



Frontier Communications Northwest Inc.
1800 – 41st Street
P. O. Box 1003
Everett, WA 98201-1003

September 27, 2016

Advice Letter No. 1049 (Supplement 3)

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Standardization of Nonrecurring Charges

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised tariff sheets for the P.U.C. OR. No, 18 Tariff.

The purpose of this supplemental filing is to include Complex Service and Simple Service conditions that were inadvertently removed from the original filing in Section IV, Sheet 90 and change NRC to Service Charge in Section IV, Sheet 91 Conditions, per OPUC staff request.

It is respectfully requested that this filing become effective on October 31, 2016.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "R. Kirk Lee".

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

Section IV

2nd Revised Sheet 90
Canceling
1st Revised Sheet 90

LOCAL SERVICE

SERVICE CHARGES

(T)

CONDITIONS

Complex Service - Telephone service arrangements that have a requirement for common equipment, plus Wide Area Telephone Service (WATS), Private Line Telephone Service and Data Service arrangements which, by nature, are complex but may not necessarily require common equipment.

Simple Service - Telephone service arrangements that have no requirement for common equipment.

Billable Time and Material Charges - Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.

Service Charges apply as follows:

1. Service Order Charge - Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service.

3. Central Office Connection Charge

The Central Office Connection Charge applies to all service activity within the central office for the establishment or change of service. This charge applies in all cases of access line service connection. The Central Office Connection Charge is associated with, but not limited to loop assignment, line and number assignment, C.O. cross-connect and line testing.

4. Reconnect Charge

The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter.

5. Access Line Work Charge

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections.

6. Supersedure

The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service.

(M) Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6.

(M) Material relocated to Sheet 91.

(T)

(T)

(N)

(N)

(T)

(T)

(N)

(N)

(M)

(N)

(N)

Advice No. 1049 (Supplement 3)

Issued: September 27, 2016
Issued by Frontier Communications Northwest Inc.
By Steve Crosby, Senior Vice President - Regulatory Affairs

Effective: October 31, 2016

Section IV

2nd Revised Sheet 91
Canceling
1st Revised Sheet 91

LOCAL SERVICE

SERVICE CHARGES (T)

CONDITIONS (Continued)

7. Special Telephone Numbers (T)

Special Telephone Numbers are numbers that cannot be randomly assigned from a mechanized system. Examples include requests for specific telephone numbers or choice of telephone numbers.

The charge for a Special Telephone Number is in addition to the other applicable Service Charges incurred in the installation, move or change of a service. One Service Charge will apply for each lead number of a trunk-hunting group in which a Special Telephone Number is assigned. (T)
(T)

The rights to these telephone numbers remain those of the Company's as stated in General Regulations, Section III, of this tariff. In the event the Special Telephone Number must be changed due to Company initiated reasons, the Service Charge for a new Special Telephone Number will be waived. (T)
(T)

8. Installment Billing (N)

Residential customers may select an installment billing option. This option provides for billing one-time charges in three (3) equal monthly installments. (N)

Service Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services. (M)(T)

Service Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area. (T)

Service Charges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service. (T)

The Service Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date. (T)

Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.

Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved. (M)

In cases of disruption in service due to disaster (fire, accident, natural catastrophe), the applicable Service Charge for Fixed Call Forwarding Services(s) will be waived for a 60 day period when the service is used to aid victims to receive calls while seeking new or temporary location. (T)

(M) Material relocated from Sheet 90 and to 92. (N)

Section IV

~~1st~~2nd Revised Sheet 90
Canceling
~~Original~~1st Revised Sheet 90

LOCAL SERVICE

~~NONRECURRING~~SERVICE CHARGES

(T)

CONDITIONS

Complex Service - Telephone service arrangements that have a requirement for common equipment, plus Wide Area Telephone Service (WATS), Private Line Telephone Service and Data Service arrangements which, by nature, are complex but may not necessarily require common equipment.

Simple Service - Telephone service arrangements that have no requirement for common equipment.

Billable Time and Material Charges - Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.

~~Nonrecurring charges have application as follows:~~Service Charges apply as follows:

(T)

~~Complex Service - Telephone service arrangements that have a requirement for common equipment, plus Wide Area Telephone Service (WATS), Private Line Telephone Service and Data Service arrangements which, by nature, are complex but may not necessarily require common equipment.~~

~~Simple Service - Telephone service arrangements that have no requirement for common equipment.~~

~~Billable Time and Material Charges - Time and Material spent by a Company representative on a customer's premises exclusive of work required to establish network access.~~

~~Other Changes of a Network Access Line - Included in this category are reconnection of service after a temporary disconnection, and other miscellaneous changes or rearrangements of a Network Access Line.~~

1. Service Order Charge - Initial

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the initial establishment of telephone service at a premises.

2. Service Order Charge - Subsequent

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for additions, moves or changes to existing service.

3. Central Office Connection Charge

The Central Office Connection Charge applies to all service activity within the central office for the establishment or change of service. This charge applies in all cases of access line service connection. The Central Office Connection Charge is associated with, but not limited to loop assignment, line and number assignment, C.O. cross-connect and line testing.

(T)

4. Reconnect Charge

The reconnect charge applies where a customer re-establishes service on the same premises, with no equipment changes, after being disconnected for non-payment of a bill. This charge replaces the listed Service Charges and includes all services which were previously connected. If the customer does not take action to re-establish service within 10 days of the non-pay disconnect, the appropriate Service Charges will apply thereafter.

(N)

(N)

5. Access Line Work Charge

(T)

The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises, and/or other premises where the service is to be terminated, including necessary cross connections.

(T)

6. Supersedure

(N)

The supersedure charge applies in lieu of normal service charges when present telephone service including telephone number is transferred from one customer to another with the express written consent of the relinquishing customer and with the written agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type of service.

(N)

~~Nonrecurring Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services.~~

(M)

~~Nonrecurring Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area.~~

~~Nonrecurring charges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service.~~

~~The Nonrecurring Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date. The Time Nonrecurring Charge applies once for each customer premises upon which work will be done as a result of a request. Upon request of the customer, installment billing plans can be arranged for payment of the above nonrecurring charges.~~

~~Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.~~

~~Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved.~~

(M)

~~(M) Material has been moved from Sheet 99. Time Nonrecurring charge relocated to item 5. Installment Billing relocated to item 6.~~

(N)

~~(M) Material relocated to Sheet 91.~~

(N)

Advice No. 10419 (Supplement 3)

Issued: ~~August 28~~September 27, 2014~~6~~
Issued by Frontier Communications Northwest Inc.

Effective: October ~~1~~31, 2014~~6~~

By ~~Jack Phillips~~Steve Crosby, Director~~Senior Vice President~~ - Governmental & External~~Regulatory~~ Affairs

Section IV

~~1st~~^{2nd} Revised Sheet 91
Canceling
~~Original~~^{1st Revised} Sheet 91

LOCAL SERVICE

NONRECURRING SERVICE CHARGES

(T)

CONDITIONS (Continued)

7. Special Telephone Numbers

(T)

Special Telephone Numbers are numbers that cannot be randomly assigned from a mechanized system. Examples include requests for specific telephone numbers or choice of telephone numbers.

The charge for a Special Telephone Number is in addition to the other applicable nonrecurring Service eCharges incurred in the installation, move or change of a service. One nonrecurring Service eCharge will apply for each lead number of a trunk-hunting group in which a Special Telephone Number is assigned.

(T)

(T)

The rights to these telephone numbers remain those of the Company's as stated in General Regulations, Section III, of this tariff. In the event the Special Telephone Number must be changed due to Company initiated reasons, the nonrecurring Service eCharge for a new Special Telephone Number will be waived.

(T)

8. Installment Billing

(N)

Residential customers may select an installment billing option. This option provides for billing one-time charges in three (3) equal monthly installments.

(N)

Nonrecurring Service Charges apply for the establishment of telephone service, making moves and changes at customer's request, reconnecting service, which has been temporarily disconnected for nonpayment, installing supplemental equipment, and establishing miscellaneous services.

(M)(T)

Nonrecurring Service Charges are waived for conversions from Premium Calling Service to Measured Usage following the initial offering of Basic and/or Community Calling Service in a central office serving area.

(T)

Nonrecurring Service eCharges are waived for six months following implementation of an EAS Region adopted in a Commission proceeding. Customers may change from measured or EAS service options during that time without incurring the NRC for change in service.

(T)

The Nonrecurring Service Charge applies once for all installations, moves, and changes at the request of a customer in one contact for one due date.

(T)

Charges for customer requested moves and changes are not to exceed the sum of the charges that would apply to a new installation of the same service and facilities at the time of the customer's request.

Installation charges shown in other schedules in this tariff are in addition to applicable charges in this schedule. The installation charges also apply when equipment is moved.

(M)

In cases of disruption in service due to disaster (fire, accident, natural catastrophe), the applicable NRC Service Charge for Fixed Call Forwarding Services(s) will be waived for a 60 day period when the service is used to aid victims to receive calls while seeking new or temporary location.

(T)

~~When service which has been disrupted by fire, accident, or natural catastrophe is reestablished within 60 days of the disruption for the customer at either its original location, a temporary location, or a new location, Nonrecurring Charges will not apply for the installation of the Network Access line(s) and Standard Network Interface that were in place prior to the disaster. Subsequent moves of such re-established services will be done at the normal Nonrecurring Charges.~~

(M)

~~When service has been disrupted due to unauthorized change to another telecommunications carrier (slamming), see General Regulations, Section III, for billing of Nonrecurring Charges to re-establish service with the authorized carrier.~~

~~Network Access Line Connection and Rearrangement Charges apply to work associated with the Network Access Line extending from the central office to the protector or other point of separation on the customer's premises. This includes connection of new Network Access Lines, and the rearrangements of existing Network Access Lines including off premises station lines.~~

(M)

(M) Material ~~has been moved~~relocated from Sheet ~~10090~~ and to 92.

(N)

Advice No. 10419 (Supplement 3)

Issued: ~~August 28~~September 27, 20146

Effective: October ~~431~~, 20146

Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~Steve Crosby, ~~Director~~Senior Vice President – ~~Governmental & External~~Regulatory Affairs