



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

May 20, 2021

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report  
for April 2021**

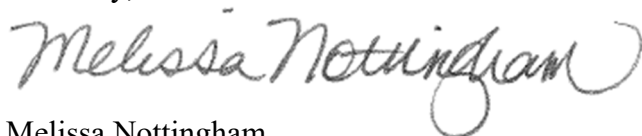
On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of April 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C) & (D) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham  
Manager, Customer Advocacy & Tariff Policy

Enclosure

Cc: Matt Muldoon

**PacifiCorp**

**Monthly COVID-19 Credit and Collections Report  
April 2021**

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97016	7				13	20
97029	28		3		115	146
97031	993	12	43	3	6443	7494
97033	7				18	25
97039	58	1	4		198	261
97040	55	1	23		505	584
97041	2				19	21
97050	36		6	2	94	138
97058	3				28	31
97065	53		5	1	229	288
97102	24		1		443	468
97103	1035	34	3		7876	8948
97110	247	3			1886	2136
97121	55	1			711	767
97138	864	11			6789	7664
97145	4				48	52
97146	421	15	5		3611	4052
97201	130				2110	2240
97203	1	1				2
97204	45				1	46
97205	355				2329	2684
97207	1					1
97209	66				89	155
97211	1084	18	1		14950	16053
97212	466				11997	12463
97213	657	6			10996	11659
97214	2					2
97215	62				599	661
97216	207	2			2336	2545
97217	483	9			5983	6475
97218	658	17			6302	6977
97219	1					1

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97220	1394	30			13078	14502
97222	1					1
97223	1					1
97227	484	16			2565	3065
97230	49				447	496
97232	542	3			4347	4892
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				133	155
97306	11		4		83	98
97308	2					2
97317	30		2		374	406
97321	1230	50	103	1	12447	13831
97322	884	35	27		14452	15398
97325	181	9	62		2573	2825
97327	111	2	17		1064	1194
97329	7				72	79
97330	1047	15	24		15516	16602
97331	4					4
97333	748	29	63	1	10754	11595
97335	11				74	85
97336	7				46	53
97338	678	7	16		9126	9827
97344	35		1		435	471
97345	18	1			166	185
97346	91				280	371

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97347	7				6	13
97348	104	2	19		540	665
97351	420	6	52		4250	4728
97352	200	7	70		2149	2426
97355	899	17	83		9718	10717
97358	110	19	2		797	928
97360	91	1			896	988
97361	32		5		104	141
97364	8				326	334
97365					1	1
97367	776	8		1	7438	8223
97368	137				1688	1825
97369					1	1
97370	218	10	5	1	2440	2674
97371	93	2	13		204	312
97373	1					1
97374	160	4	72		1416	1652
97377	81	2	9		315	407
97383	377	13	29		3870	4289
97384	16	1			51	68
97385	100		5	1	1234	1340
97386	450	14	24		5730	6218
97388	71			1	1146	1218
97389	150	3	11		668	832
97392	48		36		548	632
97401	1					1
97405	42	6			29	77
97407					1	1
97408	78	1	2		471	552
97410	65	1	15		365	446
97411	42	1	27		521	591
97414	17	2	10		81	110

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97417	160		18	2	1011	1191
97420	1261	58	11		12210	13540
97423	309	6	19		2700	3034
97424	418	11	1		3665	4095
97426	158	6			1384	1548
97429	37		19		346	402
97432	20	1	5		170	196
97442	146	4	22		944	1116
97443	114	1	20		932	1067
97446	144	9	24		1576	1753
97447	62				303	365
97448	250	11	9		1976	2246
97456	102	1	30		777	910
97457	381	17	87	1	4390	4876
97458	199	12	24		1525	1760
97459	550	9	1		4826	5386
97462	76	1	8		616	701
97466	45	4	6		418	473
97469	128	9	17		1109	1263
97470	1528	41	67	1	9231	10868
97471	849	14	77		10717	11657
97475					1	1
97476					4	4
97479	390	8	1	1	3626	4026
97484	36	1	4		118	159
97486	13	1	11		27	52
97494	11	2			25	38
97495	32		1		768	801
97496	205	2	18		2920	3145
97497	91	1	9		577	678
97501	2115	46	123	2	18361	20647
97502	1198	34	104	1	11950	13287

April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97503	438	64	41		4343	4886
97504	1945	19	30	1	21080	23075
97520	330	4	54	2	1812	2202
97522	38	1	2		249	290
97523	422	12	42		2829	3305
97524	508	16	98	3	6450	7075
97525	190	3	33		2279	2505
97526	1868	50	47	1	15932	17898
97527	1103	20	146		15438	16707
97530	428	4	93	1	3686	4212
97531	42	2	7		280	331
97532	159	4	7		1117	1287
97534	30	2	1		309	342
97535	212	3	1		1738	1954
97536	75	1	1		538	615
97537	273	5	49		3374	3701
97538	108	2	21		916	1047
97539	165	1	3		1670	1839
97540	226	1	36		3044	3307
97541	57		16		688	761
97543	33		4		335	372
97544	122		40		945	1107
97601	1263	29	162	3	11023	12480
97603	1506	36	377	2	13575	15496
97604	4				17	21
97621	41	1	31		152	225
97622	62	2	23		268	355
97623	179	2	143		1033	1357
97624	235	3	66		1821	2125
97625	26		19		85	130
97626	40	1	8		97	146
97627	71	1	16		520	608



April - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97630	320	16	9	1	1771	2117
97632	164	3	129		553	849
97633	163	1	100		597	861
97634	18		10		106	134
97635	8		2		56	66
97636					1	1
97637	1					1
97639	37		32		285	354
97701	1860	52	68	1	14366	16347
97702	1843	31	10	2	18885	20771
97703	1416	6	108		13158	14688
97707	1					1
97731	33				106	139
97734	139	14	89		1260	1502
97741	564	24	100	2	4386	5076
97753	56		44		378	478
97754	950	30	276	1	7343	8600
97756	1546	58	72		13226	14902
97760	184	1	51		3215	3451
97761	125	7	2	1	770	905
97801	1182	17	76	8	8407	9690
97810	46	1	8		217	272
97812	120	1	5	2	357	485
97813	91	1	2		593	687
97818	43	2	39		33	117
97826	50	1	5		295	351
97828	319	8	58		1551	1936
97835	44		1		140	185
97838	68	4	31		234	337
97842	31		15		132	178
97846	307	7	60		1389	1763
97857	37	1	16		277	331

<b>April - 2021</b>	<b>COM</b>	<b>IND</b>	<b>IRG</b>	<b>PSH</b>	<b>RES</b>	<b>GRAND TOTAL</b>
<b>TOTALS</b>	<b>56284</b>	<b>1358</b>	<b>5037</b>	<b>52</b>	<b>538663</b>	<b>601394</b>
97862	222	2	262		1081	1567
97868	108	1	52		855	1016
97875	81	3	18		855	957
97882	185	11	4		2124	2324
97885	128	4	18		697	847
97886	45	4	6	1	346	402

	Apr-21
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>0</b>

Active Payment Plans	
	April
Customer Class	# of Customers
Commercial	508
Industrial	14
Irrigation	29
Residential	16064
<b>Total</b>	<b>16615</b>

New Payment Plans	
	April
Customer Class	# of Customers
Commercial	101
Industrial	0
Irrigation	3
Residential	3254
<b>Total</b>	<b>3358</b>

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	38,646	\$ 3,613,350	17,888	\$ 4,287,953	30,707	\$ 28,810,597	87,241	\$ 36,711,900	\$ 421
<b>Zip</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016			1	\$ 95					
97029	6	\$ 917	2	\$ 236	17	\$ 23,728			
97031	426	\$ 43,041	172	\$ 41,877	234	\$ 186,905			
97033					1	\$ 372			
97039	22	\$ 2,547	4	\$ 1,221	4	\$ 5,856			
97040	39	\$ 4,386	17	\$ 4,890	25	\$ 17,951			
97041			2	\$ 597					
97050	3	\$ 225	2	\$ 690	2	\$ 2,459			
97065	22	\$ 1,939	7	\$ 2,143	14	\$ 18,780			
97102	22	\$ 2,249	13	\$ 3,753	8	\$ 5,939			
97103	476	\$ 44,145	212	\$ 45,015	324	\$ 294,002			
97110	98	\$ 5,997	46	\$ 8,302	45	\$ 29,342			
97121	54	\$ 3,828	22	\$ 5,317	42	\$ 35,475			
97138	600	\$ 55,352	159	\$ 29,981	342	\$ 256,204			
97145	7	\$ 322	1	\$ 713	2	\$ 444			
97146	276	\$ 28,432	130	\$ 26,195	159	\$ 113,667			
97201	83	\$ 4,473	43	\$ 4,948	112	\$ 42,676			
97205	105	\$ 4,774	46	\$ 4,631	132	\$ 37,500			
97209	55	\$ 3,572	1	\$ 70	33	\$ 7,129			
97211	901	\$ 64,583	434	\$ 85,654	872	\$ 642,821			
97212	734	\$ 51,219	231	\$ 34,559	490	\$ 263,595			
97213	592	\$ 42,228	271	\$ 45,650	550	\$ 346,888			
97215	36	\$ 2,535	30	\$ 5,292	17	\$ 11,526			
97216	132	\$ 9,798	78	\$ 14,637	178	\$ 135,723			
97217	317	\$ 20,315	161	\$ 27,442	405	\$ 263,987			
97218	403	\$ 33,484	212	\$ 41,808	452	\$ 356,785			
97220	1,054	\$ 84,648	495	\$ 99,251	1,078	\$ 862,723			
97227	169	\$ 8,305	89	\$ 11,458	284	\$ 100,060			
97230	36	\$ 2,631	15	\$ 2,186	56	\$ 33,706			
97232	187	\$ 11,891	122	\$ 15,534	357	\$ 126,539			
97233					1	\$ 235			
97302	3	\$ 656							
97304	9	\$ 1,187	4	\$ 1,501	1	\$ 731			
97306	8	\$ 1,351	4	\$ 1,510	3	\$ 1,408			
97317	50	\$ 7,738	9	\$ 4,951	19	\$ 21,080			
97321	730	\$ 56,254	335	\$ 64,538	485	\$ 358,932			
97322	1,299	\$ 99,121	724	\$ 147,862	860	\$ 657,324			
97325	287	\$ 31,731	105	\$ 23,038	194	\$ 190,069			
97327	74	\$ 6,710	37	\$ 9,486	43	\$ 54,315			
97329	9	\$ 574	1	\$ 228	5	\$ 4,650			
97330	662	\$ 49,686	291	\$ 55,502	497	\$ 336,176			
97333	770	\$ 66,607	228	\$ 42,604	399	\$ 235,480			
97335	11	\$ 3,457	3	\$ 1,159	4	\$ 3,620			
97336	2	\$ 87	4	\$ 997	1	\$ 407			
97338	702	\$ 58,215	350	\$ 86,692	424	\$ 416,756			
97344	32	\$ 3,456	18	\$ 6,700	31	\$ 43,465			
97345	14	\$ 2,415	14	\$ 4,094	15	\$ 13,559			
97346	34	\$ 5,088	12	\$ 2,966	21	\$ 18,743			
97347			1	\$ 386					
97348	31	\$ 2,862	9	\$ 2,747	22	\$ 42,067			
97351	401	\$ 39,995	158	\$ 35,188	279	\$ 243,517			
97352	281	\$ 35,720	51	\$ 17,618	130	\$ 124,802			
97355	817	\$ 73,644	388	\$ 101,403	616	\$ 589,246			
97358	71	\$ 8,838	29	\$ 8,157	49	\$ 55,101			
97360	93	\$ 8,088	33	\$ 8,779	61	\$ 73,681			
97361	14	\$ 3,308	5	\$ 2,054	6	\$ 4,570			
97364	18	\$ 1,367	8	\$ 1,690	12	\$ 9,641			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>38,646</b>	<b>\$ 3,613,350</b>	<b>17,888</b>	<b>\$ 4,287,953</b>	<b>30,707</b>	<b>\$ 28,810,597</b>	<b>87,241</b>	<b>\$ 36,711,900</b>	<b>\$ 421</b>
<b>Zip</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97367	521	\$ 37,805	202	\$ 39,154	355	\$ 242,164			
97368	133	\$ 13,469	61	\$ 17,238	99	\$ 92,122			
97370	173	\$ 14,828	105	\$ 24,620	103	\$ 78,878			
97371	17	\$ 1,850	11	\$ 3,014	11	\$ 14,869			
97374	97	\$ 10,436	44	\$ 16,803	72	\$ 87,229			
97377	24	\$ 1,941	13	\$ 4,041	6	\$ 10,515			
97383	329	\$ 24,964	163	\$ 39,212	262	\$ 225,028			
97384	5	\$ 895			2	\$ 867			
97385	110	\$ 6,677	53	\$ 11,074	25	\$ 20,818			
97386	518	\$ 56,932	259	\$ 68,311	411	\$ 465,943			
97388	28	\$ 1,790	16	\$ 2,508	18	\$ 11,880			
97389	63	\$ 6,212	23	\$ 6,495	32	\$ 33,911			
97392	33	\$ 3,747	14	\$ 2,833	29	\$ 47,309			
97405	1	\$ 121	4	\$ 1,060	2	\$ 1,865			
97408	29	\$ 1,657	13	\$ 3,425	19	\$ 15,923			
97410	30	\$ 2,654	12	\$ 5,140	25	\$ 29,815			
97411	43	\$ 5,913	16	\$ 4,336	24	\$ 29,155			
97414	4	\$ 261	2	\$ 709	2	\$ 1,744			
97417	65	\$ 6,972	30	\$ 7,248	90	\$ 92,980			
97420	891	\$ 89,521	429	\$ 120,702	741	\$ 739,520			
97423	292	\$ 29,091	125	\$ 31,811	196	\$ 178,154			
97424	314	\$ 24,832	151	\$ 36,463	233	\$ 170,613			
97426	152	\$ 16,008	54	\$ 13,851	99	\$ 78,645			
97429	14	\$ 1,393	9	\$ 2,430	21	\$ 24,535			
97432	14	\$ 1,207	4	\$ 1,403	10	\$ 12,283			
97442	56	\$ 5,766	39	\$ 11,343	61	\$ 66,034			
97443	77	\$ 7,662	41	\$ 12,176	45	\$ 56,401			
97446	117	\$ 9,554	65	\$ 16,194	83	\$ 71,347			
97447	36	\$ 3,176	7	\$ 1,094	31	\$ 25,720			
97448	204	\$ 16,551	103	\$ 20,556	114	\$ 95,102			
97456	67	\$ 8,180	23	\$ 7,927	34	\$ 43,060			
97457	341	\$ 32,042	142	\$ 36,661	317	\$ 308,053			
97458	148	\$ 16,037	71	\$ 20,707	101	\$ 100,421			
97459	332	\$ 29,318	141	\$ 40,565	225	\$ 220,117			
97462	57	\$ 5,533	28	\$ 5,340	52	\$ 58,137			
97466	26	\$ 2,677	19	\$ 4,710	43	\$ 35,193			
97469	73	\$ 7,724	34	\$ 10,583	88	\$ 86,279			
97470	851	\$ 70,840	380	\$ 84,517	757	\$ 758,231			
97471	563	\$ 48,268	269	\$ 61,801	496	\$ 499,625			
97479	368	\$ 29,169	183	\$ 37,806	316	\$ 313,859			
97484	1	\$ 218	4	\$ 954	13	\$ 9,130			
97486	1	\$ 603	2	\$ 572	1	\$ 629			
97494			2	\$ 664	1	\$ 736			
97495	52	\$ 4,959	34	\$ 8,068	32	\$ 27,822			
97496	160	\$ 11,515	88	\$ 19,369	227	\$ 205,810			
97497	42	\$ 9,729	13	\$ 4,900	43	\$ 92,790			
97501	1,343	\$ 109,635	667	\$ 148,526	1,300	\$ 1,284,961			
97502	817	\$ 82,765	369	\$ 94,670	693	\$ 750,013			
97503	504	\$ 56,630	225	\$ 54,695	420	\$ 442,329			
97504	1,104	\$ 96,932	498	\$ 114,650	1,022	\$ 1,023,565			
97520	130	\$ 19,164	79	\$ 32,418	103	\$ 155,624			
97522	22	\$ 2,728	9	\$ 2,851	29	\$ 33,525			
97523	317	\$ 53,236	160	\$ 67,168	266	\$ 518,438			
97524	577	\$ 62,029	306	\$ 81,768	415	\$ 474,676			
97525	294	\$ 48,847	54	\$ 16,897	186	\$ 275,911			
97526	1,178	\$ 125,487	492	\$ 130,804	919	\$ 1,079,769			
97527	1,095	\$ 121,663	551	\$ 170,615	919	\$ 1,231,366			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	<b>38,646</b>	<b>\$ 3,613,350</b>	<b>17,888</b>	<b>\$ 4,287,953</b>	<b>30,707</b>	<b>\$ 28,810,597</b>	<b>87,241</b>	<b>\$ 36,711,900</b>	<b>\$ 421</b>
<b>Zip</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97530	231	\$ 28,006	131	\$ 45,274	188	\$ 311,671			
97531	42	\$ 7,378	10	\$ 3,915	51	\$ 90,987			
97532	117	\$ 19,294	45	\$ 20,095	92	\$ 122,039			
97534	37	\$ 10,261	14	\$ 5,351	38	\$ 77,872			
97535	97	\$ 7,372	49	\$ 10,067	111	\$ 86,668			
97536	62	\$ 6,877	32	\$ 8,252	64	\$ 65,779			
97537	282	\$ 32,179	157	\$ 48,601	189	\$ 233,666			
97538	94	\$ 18,980	43	\$ 22,647	105	\$ 184,030			
97539	164	\$ 15,891	101	\$ 25,663	137	\$ 141,199			
97540	190	\$ 20,893	94	\$ 24,404	136	\$ 137,123			
97541	74	\$ 11,094	37	\$ 11,765	70	\$ 124,009			
97543	32	\$ 3,786	16	\$ 3,718	29	\$ 50,189			
97544	110	\$ 17,734	43	\$ 19,114	76	\$ 138,996			
97601	724	\$ 65,940	353	\$ 80,171	737	\$ 652,026			
97603	1,018	\$ 83,217	559	\$ 126,061	842	\$ 753,184			
97604	4	\$ 147							
97621	9	\$ 1,107	10	\$ 1,782	12	\$ 19,093			
97622	27	\$ 2,701	14	\$ 3,642	26	\$ 25,138			
97623	92	\$ 10,942	54	\$ 16,431	75	\$ 111,462			
97624	188	\$ 18,874	106	\$ 28,567	144	\$ 139,965			
97625	9	\$ 898	4	\$ 709	5	\$ 4,064			
97626	10	\$ 1,201	2	\$ 374	3	\$ 15,424			
97627	27	\$ 3,257	15	\$ 4,358	33	\$ 39,449			
97630	106	\$ 11,027	62	\$ 18,099	144	\$ 153,530			
97632	41	\$ 3,637	24	\$ 7,219	36	\$ 32,194			
97633	46	\$ 4,790	34	\$ 8,904	40	\$ 44,251			
97634	14	\$ 1,231	2	\$ 442	3	\$ 4,351			
97635	3	\$ 128	2	\$ 480	2	\$ 2,056			
97639	37	\$ 3,195	17	\$ 4,763	39	\$ 57,038			
97701	978	\$ 76,087	496	\$ 102,646	638	\$ 499,507			
97702	1,051	\$ 92,571	482	\$ 120,900	672	\$ 607,951			
97703	508	\$ 57,749	170	\$ 30,417	338	\$ 271,247			
97731	3	\$ 193	4	\$ 407	1	\$ 30			
97734	117	\$ 13,844	52	\$ 16,589	59	\$ 74,383			
97741	414	\$ 40,446	208	\$ 58,011	349	\$ 361,300			
97753	22	\$ 3,122	11	\$ 3,445	14	\$ 19,834			
97754	617	\$ 65,870	257	\$ 67,267	393	\$ 361,048			
97756	916	\$ 74,926	443	\$ 104,052	618	\$ 506,712			
97760	307	\$ 43,107	118	\$ 36,839	135	\$ 154,217			
97761	125	\$ 16,146	61	\$ 19,481	172	\$ 211,529			
97801	674	\$ 55,720	360	\$ 73,837	570	\$ 467,528			
97810	15	\$ 2,206	11	\$ 3,259	13	\$ 13,210			
97812	53	\$ 7,904	10	\$ 2,729	32	\$ 29,367			
97813	43	\$ 4,164	19	\$ 4,313	41	\$ 43,347			
97818	5	\$ 837	1	\$ 626	6	\$ 5,744			
97826	29	\$ 2,958	11	\$ 3,263	18	\$ 23,309			
97828	102	\$ 12,221	77	\$ 23,851	61	\$ 65,966			
97835	8	\$ 361	1	\$ 67	11	\$ 14,117			
97838	26	\$ 2,946	4	\$ 1,083	12	\$ 11,583			
97842	10	\$ 920	2	\$ 221	1	\$ 42			
97846	89	\$ 8,305	48	\$ 13,249	31	\$ 24,131			
97857	13	\$ 1,337	8	\$ 1,898	6	\$ 3,940			
97862	106	\$ 11,803	43	\$ 12,857	77	\$ 107,966			
97868	59	\$ 6,435	27	\$ 7,874	52	\$ 53,268			
97875	67	\$ 6,326	23	\$ 7,171	62	\$ 73,979			
97882	202	\$ 18,255	124	\$ 28,323	180	\$ 134,286			
97885	31	\$ 4,329	24	\$ 7,582	36	\$ 42,670			



**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	38,646	\$ 3,613,350	17,888	\$ 4,287,953	30,707	\$ 28,810,597	87,241	\$ 36,711,900	\$ 421
<b>Zip</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97886	38	\$ 4,243	13	\$ 3,387	30	\$ 37,139			
97058	1	\$ 178							

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,116	\$ 275,298	746	\$ 202,823	1,976	\$ 2,341,709	4,838	\$ 2,819,829	\$ 583
<b>Zip</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Count</b>	<b>Arrears</b>	<b>Avg</b>
97016									
97029									
97031	28	\$ 3,381	10	\$ 3,355	24	\$ 24,285			
97033									
97039	2	\$ 471			2	\$ 566			
97040	1	\$ 20			1	\$ 85			
97041									
97050									
97065	2	\$ 81							
97102	5	\$ 1,030			1	\$ 54			
97103	34	\$ 5,953	11	\$ 4,082	44	\$ 39,472			
97110	14	\$ 1,553	6	\$ 909	10	\$ 10,223			
97121	2	\$ 470			3	\$ 3,856			
97138	56	\$ 10,090	9	\$ 1,680	53	\$ 59,308			
97145									
97146	7	\$ 1,805	7	\$ 2,636	15	\$ 6,335			
97201	1	\$ 49	1	\$ 201	12	\$ 12,186			
97205					4	\$ 3,456			
97209	5	\$ 888	2	\$ 370	13	\$ 11,819			
97211	5	\$ 521	1	\$ 1,188					
97212	47	\$ 6,567	35	\$ 10,005	75	\$ 83,327			
97213	16	\$ 3,065	11	\$ 2,136	17	\$ 17,113			
97215	25	\$ 3,315	11	\$ 2,317	41	\$ 72,064			
97216	1	\$ 163	1	\$ 84	1	\$ 660			
97217	4	\$ 759			10	\$ 6,307			
97218	17	\$ 2,305	5	\$ 674	23	\$ 32,590			
97220	21	\$ 5,277	7	\$ 1,518	27	\$ 33,459			
97227	49	\$ 6,646	18	\$ 5,333	83	\$ 116,265			
97230	15	\$ 1,730	7	\$ 2,216	31	\$ 32,401			
97232					1	\$ 584			
97233	8	\$ 1,049	8	\$ 2,594	14	\$ 16,184			
97302									
97304									
97306					1	\$ 417			
97317	1	\$ 36							
97321	3	\$ 305			1	\$ 326			
97322	49	\$ 5,459	15	\$ 3,427	32	\$ 34,831			
97325	31	\$ 3,650	12	\$ 2,687	36	\$ 39,428			
97327	13	\$ 607	2	\$ 229	3	\$ 3,325			
97329	5	\$ 705	1	\$ 46	6	\$ 6,021			
97330			1	\$ 191					
97333	18	\$ 2,037	5	\$ 3,330	16	\$ 31,467			
97335	34	\$ 3,160	12	\$ 3,290	26	\$ 41,601			
97336									
97338									
97344	18	\$ 3,009	6	\$ 528	11	\$ 7,823			
97345	1	\$ 173							
97346									
97347	11	\$ 1,229			5	\$ 3,859			
97348	1	\$ 60	1	\$ 24					
97351	3	\$ 260							
97352	24	\$ 2,467	5	\$ 693	17	\$ 18,512			
97355	7	\$ 781	2	\$ 133	11	\$ 10,286			
97358	29	\$ 2,551	8	\$ 1,148	19	\$ 12,932			
97360	11	\$ 767	2	\$ 124	2	\$ 2,512			
97361	8	\$ 825	2	\$ 517	6	\$ 3,235			
97364	1	\$ 24	2	\$ 745					

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

SMALL COM									
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,116	\$ 275,298	746	\$ 202,823	1,976	\$ 2,341,709	4,838	\$ 2,819,829	\$ 583
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97367									
97368	29	\$ 3,319	10	\$ 2,998	26	\$ 26,614			
97370	12	\$ 993	2	\$ 175	5	\$ 1,425			
97371	6	\$ 632	7	\$ 769	5	\$ 1,725			
97374	4	\$ 172	2	\$ 102	1	\$ 276			
97377	5	\$ 474	3	\$ 812	2	\$ 535			
97383			1	\$ 117	2	\$ 2,939			
97384	9	\$ 507	1	\$ 40	5	\$ 6,322			
97385	1	\$ 66			1	\$ 1,830			
97386	7	\$ 681	1	\$ 822	3	\$ 1,021			
97388	30	\$ 2,614	5	\$ 2,517	13	\$ 19,680			
97389	1	\$ 23							
97392					1	\$ 281			
97405	3	\$ 341	1	\$ 81					
97408	5	\$ 1,856	1	\$ 704	2	\$ 6,054			
97410			1	\$ 56	1	\$ 401			
97411	4	\$ 444	1	\$ 206	3	\$ 14,535			
97414	3	\$ 352	3	\$ 1,273	1	\$ 236			
97417	3	\$ 292	1	\$ 130					
97420	5	\$ 1,488	2	\$ 1,601	8	\$ 5,349			
97423	39	\$ 6,556	19	\$ 8,681	42	\$ 43,642			
97424	19	\$ 1,673	2	\$ 88	8	\$ 9,471			
97426	15	\$ 2,339	6	\$ 1,016	12	\$ 16,132			
97429	9	\$ 558	2	\$ 275	6	\$ 2,824			
97432	3	\$ 355	2	\$ 109					
97442			1	\$ 240	1	\$ 277			
97443			2	\$ 1,222	11	\$ 15,628			
97446	2	\$ 316	2	\$ 930	4	\$ 710			
97447	2	\$ 267	2	\$ 1,237	4	\$ 3,439			
97448	1	\$ 93	1	\$ 301	2	\$ 3,285			
97456	17	\$ 1,169			8	\$ 8,349			
97457	4	\$ 306	1	\$ 273	4	\$ 4,101			
97458	18	\$ 1,925	7	\$ 1,536	13	\$ 16,561			
97459	7	\$ 476	4	\$ 1,265	4	\$ 3,937			
97462	10	\$ 1,096	4	\$ 1,179	5	\$ 4,947			
97466	7	\$ 444	3	\$ 1,143	3	\$ 2,028			
97469	1	\$ 65			1	\$ 1,004			
97470	3	\$ 69	6	\$ 2,500	2	\$ 152			
97471	83	\$ 9,708	28	\$ 6,282	63	\$ 70,427			
97479	22	\$ 2,072	3	\$ 274	15	\$ 26,326			
97484	18	\$ 1,503	11	\$ 2,518	20	\$ 24,333			
97486	1	\$ 57	2	\$ 78	8	\$ 6,723			
97494	1	\$ 4							
97495					1	\$ 1,218			
97496	1	\$ 0	1	\$ 66					
97497	5	\$ 641	2	\$ 363	8	\$ 2,267			
97501	7	\$ 746			14	\$ 14,520			
97502	69	\$ 10,859	36	\$ 11,741	109	\$ 124,715			
97503	49	\$ 8,573	19	\$ 4,661	38	\$ 43,907			
97504	31	\$ 6,658	3	\$ 325	20	\$ 28,132			
97520	54	\$ 7,016	14	\$ 3,105	38	\$ 25,546			
97522	12	\$ 1,444	5	\$ 1,791	7	\$ 6,245			
97523	2	\$ 279	1	\$ 52					
97524	40	\$ 8,117	14	\$ 4,733	29	\$ 37,017			
97525	30	\$ 3,526	14	\$ 2,831	24	\$ 40,356			
97526	13	\$ 1,374			7	\$ 21,200			
97527	69	\$ 10,622	18	\$ 6,779	73	\$ 68,203			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

SMALL COM									
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,116	\$ 275,298	746	\$ 202,823	1,976	\$ 2,341,709	4,838	\$ 2,819,829	\$ 583
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97530	36	\$ 3,707	13	\$ 2,762	50	\$ 64,520			
97531	22	\$ 2,872	7	\$ 2,777	14	\$ 25,972			
97532	3	\$ 157			1	\$ 550			
97534	11	\$ 1,050	1	\$ 691	8	\$ 4,393			
97535			1	\$ 49	1	\$ 565			
97536	4	\$ 805	5	\$ 576	4	\$ 7,697			
97537	5	\$ 1,850			2	\$ 2,717			
97538	12	\$ 1,223	7	\$ 2,904	12	\$ 34,406			
97539	8	\$ 1,170	5	\$ 2,120	12	\$ 12,390			
97540	11	\$ 1,929	1	\$ 250	10	\$ 9,904			
97541	5	\$ 993	4	\$ 1,258	3	\$ 7,436			
97543	3	\$ 353	1	\$ 786	1	\$ 2,967			
97544			1	\$ 458	4	\$ 2,453			
97601	10	\$ 1,940	8	\$ 4,122	12	\$ 22,164			
97603	30	\$ 4,030	19	\$ 1,732	51	\$ 71,141			
97604	59	\$ 6,486	15	\$ 4,013	71	\$ 124,049			
97621									
97622	2	\$ 154			3	\$ 1,761			
97623	5	\$ 310	3	\$ 330	1	\$ 3,552			
97624	13	\$ 1,595	7	\$ 1,027	8	\$ 6,393			
97625	17	\$ 1,383	5	\$ 853	12	\$ 14,466			
97626	1	\$ 3			1	\$ 1,183			
97627	1	\$ 370							
97630	1	\$ 183			1	\$ 301			
97632	9	\$ 749	7	\$ 5,782	13	\$ 29,971			
97633	3	\$ 39	2	\$ 259	4	\$ 934			
97634	12	\$ 1,238	2	\$ 94	4	\$ 9,970			
97635	1	\$ 45	2	\$ 465	1	\$ 159			
97639									
97701	1	\$ 19	3	\$ 435	1	\$ 55			
97702	86	\$ 12,273	18	\$ 3,544	32	\$ 61,176			
97703	63	\$ 6,302	16	\$ 2,837	43	\$ 51,321			
97731	41	\$ 6,317	14	\$ 3,182	20	\$ 20,402			
97734									
97741	5	\$ 679			3	\$ 7,376			
97753	18	\$ 2,860	9	\$ 3,142	17	\$ 12,764			
97754					4	\$ 5,425			
97756	43	\$ 6,321	5	\$ 465	26	\$ 25,451			
97760	53	\$ 4,906	17	\$ 6,283	59	\$ 46,284			
97761	8	\$ 885	4	\$ 1,042	2	\$ 1,626			
97801	9	\$ 762	6	\$ 2,219	6	\$ 10,177			
97810	23	\$ 1,195	13	\$ 3,940	35	\$ 44,456			
97812	1	\$ 42							
97813	6	\$ 323			1	\$ 605			
97818	1	\$ 214	2	\$ 698	1	\$ 1,700			
97826									
97828					1	\$ 134			
97835	7	\$ 911	3	\$ 627	6	\$ 2,456			
97838	1	\$ 236			1	\$ 3,204			
97842	1	\$ 42							
97846					4	\$ 1,500			
97857	11	\$ 1,331	5	\$ 540	8	\$ 4,479			
97862	1	\$ 30	2	\$ 128					
97868	9	\$ 1,938	1	\$ 218	6	\$ 5,051			
97875	7	\$ 758	1	\$ 231	4	\$ 2,322			
97882	1	\$ 21	1	\$ 114	5	\$ 1,521			
97885	7	\$ 1,173	5	\$ 772	5	\$ 2,764			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET**

	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	2,116	\$ 275,298	746	\$ 202,823	1,976	\$ 2,341,709	4,838	\$ 2,819,829	\$ 583
Zip	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97886	3	\$ 199	1	\$ 370	1	\$ 246			
97058	2	\$ 464	1	\$ 321	1	\$ 1,181			

	April
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>0</b>

	April
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>0</b>

	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Instant Grant	\$2,535,585	\$2,535,585	62%	\$4,352,111	5905	80%	N/A
Extended Payment Match	\$334,200	\$1,526,454	38%	\$3,943,920	1466	20%	\$228
<b>Total</b>	<b>\$2,869,785</b>	<b>\$4,062,039</b>	<b>100%</b>	<b>\$8,296,031</b>	<b>7371</b>	<b>100%</b>	

Total Program Funds	\$12,600,000
Total Committed Funds	\$4,062,039
Available Funds	<b>\$8,537,961</b>



<b>PacifiCorp</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280
Small Commercial Disconnects	15	21	34	66	43
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%

<b>Oregon</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414
Small Commercial Disconnects	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%