

There is a very common thread here, I sure hope they are being declined on any rate increase..., and as I have said several times, I hope they are instead levied a monthly fine until such time that they clean up their act and develop a constant trend of effective communication and meaningful response. Not holding my breath.

I would instead mandate CL to give us all free service until we have been stable for 6 months, and until they have demonstrated a meaningful change in communication with their customers.

Thanks



On Thu, Aug 24, 2023 at 3:18 PM

wrote:

Description: S. J. comments.

Docket Name: UNITED/QWEST/CENTURYLINK JOINT PETITION FOR PRICE PLAN

AND PARTIAL WAIVER

Utility Company: CENTURYTEL OF OREGON INC -- TELE, UTIL\_T

Type of Activity: PUBLIC COMMENT, filed on 8/24/2023.

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