

DOCKET NO. UM 1822

**Cover Sheet for Submission of  
2017 Annual ETC Certification Reports**

RECEIVED  
JUN 22 2017  
P.U.C.

Name of Eligible Telecommunications Carrier: Monitor Cooperative Telephone Company

Filing date: 6/21/2017

Is this: Original submission?  OR  
Revised submission?

Person to contact for questions:

Name Stephanie Sauvageau

Phone number 503-824-5863

E-mail address stephanie@coltontel.com

Documents included in this filing (please check applicable items):

- CAF/ICC Support (47 CFR § 54.304) \*Provided previously by GVNW
- Rate Floor Data (47 CFR § 54.313(h))
- Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422)<sup>1</sup>
- HUBB Portal Broadband Information<sup>2</sup>
- Form 690 (Mobility Fund per 47 CFR § 54.1009)
- Affidavit for High-Cost Support

**Filing deadlines:** The Oregon deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by July 3, 2017. The CAF/ICC support data is due on the same day as the ETC's interstate access tariff filing (see FCC DA 17-258 for dates).

<sup>1</sup> Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.

<sup>2</sup> Federal Price Cap carriers only.

RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986

**Block 1 - Contact Information**

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	532384
2	Carrier Study Area Name	alpha characters	MONITOR COOPERATIVE TELEPHONE CO
3	Service Provider Identification Number	9 numeric digits	143002625
4	Residential Local Service Charge Effective Date	mm/dd/yy	06/01/17
5	Contact Name	alpha characters	Sauvageau, Stephanie N
6	Contact Telephone Number (include area code)	9 numeric digits	503-824-5863
7	Sheet Number	numeric digit(s)	
8	Total Number of Sheets	numeric digit(s)	

**Block 2- Residential Local Service Rates, Fees, and Line Counts**

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops	Column 6 Exchange Name/ Zone Name	Column 7 Class Of Service
9	17.60	0.00	1.50	0.00	72	Monitor	Residential Measured
10	17.60	0.00	1.50	2.40	281	Monitor	Residential Flat
11	17.60	0.00	1.50	2.40	10	Monitor	Lifeline Flat
12	1.00	0.00	0.00	0.00	18	Monitor	Emergency
13	0.00	0.00	0.00	0.00	2	Vacation	0

Rate Floor Template

**Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data**

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported ; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier					Monitor Cooperative Telephone Company				
Signature of authorized officer			<i>Gerl Fraijo</i>			Date		6/8/2017	
Printed name of authorized officer			Gerl Fraijo						
Title or position of authorized officer			General Manager						
Telephone number of authorized officer:					(503) 634-2000, ext.				
Study Area Code of Reporting Carrier		532384		Filing Due Date for this form (mm/dd/yyyy)		07/01/2017			

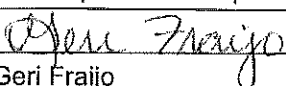
Rate Floor Data

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING RATE FLOOR DATA ON THE CARRIER'S BEHALF:

**Certification of Officer to Authorize an Agent to File Rate Floor Data on Behalf of Reporting Carrier**

I certify that National Exchange Carrier Association (NECA) is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data provided to the authorized agent; and, to the best of my knowledge, the actual rate floor data provided to the authorized agent is accurate.

I certify that I am authorized to submit the information reported on this form on behalf of the reporting carrier; that I have provided the information reported herein based on data provided by the reporting carrier; and to the best of my knowledge the information reported herein is accurate.

Name of Authorized Agent				National Exchange Carrier Association (NECA)	
Name of Reporting Carrier				Monitor Cooperative Telephone Company	
Signature of authorized officer			Date		
			6/8/2017		
Printed name of authorized officer				Geri Fraijo	
Title or position of authorized officer				General Manager	
Telephone number of authorized officer: (503) 634-2000 ext.					
Study Area Code of Reporting Carrier		532384	Filing Due Date for this form (mm/dd/yyyy)	07/01/2017	

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	Stephanie Sauvageau
<035> Contact Telephone Number: Number of the person identified in data line <030>	5036342266 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	stephanie@coltontel.com
Form Type	54.313 and 54.422



**(300) Unfulfilled Service Request  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Stephanie Sauvageau
<035> Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stephanie@coitontel.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)  
\_\_\_\_\_  
Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)  
\_\_\_\_\_  
Name of Attached Document

Contact Name - Person USAC should contact regarding this data

Stephanie Sauvageau

Contact Telephone Number - Number of person identified in data line

:030>

5036342266 ext.

Contact Email Address - Email Address of person identified in data line

:030>

stephanie@coltontel.com

Select from the drop-down list to indicate how you would like to report  
voice complaints (zero or greater) for voice telephony service in the prior  
calendar year for each service area in which you are designated an ETC for  
any facilities you own, operate, lease, or otherwise utilize.

Offered only fixed voice

Complaints per 1000 customers for fixed voice

0.0

Complaints per 1000 customers for mobile voice

Select from the drop-down list to indicate how you would like to report  
end-user customer complaints (zero or greater) for broadband service in  
the prior calendar year for each service area in which you are designated  
an ETC for any facilities you own, operate, lease, or otherwise utilize.

Offered only fixed broadband

Complaints per 1000 customers for fixed broadband

0.0

Complaints per 1000 customers for mobile broadband



in compliance with applicable minimum service standards

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(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0985/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Stephanie Sauvageau
<035> Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	stephanie@coltontel.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Sauvageau
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@coltontel.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 532384or1010.pdf

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 Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 532384or1030.pdf

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 Name of Attached Document

<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Sauvageau
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@coltontel.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Sauvageau
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@coltontel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

532384or1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221>
Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
✓
- <1222>
Details on the number of minutes provided as part of the plan,
✓
- <1223>
Additional charges for toll calls, and rates for each such plan.
✓



<b>(2005) Price Cap Carrier Additional Documentation</b> <b>Data Collection Form</b> <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Sauvageau
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@coltontel.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input style="width: 100px; height: 20px;" type="text"/>	
<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100px; height: 20px;" type="text"/>	
<2024A> Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	<input style="width: 200px; height: 60px;" type="text"/>
<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	<input style="width: 200px; height: 60px;" type="text"/>
<2025A> Round 2 Recipient of Incremental Support?	<input style="width: 100px; height: 20px;" type="text"/>	
<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	<input style="width: 200px; height: 60px;" type="text"/>
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<input style="width: 100px; height: 20px;" type="text"/>

**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the document below is accurate.

Progress Report on 5 Year Plan

Carrier certifies to 54.313(f)(1)(iii)

Yes - Attach Certification

Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

Please Provide Attachment

Name of Attached Document Listing Required Information

532384or3010b.pdf

Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

Please Provide Attachment

No - No New Community Anchors

Name of Attached Document Listing Required Information

Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}

(Yes/No)

If yes, does your company file the RUS annual report

(Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

Monitor 2016 RUS Operating Report

If the response is no on line 3014, is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

Underlying information subjected to a review by an independent certified public accountant

Underlying information subjected to an officer certification.

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
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<039> Contact Email Address - Email Address of person identified in data line <030>	stephanie@caltontel.com

Financial Data Summary

(3027) Revenue	2053425
(3028) Operating Expenses	1473630
(3029) Net Income	618088
(3030) Telephone Plant In Service(TPIS)	9094583
(3031) Total Assets	5179260
(3032) Total Debt	497895
(3033) Total Equity	4533163
(3034) Dividends	0

**Roadband Experiment**

Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

Participant certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, service capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

**Anchor Institutions – FCC 14-98 (paragraph 79)**

Participants must provide the number, names, and addresses of community anchor institutions to which they have newly deployed broadband service in the preceding calendar year. On this line, please respond to questions 4003A and 4003B (new community anchors, no – no new anchors) to indicate whether this list will be provided.

**4003A, please provide a response for 4003B.**

Provide the number, names and addresses of community anchor institutions to which the participant has newly begun providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

\_\_\_\_\_

**Deployment Locations – FCC 14-98 (paragraph 80)**

Provide a list of geocoded locations to which broadband has been deployed as of the date immediately preceding the July 1st filing of the FCC Form 481.

Name of Attached Document Listing Required Information

\_\_\_\_\_

Provide evidence demonstrating that the participant is meeting the relevant public service obligations for the identified locations. Materials must detail the pricing, offered broadband service, and data usage allowances available in the geographic area.

Name of Attached Document Listing Required Information

\_\_\_\_\_

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Stephanie Sauvageau
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<039>	Contact Email Address - Email Address of person identified in data line <030>	stephanie@coltontel.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MONITOR COOP TEL
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date 06/21/2017</span>
Printed name of Authorized Officer:	Stephanie Sauvageau
Title or position of Authorized Officer:	CFO
Telephone number of Authorized Officer:	5036342266 ext.
Study Area Code of Reporting Carrier:	532384 <span style="float: right;">Filing Due Date for this form: 07/03/2017</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

# Monitor Cooperative Telephone Company

2017 Annual 54.313 Report of High-Cost Recipient

## Line 510 Documentation

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

### **Consumer Protection**

#### Voice and Broadband

Monitor Cooperative Telephone Company complies with the requirements of 47 CFR part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

### **Service Quality Standards**

#### Voice

Monitor Cooperative Telephone complies with the service standards of the State of Oregon as promulgated in Oregon Administrative Rules 860—34-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities. Monitor Cooperative is committed to providing the highest quality service to its subscribers.

#### Broadband

Monitor Cooperative Telephone Company follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.



**MONITOR COOPERATIVE TELEPHONE COMPANY**  
2017 Annual 54.313 Report of High-Cost Recipient

Line 610 Documentation

**Back-up Power:**

Monitor Telephone Co. has the following back-up power capabilities:

Meta Switch with a Kohler 80kw diesel with a 275 gallon fuel tank has a 64 hour run time at 75% load

For our DLC sites we have 3 portable generators for 8 remote sites.

Monitor Telephone has 181 customers with metallic (copper) connections to the Central Office. These customers' NIDs are powered from the central office

Monitor Telephone Co. has 361 customers with non-metallic (Fiber Optics) connection to the central office. These customers ONT's are battery powered in case of emergency. The batteries are rated to last 12 hours with no use and 8 hours with constant use.

**Ability to reroute around damaged facilities:**

Monitor Telephone has built facilities between exchange and its connecting companies. This facilities is in the form of a DS3 Fiber link and is interconnected to the Public Switched Network.

**Capacity to manage traffic spikes resulting from emergency situations:**

Monitor Telephone Co. has 515 customers, switching capacity of 10,000 simultaneous calls, and transport capacity for 400 simultaneous calls. Monitor Telephone takes no responsibility for the capabilities of interconnected network to manage traffic spikes resulting from emergency situations.

532384or1010

## Monitor Cooperative Telephone Company

### Voice Services Rate Comparability

As evidenced by the data provided in line 700 of this Form 481, Monitor Cooperative Telephone Company's voice service pricing is no more than 2 standard deviations above the national average urban rate (\$49.51) as announced by the Wireline Competition Bureau on February 14, 2017 (DA 17-167)

532384or1030

# MONITOR COOPERATIVE TELEPHONE COMPANY

## Broadband Services Rate Comparability

Monitor Cooperative Telephone Company's Broadband Services pricing meets the FCC's broadband public interest obligations because it offers broadband service as shown on Line 710 of its Form 481 filing, at actual speeds of at least 10 Mbps downstream / 1 Mbps upstream at no more than the applicable benchmark for broadband services announced by the Bureau on February 14, 2017 (DA17-167).

## Public Utility Commission (Home)

- [Search](#)
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- [Contact Us](#)
- [Commissioners](#)
- [General Information](#)
  - [Administrative Rules](#)
  - [Consumer Help](#)
  - [Electric/Natural Gas](#)
  - [Hearings Division](#)
  - [Oregon Telephone Assistance Programs](#)
  - [Safety](#)
  - [Telecommunications](#)
  - [Water](#)
- [Board of Maritime Pilots](#)
- [Home](#)
- [Jobs at PUC](#)
- [Building Closure](#)

### Oregon Lifeline (Oregon Telephone Assistance Program)



The Oregon Public Utility Commission (PUC) manages the Oregon Lifeline program. If you qualify, this federal and state government assistance program reduces your monthly residential/landline or wireless phone bill by \$12.75.

[List of residential/landline and wireless companies that provide the Oregon Lifeline benefit](#)

#### How to Apply for Lifeline:

##### Using Online Application:

Submit your application online if you or a member of your household participates in one of the following programs:

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (SSI)
- State Medical Programs (at or below 135% of federal poverty guidelines)
- Medicaid

##### Using Printed Application:

Complete and send a printed application to our office with the current documentation if you or a member of your household participates in one of the following programs or meets the income requirements:

- National School Lunch Program; Free Lunch Program Only (NSLP)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Total household income is at or below 135% of federal poverty guidelines

[Click Here to Apply Online](#)

[Click Here to Print Application](#)

[Aplicar en Español](#)

[Подать заявление на русском языке](#)

[Nộp đơn bằng tiếng Việt](#)

[Contact Oregon Lifeline \(RSPF\)](#)

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- [Agencies A to Z](#)
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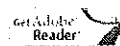


#### WEB SITE LINKS

- [Text Only Site](#)
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- [Web Site Feedback](#)

#### PDF FILE ACCESSIBILITY

Adobe Reader, or equivalent, is required to view PDF files. Click the "Get Adobe Reader" image to get a free download of the reader from Adobe.



**The following companies participate in Oregon Lifeline:**  
 (participating companies and discount amount subject to change)

**Landline phone companies that reduce your monthly phone bill by \$12.75:**

Asotin	ComSpan	Molalla	Oregon Tel. Corp.	Roome Tel Com
Beaver Creek	Eagle	Monitor	Oregon/Idaho	Scio Mutual
Canby Co-Op	Frontier	Monroe	People's	St. Paul
CenturyLink	Gervais	Mt. Angel	Pine Telephone	Stayton Co.
Clear Creek	Helix	Nehalem	Pioneer	Warm Springs
Colton	Home/TDS	North State	Reliance Connects	

**Wireless phone companies that reduce your monthly phone bill by \$12.75:**

AT&T Mobility\* in select areas

Snake River PCS

US Cellular

\*AT&T Mobility only offers the Lifeline benefit in select areas.

Call 1-800-377-9450 to determine if the Lifeline benefit is offered in your coverage area.

**Wireless phone companies that provide free monthly minutes:**

Assurance Wireless by Virgin Mobile • To apply: 1-877-378-4004 or [www.assurancewireless.com](http://www.assurancewireless.com)

SafeLink Wireless by TracFone • To apply: 1-800-723-3546 or [www.safelinkwireless.com](http://www.safelinkwireless.com)

# Customer Information

## Rights & Responsibilities Summary

For Oregon Utility Consumers: If you are applying for service or have service with a utility company in Oregon, you have certain rights and obligations. Following is a summary of those rights and obligations prepared by the Consumer Services Division of the Public Utility Commission. The matters described here apply only to electricity, natural gas, telephone and water services regulated by the PUC. The utility company's main obligation is to provide you with reliable services at rates approved by the PUC. Your main obligations are to pay for the services you use, to not damage or tamper with the company's facilities, and to notify the company if you move, if you wish to change your service, or if you have a problem.

### Deposits

The utility may ask you to pay a deposit. If a deposit is required, you may have the right to pay it in several installments.

### Third-Party Notices

You have the option to ask that another person receive your bills and notices if for some reason you are unable to receive or understand those bills and notices. Also, you may ask your utility company to furnish you with notices in another language if you do not understand English.

### Financial Assistance

Several programs provide financial help, depending on your circumstances. The Low-Income Energy Assistance Program (LIEAP) provides money to qualified customers who need help with winter heating bills. Also, the major energy utility companies have their own financial assistance programs to help their customers. The Oregon Telephone Assistance Program (OTAP) provides reduced phone bills for qualified low-income customers. The Link-Up America program provides financial help with telephone service installation charges for qualified persons.



### Disconnection Notices

Before a utility company can disconnect your service, the company must notify you. Electric and gas companies are required to give you a 15-day notice, another notice 5 days before disconnection, and must try to contact you the day the disconnection is scheduled. Telephone and water utilities must provide written notice at least 5 days before service is disconnected.

### Medical Certificates

If you or a member of your family has a serious health problem and your utility service is threatened, you may obtain a medical certificate from your doctor or other medical professional who provides your health care. A medical certificate will prevent immediate disconnection of your service and requires your utility to allow you to set up a payment plan to pay any overdue bill. (Medical certificates do not apply to water utilities.)

### Payment Plans

You may take advantage of one of several special payment options designed to make it easier to pay your electricity or natural gas utility bills. You may pay your bills on an equal-payment plan which will spread out your payments over the year. If you are unable to pay your electricity or gas bills for a period of time and your utility intends to cut off your service, you may also enter into a special agreement to pay the overdue amount over a period of time.

La versión impresa, en esta lengua, del sumario de los derechos del usuario y sus responsabilidades está a su disposición llamando al:

Если Вы желаете получить инструкцию о правах и обязанностях потребителя, напечатанную на русском языке, звоните по следующему телефону:

Bản giải thích tóm lược về quyền lợi và bổn phận của khách hàng đã được in bằng tiếng Việt và được cung cấp bằng cách in lại về:

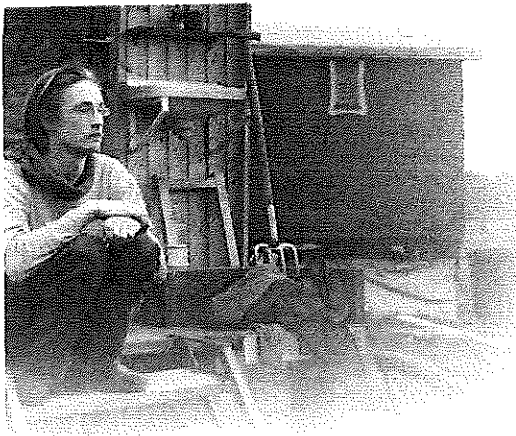
આમને આ રીતે સમજાવવા માટે અમે અમુક સુવિધાઓ આપી છે. આ સુવિધાઓ અમારા પાસેથી મેળવી શકાય છે:

มีบริการแปลข้อคิด และความรู้ฉบับย่อของข้อคิดการใช้งานฉบับนี้เป็นภาษาไทย โดยได้จัดทำและพิมพ์จำหน่าย

**PUC**  
**Consumer Services Division**  
**1-800-522-2404**

Continued on next page





## RSPF Programs – A Lifeline for Families

Do you need help paying your telephone bill? Are you in need of telephone hearing devices or need a relay operator to assist you with a call? The Residential Service Protection Fund Programs may be able to help.

In 1987, the Oregon Legislature passed a law that supports the state's public policy that adequate and affordable residential telephone service be available to all Oregonians. Based on that legislation, the Oregon Public Utility Commission (PUC) implemented three telephone assistance programs.

### OTAP – Oregon Telephone Assistance Program

Oregonians who receive one of the following qualifying benefits may receive up to a \$12.75 reduction in their monthly bill for local residential telephone service.

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program; Free Lunch Program Only (NSLP)
- Certain State Medical Programs or Certain Medicaid Programs at or below 135% of the federal poverty guidelines

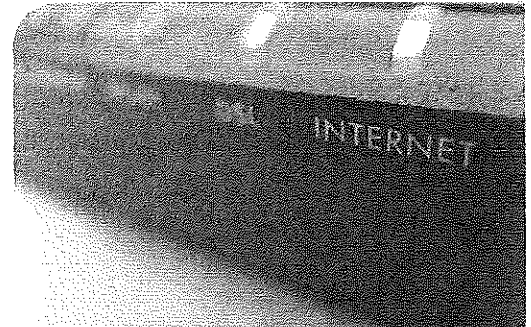
### TDAP – Telecommunication Devices Access Program

The program loans adaptive telephone equipment at no cost and with no income restrictions to eligible Oregonians who are hearing, vision, speech, mobility and cognitively impaired. Visit [www.rspf.org](http://www.rspf.org) or E-mail [puc.tdap@state.or.us](mailto:puc.tdap@state.or.us)

### OTRS – Oregon Telecommunications Relay Service - (Dial 7-1-1)

The Oregon Relay is a free public service for communication between standard (voice) users, and persons who are deaf, hard-of-hearing, deaf-blind, and speech-disabled using text telephones (TTYs), PCs (personal computers) via the Internet.

To reach a Relay Operator, just dial the free access 7-1-1 digits, available anytime, anywhere. There is no extra charge when using the Oregon Relay, however a Customer Profile form needs to be submitted for accessing through a toll-free number. Long distance relay calls are billed at the regular rate that is charged between the point of origin to where the call terminates. For more information on these programs, along with download or complete applications, please visit [www.rspf.org](http://www.rspf.org) or call 1-800-848-4442 (Voice) or 1-800-648-3458 (TTY). 2262



## Wireless Routers: Single Band VS Dual Band

Single band wireless routers use a 2.4 GHz band, which can limit the overall speed of the router itself. However, if there is only going to be one user, the router can be a single band variety and the user will not experience any noticeable delays.

A dual band wireless router features both a 2.4 GHz band and a 5.0 GHz band, allowing for connections on both bands, and providing higher speeds in general. Dual band routers are important for those who are certain that multiple users will need to be connected to the internet at one time. Wireless routers that are going to be used for larger office areas, or full sized homes, should generally be dual band wireless routers.

How a particular home or office uses their internet will greatly affect what type of wireless router they will need. Those who use a lot of media streaming applications online, including streaming audio or video, as well as online gameplay, will require a dual band wireless router. Those who use their computer for simple internet surfing and email can get by with just a single band wireless router.

**10X10X10 FTTH PROMOTION**

**10, 20, or 30 MB**  
**510 DOLLARS**  
**10 MONTHS OF SAVINGS**

"THAT'S AS LOW AS A CURRENT GMR PACKAGE"

"WHEN I LOOKED AT THE CHARGE, I HAD NO IDEA HOW MUCH BROADBAND MY FAMILY DESERT"

"TO ME SERVICE FOR THE PRICE OF GMR, NOW THAT IS A DEAL!"

I COME FROM A HOUSE TO 10 Mbps BROADBAND WAS LIKE GOING FROM A HORSE TO A TRACK.

SEE FRONT PAGE FOR DETAILS...

# LIFE LINE PHONE SERVICE DISCOUNT

## What is LIFE LINE SERVICE?

Lifeline service is a government assistance program which provides monthly discounts to an eligible customer's voice telephony service (home or wireless service, but not both). Lifeline service is limited to one discount per household. A household is everyone who lives in the home (including children and people who are not related to the customer) and shares income and household expenses (bills, food, etc.).

A customer with Lifeline service may not transfer the Lifeline benefit to any other person.

## Who is ELIGIBLE FOR LIFE LINE?

To be eligible for Lifeline a household's annual income must be at or below 135% of the federal poverty guidelines (see chart to determine if you qualify) or someone in the household must receive benefits from at least one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Low Income Home Energy Assistance Program (LIHEAP)
- Health benefits coverage under the state Children's Health Insurance Program (CHIP)
- National School Lunch Program's free lunch program
- Temporary Assistance for Needy Families

**2016 POVERTY GUIDELINES  
FOR FAMILIES/HOUSEHOLDS WITH  
MORE THAN 8 PERSONS, ADD \$4160.00  
FOR EACH ADDITIONAL PERSON.**

PERSONS IN FAMILY/HOUSEHOLD	POVERTY GUIDELINE
1	\$11,880
2	\$16,020
3	\$20,160
4	\$24,300
5	\$28,440
6	\$32,580
7	\$36,730
8	\$40,890

## How to ENROLL IN LIFE LINE?

If your household is eligible through the programs listed, you will automatically qualify. If you have telephone service and participate in one of the programs listed and you are not receiving the Lifeline service reduction, please contact Oregon Public Utility Commission (OPUC) 1-800-848-4442

If your household meets the low income standard, you may apply to receive Lifeline Service by completing an Oregon Lifeline Application online @ [www.rspf.org](http://www.rspf.org) or using a printed application that must be completed by the applicant and mailed to the following address:

Oregon Public Utility Commission  
PO BOX 1088  
Salem, OR 97308-1088



**Oregon Telephone  
Assistance Program  
(OTAP)/Lifeline Application**

You may complete an OTAP/Lifeline application online at: [www.rspf.org](http://www.rspf.org)

**Oregon Public Utility Commission**

PO Box 2148, Salem OR 97308

1-800-848-4442 or 503-373-7171

1-800-648-3458 (TTY) 971-239-5845 (Videophone)

Fax: 1-877-567-1977 or 503-378-6047

[puc.rspf@state.or.us](mailto:puc.rspf@state.or.us)

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The Oregon Public Utility Commission (PUC) manages the Oregon Telephone Assistance Program (OTAP), also known as Lifeline. If you qualify, this federal and state government assistance program reduces your monthly phone bill by \$12.75.

**You may qualify if you participate in one of the following programs:**

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program; *Free Lunch Program Only* (NSLP)
- Certain State Medical Programs or Certain Medicaid Programs at or below 135% of the federal poverty guidelines

#### 54.313 Lifeline customers MOU and additional toll charge

Lifeline subscribers receive the same residential services as a regular subscriber, but at a reduced monthly recurring rate. Thus, Lifeline subscribers have an unlimited number of local calling minutes. As for toll, Lifeline subscribers similar to every Monitor Cooperative Telephone Company subscriber are free to choose their own toll usage plans through IXC's that serve Monitor Cooperative Telephone Company.



2017 Annual 54.313 Report of High-Cost Recipient

Line 3010 Documentation – In compliance with 54.313(f)(1)-Milestone Certification

June 20, 2017

Ms. Marlene H Dortch  
Secretary  
Federal Communications Commission  
9300 East Hampton Drive  
Capitol Heights, MD 20743

Re: WC Docket No 14-58, 2016 Annual Report, Form 481, for High-Cost Recipient 54-313(f)(1)  
"Milestone Certification".

Dear Ms. Dortch:

In compliance with the filing requirements associated with, and attached to Form 481, we wish to advise the commission that Monitor Cooperative Telephone Company:

- Has taken reasonable steps to provide upon reasonable request broadband service at actual speeds at 10Mbps downstream /1Mbps upstream.
- Provides latency suitable for real time applications including VoIP and usage capacity which is reasonably comparable to those in urban areas and;
- That reasonable requests for service are met within a reasonable timeframe.

If there are questions, I may be contacted at (503) 634-2266.

Sincerely,

A handwritten signature in black ink that reads "Geri Fraijo". The signature is written in a cursive style with a large initial "G".

Geri Fraijo

Monitor Cooperative Telephone Company

USDA-RUS

This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

BORROWER NAME

Monitor Cooperative Telephone Company

(Prepared with Audited Data)

INSTRUCTIONS-Submit report to RUS within 30 days after close of the period or detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.

PERIOD ENDING  
December, 2016

BORROWER DESIGNATION  
OR0503

**CERTIFICATION**

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

**ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.**

**DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII**

(Check one of the following)

All of the obligations under the RUS loan documents have been fulfilled in all material respects.

There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report

geri Fraijo

3/16/2017

DATE

**PART A. BALANCE SHEET**

ASSETS	BALANCE	BALANCE	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE	BALANCE
	PRIOR YEAR	END OF PERIOD		PRIOR YEAR	END OF PERIOD
<b>CURRENT ASSETS</b>			<b>CURRENT LIABILITIES</b>		
1. Cash and Equivalents	713,736	1,053,382	25. Accounts Payable	25,201	24,411
2. Cash-RUS Construction Fund	30,861	0	26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits	760	600
b. Other Accounts Receivable			29. Current Mat. L/T Debt	58,399	58,780
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom, Accounts Receivable	8,883	11,367	32. Income Taxes Accrued		
b. Other Accounts Receivable	75,289	103,589	33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities	73,054	64,411
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	157,414	148,202
6. Material-Regulated	43,839	90,385	<b>LONG-TERM DEBT</b>		
7. Material-Nonregulated			36. Funded Debt-RUS Notes	179,060	138,684
8. Prepayments	43,933	72,174	37. Funded Debt-RTB Notes	0	0
9. Other Current Assets	7,076	6,198	38. Funded Debt-FFB Notes	377,677	363,898
0. Total Current Assets (1 Thru 9)	923,617	1,337,095	39. Funded Debt-Other	80,000	0
<b>NONCURRENT ASSETS</b>			40. Funded Debt-Rural Develop. Loan		
1. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Reacquired Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
2. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt	(4,460)	(4,687)
b. Nonrural Development	20,456	20,456	46. Total Long-Term Debt (36 thru 45)	632,277	497,895
3. Nonregulated Investments	2,100	1,650	<b>OTHER LIAB. &amp; DEF. CREDITS</b>		
4. Other Noncurrent Assets			47. Other Long-Term Liabilities		
5. Deferred Charges			48. Other Deferred Credits		
6. Jurisdictional Differences			49. Other Jurisdictional Differences		
7. Total Noncurrent Assets (11 thru 16)	22,556	22,106	50. Total Other Liabilities and Deferred Credits (47 thru 49)	0	0
<b>PLANT, PROPERTY, AND EQUIPMENT</b>			<b>EQUITY</b>		
8. Telecom, Plant-in-Service	8,775,518	9,094,583	51. Cap. Stock Outstand. & Subscribed		
9. Property Held for Future Use			52. Additional Paid-in-Capital		
0. Plant Under Construction	15,665	7,358	53. Treasury Stock		
1. Plant Adj., Nonop. Plant & Goodwill	11,788	11,788	54. Membership and Cap. Certificates	2,917	2,939
2. Less Accumulated Depreciation	4,891,870	5,293,670	55. Other Capital	7,040	6,162
3. Net Plant (18 thru 21 less 22)	3,911,101	3,820,059	56. Patronage Capital Credits	4,057,626	4,524,062
4. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)	4,067,583	4,533,163
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	4,857,274	5,179,260
	4,857,274	5,179,260			

Total Equity = 87.53% % of Total Assets

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

BORROWER DESIGNATION

OR0503

PERIOD ENDING

December, 2016

INSTRUCTIONS- See RUS Bulletin 1744-2

**PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS**

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	109,273	104,712
2. Network Access Services Revenues	1,760,053	1,892,769
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues	56,791	37,897
5. Miscellaneous Revenues	12,276	18,673
6. Uncollectible Revenues	71	626
<b>7. Net Operating Revenues (1 thru 5 less 6)</b>	<b>1,938,322</b>	<b>2,053,425</b>
8. Plant Specific Operations Expense	366,101	378,567
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	80,516	77,433
10. Depreciation Expense	452,369	406,222
11. Amortization Expense		
12. Customer Operations Expense	82,223	87,054
13. Corporate Operations Expense	525,673	524,354
<b>14. Total Operating Expenses (8 thru 13)</b>	<b>1,506,882</b>	<b>1,473,630</b>
15. Operating Income or Margins (7 less 14)	431,440	579,795
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes	56,156	70,468
<b>20. Total Operating Taxes (17+18+19)</b>	<b>56,156</b>	<b>70,468</b>
21. Net Operating Income or Margins (15+16-20)	375,284	509,327
22. Interest on Funded Debt	24,130	19,709
23. Interest Expense - Capital Leases		
24. Other Interest Expense	4,461	330
25. Allowance for Funds Used During Construction		
<b>26. Total Fixed Charges (22+23+24-25)</b>	<b>28,591</b>	<b>20,039</b>
27. Nonoperating Net Income	(6,627)	(4,683)
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	124,211	133,483
<b>31. Total Net Income or Margins (21+27+28+29+30-26)</b>	<b>464,277</b>	<b>618,088</b>
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date	2,155	2,128
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital	466,432	620,216
<b>39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]</b>	<b>0</b>	<b>0</b>
40. Patronage Capital Beginning-of-Year	3,719,298	4,057,626
41. Transfers to Patronage Capital	466,432	620,216
42. Patronage Capital Credits Retired	128,104	153,780
<b>43. Patronage Capital End-of-Year (40+41-42)</b>	<b>4,057,626</b>	<b>4,524,062</b>
44. Annual Debt Service Payments	165,353	73,483
45. Cash Ratio [(14+20-10-11) / 7]	0.5730	0.5541
46. Operating Accrual Ratio [(14+20+26) / 7]	0.8211	0.7617
47. TIER [(31+26) / 26]	17.2386	31.8443
48. DSCR [(31+26+10+11) / 44]	5.7165	14.2121

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0503

PERIOD ENDED

December, 2016

**Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Monitor	17.20	15.60	128	383	511	86.00	86.00
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
Total			128	383	511	86.00	86.00
No. Exchanges	1						

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

INSTRUCTIONS - See RUS Bulletin 1744-2

**Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

**4. BROADBAND SERVICE**

Details on Least Expensive Broadband Service

EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standardone/Pckg (f)	Type Of Technology (g)
Monitor	511	354	188	6,000	1,500	54.90	Package	Fiber to the Home
<b>Total</b>	<b>511</b>	<b>354</b>						

USDA-RUS  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	BORROWER DESIGNATION OR0503  PERIOD ENDING December, 2016
<i>INSTRUCTIONS- See RUS Bulletin 1744-2</i>	

**PART D. SYSTEM DATA**

1. No. Plant Employees	2	2. No. Other Employees	3	3. Square Miles Served	43	4. Access Lines per Square Mile	11.88	5. Subscribers per Route Mile	5.94
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**PART E. TOLL DATA**

1. Study Area ID Code(s)  a. _____ b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____	2. Types of Toll Settlements (Check one)  Interstate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis  Intrastate: <input type="checkbox"/> Average Schedule <input checked="" type="checkbox"/> Cost Basis
--	--

**PART F. FUNDS INVESTED IN PLANT DURING YEAR**

1. RUS, RTB, & FFB Loan Funds Expended	
2. Other Long-Term Loan Funds Expended	
3. Funds Expended Under RUS Interim Approval	
4. Other Short-Term Loan Funds Expended	
5. General Funds Expended (Other than Interim)	315,722
6. Salvaged Materials	
7. Contribution in Aid to Construction	
8. Gross Additions to Telecom. Plant (1 thru 7)	315,722

**PART G. INVESTMENTS IN AFFILIATED COMPANIES**

INVESTMENTS  <i>(a)</i>	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year <i>(b)</i>	Income/Loss This Year <i>(c)</i>	Cumulative Investment To Date <i>(d)</i>	Cumulative Income/Loss To Date <i>(e)</i>	Current Balance <i>(f)</i>
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					



USDA-RUS  
**OPERATING REPORT FOR  
 TELECOMMUNICATIONS BORROWERS**

BORROWER DESIGNATION

OR0503

PERIOD ENDING

December, 2016

**PART H. CURRENT DEPRECIATION RATES**

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

YES

NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	11.40%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	11.40%
5. Land and support assets - Buildings	3.20%
6. Land and support assets - Furniture and Office equipment	6.40%
7. Land and support assets - General purpose computers	15.00%
8. Central Office Switching - Digital	14.30%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	10.60%
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	4.60%
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	5.30%
24. Cable and wire facilities - Buried cable - Fiber	4.60%
25. Cable and wire facilities - Conduit systems	2.00%
26. Cable and wire facilities - Other	

USDA-RUS

BORROWER DESIGNATION

OR0503

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

PERIOD ENDED

December, 2016

INSTRUCTIONS – See help in the online application.

**PART I – STATEMENT OF CASH FLOWS**

1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)	744,597
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>	
2. Net Income	618,088
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>	
3. Add: Depreciation	406,222
4. Add: Amortization	0
5. Other (Explain) Other operating activities	4,220
<i>Changes in Operating Assets and Liabilities</i>	
6. Decrease/(Increase) in Accounts Receivable	(30,784)
7. Decrease/(Increase) in Materials and Inventory	(46,546)
8. Decrease/(Increase) in Prepayments and Deferred Charges	(28,241)
9. Decrease/(Increase) in Other Current Assets	878
10. Increase/(Decrease) in Accounts Payable	(790)
11. Increase/(Decrease) in Advance Billings & Payments	0
12. Increase/(Decrease) in Other Current Liabilities	(8,643)
13. Net Cash Provided/(Used) by Operations	914,404
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>	
14. Decrease/(Increase) in Notes Receivable	0
15. Increase/(Decrease) in Notes Payable	0
16. Increase/(Decrease) in Customer Deposits	(160)
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)	(134,001)
18. Increase/(Decrease) in Other Liabilities & Deferred Credits	0
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital	(856)
20. Less: Payment of Dividends	0
21. Less: Patronage Capital Credits Retired	(153,780)
22. Other (Explain) Other financing activities	(1,100)
23. Net Cash Provided/(Used) by Financing Activities	(289,897)
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>	
24. Net Capital Expenditures (Property, Plant & Equipment)	(310,758)
25. Other Long-Term Investments	450
26. Other Noncurrent Assets & Jurisdictional Differences	0
27. Other (Explain) Other investing activities	(5,414)
28. Net Cash Provided/(Used) by Investing Activities	(315,722)
29. Net Increase/(Decrease) in Cash	308,785
30. Ending Cash	1,053,382

Revision Date 2010

USDA-RUS  <b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	BORROWER DESIGNATION  OR0503
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2016
<b>NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	

<p>USDA-RUS</p> <p><b>OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>	<p>BORROWER DESIGNATION</p> <p>OR0503</p>
<p>INSTRUCTIONS - See RUS Bulletin 1744-2</p>	<p>PERIOD ENDED</p> <p>December, 2016</p>
<p><b>CERTIFICATION LOAN DEFAULT NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b></p>	



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## CONFIRMATION

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**Congratulations. Your filing has been successfully certified.**

Filing 1 was successfully certified on Wed 21 Jun 17 11:57:00 AM EDT by stephanie@monitorcoop.net .

SAC : 532384

498 ID : 143002625

Carrier Name : MONITOR COOP TEL

Program Year : 2018

A confirmation email will be sent to the email address on record for your user ID. Please email USAC at [HCCERTS@USAC.ORG](mailto:HCCERTS@USAC.ORG) if you do not receive this email within 24 hours.

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AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Geri Fraijo, being of lawful age and duly sworn, on my oath, state that I am the General Manager of Monitor Cooperative Telephone Company and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the requirements of the Federal Communications Commission, 47 C.F.R. § 54.314, Monitor Cooperative Telephone Company hereby certifies to the Public Utility Commission of Oregon that it is eligible to receive federal high-cost support for the program years cited.

I attest that all federal high-cost support provided to Monitor Cooperative Telephone Company in Oregon was used in the preceding calendar year (2016) and will be used in the coming calendar year (2018) only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

DATED this 21 day of June, 2017.

By: Geri Fraijo (Officer's Name)

Its: General Manager (Officer's Title)

SUBSCRIBED AND SWORN to before me this 21 day of June, 2017.

Merryl DeMott

Notary public in and for the State of Oregon

My Commission Expires: August 6, 2017

