

December 21, 2017

Public Utility Commission of Oregon 201 High Street, SE, Suite 100 Salem, Oregon 97301-3398

RE: Advice No. 17-03 for the United Telephone Company of the Northwest, Inc. d/b/a CenturyLink OR

PUC Tariff No. 4

#### Dear Commissioners:

Attached for electronic filing are revisions for the United Telephone Company of the Northwest, Inc. d/b/a CenturyLink OR PUC Tariff No. 4. The following revisions are being submitted with a proposed effective date of January 31, 2018.

<u>Section</u>	<u>Page</u>	Revision
Table of Contents	Index Page 1	3rd
5	16	2nd

This filing introduces Emergency Line Service. This optional Emergency Line Service is available to residential customers who wish to restrict outbound calling from their line while allowing incoming calls. Calls to 711 and 911 are not restricted.

Emergency Line Service offers the same functionality that was previously available as a combination of basic local exchange service and the Outbound Call Block calling feature. Outbound call blocking is inherent in Emergency Line Service and is being grandfathered in Advice No. 17-010. The proposed single rate simplifies the charges for this functionality while reducing the total monthly charge. The emergency line rate is higher than the tariffed access line rate plus the cost of the calling feature but is lower than the sum of the currently tariffed charges. The new structure is therefore a more economical as well as a simpler option for customers who desire to restrict outgoing local as well as toll calls. Customers who desire a toll restricted line only may continue to subscribe to basic local exchange service and a toll restriction feature.

Consideration and timely approval of these pages are respectfully requested. Please contact me if you have any questions regarding this filing at <a href="mailto:zarneisha.dixon@centurylink.com">zarneisha.dixon@centurylink.com</a> or 913-353-7090.

Sincerely,

Zarneisha Dixon

Ew Dixon

cc: John Felz, CenturyLink

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**Table of Contents** 3rd Revised Index Page 1 Cancels 2nd Revised Index Page 1

# **INDEX**

SUBJECT	SCHEDULE	<u>PAGE</u>	
9-1-1 Emergency Communications System	9	1	
Access Line Rates - Residence	5	6	
Call Line Identifier Call Tracer Competitive Response Connection with Customer Provided Equipment	10 5 5 8	4 17 20 1	
Directory Listings	6	1	
Emergency Communications System (9-1-1) Exchange Service	9	1	
Conditions Rates, Residence List of Exchanges Extended Area Service (EAS)	5 5 5 5	6 6 5 7	
Lifeline Assistance Programs <u>also</u> Oregon Telephone Assistance Program	5	15	
Link Up - Tribal Local Measured Service (LMS)	5 5	<b>15</b> 13	
Maintenance Visit Charge (a.k.a. Trouble Isolation Charge) Maps (List of)	3 5	1 1	
Non-Published/Non-Listed Numbers	6	5	
Reservation of Facilities Residence Service	16	1	
Access Line Rate Residential Emergency Line Service Rules & Regulations	5 <b>5</b> 2	6 <b>16</b> 1	(N)
Service Area Maps (List of) Service Connection/Nonrecurring Charges Special Arrangements Special Exchange Services Special Rates and Promotions	5 3 4 5 16	1 1 1 1	
Toll and Casual Dialing Restriction Service Toll Restriction Service Tribal Link Up Trouble Identification Charge (a.k.a. Trouble Isolation Charge)	10 10 5 3	2 1 15 1	
Wireless E911 Phase 2	9	15	

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Effective: January 31, 2018

## **EXCHANGE SERVICES**

### RESIDENTIAL EMERGENCY LINE SERVICE

(C)

### A. Description

(N)

Residential Emergency Line Service provides 711/911 abbreviated touchtone dialing only and allows unlimited incoming calls.

#### B. Terms and Conditions

- 1. Residential Emergency Line Service is offered in exchanges where operating conditions and facilities permit.
- 2. Abbreviated dialing to 9-1-1 (Emergency Reporting Services) and 7-1-1 (Service for Telecommunications Relay Services) is allowed. All other outbound dialing is blocked. Incoming calls are unrestricted.
- 3. Pay-per-use features and all other calling features and services are prohibited with this service, except as specifically described within this section.
- 4. A primary listing is included with this service. Customers may subscribe to Non-published Number or Non-listed Number Service at the rates as specified in Section 6 of this Tariff.
- 5. This service is not eligible for benefits offered under generally available promotional offerings unless specifically provided for in a promotional offering.
- 6. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to this Residential Emergency Line Service, the following monthly rates will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

### C. Application of Rates

- Normally applicable Service Charges apply for establishment of or changes to this service.
- 2. Extended Area Service (EAS) and Touchtone charges do not apply.
- 3. Additional fees and surcharges (e.g. Subscriber Line Charge, Access Recovery Charge, Facilities Relocation Charge) apply in addition to the monthly rate.

#### D. Rates

### **Monthly Rate**

Residential, per line

\$18.50

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