

**From:** [MENZA Candice \\* PUC](#)  
**To:** [MENZA Candice \\* PUC](#)  
**Subject:** FW: Public Comments on UM 1908  
**Date:** Tuesday, January 31, 2023 2:39:08 PM

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-----Original Message-----

From: jksncrlyn@everyactioncustom.com <jksncrlyn@everyactioncustom.com>  
Sent: Tuesday, January 31, 2023 12:19 PM  
To: PUC PUC.PublicComments \* PUC <PUC.PUBLICCOMMENTS@puc.oregon.gov>  
Subject: Public Comments on UM 1908

Dear Oregon Public Utility Commission,

As a telephone customer of Lumen/CenturyLink, I have not been receiving adequate service. I am submitting my comments for docket UM 1908.

I am a landline phone customer and have been having issues with CenturyLink that I would like to report for your investigation.

[Describe your issues with your landline phone service, including any issues with Lumen/CenturyLink's customer service in fixing your issues. Quality of service, delays in customer service responses, etc.]

Thank you for your investigation into this issue with CenturyLink in my area and for considering my comments.

Sincerely,  
Carolyn Jackson  
39475 Mohawk Loop Rd Marcola, OR 97454-9708 jksncrlyn@yahoo.com