



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR
 Statute
 Order Order No. 20-401
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
 Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

September 20, 2022

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

RE: RE 189—PacifiCorp's COVID-19 Credit and Collections Report—Monthly Report for August 2022

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of August 2022.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Shelley McCoy
Director, Regulations

Enclosures

August 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57211	1349	5041	52	546609	610262
97016	7				13	20
97029	29		3		118	150
97031	1011	12	41	3	6481	7548
97033	7				16	23
97039	59	1	4		199	263
97040	57	1	25		508	591
97041	2				18	20
97050	39		6	2	89	136
97058	3				29	32
97065	57		5	1	233	296
97102	26		1		443	470
97103	1052	33	3		7890	8978
97110	240	3			1902	2145
97121	55	1			713	769
97138	867	10			6908	7785
97145	4				46	50
97146	423	16	5		3681	4125
97201	131				2523	2654
97203	1	1				2
97204	44				1	45
97205	359				2194	2553
97207	1					1
97209	64				220	284
97211	1100	19	1		15217	16337
97212	477				12090	12567
97213	656	6			11187	11849
97214	2					2
97215	59				623	682
97216	202	2			2338	2542
97217	486	9			5933	6428
97218	664	16			6342	7022
97219	1					1
97220	1388	32			13150	14570
97222	1					1
97223	1					1

August 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57211	1349	5041	52	546609	610262
97227	494	16			3334	3844
97230	50				441	491
97232	535	3			4530	5068
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		3		10	15
97304	27				137	164
97306	12		4		81	97
97308	2					2
97317	28		2		384	414
97321	1260	49	105	1	12512	13927
97322	922	37	33		14762	15754
97325	187	9	61		2616	2873
97327	116	3	15		1129	1263
97329	7				72	79
97330	1051	15	24		15539	16629
97331	3					3
97333	758	29	61	1	10725	11574
97335	9				75	84
97336	8				45	53
97338	677	7	14		9299	9997
97344	38		1		445	484
97345	19	1			170	190
97346	97				324	421
97347	7				5	12
97348	103	2	19		532	656
97351	430	6	53		4429	4918
97352	206	7	75		2145	2433
97355	922	17	85		9908	10932
97358	115	19	2		817	953

August 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57211	1349	5041	52	546609	610262
97360	93	1			917	1011
97361	33		6		107	146
97364	8				329	337
97365					1	1
97367	791	8		1	7536	8336
97368	141				1791	1932
97369					1	1
97370	214	10	5	1	2518	2748
97371	98	2	13		206	319
97373	1					1
97374	164	4	73		1414	1655
97377	81	2	9		313	405
97383	382	14	30		3917	4343
97384	15	1			51	67
97385	89		6	1	1290	1386
97386	495	13	24		5816	6348
97388	76			1	1142	1219
97389	142	3	11		668	824
97392	52		38		551	641
97401	1					1
97405	43	6			29	78
97408	84	1	2		475	562
97410	65	1	15		364	445
97411	42	1	26		521	590
97414	18	2	10		80	110
97417	161	1	19	2	1033	1216
97420	1283	58	12		12149	13502
97423	308	6	19		2730	3063
97424	421	12	1		3670	4104
97426	164	6			1397	1567
97429	36		18		329	383
97432	20	1	4		171	196
97442	150	4	23		938	1115
97443	113	1	20		953	1087
97446	143	9	24		1591	1767

August 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57211	1349	5041	52	546609	610262
97447	64				316	380
97448	257	14	9		1975	2255
97456	101	1	29		796	927
97457	390	17	85	1	4396	4889
97458	198	12	22		1521	1753
97459	545	9	1		4757	5312
97462	78	1	8		618	705
97466	48	4	6		415	473
97469	129	9	17		1116	1271
97470	1549	39	66	1	9386	11041
97471	879	14	76		10889	11858
97475					1	1
97476					4	4
97479	391	8	1	1	3754	4155
97484	35	1	5		117	158
97486	11	1	10		27	49
97494	11	2			25	38
97495	34		1		783	818
97496	211	2	17		2963	3193
97497	98	1	9		569	677
97501	2134	48	125	2	18649	20958
97502	1217	34	103	1	11981	13336
97503	448	64	40		4321	4873
97504	1975	19	31	1	21012	23038
97520	347	4	55	2	1846	2254
97522	40	1	2		248	291
97523	430	11	43		2850	3334
97524	520	16	93	3	6547	7179
97525	206	3	30		2277	2516
97526	1878	49	43	1	16054	18025
97527	1118	20	144		15544	16826
97530	442	4	97	1	3685	4229
97531	40	2	6		277	325
97532	166	4	5		1123	1298
97534	34	1	1		307	343

August 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57211	1349	5041	52	546609	610262
97535	234	3	1		1960	2198
97536	72	1	1		535	609
97537	290	5	49		3341	3685
97538	110	2	17		904	1033
97539	172	1	3		1682	1858
97540	270	1	35		3269	3575
97541	61		17		678	756
97543	39		4		328	371
97544	129		40		942	1111
97601	1269	27	165	3	11028	12492
97603	1522	35	372	2	13643	15574
97604	6				14	20
97621	43	1	34		152	230
97622	62	2	24		268	356
97623	186	2	142		1036	1366
97624	241	3	64		1839	2147
97625	27		19		84	130
97626	40	1	8		96	145
97627	69	1	18		520	608
97630	324	15	11	1	1757	2108
97632	164	3	130		549	846
97633	163	1	100		591	855
97634	18		10		106	134
97635	8		2		58	68
97636					1	1
97637	1					1
97639	38		31		290	359
97701	1874	46	68	1	14800	16789
97702	1855	32	8	2	19449	21346
97703	1506	6	112		13318	14942
97707	1					1
97731	36				105	141
97734	138	15	95		1286	1534
97741	589	24	87	2	4517	5219
97753	58		47		383	488

August 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57211	1349	5041	52	546609	610262
97754	980	31	278	1	7511	8801
97756	1500	56	73		13854	15483
97760	201	1	49		3249	3500
97761	128	5	2	1	758	894
97801	1185	17	81	8	8686	9977
97810	47	1	8		218	274
97812	120	1	5	2	380	508
97813	90	1	2		588	681
97818	45	2	39		32	118
97826	48	1	5		296	350
97828	336	8	59		1525	1928
97835	44		1		134	179
97838	70	4	31		230	335
97842	31		14		132	177
97846	308	7	61		1406	1782
97857	38	1	17		279	335
97862	220	2	264		1079	1565
97868	112	1	52		861	1026
97875	84	3	18		905	1010
97882	190	8	4		2207	2409
97885	136	4	19		682	841
97886	44	4	5	1	344	398

August 2022	RES	GRAND TOTAL
TOTALS	0	0

Revenue Class Cd	Count of Customer Id
COM	666
IND	14
IRG	45
RES	26927
Total	27652

Revenue Class Cd	Count of Customer Id
COM	113
IND	1
IRG	7
RES	2700
Total	2821

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

August 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	30,495	\$ 2,119,772	15,858	\$ 2,251,005	30,467	\$ 27,198,117	76,820	\$ 31,568,894	\$ 411
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016			1	\$ 166					
97029	6	\$ 333	1	\$ 33	12	\$ 28,786			
97031	257	\$ 16,193	155	\$ 19,439	221	\$ 149,321			
97033	1	\$ 115			2	\$ 321			
97039	8	\$ 511	11	\$ 1,962	17	\$ 10,652			
97040	25	\$ 1,706	8	\$ 786	24	\$ 16,414			
97041	1	\$ 31	2	\$ 280	2	\$ 940			
97050	2	\$ 207	5	\$ 832	1	\$ 191			
97058			1	\$ 291					
97065	13	\$ 1,021	6	\$ 954	15	\$ 16,808			
97102	9	\$ 421	12	\$ 1,786	10	\$ 2,625			
97103	332	\$ 17,040	217	\$ 24,826	352	\$ 293,274			
97110	77	\$ 2,517	22	\$ 2,003	39	\$ 17,393			
97121	50	\$ 2,697	24	\$ 2,529	35	\$ 26,765			
97138	404	\$ 19,699	209	\$ 22,697	339	\$ 225,882			
97145	1	\$ 73							
97146	174	\$ 9,578	127	\$ 13,526	170	\$ 87,007			
97201	70	\$ 2,731	51	\$ 3,442	101	\$ 38,323			
97205	91	\$ 2,478	69	\$ 3,990	131	\$ 42,115			
97209	18	\$ 519	10	\$ 1,472	9	\$ 2,411			
97211	874	\$ 48,443	358	\$ 40,281	777	\$ 595,098			
97212	599	\$ 34,965	249	\$ 23,920	461	\$ 236,693			
97213	365	\$ 20,949	264	\$ 22,355	463	\$ 258,484			
97215	35	\$ 1,533	17	\$ 1,519	30	\$ 11,682			
97216	36	\$ 1,920	170	\$ 13,170	195	\$ 138,509			
97217	317	\$ 13,611	167	\$ 16,830	375	\$ 244,724			
97218	338	\$ 18,322	151	\$ 15,995	404	\$ 350,241			
97220	815	\$ 54,108	479	\$ 53,336	1,128	\$ 874,531			
97227	224	\$ 9,761	118	\$ 8,033	239	\$ 101,980			
97230	17	\$ 1,029	23	\$ 2,116	58	\$ 36,921			
97232	214	\$ 12,258	123	\$ 9,866	278	\$ 125,477			
97233					1	\$ 381			
97250					1	\$ 937			
97302					1	\$ 365			
97304	8	\$ 688	2	\$ 464	6	\$ 1,942			
97306	12	\$ 1,098			1	\$ 1,181			
97317	32	\$ 3,838	15	\$ 6,449	15	\$ 10,287			
97321	477	\$ 31,231	273	\$ 36,976	424	\$ 304,246			
97322	1,197	\$ 80,839	479	\$ 68,969	872	\$ 625,683			
97325	193	\$ 17,961	108	\$ 17,195	189	\$ 188,371			
97327	63	\$ 4,133	33	\$ 5,313	36	\$ 38,806			
97329	5	\$ 175	1	\$ 158	3	\$ 6,940			
97330	558	\$ 23,520	295	\$ 30,634	443	\$ 251,211			
97333	520	\$ 28,703	231	\$ 25,967	377	\$ 209,293			
97335	1	\$ 74	2	\$ 188	6	\$ 2,216			
97336	6	\$ 945	3	\$ 581	1	\$ 319			
97338	537	\$ 35,376	277	\$ 41,801	485	\$ 395,361			
97344	33	\$ 2,657	14	\$ 2,514	24	\$ 32,901			
97345	14	\$ 897	6	\$ 1,225	16	\$ 10,671			
97346	27	\$ 1,795	11	\$ 2,334	27	\$ 26,740			
97348	24	\$ 1,756	16	\$ 2,014	27	\$ 34,595			
97351	245	\$ 18,000	195	\$ 23,716	282	\$ 205,024			
97352	106	\$ 9,729	84	\$ 9,733	154	\$ 122,480			
97355	674	\$ 47,583	340	\$ 52,872	628	\$ 574,831			
97358	69	\$ 5,686	23	\$ 4,596	51	\$ 51,285			
97360	52	\$ 4,152	45	\$ 6,617	67	\$ 84,424			
97361	11	\$ 915	1	\$ 157	4	\$ 1,186			
97364	18	\$ 810	9	\$ 1,101	14	\$ 13,511			
97367	442	\$ 20,322	192	\$ 20,831	338	\$ 190,898			
97368	105	\$ 5,914	77	\$ 11,990	96	\$ 80,907			
97370	150	\$ 8,949	72	\$ 9,591	120	\$ 83,604			
97371	15	\$ 541	8	\$ 1,258	9	\$ 17,689			
97374	62	\$ 4,363	37	\$ 6,080	90	\$ 90,144			
97377	15	\$ 1,257	14	\$ 2,938	11	\$ 12,638			
97383	270	\$ 17,256	146	\$ 23,079	259	\$ 228,063			
97384	3	\$ 101	4	\$ 721	2	\$ 1,087			
97385	76	\$ 4,879	43	\$ 6,488	31	\$ 14,826			
97386	375	\$ 26,924	249	\$ 34,900	463	\$ 490,494			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

August 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	30,495	\$ 2,119,772	15,858	\$ 2,251,005	30,467	\$ 27,198,117	76,820	\$ 31,568,894	\$ 411
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388	4	\$ 145	32	\$ 1,690	13	\$ 15,541			
97389	38	\$ 2,491	11	\$ 1,775	37	\$ 43,335			
97392	9	\$ 572	25	\$ 1,921	27	\$ 36,614			
97405					2	\$ 850			
97408	8	\$ 541	15	\$ 1,669	15	\$ 11,227			
97410			17	\$ 1,234	30	\$ 21,340			
97411	21	\$ 1,156	14	\$ 2,309	31	\$ 41,378			
97414	5	\$ 248	5	\$ 616	7	\$ 5,621			
97417	49	\$ 3,126	41	\$ 5,628	82	\$ 78,436			
97420	714	\$ 42,801	476	\$ 71,498	1,034	\$ 921,907			
97423	195	\$ 12,095	101	\$ 13,060	251	\$ 196,894			
97424	258	\$ 16,316	133	\$ 19,797	195	\$ 130,763			
97426	123	\$ 10,280	66	\$ 9,135	108	\$ 69,989			
97429	5	\$ 412	16	\$ 2,220	21	\$ 24,418			
97432	7	\$ 604	5	\$ 799	16	\$ 15,508			
97442	1	\$ 59	55	\$ 4,788	94	\$ 87,962			
97443	73	\$ 4,811	37	\$ 6,489	72	\$ 57,951			
97446	93	\$ 5,667	54	\$ 8,865	101	\$ 82,585			
97447	25	\$ 1,247	9	\$ 1,335	22	\$ 21,848			
97448	177	\$ 11,828	59	\$ 8,381	132	\$ 81,172			
97456	28	\$ 2,294	33	\$ 3,233	48	\$ 31,697			
97457	292	\$ 21,678	121	\$ 20,075	334	\$ 296,627			
97458	125	\$ 7,896	65	\$ 7,995	161	\$ 135,484			
97459	224	\$ 12,570	150	\$ 19,572	336	\$ 316,990			
97462	58	\$ 3,685	28	\$ 4,748	45	\$ 46,331			
97466	39	\$ 1,953	23	\$ 2,345	56	\$ 42,794			
97469	68	\$ 4,620	28	\$ 3,966	88	\$ 92,380			
97470	749	\$ 53,174	335	\$ 49,228	696	\$ 597,647			
97471	346	\$ 26,503	374	\$ 43,050	525	\$ 450,611			
97479	331	\$ 24,777	144	\$ 23,123	311	\$ 249,307			
97484	2	\$ 166	4	\$ 220	14	\$ 21,162			
97486	2	\$ 262			2	\$ 1,247			
97494	1	\$ 0	2	\$ 495	2	\$ 458			
97495	59	\$ 4,394	19	\$ 3,036	35	\$ 25,434			
97496	167	\$ 11,939	82	\$ 14,731	201	\$ 158,699			
97497	4	\$ 398	30	\$ 4,130	67	\$ 83,537			
97501	1,096	\$ 75,886	465	\$ 70,695	1,200	\$ 1,147,049			
97502	711	\$ 71,371	278	\$ 56,248	594	\$ 720,587			
97503	467	\$ 49,506	179	\$ 49,419	374	\$ 419,566			
97504	473	\$ 32,979	574	\$ 62,085	937	\$ 894,080			
97520	130	\$ 11,305	47	\$ 11,221	97	\$ 161,439			
97522	15	\$ 1,358	13	\$ 2,142	29	\$ 41,815			
97523	312	\$ 30,359	144	\$ 33,905	308	\$ 602,341			
97524	595	\$ 59,025	171	\$ 34,618	427	\$ 523,663			
97525	212	\$ 22,032	95	\$ 23,643	133	\$ 243,461			
97526	951	\$ 82,800	483	\$ 90,815	863	\$ 968,333			
97527	940	\$ 81,820	395	\$ 81,876	890	\$ 1,119,005			
97530	242	\$ 20,653	69	\$ 16,291	182	\$ 265,719			
97531	24	\$ 1,789	15	\$ 3,595	38	\$ 66,632			
97532	107	\$ 11,273	20	\$ 4,114	92	\$ 92,982			
97534	32	\$ 3,636	24	\$ 5,092	38	\$ 56,742			
97535	91	\$ 6,339	42	\$ 6,420	113	\$ 88,764			
97536	54	\$ 3,776	32	\$ 4,489	62	\$ 83,903			
97537	239	\$ 18,603	84	\$ 16,684	202	\$ 295,526			
97538	90	\$ 8,403	40	\$ 8,331	102	\$ 202,020			
97539	156	\$ 15,012	53	\$ 10,482	121	\$ 138,075			
97540	190	\$ 12,669	53	\$ 7,913	141	\$ 154,770			
97541	65	\$ 6,981	31	\$ 6,234	71	\$ 98,992			
97543	26	\$ 1,803	12	\$ 1,561	27	\$ 64,781			
97544	97	\$ 13,186	53	\$ 17,259	79	\$ 170,556			
97601	495	\$ 25,205	341	\$ 39,180	744	\$ 632,888			
97603	809	\$ 51,032	406	\$ 55,265	883	\$ 741,383			
97604	1	\$ 91							
97621	14	\$ 914	3	\$ 293	19	\$ 30,641			
97622	21	\$ 1,474	6	\$ 832	23	\$ 26,111			
97623	88	\$ 6,631	44	\$ 8,096	89	\$ 135,705			
97624	168	\$ 13,697	74	\$ 9,162	161	\$ 137,873			
97625	13	\$ 922	3	\$ 459	2	\$ 1,638			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

August 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	30,495	\$ 2,119,772	15,858	\$ 2,251,005	30,467	\$ 27,198,117	76,820	\$ 31,568,894	\$ 411
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	6	\$ 232	2	\$ 266	5	\$ 17,768			
97627	1	\$ 82	17	\$ 774	46	\$ 58,590			
97630	98	\$ 4,814	48	\$ 6,593	164	\$ 202,033			
97632	38	\$ 2,996	22	\$ 4,125	36	\$ 30,757			
97633	38	\$ 2,393	25	\$ 3,634	53	\$ 46,325			
97634	5	\$ 145	5	\$ 1,353	4	\$ 8,673			
97635	2	\$ 167	1	\$ 37	3	\$ 915			
97639	29	\$ 2,403	13	\$ 2,160	43	\$ 57,127			
97701	899	\$ 58,750	320	\$ 39,694	574	\$ 407,038			
97702	858	\$ 51,273	382	\$ 57,297	611	\$ 555,463			
97703	312	\$ 19,993	219	\$ 25,620	264	\$ 204,023			
97731	2	\$ 107	1	\$ 32					
97734	83	\$ 6,309	47	\$ 6,844	73	\$ 66,406			
97741	336	\$ 24,374	202	\$ 26,476	332	\$ 284,370			
97753	4	\$ 347	13	\$ 1,758	13	\$ 22,404			
97754	497	\$ 35,969	227	\$ 37,066	405	\$ 360,236			
97756	774	\$ 50,774	326	\$ 48,089	624	\$ 452,080			
97760	209	\$ 19,020	106	\$ 18,065	148	\$ 151,218			
97761	42	\$ 3,468	65	\$ 8,988	154	\$ 179,110			
97801	655	\$ 46,121	247	\$ 36,272	532	\$ 389,885			
97810	12	\$ 1,251	7	\$ 1,219	12	\$ 6,987			
97812	4	\$ 268	22	\$ 2,100	30	\$ 21,022			
97813	33	\$ 2,297	17	\$ 2,400	25	\$ 15,621			
97818			6	\$ 696	3	\$ 9,331			
97826	20	\$ 961	7	\$ 1,101	24	\$ 25,194			
97828	73	\$ 4,493	40	\$ 6,516	76	\$ 56,586			
97835	1	\$ 155	7	\$ 855	11	\$ 5,839			
97838	11	\$ 1,475	6	\$ 1,329	7	\$ 3,465			
97842	6	\$ 232	3	\$ 541	3	\$ 279			
97846	52	\$ 3,977	29	\$ 3,711	54	\$ 46,141			
97857	12	\$ 770	7	\$ 1,580	6	\$ 2,935			
97862	83	\$ 9,107	36	\$ 8,773	65	\$ 88,787			
97868	8	\$ 716	41	\$ 4,192	62	\$ 42,931			
97875	20	\$ 1,782	20	\$ 1,683	65	\$ 45,988			
97882	222	\$ 18,044	82	\$ 13,741	162	\$ 114,629			
97885	32	\$ 1,901	15	\$ 3,169	32	\$ 32,639			
97886	26	\$ 1,536	12	\$ 2,802	32	\$ 23,433			
97308									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

August 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,035	\$ 245,785	762	\$ 156,264	1,215	\$ 1,502,548	4,012	\$ 1,904,597	\$ 475
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029									
97031	21	\$ 2,094	15	\$ 2,489	12	\$ 6,678			
97033									
97039					4	\$ 3,154			
97040	1	\$ 18			2	\$ 313			
97041									
97050	2	\$ 67							
97058									
97065					1	\$ 659			
97102	1	\$ 935	1	\$ 38					
97103	22	\$ 2,380	10	\$ 1,375	19	\$ 19,700			
97110	10	\$ 1,099	2	\$ 131	4	\$ 397			
97121	2	\$ 246	1	\$ 94					
97138	46	\$ 5,018	18	\$ 3,449	17	\$ 30,768			
97145									
97146	13	\$ 2,477	8	\$ 1,702	5	\$ 5,436			
97201	4	\$ 240			1	\$ 1,919			
97205	11	\$ 833	3	\$ 180	2	\$ 2,715			
97209	1	\$ 18			2	\$ 1,752			
97211	50	\$ 4,794	11	\$ 1,724	40	\$ 60,552			
97212	28	\$ 2,852	6	\$ 569	12	\$ 16,068			
97213	29	\$ 2,990	15	\$ 2,239	11	\$ 17,149			
97215	4	\$ 994	1	\$ 72	1	\$ 558			
97216	6	\$ 818			11	\$ 13,711			
97217	14	\$ 495	6	\$ 1,989	11	\$ 32,614			
97218	17	\$ 2,230	11	\$ 3,672	12	\$ 11,102			
97220	53	\$ 9,143	31	\$ 6,898	54	\$ 96,595			
97227	23	\$ 2,686			14	\$ 38,889			
97230	1	\$ 22							
97232	9	\$ 763	4	\$ 675	10	\$ 10,843			
97233									
97250					1	\$ 106			
97302									
97304									
97306			1	\$ 803					
97317	3	\$ 166			2	\$ 846			
97321	22	\$ 2,218	17	\$ 1,933	16	\$ 29,224			
97322	46	\$ 6,530	15	\$ 9,633	21	\$ 14,276			
97325	13	\$ 1,414	3	\$ 429	4	\$ 2,132			
97327	3	\$ 173	2	\$ 129	5	\$ 3,884			
97329					1	\$ 191			
97330	19	\$ 3,393	2	\$ 99	11	\$ 22,171			
97333	17	\$ 3,411	8	\$ 371	10	\$ 17,442			
97335									
97336									
97338	31	\$ 3,758	8	\$ 1,040	9	\$ 3,761			
97344	1	\$ 73			2	\$ 155			
97345	1	\$ 28							
97346	11	\$ 852	3	\$ 333	3	\$ 648			
97348	1	\$ 40	1	\$ 111	1	\$ 2,565			
97351	14	\$ 1,892	12	\$ 1,225	13	\$ 7,096			
97352	1	\$ 166	3	\$ 201	8	\$ 11,928			
97355	36	\$ 4,168	15	\$ 1,160	14	\$ 5,838			
97358	3	\$ 181	3	\$ 214	4	\$ 3,055			
97360	3	\$ 348	4	\$ 1,447	2	\$ 1,098			
97361			1	\$ 78	1	\$ 210			
97364									
97367	36	\$ 5,091	14	\$ 2,340	31	\$ 31,107			
97368	3	\$ 123	4	\$ 1,071	1	\$ 148			
97370	11	\$ 647	2	\$ 247	3	\$ 679			
97371	2	\$ 536	1	\$ 51					
97374	5	\$ 1,210	1	\$ 68	3	\$ 1,423			
97377	4	\$ 478			2	\$ 6,959			
97383	11	\$ 788	1	\$ 29	8	\$ 12,616			
97384			1	\$ 124	1	\$ 3,198			
97385	3	\$ 85	1	\$ 27	1	\$ 325			
97386	15	\$ 1,063	7	\$ 720	10	\$ 5,849			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

August 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,035	\$ 245,785	762	\$ 156,264	1,215	\$ 1,502,548	4,012	\$ 1,904,597	\$ 475
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388			1	\$ 0					
97389			1	\$ 174	2	\$ 545			
97392	2	\$ 267			1	\$ 779			
97405			8	\$ 2,915	1	\$ 5,586			
97408	1	\$ 19							
97410			1	\$ 29	4	\$ 17,687			
97411	2	\$ 183	1	\$ 28					
97414	1	\$ 176	1	\$ 106	1	\$ 390			
97417	1	\$ 893	2	\$ 81	3	\$ 2,176			
97420	34	\$ 4,952	9	\$ 2,520	20	\$ 18,307			
97423	15	\$ 1,986	6	\$ 1,585	6	\$ 2,533			
97424	15	\$ 1,649	2	\$ 116	3	\$ 4,436			
97426	11	\$ 672	3	\$ 462	5	\$ 1,516			
97429	1	\$ 70							
97432			2	\$ 223					
97442			2	\$ 50	10	\$ 16,613			
97443	4	\$ 56	1	\$ 36	4	\$ 8,107			
97446	3	\$ 511	2	\$ 186	1	\$ 273			
97447	9	\$ 430							
97448	10	\$ 1,507	6	\$ 2,331	7	\$ 8,308			
97456	3	\$ 477	1	\$ 29	2	\$ 457			
97457	10	\$ 972	8	\$ 813	10	\$ 15,946			
97458	10	\$ 695	2	\$ 89	7	\$ 5,086			
97459	11	\$ 739	2	\$ 817	3	\$ 4,380			
97462	8	\$ 2,089	3	\$ 195	1	\$ 108			
97466	5	\$ 225							
97469	2	\$ 757	1	\$ 31	4	\$ 2,110			
97470	83	\$ 8,957	16	\$ 3,202	32	\$ 53,655			
97471	24	\$ 2,835	16	\$ 2,104	7	\$ 5,672			
97479	24	\$ 2,138	9	\$ 858	25	\$ 20,248			
97484					6	\$ 5,337			
97486			1	\$ 111					
97494			1	\$ 430					
97495	1	\$ 85							
97496	5	\$ 179	4	\$ 234	4	\$ 4,579			
97497	3	\$ 344	2	\$ 231	13	\$ 27,833			
97501	76	\$ 9,234	36	\$ 11,867	53	\$ 84,489			
97502	64	\$ 9,157	14	\$ 7,791	36	\$ 35,543			
97503	20	\$ 4,043	10	\$ 4,089	13	\$ 13,264			
97504	18	\$ 1,663	14	\$ 1,180	15	\$ 12,688			
97520	21	\$ 5,965	6	\$ 961	10	\$ 2,227			
97522	1	\$ 88	1	\$ 311	1	\$ 430			
97523	32	\$ 4,806	14	\$ 2,006	25	\$ 42,290			
97524	36	\$ 3,740	10	\$ 2,092	31	\$ 46,088			
97525	12	\$ 1,257	5	\$ 762	7	\$ 18,204			
97526	49	\$ 8,997	19	\$ 4,954	48	\$ 64,312			
97527	38	\$ 3,525	11	\$ 1,878	33	\$ 30,646			
97530	18	\$ 1,483	10	\$ 2,210	14	\$ 27,499			
97531	2	\$ 193	5	\$ 1,134	2	\$ 1,871			
97532	9	\$ 1,618	9	\$ 1,364	4	\$ 2,353			
97534	7	\$ 505			3	\$ 702			
97535	6	\$ 476	1	\$ 108	5	\$ 1,985			
97536	11	\$ 2,134	3	\$ 312	1	\$ 103			
97537	15	\$ 1,571	9	\$ 1,533	14	\$ 22,075			
97538	11	\$ 1,322	4	\$ 755	9	\$ 14,920			
97539	4	\$ 337	6	\$ 506	5	\$ 12,623			
97540	20	\$ 2,187	2	\$ 260	3	\$ 1,247			
97541	4	\$ 333			1	\$ 1,596			
97543	3	\$ 380	1	\$ 69	1	\$ 3,692			
97544	12	\$ 2,236	1	\$ 92	10	\$ 11,098			
97601	40	\$ 4,020	11	\$ 1,318	20	\$ 35,666			
97603	41	\$ 2,519	30	\$ 10,681	48	\$ 73,803			
97604									
97621	1	\$ 32			2	\$ 2,452			
97622	5	\$ 239							
97623	10	\$ 625	1	\$ 36	5	\$ 1,876			
97624	17	\$ 2,610	2	\$ 222	4	\$ 1,185			
97625	2	\$ 341	1	\$ 374					

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

August 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,035	\$ 245,785	762	\$ 156,264	1,215	\$ 1,502,548	4,012	\$ 1,904,597	\$ 475
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626									
97627					1	\$ 138			
97630	7	\$ 1,070	3	\$ 357	7	\$ 18,166			
97632	8	\$ 555	4	\$ 394	6	\$ 1,666			
97633	6	\$ 326	4	\$ 602	3	\$ 6,099			
97634	4	\$ 236							
97635									
97639			1	\$ 22	3	\$ 1,534			
97701	90	\$ 12,501	22	\$ 5,875	28	\$ 16,422			
97702	65	\$ 5,623	13	\$ 2,542	18	\$ 9,218			
97703	34	\$ 4,880	9	\$ 2,101	5	\$ 9,654			
97731	1	\$ 118							
97734	4	\$ 282	2	\$ 253	1	\$ 280			
97741	20	\$ 2,163	14	\$ 3,035	12	\$ 4,269			
97753	1	\$ 33			2	\$ 7,835			
97754	53	\$ 5,063	11	\$ 1,393	17	\$ 9,487			
97756	31	\$ 3,173	16	\$ 3,665	19	\$ 15,154			
97760	7	\$ 472			2	\$ 670			
97761	2	\$ 305			5	\$ 10,163			
97801	59	\$ 7,054	10	\$ 2,259	19	\$ 13,549			
97810	1	\$ 35							
97812					1	\$ 1,749			
97813			1	\$ 218	1	\$ 5,073			
97818	1	\$ 63							
97826	2	\$ 71							
97828	8	\$ 1,988	5	\$ 1,219	6	\$ 2,129			
97835					1	\$ 3,266			
97838	1	\$ 17							
97842	1	\$ 54	3	\$ 172					
97846	17	\$ 2,241	6	\$ 314	4	\$ 777			
97857	1	\$ 67							
97862	12	\$ 1,183	6	\$ 1,006	5	\$ 789			
97868			2	\$ 203	1	\$ 940			
97875	3	\$ 394	1	\$ 16	2	\$ 108			
97882	7	\$ 1,729	5	\$ 235	4	\$ 1,764			
97885	2	\$ 195			2	\$ 564			
97886			1	\$ 359	2	\$ 989			
97308	1	\$ 346							

Notices	August 2022
FFN	8726
FNL	14943
PDN	40083

August 2022	COM	RES	
	67	586	Total
97031		5	5
97039		1	1
97103		11	11
97110		1	1
97138	2	9	11
97146		1	1
97201		6	6
97205		3	3
97211	3	24	27
97212	1	6	7
97213	5	13	18
97216	1	2	3
97217	1	6	7
97218		9	9
97220	1	28	29
97227		11	11
97230		1	1
97232		5	5
97321	3	6	9
97322		4	4
97325		5	5
97329		1	1
97330	3	22	25
97333	1	12	13
97338	1	2	3
97346	1	1	2
97351		6	6
97352		1	1
97355	1	10	11
97358		2	2
97360		2	2
97367	2	5	7
97368	1	2	3
97370		4	4
97371		1	1
97374		3	3

August 2022	COM	RES	
	67	586	Total
97383	2	5	7
97385	2	1	3
97386		5	5
97388		2	2
97405		1	1
97410		1	1
97417		3	3
97420	1	25	26
97423		3	3
97424		3	3
97426		3	3
97443		1	1
97448		1	1
97457	2	8	10
97458	1	4	5
97459		7	7
97470	2	10	12
97471		6	6
97479		3	3
97496		5	5
97501	5	30	35
97502		9	9
97503	1	4	5
97504	1	14	15
97523		4	4
97524		5	5
97525	1		1
97526	3	10	13
97527	2	20	22
97530		7	7
97531		2	2
97532		2	2
97534		1	1
97535		4	4
97536		1	1
97537		4	4

August 2022	COM	RES	
	67	586	Total
97538	1	5	6
97539		1	1
97540	1	5	6
97541		1	1
97543		1	1
97601	1	13	14
97603	1	20	21
97622		1	1
97623		1	1
97627		3	3
97630		5	5
97632		1	1
97633		1	1
97639		1	1
97701		12	12
97702		7	7
97703	1	7	8
97734		1	1
97741	3	4	7
97754	2	8	10
97756	5	15	20
97760		2	2
97761		5	5
97801	1	11	12
97828		2	2
97835	1		1
97846		1	1
97862		3	3
97868		1	1
97875		1	1
97885		1	1
97886		1	1

August 2022	COM	RES	
	35	344	Total
97031		2	2
97103		8	8
97138		6	6
97146		1	1
97201		3	3
97205		4	4
97211	1	15	16
97212	1	3	4
97213		4	4
97216		2	2
97217	1	3	4
97218		6	6
97220	1	18	19
97227		5	5
97232		2	2
97321	3	5	8
97322		1	1
97325		2	2
97329		1	1
97330	3	13	16
97333	1	4	5
97338	1	1	2
97346		1	1
97351		3	3
97352		1	1
97355		5	5
97358		2	2
97360		2	2
97367	1	3	4
97370		2	2
97371		1	1
97374		2	2
97383	1	4	5
97385		1	1
97386		2	2
97388		2	2
97405		1	1
97410		1	1
97417		1	1
97420		13	13
97423		2	2
97424		2	2
97426		3	3
97448		1	1
97457	1	6	7
97458		3	3
97459		5	5
97470	2	7	9
97471		5	5
97479		1	1
97496		2	2
97501	2	22	24
97502		5	5
97503		2	2
97504		11	11
97523		1	1

August 2022	COM	RES	
	35	344	Total
97524		3	3
97525	1		1
97526	2	5	7
97527	1	11	12
97530		4	4
97531		1	1
97532		2	2
97535		2	2
97536		1	1
97537		1	1
97538		3	3
97539		1	1
97540	1	3	4
97601	1	8	9
97603	1	11	12
97623		1	1
97627		2	2
97630		2	2
97639		1	1
97701		6	6
97702		2	2
97703		4	4
97734		1	1
97741	2	1	3
97754	2	5	7
97756	4	12	16
97760		1	1
97761		4	4
97801		6	6
97828		1	1
97835	1		1
97846		1	1
97862		1	1
97868		1	1
97885		1	1
97886		1	1

Program to Date - September 14, 2022	Paid	Committed	% Committed Assistance	Customer Arrears	# of Customers	% of Customers	Average customer payment
Extended Payment Grant	\$ 2,880,843	\$ 3,230,166	27%	\$ 10,163,876	4,114	16%	\$ 700.25
Instant Grant	\$ 8,839,735	\$ 8,844,915	73%	\$ 15,905,226	21,652	84%	\$ 408.26
Total	\$ 11,720,578	\$ 12,075,081	100%	\$ 26,069,103	25,766	100%	\$ 454.89

Total Program Funds	\$12,681,000	
Total Committed Funds	\$12,075,081	95%
Available Funds	\$605,919	5%

PacifiCorp - 2022	January	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709				
Small Commercial Disconnects	60	73	77	63	93	86	65	99				
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%				

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336				
Small Commercial Disconnects	49	47	37	41	58	56	41	67				
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%				

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%