

**From:** [PUC PUC.PublicComments \\* PUC](#)  
**To:** [BARTHOLOMEW Joseph \\* PUC](#)  
**Cc:** [MENZA Candice \\* PUC](#); [TOEWS Kimberly \\* PUC](#); [KNOLL Ellie \\* PUC](#); [WALKER Cheryl \\* PUC](#); [DAVIS Diane \\* PUC](#)  
**Subject:** FW: ANOTHER FAILURE / Docket Number UM 1908 : ONGOING "LIFE SAFETY" CenturyLink Landline Debacle  
**Date:** Tuesday, September 26, 2023 8:52:46 AM

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Comments received for docketing. Consumers has opened a new case for the comments below.

Deanna

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**From:** Gay Bradshaw <[bradshaw@kerulos.org](mailto:bradshaw@kerulos.org)>  
**Sent:** Monday, September 25, 2023 1:27 PM  
**To:** Peter Lee <[reachpeterlee@gmail.com](mailto:reachpeterlee@gmail.com)>; PUC CONSUMER PUC \* PUC <[puc.consumer@puc.oregon.gov](mailto:puc.consumer@puc.oregon.gov)>; PUC PUC.PublicComments \* PUC <[puc.publiccomments@puc.oregon.gov](mailto:puc.publiccomments@puc.oregon.gov)>; HARRISON Danielle \* PUC <[Danielle.HARRISON@puc.oregon.gov](mailto:Danielle.HARRISON@puc.oregon.gov)>; Priscilla Weaver <[priscilla@saltmarshranch.com](mailto:priscilla@saltmarshranch.com)>  
**Subject:** RE: ANOTHER FAILURE / Docket Number UM 1908 : ONGOING "LIFE SAFETY" CenturyLink Landline Debacle

Some people who received this message don't often get email from [bradshaw@kerulos.org](mailto:bradshaw@kerulos.org). [Learn why this is important](#)

Dwar All,

I second Mr Lee's statement. Our phones are not only continually scratchy as to make unintelligible but most of the time without tone meaning they do not receive calls in-- emergency or otherwise- and we can not call out. So what are we supposed to do in October when a "test" nationwide call is being made? Will we receive it? Will we receive The Real Thing?

Are there avenues being pursued by the PUC outside the "normal " paths and channels that is this has reached a level of mere "poor service" to the level of life threatening because of lack of service. Does nt this qualify as a emergency situation requiring action and intervention by the government?

Gay Bradshaw

G.A. Bradshaw  
The Kerulos Center for Nonviolence  
[www.gabradshaw.com](http://www.gabradshaw.com)  
[www.kerulos.org](http://www.kerulos.org)

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**From:** Peter Lee <[reachpeterlee@gmail.com](mailto:reachpeterlee@gmail.com)>  
**Sent:** Monday, September 25, 2023 1:01 PM  
**To:** PUC CONSUMER PUC \* PUC <[puc.consumer@puc.oregon.gov](mailto:puc.consumer@puc.oregon.gov)>; [puc.publiccomments@puc.oregon.gov](mailto:puc.publiccomments@puc.oregon.gov); HARRISON Danielle PUC

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<[priscilla@saltmarshranch.com](mailto:priscilla@saltmarshranch.com)>

**Subject:** ANOTHER FAILURE / Docket Number UM 1908 : ONGOING "LIFE SAFETY" CenturyLink  
Landline Debacle

To whom it may concern,

Phone lines have a lot of static, and I am continually dropping calls. Possibly due to rain in the area. Infrastructure is in constant disrepair.

Please log the call on my behalf. I am not going to waste my time calling CenturyLink. It's an exercise in futility.

Thank you.

Peter