

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Public Comments on UM 1908
Date: Friday, September 1, 2023 11:00:04 AM

[REDACTED] comments received.
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: Wednesday, August 30, 2023 9:43 PM
To: [REDACTED]
Subject: Public Comments on UM 1908

[REDACTED]

Dear Oregon Public Utility Commission,

As a telephone customer of Lumen/CenturyLink, I have not been receiving adequate service. I am submitting my comments for docket UM 1908.

I am a landline phone customer and have been having issues with CenturyLink that I would like to report for your investigation.

We have our internet service on these landlines. As winter & the rains come, we know our cable back to the central office will be Damaged. Our service will be down for days. Often goes down on a Friday & they don't work on the weekends.

J. G. [REDACTED]

[Describe your issues with your landline phone service, including any issues with Lumen/CenturyLink's customer service in fixing your issues. Quality of service, delays in customer service responses, etc.]

Thank you for your investigation into this issue with CenturyLink in my area and for considering my comments.

Sincerely,

R. G. [REDACTED]
[REDACTED] Banks, OR [REDACTED]