ 2,318			
97532	22	\$ 4,541	2	\$ 1,421	6	\$ 5,617			
97534	1	\$ 73	1	\$ 246	4	\$ 10,719			
97535	14	\$ 1,098	4	\$ 1,395	5	\$ 1,510			
97536	6	\$ 353			2	\$ 467			
97537	17	\$ 2,130	7	\$ 2,375	13	\$ 23,797			
97538	2	\$ 391	4	\$ 575	12	\$ 21,825			
97539	28	\$ 3,746	2	\$ 390	7	\$ 11,968			
97540	11	\$ 599	2	\$ 116	4	\$ 1,768			
97541	6	\$ 303			1	\$ 2,104			
97543	3	\$ 366			3	\$ 4,758			
97544	8	\$ 728	4	\$ 3,274	11	\$ 10,580			
97601	43	\$ 4,436	7	\$ 2,626	22	\$ 39,099			
97603	54	\$ 6,508	15	\$ 3,655	50	\$ 109,819			
97604			21	\$ 9,277	1	\$ 304			
97621	2	\$ 242			1	\$ 200			
97622	2	\$ 200							
97623	11	\$ 1,701	1	\$ 36	3	\$ 2,069			
97624	46	\$ 5,560	3	\$ 1,289	4	\$ 12,743			
97625	2	\$ 681			1	\$ 782			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

February 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,632	\$ 417,273	653	\$ 203,186	1,015	\$ 1,560,822	4,300	\$ 2,181,282	\$ 507
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	2	\$ 321							
97627	1	\$ 79			1	\$ 208			
97630	4	\$ 1,090	9	\$ 3,295	4	\$ 18,193			
97632	15	\$ 1,887			5	\$ 1,322			
97633	7	\$ 1,000							
97634	2	\$ 95							
97635	2	\$ 59							
97639					1	\$ 1,361			
97701	79	\$ 15,808	10	\$ 2,647	23	\$ 16,868			
97702	73	\$ 9,354	11	\$ 4,023	24	\$ 23,156			
97703	39	\$ 5,558	13	\$ 2,912	11	\$ 17,840			
97731	4	\$ 599							
97734	7	\$ 909	8	\$ 2,804	3	\$ 907			
97741	33	\$ 6,368	11	\$ 3,310	12	\$ 6,654			
97753	4	\$ 590			2	\$ 8,466			
97754	54	\$ 10,604	10	\$ 3,206	7	\$ 3,177			
97756	42	\$ 10,535	16	\$ 4,902	23	\$ 21,916			
97760	9	\$ 898	6	\$ 1,691					
97761	5	\$ 1,964			4	\$ 13,418			
97801	57	\$ 8,553	8	\$ 2,033	12	\$ 11,100			
97810	6	\$ 934							
97812	8	\$ 530	1	\$ 51	1	\$ 2,923			
97813	8	\$ 1,120	1	\$ 750	2	\$ 6,549			
97818	13	\$ 379							
97826	1	\$ 312	1	\$ 19					
97828	8	\$ 1,533	3	\$ 358	3	\$ 2,950			
97835	1	\$ 12			2	\$ 3,487			
97838	4	\$ 268							
97842									
97846	19	\$ 1,711	8	\$ 2,232	3	\$ 2,283			
97857									
97862	10	\$ 1,583	3	\$ 670	5	\$ 1,041			
97868	4	\$ 870			2	\$ 1,218			
97875	4	\$ 89							
97882	7	\$ 1,274	3	\$ 1,520	4	\$ 1,365			
97885	2	\$ 572	2	\$ 381	2	\$ 322			
97886					2	\$ 4,301			
97476									
97347	1	\$ 192							

Notices	February 2023
FFN	14951
FNL	27259
PDN	42771

	COM	RES	
February 2023	18	175	Total
97031		1	1
97103	1	5	6
97138	1	5	6
97201		5	5
97205		2	2
97211		12	12
97212	2	4	6
97213		2	2
97216		1	1
97217		3	3
97218		8	8
97220	1	5	6
97227		1	1
97232		9	9
97321		4	4
97322		4	4
97325		1	1
97330	2	2	4
97333		2	2
97338		2	2
97351		2	2
97355	1	4	5
97367	1	1	2
97368		3	3
97374		2	2
97383		5	5
97385		1	1
97386		3	3
97389		1	1
97417	1		1
97420		7	7
97424		1	1
97457	1	4	5
97458	1		1
97459		1	1

	COM	RES	
February 2023	18	175	Total
97469		1	1
97470		5	5
97471	1		1
97479		3	3
97496		5	5
97501	3	8	11
97502		6	6
97503		8	8
97504		4	4
97523		4	4
97524		4	4
97526	2	7	9
97527		2	2
97536		1	1
97756		1	1
97801		2	2
97862		1	1

	COM	RES	
February - 2,023	11	125	Total
97031		1	1
97103		5	5
97138	1	4	5
97201		2	2
97205		1	1
97211		5	5
97212		4	4
97213		2	2
97216		1	1
97217		3	3
97218		5	5
97220	1	3	4
97232		6	6
97321		4	4
97322		2	2
97325		1	1
97330	2	2	4
97333		2	2
97338		1	1
97351		2	2
97355	1	4	5
97367		1	1
97368		2	2
97374		2	2
97383		5	5
97385		1	1
97386		2	2
97389		1	1
97417	1		1
97420		5	5
97457	1	1	2
97459		1	1
97469		1	1
97470		3	3
97471	1		1
97479		2	2
97496		2	2
97501	2	6	8
97502		6	6
97503		5	5
97504		4	4
97523		3	3
97524		2	2
97526	1	5	6
97527		1	1
97536		1	1
97756		1	1
97801		2	2

PacifiCorp - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	217,054	217,081										
Small Commercial Disconnects	48	37										
Disconnects as Percentage of Small Commercial Customers	0.02%	0.02%										

PacifiCorp - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	217,320
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	24
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	0.01%

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	69,411	69,534										
Small Commercial Disconnects	39	18										
Disconnects as Percentage of Small Commercial Customers	0.06%	0.03%										

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	69,648
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	17
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	0.02%

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.