

**DOCKET NO. UM 1688**

**Cover Sheet for Submission of  
2014 Annual ETC Certification Reports**

Name of Eligible Telecommunications Carrier: Monitor Cooperative Telephone Company

Filing date: June 25, 2014

Is this: Original submission?  X  
OR  
Revised submission?

Person to contact for questions:

Name \_Geri Fraijo

Phone number \_503-634-2266

E-mail address \_gerif@monitorcoop.net

Documents included in this filing (please check applicable items):

CAF/ICC Support (47 CFR § 54.304)

Rate Floor Data (47 CFR § 54.313(h))

X Form 481 (High-cost per 47 CFR § 54.313, Low-income per 54.422)<sup>1</sup>

Form 690 (Mobility Fund per 47 CFR § 54.1009)

X Affidavit for High-Cost Support

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**Filing deadlines:** The deadlines for filing items required by 47 CFR § 54 are the same as the deadlines for filing with the FCC. The notarized affidavit for high-cost support must be filed no later than the due date for the FCC Form 481. Based on current information, it appears that all items other than CAF/ICC support data are due by July 1, 2014. The CAF/ICC support data are due the same day as the ETC's interstate access tariff filing.

<sup>1</sup> Lifeline-only ETCs must provide all information specified in 47 CFR § 54.422(b) even if the ETC does not submit this information to the FCC.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Gerri Fraijo, being of lawful age and duly sworn, on my oath, state that I am the General Manger/ President of Monitor Cooperative Telephone Company and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the requirements of the Federal Communications Commission, 47 C.F.R. § 54.314, Monitor Cooperative Telephone Company hereby certifies to the Public Utility Commission of Oregon that it is eligible to receive federal high-cost support for the program years cited.

I attest that all federal high-cost support provided to Monitor Cooperative Telephone Company in Oregon was used in the preceding calendar year (2013) and will be used in the coming calendar year (2015) only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

DATED this 25 day of June, 2014.

By: Gerri Fraijo (Officer's Name)

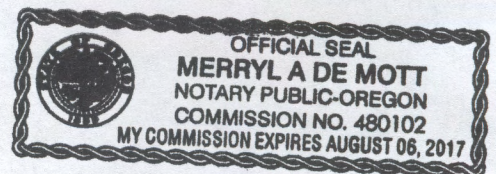
Its: G.M / President (Officer's Title)

SUBSCRIBED AND SWORN to before me this 25 day of June, 2014.

Merryl A De Mott

Notary public in and for the State of Oregon

My Commission Expires: 8-6-17



<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2015
<030> Contact Name: Person USAC should contact with questions about this data	Geri Fraijo
<035> Contact Telephone Number: Number of the person identified in data line <030>	5036342266 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	gerif@monitorcoop.net

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	<b>54.313</b>	<b>54.422</b>
	<b>Completion Required</b>	<b>Completion Required</b>

			(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<210> <input checked="" type="checkbox"/> ← check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 50px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 50px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<410> Fixed	<input type="text" value="0.0"/>			
<420> Mobile	<input type="text" value="0.0"/>			
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed	<input type="text" value="0.0"/>			
<450> Mobile	<input type="text" value="0.0"/>			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<510> <div style="border: 1px solid black; padding: 2px;">532384OR510.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<610> <div style="border: 1px solid black; padding: 2px;">53284OR610.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1010> <div style="border: 1px solid black; padding: 2px;">532384OR1010.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 532384  
 <015> Study Area Name MONITOR COOP TEL  
 <020> Program Year 2015  
 <030> Contact Name - Person USAC should contact regarding this data Geri Fraijo  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5036342266 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> gerif@monitorcoop.net

<110> Has your company received its ETC certification from the FCC?  
 if your answer to Line <110> is yes, do you have an existing §54.202(a) "5  
 year plan" filed with the FCC?  (yes / no )   
 <111>  (yes / no )

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

532384OR100.pdf

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.


<113> Maps detailing progress towards meeting plan targets  
 <114> Report how much universal service (USF) support was received  
 <115> How (USF) was used to improve service quality  
 <116> How (USF) was used to improve service coverage  
 <117> How (USF) was used to improve service capacity  
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.











**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 532384  
 <015> Study Area Name MONITOR COOP TEL  
 <020> Program Year 2015  
 <030> Contact Name - Person USAC should contact regarding this data Geri Fraijo  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5036342266 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> geri.f@monitorcoop.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	geri@monitorcoop.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

**(1200) Terms and Condition for Lifeline Customers  
Lifeline  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	532384
<015>	Study Area Name	MONITOR COOP TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Gerri Fraijo
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	gerri.f@monitorcoop.net



<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

\*Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation  
 Data Collection Form  
 Including Rate-of Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481  
 OMB Control No. 3050-0986/OMB Control No. 3050-0819  
 July 2013

<010> Study Area Code 52384  
 <015> Study Area Name MONITOR COOP TEL  
 <020> Program Year 2015  
 <030> Contact Name - Person USAC should contact regarding this data Geri Fraijo  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5036342266 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> geri.fraijo@monitorcoop.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

**Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))**

<2012> 2013 Frozen Support Certification

<2013> 2014 Frozen Support Certification

<2014> 2015 Frozen Support Certification

<2015> 2016 and future Frozen Support Certification

**Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))**

<2016> Certification Support Used to Build Broadband

**Connect America Phase II Reporting (47 CFR § 54.313(e))**

<2017> 3rd year Broadband Service Certification

<2018> 5th year Broadband Service Certification

<2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation  
 Data Collection Form

<010> Study Area Code 532384  
 <015> Study Area Name MONITOR COOP TEL  
 <020> Program Year 2015  
 <030> Contact Name - Person USAC should contact regarding this data Geri Frajio  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5036342266 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> gerif@monitorcoop.net

CHECK the boxes below to note compliance on its five year service quality plan pursuant to 47 CFR § 54.202(a) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))
- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))
- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
- (3014) If yes, does your company file the RUS annual report
- Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
- (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows
- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation
- (3018) If the response is no on line 3014, is your company audited?
- If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains
- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications
- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows
- (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.
- If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:
- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.
- (3023) Underlying information subjected to a review by an independent certified public accountant
- (3024) Underlying information subjected to an officer certification.
- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows
- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035> Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MONITOR COOP TEL
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date</span>
Printed name of Authorized Officer:	Geri Fraijo
Title or position of Authorized Officer:	GM/President
Telephone number of Authorized Officer:	5036342266 ext.
Study Area Code of Reporting Carrier:	532384 <span style="float: right;">Filing Due Date for this form: 07/01/2014</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form:	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	532384
<015> Study Area Name	MONITOR COOP TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Geri Fraijo
<035> Contact Telephone Number - Number of person identified in data line <030>	5036342266 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	gerif@monitorcoop.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments









# **Monitor Cooperative Telephone Company FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN**

## **PREAMBLE**

This 5-year improvement plan is a section of the Company's 2014 Annual Report. It is in compliance with § 54.313(a)(1) adopted in the FCC's USF/ICC Transformation Order (11-161). This document also incorporates further clarifications identified in subsequent Reconsideration Orders, as applicable, in effect prior to the filing of the Annual Report.

Monitor Cooperative Telephone Company ("MCTC") has carefully developed its improvement plan, concentrating on the delivery and continuation of a robust network, which provides, at a minimum, the federally required voice and broadband connectivity as stipulated by regulatory rule. In certain situations (and as noted herein), the plan may also incorporate specific state requirements. Specifically in the State of Oregon current docket, UM 1481 will be determining the methodology for allocation of network costs and support calculations in the future.

MCTC advises that this improvement plan has been carefully crafted, matching measured network deployment, improvement and quality service levels with known financial implications of the Transformation Order upon the company's support cash flows. The uncertainty of such cash flows being received in the outer-years because of current and potential regulatory action on rural rate-of-return carriers has resulted in the Company taking a balanced yet realistic approach.

The environment in which the Company operates remains dynamic, not static. As a result, MCTC reserves the opportunity to modify its plan in response to further regulatory decisions as they are adopted, and their implication upon the Company's financial viability in providing the required services and service level quality becomes known.

MCTC will re-evaluate this plan on an annual basis. Action, however, may also be taken abruptly on the presented plan for both current and outer years in the event of evolving regulatory conditions and/or changes in technology (vendor)-driven support. All adjustments to the improvement plan in this document will be reflected and explained in subsequent annual reports.

## **OVERVIEW**

Monitor Cooperative Telephone Company, as an Eligible Telecommunications Carrier (ETC) provides Universal Service supported services to approximately 511 customer lines covering approximately 43 square miles.

Consistent with Commission requirements, this Service Quality Improvement Plan addresses only MCTC's regulated eligible telecommunications carrier operations.<sup>1</sup> A detailed description of MCTC's plans for the provision of the supported services in the five-year period starting with January 2015 is provided herein.

Per the Universal Service Administrative Company (USAC), for the calendar year 2013, Monitor Cooperative Telephone Company received a total of \$861,645.00 (as of 01/31/14) in USF support funds. The breakdown of the funding for the year was:

- \$404,397 High Cost Loop Support
- \$-4860 LSS Support
- \$123,870 Connect America Fund Intercarrier Compensation
- \$338,238 Interstate Common Line Support

All funds were used in 2013 to both: 1) maintain, upgrade, and improve the Company's network and, 2) cover its operating expenses and debt commitments as necessary to permit it to offer a high level of service for both voice and broadband throughout its service area. The federal support payments above represent approximately 42% of the Company's 2013 revenues and operating cash flow.

## **IMPROVEMENT PLANS BY YEAR (2015-2019 inclusive)**

Summary descriptions of network improvements planned for the next five years in accordance with Part 54.202(a) (1)(ii) and Part 54.313(a)(1) by year and by exchange are presented below. Where available, area and subscribers impacted by the improvements are identified in the worksheet. Costs are broken out by voice and broadband service.

- Network improvement expenditures identify the cost to provide those services supported by the universal service funding mechanisms. When a project involves expenditures for both regulated and non-regulated services, the non-regulated investment costs have been removed. The Company estimates non-regulated costs using the appropriate allocation rules. Details of those costs are retained by the Company and available for inspection.
- Costs are reported only for those service areas in which the Company is authorized to receive USF funding.

Due to the current uncertainty of the amounts of support funds the company may receive in future years, Monitor Cooperative Telephone Company advises the Commission that the deployment of specific network improvement projects may be modified, and the meeting of projected service goals muted, to accommodate the actual amount of support that will be received.

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<sup>1</sup>Per 47 C.F.R. § 54.314, federal USF support, "will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." If investments or expenses are for service areas larger than the supported service areas, then allocations of the expenditures are required.

## **ANCHOR INSTITUTIONS WITHIN MONITOR COOPERATIVE TELEPHONE COMPANY TERRITORY**

In 2013, MCTC provides high-speed broadband to the following “anchor” institutions:

- Monitor Fire Department

No other anchor institutions exist in the Monitor Cooperative Telephone Company territory.

## **SUMMARY DISCUSSION OF PLANS BY YEAR**

### **2015**

Connect FTTH 2015: For 2015, MCTC intends to use unencumbered RUS loan funds as well as operating cash flow to deploy FTTH to an additional 70 subscribers in the Monitor exchange.

The 2015 FTTH Drop Project cost is estimated at \$175,000 the project involves placement of approximately 5.15-drop miles of fiber to 70 subscribers currently served over copper. When complete, these 70 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

Switching / Transmission: In 2015 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$25,000. A single exchange company, covering 43 sq. miles, this upgrade will improve the service for 100% of the customer base.

General Expenditures: In 2015, the Company expects to spend \$15,000 in miscellaneous additions.

### **2016**

Connect FTTH 2016: The 2016 FTTH Drop Project cost is estimated at \$160,000 the project involves placement of approximately 4.25-drop miles of fiber to 64 subscribers currently served over copper. When complete, these 64 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

Switching / Transmission: In 2016 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$30,000. A single exchange company, covering 43 sq. miles, this upgrade will improve the service for 63% of the customer base.

Vehicles: In 2016, the Company plans to replace one service trucks purchased in 2000; to ensure the safety of employees as well as ensuring serviceable vehicles, the vehicle to be replaced in 2016 is expected to cost \$40,000.

General Expenditures: In 2016, the Company expects to spend \$15,000 in miscellaneous additions.

## **2017**

Connect FTTH 2017: The 2017 FTTH Drop Project cost is estimated at \$80,000 the project involves placement of approximately 2.25 -drop miles of fiber to 30 subscribers currently served over copper. When complete, these 30 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber

Switching / Transmission: In 2017 the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$40,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 100% of the customer base.

General Expenditures: In 2017, the Company expects to spend \$10,000 in miscellaneous additions.

## **2018**

Connect FTTH 2018: The 2018 FTTH Drop Project cost is estimated at \$75,000 the project involves placement of approximately 2.00-drop miles of fiber to 27 subscribers currently served over copper. When complete, these 27 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber

Switching / Transmission: In 2018, the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$20,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 60% of the customer base.

General Expenditures: In 2018, the Company expects to spend \$20,000 in miscellaneous additions.

## **2019**

Connect FTTH 2019: The 2019 FTTH Drop Project cost is estimated at \$80,000 the project involves placement of approximately 2.25-drop miles of fiber to 30 subscribers currently served

over copper. When complete, these 30 subscribers will meet and exceed the broadband requirements. MCTC expects an increase in broadband services because of this project based on experience with un-served customers upgrading to fiber.

Switching / Transmission: In 2019, the Company plans to upgrade certain software and hardware components to existing equipment, and replace end of life electronic equipment. These upgrades allow MCTC to continue to meet industry service quality standards at an estimate cost of \$20,000. A single exchange company, covering 43 sq, miles, this upgrade will improve the service for 100% of the customer base.

Vehicles: In 2019, the Company plans to replace one s service trucks purchased in 2000; to ensure the safety of employees as well as ensuring serviceable vehicles, the vehicle to be replaced in 2019 is expected to cost \$50,000.

General Expenditures: In 2019, the Company expects to spend \$25,000 in miscellaneous additions.

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## **Monitor Cooperative Telephone Company**

### **Consumer Protection**

#### ***Voice and Broadband***

Monitor Cooperative Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U , Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

### **Service Quality Standards**

#### ***Voice***

Monitor Cooperative Telephone complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities. Monitor Cooperative is committed to providing the highest quality service to its subscribers.

#### ***Broadband***

Monitor Cooperative Telephone Company follows the service standards noted in NECA Tariff #5 and is committed to provide the highest quality service to its broadband customers.

## **Monitor Cooperative Telephone Company**

### **Ability to Remain Functional in Emergency Situations**

#### **Backup Power**

Monitor Cooperative Telephone Company has the following back-up power capabilities:

Switch: Stand alone Meta switch with a Kohler 80 Kw diesel (275-gallon tank) capabilities to run 64 hours with a 75% load.

Subscriber Carrier: Ten remote DLC sites backed up with portable generators.

Network Interface Devices ( NIDS)

Monitor Cooperative Telephone Company has 375 customers with metallic (copper) connections to the Central Office and their NID's are powered from the Central Office.

Monitor Cooperative Telephone Company has 135 customers with non-metallic (fiber- optic) connections to the Central Office. These customer's NIDS are battery powered in the case of emergency. The batteries are rated to last 12 hours with no use and 8 hours with constant use.

#### **Ability to reroute traffic around damaged facilities**

Monitor Cooperative Telephone Company has built redundant facilities between its exchange and the connecting companies. This redundant facility is in the form of a SONET ring with alternate physical facilities between Monitor Cooperative Telephone Company, Canby Telcom and Molalla Communications , its interconnection to the Public Switched Telephone Network.

#### **Capability to manage traffic spikes resulting from emergency situations**

Monitor Cooperative Telephone Company has 510 customers, switching capacity of 10,000 simultaneous calls, and transport capacity for 400 simultaneous calls. Monitor Cooperative Telephone Company takes no responsibility for the capabilities of the interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

## Comparable Voice Pricing

Monitor Cooperative Telephone Company certifies that voice pricing is no more than 2 standard deviations above the national average urban rate of \$46.96 (DA 14-384)

## Public Utility Commission (Home)

- Search
- About Us
- Contact Us
- Commissioners
- General Information
  - Administrative Rules
  - Consumer Help
  - Electricity/Natural Gas
  - Hearings Division
  - Oregon Telephone Assistance Programs
  - Safety
  - Telecommunications
  - Water

### Oregon Lifeline (Oregon Telephone Assistance Program)



The Oregon Public Utility Commission (PUC) manages the Oregon Lifeline program. If you qualify, this federal and state government assistance program reduces your monthly residential/landline or wireless phone bill by \$12.75.

[List of residential/landline and wireless companies that provide the Oregon Lifeline benefit](#)

#### How to Apply for Lifeline:

##### Using Online Application:

Submit your application online if you or a member of your household participates in one of the following programs:

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (SSI)
- State Medical Programs (at or below 135% of federal poverty guidelines)
- Medicaid

##### Using Printed Application:

Complete and send a printed application to our office with the current documentation if you or a member of your household participates in one of the following programs or meets the income requirements:

- National School Lunch Program; Free Lunch Program Only (NSLP)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Total household income is at or below 135% of federal poverty guidelines

[Click Here to Apply Online](#)

[Click Here to Print Application](#)

[Aplicar en Español!](#)

[Подать заявление на русском языке](#)

[Nộp đơn bằng tiếng Việt](#)

[Contact Oregon Lifeline \(RSPF\)](#)

#### OREGON.GOV

- State Directories
- Agencies A to Z
- Oregon Administrative Rules
- Oregon Revised Statutes
- Oregon - an Equal Opportunity Employer
- About Oregon.gov



#### WEB SITE LINKS

- Text Only Site
- Accessibility
- Oregon.gov
- File Formats
- Privacy Policy
- Site Map
- Web Site Feedback

#### PDF FILE ACCESSIBILITY

Adobe Reader, or equivalent, is required to view PDF files. Click the "Get Adobe Reader" image to get a free download of the reader from Adobe.



**Landline phone companies that reduce your monthly phone bill by \$12.75:**

Asotin	ComSpan	Molalla	Oregon Tel. Corp.	Roome Tel Com
Beaver Creek	Eagle	Monitor	Oregon/Idaho	Scio Mutual
Canby Co-Op	Frontier	Monroe	People's	St. Paul
CenturyLink	Gervais	Mt. Angel	Pine Telephone	Stayton Co.
Clear Creek	Helix	Nehalem	Pioneer	Warm Springs
Colton	Home/TDS	North State	Reliance Connects	

**Wireless phone companies that reduce your monthly phone bill by \$12.75:**

AT&T Mobility* in select areas	Cricket	Snake River PCS	T-Mobile	US Cellular
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\*AT&T Mobility only offers the Oregon Lifeline benefit in select areas.

Call 1-800-377-9450 to determine if AT&T offers the Oregon Lifeline benefit in your coverage area.

### 54.313 Lifeline customers MOU and additional toll charges

Lifeline subscribers receive the same residential services as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Monitor subscriber, are free to choose their own toll usage plans through IXC's that serve Monitor.

## Oregon Telephone Assistance Program (OTAP)/Lifeline Application

You may complete an OTAP/Lifeline application online at: [www.rspf.org](http://www.rspf.org)

Oregon Public Utility Commission

PO Box 2148, Salem OR 97308

1-800-848-4442 or 503-373-7171

1-800-648-3458- (TTY)

971-239-5845 (Videophone)

Fax: 1-877-567-1977 or 503-378-6047

[puc.rspf@state.or.us](mailto:puc.rspf@state.or.us)

The Oregon Public Utility Commission (PUC) manages the Oregon Telephone Assistance Program (OTAP), also known as Lifeline. If you qualify, this federal and state government assistance program reduces your monthly phone bill by \$12.75

You may qualify if you participate in one of the following programs:

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TNAF)
- National School Lunch Program; *Free Lunch Program only* (NSLP)
- Certain State Medical Programs or Certain Medicaid Programs at or below 135% of the federal poverty guidelines

## OTAP - Lifeline

The Oregon Public Utility Commission (PUC) manages the Oregon Telephone Assistance Program (OTAP), also known as Lifeline. If you have active telephone service with Monitor Cooperative Telephone Company, and receive one of the following qualifying benefits, this federal and state government assistance program reduces your monthly phone bill by \$12.75.

- Supplemental Nutrition Assistance Program; Food Stamps (SNAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program; Free Lunch Program Only (NSLP)
- Certain State Medical Programs or Certain Medicaid Programs at or below 135% of the federal poverty guidelines

To apply for the OTAP benefits, you may submit an application form on the OPUC website [www.rspf.org](http://www.rspf.org) or you may contact the PUC Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-848-4442, 1-800-648-3458 (TTY), 503-373-7171, 1-877-567-1977 (Fax).



## TDAP – Telecommunication Devices Access Program

Having difficulty communicating on the telephone? The Oregon Public Utility Commission has a program that loans adaptive telephone equipment at no cost and with no income restrictions to eligible Oregonians who have at least one of the following impairments: Hearing, Vision, Speech, Mobility, Cognitive. 2245

To receive equipment, complete an application form on the OPUC website [www.rspf.org](http://www.rspf.org) and have one of the following professionals certify your impairment within the scope of their practice: Licensed Physician, Nurse Practitioner, Audiologist, Hearing Aid Dispenser, Speech-Language Pathologist, Vocational Rehabilitation Counselor, Rehabilitation Instructor for the Blind.

For more information, please contact the PUC Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-848-4442, 1-800-648-3458 (TTY), 503-373-7171, 1-877-567-1977 (Fax).

## Oregon Telecommunications Relay Service (Dial 7-1-1)

To reach a Relay Operator, just dial the free access 7-1-1 digits, available anytime, anywhere. The Oregon Relay is a free public service for communication between standard (voice) users, and persons who are deaf, hard-of-hearing, deaf-blind, and speech-disabled using text telephones (TTYs), captioned telephone (CapTel) or PCs (personal computers) via the Internet.

There is no extra charge when using the Oregon Relay, however a Customer Profile form needs to be submitted for accessing through a toll-free number. Long distance relay calls are billed at the regular rate that is charged between the point of origin to where the call terminates.

For more information, please visit [www.oregonrelay.com](http://www.oregonrelay.com).







USDA-RUS

**OPERATING REPORT FOR  
TELECOMMUNICATIONS BORROWERS**

BORROWER DESIGNATION

OR0503

PERIOD ENDING

December, 2013

INSTRUCTIONS- See RUS Bulletin 1744-2

**PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS**

ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	111,943	99,957
2. Network Access Services Revenues	1,395,784	1,582,472
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues	69,074	59,538
5. Miscellaneous Revenues	17,750	17,294
6. Uncollectible Revenues	359	30
7. Net Operating Revenues (1 thru 5 less 6)	1,594,192	1,759,231
8. Plant Specific Operations Expense	370,400	337,545
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	55,722	77,564
10. Depreciation Expense	334,834	335,510
11. Amortization Expense		
12. Customer Operations Expense	79,378	81,584
13. Corporate Operations Expense	561,323	532,750
14. Total Operating Expenses (8 thru 13)	1,401,657	1,364,953
15. Operating Income or Margins (7 less 14)	192,535	394,278
16. Other Operating Income and Expenses		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes	40,197	38,741
20. Total Operating Taxes (17+18+19)	40,197	38,741
21. Net Operating Income or Margins (15+16-20)	152,338	355,537
22. Interest on Funded Debt	38,910	30,317
23. Interest Expense - Capital Leases		
24. Other Interest Expense	3	6
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	38,913	30,323
27. Nonoperating Net Income	(6,326)	2,649
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	136,775	122,795
31. Total Net Income or Margins (21+27+28+29+30-26)	243,874	450,658
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date	1,917	2,171
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital	245,791	452,829
39. Retained Earnings or Margins End-of-Period $[(31+33+34) - (35+36+37+38)]$	0	0
40. Patronage Capital Beginning-of-Year	2,800,715	2,950,906
41. Transfers to Patronage Capital	245,791	452,829
42. Patronage Capital Credits Retired	95,600	77,835
43. Patronage Capital End-of-Year (40+41-42)	2,950,906	3,325,900
44. Annual Debt Service Payments	207,292	175,243
45. Cash Ratio $[(14+20-10-11) / 7]$	0.6944	0.6072
46. Operating Accrual Ratio $[(14+20+26) / 7]$	0.9289	0.8151
47. TIER $[(31+26) / 26]$	7.2672	15.8619
48. DSCR $[(31+26+10+11) / 44]$	2.9795	4.6592

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INSTRUCTIONS - See RUS Bulletin 1744-2

BORROWER DESIGNATION

OR0503

PERIOD ENDED

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**Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

EXCHANGE	1. RATES		2. SUBSCRIBERS (ACCESS LINES)			3. ROUTE MILES	
	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber) (a)	FIBER (b)
Monitor	17.20	14.05	142	368	510	86.00	41.88
MobileWireless					0		
Route Mileage Outside Exchange Area						0.00	0.00
<b>Total</b>			142	368	510	86.00	41.88
No. Exchanges	1						

USDA-RUS

**OPERATING REPORT FOR  
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INSTRUCTIONS - See RUS Bulletin 1744-2

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**Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION**

**4. BROADBAND SERVICE**

**Details on Least Expensive Broadband Service**

EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers (b)	Number Of Subscribers (c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month (f)	Standalone/Pckg (f)	Type Of Technology (g)
Monitor	510	309	81	1,500	512	41.95	Package	Fiber to the Home
Total	510	309						

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INSTRUCTIONS- See RUS Bulletin 1744-2

**PART D. SYSTEM DATA**

1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served	4. Access Lines per Square Mile	5. Subscribers per Route Mile
2	4	43	11.86	5.93

**PART E. TOLL DATA**

1. Study Area ID Code(s) a. _____ b. _____ c. _____ d. _____ e. _____ f. _____ g. _____ h. _____ i. _____ j. _____	2. Types of Toll Settlements (Check one)			
	Interstate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis	
	Intrastate:	<input type="checkbox"/> Average Schedule	<input checked="" type="checkbox"/> Cost Basis	

**PART F. FUNDS INVESTED IN PLANT DURING YEAR**

1. RUS, RTB, & FFB Loan Funds Expended	27
2. Other Long-Term Loan Funds Expended	0
3. Funds Expended Under RUS Interim Approval	0
4. Other Short-Term Loan Funds Expended	321,757
5. General Funds Expended (Other than Interim)	
6. Salvaged Materials	
7. Contribution in Aid to Construction	
8. Gross Additions to Telecom. Plant (1 thru 7)	321,784

**PART G. INVESTMENTS IN AFFILIATED COMPANIES**

INVESTMENTS (a)	CURRENT YEAR DATA		CUMULATIVE DATA		
	Investment This Year (b)	Income/Loss This Year (c)	Cumulative Investment To Date (d)	Cumulative Income/Loss To Date (e)	Current Balance (f)
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

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**PART H. CURRENT DEPRECIATION RATES**

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

YES     NO

EQUIPMENT CATEGORY	DEPRECIATION RATE
1. Land and support assets - Motor Vehicles	11.40%
2. Land and support assets - Aircraft	
3. Land and support assets - Special purpose vehicles	
4. Land and support assets - Garage and other work equipment	11.40%
5. Land and support assets - Buildings	3.20%
6. Land and support assets - Furniture and Office equipment	6.40%
7. Land and support assets - General purpose computers	15.00%
8. Central Office Switching - Digital	14.30%
9. Central Office Switching - Analog & Electro-mechanical	
10. Central Office Switching - Operator Systems	
11. Central Office Transmission - Radio Systems	
12. Central Office Transmission - Circuit equipment	10.60%
13. Information origination/termination - Station apparatus	
14. Information origination/termination - Customer premises wiring	
15. Information origination/termination - Large private branch exchanges	
16. Information origination/termination - Public telephone terminal equipment	
17. Information origination/termination - Other terminal equipment	
18. Cable and wire facilities - Poles	
19. Cable and wire facilities - Aerial cable - Metal	
20. Cable and wire facilities - Aerial cable - Fiber	
21. Cable and wire facilities - Underground cable - Metal	4.60%
22. Cable and wire facilities - Underground cable - Fiber	
23. Cable and wire facilities - Buried cable - Metal	5.30%
24. Cable and wire facilities - Buried cable - Fiber	4.60%
25. Cable and wire facilities - Conduit systems	2.00%
26. Cable and wire facilities - Other	

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<b>PART I – STATEMENT OF CASH FLOWS</b>		
<b>1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)</b>		622,655
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
<b>2. Net Income</b>		450,658
<i>Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities</i>		
3. Add: Depreciation		335,510
4. Add: Amortization		0
5. Other (Explain) other operating activities		(1,667)
<i>Changes in Operating Assets and Liabilities</i>		
6. Decrease/(Increase) in Accounts Receivable		1,358
7. Decrease/(Increase) in Materials and Inventory		(6,365)
8. Decrease/(Increase) in Prepayments and Deferred Charges		1,923
9. Decrease/(Increase) in Other Current Assets		(1,698)
10. Increase/(Decrease) in Accounts Payable		17,631
11. Increase/(Decrease) in Advance Billings & Payments		0
12. Increase/(Decrease) in Other Current Liabilities		12,765
<b>13. Net Cash Provided/(Used) by Operations</b>		<b>810,115</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
14. Decrease/(Increase) in Notes Receivable		0
15. Increase/(Decrease) in Notes Payable		0
16. Increase/(Decrease) in Customer Deposits		(165)
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		(141,578)
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		0
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		1,727
20. Less: Payment of Dividends		0
21. Less: Patronage Capital Credits Retired		(77,835)
22. Other (Explain) Other financing activities		4,418
<b>23. Net Cash Provided/(Used) by Financing Activities</b>		<b>(213,433)</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
24. Net Capital Expenditures (Property, Plant & Equipment)		(285,668)
25. Other Long-Term Investments		(3,000)
26. Other Noncurrent Assets & Jurisdictional Differences		0
27. Other (Explain) Purchase of property plant and equipment		(33,116)
<b>28. Net Cash Provided/(Used) by Investing Activities</b>		<b>(321,784)</b>
<b>29. Net Increase/(Decrease) in Cash</b>		<b>274,898</b>
<b>30. Ending Cash</b>		<b>897,553</b>

Revision Date 2010

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<b>NOTES TO THE OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS</b>	

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