



21 West Ave
Spencerport, NY 14559

January 11, 2018

Advice Letter No. OR-18-01

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Grandfather four Business Bundles

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for filing an electronic copy of the enclosed revised tariff sheets.

The purpose of this filing is to grandfather the following business bundles:

Frontier Simply Unlimited-Leader
Frontier Commercial Voice Unlimited
Frontier Business Nationwide Unlimited Service I
Frontier Business Local Unlimited I

It is respectfully requested that this filing become effective on February 14, 2018.

Please direct any questions or notifications of action taken on this filing to Leslie Zink at (585) 777-4717, or Leslie.zink@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Leslie Zink".

Leslie Zink
Sr. Manager, Pricing & Tariffs

LZ: lms
Enclosures

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER ¹ – Grandfathered as of February 14, 2018

(C)

A. APPLICABILITY

Applicable to Business Flat rate service.

B. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Simply Unlimited Service-Leader bundle as said exchanges are defined on the maps contained in this tariff.

C. GENERAL

Frontier Simply Unlimited Service-Leader is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Voice Mail and Unlimited Extended Area Service. The bundle also includes the Subscriber Line Charge and the Access Recovery Surcharge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

1. Basic Bundle

Flat Rate Business Line
Call Forwarding Busy Line / No Answer
Unlimited Extended Area Service
Voice Mail – Frontier Deluxe Voice Mail
Caller ID with Name
Eight features from the feature package listed below

2. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting
Three-Way calling
Speed Dialing - Eight (3) or Thirty (30) code capacity
Ring Plus
Multiline Hunt Service
Anonymous Call Rejection
Call Forward – No Answer
Priority Ring
Special Call Acceptance

Call Return
Call Transfer
Caller ID Blocking
Repeat Dial
Call Forward - Variable
Call Forward –Busy
Call Waiting ID
Selective Call Rejection

¹ This service offering is limited to existing subscribers.

(N)

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Schedule 20
6th Revised Sheet No. 43

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER ¹ – Grandfathered as of February 14, 2018 (C)
(Continued)

D. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Simply Unlimited Service-Leader Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
5. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
9. The bundle is offered on a month-to-month basis.
10. Bundles four through twelve are given an additional discount.

¹ This service offering is limited to existing subscribers.

(N)

ISSUED BY: ALLISON ELLIS
SENIOR VICE PRESIDENT - REGULATORY AFFAIRS
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ELK GROVE, CA 95624

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Schedule 20
5th Revised Sheet No. 44

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER ¹ – Grandfathered as of February 14, 2018 (C)
(Continued)

E. RATES AND CHARGES

1. The Interstate Subscriber Line charge and the Access Recovery charge are included in the bundle. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Connection Charges as specified in Tariff Section III, Schedule 2 of the tariff apply to the installation of individual components of the bundle.

	<u>Monthly Rate</u>
Frontier Simply Unlimited Service-Leader (1-3 lines)	\$48.99
Additional Bundle (4-12 lines)	33.99
Frontier Business All In Feature Package	4.99

¹ This service offering is limited to existing subscribers.

(N)

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Section IV
Schedule 20
3rd Revised Sheet No. 54

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER COMMERCIAL VOICE UNLIMITED ¹ – Grandfathered as of February 14, 2018

(C)

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. GENERAL

Frontier Commercial Voice Unlimited is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, and Unlimited Extended Area Service. The bundle also included the Subscriber Line charge and the Access Recovery Charge that is tariffed in the appropriate FCC tariff.

Basic Bundle

Single Party Flat Rate Access Line
Basic Call Forward
Call Forward Busy
Call Forward No Answer
Call Waiting/Cancel Call Waiting
Caller ID
Call Waiting ID
3 Way Calling
Hunting

C. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Frontier Commercial Voice Unlimited includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

¹ This service offering is limited to existing subscribers.

(N)

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Schedule 20
4th Revised Sheet No. 55

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER COMMERCIAL VOICE UNLIMITED ¹ – Grandfathered as of February 14, 2018 (Continued) (C)

C. CONDITIONS (Continued)

5. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
6. The bundle rate will appear as a single line item on the customer's bill.
7. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
8. The bundle cannot be used in association with a Residential Line, PBX Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
9. The bundle is offered on a month-to-month, one or two year term basis.
10. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
11. Term plans will auto renew unless notification is received from the customer sixty days in advance.

D. RATES AND CHARGES

1. Interstate End User Subscriber Line charge and Access Recovery Charges are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Service Charges apply to the installation of individual components of the bundle.

<u>Basic Bundle</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

¹ This service offering is limited to existing subscribers.

(N)

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GENERAL SERVICES

BUNDLED SERVICES

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE I¹ – Grandfathered as of February 14, 2018

(C)

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Nationwide Unlimited Service I as said exchanges are defined on the maps contained in this tariff.

C. GENERAL

1. Frontier Business Nationwide Unlimited Service I is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features, Voice Mail and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

2. Basic Bundle

Single Party Flat Rate Access Line
Call Forwarding Busy/No Answer
Unlimited Extended Area Service
Voice Mail – Frontier Deluxe Voice Mail
Caller ID w/Name
Eight features from the feature package listed below

3. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	Call Return
Three-Way Calling	Call Transfer
Eight (8) or Thirty (30) code capacity	Caller ID Blocking
Distinctive Ringing	Repeat Dial
Multiline Hunt Service	Call Forward - Variable
Anonymous Call Rejection	Call Forward - Busy
Call Forward-No Answer	Call Waiting ID
Priority Ringing	Selective Call Forward
Selective Call Acceptance	Selective Call Rejection

¹ This service offering is limited to existing subscribers.

(N)

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2nd Revised Sheet No. 64

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE I¹ – Grandfathered as of February 14, 2018
(Continued)

(C)

D. RATES AND CHARGES

1. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section III apply to the installation of individual components of the bundle.
3. Frontier Business Nationwide Unlimited Service I is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Business Nationwide Unlimited Service I bundle	\$66.99
Additional Bundle	56.99
Frontier Business All In Feature Package	4.99

E. CONDITIONS

1. The bundle is available only where facilities and operating systems are available and technically feasible.
2. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
3. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
4. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
5. Frontier Business Nationwide Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.

¹ This service offering is limited to existing subscribers.

(N)

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Section IV
Schedule 20
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FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE I¹ – Grandfathered as of February 14, 2018 (C)
(Continued)

E. CONDITIONS (Continued)

6. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
7. The bundle rate will appear as a single line item on the customer's bill.
8. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
9. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, Remote Call Forwarding Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
10. The bundle is offered on a month-to-month basis.
11. Up to eleven additional bundles can be purchased at a discount rate.
12. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

¹ This service offering is limited to existing subscribers.

(N)

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1st Revised Sheet No. 66

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER BUSINESS LOCAL UNLIMITED I¹ – Grandfathered as of February 14, 2018

(C)

A. APPLICABILITY

Applicable to Single-party Business Flat rate service.

B. TERRITORY

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Local Unlimited I as said exchanges are defined on the maps contained in this tariff.

C. GENERAL

1. Frontier Business Local Unlimited I is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, Voice Mail, certain designated non-regulated services and price-listed services.

2. Basic Bundle

Flat Rate Business Line
Unlimited Extended Area Service
Three features from the Frontier Business All in Feature package listed below

3. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	Call Return
Three-Way Calling	Call Transfer
Eight (8) or Thirty (30) code capacity	Caller ID with Name
Distinctive Ringing	Caller ID Blocking
Multiline Hunt Service	Repeat Dialing
Anonymous Call Rejection	Call Forward - Variable
Call Forward-No Answer	Call Forward - Busy
Priority Ringing	Call Waiting ID
Selective Call Acceptance	Selective Call Forward
Basic Voice Mail	Selective Call Rejection
	Deluxe Voice Mail

¹ This service offering is limited to existing subscribers.

(N)

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER BUSINESS LOCAL UNLIMITED I¹ – Grandfathered as of February 14, 2018 (Continued)

(C)

D. RATES AND CHARGES

1. All Interstate End User Subscriber Line charges and other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
2. Unless otherwise stated elsewhere in this section, Service Charges as specified in Tariff Section III apply to the installation of individual components of the bundle.
3. Frontier Business Nationwide Unlimited Service I is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Business Local Unlimited I bundle	\$42.99
Optional Features Package	4.99

E. CONDITIONS

1. The bundle is available only to customers who are served from a central office in which all services in the bundle are offered and can be provided by the Company to the customer.
2. The bundles are offered on a month to month basis.
3. The bundle rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
4. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
5. All applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
6. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service or ISDN service.

¹ This service offering is limited to existing subscribers.

(N)

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2nd Revised Sheet No. 68

FOR DEPARTMENT'S
RECEIPT STAMP

GENERAL SERVICES

BUNDLED SERVICES

FRONTIER BUSINESS LOCAL UNLIMITED I¹ – Grandfathered as of February 14, 2018 (Continued)

(C)

E. CONDITIONS (Continued)

7. Customers may add or delete any features offered within the bundle without incurring a Service Charge.
8. Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.
9. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

¹ This service offering is limited to existing subscribers.

(N)

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