



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

November 22, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for October 2021**

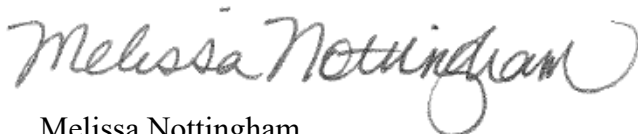
On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of October 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18. PacifiCorp also includes in this report an update to the Deferred Payment Plan/Time Payment Plan information originally provided in the October update, and will continue to include the payment plan information on a monthly basis until April 2022.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham
Manager, Customer Advocacy & Tariff Policy

Enclosures

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
October 2021**

October - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56762	1358	5097	52	542441	605710
97016	7				13	20
97029	29		3		113	145
97031	1006	12	42	3	6472	7535
97033	7				17	24
97039	59	1	4		199	263
97040	59	1	25		510	595
97041	2				19	21
97050	38		6	2	94	140
97058	3				28	31
97065	54		5	1	232	292
97102	25		1		442	468
97103	1047	34	3		7883	8967
97110	244	3			1890	2137
97121	56	1			714	771
97138	862	11			6818	7691
97145	4				48	52
97146	423	15	5		3658	4101
97201	131				2436	2567
97203	1	1				2
97204	44				1	45
97205	356				2420	2776
97207	1					1
97209	67				102	169
97211	1094	19	1		15095	16209
97212	465				12054	12519
97213	664	6			11065	11735
97214	2					2
97215	59				624	683
97216	204	2			2346	2552
97217	488	9			6052	6549
97218	665	17			6300	6982
97219	1					1
97220	1392	31			13104	14527
97222	1					1
97223	1					1

97227	490	16			2912	3418
97230	49				443	492
97232	540	3			4513	5056
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				136	158
97306	11		4		81	96
97308	2					2
97317	29		2		379	410
97321	1252	48	105	1	12440	13846
97322	903	37	29		14552	15521
97325	181	9	63		2576	2829
97327	120	3	16		1076	1215
97329	7				73	80
97330	1049	15	24		15648	16736
97331	4					4
97333	751	30	62	1	10908	11752
97335	10				73	83
97336	8				45	53
97338	670	7	16		9193	9886
97344	38		1		437	476
97345	18	1			169	188
97346	98				297	395
97347	7				5	12
97348	104	2	19		534	659
97351	425	6	52		4374	4857
97352	203	8	75		2159	2445
97355	906	17	85		9780	10788
97358	117	19	2		805	943
97360	94	1			913	1008
97361	33		6		106	145
97364	8				327	335

97365					1	1
97367	782	8		1	7474	8265
97368	138				1752	1890
97369					1	1
97370	211	10	5	1	2520	2747
97371	95	2	13		206	316
97373	1					1
97374	161	4	75		1414	1654
97377	80	2	9		315	406
97383	388	13	28		3910	4339
97384	15	1			51	67
97385	96		6	1	1260	1363
97386	456	13	24		5776	6269
97388	70			1	1150	1221
97389	151	3	11		666	831
97392	47		40		550	637
97401	1					1
97405	41	6			29	76
97407					1	1
97408	79	1	2		471	553
97410	65	1	15		367	448
97411	42	1	27		523	593
97414	17	2	10		80	109
97417	158		20	2	1020	1200
97420	1270	58	12		12178	13518
97423	310	6	19		2710	3045
97424	422	12	1		3660	4095
97426	161	6			1386	1553
97429	36		18		335	389
97432	20	1	5		171	197
97442	145	4	23		948	1120
97443	112	1	20		942	1075
97446	141	9	24		1598	1772
97447	66				308	374
97448	257	14	9		1971	2251
97456	98	1	30		791	920
97457	386	17	86	1	4402	4892
97458	200	12	22		1527	1761

97459	547	9	1		4783	5340
97462	77	1	8		615	701
97466	45	4	7		416	472
97469	128	9	17		1115	1269
97470	1538	41	66	1	9309	10955
97471	859	14	78		10753	11704
97475					1	1
97476					4	4
97479	391	8	1	1	3638	4039
97484	35	1	5		120	161
97486	12	1	11		27	51
97494	11	2			25	38
97495	33		1		776	810
97496	210	2	18		2926	3156
97497	95	1	8		577	681
97501	2127	48	127	2	18522	20826
97502	1212	34	105	1	11926	13278
97503	433	62	41		4330	4866
97504	1960	19	30	1	20904	22914
97520	338	4	56	2	1819	2219
97522	38	1	2		254	295
97523	422	11	43		2843	3319
97524	504	15	97	3	6469	7088
97525	197	3	32		2290	2522
97526	1880	50	44	1	16004	17979
97527	1115	20	148		15541	16824
97530	431	4	99	1	3686	4221
97531	40	2	7		283	332
97532	165	4	7		1121	1297
97534	33	2	1		309	345
97535	237	3	1		1828	2069
97536	73	1	1		540	615
97537	279	5	51		3378	3713
97538	114	2	19		916	1051
97539	165	1	3		1672	1841
97540	256	1	35		3157	3449
97541	60		16		687	763
97543	38		4		335	377

97544	127		42		949	1118
97601	1272	29	165	3	11024	12493
97603	1523	35	378	2	13643	15581
97604	5				17	22
97621	44	1	33		151	229
97622	63	2	23		265	353
97623	182	2	145		1033	1362
97624	231	3	66		1827	2127
97625	28		19		82	129
97626	39	1	8		97	145
97627	71	1	18		524	614
97630	324	16	9	1	1758	2108
97632	165	3	131		552	851
97633	164	1	101		594	860
97634	18		10		105	133
97635	9		2		57	68
97636					1	1
97637	1					1
97639	37		31		287	355
97701	1874	50	68	1	14511	16504
97702	1839	32	8	2	18997	20878
97703	1463	6	114		13118	14701
97707	1					1
97731	35				106	141
97734	136	14	95		1263	1508
97741	590	24	92	2	4420	5128
97753	58		47		381	486
97754	957	29	279	1	7435	8701
97756	1511	56	74		13452	15093
97760	195	1	51		3225	3472
97761	123	7	2	1	770	903
97801	1182	17	79	8	8488	9774
97810	47	1	8		220	276
97812	120	1	5	2	364	492
97813	92	1	2		593	688
97818	44	2	39		33	118
97826	49	1	5		295	350
97828	326	8	56		1555	1945

97835	44		1		140	185
97838	68	4	31		232	335
97842	31		15		132	178
97846	310	7	64		1400	1781
97857	39	1	16		272	328
97862	219	2	263		1080	1564
97868	105	1	52		859	1017
97875	79	3	18		884	984
97882	187	11	4		2131	2333
97885	133	3	18		692	846
97886	45	4	6	1	343	399

	Oct-21
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0

Active Payment Plans	
	October
Customer Class	# of Customers
Commercial	726
Industrial	18
Irrigation	36
Residential	17770
Total	18550

New Payment Plans	
	October
Customer Class	# of Customers
Commercial	140
Industrial	2
Irrigation	16
Residential	3970
Total	4128

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

OCTOBER	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,753	\$ 2,459,378	16,900	\$ 2,988,686	32,169	\$ 28,297,108	83,822	\$ 33,745,172	\$ 403
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	8	\$ 780			16	\$ 25,964			
97031	287	\$ 17,289	159	\$ 24,512	266	\$ 164,324			
97033					1	\$ 407			
97039	15	\$ 1,106	3	\$ 839	6	\$ 6,351			
97040	31	\$ 1,503	13	\$ 1,658	19	\$ 17,964			
97041			1	\$ 303					
97050	1	\$ 32	3	\$ 286	5	\$ 3,971			
97058			1	\$ 519					
97065	15	\$ 983	7	\$ 760	14	\$ 23,022			
97102	18	\$ 1,188	7	\$ 598	6	\$ 3,222			
97103	295	\$ 15,274	149	\$ 18,621	383	\$ 306,779			
97110	75	\$ 3,081	25	\$ 2,377	48	\$ 25,110			
97121	36	\$ 2,045	20	\$ 2,187	47	\$ 24,920			
97138	418	\$ 20,981	152	\$ 15,213	330	\$ 207,987			
97145	3	\$ 195	1	\$ 118	1	\$ 79			
97146	199	\$ 10,955	73	\$ 8,720	192	\$ 104,026			
97201	80	\$ 3,784	44	\$ 4,072	136	\$ 50,098			
97204									
97205	84	\$ 2,470	51	\$ 3,352	186	\$ 49,531			
97209	6	\$ 152	3	\$ 314	17	\$ 5,270			
97211	926	\$ 54,212	465	\$ 63,417	860	\$ 598,073			
97212	596	\$ 31,662	290	\$ 36,726	566	\$ 264,116			
97213	529	\$ 27,990	247	\$ 34,738	542	\$ 311,228			
97215	35	\$ 1,781	26	\$ 3,402	23	\$ 11,100			
97216	147	\$ 9,926	71	\$ 9,671	207	\$ 135,488			
97217	333	\$ 18,577	165	\$ 20,478	432	\$ 269,523			
97218	354	\$ 20,089	186	\$ 27,040	430	\$ 322,952			
97220	893	\$ 52,554	465	\$ 70,518	1,138	\$ 845,072			
97227	185	\$ 8,897	119	\$ 10,415	269	\$ 105,534			
97230	20	\$ 991	22	\$ 2,261	56	\$ 32,449			
97232	252	\$ 9,409	110	\$ 9,924	466	\$ 147,037			
97233			1	\$ 288					
97301	2	\$ 291							
97302					1	\$ 559			
97304	10	\$ 1,203			4	\$ 1,887			
97306	11	\$ 884	1	\$ 192	3	\$ 2,055			
97317	17	\$ 1,986	9	\$ 2,366	14	\$ 16,425			
97321	775	\$ 54,784	326	\$ 61,847	467	\$ 331,079			
97322	1,272	\$ 82,438	758	\$ 132,033	900	\$ 651,675			
97325	210	\$ 16,546	103	\$ 17,882	181	\$ 169,739			
97327	67	\$ 5,279	26	\$ 4,472	41	\$ 50,238			
97329	3	\$ 135	3	\$ 468	6	\$ 7,093			
97330	600	\$ 31,298	279	\$ 33,239	487	\$ 275,707			
97333	835	\$ 59,635	247	\$ 31,484	428	\$ 233,187			
97335	5	\$ 408	2	\$ 555	5	\$ 4,296			
97336	4	\$ 379	1	\$ 63	3	\$ 1,410			
97338	623	\$ 42,021	313	\$ 56,647	426	\$ 372,772			
97344	30	\$ 2,304	16	\$ 3,387	25	\$ 36,653			
97345	23	\$ 3,585	6	\$ 1,504	14	\$ 8,616			
97346	24	\$ 1,834	12	\$ 1,486	19	\$ 16,455			
97347	4	\$ 210							
97348	24	\$ 1,862	17	\$ 3,457	26	\$ 39,773			
97351	304	\$ 20,054	147	\$ 34,622	296	\$ 244,377			
97352	127	\$ 12,133	38	\$ 8,170	156	\$ 126,667			
97355	768	\$ 55,264	385	\$ 74,144	637	\$ 591,313			
97358	62	\$ 6,029	39	\$ 8,567	43	\$ 39,869			
97360	82	\$ 4,932	39	\$ 6,206	63	\$ 83,345			
97361	5	\$ 852	7	\$ 1,297	7	\$ 3,690			
97364	13	\$ 983	6	\$ 553	11	\$ 9,487			
97367	461	\$ 23,223	148	\$ 15,931	358	\$ 192,259			
97368	108	\$ 6,965	36	\$ 5,677	95	\$ 84,484			
97370	143	\$ 8,973	77	\$ 13,552	112	\$ 71,717			
97371	10	\$ 656	3	\$ 647	16	\$ 18,032			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

OCTOBER	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,753	\$ 2,459,378	16,900	\$ 2,988,686	32,169	\$ 28,297,108	83,822	\$ 33,745,172	\$ 403
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97374	78	\$ 6,065	32	\$ 6,146	82	\$ 84,495			
97377	17	\$ 1,905	8	\$ 1,733	9	\$ 9,318			
97383	303	\$ 22,750	160	\$ 27,890	250	\$ 211,439			
97384	2	\$ 4			4	\$ 2,226			
97385	98	\$ 6,204	62	\$ 10,090	27	\$ 21,782			
97386	460	\$ 38,067	198	\$ 38,818	452	\$ 437,226			
97388	23	\$ 1,064	8	\$ 1,269	25	\$ 13,134			
97389	61	\$ 4,257	20	\$ 4,172	41	\$ 42,674			
97392	28	\$ 2,131	2	\$ 192	37	\$ 43,843			
97405			2	\$ 580	1	\$ 133			
97408	27	\$ 1,528	10	\$ 1,724	17	\$ 11,127			
97410	16	\$ 1,551	8	\$ 2,286	35	\$ 42,437			
97411	35	\$ 2,629	20	\$ 2,578	20	\$ 26,575			
97414	8	\$ 333	3	\$ 358	3	\$ 2,249			
97417	60	\$ 3,576	41	\$ 7,641	89	\$ 93,009			
97420	684	\$ 38,432	286	\$ 39,759	881	\$ 732,295			
97423	221	\$ 11,682	78	\$ 10,684	212	\$ 162,065			
97424	253	\$ 16,312	102	\$ 17,985	197	\$ 132,207			
97426	121	\$ 7,707	77	\$ 12,707	83	\$ 61,196			
97429	13	\$ 1,116	11	\$ 1,625	19	\$ 20,885			
97432	8	\$ 732	5	\$ 1,023	13	\$ 13,460			
97442	45	\$ 3,971	37	\$ 6,189	83	\$ 84,915			
97443	77	\$ 6,707	33	\$ 5,976	56	\$ 55,004			
97446	143	\$ 10,389	41	\$ 7,180	105	\$ 76,475			
97447	24	\$ 1,395	11	\$ 1,943	27	\$ 23,093			
97448	181	\$ 11,530	80	\$ 12,473	132	\$ 82,266			
97456	56	\$ 5,055	11	\$ 1,635	46	\$ 43,425			
97457	289	\$ 22,159	177	\$ 34,902	349	\$ 340,636			
97458	126	\$ 7,525	51	\$ 6,898	119	\$ 97,573			
97459	178	\$ 9,238	101	\$ 13,750	287	\$ 234,753			
97462	47	\$ 3,169	23	\$ 3,777	50	\$ 58,414			
97466	31	\$ 1,404	11	\$ 1,321	44	\$ 33,697			
97469	73	\$ 5,777	29	\$ 4,948	103	\$ 94,766			
97470	738	\$ 52,541	411	\$ 71,000	739	\$ 677,545			
97471	610	\$ 46,859	209	\$ 42,133	563	\$ 519,554			
97476	1	\$ 59							
97479	302	\$ 18,636	198	\$ 32,240	314	\$ 274,485			
97484	2	\$ 450	3	\$ 654	14	\$ 12,391			
97486	1	\$ 16			2	\$ 649			
97494			1	\$ 309	2	\$ 403			
97495	61	\$ 3,924	24	\$ 3,798	38	\$ 29,000			
97496	194	\$ 14,245	94	\$ 19,503	228	\$ 209,473			
97497	36	\$ 3,482	12	\$ 4,293	62	\$ 91,816			
97501	1,370	\$ 105,897	693	\$ 143,440	1,318	\$ 1,321,620			
97502	832	\$ 76,055	413	\$ 97,165	669	\$ 832,751			
97503	478	\$ 42,440	274	\$ 60,042	390	\$ 450,812			
97504	1,241	\$ 105,191	528	\$ 121,271	1,020	\$ 1,083,387			
97520	92	\$ 10,332	57	\$ 13,878	114	\$ 162,898			
97522	19	\$ 1,758	8	\$ 1,520	33	\$ 36,683			
97523	242	\$ 25,706	125	\$ 30,350	316	\$ 554,516			
97524	583	\$ 53,914	331	\$ 73,239	423	\$ 480,278			
97525	189	\$ 15,893	70	\$ 21,495	186	\$ 247,628			
97526	1,117	\$ 95,957	469	\$ 100,207	916	\$ 1,071,182			
97527	1,039	\$ 91,142	494	\$ 115,277	943	\$ 1,265,841			
97530	208	\$ 23,034	99	\$ 24,078	199	\$ 282,548			
97531	20	\$ 2,901	10	\$ 3,378	53	\$ 84,726			
97532	89	\$ 7,871	43	\$ 9,502	101	\$ 136,281			
97534	30	\$ 3,682	6	\$ 1,519	46	\$ 74,677			
97535	131	\$ 9,544	68	\$ 12,639	100	\$ 96,735			
97536	63	\$ 4,559	28	\$ 6,134	58	\$ 64,562			
97537	236	\$ 24,414	127	\$ 31,455	206	\$ 250,650			
97538	68	\$ 7,784	43	\$ 10,294	119	\$ 199,400			
97539	126	\$ 10,356	79	\$ 13,829	124	\$ 129,919			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

OCTOBER	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,753	\$ 2,459,378	16,900	\$ 2,988,686	32,169	\$ 28,297,108	83,822	\$ 33,745,172	\$ 403
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97540	160	\$ 11,452	101	\$ 17,482	160	\$ 165,645			
97541	81	\$ 7,580	45	\$ 11,100	63	\$ 135,606			
97543	20	\$ 2,182	9	\$ 1,145	31	\$ 60,703			
97544	91	\$ 10,488	43	\$ 11,327	104	\$ 178,267			
97601	693	\$ 44,495	313	\$ 48,814	758	\$ 613,579			
97603	1,005	\$ 64,877	492	\$ 82,633	882	\$ 748,280			
97604			3	\$ 252					
97621	7	\$ 648	3	\$ 558	16	\$ 19,705			
97622	18	\$ 608	8	\$ 1,127	36	\$ 36,075			
97623	82	\$ 5,813	25	\$ 6,148	76	\$ 105,969			
97624	172	\$ 11,448	65	\$ 8,715	158	\$ 114,627			
97625	4	\$ 186	5	\$ 738	3	\$ 2,236			
97626	9	\$ 434	1	\$ 117	3	\$ 11,670			
97627	27	\$ 1,810			45	\$ 39,676			
97630	89	\$ 5,492	60	\$ 9,563	172	\$ 162,928			
97632	46	\$ 2,542	23	\$ 2,831	33	\$ 23,181			
97633	45	\$ 3,452	18	\$ 1,951	39	\$ 38,241			
97634	10	\$ 621	1	\$ 265	7	\$ 5,710			
97635	1	\$ 148	1	\$ 103	2	\$ 953			
97639	21	\$ 8,947	16	\$ 4,456	39	\$ 35,482			
97701	893	\$ 53,448	478	\$ 69,926	699	\$ 485,410			
97702	895	\$ 58,317	455	\$ 73,874	711	\$ 576,369			
97703	442	\$ 30,411	169	\$ 27,946	357	\$ 239,690			
97731	4	\$ 114	3	\$ 136	3	\$ 363			
97734	99	\$ 7,518	52	\$ 9,599	73	\$ 65,302			
97741	328	\$ 21,466	204	\$ 36,473	342	\$ 329,785			
97753	14	\$ 1,502	7	\$ 1,932	15	\$ 16,187			
97754	531	\$ 39,824	262	\$ 46,649	397	\$ 359,762			
97756	888	\$ 56,916	421	\$ 73,867	648	\$ 488,033			
97760	216	\$ 19,240	85	\$ 17,086	154	\$ 155,986			
97761	81	\$ 7,353	64	\$ 14,856	196	\$ 224,005			
97801	660	\$ 41,508	466	\$ 80,142	602	\$ 482,718			
97810	9	\$ 571	8	\$ 1,622	11	\$ 13,274			
97812	22	\$ 2,271	10	\$ 2,458	30	\$ 28,494			
97813	37	\$ 2,699	30	\$ 5,042	30	\$ 28,544			
97818	3	\$ 292			4	\$ 6,600			
97826	19	\$ 2,075	18	\$ 3,807	16	\$ 18,890			
97828	72	\$ 8,115	43	\$ 7,788	60	\$ 47,830			
97835	10	\$ 1,270	6	\$ 1,117	8	\$ 5,701			
97838	22	\$ 2,555	12	\$ 2,221	10	\$ 6,796			
97842	3	\$ 81	2	\$ 57					
97846	68	\$ 3,588	22	\$ 2,933	50	\$ 30,454			
97857	10	\$ 455	6	\$ 895	10	\$ 4,300			
97862	96	\$ 7,091	40	\$ 7,299	61	\$ 100,635			
97868	56	\$ 5,417	32	\$ 6,137	59	\$ 48,661			
97875	64	\$ 4,991	27	\$ 6,986	53	\$ 56,730			
97882	207	\$ 13,258	144	\$ 26,619	172	\$ 123,741			
97885	31	\$ 1,966	13	\$ 1,656	34	\$ 40,580			
97886	25	\$ 1,784	11	\$ 1,574	37	\$ 36,084			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

OCTOBER	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,312	\$ 269,684	693	\$ 174,299	1,308	\$ 1,594,773	4,313	\$ 2,038,756	\$ 473
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	1	\$ 23							
97031	31	\$ 4,917	8	\$ 3,142	16	\$ 14,376			
97033									
97039	2	\$ 490	2	\$ 284	2	\$ 988			
97040	1	\$ 45			2	\$ 173			
97041									
97050									
97058									
97065	2	\$ 723			1	\$ 191			
97102	1	\$ 31							
97103	32	\$ 2,634	11	\$ 1,446	25	\$ 14,131			
97110	16	\$ 1,958	3	\$ 408	4	\$ 718			
97121	2	\$ 411	2	\$ 1,037	1	\$ 218			
97138	30	\$ 3,001	10	\$ 2,451	22	\$ 32,265			
97145									
97146	8	\$ 942	4	\$ 1,171	11	\$ 5,822			
97201	1	\$ 89	2	\$ 1,832	1	\$ 717			
97204					1	\$ 1,269			
97205	8	\$ 976	1	\$ 228	2	\$ 1,223			
97209	1	\$ 56	1	\$ 554	2	\$ 2,664			
97211	75	\$ 8,198	8	\$ 3,047	45	\$ 56,637			
97212	23	\$ 3,067	5	\$ 2,238	14	\$ 10,200			
97213	31	\$ 3,544	9	\$ 1,162	25	\$ 27,439			
97215			3	\$ 731	1	\$ 322			
97216	13	\$ 917	5	\$ 1,385	8	\$ 4,955			
97217	22	\$ 1,407	5	\$ 1,198	21	\$ 31,437			
97218	21	\$ 3,726	6	\$ 2,608	19	\$ 15,133			
97220	88	\$ 12,092	20	\$ 8,238	44	\$ 65,388			
97227	30	\$ 3,485	2	\$ 1,413	13	\$ 21,600			
97230	1	\$ 60							
97232	16	\$ 2,067	6	\$ 904	7	\$ 10,639			
97233									
97301									
97302									
97304	2	\$ 106			1	\$ 90			
97306			1	\$ 86					
97317	4	\$ 201			1	\$ 526			
97321	35	\$ 4,767	4	\$ 1,177	22	\$ 34,035			
97322	47	\$ 6,832	16	\$ 4,696	20	\$ 22,187			
97325	8	\$ 433	1	\$ 55	6	\$ 2,382			
97327	3	\$ 750			4	\$ 3,634			
97329					1	\$ 191			
97330	21	\$ 5,202	2	\$ 704	12	\$ 24,750			
97333	32	\$ 2,332	8	\$ 1,416	12	\$ 13,972			
97335									
97336	2	\$ 113							
97338	29	\$ 2,335	7	\$ 689	9	\$ 7,114			
97344	1	\$ 11	1	\$ 75					
97345	6	\$ 112							
97346	11	\$ 761	2	\$ 262	6	\$ 3,363			
97347									
97348	1	\$ 18			1	\$ 1,707			
97351	25	\$ 3,512	7	\$ 3,886	8	\$ 4,793			
97352	7	\$ 619			7	\$ 10,754			
97355	68	\$ 6,207	14	\$ 2,070	18	\$ 9,990			
97358	7	\$ 493	1	\$ 108	2	\$ 2,835			
97360	8	\$ 888	1	\$ 50	1	\$ 118			
97361	1	\$ 18			1	\$ 123			
97364									
97367	40	\$ 4,503	11	\$ 1,494	11	\$ 22,818			
97368	7	\$ 647	5	\$ 1,481	4	\$ 3,310			
97370	8	\$ 1,460	1	\$ 75	1	\$ 1,118			
97371	3	\$ 179			2	\$ 486			

OCTOBER	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,312	\$ 269,684	693	\$ 174,299	1,308	\$ 1,594,773	4,313	\$ 2,038,756	\$ 473
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97374	4	\$ 195			3	\$ 1,474			
97377					3	\$ 4,874			
97383	20	\$ 2,133	3	\$ 303	7	\$ 7,632			
97384			1	\$ 377					
97385	2	\$ 118			2	\$ 1,311			
97386	21	\$ 1,906	14	\$ 2,437	11	\$ 15,395			
97388					1	\$ 110			
97389	1	\$ 21	1	\$ 53					
97392	2	\$ 140							
97405	1	\$ 41			2	\$ 6,689			
97408	2	\$ 136							
97410	1	\$ 109	2	\$ 817	2	\$ 15,854			
97411	5	\$ 77	1	\$ 22					
97414	2	\$ 50			1	\$ 289			
97417	4	\$ 924	2	\$ 227	3	\$ 1,941			
97420	33	\$ 2,541	8	\$ 1,798	31	\$ 27,804			
97423	10	\$ 966	5	\$ 480	7	\$ 8,924			
97424	16	\$ 1,871	6	\$ 1,086	6	\$ 4,566			
97426	8	\$ 1,373	2	\$ 100	5	\$ 1,257			
97429	1	\$ 115			1	\$ 160			
97432									
97442	3	\$ 4,139	1	\$ 635	9	\$ 14,510			
97443	5	\$ 247			2	\$ 646			
97446			2	\$ 183	1	\$ 230			
97447	1	\$ 18			2	\$ 645			
97448	10	\$ 1,517	5	\$ 896	5	\$ 8,671			
97456	4	\$ 488			4	\$ 2,526			
97457	19	\$ 1,832	3	\$ 392	10	\$ 12,636			
97458	8	\$ 427	2	\$ 168	5	\$ 3,040			
97459	11	\$ 908	5	\$ 407	4	\$ 3,169			
97462	6	\$ 796			1	\$ 1,270			
97466	3	\$ 70							
97469	2	\$ 150	2	\$ 253	1	\$ 71			
97470	73	\$ 10,633	26	\$ 5,098	39	\$ 44,280			
97471	21	\$ 2,912	10	\$ 2,595	6	\$ 3,435			
97476									
97479	28	\$ 2,169	11	\$ 1,921	20	\$ 25,581			
97484	1	\$ 31			6	\$ 3,397			
97486									
97494			1	\$ 311					
97495			1	\$ 61					
97496	5	\$ 172	4	\$ 306	3	\$ 2,066			
97497	3	\$ 216	1	\$ 66	15	\$ 16,942			
97501	79	\$ 13,220	29	\$ 10,735	51	\$ 79,938			
97502	60	\$ 8,561	18	\$ 5,762	27	\$ 31,726			
97503	27	\$ 5,435	11	\$ 6,953	12	\$ 12,434			
97504	44	\$ 4,977	12	\$ 2,204	13	\$ 12,932			
97520	19	\$ 2,037	8	\$ 2,852	6	\$ 5,731			
97522	1	\$ 221			1	\$ 197			
97523	25	\$ 3,545	12	\$ 3,570	19	\$ 27,402			
97524	34	\$ 4,742	14	\$ 5,061	16	\$ 20,490			
97525	9	\$ 436	2	\$ 353	6	\$ 17,119			
97526	76	\$ 8,228	24	\$ 4,812	48	\$ 58,621			
97527	52	\$ 5,375	15	\$ 4,484	36	\$ 49,662			
97530	23	\$ 2,427	8	\$ 2,030	15	\$ 22,344			
97531	4	\$ 430	1	\$ 1,042	1	\$ 512			
97532	13	\$ 1,333	3	\$ 1,651	5	\$ 2,660			
97534	1	\$ 62							
97535	5	\$ 364	3	\$ 862	5	\$ 2,304			
97536	3	\$ 207			2	\$ 1,783			
97537	20	\$ 2,722	6	\$ 1,931	14	\$ 33,328			
97538	5	\$ 858	3	\$ 541	11	\$ 12,499			
97539	18	\$ 2,268	5	\$ 424	7	\$ 5,651			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

OCTOBER	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,312	\$ 269,684	693	\$ 174,299	1,308	\$ 1,594,773	4,313	\$ 2,038,756	\$ 473
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97540	12	\$ 1,043	6	\$ 598	2	\$ 2,711			
97541	6	\$ 551	1	\$ 295	4	\$ 672			
97543	3	\$ 693			1	\$ 1,388			
97544	11	\$ 1,253	1	\$ 144	10	\$ 15,003			
97601	37	\$ 3,474	11	\$ 2,248	34	\$ 50,953			
97603	49	\$ 3,296	25	\$ 3,389	64	\$ 170,563			
97604	1	\$ 0							
97621	1	\$ 13			2	\$ 2,605			
97622	1	\$ 99			1	\$ 2,397			
97623	13	\$ 475	1	\$ 273	8	\$ 2,478			
97624	10	\$ 876	2	\$ 279	6	\$ 1,370			
97625			1	\$ 193					
97626	9	\$ 228							
97627	1	\$ 50			1	\$ 530			
97630	5	\$ 345	5	\$ 2,355	17	\$ 39,495			
97632	7	\$ 496	1	\$ 36	4	\$ 750			
97633	2	\$ 336	2	\$ 304	5	\$ 9,654			
97634	1	\$ 58			1	\$ 393			
97635									
97639					1	\$ 99			
97701	80	\$ 10,792	30	\$ 5,925	24	\$ 22,690			
97702	67	\$ 7,966	25	\$ 3,763	23	\$ 20,346			
97703	51	\$ 5,703	6	\$ 1,127	7	\$ 9,295			
97731									
97734	6	\$ 398			6	\$ 4,449			
97741	23	\$ 2,718	12	\$ 4,504	13	\$ 6,606			
97753	4	\$ 289			1	\$ 5,090			
97754	36	\$ 4,144	21	\$ 4,056	14	\$ 5,567			
97756	51	\$ 4,413	15	\$ 2,649	41	\$ 36,949			
97760	7	\$ 238	4	\$ 564	1	\$ 512			
97761	3	\$ 350	1	\$ 371	3	\$ 6,375			
97801	49	\$ 4,929	15	\$ 5,206	32	\$ 30,146			
97810									
97812	1	\$ 84							
97813	4	\$ 1,872			4	\$ 3,808			
97818	19	\$ 1,848							
97826	1	\$ 239			1	\$ 153			
97828	8	\$ 647	2	\$ 66	9	\$ 3,582			
97835					1	\$ 3,653			
97838	1	\$ 255							
97842					1	\$ 490			
97846	11	\$ 772	5	\$ 1,303	3	\$ 743			
97857	1	\$ 87							
97862	14	\$ 1,998	5	\$ 1,274	7	\$ 3,799			
97868	5	\$ 660			1	\$ 1,284			
97875			1	\$ 47	1	\$ 163			
97882	9	\$ 1,198	6	\$ 3,075	2	\$ 323			
97885	5	\$ 547	1	\$ 198	2	\$ 160			
97886	1	\$ 1							

Disconnection Communications	
October	
Customer Class	# of Customers
PDN	8,198
FNL	6,516
FFN	4,830
Total	19,544

	October
Customer Class	# of Customers
Commercial	42
Industrial	0
Irrigation	0
Lighting	0
Residential	583
Total	625

	COM	RES	
October - 2021	42	583	Total
97031		5	5
97039		1	1
97103		5	5
97121		3	3
97138	1	8	9
97146		1	1
97205		1	1
97209		1	1
97211	2	15	17
97212		4	4
97213		6	6
97216		3	3
97217		8	8
97218	1	7	8
97220	1	24	25
97232		1	1
97317		1	1
97321	1	4	5
97322		8	8
97325		4	4
97327		2	2
97330		5	5
97333	1	4	5
97335		1	1
97338		4	4
97344		1	1
97351	2	5	7
97352		6	6
97355		8	8
97360		2	2
97367		2	2
97368		1	1
97374		2	2
97383		5	5
97386		8	8
97392		1	1
97411		1	1
97420		23	23
97423		1	1
97426		1	1
97429		1	1
97432	1		1
97442		3	3
97446		1	1

	COM	RES	
October - 2021	42	583	Total
97448		2	2
97457		4	4
97458		1	1
97459	1	6	7
97462		3	3
97469		1	1
97470	4	16	20
97471		13	13
97479		8	8
97496	2	5	7
97497	1	6	7
97501	6	18	24
97502	3	22	25
97503		10	10
97504	2	29	31
97522		1	1
97523		10	10
97524		14	14
97525		6	6
97526	2	31	33
97527	1	32	33
97530		6	6
97531		5	5
97532	1	2	3
97534		1	1
97535	1		1
97536		4	4
97537		3	3
97538	1	3	4
97539		7	7
97541		1	1
97544		1	1
97601	3	17	20
97603	1	12	13
97621		1	1
97622		1	1
97623		1	1
97624		8	8
97630		6	6
97633		1	1
97639		1	1
97701		2	2
97702		6	6
97703		5	5
97734		5	5

	COM	RES	
October - 2021	42	583	Total
97741	1	5	6
97754	2	2	4
97756		5	5
97760		5	5
97761		10	10
97801		10	10
97812		1	1
97826		1	1
97838		1	1
97862		2	2
97868		1	1
97875		2	2
97882		2	2
97886		1	1

	October
Customer Class	# of Customers
Commercial	19
Industrial	0
Irrigation	0
Lighting	0
Residential	350
Total	369*

* Counts are only for customers disconnect AND reconnected in the same month only

	COM	RES	
October 2021	19	350	Total
97031		5	5
97039		1	1
97103		3	3
97121		2	2
97138	1	4	5
97211		8	8
97212		2	2
97213		3	3
97216		1	1
97217		4	4
97218		4	4
97220	1	15	16
97317		1	1
97321		4	4
97322		6	6
97325		1	1
97330		2	2
97333	1	3	4
97338		4	4
97351	1	3	4
97352		3	3
97355		8	8
97360		2	2
97367		2	2
97383		3	3
97386		4	4
97392		1	1
97411		1	1
97420		12	12
97423		1	1
97426		1	1
97429		1	1
97432	1		1
97442		1	1
97457		4	4
97458		1	1
97459		3	3
97462		1	1
97469		1	1
97470		4	4
97471		10	10
97479		2	2
97496	1	2	3
97497		3	3

	COM	RES	
October 2021	19	350	Total
97501	3	14	17
97502	3	16	19
97503		5	5
97504	1	20	21
97523		7	7
97524		11	11
97525		6	6
97526	1	18	19
97527	1	22	23
97530		5	5
97531		1	1
97532		2	2
97536		2	2
97537		2	2
97538		1	1
97539		5	5
97541		1	1
97601	3	7	10
97603		7	7
97621		1	1
97624		5	5
97630		5	5
97639		1	1
97701		2	2
97702		4	4
97703		3	3
97734		1	1
97741	1	4	5
97754		1	1
97756		3	3
97760		4	4
97761		6	6
97801		6	6
97826		1	1
97862		1	1
97875		1	1
97882		1	1
97886		1	1

OR DPP PLANS UPDATE - NOVEMBER 19, 2021

PLAN	RES COUNTS	COM COUNTS
DPP	1,450	14
TPP	33,354	2,268
TOTAL PLANS	34,804	2,282

PLAN	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	AVG REDUCTION	AVG REDUCTION %	AVG DEFAULT RATE
DPP	20	1986	1433	552	27.8%	61.6%
TPP	13	1395	716	679	48.7%	62.4%

Based on highlighted months.

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
DPP	1450	20	\$ 2,089	\$ 1,460.64	970	0.67
202011	1	24	\$ 444	\$ 317.96	3	3.00
202012	2	20	\$ 1,133	\$ 817.07	11	5.50
202101	2	16	\$ 516	\$ 73.27	3	1.50
202102	2	20	\$ 351	\$ 104.40	3	1.50
202103	3	19	\$ 779	\$ -	5	1.67
202104	288	21	\$ 1,950	\$ 1,383.50	389	1.35
202105	328	19	\$ 1,927	\$ 1,322.91	341	1.04
202106	141	20	\$ 2,080	\$ 1,593.55	90	0.64
202107	59	21	\$ 2,050	\$ 1,421.06	24	0.41
202108	167	20	\$ 1,905	\$ 1,286.07	60	0.36
202109	164	21	\$ 2,531	\$ 1,568.93	27	0.16
202110	246	21	\$ 2,269	\$ 1,672.01	10	0.04
202111	47	20	\$ 2,611	\$ 1,943.34	4	0.09
TPP	33354	11	\$ 914	\$ 476.46	90950	2.73
202004	1123	8	\$ 330	\$ 107.38	4727	4.21
202005	923	7	\$ 318	\$ 138.16	2946	3.19
202006	1363	8	\$ 382	\$ 136.06	4473	3.28
202007	1543	8	\$ 384	\$ 99.57	4951	3.21
202008	1466	8	\$ 348	\$ 115.57	5318	3.63
202009	1410	8	\$ 323	\$ 108.53	5578	3.96
202010	1457	9	\$ 393	\$ 155.93	5789	3.97
202011	1218	10	\$ 673	\$ 193.86	5201	4.27
202012	1647	11	\$ 501	\$ 207.42	8069	4.94
202101	1517	11	\$ 551	\$ 214.62	6820	4.50
202102	1457	11	\$ 791	\$ 331.62	5953	4.09
202103	1692	11	\$ 1,031	\$ 408.50	5841	3.45
202104	2236	14	\$ 1,260	\$ 653.38	6287	2.81
202105	2067	13	\$ 1,750	\$ 875.98	4908	2.37
202106	1704	12	\$ 1,174	\$ 617.53	3460	2.03
202107	1655	11	\$ 943	\$ 521.05	2872	1.74
202108	2169	12	\$ 917	\$ 534.71	3064	1.41
202109	1938	12	\$ 1,065	\$ 642.55	1966	1.01
202110	3361	14	\$ 1,736	\$ 1,122.76	2211	0.66

<i>As of 11/17/21</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Extended Payment Grant	\$1,698,909	\$3,390,026	32%	\$9,536,908	3,940	18%	\$431
Instant Grant	\$7,241,903	\$7,268,483	68%	\$12,603,248	18,019	82%	\$402
Total	\$8,940,812	\$10,658,509	100%	\$22,140,156	21,959	100%	\$407

Total Program Funds	\$12,681,000
Total Committed Funds	\$10,658,509
Available Funds	\$2,022,491

PacifiCorp	December	January	February	March	April	May	June	July	August	September	October
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269
Small Commercial Disconnects	15	21	34	66	43	103	131	100	96	71	53
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon	December	January	February	March	April	May	June	July	August	September	October
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760
Small Commercial Disconnects	0	0	0	0	0	82	96	76	65	57	42
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760		
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42		
Disconnects as Percentage of Small	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%		

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.