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**Cc:** [JONES Jason W](#); [RIEMENSCHNEIDER Johanna](#); [POWER Patrick](#); [BOYLE Phil](#); [SHEARER Scott](#)  
**Subject:** RE: [External] Docket Number AR 601--INFORMAL PHASE  
**Date:** Thursday, January 26, 2017 8:14:59 AM  
**Attachments:** [image004.png](#)

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Good Morning,

Avista has reviewed the draft language as well as the suggested change to section (3) by NWN. We support the change suggested by NWN and have no other suggested revisions at this time. Thanks to everyone for their work on developing the draft rule.

Regards,

**Shawn Bonfield**

Sr. Regulatory Policy Analyst



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**Subject:** [External] Docket Number AR 601--INFORMAL PHASE

AR 601 Participants:

Please see Phil Boyle's email below. If you provide informal feedback to Mr. Boyle, please also send to everyone on this email (the AR 601 service list).

\*\*Please provide comment, if any, on this draft no later than close of business February 2, 2017.

Thank you.

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[Redacted]

All,

Attached are the final draft rules for the severe weather moratorium. After considering all of your verbal and written comments from the workshop I have made what I think are substantial changes to try and accommodate everyone's desires as best I could. Nobody will like everything, so perhaps that means this is a good compromise. The highlights are;

Moratorium takes effect when any daily high temperature is forecast to be below freezing (31 degrees or lower).

Moratorium takes effect when a Heat Advisory is declared for any day.

Once declared, the moratorium stays in effect for at least 24 hours.

If a utility offers a "winter protection plan" to certain at-risk customers who are unable to pay their bill and where they can elect not to have their service disconnected during the winter, the winter high temperature threshold for the moratorium drops to 25 degrees. Any utility can offer this program in any or all of its service territory.

For utilities that opt to offer a "winter protection program", there is no requirement to file a tariff or include it in your general rules, but you may do so if you wish.

With regard to the “winter protection plan”, it is expected that utilities will make customers aware of this option when they sign up for service and at periodic intervals. It would be included in the customer Rights and Responsibilities.

This is your one final chance for review and suggested changes before I file it with the Secretary of State. Let me know if you have any questions.

Thanks,  
Phil Boyle  
Oregon PUC

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**For questions or concerns, please e-mail [phishing@avistacorp.com](mailto:phishing@avistacorp.com)**