

**BEFORE THE PUBLIC UTILITY COMMISSION  
OF OREGON**

UM 1908, UM 2206

In the Matters of

LUMEN TECHNOLOGIES,<sup>1</sup>

Proposed Commission Action Pursuant  
to ORS 756.515 to Suspend and  
Investigate Price Plan (UM 1908), and

QWEST CORPORATION,

Investigation Regarding the Provision of  
Service in Jacksonville, Oregon and  
Surrounding Areas (UM 2206).

RULING AND MEMORANDUM

**DISPOSITION: SCHEDULE FOR CONSIDERATION OF MODIFICATIONS TO  
ORDER NO. 22-340 ESTABLISHED**

On October 6, 2022, the Public Utility Commission of Oregon held a prehearing conference in this docket. After consultation with the Commission regarding a schedule for this proceeding, the Commission has decided to provide notice and opportunity to comment on a potential modification of Order No. 22-340.

The Commission is considering modification of the second sentence of the second paragraph of Order No. 22-340 as follows:

Lumen must address all tickets and make repairs in a manner that results in a consistent and functional dial tone and ability to reliably make and receive calls, or provide the customer with a functionally equivalent substitute service at no additional customer cost, within 48 hours of creation of the ticket until the service issues in the area are remedied.

Parties are provided the opportunity to respond to this proposed modification no later than October 20, 2022. No hearing schedule will be set pending the Commission's decision on the modification. I note that per my ruling at the October 6, 2022 prehearing conference, Priscilla Weaver is granted party status in this proceeding. Proposals for managing these dockets and their underlying investigations pending the Commission

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<sup>1</sup> Formerly known as Qwest Corporation, United Telephone Company of the Northwest, CenturyTel of Oregon, and CenturyTel of Eastern Oregon.

resolution of Lumen's request for a hearing and the Commission's consideration of modification of its order remain due Wednesday, October 12, 2022.

Dated this 11<sup>th</sup> day of October, 2022, at Salem, Oregon.



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Nolan Moser  
Chief Administrative Law Judge