

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Public Comments on UM 1908  
**Date:** Tuesday, September 5, 2023 11:16:34 AM

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[REDACTED] comments received.  
[REDACTED]

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Monday, September 4, 2023 6:58 AM  
**To:** [REDACTED]  
**Subject:** Public Comments on UM 1908

[REDACTED]

Dear Oregon Public Utility Commission,

As a telephone customer of Lumen/CenturyLink, I have not been receiving adequate service. I am submitting my comments for docket UM 1908.

My ll is old it's static that run me crazy so loud or maybe it the type of phone Panasonic.

I am a landline phone customer and have been having issues with CenturyLink that I would like to report for your investigation.

[Describe your issues with your landline phone service, including any issues with Lumen/CenturyLink's customer service in fixing your issues. Quality of service, delays in customer service responses, etc.]

Thank you for your investigation into this issue with CenturyLink in my area and for considering my comments.

Sincerely,

W r T [REDACTED]

[REDACTED] Portland, OR [REDACTED]