

DOCKET NO. UM 1726

**Cover Sheet for Submission of  
2015 Annual ETC Certification Reports**

Name of Eligible Telecommunications Carrier: North-State Telephone Co  
Filing date: June 25, 2015

Is this: Original submission? X  
OR  
Revised submission? \_\_\_\_\_

Person to contact for questions:

Name Delinda Kluser

Phone number 541-932-4411

E-mail address dkluser@oretelco.net

Documents included in this filing (please check applicable items):

- CAF/ICC Support (47 CFR § 54.304)  
 Rate Floor Data (47 CFR § 54.313(h))  
 Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422)<sup>1</sup>  
 Form 690 (Mobility Fund per 47 CFR § 54.1009)  
 Affidavit for High-Cost Support

**Filing deadlines:** The deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by July 1, 2015. The CAF/ICC support data are due the same day as the ETC's interstate access tariff filing.

If revisions to an original submission are filed with the FCC or USAC, a copy of the revisions must be filed with the Oregon Commission no later than five business days following submission to the FCC or USAC.

<sup>1</sup> Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.

### Service Quality Standards & Consumer Protection Rules Compliance

Study Area Code	532388
Study Area Name	North-State Telephone Co
Program Year	2016
Contact Name	Delinda Kluser
Contact Telephone Number	541 932 4411
Contact E-Mail Address	<a href="mailto:dkluser@ortelco.net">dkluser@ortelco.net</a>

#### Consumer Protection

##### Voice and Broadband

North-State Telephone Co. complies with the requirements of 47 CFR Part 64 Subpart U. Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent Identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

#### Service Quality Standards

##### Voice

North-State Telephone Co. complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

##### Broadband

North-State Telephone Co follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

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Functionality in Emergency Situations  
Study Area Code

532388

Study Area Name

North-State Telephone Co

Program Year

2016

Contact Name

Delinda Kluser

Contact Telephone Number

541 932 4411

Contact E-Mail Address

[dkluser@ortelco.net](mailto:dkluser@ortelco.net)

<u>Exchange</u>	<u>Site Name</u>	<u>Battery Ah</u>	<u>Est Battery Life</u>	<u>Backup / Fuel Type</u>	<u>Capacity</u>	<u>Est Run Time</u>
Dufur	Dufur CO	170 Ah	11 hrs	Generator	250 gal	100 hrs
Dufur	Dufur Valley Calix ODC-1000	170 Ah	15 hrs	N/A	N/A	N/A
Dufur	Dufur Valley Calix ODC-1000	170 Ah	15 hrs	N/A	N/A	N/A
Dufur	Adtran	50 Ah	7 hrs	N/A	N/A	N/A
Dufur	Adtran	50 Ah	7 hrs	N/A	N/A	N/A
Dufur	Adtran	50 Ah	7 hrs	N/A	N/A	N/A
Dufur	Adtran	50 Ah	7 hrs	N/A	N/A	N/A
The Dalles	E7_2 City_Hall	170 Ah	11 hrs	Generator	N/A	N/A
Portland	The_Pittock_E7-2	170 Ah	11 hrs	Generator	N/A	Indefinite
Dufur	Calix ONTs	7.2 Ah	8 hrs	N/A	N/A	Indefinite

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Terms and Conditions for Lifeline  
Customers

Study Area Code	532388
Study Area Name	NORTH-STATE TELEPHONE CO
Program Year	2016
Contact Name	DELINDA KLUSER
Contact Telephone Number	541 932 441:
Contact E-Mail Address	<a href="mailto:dkluser@ortelco.net">dkluser@ortelco.net</a>

**54.313 Lifeline customers MOU and additional toll charges**

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every North-State Telephone subscriber, are free to choose their own toll usage plans through IXC's that serve North-State Telephone Co.

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Community Anchor Institutions

Study Area Code	532388
Study Area Name	North-State Telephone Co.
Program Year	2016
Contact Name	Delinda Kluser
Contact Telephone Number	541 932 4411
Contact E-Mail Address	<a href="mailto:dkluser@ortelco.net">dkluser@ortelco.net</a>

Access to broadband services was available prior to 2014 to all known anchor institutions. All requests for broadband services, and speed were fulfilled in 2014. North-State Telephone Co. continues to monitor customers demand and technological innovation, planning to size its network in anticipation of requests for higher speed broadband services.