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e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

December 13, 2022

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**Re: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for November 2022**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of November 2022.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57241	1352	5042	52	548478	612165
97016	7				13	20
97029	28		3		117	148
97031	1024	12	41	3	6494	7574
97033	7				16	23
97039	60	1	4		198	263
97040	60	1	25		510	596
97041	2				18	20
97050	39		6	2	87	134
97058	3				29	32
97065	58		5	1	232	296
97102	28		1		442	471
97103	1046	33	3		7898	8980
97110	239	3			1908	2150
97121	55	1			717	773
97138	868	10			6897	7775
97145	4				46	50
97146	422	16	5		3689	4132
97201	130				2539	2669
97203	1	1				2
97204	44				1	45
97205	354				2151	2505
97207	1					1
97209	65				245	310
97211	1097	19	1		15270	16387
97212	476				12137	12613
97213	651	6			11186	11843
97214	2					2
97215	58				624	682
97216	208	2			2362	2572
97217	490	9			5930	6429
97218	665	17			6373	7055
97219	1					1
97220	1389	32			13102	14523
97222	1					1
97223	1					1

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57241	1352	5042	52	548478	612165
97227	492	16			3343	3851
97230	49				433	482
97232	532	3			4462	4997
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		3		10	15
97304	27				136	163
97306	12		4		81	97
97308	2					2
97317	28		2		384	414
97321	1264	49	104	1	12535	13953
97322	898	37	34		14778	15747
97325	186	9	61		2610	2866
97327	114	3	16		1130	1263
97329	7				72	79
97330	1052	15	24		15788	16879
97331	3					3
97333	799	31	61	1	10915	11807
97335	9				77	86
97336	8				45	53
97338	673	7	14		9361	10055
97344	37		1		445	483
97345	20	1			171	192
97346	94				335	429
97347	7				5	12
97348	102	2	19		529	652
97351	431	6	53		4459	4949
97352	210	7	76		2140	2433
97355	922	17	86		9987	11012
97358	114	19	2		821	956

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57241	1352	5042	52	548478	612165
97360	91	1			921	1013
97361	33		6		105	144
97364	7				329	336
97365					1	1
97367	782	8		1	7547	8338
97368	140				1803	1943
97369					1	1
97370	212	10	5	1	2541	2769
97371	100	2	13		204	319
97373	1					1
97374	161	4	77		1405	1647
97377	81	2	9		313	405
97383	381	14	28		3917	4340
97384	17	1			51	69
97385	85		6	1	1296	1388
97386	486	13	25		5858	6382
97388	76			1	1149	1226
97389	143	3	11		663	820
97392	54		39		547	640
97401	1					1
97405	41	6			29	76
97408	84	1	2		475	562
97410	64	1	15		364	444
97411	43	1	27		528	599
97414	18	2	10		80	110
97417	154	1	20	2	1027	1204
97420	1275	58	12		12143	13488
97423	312	6	19		2734	3071
97424	422	12	1		3694	4129
97426	165	6			1415	1586
97429	37		18		335	390
97432	20	1	4		173	198
97442	147	4	23		936	1110
97443	112	1	19		961	1093
97446	142	9	24		1587	1762

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57241	1352	5042	52	548478	612165
97447	64				319	383
97448	255	15	9		1971	2250
97456	101	1	30		801	933
97457	388	17	85	1	4389	4880
97458	199	12	24		1520	1755
97459	538	9	1		4758	5306
97462	78	1	8		620	707
97466	48	4	6		416	474
97469	131	9	17		1113	1270
97470	1554	39	67	1	9409	11070
97471	883	14	75		10892	11864
97475					1	1
97476					4	4
97479	391	8	1	1	3758	4159
97484	35	1	5		118	159
97486	11	1	10		27	49
97494	11	2			25	38
97495	34		1		789	824
97496	212	2	16		2957	3187
97497	99	1	9		568	677
97501	2113	48	121	2	18784	21068
97502	1225	34	103	1	12008	13371
97503	452	64	40		4327	4883
97504	2011	19	32	1	21077	23140
97520	353	4	55	2	1849	2263
97522	40	1	2		248	291
97523	429	11	43		2846	3329
97524	522	16	95	3	6566	7202
97525	206	3	30		2288	2527
97526	1873	50	43	1	16043	18010
97527	1114	20	146		15535	16815
97530	440	4	96	1	3689	4230
97531	40	2	6		276	324
97532	166	4	6		1128	1304
97534	37	1	1		304	343

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57241	1352	5042	52	548478	612165
97535	229	3	1		1980	2213
97536	72	1	1		541	615
97537	289	5	50		3344	3688
97538	110	2	17		899	1028
97539	169	1	3		1682	1855
97540	266	1	34		3355	3656
97541	60		16		677	753
97543	39		4		328	371
97544	130		40		942	1112
97601	1270	27	164	3	11092	12556
97603	1535	35	371	2	13664	15607
97604	6				13	19
97621	43	1	33		151	228
97622	63	2	23		268	356
97623	184	2	140		1040	1366
97624	240	3	65		1846	2154
97625	27		20		84	131
97626	40	1	8		96	145
97627	68	1	18		517	604
97630	323	15	11	1	1765	2115
97632	163	3	130		552	848
97633	165	1	97		590	853
97634	18		10		105	133
97635	8		2		58	68
97636					1	1
97637	1					1
97639	38		31		287	356
97701	1881	46	68	1	14878	16874
97702	1867	32	8	2	19631	21540
97703	1500	6	112		13446	15064
97707	1					1
97731	36				105	141
97734	139	14	95		1285	1533
97741	581	24	86	2	4539	5232
97753	58		47		384	489

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57241	1352	5042	52	548478	612165
97754	991	31	276	1	7589	8888
97756	1507	56	74		13938	15575
97760	202	1	48		3257	3508
97761	128	5	2	1	754	890
97801	1189	16	81	8	8619	9913
97810	48	1	8		217	274
97812	118	1	5	2	378	504
97813	91	1	2		581	675
97818	45	2	39		33	119
97826	48	1	5		293	347
97828	339	8	59		1526	1932
97835	44		1		136	181
97838	70	4	31		230	335
97842	31		14		131	176
97846	301	7	61		1410	1779
97857	41	1	17		277	336
97862	219	2	265		1079	1565
97868	113	1	52		860	1026
97875	85	3	18		906	1012
97882	189	8	4		2246	2447
97885	135	4	19		684	842
97886	43	4	5	1	345	398

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7649	177	650	6	79040	87522
97016					1	1
97029	2				20	22
97031	84	2	5		662	753
97033					3	3
97039	3				18	21
97040	4		4		57	65
97041					2	2
97050	2				11	13
97065	5				49	54
97102	5				27	32
97103	112	2			1179	1293
97110	29				135	164
97121	4				87	91
97138	106	1			813	920
97145					3	3
97146	34	2			439	475
97201	13				529	542
97204	2					2
97205	41				354	395
97209	19				76	95
97211	199				2287	2486
97212	55				1419	1474
97213	80				1435	1515
97215	5				80	85
97216	44				447	491
97217	78	1			1237	1316
97218	118	1			1280	1399
97220	256	7			2267	2530
97227	66	3			673	742
97230	5				98	103
97232	53				974	1027
97250	1				1	2
97254	1					1
97304	2				9	11
97306					7	7
97317	9				29	38
97321	170	10	16		1509	1705
97322	104	4	3		2059	2170
97325	34	1	5		319	359
97327	13				181	194
97329	1				7	8

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7649	177	650	6	79040	87522
97330	92	2	1		1772	1867
97333	100	1	5		1058	1164
97335	3				10	13
97336	2				10	12
97338	78	2			1117	1197
97344	4				86	90
97345					23	23
97346	15				45	60
97348	22		2		97	121
97351	68	3	12		623	706
97352	27	1	16		314	358
97355	135	6	10		1536	1687
97358	24	1			117	142
97360	27				138	165
97361	4				11	15
97364					39	39
97367	132				837	969
97368	20				290	310
97370	24				271	295
97371	8		3		27	38
97374	21		10		223	254
97377	10	1	3		39	53
97383	62	2	2		530	596
97384	3	2			3	8
97385	12				104	116
97386	71	1	2		1042	1116
97388	2				79	81
97389	13		3		83	99
97392	3		5		57	65
97405	9				8	17
97408	7				54	61
97410	3		1		65	69
97411	10		10		57	77
97414	3				16	19
97417	18		4		175	197
97420	145	1	2	1	2041	2190
97423	37	1	1		379	418
97424	51	4			620	675
97426	16				212	228
97429	12		3		48	63
97432	4				38	42

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7649	177	650	6	79040	87522
97442	25	6			185	216
97443	12				144	156
97446	14		10		261	285
97447	6				46	52
97448	33	9			297	339
97456	11	1	2		90	104
97457	57	2	7	1	799	866
97458	26	3	1		250	280
97459	48	1			770	819
97462	12	2			76	90
97466	4				87	91
97469	17	3	2		271	293
97470	188	2	5		1477	1672
97471	115	3			1338	1456
97476					1	1
97479	69	1			525	595
97484	10		1		26	37
97486			2		1	3
97494					2	2
97495	4				80	84
97496	32				542	574
97497	25				115	140
97501	362	5	13		3444	3824
97502	206	2	18		1838	2064
97503	88	8	1		803	900
97504	175	1	1		2909	3086
97520	53		9		257	319
97522	9	1			48	58
97523	104	2	7		584	697
97524	94	5	8		971	1078
97525	31	2	6		354	393
97526	252	7	3	1	2402	2665
97527	161	2	18		2336	2517
97530	58		10		484	552
97531	15		3		63	81
97532	27				146	173
97534	8	1	2		76	87
97535	37		2		286	325
97536	4				122	126
97537	48		9		479	536
97538	26		7		181	214

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7649	177	650	6	79040	87522
97539	26	1			231	258
97540	47		4		461	512
97541	9		3		146	158
97543	7				62	69
97544	27		2		192	221
97601	170	2	8		1929	2109
97603	229	6	43		2147	2425
97604	25				30	55
97621	8	1	9		35	53
97622	5		2		42	49
97623	22	1	30		174	227
97624	37		17		279	333
97625	1		1		16	18
97626	3				12	15
97627	3		1		66	70
97630	48	1	3		344	396
97632	24		12		95	131
97633	25	1	20		97	143
97634	6				19	25
97635	2				6	8
97636					1	1
97639	5		6		70	81
97701	210	3	6		1706	1925
97702	224	9			2065	2298
97703	147		11		1066	1224
97731					7	7
97734	14	2	31		204	251
97741	86	1	27		837	951
97753	8		5		55	68
97754	134	2	25		1049	1210
97756	170	10	13	1	1781	1975
97760	19		3		370	392
97761	6	3			260	269
97801	156		11	1	1359	1527
97810	1				22	23
97812	14				58	72
97813	15				76	91
97818	2				12	14
97826	2		1		45	48
97828	42	2	7		151	202
97835	6				24	30

November 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7649	177	650	6	79040	87522
97838	1		2		34	37
97842	7				16	23
97846	36		12		123	171
97857	3				32	35
97862	32		45		159	236
97868	16		11		132	159
97875	6		2		153	161
97882	27	1	1		400	429
97885	12		1	1	84	98
97886	2				63	65

Revenue Class Cd	Count of Customer Id
COM	647
IND	12
IRG	44
RES	25516
Total	26219

Revenue Class Cd	Count of Customer Id
COM	105
IRG	8
RES	3532
Total	3645

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,994	\$ 2,303,797	14,610	\$ 2,240,134	25,917	\$ 23,697,614	75,521	\$ 28,241,545	\$ 374
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	2	\$ 75							
97029	6	\$ 399	3	\$ 241	9	\$ 29,036			
97031	291	\$ 17,661	117	\$ 15,406	146	\$ 105,493			
97033	1	\$ 38			2	\$ 726			
97039	14	\$ 807	5	\$ 729	9	\$ 6,708			
97040	31	\$ 1,456	11	\$ 1,422	12	\$ 10,017			
97041	3	\$ 123							
97050	2	\$ 12			1	\$ 387			
97065	10	\$ 564	7	\$ 694	11	\$ 16,342			
97102	14	\$ 631	9	\$ 1,060	3	\$ 322			
97103	487	\$ 29,033	131	\$ 17,537	301	\$ 234,570			
97110	77	\$ 3,373	25	\$ 2,123	34	\$ 12,297			
97121	33	\$ 1,700	9	\$ 1,012	29	\$ 22,307			
97138	372	\$ 17,850	172	\$ 18,312	269	\$ 181,455			
97145	1	\$ 52							
97146	235	\$ 13,249	94	\$ 11,655	129	\$ 68,614			
97201	270	\$ 6,152	44	\$ 3,397	80	\$ 33,955			
97205	81	\$ 2,603	52	\$ 2,995	113	\$ 34,963			
97209	18	\$ 837	13	\$ 771	17	\$ 4,896			
97211	866	\$ 48,109	341	\$ 37,022	675	\$ 479,565			
97212	644	\$ 32,246	270	\$ 30,488	393	\$ 207,405			
97213	741	\$ 42,250	264	\$ 28,515	379	\$ 215,583			
97215	28	\$ 1,188	27	\$ 3,131	18	\$ 7,023			
97216	295	\$ 22,412	13	\$ 1,922	199	\$ 120,467			
97217	349	\$ 15,140	129	\$ 14,713	337	\$ 208,796			
97218	370	\$ 18,283	137	\$ 17,169	353	\$ 287,336			
97220	1,048	\$ 57,833	479	\$ 61,942	968	\$ 765,990			
97227	228	\$ 8,276	120	\$ 8,274	224	\$ 87,894			
97230	37	\$ 2,172	24	\$ 2,183	50	\$ 34,957			
97232	244	\$ 8,667	154	\$ 12,299	241	\$ 112,949			
97233					1	\$ 445			
97250					1	\$ 1,535			
97302	1	\$ 92							
97304	7	\$ 530	1	\$ 169	4	\$ 927			
97306	5	\$ 464	3	\$ 506	1	\$ 1,156			
97317	32	\$ 5,753	8	\$ 1,335	4	\$ 3,908			
97321	663	\$ 44,025	214	\$ 35,990	385	\$ 278,460			
97322	1,102	\$ 61,545	507	\$ 76,155	709	\$ 558,829			
97325	208	\$ 16,079	108	\$ 18,518	153	\$ 159,827			
97327	67	\$ 4,285	22	\$ 4,022	29	\$ 34,331			
97329	5	\$ 283			2	\$ 6,452			
97330	615	\$ 28,494	220	\$ 24,076	373	\$ 204,943			
97333	534	\$ 27,893	240	\$ 26,209	302	\$ 161,377			
97335	6	\$ 379	3	\$ 458	3	\$ 1,970			
97336	8	\$ 586			2	\$ 862			
97338	518	\$ 31,007	235	\$ 35,808	392	\$ 338,675			
97344	22	\$ 2,088	8	\$ 1,067	30	\$ 28,375			
97345	11	\$ 670	8	\$ 1,409	13	\$ 9,918			
97346	26	\$ 1,795	8	\$ 1,644	15	\$ 15,362			
97348	21	\$ 1,535	4	\$ 777	29	\$ 27,681			
97351	405	\$ 29,262	170	\$ 23,173	222	\$ 181,301			
97352	230	\$ 19,552	82	\$ 13,442	122	\$ 110,330			
97355	641	\$ 41,099	344	\$ 55,023	552	\$ 521,677			
97358	61	\$ 3,886	30	\$ 5,159	34	\$ 36,448			
97360	54	\$ 3,482	35	\$ 5,663	52	\$ 78,432			
97361	8	\$ 582	3	\$ 1,793	3	\$ 1,353			
97364	14	\$ 1,033	3	\$ 431	13	\$ 12,433			
97367	379	\$ 19,230	152	\$ 16,922	265	\$ 153,778			
97368	113	\$ 7,155	31	\$ 3,720	84	\$ 71,238			
97370	137	\$ 7,968	84	\$ 10,126	75	\$ 63,080			
97371	18	\$ 1,454	2	\$ 578	11	\$ 16,817			
97374	67	\$ 5,708	26	\$ 4,896	66	\$ 66,435			
97377	16	\$ 1,451	11	\$ 2,200	8	\$ 13,380			
97383	274	\$ 17,935	121	\$ 17,267	226	\$ 203,770			
97384	2	\$ 57	1	\$ 301	3	\$ 1,311			
97385	80	\$ 4,600	38	\$ 5,832	29	\$ 12,559			
97386	455	\$ 31,994	186	\$ 30,906	381	\$ 421,252			
97388	69	\$ 3,906	14	\$ 1,567	15	\$ 9,007			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,994	\$ 2,303,797	14,610	\$ 2,240,134	25,917	\$ 23,697,614	75,521	\$ 28,241,545	\$ 374
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97389	37	\$ 2,820	17	\$ 3,059	26	\$ 36,007			
97392	48	\$ 4,160	12	\$ 2,210	24	\$ 38,080			
97405	6	\$ 782			1	\$ 1,459			
97408	22	\$ 1,348	1	\$ 687	15	\$ 8,744			
97410	38	\$ 3,026	8	\$ 2,271	31	\$ 28,722			
97411	32	\$ 2,676	3	\$ 699	24	\$ 31,626			
97414	6	\$ 309	2	\$ 387	6	\$ 4,028			
97417	54	\$ 2,993	28	\$ 4,109	64	\$ 68,070			
97420	729	\$ 45,422	295	\$ 41,154	688	\$ 604,675			
97423	203	\$ 14,373	83	\$ 11,640	143	\$ 133,223			
97424	250	\$ 15,764	93	\$ 12,803	170	\$ 101,630			
97426	132	\$ 7,825	57	\$ 8,787	78	\$ 54,675			
97429	35	\$ 2,404	6	\$ 794	19	\$ 22,742			
97432	7	\$ 638	11	\$ 1,668	10	\$ 9,373			
97442	118	\$ 9,566	37	\$ 5,764	92	\$ 101,095			
97443	65	\$ 4,678	30	\$ 5,432	59	\$ 50,150			
97446	116	\$ 6,981	45	\$ 6,920	83	\$ 75,560			
97447	19	\$ 998	8	\$ 1,260	21	\$ 21,907			
97448	138	\$ 9,454	97	\$ 14,180	91	\$ 63,125			
97456	63	\$ 5,465	14	\$ 2,430	36	\$ 28,585			
97457	283	\$ 21,630	140	\$ 26,153	253	\$ 221,578			
97458	97	\$ 6,013	45	\$ 5,803	100	\$ 82,647			
97459	307	\$ 23,936	65	\$ 7,599	250	\$ 231,264			
97462	60	\$ 3,558	12	\$ 1,478	36	\$ 34,784			
97466	37	\$ 2,482	20	\$ 1,844	36	\$ 34,173			
97469	86	\$ 7,366	35	\$ 5,470	73	\$ 69,440			
97470	671	\$ 39,456	384	\$ 59,309	562	\$ 497,366			
97471	1,026	\$ 92,184	197	\$ 34,435	567	\$ 455,340			
97479	277	\$ 17,387	164	\$ 24,808	232	\$ 223,281			
97484	8	\$ 663	3	\$ 325	11	\$ 21,340			
97486	1	\$ 37	1	\$ 789					
97494	1	\$ 150			1	\$ 623			
97495	36	\$ 1,945	22	\$ 3,463	34	\$ 20,908			
97496	172	\$ 11,929	69	\$ 10,938	166	\$ 140,970			
97497	56	\$ 7,204	26	\$ 4,945	58	\$ 96,906			
97501	1,095	\$ 70,242	684	\$ 113,317	1,120	\$ 1,116,713			
97502	726	\$ 58,650	389	\$ 82,557	553	\$ 706,838			
97503	416	\$ 33,441	235	\$ 43,539	351	\$ 394,724			
97504	1,764	\$ 141,308	455	\$ 84,845	1,217	\$ 1,040,502			
97520	95	\$ 8,238	63	\$ 11,445	89	\$ 154,316			
97522	19	\$ 1,407	9	\$ 1,022	27	\$ 25,032			
97523	283	\$ 26,109	114	\$ 26,936	260	\$ 522,353			
97524	482	\$ 38,193	270	\$ 51,289	414	\$ 495,597			
97525	163	\$ 16,018	94	\$ 20,358	157	\$ 244,069			
97526	1,271	\$ 104,526	347	\$ 67,354	860	\$ 874,449			
97527	808	\$ 59,439	451	\$ 93,204	755	\$ 918,045			
97530	186	\$ 13,494	89	\$ 17,380	148	\$ 227,024			
97531	23	\$ 1,823	16	\$ 3,647	31	\$ 61,429			
97532	94	\$ 8,290	32	\$ 5,834	75	\$ 83,204			
97534	39	\$ 3,115	10	\$ 2,556	25	\$ 48,491			
97535	122	\$ 6,995	50	\$ 7,082	99	\$ 76,256			
97536	48	\$ 2,923	34	\$ 4,311	52	\$ 79,552			
97537	188	\$ 14,079	98	\$ 21,294	165	\$ 255,237			
97538	77	\$ 6,733	40	\$ 9,627	79	\$ 170,007			
97539	140	\$ 15,738	49	\$ 8,540	111	\$ 126,240			
97540	153	\$ 11,568	69	\$ 10,479	109	\$ 121,913			
97541	82	\$ 6,198	34	\$ 6,111	56	\$ 73,523			
97543	19	\$ 2,051	6	\$ 1,262	22	\$ 58,784			
97544	87	\$ 8,152	40	\$ 13,034	84	\$ 179,064			
97601	839	\$ 53,747	282	\$ 39,510	636	\$ 583,093			
97603	786	\$ 46,318	420	\$ 64,734	661	\$ 613,376			
97604	29	\$ 4,365	1	\$ 45					
97621	9	\$ 416	6	\$ 375	16	\$ 27,287			
97622	18	\$ 883	10	\$ 2,040	19	\$ 20,114			
97623	66	\$ 4,938	31	\$ 6,754	71	\$ 112,195			
97624	158	\$ 10,351	71	\$ 10,049	111	\$ 111,209			
97625	13	\$ 1,015	2	\$ 181	1	\$ 1,745			
97626	5	\$ 377	1	\$ 311	3	\$ 18,246			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	34,994	\$ 2,303,797	14,610	\$ 2,240,134	25,917	\$ 23,697,614	75,521	\$ 28,241,545	\$ 374
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97627	53	\$ 3,164	14	\$ 2,897	29	\$ 57,291			
97630	82	\$ 5,060	41	\$ 6,658	122	\$ 149,949			
97632	35	\$ 2,246	21	\$ 2,684	24	\$ 24,716			
97633	32	\$ 1,763	18	\$ 2,322	37	\$ 31,714			
97634	5	\$ 403	4	\$ 693	5	\$ 9,497			
97635	1	\$ 95			3	\$ 1,493			
97639	28	\$ 1,909	16	\$ 2,477	29	\$ 51,289			
97701	799	\$ 44,548	378	\$ 48,947	479	\$ 341,324			
97702	765	\$ 44,309	318	\$ 42,834	453	\$ 422,870			
97703	542	\$ 33,247	127	\$ 17,800	229	\$ 183,069			
97731	3	\$ 25							
97734	70	\$ 5,347	41	\$ 5,732	56	\$ 55,305			
97741	360	\$ 21,741	134	\$ 21,331	315	\$ 246,226			
97753	33	\$ 3,787	10	\$ 2,441	11	\$ 22,187			
97754	514	\$ 35,215	216	\$ 30,726	312	\$ 317,313			
97756	784	\$ 45,779	368	\$ 52,635	509	\$ 396,114			
97760	211	\$ 15,386	72	\$ 14,907	108	\$ 126,101			
97761	128	\$ 13,027	57	\$ 9,718	169	\$ 194,684			
97801	597	\$ 35,570	345	\$ 53,574	459	\$ 333,941			
97810	5	\$ 386	4	\$ 907	8	\$ 4,757			
97812	45	\$ 4,304	12	\$ 3,016	20	\$ 16,467			
97813	22	\$ 874	25	\$ 3,402	20	\$ 13,665			
97818	4	\$ 418	1	\$ 115	3	\$ 10,783			
97826	13	\$ 704	9	\$ 1,271	16	\$ 20,603			
97828	76	\$ 5,826	32	\$ 5,850	40	\$ 39,192			
97835	13	\$ 1,478	1	\$ 21	11	\$ 5,932			
97838	15	\$ 1,652	8	\$ 2,142	6	\$ 3,351			
97842	4	\$ 318	1	\$ 109					
97846	67	\$ 4,149	24	\$ 2,881	39	\$ 37,843			
97857	9	\$ 822	8	\$ 1,132	6	\$ 2,998			
97862	85	\$ 6,333	32	\$ 6,244	51	\$ 88,527			
97868	87	\$ 5,922	30	\$ 5,574	58	\$ 49,508			
97875	89	\$ 6,763	21	\$ 3,054	50	\$ 44,953			
97882	169	\$ 9,377	98	\$ 16,343	151	\$ 93,767			
97885	18	\$ 900	9	\$ 1,201	19	\$ 27,991			
97886	19	\$ 1,075	11	\$ 1,708	22	\$ 17,782			
97476	1	\$ 64							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,785	\$ 323,826	728	\$ 177,607	1,228	\$ 1,653,447	4,741	\$ 2,154,881	\$ 455
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	1	\$ 55							
97031	34	\$ 2,183	9	\$ 1,454	7	\$ 5,593			
97033									
97039					3	\$ 3,424			
97040	2	\$ 36	1	\$ 38	1	\$ 419			
97041									
97050	1	\$ 62							
97065					2	\$ 452			
97102	5	\$ 428	1	\$ 935					
97103	35	\$ 3,958	15	\$ 2,218	18	\$ 19,888			
97110	17	\$ 966	3	\$ 327	1	\$ 152			
97121	3	\$ 342	1	\$ 35					
97138	39	\$ 4,116	16	\$ 3,058	20	\$ 25,785			
97145									
97146	12	\$ 1,021	10	\$ 2,101	6	\$ 6,830			
97201	2	\$ 88	1	\$ 157	1	\$ 2,429			
97205	9	\$ 1,131	1	\$ 980	5	\$ 2,832			
97209	1	\$ 18			2	\$ 3,162			
97211	43	\$ 4,714	17	\$ 6,328	39	\$ 65,475			
97212	28	\$ 4,176	5	\$ 568	14	\$ 19,565			
97213	31	\$ 4,761	8	\$ 2,346	15	\$ 5,816			
97215	2	\$ 82			1	\$ 645			
97216	25	\$ 6,091	2	\$ 1,145	10	\$ 15,497			
97217	25	\$ 2,174	4	\$ 1,043	17	\$ 38,395			
97218	30	\$ 4,055	4	\$ 2,177	12	\$ 10,462			
97220	87	\$ 13,783	20	\$ 7,564	46	\$ 97,625			
97227	26	\$ 2,807	4	\$ 1,467	12	\$ 42,413			
97230	4	\$ 137	1	\$ 49					
97232	14	\$ 1,916	10	\$ 2,478	8	\$ 11,541			
97233									
97250									
97302									
97304	1	\$ 38							
97306									
97317	5	\$ 251	2	\$ 352	1	\$ 81			
97321	51	\$ 5,568	8	\$ 1,634	23	\$ 35,902			
97322	48	\$ 3,930	10	\$ 3,755	19	\$ 26,372			
97325	20	\$ 1,554	3	\$ 532	5	\$ 2,191			
97327	3	\$ 162	1	\$ 39	2	\$ 2,391			
97329					1	\$ 272			
97330	27	\$ 2,289	4	\$ 3,131	17	\$ 26,197			
97333	56	\$ 7,290	8	\$ 521	8	\$ 20,242			
97335	2	\$ 51			1	\$ 118			
97336	1	\$ 40							
97338	24	\$ 2,183	5	\$ 957	8	\$ 2,929			
97344			1	\$ 104	1	\$ 37			
97345	1	\$ 18	1	\$ 43					
97346	9	\$ 601	3	\$ 370	3	\$ 317			
97348	3	\$ 115			2	\$ 3,301			
97351	43	\$ 4,772	5	\$ 1,326	14	\$ 9,750			
97352	19	\$ 1,269	5	\$ 1,441	12	\$ 13,282			
97355	43	\$ 5,383	13	\$ 2,645	18	\$ 9,249			
97358	15	\$ 1,429	1	\$ 42	3	\$ 1,620			
97360	11	\$ 1,119	4	\$ 906	3	\$ 1,243			
97361	1	\$ 38			1	\$ 181			
97364									
97367	58	\$ 8,917	22	\$ 3,220	11	\$ 19,612			
97368	4	\$ 46	3	\$ 663	2	\$ 270			
97370	12	\$ 1,179	4	\$ 237	3	\$ 882			
97371	5	\$ 612							
97374	4	\$ 151	1	\$ 167	2	\$ 1,121			
97377	2	\$ 110			2	\$ 8,032			
97383	19	\$ 1,117	6	\$ 922	9	\$ 15,785			
97384					1	\$ 3,846			
97385	7	\$ 442	1	\$ 1,197	1	\$ 243			
97386	23	\$ 1,292	8	\$ 842	12	\$ 5,182			
97388	2	\$ 71							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,785	\$ 323,826	728	\$ 177,607	1,228	\$ 1,653,447	4,741	\$ 2,154,881	\$ 455
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97389	1	\$ 177			2	\$ 691			
97392	2	\$ 137			1	\$ 406			
97405	12	\$ 5,754			2	\$ 7,924			
97408					1	\$ 26			
97410	2	\$ 37	1	\$ 34	2	\$ 17,810			
97411	3	\$ 1,042	1	\$ 71	1	\$ 94			
97414	1	\$ 16							
97417	5	\$ 396	4	\$ 2,032	3	\$ 3,134			
97420	54	\$ 6,035	12	\$ 4,787	19	\$ 14,806			
97423	16	\$ 1,749	4	\$ 522	5	\$ 2,617			
97424	15	\$ 1,103	3	\$ 694	3	\$ 4,619			
97426	6	\$ 880	2	\$ 253	3	\$ 970			
97429	6	\$ 415							
97432	1	\$ 62	1	\$ 191					
97442	14	\$ 4,798			4	\$ 8,858			
97443	4	\$ 132	3	\$ 981	4	\$ 8,289			
97446	3	\$ 599	2	\$ 160					
97447	4	\$ 276							
97448	9	\$ 1,040	4	\$ 2,207	8	\$ 10,905			
97456	9	\$ 712	2	\$ 182	1	\$ 612			
97457	13	\$ 1,514	11	\$ 4,097	8	\$ 16,677			
97458	9	\$ 784	6	\$ 600	3	\$ 5,480			
97459	23	\$ 3,513	2	\$ 128	10	\$ 6,105			
97462	7	\$ 2,580	1	\$ 89	2	\$ 312			
97466	3	\$ 388							
97469	4	\$ 178	1	\$ 592	5	\$ 5,277			
97470	68	\$ 7,131	26	\$ 5,627	33	\$ 60,831			
97471	65	\$ 6,500	8	\$ 1,683	13	\$ 8,072			
97479	31	\$ 2,504	14	\$ 1,707	16	\$ 19,247			
97484					6	\$ 5,795			
97486									
97494									
97495	2	\$ 126	1	\$ 73					
97496	6	\$ 493	1	\$ 35	6	\$ 5,859			
97497	9	\$ 1,183	1	\$ 50	15	\$ 33,426			
97501	74	\$ 7,704	31	\$ 12,834	63	\$ 88,487			
97502	77	\$ 10,717	14	\$ 2,467	39	\$ 36,928			
97503	38	\$ 4,171	13	\$ 3,497	15	\$ 18,126			
97504	80	\$ 11,514	18	\$ 5,972	17	\$ 15,088			
97520	17	\$ 2,104	11	\$ 1,145	7	\$ 3,124			
97522	1	\$ 40	3	\$ 1,092	1	\$ 491			
97523	35	\$ 6,308	16	\$ 5,227	22	\$ 39,657			
97524	30	\$ 1,704	13	\$ 3,796	27	\$ 41,504			
97525	13	\$ 825	5	\$ 1,290	9	\$ 17,505			
97526	89	\$ 11,101	14	\$ 3,616	49	\$ 72,192			
97527	48	\$ 6,486	19	\$ 6,089	32	\$ 38,344			
97530	24	\$ 1,677	5	\$ 790	18	\$ 47,091			
97531	5	\$ 404	4	\$ 1,027	1	\$ 584			
97532	14	\$ 2,275	7	\$ 1,714	3	\$ 2,318			
97534	1	\$ 49	2	\$ 151	2	\$ 671			
97535	2	\$ 101	2	\$ 855	2	\$ 780			
97536	2	\$ 89			1	\$ 345			
97537	19	\$ 1,914	9	\$ 1,317	15	\$ 24,403			
97538	8	\$ 575	5	\$ 1,516	8	\$ 13,370			
97539	15	\$ 677	3	\$ 359	7	\$ 16,394			
97540	10	\$ 806	6	\$ 776	5	\$ 1,639			
97541	3	\$ 170	2	\$ 412	1	\$ 1,884			
97543	2	\$ 89	2	\$ 808	1	\$ 3,374			
97544	12	\$ 729	5	\$ 1,668	9	\$ 13,045			
97601	69	\$ 8,109	6	\$ 1,395	32	\$ 39,317			
97603	59	\$ 7,554	13	\$ 4,563	54	\$ 106,436			
97604	18	\$ 5,218	5	\$ 343					
97621	2	\$ 52			2	\$ 2,647			
97622	4	\$ 127							
97623	16	\$ 710	4	\$ 280	3	\$ 1,770			
97624	16	\$ 2,067	4	\$ 603	4	\$ 13,735			
97625			1	\$ 374	1	\$ 327			
97626	1	\$ 21							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,785	\$ 323,826	728	\$ 177,607	1,228	\$ 1,653,447	4,741	\$ 2,154,881	\$ 455
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97627	4	\$ 97	2	\$ 271	2	\$ 660			
97630	6	\$ 469	5	\$ 1,021	7	\$ 18,882			
97632	14	\$ 904	1	\$ 31	2	\$ 589			
97633	11	\$ 437	2	\$ 394	1	\$ 4,783			
97634	1	\$ 17	1	\$ 110					
97635									
97639			2	\$ 397	2	\$ 1,357			
97701	86	\$ 12,007	24	\$ 3,350	31	\$ 20,000			
97702	56	\$ 5,571	16	\$ 5,962	19	\$ 14,649			
97703	67	\$ 8,382	7	\$ 2,560	6	\$ 6,898			
97731	1	\$ 113							
97734	3	\$ 247	4	\$ 264	1	\$ 296			
97741	49	\$ 7,098	8	\$ 943	11	\$ 5,746			
97753	4	\$ 277			2	\$ 8,143			
97754	54	\$ 4,413	10	\$ 1,481	11	\$ 6,297			
97756	78	\$ 10,533	5	\$ 769	31	\$ 21,779			
97760	7	\$ 399	4	\$ 571					
97761	1	\$ 116			5	\$ 11,660			
97801	49	\$ 4,340	8	\$ 1,518	19	\$ 13,752			
97810									
97812	3	\$ 50	2	\$ 162	1	\$ 1,303			
97813	3	\$ 130			1	\$ 5,509			
97818					1	\$ 63			
97826	1	\$ 18							
97828	17	\$ 1,670	3	\$ 588	6	\$ 2,492			
97835	3	\$ 283			2	\$ 3,915			
97838			1	\$ 35					
97842	1	\$ 29							
97846	16	\$ 1,373	5	\$ 365	6	\$ 1,052			
97857									
97862	15	\$ 1,192	6	\$ 1,121	2	\$ 244			
97868	10	\$ 752	3	\$ 665	2	\$ 794			
97875	2	\$ 32			2	\$ 281			
97882	15	\$ 3,289	3	\$ 713	2	\$ 371			
97885	2	\$ 108	1	\$ 29					
97886					2	\$ 2,467			
97476									

Notices	November 2022
FFN	12377
FNL	23194
PDN	34519

November 2022	COM	IND	RES	
	15	1	328	Total
97103			7	7
97121			2	2
97138			1	1
97146			5	5
97205			1	1
97211			15	15
97212			15	15
97213			6	6
97217	1		15	16
97218	1		11	12
97220			13	13
97227			7	7
97232			2	2
97321	1		11	12
97330	1		10	11
97338			10	10
97346			1	1
97348			4	4
97355			3	3
97367			2	2
97368			1	1
97370			4	4
97383	1		5	6
97386			7	7
97420			20	20
97423			1	1
97424			1	1
97443			1	1
97446			1	1
97457			15	15
97459	1		8	9
97469			1	1
97470			13	13
97471			9	9

November 2022	COM	IND	RES	
	15	1	328	Total
97496			2	2
97501	2		16	18
97502	3			3
97503			1	1
97504			3	3
97520			1	1
97525	1			1
97526			1	1
97527	1		27	28
97530			5	5
97535			8	8
97537			3	3
97540			16	16
97702	2		6	8
97734		1	1	2
97741			1	1
97756			8	8
97886			1	1

November 2022	COM	IND	RES	
	5	1	172	Total
97103			1	1
97121			1	1
97138			1	1
97146			4	4
97211			8	8
97212			10	10
97213			3	3
97217			7	7
97220			8	8
97227			5	5
97232			1	1
97321			4	4
97330	1		4	5
97338			5	5
97346			1	1
97355			3	3
97367			2	2
97370			4	4
97383			2	2
97386			4	4
97420			10	10
97443			1	1
97446			1	1
97457			10	10
97459			1	1
97469			1	1
97470			8	8
97501			7	7
97502	3			3
97503		1	1	2
97504			1	1
97520			1	1
97526			1	1
97527			20	20
97530			2	2
97535			5	5
97537			1	1
97540			12	12
97702	1		5	6
97741			1	1
97756			5	5

Program to Date - November 16, 2022	Paid	Committed	% Committed Assistance	Customer Arrears	# of Customers	% of Customers	Average customer payment
Extended Payment Grant	\$ 2,954,353	\$ 2,960,833	25%	\$ 9,664,531	3,962	15%	\$ 745.67
Instant Grant	\$ 8,981,171	\$ 8,955,737	75%	\$ 16,471,590	21,887	85%	\$ 410.34
Total	\$ 11,935,524	\$ 11,916,570	100%	\$ 26,136,121	25,849	100%	\$ 461.74

Total Program Funds	\$12,681,000	
Total Committed Funds	\$11,916,570	94%
Available Funds	\$764,430	6%

PacifiCorp - 2022	January	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.