



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

November 16, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**Re: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for October 2023**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of October 2023.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57568	1332	5053	52	552982	616987
97016	7				13	20
97029	29		3		118	150
97031	1017	12	40	3	6560	7632
97033	7				17	24
97039	59	1	4		199	263
97040	56	1	25		518	600
97041	2				18	20
97050	41		6	2	87	136
97058	3				29	32
97065	58		5	1	233	297
97102	26		1		446	473
97103	1034	34	3		7877	8948
97110	245	3			1916	2164
97121	54	1			714	769
97138	866	9			6930	7805
97145	4				46	50
97146	420	16	5		3745	4186
97201	129				2733	2862
97203	1	1				2
97204	43				1	44
97205	351				2377	2728
97207	1					1
97209	63				236	299
97211	1116	19	1		15380	16516
97212	477				12157	12634
97213	665	5			11205	11875
97214	2					2
97215	60				621	681
97216	198	2			2336	2536
97217	498	9			5995	6502
97218	673	17			6435	7125
97219	1					1
97220	1377	32			13087	14496
97222	1					1
97223	1					1

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57568	1332	5053	52	552982	616987
97227	511	16			3399	3926
97230	47				427	474
97232	541	3			4425	4969
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		4		10	16
97304	28				134	162
97306	12		4		81	97
97308	2					2
97317	29		2		387	418
97321	1253	49	101	1	12734	14138
97322	926	35	35		14915	15911
97325	185	9	61		2603	2858
97327	115	3	18		1136	1272
97329	7				72	79
97330	1059	15	24		15742	16840
97331	3					3
97333	798	31	61	1	10827	11718
97335	10				77	87
97336	8				45	53
97338	678	7	13		9531	10229
97344	37		1		448	486
97345	21	1			170	192
97346	89				357	446
97347	7				5	12
97348	102	2	19		530	653
97351	431	6	55		4531	5023
97352	213	8	72		2159	2452
97355	937	16	84		10128	11165
97358	111	18	2		833	964

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57568	1332	5053	52	552982	616987
97360	94	1			941	1036
97361	33		6		107	146
97362	1					1
97364	9				330	339
97365					1	1
97367	785	8		1	7554	8348
97368	141				1818	1959
97369					1	1
97370	215	10	5	1	2560	2791
97371	100	2	13		203	318
97373	1					1
97374	159	4	75		1411	1649
97377	78	2	9		316	405
97383	386	14	26		3948	4374
97384	17	1			50	68
97385	84		6	1	1316	1407
97386	486	14	25		5915	6440
97388	75			1	1149	1225
97389	148	3	11		663	825
97392	54		38		552	644
97401	1					1
97405	42	6			29	77
97408	85	1	2		497	585
97410	62	1	15		361	439
97411	42	1	27		528	598
97414	19	2	9		78	108
97417	149	1	21	2	1019	1192
97420	1306	58	12		12138	13514
97423	314	6	19		2736	3075
97424	408	12	1		3696	4117
97426	177	6			1418	1601
97429	39		18		331	388
97432	20	1	4		173	198
97442	151	4	23		946	1124
97443	110	1	19		957	1087

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57568	1332	5053	52	552982	616987
97446	144	9	25		1597	1775
97447	66				325	391
97448	253	15	9		1976	2253
97456	98	1	30		791	920
97457	396	17	85	1	4393	4892
97458	201	12	25		1516	1754
97459	538	9	1		4775	5323
97462	78	1	9		621	709
97466	48	4	5		413	470
97469	129	8	18		1114	1269
97470	1565	39	66	1	9535	11206
97471	887	14	75		10923	11899
97475					1	1
97476					4	4
97479	384	8	1	1	3738	4132
97484	36	1	5		123	165
97486	11	1	11		28	51
97494	11	2			25	38
97495	36		1		790	827
97496	211	2	15		3017	3245
97497	96	1	8		556	661
97501	2134	48	123	2	18810	21117
97502	1264	34	104	1	12073	13476
97503	463	64	39		4403	4969
97504	2037	19	32	1	21134	23223
97520	356	4	53	2	1868	2283
97522	40	1	2		243	286
97523	444	11	42		2870	3367
97524	523	16	94	3	6607	7243
97525	208	4	32		2293	2537
97526	1870	50	43	1	15963	17927
97527	1141	20	140		15574	16875
97530	435	3	94	1	3720	4253
97531	38	1	6		270	315
97532	168	4	6		1134	1312

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57568	1332	5053	52	552982	616987
97534	40	1	1		296	338
97535	229	3	1		2081	2314
97536	73	1	1		537	612
97537	296	5	49		3343	3693
97538	115	2	17		901	1035
97539	165	1	3		1689	1858
97540	265	1	38		3562	3866
97541	60		18		672	750
97543	40		4		324	368
97544	130		39		940	1109
97601	1282	27	169	3	11305	12786
97603	1550	35	371	2	13733	15691
97604	5				17	22
97621	43	1	35		148	227
97622	64	2	24		269	359
97623	183	2	142		1039	1366
97624	240	3	65		1865	2173
97625	27		20		85	132
97626	42	1	8		90	141
97627	71	1	18		513	603
97630	328	14	11	1	1759	2113
97632	166	3	127		549	845
97633	167	1	99		591	858
97634	18		10		104	132
97635	10		2		56	68
97636					1	1
97637	1					1
97639	38		31		287	356
97701	1870	41	67	1	15046	17025
97702	1856	29	8	2	20069	21964
97703	1503	5	113		13780	15401
97707	1					1
97731	38				106	144
97734	142	14	100		1298	1554
97741	585	22	89	2	4625	5323

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57568	1332	5053	52	552982	616987
97753	59		47		384	490
97754	948	31	276	1	7664	8920
97756	1530	56	74		14223	15883
97760	211	1	53		3270	3535
97761	124	5	2	1	772	904
97801	1192	14	81	8	8824	10119
97810	49	1	8		217	275
97812	118	1	5	2	362	488
97813	91	1	2		606	700
97818	45	2	39		33	119
97826	50	1	5		294	350
97828	343	8	58		1529	1938
97835	45		1		136	182
97838	70	3	29		229	331
97842	32		14		130	176
97846	306	7	67		1420	1800
97857	42	1	17		280	340
97862	216	2	262		1068	1548
97868	113	1	54		862	1030
97875	85	3	18		913	1019
97882	199	8	4		2344	2555
97885	138	4	19		688	849
97886	44	4	5	1	348	402

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8420	203	857	46	80450	89976
97016					3	3
97029	5				19	24
97031	88	1	4		661	754
97033					2	2
97039	4				41	45
97040	4		1		58	63
97041					2	2
97050	5				16	21
97058					2	2
97065	10				47	57
97102	1				33	34
97103	123	3			1123	1249
97110	34				136	170
97121	3	3			98	104
97138	111	1			907	1019
97145	1				3	4
97146	45	2			454	501
97201	12				401	413
97204	3					3
97205	40				416	456
97209	7				62	69
97211	204				2170	2374
97212	57				1397	1454
97213	109				1392	1501
97215	5				80	85
97216	30				470	500
97217	59			14	1214	1287
97218	139	6			1338	1483
97219	1					1
97220	281	7			2203	2491
97222	1					1
97227	80	1		2	687	770
97230	8				88	96
97232	67				882	949
97250	1					1

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8420	203	857	46	80450	89976
97302	1				1	2
97304	4				7	11
97306					9	9
97308	1					1
97317	5				38	43
97321	180	6	22		1577	1785
97322	159	7	1	1	2373	2541
97325	29		5	1	358	393
97327	14		2		171	187
97329	1				8	9
97330	112	1	9		1715	1837
97333	106	2	8		1093	1209
97335	6				13	19
97336	2				8	10
97338	69	1	2		1090	1162
97344	5				83	88
97345	2				34	36
97346	14				66	80
97347					4	4
97348	16		2		79	97
97351	62	1	13		624	700
97352	27	1	25		318	371
97355	137	7	10	1	1685	1840
97358	12	1			127	140
97360	12				148	160
97361	3				8	11
97364					44	44
97367	138	3			872	1013
97368	25				298	323
97370	20				264	284
97371	9		1		21	31
97374	26	2	7		229	264
97377	10		2		50	62
97383	47	3	3		547	600
97384	6	2			7	15

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8420	203	857	46	80450	89976
97385	1				116	117
97386	84	2	4		1055	1145
97388	8				84	92
97389	13		1		99	113
97392	3		10		77	90
97405	15				7	22
97408	7				51	58
97410	5		1		74	80
97411	10		10		71	91
97414			1		15	16
97417	38		3	1	172	214
97420	187	5	3		2003	2198
97423	43	3	1		424	471
97424	69	4			629	702
97426	18				219	237
97429	15		2		66	83
97432	2				38	40
97442	24	2	3		181	210
97443	18		1		178	197
97446	18	1	2		266	287
97447	13			1	65	79
97448	38	8			319	365
97456	17		7		114	138
97457	69	4	5	3	827	908
97458	30	2	3		250	285
97459	65	1			704	770
97462	5				106	111
97466	6				87	93
97469	21	2	2		245	270
97470	229	2	3	7	1603	1844
97471	110		1		1414	1525
97479	65	2			585	652
97484	11		1		26	38
97486			1		1	2
97494	1				6	7

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8420	203	857	46	80450	89976
97495	6				84	90
97496	31		1		521	553
97497	28				126	154
97501	436	4	14		3420	3874
97502	221	3	16		1844	2084
97503	85	8	4		874	971
97504	167		3		2937	3107
97520	61		9		260	330
97522	7	1			50	58
97523	122	8	11		556	697
97524	103	4	14		1034	1155
97525	34	2	7		406	449
97526	274	7	5	1	2313	2600
97527	187	2	22		2272	2483
97530	73		17		514	604
97531	9		4		56	69
97532	46				162	208
97534	10		2		77	89
97535	42				304	346
97536	22				129	151
97537	49		7		499	555
97538	37		9		177	223
97539	21	1			257	279
97540	43		7		486	536
97541	11		7		146	164
97543	11				55	66
97544	41		7		199	247
97601	228	4	28		1723	1983
97603	237	4	86	2	2070	2399
97604					10	10
97621	6		7		40	53
97622	8		5		46	59
97623	34	1	30		165	230
97624	30		5		246	281
97625	3		5		8	16

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8420	203	857	46	80450	89976
97626	1				11	12
97627	9		1		85	95
97630	51	2	4		309	366
97632	27		15		99	141
97633	26		17		97	140
97634	6		4		14	24
97635					10	10
97639	4		9		64	77
97701	239	8	8		1763	2018
97702	215	4			2229	2448
97703	191		14		1129	1334
97731	1				8	9
97734	19	2	38		216	275
97741	112	4	20		844	980
97753	5		7		59	71
97754	128	9	62		1165	1364
97756	195	6	12		1971	2184
97760	24	1	5		419	449
97761	22	4		10	229	265
97801	137	4	13	2	1392	1548
97810	2		1		29	32
97812	13				87	100
97813	10				70	80
97818	15		5		18	38
97826	3				44	47
97828	33	1	12		167	213
97835	10				19	29
97838	2		3		39	44
97842	3				11	14
97846	23	3	8		141	175
97857	3	1	5		35	44
97862	31		64		147	242
97868	14		8		173	195
97875	11	1	4		132	148
97882	30				436	466

October 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8420	203	857	46	80450	89976
97885	22	2	4		105	133
97886	4	3			67	74

Revenue Class Cd	Count of Customer Id
COM	753
IND	16
IRG	46
RES	26929
Total	27744

Revenue Class Cd	Count of Customer Id
COM	143
IND	2
IRG	10
RES	3575
Total	3730

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	43,139	\$ 3,577,151	29,390	\$ 5,804,800	28,576	\$ 21,430,998	101,105	\$ 30,812,949	\$ 305
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	2	\$ 217	1	\$ 110					
97029	7	\$ 517	5	\$ 706	11	\$ 39,740			
97031	321	\$ 23,504	237	\$ 40,747	191	\$ 109,012			
97033			1	\$ 59	1	\$ 246			
97039	19	\$ 1,411	8	\$ 2,048	13	\$ 7,597			
97040	35	\$ 2,323	8	\$ 2,111	23	\$ 10,479			
97041	1	\$ 34	1	\$ 232					
97050	9	\$ 1,095	4	\$ 388	10	\$ 6,869			
97058			2	\$ 711					
97065	28	\$ 2,627	10	\$ 1,727	8	\$ 16,096			
97102	24	\$ 1,485	11	\$ 1,726	12	\$ 3,078			
97103	479	\$ 32,479	269	\$ 40,567	315	\$ 216,800			
97110	110	\$ 5,512	39	\$ 4,042	43	\$ 15,579			
97121	54	\$ 3,038	41	\$ 5,634	33	\$ 23,422			
97138	512	\$ 30,408	275	\$ 37,498	320	\$ 167,434			
97145	3	\$ 102			1	\$ 248			
97146	242	\$ 17,464	159	\$ 23,681	173	\$ 79,985			
97201	154	\$ 7,791	62	\$ 6,771	88	\$ 33,139			
97205	131	\$ 4,943	70	\$ 6,185	107	\$ 38,381			
97209	22	\$ 889	9	\$ 860	9	\$ 1,639			
97211	1,073	\$ 75,762	610	\$ 105,926	619	\$ 298,827			
97212	725	\$ 51,131	463	\$ 71,443	385	\$ 153,865			
97213	517	\$ 37,908	535	\$ 75,326	331	\$ 172,750			
97215	36	\$ 2,505	30	\$ 4,001	27	\$ 12,969			
97216	169	\$ 11,760	118	\$ 17,137	144	\$ 81,548			
97217	444	\$ 27,388	222	\$ 31,430	255	\$ 126,963			
97218	524	\$ 36,827	253	\$ 41,715	287	\$ 167,326			
97220	1,058	\$ 76,084	857	\$ 138,176	839	\$ 536,211			
97227	259	\$ 13,074	142	\$ 16,910	249	\$ 80,385			
97230	22	\$ 1,011	25	\$ 1,939	41	\$ 21,007			
97232	273	\$ 14,331	210	\$ 21,021	214	\$ 75,638			
97250					1	\$ 304			
97304	6	\$ 574	3	\$ 753	3	\$ 1,219			
97306	7	\$ 582	4	\$ 1,295					
97317	34	\$ 4,232	28	\$ 10,134	20	\$ 10,469			
97321	1,033	\$ 91,107	597	\$ 128,824	378	\$ 242,355			
97322	1,465	\$ 121,444	1,193	\$ 248,168	907	\$ 510,530			
97325	220	\$ 20,896	217	\$ 48,387	208	\$ 156,826			
97327	109	\$ 8,932	43	\$ 9,403	54	\$ 35,431			
97329	7	\$ 590	5	\$ 874	1	\$ 389			
97330	876	\$ 54,978	458	\$ 66,250	479	\$ 208,790			
97333	629	\$ 38,209	449	\$ 71,782	351	\$ 161,369			
97335	8	\$ 675	5	\$ 1,265	11	\$ 4,560			
97336	3	\$ 514	4	\$ 813	3	\$ 1,184			
97338	775	\$ 67,271	549	\$ 117,983	475	\$ 317,080			
97344	45	\$ 4,868	24	\$ 5,497	26	\$ 26,040			
97345	16	\$ 1,769	10	\$ 2,182	17	\$ 12,162			
97346	35	\$ 3,760	22	\$ 4,461	29	\$ 19,039			
97348	40	\$ 3,903	24	\$ 4,366	25	\$ 23,102			
97351	382	\$ 30,126	322	\$ 57,362	288	\$ 180,229			
97352	168	\$ 17,661	198	\$ 41,776	149	\$ 93,748			
97355	927	\$ 82,526	691	\$ 151,670	642	\$ 486,327			
97358	77	\$ 7,228	61	\$ 13,522	54	\$ 31,751			
97360	75	\$ 5,750	55	\$ 12,130	65	\$ 39,426			
97361	6	\$ 695	4	\$ 878	7	\$ 12,019			
97364	22	\$ 930	15	\$ 2,252	13	\$ 12,378			
97367	524	\$ 28,296	286	\$ 33,358	312	\$ 137,358			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	43,139	\$ 3,577,151	29,390	\$ 5,804,800	28,576	\$ 21,430,998	101,105	\$ 30,812,949	\$ 305
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97368	128	\$ 8,856	82	\$ 13,437	99	\$ 59,105			
97370	171	\$ 13,358	144	\$ 26,539	115	\$ 57,896			
97371	17	\$ 1,618	7	\$ 1,976	8	\$ 10,138			
97374	126	\$ 12,757	49	\$ 11,077	78	\$ 53,704			
97377	19	\$ 2,056	13	\$ 2,619	11	\$ 13,755			
97383	357	\$ 32,708	287	\$ 59,426	213	\$ 154,431			
97384	8	\$ 655	1	\$ 112	2	\$ 1,106			
97385	75	\$ 6,257	107	\$ 24,023	43	\$ 16,120			
97386	580	\$ 49,228	437	\$ 90,892	455	\$ 413,795			
97388	35	\$ 1,863	29	\$ 2,741	21	\$ 10,298			
97389	55	\$ 5,041	44	\$ 10,126	47	\$ 47,175			
97392	43	\$ 4,397	51	\$ 11,078	35	\$ 43,721			
97405			3	\$ 366					
97408	34	\$ 3,233	17	\$ 3,755	14	\$ 7,379			
97410	20	\$ 2,501	36	\$ 7,204	20	\$ 18,651			
97411	30	\$ 2,755	23	\$ 4,563	22	\$ 19,913			
97414	10	\$ 680	3	\$ 431	5	\$ 3,756			
97417	84	\$ 8,309	67	\$ 14,476	69	\$ 64,417			
97420	916	\$ 66,920	525	\$ 81,912	978	\$ 755,513			
97423	234	\$ 17,521	120	\$ 19,597	255	\$ 169,932			
97424	347	\$ 28,189	208	\$ 42,201	172	\$ 79,388			
97426	160	\$ 12,633	107	\$ 20,610	100	\$ 55,732			
97429	17	\$ 1,025	16	\$ 3,138	22	\$ 19,207			
97432	12	\$ 1,484	5	\$ 576	16	\$ 14,743			
97442	20	\$ 1,951	99	\$ 12,155	63	\$ 66,981			
97443	80	\$ 6,546	60	\$ 15,326	74	\$ 46,221			
97446	160	\$ 14,336	82	\$ 18,185	94	\$ 57,347			
97447	31	\$ 1,935	17	\$ 2,650	22	\$ 28,527			
97448	185	\$ 15,786	158	\$ 30,960	122	\$ 80,730			
97456	74	\$ 6,896	51	\$ 11,002	49	\$ 31,733			
97457	439	\$ 41,575	274	\$ 58,740	317	\$ 260,365			
97458	129	\$ 9,946	81	\$ 12,557	139	\$ 95,370			
97459	283	\$ 17,854	190	\$ 26,244	313	\$ 249,908			
97462	71	\$ 5,608	41	\$ 8,032	53	\$ 43,218			
97466	50	\$ 3,629	19	\$ 3,092	43	\$ 29,912			
97469	113	\$ 8,978	61	\$ 13,695	73	\$ 52,315			
97470	913	\$ 74,795	645	\$ 130,098	747	\$ 512,199			
97471	817	\$ 74,616	663	\$ 145,355	498	\$ 378,279			
97479	338	\$ 26,393	297	\$ 59,646	343	\$ 224,659			
97484	7	\$ 1,709	1	\$ 210	9	\$ 20,134			
97486	2	\$ 139	1	\$ 211	1	\$ 422			
97494	3	\$ 152	1	\$ 185	3	\$ 1,427			
97495	55	\$ 4,162	53	\$ 11,622	43	\$ 26,381			
97496	292	\$ 27,545	173	\$ 36,618	197	\$ 137,835			
97497	57	\$ 5,963	34	\$ 9,570	55	\$ 123,406			
97501	1,856	\$ 166,029	1,178	\$ 260,414	1,154	\$ 1,032,467			
97502	1,260	\$ 139,053	744	\$ 197,675	540	\$ 560,552			
97503	552	\$ 56,647	434	\$ 106,916	379	\$ 362,432			
97504	1,352	\$ 128,439	1,467	\$ 295,917	798	\$ 711,670			
97520	129	\$ 14,112	77	\$ 20,915	103	\$ 115,197			
97522	24	\$ 3,303	14	\$ 2,521	26	\$ 19,530			
97523	311	\$ 28,931	189	\$ 49,606	317	\$ 437,234			
97524	588	\$ 61,824	551	\$ 138,612	448	\$ 449,283			
97525	236	\$ 22,777	136	\$ 30,586	154	\$ 193,563			
97526	1,487	\$ 143,699	833	\$ 197,631	878	\$ 807,634			
97527	1,404	\$ 140,567	838	\$ 211,827	868	\$ 880,920			
97530	294	\$ 29,152	178	\$ 46,987	167	\$ 196,190			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	43,139	\$ 3,577,151	29,390	\$ 5,804,800	28,576	\$ 21,430,998	101,105	\$ 30,812,949	\$ 305
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97531	27	\$ 3,006	18	\$ 5,968	35	\$ 53,868			
97532	111	\$ 15,280	83	\$ 20,399	88	\$ 75,534			
97534	40	\$ 3,110	31	\$ 7,293	27	\$ 68,698			
97535	186	\$ 16,497	100	\$ 20,962	108	\$ 66,592			
97536	63	\$ 4,809	40	\$ 13,207	60	\$ 69,850			
97537	290	\$ 32,288	219	\$ 48,997	232	\$ 269,570			
97538	97	\$ 9,814	63	\$ 12,987	98	\$ 167,348			
97539	190	\$ 16,431	120	\$ 24,195	130	\$ 109,582			
97540	241	\$ 20,061	156	\$ 28,807	149	\$ 127,224			
97541	81	\$ 8,864	50	\$ 11,365	66	\$ 79,521			
97543	32	\$ 3,563	19	\$ 3,934	22	\$ 33,502			
97544	108	\$ 23,280	52	\$ 12,961	80	\$ 120,173			
97601	876	\$ 61,242	513	\$ 93,661	630	\$ 461,669			
97603	1,246	\$ 90,802	865	\$ 162,819	766	\$ 544,775			
97604	31	\$ 3,713	2	\$ 70	5	\$ 322			
97621	27	\$ 1,572	10	\$ 3,563	10	\$ 25,817			
97622	25	\$ 1,827	13	\$ 1,589	31	\$ 31,847			
97623	106	\$ 9,901	53	\$ 11,205	67	\$ 112,842			
97624	188	\$ 14,348	89	\$ 17,178	132	\$ 116,401			
97625	5	\$ 525	2	\$ 240	3	\$ 1,669			
97626	11	\$ 859			5	\$ 2,474			
97627	62	\$ 4,983	31	\$ 5,604	38	\$ 28,069			
97630	140	\$ 9,979	66	\$ 12,598	150	\$ 142,009			
97632	37	\$ 2,709	29	\$ 5,664	36	\$ 37,686			
97633	48	\$ 3,602	25	\$ 4,379	47	\$ 32,285			
97634	5	\$ 592	6	\$ 1,345	6	\$ 15,758			
97635	7	\$ 585			4	\$ 2,981			
97639	30	\$ 2,323	27	\$ 5,353	37	\$ 59,137			
97701	1,021	\$ 73,519	623	\$ 105,828	567	\$ 297,525			
97702	1,109	\$ 85,935	688	\$ 127,374	592	\$ 370,540			
97703	472	\$ 37,978	314	\$ 47,929	234	\$ 149,187			
97731	3	\$ 158	4	\$ 184	1	\$ 149			
97734	120	\$ 10,331	58	\$ 12,740	82	\$ 73,652			
97741	479	\$ 33,491	288	\$ 56,070	347	\$ 226,609			
97753	13	\$ 1,431	16	\$ 3,622	10	\$ 28,215			
97754	615	\$ 55,666	416	\$ 85,993	389	\$ 275,276			
97756	1,103	\$ 81,569	680	\$ 127,520	600	\$ 359,949			
97760	268	\$ 25,217	201	\$ 41,679	187	\$ 128,927			
97761	89	\$ 7,473	98	\$ 17,087	181	\$ 228,802			
97801	767	\$ 63,597	635	\$ 134,708	546	\$ 359,006			
97810	17	\$ 2,065	9	\$ 2,001	12	\$ 8,802			
97812	30	\$ 2,703	34	\$ 9,560	33	\$ 28,170			
97813	60	\$ 5,070	37	\$ 7,565	29	\$ 21,416			
97818	2	\$ 149	1	\$ 106	2	\$ 12,764			
97826	30	\$ 2,763	20	\$ 4,889	24	\$ 25,290			
97828	90	\$ 6,566	50	\$ 10,335	70	\$ 47,862			
97835	9	\$ 852	6	\$ 1,165	6	\$ 2,214			
97838	24	\$ 2,439	21	\$ 5,539	7	\$ 4,965			
97842	3	\$ 557	2	\$ 436	3	\$ 124			
97846	86	\$ 6,460	44	\$ 6,110	47	\$ 58,787			
97857	11	\$ 1,132	12	\$ 2,383	9	\$ 4,879			
97862	114	\$ 12,403	65	\$ 17,121	55	\$ 80,266			
97868	75	\$ 6,634	94	\$ 19,053	65	\$ 45,379			
97875	41	\$ 4,081	85	\$ 15,633	49	\$ 51,354			
97882	255	\$ 23,256	197	\$ 42,602	152	\$ 85,451			
97885	36	\$ 2,572	22	\$ 3,523	24	\$ 30,898			
97886	53	\$ 4,071	22	\$ 4,610	33	\$ 21,750			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	43,139	\$ 3,577,151	29,390	\$ 5,804,800	28,576	\$ 21,430,998	101,105	\$ 30,812,949	\$ 305
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97476			1	\$ 249					
97347					1	\$ 351			
97302	1	\$ 149							
97233	1	\$ 70							
97204									
97308									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,619	\$ 379,149	993	\$ 296,849	1,280	\$ 2,061,587	4,892	\$ 2,737,585	\$ 560
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	1	\$19.34	1	\$199.27					
97031	34	\$4,625.65	14	\$3,962.63	9	\$7,358.91			
97033									
97039									
97040	2	\$39.87			1	\$179.24			
97041									
97050	2	\$1,339.01							
97058									
97065	2	\$1,249.11			2	\$656.74			
97102	2	\$935.74							
97103	42	\$7,185.12	12	\$3,981.20	19	\$32,385.90			
97110	17	\$1,486.22	5	\$856.94	5	\$1,598.91			
97121	1	\$445.39	1	\$153.23	1	\$202.11			
97138	47	\$8,204.46	19	\$2,451.55	21	\$34,908.41			
97145	1	\$24.95							
97146	16	\$2,559.23	7	\$2,306.55	9	\$6,296.81			
97201	1	\$188.00	1	\$611.81	1	\$286.47			
97205	8	\$2,592.63			5	\$5,084.72			
97209	1	\$12.00							
97211	51	\$7,629.82	16	\$6,983.37	37	\$79,571.15			
97212	27	\$5,290.23	11	\$3,819.91	9	\$38,533.56			
97213	30	\$5,927.56	13	\$4,384.60	9	\$6,327.24			
97215	2	\$252.15	1	\$128.42					
97216	12	\$1,551.30	3	\$1,327.35	6	\$11,249.11			
97217	16	\$2,644.26	7	\$1,547.75	7	\$21,340.33			
97218	30	\$3,982.27	15	\$3,987.39	11	\$51,867.86			
97220	76	\$15,293.13	36	\$13,592.01	41	\$128,716.46			
97227	32	\$5,395.03	10	\$2,578.57	8	\$65,180.46			
97230	2	\$519.89							
97232	9	\$1,153.75	8	\$2,149.97	7	\$20,971.51			
97250									
97304	3	\$356.44	1	\$137.89					
97306									
97317	2	\$160.32	3	\$599.60					
97321	51	\$5,843.70	11	\$3,997.62	22	\$48,595.61			
97322	62	\$8,168.03	30	\$8,032.87	21	\$22,616.07			
97325	11	\$2,168.41	5	\$825.40	5	\$1,902.30			
97327	5	\$500.81	2	\$665.26	4	\$2,000.14			
97329					1	\$191.11			
97330	31	\$5,499.60	14	\$2,365.55	14	\$21,288.20			
97333	43	\$5,897.03	19	\$2,351.50	11	\$101,379.41			
97335	5	\$294.29	1	\$37.27					
97336	1	\$44.36	1	\$198.18					
97338	28	\$3,466.51	11	\$2,183.62	2	\$392.43			
97344	2	\$81.29			3	\$2,243.41			
97345	6	\$114.27							
97346	6	\$419.61	4	\$667.89	5	\$1,886.75			
97348	3	\$285.89	2	\$268.35					
97351	32	\$3,922.08	12	\$3,871.91	10	\$5,692.84			
97352	6	\$172.43	8	\$1,515.87	9	\$11,912.45			
97355	42	\$5,803.46	14	\$5,893.59	25	\$11,808.44			
97358	7	\$1,045.68	5	\$763.33	4	\$2,091.83			
97360	5	\$452.48	1	\$4,400.14	6	\$1,871.24			
97361					2	\$401.96			
97364									
97367	33	\$3,880.54	21	\$7,457.45	15	\$13,774.60			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,619	\$ 379,149	993	\$ 296,849	1,280	\$ 2,061,587	4,892	\$ 2,737,585	\$ 560
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97368	7	\$432.00	2	\$271.41	4	\$2,079.06			
97370	5	\$412.74	7	\$1,889.17	5	\$1,596.89			
97371	4	\$245.53	5	\$2,536.33	1	\$62.19			
97374	8	\$618.04	2	\$240.99	5	\$2,866.12			
97377			2	\$148.78	2	\$8,380.62			
97383	14	\$2,537.29	11	\$3,807.94	9	\$11,754.38			
97384	2	\$443.45			1	\$7,348.99			
97385	4	\$796.61							
97386	36	\$5,010.16	9	\$2,178.58	14	\$8,717.85			
97388	5	\$404.14							
97389	3	\$786.89	2	\$213.54					
97392	4	\$347.32	2	\$533.31					
97405			3	\$658.00	6	\$18,095.78			
97408	1	\$20.93			1	\$92.24			
97410	2	\$57.56	1	\$59.98	2	\$13,513.86			
97411	2	\$527.04							
97414	2	\$27.73	1	\$75.53					
97417	5	\$219.08	1	\$61.70	12	\$21,645.58			
97420	49	\$4,783.12	11	\$1,330.30	31	\$16,120.76			
97423	19	\$1,320.85	8	\$1,167.56	4	\$1,925.28			
97424	18	\$2,447.34	3	\$345.75	5	\$8,331.43			
97426	10	\$1,513.06	5	\$564.77	1	\$133.17			
97429									
97432					1	\$842.09			
97442	2	\$774.30			6	\$11,782.63			
97443	6	\$495.82			3	\$10,485.56			
97446	1	\$68.90			3	\$1,687.86			
97447	3	\$417.85	2	\$103.06					
97448	14	\$1,826.29	9	\$3,939.09	6	\$25,572.16			
97456	6	\$620.74	3	\$861.20	2	\$1,243.83			
97457	28	\$4,310.32	7	\$1,026.09	11	\$13,667.68			
97458	17	\$1,857.27	2	\$91.31	6	\$10,774.99			
97459	8	\$714.02	5	\$644.62	6	\$10,211.30			
97462	3	\$723.95			1	\$78.08			
97466	4	\$477.72			1	\$150.06			
97469	3	\$193.39	1	\$43.40	4	\$11,225.57			
97470	77	\$6,946.30	32	\$12,411.47	48	\$78,469.79			
97471	40	\$5,992.49	15	\$5,672.73	12	\$8,448.54			
97479	34	\$4,410.97	19	\$3,259.01	17	\$18,454.56			
97484	1	\$429.98			6	\$8,183.04			
97486	1	\$33.25							
97494	1	\$187.03							
97495	1	\$38.63			1	\$405.80			
97496	6	\$361.72	4	\$2,712.25	3	\$9,634.40			
97497	4	\$368.76	1	\$285.78	16	\$38,399.23			
97501	78	\$15,693.16	48	\$16,712.52	75	\$130,435.62			
97502	57	\$8,843.01	17	\$4,187.09	42	\$63,433.28			
97503	27	\$3,354.54	16	\$9,987.86	12	\$13,466.06			
97504	43	\$6,756.04	27	\$7,638.94	12	\$24,592.54			
97520	19	\$3,791.36	10	\$1,787.97	14	\$9,602.39			
97522	2	\$124.23	1	\$1,191.04	1	\$1,041.70			
97523	48	\$7,902.57	12	\$3,386.72	32	\$51,484.17			
97524	48	\$5,779.19	21	\$4,238.24	23	\$20,424.80			
97525	15	\$3,067.84	8	\$1,521.06	9	\$7,533.13			
97526	98	\$13,382.70	25	\$4,617.39	39	\$64,937.38			
97527	40	\$5,540.05	31	\$13,057.08	37	\$65,522.90			
97530	29	\$2,980.65	4	\$824.35	19	\$47,754.63			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,619	\$ 379,149	993	\$ 296,849	1,280	\$ 2,061,587	4,892	\$ 2,737,585	\$ 560
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97531	3	\$543.22	1	\$305.05	2	\$449.90			
97532	23	\$3,198.40	7	\$3,037.83	8	\$9,346.45			
97534	4	\$701.72			4	\$4,369.70			
97535	17	\$2,238.12	5	\$2,249.90	2	\$1,271.09			
97536	10	\$3,833.34	5	\$2,058.36	2	\$997.47			
97537	10	\$1,549.35	14	\$2,726.87	11	\$17,704.52			
97538	7	\$1,305.67	3	\$2,455.50	11	\$10,884.58			
97539	14	\$2,258.11	3	\$1,333.46	2	\$4,858.26			
97540	31	\$3,859.53	2	\$492.32	2	\$511.69			
97541	5	\$201.71			2	\$816.29			
97543	1	\$532.88	3	\$310.16	2	\$3,659.32			
97544	8	\$482.10	10	\$2,537.97	11	\$26,135.86			
97601	53	\$6,543.15	14	\$3,819.79	27	\$48,347.88			
97603	79	\$15,498.65	18	\$7,050.45	53	\$39,907.97			
97604	20	\$5,545.07							
97621	1	\$18.62			2	\$500.33			
97622	6	\$416.47			1	\$311.57			
97623	15	\$820.23	3	\$218.04	5	\$1,026.14			
97624	18	\$3,400.92	3	\$1,369.52	6	\$1,146.45			
97625	1	\$19.36	1	\$343.60	1	\$1,347.63			
97626	1	\$20.09							
97627	5	\$656.59			1	\$448.03			
97630	4	\$997.81	5	\$1,747.93	6	\$14,666.41			
97632	5	\$184.60	5	\$628.88	5	\$2,240.61			
97633	6	\$303.69	2	\$112.36	3	\$6,231.30			
97634	3	\$760.27							
97635									
97639	1	\$158.07			2	\$472.94			
97701	94	\$17,028.72	15	\$5,685.67	23	\$35,308.62			
97702	34	\$5,014.36	15	\$8,493.42	27	\$30,181.85			
97703	51	\$6,002.65	21	\$7,934.64	10	\$9,563.89			
97731					1	\$201.17			
97734	5	\$276.00	1	\$191.60	2	\$165.95			
97741	27	\$3,741.56	10	\$1,793.64	11	\$10,460.14			
97753	1	\$23.48			2	\$9,233.11			
97754	41	\$5,726.09	19	\$5,936.34	17	\$9,697.36			
97756	40	\$6,507.29	15	\$2,154.78	24	\$47,671.74			
97760	13	\$595.43	3	\$271.50	2	\$617.22			
97761	5	\$131.23			3	\$14,370.00			
97801	58	\$7,652.49	18	\$7,977.23	15	\$23,932.08			
97810									
97812	4	\$195.66	2	\$679.28	3	\$2,377.47			
97813	3	\$1,387.21	4	\$1,164.77					
97818									
97826	2	\$243.95	1	\$20.49					
97828	13	\$718.64	2	\$255.69	6	\$4,014.02			
97835	2	\$17.81	2	\$827.56	2	\$7,234.04			
97838	1	\$0.01	1	\$37.04					
97842									
97846	12	\$2,356.61	3	\$306.60	10	\$6,251.28			
97857	1	\$48.84	1	\$178.48					
97862	11	\$1,381.89	4	\$513.03	2	\$175.40			
97868	10	\$1,129.05	1	\$2.81	2	\$1,778.11			
97875	1	\$82.48	4	\$299.84	2	\$167.60			
97882	21	\$2,164.22	3	\$1,269.73	2	\$2,218.14			
97885	3	\$93.36	3	\$304.64	3	\$1,081.83			
97886	2	\$21.41			1	\$1,780.28			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,619	\$ 379,149	993	\$ 296,849	1,280	\$ 2,061,587	4,892	\$ 2,737,585	\$ 560
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97476									
97347	1	\$21.49	1	\$212.64					
97302					1	\$78.23			
97233									
97204	2	\$258.19							
97308	1	\$338.06							

Notices	October 2023
FFN	18218
FNL	31542
PDN	45482

October 2023	COM	IND	RES	
ZIP	86	2	1442	TOTALS
97029			1	1
97031			8	8
97039			2	2
97103	1		17	18
97110			2	2
97121			2	2
97138			19	19
97146	1		7	8
97201			15	15
97205			5	5
97209			1	1
97211	3		40	43
97212	1		23	24
97213	2		23	25
97215			4	4
97216	2		3	5
97217	2		21	23
97218			16	16
97220	6		65	71
97227	5		16	21
97232	1		23	24
97321	1		23	24
97322	2		44	46
97325			6	6
97327			1	1
97330	1		21	22
97333			15	15
97338			23	23
97346			1	1
97348			1	1
97351			7	7
97352	2		4	6
97355	1	1	27	29
97358	2		1	3
97360			4	4

October 2023	COM	IND	RES	
ZIP	86	2	1442	TOTALS
97367	1		9	10
97368			4	4
97370	2		5	7
97374			6	6
97383			7	7
97385			1	1
97386	2		24	26
97388			2	2
97389			2	2
97392			1	1
97408			2	2
97410			1	1
97417			3	3
97420			43	43
97423			8	8
97424			9	9
97426			2	2
97429			2	2
97442			7	7
97443			2	2
97447			2	2
97448			3	3
97456			1	1
97457	2		13	15
97458	1		5	6
97459	1	1	14	16
97462			4	4
97466			1	1
97469			6	6
97470	3		30	33
97471	1		31	32
97479	2		10	12
97496			10	10
97497			1	1
97501	3		93	96

October 2023	COM	IND	RES	
ZIP	86	2	1442	TOTALS
97502	2		33	35
97503	2		17	19
97504	2		61	63
97520	1		12	13
97522			1	1
97523	2		24	26
97524	2		30	32
97525			9	9
97526	7		47	54
97527	3		42	45
97530			7	7
97531			5	5
97532			1	1
97534			3	3
97535			9	9
97536			2	2
97537			8	8
97538			5	5
97539	3		9	12
97540			13	13
97541			3	3
97543			1	1
97544			2	2
97601	3		27	30
97603	3		34	37
97621			1	1
97623			1	1
97624			6	6
97630			15	15
97632			3	3
97633			1	1
97639			2	2
97701			18	18
97702	3		24	27
97703			8	8

October 2023	COM	IND	RES	
ZIP	86	2	1442	TOTALS
97734			4	4
97741			11	11
97754			14	14
97756	1		22	23
97760			4	4
97761			3	3
97801	1		26	27
97812			1	1
97826			1	1
97828			2	2
97838			2	2
97846			1	1
97862			1	1
97875			3	3
97882			4	4
97885			1	1
97886			3	3

OCTOBER 2023	COM	IND	RES
	54	1	1076
97029			1
97031			6
97039			2
97103			13
97110			2
97121			2
97138			17
97146			6
97201			9
97205			2
97209			1
97211	3		27
97212			17
97213	2		17
97215			1
97216	2		2
97217	1		16
97218			12
97220	6		52
97227	5		12
97232	1		12
97321	1		18
97322	1		37
97325			6
97330			18
97333			10
97338			17
97346			1
97348			1
97351			6
97352			3
97355			20
97358			1
97360			2
97367	1		7
97368			3
97370	2		3
97374			5
97383			4
97385			1
97386			12
97388			1
97389			2
97392			1
97408			1
97417			2
97420			31
97423			5
97424			7
97426			1
97442			7
97443			1
97447			2
97448			2
97456			1

OCTOBER 2023	COM	IND	RES
	54	1	1076
97457	2		9
97458			4
97459		1	11
97462			3
97466			1
97469			5
97470	3		23
97471	1		22
97479			7
97496			7
97497			1
97501	2		75
97502	2		26
97503	1		14
97504	2		46
97520	1		10
97523	2		17
97524			24
97525			7
97526	3		38
97527	1		35
97530			2
97531			2
97532			1
97534			2
97535			8
97537			7
97538			3
97539	2		5
97540			12
97541			3
97543			1
97544			2
97601	1		19
97603	2		24
97621			1
97624			3
97630			12
97632			3
97633			1
97701			13
97702	3		22
97703			7
97734			4
97741			5
97754			7
97756	1		15
97760			4
97761			2
97801			19
97812			1
97826			1
97828			1
97838			2
97846			1

OCTOBER 2023	COM	IND	RES
	54	1	1076
97875			2
97882			2
97885			1
97886			3

PacifiCorp - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	217,054	217,081	217,253	217,435	217,691	217,992	218,264	218,566	219,017	219,410		
Small Commercial Disconnects	48	37	73	103	65	114	111	119	136	148		
Disconnects as Percentage of Small Commercial Customers	0.02%	0.02%	0.03%	0.05%	0.03%	0.05%	0.05%	0.05%	0.06%	0.07%		

PacifiCorp - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	217,320
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	24
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	0.01%

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	69,411	69,534	69,610	69,703	69,792	69,799	69,761	69,873	69,963	70,147		
Small Commercial Disconnects	39	18	52	70	33	86	79	58	70	90		
Disconnects as Percentage of Small Commercial Customers	0.06%	0.03%	0.07%	0.10%	0.05%	0.12%	0.11%	0.08%	0.10%	0.13%		

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	69,648
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	17
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	0.02%

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.