



February 12, 2015

Susan Ackerman
Oregon Public Utility Commission
PO Box 2148
Salem, OR 97308-2148

Re: Advice No. 91

Dear Ms. Ackerman:

Mt. Angel Telephone Company herein submits an original sheet and three copies of the following pages:

Fourth Revised Sheet 102
Second Revised Sheet 109
Original Sheets 329-332

The purpose of this filing is to add a new hosted virtual PBX service to our product lineup.

Questions regarding this filing should be addressed to me.

Please return a date stamped copy for our records.

Sincerely,

A handwritten signature in cursive script that reads "Debbie Jewell".

Debbie Jewell
Vice President Customer Service

DJ:pz
Enclosures

MT. ANGEL TELEPHONE COMPANY

SECTION INDEX

INDEX PAGE

SECTIONSHEET

I	Title Page	100
	Section Subjects	101
	Section Index Page	102-103
	Subject Index	104-109
	Explanation of Symbols	110
	Definitions	111-127
II	GENERAL REGULATIONS	200-213
III	LOCAL SERVICE	
	Local Service Rates	300-302
	Extended Area Service	300
	Calling Features	301
	Customer Provided Pay Telephone Services	304-305
	Off-Premises Equipment	306
	Local Private Line	307
	Nonrecurring Charges	308-309
	Special Construction	310-311
	Telephone Sets	312
	Meridian Digital Centrex	313-319
	Direct Inward Dialing Service	320-321
	Voice Mail	322
	Remote Call Forwarding	326
	VoiceConnect Virtual PBX	329
IV	GENERAL SERVICES	
	Joint User Service	400
	Directory Service	401-403
	Special Equipment and Arrangements	404
	Employees' Rates & Other Concessions	406

(N)

ADVICE NO. 91ISSUED February 12, 2015 EFFECTIVE March 12, 2015ISSUED BY Debbie JewellTITLE VP Customer Service

SUBJECT INDEX

INDEX PAGE			
<u>ITEM</u>	<u>SECTION</u>	<u>SHEET</u>	
Underground, (Special Construction)	III	310	
Underground, Entrance Facilities	III	310	
Underground Distribution Facilities	III	310	
Voice Mail	III	322	
VoiceConnect Virtual PBX	III	329	(N)
Wide Area Telephone Service, (WATS)	V	500	

ADVICE NO. 91

ISSUED February 12, 2015

Effective March 12, 2015

ISSUED BY Debbie Jewell

TITLE Vice President Customer Service

VoiceConnect Virtual PBX

(N)

General

VoiceConnect Virtual PBX (Service) is a local exchange telecommunications service available to customers of Mount Angel Telephone (Company). This digital IP service combines functionality from central office equipment and software with customer premise equipment to provide local exchange access, interexchange access, intrasystem communications and features.

Definitions

- A. Virtual Business Group (VBG)
 - a. A logical Virtual PBX group distinct to each customer.
 - b. Each VBG has separately configured options and dialing plans.
- B. Virtual Business Group Access Line (VBG Line)
 - a. Allows a subscriber line to be assigned to a particular VBG.
 - b. Provides telephone connectivity for virtual business groups.
 - c. Shared amongst user stations within a virtual business group.
- C. VBG Pilot Number
 - a. Routes incoming calls to a designated hunt group or auto-attendant.
- D. Station
 - a. Includes telephone number and feature package configurable per individual station.
 - b. A digital IP telephone handset is required for each station.

Conditions

- A. Service is available where central office and operating facilities and conditions permit.
- B. A minimum of one VBG line and two stations are required.
- C. Company will furnish one alphabetical directory listing per virtual business group without charge. Additional listings may be purchased at regular rates.
- D. Service features may be added or removed with notice to the customer based on vendor availability and the Company's ability to offer said features.
- E. Certain optional feature capabilities may not be compatible with other features or options.
- F. Service includes customer premise space requirements for network equipment which will be outlined on a case-by-case basis prior to installation.

(N)

ADVICE NO. 91

ISSUED February 12, 2015

Effective March 12, 2015

ISSUED BY Debbie Jewell

TITLE Vice President Customer Service

Features

A wide variety of standard telephony features and call management capabilities are available to users in the virtual business group. Customers will be able to choose from among this list to build a custom calling solution. Standard features will be available at no extra charge. Optional Add-on features will require an additional fee. Features and optional add-ons include, but are not limited to, the following:

Standard Features

Station Extensions	Telephone with an assigned unique number connected to the Virtual PBX Business Group.
Voicemail	Virtual storage for recorded messages from callers.
Voicemail via Email	Recorded voicemail messages are forwarded to a designated email address.
Online Web Portal	Online web interface that allows users to access voicemail messages, manage VBG features, and set incoming call flow rules.
Unified Messaging	Allows for integration of multiple methods of communication (e.g. voice, fax, etc.) into one easily accessible location.
Incoming Call Manager	Feature that allows users to set rules and parameters for routing inbound calls.
Dial by Name Directory	Allows inbound callers to route their call to a station within the VBG based on the recipient's name.
Conference Calling	Allows three or more parties to participate in a single telephone call.
Music On Hold	Recorded music is played to callers that have been placed on hold.
Last Number Redial	Allows user to quickly redial the last number that was called on their extension.
Automatic Recall	Allows the user to find the number of the last received call, and return a call to that number.
Automatic CallBack	Allows the user, after making a call and experiencing a busy signal, to queue a callback request when that line is free.
Caller ID Name and Number	Displays the name and number of the incoming caller on the user's telephone display.

(N)

(N)

ADVICE NO. 91

ISSUED February 12, 2015

Effective March 12, 2015

ISSUED BY Debbie Jewell

TITLE Vice President Customer Service

Call Hold	Allows the user to place a call that is in progress on hold.
Attended Call Transfer	Allows the user to transfer one caller to another party, announcing the party to be transferred to the new party before completing the transfer.
Unattended Call Transfer	Allows user to transfer one party to another without announcing the transferred party to the new party, or waiting for the new party to answer the phone.
Three-Way Calling	Allows a user to add another user to an existing conversation and have a three party conference call.
Call Forwarding	Allows the user to set up a rule to forward all calls unconditionally to a new number.
Short Codes	A VBG wide abbreviated number used for dialing within the VBG that is shorter than a regular telephone number.
Speed Dial	A function, specific to individual stations, that allows numbers to be saved and dialed using fewer buttons.
Call Waiting Plus	Displays the calling number and the calling name as part of the notification that a second call is on the line.
Do Not Disturb	Allows the user to block a line temporarily to prevent incoming calls.
Intercom	Feature that allows calls between stations in a VBG where the call is automatically answered and put on speakerphone.
Call Park	Allows a user to put a call on hold at one station and continue the conversation from another station in the VBG.
Call Pickup	Allows a user in the VBG to pick up an incoming call to any other line within a predefined group by dialing an access code.
Directed Call Pickup	Allows a user to pick up an incoming call to any line within the VBG by dialing an access code followed by the target line's intercom code.
Sim Ring	Allows multiple destinations to ring simultaneously when calls are received on a given VBG phone number.

(N)

(N)

ADVICE NO. 91

ISSUED February 12, 2015

Effective March 12, 2015

ISSUED BY Debbie Jewell

TITLE Vice President Customer Service

Busy Lamp Field	Allows phones to indicate to the user at a glance which other lines in the VBG are busy.
Busy Lamp Field w/Call Pickup	Programmable feature on user stations that shows call activity on another station in the VBG and allows that call to be easily picked up by the user.
Busy Lamp Field w/Transfer	Allows the user to perform an unattended call transfer to a line being monitored using Busy Lamp Field by pressing a single key on the phone.
Intercom Codes	Abbreviated shortcut numbers for dialing extensions within a VBG.
Shared Line Appearance	Allows multiple stations within the VBG to view the status of and connect to a shared VBG Line.
Multiple Call Appearance	Allows individual stations within a VBG to maintain multiple calls.
Call Barring	Allows restrictions on certain types of incoming and outgoing calls.

(N)

Rates and Charges

	<u>Installation</u>	<u>Monthly</u>
A. Virtual Business Group Access Lines		
a. First VBG Access Line (includes flat rate EAS)	\$10.00	\$30.00
b. Additional VBG Access Lines (includes flat rate EAS)	\$10.00	\$25.00
B. VBG Pilot Number	\$10.00	\$ 5.00
C. Station (including standard features)	\$10.00	\$ 5.00

(N)

ADVICE NO. 91

ISSUED February 12, 2015

Effective March 12, 2015

ISSUED BY Debbie Jewell

TITLE Vice President Customer Service