

Citizens Telecommunications Company of Oregon
Rate Increases - August 2018 - April 2020

Service	MRC Existing Rate	MRC Rate Increase	Effective Date	Advice Letter
Digital Phone Enhanced Feature Pack	\$3.99	\$4.49	12/16/2018	002PL
Access Line - Multi-Line - Residence	\$15.67	\$16.75	2/24/2019	OR-19-01
Access Line - One-Party - Residence	\$15.67	\$16.75	2/24/2019	OR-19-01
Access Line - Multi-Line - Business	\$40.75	\$42.00	2/24/2019	003PL
Access Line - One-Party - Business	\$27.32	\$29.00	2/24/2019	003PL
Call Waiting/Cancel Call Waiting - Residence	\$3.00	\$3.50	8/25/2019	007PL
Call Waiting/Cancel Call Waiting- Business	\$4.00	\$4.50	8/25/2019	007PL
3 Way Calling - Business/Residence	\$2.40	\$2.90	8/25/2019	007PL
3 Way Calling Pay-Per-Use - Business/Residence (NEW)	NA	\$0.50	8/25/2019	007PL
Basic Call Forward - Business/Residence	\$2.40	\$2.90	8/25/2019	007PL
Call Forward Busy - Business/Residence	\$2.40	\$2.90	8/25/2019	007PL
Call Forward No Answer - Business/Residence	\$2.40	\$2.90	8/25/2019	007PL
Remote Call Forward (RCF) - Business/Residence	\$16.00	\$16.50	8/25/2019	007PL
*66 Busy Number Redial Pay-Per-Use - Business/Residence	\$0.75	\$1.25	8/25/2019	007PL
*69 Call Return Pay-Per-Use - Business/Residence	\$0.75	\$1.25	8/25/2019	007PL
Caller ID with Name - Residence	\$8.00	\$8.50	8/25/2019	007PL
Caller ID with Name - Business	\$9.99	\$10.49	8/25/2019	007PL
Call Forward Busy/No Answer - Residence (NEW)	NA	\$2.40	8/25/2019	007PL
Call Forward Busy/No Answer - Business	\$2.40	\$2.90	8/25/2019	007PL
Facility Fee - Residence NEW as of 2-24-19	\$1.25	\$1.50	9/29/2019	OR-19-04
Facility Fee - Business NEW as of 2-24-19	\$1.25	\$1.50	9/29/2019	OR-19-04
Foreign Listing - Residence	\$1.00	\$1.25	10/20/2019	008PL
Foreign Listing - Business	\$1.25	\$1.50	10/20/2019	008PL
Additional Listing - Residence	\$1.00	\$1.25	10/20/2019	008PL
Additional Listing - Business	\$1.25	\$1.50	10/20/2019	008PL
Cross-reference Listing - Residence	\$1.00	\$1.25	10/20/2019	008PL
Cross-reference Listing - Business	\$1.25	\$1.50	10/20/2019	008PL
Line of Information - Residence	\$1.00	\$1.25	10/20/2019	008PL
Line of Information - Business	\$1.25	\$1.50	10/20/2019	008PL
Reference Listing - Residence	\$1.00	\$1.25	10/20/2019	008PL

Reference Listing - Business	\$1.25	\$1.50	10/20/2019	008PL
Digital Phone Enhanced Feature Pack	\$4.49	\$4.99	11/24/2019	010PL