#### **DOCKET NO. UM 1726**

# Cover Sheet for Submission of 2015 Annual ETC Certification Reports

Name of Eligible Telecommunications Carrier: Oregon Telephone Corp											
Filing date:June 25, 2015											
Is this: Original submission? X OR Revised submission?											
Person to contact for questions:											
NameDelinda Kluser											
Phone number541-932-4411											
E-mail address _dkluser@oretelco.net											
Documents included in this filing (please check applicable items):											
CAF/ICC Support (47 CFR § 54.304)											
Rate Floor Data (47 CFR § 54.313(h))											
X Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422)											
Form 690 (Mobility Fund per 47 CFR § 54.1009)											
Affidavit for High-Cost Support											

Filing deadlines: The deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by <u>July 1, 2015</u>. The CAF/ICC support data are due the same day as the ETC's <u>interstate access tariff filing</u>.

If revisions to an original submission are filed with the FCC or USAC, a copy of the revisions must be filed with the Oregon Commission no later than five business days following submission to the FCC or USAC.

<sup>&</sup>lt;sup>1</sup> Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.

### Service Quality Standards & Consumer Protection Rules Compliance

Study Area Code 532389

Study Area Name Oregon Telephone Corp

Program Year 2016

Contact Name Delinda Kluser
Contact Telephone Number 541 932 4411

Contact E-Mail Address <u>dkluser@ortelco.net</u>

#### Consumer Protection

#### Voice and Broadband

Oregon Telephone Corp. complies with the requirements of 47 CFR Part 64 Subpart U. Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent Identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

#### Service Quality Standards

#### **Voice**

Oregon Telephone Corp. complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities

#### **Broadband**

Oregon Telephone Corp. follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

610

Capacity 250 gal 500 gal 250 gal N/A **Fuel Type** Propane Propane Propane N/A Est Battery I Backup Pwr Generator Generator Senerator N/A × × N/A N/A N/A N/A N/A N N N N N/A N/A N/A Oregon Telephone Corp 11 hrs 14 hrs 6 hrs 6 hrs 15 hrs 11 hrs 6 hrs 8 hrs 6 hrs 6 hrs 8 hrs 6 hrs 8 hrs 6 hrs 8 hrs 9 hrs 6 hrs 8 hrs dkluser@ortelco.net Delinda Kluser 541 932 4411 **Battery Ah** 532389 170 Ah 1496 Ah 200 Ah 200 Ah 200 Ah 15 Ah 170 Ah 170 Ah 15 Ah 170 Ah 2016 15 Ah 15 Ah 15 Ah 7.2 Ah 15 Ah 15 Ah 7.2 Ah 15 Ah Moon Creek Cemetary E3\_12C Laycock Creek Calix ODC-1000 National Park AFC Remote Cottonwood AFC Remote Harper Creek AFC Remote Functionality in Emergency Situations Bragga Way AFC Remote Dayville Central Office Widows Creek E3\_48C Moon Creek E3\_48C Nans\_Rock\_E3\_12C Indian Creek E3\_12C Long Box\_E3\_12C Contact Telephone Number Mt Vernon CO Kalida E3\_48C Exchange Site Name Prairie City CO John Day CO Contact E-Mail Address Calix ONTs Calix ONTs Study Area Name Study Area Code Contact Name Program Year Mt Vernon **Prairie City** Prairie City **Prairie City** Dayville John Day Dayville Dayville Dayville

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**58 hrs** 

 100 hrs

N/A

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#### 1200

Terms and Conditions for Lifeline Customers

Study Area Code

532389

Study Area Name

**OREGON TELEPHONE CORP** 

Program Year

2016

Contact Name

**DELINDA KLUSER** 

Contact Telephone Number

541 932 4411

Contact E-Mail Address

dkluser@ortelco.net

## 54.313 Lifeline customers MOU and additional toll charges

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Oregon Telephone subscriber, are free to choose their own toll usage plans through IXCs that serve Oregon Telephone Corp.

#### **Community Anchor Institutions**

Study Area Code 532389

Study Area Name Oregon Telephone Corporation

Program Year 2016

Contact Name Delinda Kluser
Contact Telephone Number 541 932 4411

Contact E-Mail Address <u>dkluser@ortelco.net</u>

Access to broadband services was available prior to 2014 to all known anchor institutions. All requests for broadband services, and speed were fulfilled in 2014. Oregon Telephone Corporation continues to monitor customers demand and technological innovation, planning to size its network in anticipation of requests for higher speed broadband services.