## **DOCKET NO. UM 1726**

# Cover Sheet for Submission of 2015 Annual ETC Certification Reports

Name of Eligible Telecommunications Carrier: Oregon Telephone Corp-MTE
Filing date:June 25, 2015
Is this: Original submission? X OR Revised submission?
Person to contact for questions:
NameDelinda Kluser
Phone number <u>541-932-4411</u>
E-mail address _dkluser@oretelco.net
Documents included in this filing (please check applicable items):
CAF/ICC Support (47 CFR § 54.304)
Rate Floor Data (47 CFR § 54.313(h))
<u>X</u> Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422) <sup>1</sup>
Form 690 (Mobility Fund per 47 CFR § 54.1009)
Affidavit for High-Cost Support

Filing deadlines: The deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by July 1, 2015. The CAF/ICC support data are due the same day as the ETC's interstate access tariff filing.

If revisions to an original submission are filed with the FCC or USAC, a copy of the revisions must be filed with the Oregon Commission no later than five business days following submission to the FCC or USAC.

<sup>&</sup>lt;sup>1</sup> Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.

Service Quality Standards & Consumer Protection Rules Compliance

Study Area Code

533336

Study Area Name

Oregon Telephone Corp-MTE

Program Year Contact Name 2016 Delinda Kluser

Contact Telephone Number

541 932 4411

Contact E-Mail Address

dkluser@ortelco.net

#### Consumer Protection

## Voice and Broadband

Oregon Telephone Corp-MTE complies with the requirements of 47 CFR Part 64 Subpart U. Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent Identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

#### Service Quality Standards

#### Voice

Oregon Telephone Corp-MTE complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities

#### Broadband

Oregon Telephone Corp.-MTE follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

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Functionality in Emergency Situations

Study Area Code

533336

Study Area Name

Oregon Telephone Corp-MTE

Program Year

2016

Contact Name

Delinda Kluser

Contact Telephone Number

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Contact E-Mail Address

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Exchange Site Name		Battery / Est Battery Life		Backup Pwr	<b>Fuel Type</b>	Capacity	Est Run Time
Harper	Harper Central Office	170 Ah	10 hrs	Generator	Propane	500 gal	200 hrs
Harper	Hwy 20 AFC Remote	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Harper	Little Valley_E3_48C	200 Ah	8 hrs	N/A	N/A	N/A	N/A
Harper	Old Stage_E3_12C	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Harper	Westfall AFC Remote	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Harper	4-Corners Calix E3-12c Remote	7.2 Ah	5 hrs	N/A	N/A	N/A	N/A
Harper	Westfall_E3_12C	15 Ah	6 hrs	N/A	N/A	N/A	N/A
Juntura	Juntura Central Office	170 Ah	10 hrs	Generator	Propane	56 gal	22 hrs

Terms and Conditions for Lifeline Customers

Study Area Code

Study Area Name OREGON TELEPHONE CORP-MTE

533336

Program Year 2016

Contact Name DELINDA KLUSER
Contact Telephone Number 541 932 4411

Contact E-Mail Address <u>dkluser@ortelco.net</u>

# 54.313 Lifeline customers MOU and additional toll charges

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Oregon Telephone-MTE subscriber, are free to choose their own toll usage plans through IXCs that serve Oregon Telephone Corp-MTE.

# **Community Anchor Institutions**

Study Area Code

533336

Study Area Name

Oregon Telephone Corporation-

Program Year

2016

Contact Name

Delinda Kluser

Contact Telephone Number

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Access to broadband services was available prior to 2014 to all known anchor institutions. All requests for broadband services, and speed were fulfilled in 2014. Oregon Telephone Corp-MTE continues to monitor customers demand and technological innovation, planning to size its network in anticipation of requests for higher speed broadband services.