



1800 – 41st Street
P. O. Box 1003
Everett, WA 98201-1003

December 1, 2016

Advice Letter No. OR-16-08 (Supplement 1)

Filing Center
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Citizens Telecommunications Company of Oregon – Lifeline Reform

Citizens Telecommunications Company of Oregon d/b/a Frontier Communications of Oregon (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets.

The purpose of this supplemental filing is to include clarifying language in Section III, Schedule I, 6th Revised Sheet No. 1, item B.1., and C.2., and Section III, Schedule 9, 2nd Revised Sheet No. 1., item A. include clarifying language and remove the state support language from the Enhanced Lifeline Service for Tribal Lands.

It is respectfully requested that this filing become effective on December 2, 2016.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this supplemental filing should be directed to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

Section III
Schedule 8
6th Revised Sheet No. 1

FOR DEPARTMENT'S
RECEIPT STAMP

LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP)

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. DESCRIPTION

1. Pursuant to Chapter 290, Oregon Laws 1987, and Oregon Administrative Rule (OAR) Chapter 860, Division 33, the Oregon Telephone Assistance Program (OTAP) is the state counterpart to the Federal Lifeline Program and is governed by Federal Communication Commission 47 Code of Federal Regulations Subpart E, 54. This state and federal government assistance program provides qualifying low-income consumers with reduced monthly charges for any local residential service plan that includes voice telephony service. Eligible voice telephony services must provide voice grade access to the public switched network or its functional equivalent, access to emergency services and toll limitation services. The Federal Lifeline Program credit may also be applied to qualifying Internet Access Services. (T)
2. Customers must meet the eligibility requirements for OTAP/Lifeline defined in OAR 860-033-0030. (N)

C. TERMS AND CONDITIONS

1. Qualifying low-income customers will receive the following OTAP/Lifeline credit or discount amounts each month:

	<u>Monthly Credit</u>
Basic Federal Lifeline support amount:	\$9.25
OTAP support amount:	<u>3.50</u>
TOTAL support amount:	\$12.75

2. The OTAP support amount is applied only to the eligible voice service. (C)

ISSUED BY: STEVE CROSBY
SENIOR VICE PRESIDENT
REGULATORY AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

ISSUED: DECEMBER 1, 2016
EFFECTIVE: DECEMBER 2, 2016
ADVICE LETTER NO. OR-16-08 (Supplement 1)

Section III
Schedule 9
2nd Revised Sheet No. 1

FOR DEPARTMENT'S
RECEIPT STAMP

LOCAL SERVICE

ENHANCED LIFELINE SERVICE FOR TRIBAL LANDS

A. APPLICABILITY

Residential customers who reside on federally recognized reservations are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service or qualifying Internet Access Services. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any programs or the income requirement identified in Section III, Schedule 8, or in one of the following assistance programs: (C)

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those households meeting its income qualifying standard)
- Medicaid (C)
- Food Distribution Program on Indian Reservations (FDPIR)
- Supplemental Security Income (SSI) (N)
- Federal Public Housing Program (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Veterans Pension
- Veterans Survivor Pension
- Income at or below 135% of the Federally Recognized Poverty Guidelines (N)

If a resident of a federally recognized reservations satisfies the state's Lifeline eligibility criteria as defined in Section III, Schedule 8, the resident will receive the additional enhanced federal support. (C)

B. RATE

The additional enhanced federal credit will be available to Lifeline customers who reside on reservations in the following exchange(s):

<u>Tribe/Reservation</u>	<u>Exchange</u>
Cow Creek	Canyonville

ISSUED BY: STEVE CROSBY
SENIOR VICE PRESIDENT
REGULATORY AFFAIRS
9260 E. STOCKTON BLVD.
ELK GROVE, CA 95624

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Section III
Schedule 8
5th-6th Revised Sheet No. 1

FOR DEPARTMENT'S
RECEIPT STAMP

LOCAL SERVICE

OREGON TELEPHONE ASSISTANCE PROGRAM (OTAP)

A. TERRITORY

All exchanges as defined in tariffed exchange area maps.

B. DESCRIPTION

1. Pursuant to Chapter 290, Oregon Laws 1987, and Oregon Administrative Rule (OAR) Chapter 860, Division 33, the Oregon Telephone Assistance Program (OTAP) is the state counterpart to the ~~f~~Federal Lifeline ~~p~~Program and is governed by Federal Communication Commission 47 Code of Federal Regulations Subpart E, 54. This state and federal government assistance program provides qualifying low-income consumers with reduced monthly charges for any local residential service plan that includes voice telephony service. Eligible voice telephony services must provide voice grade access to the public switched network or its functional equivalent, access to emergency services and toll limitation services. The Federal Lifeline Program credit may also be applied to qualifying Internet Access Services.

(T)

(N)
(N)

2. Customers must meet the eligibility requirements for OTAP/Lifeline defined in OAR 860-033-0030.

C. TERMS AND CONDITIONS

1. Qualifying low-income customers will receive the following OTAP/Lifeline credit or discount amounts each month:

	Monthly Credit
Basic Federal Lifeline support amount:	\$9.25
OTAP support amount:	3.50
TOTAL support amount:	\$12.75

2. The ~~basic federal Lifeline~~OTAP support amount is applied only to the ~~End User Common Line charges or equivalent. The remaining basic federal and OTAP support amount is applied to the qualifying low-income customer's charges for intrastate services eligible voice service.~~

(C)
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(C)

ISSUED BY: ~~KENNETH MASON~~STEVE CROSBY
SENIOR VICE PRESIDENT
GOVERNMENT & REGULATORY AFFAIRS

ISSUED: ~~JULY 18, 2012~~DECEMBER 1, 2016
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~~180 S. CLINTON AVE.~~260 E. STOCKTON BLVD.
~~ROCHESTER, NY 14646~~ELK GROVE, CA 95624

LOCAL SERVICE

ENHANCED LIFELINE SERVICE FOR TRIBAL LANDS

A. APPLICABILITY

Residential customers who reside on federally recognized reservations are eligible to receive additional enhanced federal Lifeline support in order to reduce the price for basic local telephone service or qualifying Internet Access Services. An individual living on tribal lands shall qualify for an additional enhanced federal Lifeline credit of up to \$25.00 per month if the individual participates in any ~~state or federal~~ programs or the income requirement identified in Section III, Schedule 8, or in one of the following assistance programs:

- Bureau of Indian Affairs General Assistance
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (only those households meeting its income qualifying standard)
- ~~National School Lunch Programs (free lunch program)~~ Medicaid
- Food Distribution Program on Indian Reservations (FDPIR)
- Supplemental Security Income (SSI)
- Federal Public Housing Program (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Veterans Pension
- Veterans Survivor Pension
- Income at or below 135% of the Federally Recognized Poverty Guidelines

If a resident of a federally recognized reservations satisfies the state's Lifeline eligibility criteria as defined in Section III, Schedule 8, the resident will receive the ~~state support as well as the~~ additional enhanced federal support.

B. RATE

The additional enhanced federal credit will be available to Lifeline customers who reside on reservations in the following exchange(s):

<u>Tribe/Reservation</u>	<u>Exchange</u>
Cow Creek	Canyonville

ISSUED BY: ~~KENNETH MASON~~ STEVE CROSBY
SENIOR VICE PRESIDENT
GOVERNMENT & REGULATORY AFFAIRS
180 S. CLINTON AVE. 9260 E. STOCKTON BLVD.
ROCHESTER, NY 14646 ELK GROVE, CA 95624

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