



July 20, 2016

Oregon Public Utility Commission  
3930 Fairview Industrial Drive SE  
Salem, Oregon 97302-1166

RE: Advice No. 2130 Qwest Corporation d/b/a CenturyLink QC

Dear Commissioners:

Qwest Corporation d/b/a CenturyLink QC is filing notice of revisions to the Exchange and Network Services Tariff, Section 5, pursuant to the Price Plan under ORS 759.255. The revised sheets listed below are submitted with a July 20, 2016 issue date and a proposed effective date of August 20, 2016.

Section 5	6th Revised Index Sheet 1
Section 5	1st Revised Sheet 185
Section 5	1st Revised Sheet 186
Section 5	1st Revised Sheet 187
Section 5	1st Revised Sheet 188
Section 5	1st Revised Sheet 189
Section 5	1st Revised Sheet 190
Section 5	1st Revised Sheet 191

This filing introduces CenturyLink Business Package and CenturyLink Business Bundle, which are new offerings available to business customers. In addition, the month to month and 2 year term option will no longer be available to new Core Connect customers.

Consideration and timely approval of these pages are respectfully requested. Please contact me if you have any questions regarding this filing at [tina.manning@centurylink.com](mailto:tina.manning@centurylink.com) or 318-855-0134.

Sincerely,

Tina Manning

Attachments

cc: Phil Grate, CenturyLink  
John Felz, CenturyLink

**TINA MANNING**  
Regulatory Operations Analyst  
100 CenturyLink Drive  
Monroe, Louisiana 71203  
318-855-0134  
[tina.manning@centurylink.com](mailto:tina.manning@centurylink.com)

**Qwest Corporation d/b/a CenturyLink QC**

**P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES**

**Section 5  
6th Revised Index Sheet 1  
Cancels 5th Revised Index Sheet 1**

**5. EXCHANGE SERVICES**

<b>SUBJECT</b>	<b>SHEET</b>	
Application of Business and Residence Service .....	38	
Border Exchanges .....	36	
Business Customer Incentive Program .....	68	
<b>CenturyLink Business Bundle .....</b>	<b>185</b>	(N)
<b>CenturyLink Business Package .....</b>	<b>189</b>	(N)
Call Trace.....	103	
Competitive Response .....	68	
Custom Calling Services.....	101	
Directory Services.....	168	
Exchange Area Rate Groups .....	29	
Exchange Areas .....	1	
Extended Area Service (EAS).....	1	
Flat Rate Service .....	50	
Listing Services.....	168	
Local Exchange Service.....	37	
Maps.....	34	
Measured Rate Service.....	44	
Oregon Telephone Assistance Program (OTAP).....	56	
Premium Exchange Services.....	100	
Residence Customer Incentive Program .....	68	
Telephone Assistance Programs .....	56	
Tribal Lifeline .....	57	
Tribal Link Up Program.....	59	

[1] This sheet cancels 4th Revised Index Sheet 2.

(D) Material has been moved to Price List.

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

Section 5  
Original Sheet 185

## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

##### E. CenturyLink Business Package

###### 1. Description

CenturyLink Business Package is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below.

###### a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

Section 5  
Original Sheet 186

## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

##### E.1. (Cont'd)

- b. In addition to choosing services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select additional services or features at rates and charges specified elsewhere.
- c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:
  - Series Hunting or,
  - Call Forwarding Busy or,
  - Call Forwarding Don't Answer or
  - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

##### 2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

Section 5  
Original Sheet 187

## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.2. (Cont'd)

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

Section 5  
Original Sheet 188

## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.3 (Cont'd)

#### 3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.
- b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding, when added to the CenturyLink Business Package.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. CenturyLink Business Package will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line	PGOCU	[1]	\$53.00
• Add-A-Line	PGOQN	[1]	35.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

Section 5  
Original Sheet 189

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

#### 5.11.4 CENTURYLINK BUSINESS BUNDLE

##### A. Description

*CENTURYLINK* Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC, permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

##### B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:
  - CenturyLink Business Package;
  - CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;
  - CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month-to-month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.
2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.
3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

Section 5  
Original Sheet 190

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS

#### 5.11.4 CENTURYLINK BUSINESS BUNDLE

##### B.1. Terms and Conditions (Cont'd)

4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.
5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.
8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

The Nonrecurring Charge will be waived when:

- a. customer migrates existing Local Exchange Service lines to CenturyLink Business Bundle, or
- b. customer orders CenturyLink Business Bundle additional lines subsequent to establishment of the initial line, or
- c. customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.



# Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33  
EXCHANGE AND  
NETWORK SERVICES

Section 5  
Original Sheet 191

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

#### 5.11.4 CENTURYLINK BUSINESS BUNDLE

##### C. Rates and Charges

1.	Nonrecurring Charge, per line		\$50.00	
2.	Monthly Rates[1,2]			
			<b>NONRECURRING MAXIMUM</b>	<b>CHARGE CURRENT</b>
	• Per CenturyLink Business Bundle		\$100.00	\$50.00
			<b>MAXIMUM MONTHLY RATE</b>	<b>CURRENT MONTHLY RATE</b>
		<b>USOC</b>		
	• Per CenturyLink Business Bundle, initial bundle	PGOCV	[3]	\$45.00
	• 2nd through 10th CenturyLink Business Bundle Additional	PGOCT	[3]	29.99

[1] Rates for required long distance and/or non-regulated services specified in B.1) preceding apply in addition to the above listed rates for the local portion of this bundled service.

[2] A \$2.99 Non-Telecom Service Surcharge applies monthly in addition to the monthly rate listed herein when customers select the Voicemail feature.

[3] Exempt from regulation.