



November 20, 2014

Attn: Joan Grindeland  
Oregon Public Utility Commission  
3930 Fairview Industrial Dr. SE  
Salem, OR 97308-1088

RE: Advice No. OR14-09 for United Telephone Company of the Northwest d/b/a CenturyLink P.U.C.  
OR. No. 3

Dear Members of the Commission:

Attached for electronic filing is a revised sheet for United Telephone Company of the Northwest, P.U.C. OR. No. 3. This filing is submitted with a November 20, 2014 issue date and a proposed effective date of January 1, 2015.

P.U.C. Or. No. 3

Schedule AE-1  
Schedule AE-1

1<sup>st</sup> Revised Sheet 22  
1<sup>st</sup> Revised Sheet 23

This filing makes a minor revision to a competitive response offer and withdraws another offer for residence customers. Please contact me if you have any questions regarding this filing.

Sincerely,

A handwritten signature in black ink that reads "Dawn Salaver".

Dawn Salaver

Enclosures

cc: Ron Trullinger

OR 14-10

Dawn.Salaver@CenturyLink.com  
1801 California Street, 10<sup>th</sup> Floor  
Denver, CO 80202  
Tel: 303-992-5835  
Fax: 720-578-2912  
<http://about.centurylink.com>

**EXCHANGE SERVICES RATE**

**COMPETITIVE RESPONSE**

**4. RESIDENCE CUSTOMER INCENTIVE PROGRAM**

**A. GENERAL (Cont'd)**

**1. Pure Bundle Offer**

A 30-day satisfaction guarantee is available to residence customers who order Solutions – Residence Package, Pure Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

**2. \$5 for 6 Offer**

Existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being offered prior to the end of the six month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

(D)

(D)

**EXCHANGE SERVICES RATE**

**COMPETITIVE RESPONSE**

**4. RESIDENCE CUSTOMER INCENTIVE PROGRAM (Cont'd)**

**A. GENERAL (Cont'd)**

**3. Waiver of Access Line Service Connect Charges**

When new residence customers who are contacted by the Company or who contact the Company and request this offer establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this offer will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

**4. Simple Choice Unlimited \$10 for 12 Offer**

Existing **Simple Choice Unlimited** customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited Long Distance plan for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues the Company's Simple Choice Unlimited Bundle and Embarq Communication, Inc.'s Simple Choice Unlimited Long Distance plan prior to the end of the 12 month period, no additional credits will be applied. In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

(C)