



1800 – 41<sup>st</sup> Street  
P. O. Box 1003  
Everett, WA 98201-1003

January 5, 2017

Advice Letter No. OR-17-01

Filing Center  
Oregon Public Utility Commission  
201 High St SE  
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Administrative Filing

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets.

The purpose of this administrative filing is to correct typographical errors in the Stay Connected Seasonal Offering reconnect charges language. If a reconnect date is given then the reconnect charges “do not apply”. This administrative filing will not impact customer billing.

It is respectfully requested that this filing become effective on February 8, 2017.

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or [Kirk.Lee@ftr.com](mailto:Kirk.Lee@ftr.com).

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee  
Manager, Government & External Affairs

RKL: lms  
Enclosures

Section IV  
Schedule 15  
1<sup>st</sup> Revised Sheet No. 48

FOR DEPARTMENT'S  
RECEIPT STAMP

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GENERAL SERVICES

**DISCONTINUED SERVICE**

FRONTIER DIGITAL PHONE STATE WITH ESSENTIALS 1-2010 SERVICE – Grandfathered as of July 14, 2012 (Continued)

E. CONDITIONS

7. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
8. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
9. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone State with Essentials 1-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone State with Essentials 1-2010 features and services will be reactivated and billed at the applicable rates.
  - E. The Federal Subscriber Line Charge is included in the monthly rate.
  - F. This service does not change any other terms and conditions of the product.
  - G. All applicable taxes and surcharges apply.

(T)

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ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
REGULATORY AFFAIRS  
9260 E. STOCKTON BLVD.  
ELK GROVE, CA 95624

ISSUED: JANUARY 5, 2017  
EFFECTIVE: FEBRUARY 8, 2017  
ADVICE LETTER NO. OR-17-01

Section IV  
Schedule 15  
1<sup>st</sup> Revised Sheet No. 51

FOR DEPARTMENT'S  
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GENERAL SERVICES

**DISCONTINUED SERVICE**

FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 1-2010 SERVICE – Grandfathered as of July 14, 2012 (Continued)

E. CONDITIONS (Continued)

7. The bundles are offered on a month to month.
8. The bundle will appear as a single line item on the bill.
9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
10. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
11. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide with Essentials 1-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply. (T)
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide with Essentials 1-2010 features and services will be reactivated and billed at the applicable rates.
  - E. The Federal Subscriber Line Charge is included in the monthly rate.
  - F. This service does not change any other terms and conditions of the product.
  - G. All applicable taxes and surcharges apply.

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ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
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9260 E. STOCKTON BLVD.  
ELK GROVE, CA 95624

ISSUED: JANUARY 5, 2017  
EFFECTIVE: FEBRUARY 8, 2017  
ADVICE LETTER NO. OR-17-01

Section IV  
Schedule 15  
1<sup>st</sup> Revised Sheet No. 54

FOR DEPARTMENT'S  
RECEIPT STAMP

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GENERAL SERVICES

**DISCONTINUED SERVICE**

FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 1-2010 SERVICE – Grandfathered as of July 14, 2012 (Continued)

E. CONDITIONS

8. The bundle will appear as a single line item on the bill.
9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
10. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
11. The custom calling features and voice mail service included in the Frontier Digital Phone Nationwide Extra with Essentials 1-2010 bundle will be activated on only one of the access lines designated by the customer.
12. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Extra with Essentials 1-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply. (T)
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide Extra with Essentials 1-2010 features and services will be reactivated and billed at the applicable rates.
  - E. The Federal Subscriber Line Charge is included in the monthly rate.
  - F. This service does not change any other terms and conditions of the product.
  - G. All applicable taxes and surcharges apply.

---

ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
REGULATORY AFFAIRS  
9260 E. STOCKTON BLVD.  
ELK GROVE, CA 95624

ISSUED: JANUARY 5, 2017  
EFFECTIVE: FEBRUARY 8, 2017  
ADVICE LETTER NO. OR-17-01

Section IV  
Schedule 20  
5<sup>th</sup> Revised Sheet No. 38

FOR DEPARTMENT'S  
RECEIPT STAMP

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GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER DIGITAL PHONE 100 (Continued)

E. CONDITIONS (Continued)

6. The bundle will appear as a single line item on the bill.
7. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
8. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
9. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
10. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone 100 for a minimum period of one month and up to nine months during a 12-month period.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

(T)

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ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
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9260 E. STOCKTON BLVD.  
ELK GROVE, CA 95624

ISSUED: JANUARY 5, 2017  
EFFECTIVE: FEBRUARY 8, 2017  
ADVICE LETTER NO. OR-17-01

Section IV  
Schedule 20  
1<sup>st</sup> Revised Sheet No. 50

FOR DEPARTMENT'S  
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GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER UNLIMITEDOR (Continued)

E. CONDITIONS (Continued)

8. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
9. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
10. Stay Connected Seasonal Offering allows the customer to suspend the Frontier UnlimitedOR Service while they are away, a minimum of one month and up to nine months during a 12 period.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - d. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier UnlimitedOR bundle and services will be reactivated and billed at the applicable rates.
  - e. The Federal Subscriber Line Charge is included in the monthly rate.
  - f. All applicable taxes and surcharges apply.

(T)  
(T)

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ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
REGULATORY AFFAIRS  
9260 E. STOCKTON BLVD.  
ELK GROVE, CA 95624

ISSUED:  
EFFECTIVE:  
ADVISE LETTER NO.

JANUARY 5, 2017  
FEBRUARY 8, 2017  
OR-17-01

Section IV  
Schedule 20  
1<sup>st</sup> Revised Sheet No. 70

FOR DEPARTMENT'S  
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GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

B. SPECIAL CONDITIONS (Continued)

6. No discounts will be given to subscribers that do not use all the features or have some features turned off.
7. The bundle is offered on a month-to-month basis.
8. The bundle will appear as a single line item on the bill.
9. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
10. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
11. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
12. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - E. The cost of the service includes the Subscriber Line Charge.

(T)

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ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
REGULATORY AFFAIRS  
9260 E. STOCKTON BLVD.  
ELK GROVE, CA 95624

ISSUED:  
EFFECTIVE:  
ADVICE LETTER NO.

JANUARY 5, 2017  
FEBRUARY 8, 2017  
OR-17-01

Section IV  
Schedule 20  
1<sup>st</sup> Revised Sheet No. 73

FOR DEPARTMENT'S  
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GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER DIGITAL PHONE UNLIMITED (Challenger) – (Continued)

B. SPECIAL CONDITIONS (Continued)

5. Customers may add or delete any features offered in the bundle without a service order charge.
6. No discounts will be given to subscribers that do not use all the features or have some features turned off.
7. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
8. The bundle is offered on a month-to-month basis.
9. The bundle will appear as a single line item on the bill.
10. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
11. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
12. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
13. Stay Connected Seasonal Offering allows the customer to suspend the (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

(T)

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ISSUED BY: ALLISON ELLIS  
SENIOR VICE PRESIDENT  
REGULATORY AFFAIRS  
9260 E. STOCKTON BLVD.  
ELK GROVE, CA 95624

ISSUED:  
EFFECTIVE:  
ADVICE LETTER NO.

JANUARY 5, 2017  
FEBRUARY 8, 2017  
OR-17-01



Section IV  
Schedule 15  
~~Original~~ <sup>1<sup>st</sup></sup> Revised Sheet No. 48

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

DISCONTINUED SERVICE

FRONTIER DIGITAL PHONE STATE WITH ESSENTIALS 1-2010 SERVICE – Grandfathered as of July 14, 2012 (Continued)

E. CONDITIONS

1. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
2. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
3. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone State with Essentials 1-2010 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone State with Essentials 1-2010 features and services will be reactivated and billed at the applicable rates.
  - E. The Federal Subscriber Line Charge is included in the monthly rate.
  - F. This service does not change any other terms and conditions of the product.
  - G. All applicable taxes and surcharges apply.

ISSUED BY: ~~KENNETH MASON~~ ALLISON ELLIS

~~SENIOR~~ VICE PRESIDENT

~~GOVERNMENT &~~ REGULATORY AFFAIRS

~~P.O. BOX 3409260 E. STOCKTON BLVD.~~  
~~ELK GROVE, CA 95759~~ ELK GROVE, CA 95624

ISSUED: ~~JUNE 28,~~

~~2012~~ JANUARY 5, 2017

EFFECTIVE: ~~JULY 14,~~

~~2012~~ FEBRUARY 8, 2017

ADVICE LETTER NO. ~~OR-127-~~

~~041~~

Section IV  
Schedule 15  
~~Original~~ 1<sup>st</sup> Revised Sheet No. 51

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

DISCONTINUED SERVICE

FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 1-2010 SERVICE – Grandfathered as of July 14, 2012- (Continued)

E. CONDITIONS (Continued)

1. The bundles are offered on a month to month.
2. The bundle will appear as a single line item on the bill.
3. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
4. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
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  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide with Essentials 1-2010 features and services will be reactivated and billed at the applicable rates.
  - E. The Federal Subscriber Line Charge is included in the monthly rate.
  - F. This service does not change any other terms and conditions of the product.
  - G. All applicable taxes and surcharges apply.

ISSUED BY: KENNETH MASON ALLISON ELLIS

SENIOR VICE PRESIDENT

GOVERNMENT & REGULATORY AFFAIRS  
P.O. BOX 3409260 E. STOCKTON BLVD.  
ELK GROVE, CA 95759 ELK GROVE, CA 95624

ISSUED: JUNE 28, 2012 JANUARY 5, 2017

EFFECTIVE: JULY 14, 2012 FEBRUARY 8, 2017

ADVICE LETTER NO. OR-127-041

Section IV  
Schedule 15  
~~Original~~ <sup>1<sup>st</sup></sup> Revised Sheet No. 54

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

**DISCONTINUED SERVICE**

FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 1-2010 SERVICE – Grandfathered as of July 14, 2012 (Continued)

E. CONDITIONS

1. The bundle will appear as a single line item on the bill.
2. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
3. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
4. The custom calling features and voice mail service included in the Frontier Digital Phone Nationwide Extra with Essentials 1-2010 bundle will be activated on only one of the access lines designated by the customer.
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  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide Extra with Essentials 1-2010 features and services will be reactivated and billed at the applicable rates.
  - E. The Federal Subscriber Line Charge is included in the monthly rate.
  - F. This service does not change any other terms and conditions of the product.
  - G. All applicable taxes and surcharges apply.

ISSUED BY: ~~KENNETH MASON~~ ALLISON ELLIS

SENIOR VICE PRESIDENT

~~GOVERNMENT & REGULATORY AFFAIRS~~  
~~P.O. BOX 3409260 E. STOCKTON BLVD.~~  
~~ELK GROVE, CA 95759~~ ELK GROVE, CA 95624

ISSUED: ~~JUNE 28, 2012~~ JANUARY 5, 2017

EFFECTIVE: ~~JULY 14, 2012~~ FEBRUARY 8, 2017

ADVICE LETTER NO. OR-~~127~~-041

GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER DIGITAL PHONE 100 (Continued)

E. CONDITIONS (Continued)

1. The bundle will appear as a single line item on the bill.
2. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate.
3. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
4. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
5. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone 100 for a minimum period of one month and up to nine months during a 12-month period.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - c. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

ISSUED BY: ~~JACK D. PHILLIPS~~ ALLISON ELLIS  
~~DIRECTOR~~ SENIOR VICE PRESIDENT  
~~GOVERNMENT & EXTERNAL REGULATORY~~ AFFAIRS  
~~P.O. BOX 3409260 E. STOCKTON BLVD.~~  
ELK GROVE, CA 95759 624

ISSUED: ~~APRIL 15, 2010~~ JANUARY 5,  
2017  
EFFECTIVE: ~~MAY 1,~~  
~~2010~~ FEBRUARY 8, 2017  
ADVICE LETTER NO. OR-107-021

GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER UNLIMITEDOR (Continued)

E. CONDITIONS (Continued)

8. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
9. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.
10. Stay Connected Seasonal Offering allows the customer to suspend the Frontier UnlimitedOR Service while they are away, a minimum of one month and up to nine months during a 12 period.
  - a. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - b. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service. (T)
  - c. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - d. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier UnlimitedOR bundle and services will be reactivated and billed at the applicable rates.
  - e. The Federal Subscriber Line Charge is included in the monthly rate.
  - f. All applicable taxes and surcharges apply.

ISSUED BY: JACK D. PHILLIPS SALLISON ELLIS  
DIRECTOR SENIOR VICE PRESIDENT

GOVERNMENT & EXTERNAL REGULATORY AFFAIRS  
P.O. BOX 3409260 E. STOCKTON BLVD.  
ELK GROVE, CA 95759624

ISSUED: ~~JUNE 4, 2009~~ JANUARY 5, 2017  
EFFECTIVE: ~~JUNE 16, 2009~~ FEBRUARY 8,  
2017

ADVICE LETTER NO.

OR-~~09~~17-081

Section IV  
Schedule 20  
~~Original~~ 1<sup>st</sup> Revised Sheet No. 70

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER DIGITAL PHONE ESSENTIALS (Continued)

B. SPECIAL CONDITIONS (Continued)

1. No discounts will be given to subscribers that do not use all the features or have some features turned off.
2. The bundle is offered on a month-to-month basis.
3. The bundle will appear as a single line item on the bill.
4. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
5. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
6. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
7. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Essentials while they are away, a minimum of one month and up to nine months in a rolling year for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - D. Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
  - E. The cost of the service includes the Subscriber Line Charge.

ISSUED BY: ~~KENNETH MASON~~ ALLISON ELLIS  
SENIOR VICE PRESIDENT

~~GOVERNMENT AND~~ REGULATORY AFFAIRS  
180 S. CLINTON AVE. 9260 E. STOCKTON BLVD.  
ROCHESTER, NY 14646 ELK GROVE, CA 95624

ISSUED: ~~JUNE 28, 2012~~ JANUARY 5, 2017  
EFFECTIVE: ~~JULY 14, 2012~~ FEBRUARY 8,  
2017  
ADVICE LETTER NO. OR-127-041

Section IV  
Schedule 20  
~~Original~~ 1<sup>st</sup> Revised Sheet No. 73

FOR DEPARTMENT'S  
RECEIPT STAMP

GENERAL SERVICES

**BUNDLED SERVICES**

FRONTIER DIGITAL PHONE UNLIMITED (Challenger) – (Continued)

B. SPECIAL CONDITIONS (Continued)

1. Customers may add or delete any features offered in the bundle without a service order charge.
2. No discounts will be given to subscribers that do not use all the features or have some features turned off.
3. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
4. The bundle is offered on a month-to-month basis.
5. The bundle will appear as a single line item on the bill.
6. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
7. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
8. Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
9. Stay Connected Seasonal Offering allows the customer to suspend the (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
  - A. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges ~~to~~ do not apply. (T)
  - B. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - C. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.

ISSUED BY: KENNETH MASON ALLISON ELLIS  
SENIOR VICE PRESIDENT

~~GOVERNMENT AND~~ REGULATORY AFFAIRS  
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ISSUED: ~~JUNE 28, 2012~~ JANUARY 5, 2017  
EFFECTIVE: ~~JULY 14, 2012~~ FEBRUARY 8,  
2017

ADVICE LETTER NO.

OR-127-041