



WATER LLC / ENVIRONMENTAL LLC

February 28, 2014

Public Utility Commission
Attn: Filing Center
3930 Fairview Industrial Drive SE
Salem, OR 97302

The enclosed documents are for a general rate increase that Sunriver Water LLC is pursuing. Included is a confirmation email of electronic filing, brief, testimony and tariffs. We would like the process to be expedited if possible, as an effective date of July 1, 2014 is being sought.

If there are any questions, please contact us at 541-593-4197. Regular office hours are 7:00 am to 3:30 pm, Monday through Friday.

Sincerely,



Terry D. Penhollow
Vice President
Sunriver Water LLC/Environmental LLC

ANNOUNCEMENT OF PROPOSED CHANGES TO WATER SERVICE RATE TARIFFS FILED WITH THE PUC

DATE: 3-Mar-14

Pursuant to PUC Order No. 860-036-0620, Sunriver Water LLC
(name of Utility)

submitted a general rate filing to the PUC on 28-Feb-14. We are seeking to increase our annual

revenues by \$429,844 above the \$

The purpose of this announcement is to provide you with general information regarding the proposed rates and the effect the filing may have on you.

We anticipate the increase will change average monthly water service rates as follows:

Meter or Line Size	Residential		Commercial		Irrigation	
	Current Ave Monthly Bill	Proposed Ave Monthly Bill	Current Ave Monthly Bill	Proposed Ave Monthly Bill	Current Ave Monthly Bill	Proposed Ave Monthly Bill
5/8 by 3/4 inch	\$17.71	\$22.81	\$20.69	\$29.38	\$19.35	\$29.07
1 inch	\$42.08	\$54.48	\$53.09	\$75.01	\$52.93	\$77.94
1.5 inch	\$139.20	\$172.81	\$92.27	\$133.89	\$176.77	\$238.13
2 inch	\$0.00	\$0.00	\$179.66	\$251.35	\$212.08	\$298.95
3 inch	\$0.00	\$0.00	\$347.24	\$483.33	\$410.18	\$575.06
Flat	\$19.25	\$24.60	\$0.00	\$0.00	\$0.00	\$0.00

The Utility is seeking the above rate changes because:

Operating costs have increased since the last rate case in 2010. Additional plant investments have also been made to improve system performance.

Copies of the utility's application, testimony, and exhibits are available at:
(provide utility's main office address / phone number)

57850 West Cascade Road
Sunriver, OR 97707

Phone 541-593-4197

The Utility can provide additional information about the rate filing. If you are interested please contact:
(name of contact person, mailing address, and telephone number where customers can request
additional information regarding the utility's filing).

The Utility can provide additional information about the rate filing. If you are interested please contact:

Thomas Samwel Phone 541-593-4629
PO Box 3609
Sunriver, OR 97707

To request to receive notices of the time and place of hearings on the matter,
contact the PUC at 1-800-522-2404; TTY 711, or mail request to:

PUBLIC UTILITY COMMISSION OF OREGON
ADMINISTRATIVE HEARINGS DIVISION
PO BOX 2148
SALEM OR 97308-2148

The calculations and statements contained in the water utility's announcement and filing are not binding on the Commission.

cc: PUC Administrative Hearings Division, PO Box 2148, Salem OR 97308-2148

attach a copy of notice, newspaper notice, or affidavit of notice

PLEASE RETURN THIS AS PAGE 1 OF THE COMPLETED APPLICATION

PLEASE FILL IN ALL BLANKS

All applications submitted to the Commission must be filed electronically with the Commission's Filing Center. Documents may be electronically filed by sending the filing as an attachment to an electronic mail message addressed to the Commission's Filing Center at puc.filingcenter@state.or.us. An original document must be personally delivered or mailed on the date the electronic copy of the document is filed.

PUBLIC UTILITY COMMISSION OF OREGON
PO BOX 1088
SALEM OR 97308-1088

FROM:

Utility Name:	Sunriver Water LLC
Address:	PO Box 3699
City State Zip:	Sunriver, OR 97707

BEFORE THE PUBLIC UTILITY COMMISSION OF OREGON

In the Matter of Tariffs for Water Service) in the State of Oregon filed by) Sunriver Water LLC)	BRIEF
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Sunriver Resort LP

Name of utility owner

Pursuant to Oregon Revised Statutes 757.205 and 757.220, herewith files tariff sheets designated as PUC Oregon No. __1__, Original Tariff Sheets No. 1 through _____ to become effective at least 30 days after PUC received the filing or for service rendered on and after:

April 1, 2014

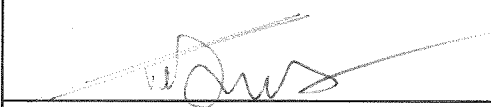
(Date)

The purpose of this filing is to:

(Read carefully, pick the item that reflects your filing, check the box, and fill in the information.)

- Establish rates with the Commission for the first time at the Utility's **CURRENT RATES** producing an annual revenue of **\$1,596,375**. After deducting for operating expenses, the projected revenues will produce a **4.63 percent return on a rate base of \$ 2,410,427**.
- Establish rates with the Commission for the first time **INCREASING** the Utility's total annual revenues from \$__ to \$__, resulting in a net **INCREASE** of \$__ or __ percent. After deducting for operating expenses, the projected revenues will produce a __ percent return on a rate base of \$__.
- INCREASE** the Utility's currently filed rate RATE TARIFFS, increasing the Utility's total annual revenues from **\$1,596,375** to **\$2,026,219**, resulting in a net increase of **\$429,844** or **28.20 percent**. After deducting for operating expenses, the projected revenues will produce a **10.00 percent return on a rate base of \$ 2,892,319**.
- DECREASE** the Utility's currently filled RATE TARIFFS, decreasing the Utility's total annual revenues from \$__ to \$__, resulting in a net decrease of \$__ or __ percent. After deducting for operating expenses, the projected revenues will produce a __ percent return on a rate base of \$__.

The attached testimony summarizes the utility's financial operations, the effects of current rates on the individual classes of customers, and the effects of the proposed rates on the individual classes of customers for the **12-month test period ending** 2013 .

Signature of owner or officer:	
Utility Name:	Sunriver Water LLC
Title:	Managing Director, Sunriver Resort LP
Print Name:	Tom O'Shea
Date:	2/28/14

UTILITY COMPANY TESTIMONY PLEASE FILL IN ALL BLANKS

1 Q. PLEASE PROVIDE THE FOLLOWING INFORMATION REGARDING THE WATER UTILITY:

A. Legal Name	Sunriver Water LLC		
Business Address	PO Box 3699		
City, State, Zip	Sunriver, OR 97707		
Phone Number	541-593-4197	Emergency #	541-593-8034
Fax Number	541-593-4643	Email Address	tsamwel@sunriver-resort.com

2 Q. PLEASE PROVIDE THE FOLLOWING CONTACT INFORMATION FOR THE UTILITY REPRESENTATIVE IN THIS RATE CASE:

A. Name	Thomas Samwel		
Title	Director of Finance		
Business Address	PO Box 3699		
City, State, Zip	Sunriver, OR 97707		
Phone Number	541-593-4629	Emergency #	0
Fax Number	0	Email Address	tsamwel@sunriver-resort.com

3 Q. THE EXHIBITS IN THIS TESTIMONY WERE PREPARED BY:

A. Name	Wesley B Price		
Firm	Harrigan Price Fronk & Co.LLP		
Address	975 SW Colorado Avenue, Suite 200		
City, State, Zip	Bend, OR 97702		
Phone Number	541-382-4791		
Email Address	price@bendcpa.com		

4 Q. PLEASE PROVIDE THE FOLLOWING CONTACT INFORMATION FOR THE UTILITY OPERATOR:

A. Operator Name	Terry Penhollow		
Business Address	PO Box 3699		
City, State, Zip	Sunriver, OR, 97707		
Phone Number	541-593-4458	Email Address	tpenhollow@sunriver-resort.com
Certification Level	Level II	Registration #	1417

5 Q. PLEASE PROVIDE THE FOLLOWING INFORMATION REGARDING THE WATER UTILITY ACCOUNTANT OR BOOKKEEPER.

Name	Thomas Samwell		
Firm	Sunriver Resort LP		
Address	PO Box 3699		
City, State, Zip	Sunriver, OR, 97707		
Phone Number	541-593-4629		
Email Address	tsamwel@sunriver-resort.com		

6 Q. PROVIDE THE FOLLOWING INFORMATION FOR ALL UTILITY OWNERS.

A.			
(1)	Name	Sunriver Resort LP	
	Shares/% Owner	100%	
	Address	PO Box 3609	
	City, State, Zip	Sunriver, OR, 97707	
	Phone Number	541-593-4197	
	Email Address	tsamwel@sunriver-resort.com	

7 Q. PROVIDE THE FOLLOWING INFORMATION FOR ALL UTILITY OWNERS, CONTINUED.

A.

(2) Name	a
Shares/% Owner	b
Business Address	c
City, State, Zip	d
Phone Number	e
Email Address	f

(3) Name	0
Shares/% Owner	0
Business Address	0
City, State, Zip	
Phone Number	
Email Address	0

(4) Name	0
Shares/% Owner	0
Business Address	0
City, State, Zip	0
Phone Number	0
Email Address	0

(5) Name	0
Shares/% Owner	0
Business Address	0
City, State, Zip	0
Phone Number	0
Email Address	0

(6) Name	m
Shares/% Owner	n
Business Address	o
City, State, Zip	p
Phone Number	q
Email Address	r

8 Q. PLEASE PROVIDE THE FOLLOWING INFORMATION FOR ALL UTILITY OFFICERS OR BOARD OF DIRECTORS.

A.

(1) Legal Name	Sunriver Water is an LLC and has no officers.
Title	2
Business Address	3
City, State, Zip	4
Phone Number	5
Email Address	6

(2) Legal Name	aa
Title	bb
Business Address	cc
City, State, Zip	dd
Phone Number	ee
Email Address	ff

9 Q. PLEASE PROVIDE THE FOLLOWING INFORMATION FOR ALL UTILITY OFFICERS OR THE BOARD OF DIRECTORS, CONTINUED.

A.

(3) Name	Sunriver Water is an LLC and has no officers.
Title	
Business Address	
City, State, Zip	
Phone Number	
Email Address	

(4) Name	
Title	
Business Address	
City, State, Zip	
Phone Number	
Email Address	

**10 Q. WHAT IS YOUR AFFILIATION WITH THE WATER UTILITY?
DESCRIBE YOUR CURRENT WATER UTILITY RESPONSIBILITIES.**

A. My affiliation with the water utility and my current responsibilities are: I, Steven M. Runner, direct the day to day activities of Sunriver Water LLC and helped prepare this rate case. Thomas Samwel of Sunriver Resort LP also helped prepare this rate case.

**11 Q. ARE YOU ENGAGED IN OTHER BUSINESS IN ADDITION TO THE WATER UTILITY?
(PLEASE CHECK THE CORRECT BOX.)**

A. **No** I am not engaged in other business.

Yes I am engaged in other business(es), they are: Sunriver Environmental LLC.

**12 Q. DID YOU PREPARE THE EXHIBITS IN THIS TESTIMONY OR WERE THEY
PREPARED UNDER YOUR SUPERVISION?**

Yes, the exhibits in this testimony were prepared by: Steve Runner and Thomas Samwel, or under our supervision.

SUMMARY OF THE UTILITY'S PROPOSED RATE REQUEST

13 Q. **WHAT CHANGE IN ANNUAL REVENUES IS THE UTILITY SEEKING?**

A. The Utility most recent calendar year revenues are: \$1,596,375
The Utility proposed total annual revenues of: \$2,026,219
This represents a change of: \$429,844 or 28.20% percent

14 Q. **PLEASE SUMMARIZE WHY THE UTILITY IS SEEKING THE PROPOSED CHANGE IN RATES.**

A. The Utility is seeking this change in rates because:

The utility is seeking this change in rates because Sunriver Water Company as a public utility company is allowed to make a reasonable rate of return on its investment. Sunriver Water Company has not met this rate of return in the 2013 test year and since the last rate increase has or will increase its investment in assets within six months of this application. Additional, Sunriver Water Company has not kept up with rising annual inflationary costs of operating expenses.

15 Q. **WHAT HISTORICAL 12-MONTH PERIOD IS THE UTILITY SELECTING AS ITS TEST YEAR FOR THIS RATE PROCEEDING?**

A. The test period the Utility selected is:
2013

16 Q. **WHAT IS THE UTILITY'S AMOUNT OF RATE BASE (UTILITY PLANT MINUS ACCUMULATED DEPRECIATION AND OTHER CONTRA PLANT ACCOUNTS, PLUS WORKING CASH AND MATERIALS INVENTORY)?**

A. The Utility rate base is: \$2,892,319

17 Q. **WHAT RATE OF RETURN ON RATE BASE (INVESTMENT) IS THE UTILITY PROPOSING IN THIS RATE PROCEEDING AND**

A. The Utility is seeking a rate of return of: 10.00%

The Utility is seeking this rate of return because:

The utility is seeking this change in rates because Sunriver Water Company as a public utility company is allowed to make a reasonable rate of return on its investment. Sunriver Water Company has not met this rate of return in the 2013 test year and since the last rate increase has or will increase its investment in assets within six months of this application. Additional, Sunriver Water Company has not kept up with rising annual inflationary costs of operating expenses.

SUMMARY OF THE UTILITY'S PROPOSED RATE REQUEST

18 Q. HOW IS THE UTILITY LEGALLY ORGANIZED AND IN WHAT YEAR WAS IT ORGANIZED?

A. The water Utility was legally organized on 01/29/1998, under the laws of the State of Oregon as a: (please check one)

- Proprietorship
- Partnership
- Corporation
- LLC
- Other (specify)

19 Q. PLEASE STATE THE YEAR THE WATER SYSTEM WAS ORIGINALLY CONSTRUCTED AND THE MONTH/YEAR IT BEGAN PROVIDING WATER SERVICE.

A. The system was originally constructed in 1968 , began providing service on July 1969.

20 Q. PLEASE PROVIDE THE MONTH AND YEAR THE UTILITY WAS ACQUIRED BY ITS CURRENT OWNER(S) AND HOW IT WAS ACQUIRED.

A. In June 1998, the Utility was: (check one)

- Purchased
- Constructed
- Received through Donation
- Inherited
- Other

21 Q. DO ORAL OR WRITTEN CONTRACTS EXIST BETWEEN THE UTILITY AND PERSONS AFFILIATED WITH THE COMPANY? PLEASE PROVIDE COPIES OF EACH CONTRACT.

- A. **No** Oral or written contracts **do not exist** between the Utility and its owners and affiliated interests.
- Yes PUC approved contracts do exist** between the Utility and its owners and affiliated interests. Approval found in **PUC Order No. 02-662**
- Yes Oral or written contracts do exist, but have not been approved by PUC**, between the Utility and its owners and affiliated interests. I have attached a copy of these contracts, along with a cover letter requesting approval of these contracts.

22 Q. DOES THE UTILITY HAVE A PUC APPROVED SERVICE TERRITORY?

- No** The Utility has not filed an application with PUC for an approved service territory.
- Yes** The Utility's service territory is approved by the PUC, per Order No. 01-991.
- Filed** The Utility has filed an application for an approved service territory and it is pending.

27 Q. DOES THE UTILITY USE INDEPENDENT CONTRACTORS FOR LABOR, LEGAL, ACCOUNTING, MANAGEMENT, WATER TESTING, AND/OR ANY OTHER SERVICES?

No The Utility **does not** contract for any services.

Yes The Utility contracts for the following services:

Type	Independent Contractor	Description of Goods or Services	Annual Charge
Accounting	Deloitte	Annual audit	\$20,000.00
Legal	Radler, White	Legal Counsel	\$4,550.00
Labor			\$0.00
Management	Sunriver Resort LP	Mgt consulting- PUC Order 02-662	\$177,684.00
Water Tests	Umpqua	Water Tests	\$2,350.00
Billing	Moonlight Mailing	Printing/Mailing	\$6,900.00
Other	WH Pacific/Controlled	Engineering/Mechanical	\$15,449.00
Other			\$0.00
TOTAL			\$226,933.00

28 Q. PLEASE PROVIDE THE UTILITY'S CURRENT CAPITAL STRUCTURE.

A.

Capital Structure Components	Original Balance	Outstanding Balance	Loan Terms	Interest Rate
Debt: List Lenders			NONE	
NA				
TOTAL DEBT	\$0.00	\$0.00		

Equity:	Balance	Rate of Return		
Paid-in capital	\$3,320,708.00	10		
Unapprop Retained Earnings	\$692,156.00	10		
TOTAL EQUITY	\$4,012,864.00	10		

OPERATING REVENUES

29 Q. IN THE TABLE BELOW, PLEASE PROVIDE THE INFORMATION REQUESTED REGARDING THE UTILITY'S REVENUES:

- a. IN COLUMN C: PROVIDE THE UTILITY'S ACTUAL ANNUAL REVENUE FOR ITS CHOSEN TEST YEAR.
- b. IN COLUMN D: PROVIDE THE UTILITY'S PROPOSED ADJUSTMENTS (INCREASE OR DECREASE) TO COLUMN A FOR THE COMING YEAR FOR EACH APPLICABLE ACCOUNT.
- c. COLUMN C IS THE TOTAL OF COLUMNS A AND B.

Acct #	OPERATING REVENUE	Test Year	Proposed Adjustments	Proposed Results (C + D = E)
A	B	C	D	E
461.1	Residential Water Sales	\$926,084	\$292,088	\$1,218,172
461.2	Commercial/Industrial Water Sales	\$144,705	\$56,627	\$201,332
462	Fire Protection Sales	\$7,256	\$1,864	\$9,120
464	Water Sales to Public Authorities			\$0
465	Irrigation Water Sales	\$215,936	\$79,991	\$295,927
466	Water Sales for Resale			\$0
467	Golf Course Water Sales	\$172,673	-\$16,587	\$156,086
460	Unmetered Domestic	\$9,365	\$2,443	\$11,808
	Misc	\$71,903		\$71,903
	Multifamily Water Sales	\$48,453	\$13,418	\$61,871
	Other			\$0
	TOTAL OPERATING REVENUE	\$1,596,375	\$429,844	\$2,026,219

30 Q. PLEASE PROVIDE THE DETAIL FOR ALL INDIVIDUAL LINE ITEMS THAT MAKE UP THE TOTAL REVENUES OTHER THAN WATER SALES.

Description of Revenue Other Than Water Sales. Please specify.	Annual Amount
Device Testing	\$38,199
Services	\$2,231
Connection	\$3,016
Disconnect & Reconnect	\$19,659
Memo Billing	\$310
Other	\$8,488
	\$0
	\$0
	\$0
	\$0
TOTAL	\$71,903

- 31 Q IN THE TABLE BELOW, PLEASE PROVIDE THE INFORMATION: REQUESTED
- IN COLUMN C: PROVIDE THE UTILITY'S ANNUAL EXPENSE FOR ITS CHOSEN TEST YEAR, USING THE APPROPRIATE ACCOUNTS.
 - IN COLUMN D: PROVIDE THE UTILITY'S PROPOSED ADJUSTMENTS (INCREASE OR DECREASE) TO COLUMN A FOR THE COMING YEAR FOR EACH APPLICABLE
 - COLUMN E IS THE TOTAL OF COLUMNS C AND D.

The numbers below represent the expenses and adjustments of the water company. The amounts have already been Allocated between the water and sewer companies. The numbers have also been Allocated between the water system and the golf course.

A	B	C	D	E
Acct #	Operating Expenses	Test Year	Proposed Adjustment	Proposed Results (C + D = E)
601	Salaries and Wages - Employees	\$463,539	\$66,678	\$530,217
603	Officers/Directors Salaries and Wage	\$0		\$0
604	Employee Pension & Benefits	\$162,503	\$22,904	\$185,407
610	Purchased Water	\$0		\$0
611	Telecommunications	\$5,721	-\$1,821	\$3,900
615	Purchased Power	\$69,155	-\$5,257	\$63,898
616	Fuel for Power Production	\$115		\$115
617	Utilities - Other than Power			\$0
618	Chemicals	\$0		\$0
619	Office Supplies Expense	\$2,115	-\$404	\$1,711
619.1	Postage	\$22,364	\$1,729	\$24,093
620	Material and Supplies (O&M)	\$6,842	-\$341	\$6,501
621	Repairs to Water Plant	\$9,015	\$1,181	\$10,196
631	Contract - Engineering	\$0		\$0
632	Contract - Accounting	\$20,000		\$20,000
633	Contract - Legal	\$3,257	\$1,293	\$4,550
634	Contract - Management	\$166,060	\$11,624	\$177,684
635	Contract - Testing	\$2,022	\$328	\$2,350
636	Contract - Labor	\$0		\$0
637	Contract - Billing/Collection	\$8,056	-\$1,156	\$6,900
638	Contract - Meter Reading	\$0		\$0
639	Contract - Other	\$13,951	\$1,498	\$15,449
641	Rental of Building/Real Property	\$33,600		\$33,600
642	Rental of Equipment			\$0
643	Small Tools	\$1,974	\$2,511	\$4,485
648	Computer/Electronic (not capitalized)	\$56,335	-\$4,357	\$51,978
650	Transportation Expenses	\$38,306	\$5,070	\$43,376
656	Insurance - Vehicle	\$0		\$0
657	Insurance - General Liability	\$23,877	\$303	\$24,180
658	Insurance - Workman's Compensatio	\$14,557	\$5,975	\$20,532
659	Insurance - Other	\$0		\$0
660	Public Relations/Advertising	\$0		\$0
666	Amortization of Rate Case	\$2,225	\$275	\$2,500
667	PUC Gross Revenue Fee	\$3,673	\$1,393	\$5,066
668	Water Resource Conservation	\$0		\$0
670	Bad Debt Expense	\$0		\$0
671	Cross Connection Program	\$0		\$0
672	System Capacity Development	\$0		\$0
673	Training and Certification	\$5,739	-\$626	\$5,113
674	Consumer Confidence Reports			\$0
675	Miscellaneous Expense (bank charges, dues, subscriptions)	\$4,575		\$4,575
	TOTAL OPERATING EXPENSE	\$1,139,576	\$108,800	\$1,248,376

31 A. Continued:

A	B	C	D	E
Acct #	Other Deductions	Test Year	Proposed Adjustment	Proposed Results (C + D = E)
403	Depreciation Expense	\$160,924	\$16,250	\$177,174
406	Amortization of Utility Plant Acquisition Adjustment			\$0
407	Amortization Expense			\$0
408	Payroll Tax	\$44,581	\$6,532	\$51,113
408	Property Tax	\$61,173	\$355	\$61,528
409.1	Federal Income Tax	\$56,079	\$109,851	\$165,930
409.11	Oregon Income Tax	\$22,456	\$10,496	\$32,952
409.13	Extraordinary Items Income Tax			\$0
	Total Other Deductions	\$345,213	\$143,484	\$488,697
	TOTAL DEDUCTIONS	\$1,484,789	\$252,284	\$1,737,073

32 Q. PLEASE ITEMIZE THE SEPARATE COMPONENTS OF MISCELLANEOUS EXPENSE, ACCOUNT 675, IN QUESTION 28.

A.

Description of Miscellaneous Expenses	Annual Cost
Industry Dues and Memberships	\$
Bank Charges	\$
Other (Specify)	\$
	\$
	\$
	\$
	\$
TOTAL	\$0.00

UTILITY CURRENT RATES & SCHEDULES

In the following questions, please indicate the type of service and how the water is measured.
M is for Metered Service **F** is for Flat Service **cf** is for Cubic Feet **g** is for Gallons

33 Q. PLEASE DESCRIBE THE UTILITY'S CURRENT RATE STRUCTURES.

A.

CURRENT RATES FOR RESIDENTIAL SERVICE												
Line / Meter Size	Check One		Current Residential Monthly Base or Flat Rate	Consumption Included in Base Rate	Check One		Current Residential Monthly Volumetric Rate					
							Rate	Unit	Range			
5/8" by 3/4"	X	M	\$10.84	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
1"	X	M	\$27.11	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
1 1/2"	X	M	\$54.21	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
FLAT		M	\$19.69	0	X	g	Tier 1	n/a	per	n/a	Up to	0
		F				cf	Tier 2	\$	per		Above	0
3"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F				cf	Tier 2	\$	per		Above	0
4"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F				cf	Tier 2	\$	per		Above	0
6"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F				cf	Tier 2	\$	per		Above	0

CURRENT RATES FOR COMMERCIAL / INDUSTRIAL SERVICE												
Line / Meter Size	Check One		Current Commercial / Industrial Monthly Base or Flat Rate	Consumption Included in Base Rate	Check One		Current Commercial / Industrial Monthly Volumetric Rate					
					Rate	Unit	Range					
5/8" by 3/4"	X	M	\$10.84	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
1"	X	M	\$27.11	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
1 1/2"	X	M	\$54.21	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
2"	X	M	\$86.74	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
3"	X	M	\$162.64	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
4"	X	M	\$271.06	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
6"	X	M	\$542.13	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
8"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F				cf	Tier 2	\$	per		Above	0

CURRENT RATES FOR IRRIGATION SERVICE												
Line / Meter Size	Check One		Current Irrigation Flat or Base Rate	Consumption Included in Base Rate	Check One		Current Irrigation Monthly Volumetric Rate					
					Rate	Unit	Range					
5/8" by 3/4"	X	M	\$10.84	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
1"	X	M	\$27.11	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
1 1/2"	X	M	\$54.21	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
2"	X	M	\$86.74	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
3"	X	M	\$162.64	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
4"	X	M	\$271.06	0	X	g	Tier 1	\$1.19	per	1000	Up to	0
		F				cf	Tier 2	\$	per		Above	0
6"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F				cf	Tier 2	\$	per		Above	0
8"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F				cf	Tier 2	\$	per		Above	0

33 A. Continued:

CURRENT RATES FOR FIRE PROTECTION OR HYDRANT SERVICE				
Service	# of Hydrants	Distance between Hydrants	# of Customers	Monthly Rate
Public Fire Protection	491	n/a	0	\$0.00
Private Fire Protection	29	n/a	29	see below
Hydrant Maintenance	0	0	0	\$0.00
Other	0	0	0	\$0.00

CURRENT RATES FOR FIRE PROTECTION			
Size of Fire Protection Standby Service		Check One	Monthly Rate
2" Fire Sprinkler Standby	1 customer	X M F	\$5.08
3" Fire Sprinkler Standby	3 customers	X M F	\$9.53
4" Fire Sprinkler Standby	14 customers	X M F	\$15.88
6" Fire Sprinkler Standby	10 customers	X M F	\$31.77
8" Fire Sprinkler Standby	1 customers	X M F	\$50.83

CURRENT RATES FOR OTHER SERVICE NOT COVERED ABOVE		
List the customer, type of service, & explain the monthly rates.	Check One	Monthly Rate
	M F	\$0.00
	M F	\$0.00
	M F	\$0.00
	M F	\$0.00
	M F	\$0.00
	M F	\$0.00

34 Q. PLEASE PROVIDE THE INFORMATION REQUESTED IN THE FOLLOWING TABLE FOR EACH CUSTOMER CLASS FOR THE MOST CURRENT COMPLETED YEAR.

Customer Class	# of Customers @ Beginning of Year	# of Customers @ End of Year	Total Annual Revenues	Check One	Total Annual Consumption
Residential	4284	4312	\$983,902.00	X M F	314,675,236
Commercial / Industrial	120	122	\$144,705.00	X M F	54,036,096
Irrigation	115	113	\$215,936.00	X M F	105,966,358
Fire Protection / Hydrant Service	29	29	\$7,256.00	X M F	n/a
Golf Course Irrigation	3	3	\$172,673.00	X M F	171,527,200
Other				M F	
TOTAL	4551	4579	\$1,524,472.00		646,204,890

UTILITY PROPOSED RATES & SCHEDULES

35 Q. PLEASE DESCRIBE THE UTILITY'S PROPOSED RATE STRUCTURES.

A.

PROPOSED RATES FOR RESIDENTIAL SERVICE												
Line / Meter Size	Check One		PROPOSED Residential Monthly Base or Flat Rate	Consumption Included in Base Rate	Check One		PROPOSED Residential Monthly Volumetric Rate					
					Rate	Unit	Range					
5/8" by 3/4"	X	M	\$14.85	0	X	g	Tier 1	1.38	per	1000	Up to	0
		F			cf	Tier 2	\$	per	Above	0		
1"	X	M	\$37.13	0	X	g	Tier 1	1.38	per	1000	Up to	0
		F			cf	Tier 2	\$	per	Above	0		
1 1/2"	X	M	\$74.25	0	X	g	Tier 1	1.38	per	1000	Up to	0
		F			cf	Tier 2	\$	per	Above	0		
FLAT		M	\$24.60	0	X	g	Tier 1	n/a	per	n/a	Up to	0
		F			cf	Tier 2	\$	per	Above	0		
3"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
4"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
6"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		

PROPOSED RATES FOR COMMERCIAL / INDUSTRIAL SERVICE												
Line / Meter Size	Check One		PROPOSED Commercial / Industrial Monthly Base or Flat Rate	Consumption Included in Base Rate	Check One		PROPOSED Commercial / Industrial Monthly Volumetric Rate					
					Rate	Unit	Range					
5/8" by 3/4"	X	M	\$17.95	0	X	g	Tier 1	1.38	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
1"	X	M	\$44.88	0	X	g	Tier 1	1.38	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
1 1/2"	X	M	\$89.75	0	X	g	Tier 1	1.38	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
2"	X	M	\$143.60	0	X	g	Tier 1	1.38	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
3"	X	M	\$269.25	0	X	g	Tier 1	1.38	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
4"	X	M	\$	0	X	g	Tier 1		per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
6"	X	M	\$897.50	0	X	g	Tier 1	1.38	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		
8"		M	\$	0		g	Tier 1	\$	per		Up to	0
		F			cf	Tier 2	\$	per	Above	0		

35 A. Continued:

PROPOSED RATES FOR IRRIGATION SERVICE											
Line / Meter Size	Check One		PROPOSED Irrigation Flat or Base Rate	Consumption Included in Base Rate	Check One		PROPOSED Irrigation Monthly Rate				Volumetric Range
							Rate	Unit			
5/8" by 3/4"	M		\$19.20	0	g	Tier 1	\$1.38	per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0
1"	M		\$48.00	0	g	Tier 1	\$1.38	per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0
1 1/2"	M		\$96.00	0	g	Tier 1	\$1.38	per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0
2"	M		\$153.60	0	g	Tier 1	\$1.38	per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0
3"	M		\$288.00	0	g	Tier 1	\$1.38	per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0
4"	M			0	g	Tier 1		per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0
6"	M			0	g	Tier 1		per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0
8"	M		\$	0	g	Tier 1	\$	per	0	Up to	0
	F				cf	Tier 2	\$	per	0	Above	0

PROPOSED RATES FOR FIRE PROTECTION OR HYDRANT SERVICE				
Service	# of Hydrants	Distance between Hydrants	# of Customers	Monthly Rate
Public Fire Protection	491	n/a	0	\$0.00
Private Fire Protection	29	n/a	29	see below
Hydrant Maintenance	0	0	0	\$0.00
	0	0	0	\$0.00
	0	0	0	\$0.00

PROPOSED RATES FOR FIRE PROTECTION				
List who the contract is with & explain the monthly charges for each contract.				Monthly Rate
2" Fire Sprinkler Standby	1 customer	X	M F	\$6.80
3" Fire Sprinkler Standby	3 customers	X	M F	\$13.35
4" Fire Sprinkler Standby	14 customers	X	M F	\$19.50
6" Fire Sprinkler Standby	10 customers	X	M F	\$38.15
8" Fire Sprinkler Standby	1 customer	X	M F	\$58.80

PROPOSED RATES FOR OTHER SERVICE NOT COVERED ABOVE			
List the customer, type of service, & explain the monthly rates.			Monthly Rate
		M F	\$0.00
		M F	\$0.00
		M F	\$0.00
		M F	\$0.00
		M F	\$0.00

36 Q. IF THE UTILITY'S RATE PROPOSAL WAS ADOPTED, PLEASE SHOW THE FOLLOWING INFORMATION FOR EACH CUSTOMER CLASS AT THE SPECIFIED METER OR LINE SIZE.

Customer Class	Check One		Proposed # of Customers	Proposed Average Monthly Bill	Total Annual Consumption	Check One		Total Annual Revenues
	X	M				X	gal	
Residential 5/8 & 3/4"	X	M	3,699	\$22.81	256,163,148	X	gal	\$1,012,667.00
		F					cf	
Residential 1"	X	M	308	\$54.48	46,480,896	X	gal	\$201,358.00
		F					cf	
Residential 1 1/2"	X	M	2	\$172.81	1,714,128	X	gal	\$4,147.00
		F					cf	
Residential 2"		M					gal	
		F					cf	
Flat		M	40	\$24.60	931,120	X	gal	\$11,808.00
		F					cf	
Multi-Family		M	263	\$19.60	9,385,944		gal	\$61,871.00
		F					cf	
Residential 5"		M		n/a			gal	
		F					cf	
Residential 6"		M		n/a			gal	
		F					cf	
Commercial 5/8 & 3/4"		M	44	\$29.38	4,372,368	X	gal	\$15,511.00
		F					cf	
Commercial 1"		M	37	\$75.01	9,695,184	X	gal	\$33,304.00
		F					cf	
Commercial 1 1/2"		M	10	\$133.89	3,837,960	X	gal	\$16,066.00
		F					cf	
Commercial 2"		M	24	\$251.35	22,487,616	X	gal	\$72,390.00
		F					cf	
Commercial 3"		M	4	\$483.33	7,446,144	X	gal	\$23,200.00
		F					cf	
Commercial 4"		M		n/a			gal	
		F					cf	
Commercial 5"		M		n/a			gal	
		F					cf	
Commercial 6"		M	3	\$1,135.04	6,196,824	X	gal	\$40,862.00
		F					cf	
Commercial 8"		M		n/a			gal	
		F					cr	
Golf Course		M	3	\$4,335.72	171,527,200	X	gal	\$156,086.00
		F					cf	
Irrigation 5/8 & 3/4"		M	23	\$29.07	1,973,400	X	gal	\$8,022.00
		F					cf	
Irrigation 1"		M	16	\$77.94	4,165,824	X	gal	\$14,965.00
		F					cf	
Irrigation 1 1/2"		M	17	\$298.13	21,010,980	X	gal	\$48,579.00
		F					cf	
Irrigation 2"		M	51	\$298.95	63,838,930	X	gal	\$182,956.00
		F					cf	
Irrigation 3"		M	6	\$575.06	14,977,224	X	gal	\$41,404.00
		F					cf	
Irrigation 4"		M		n/a			gal	
		F					cf	
Irrigation 5"		M		n/a			gal	
		F					cf	
Irrigation 6"		M		n/a			gal	
		F					cf	
Irrigation 8"		M		n/a			gal	
		F					cf	
TOTAL THIS PAGE			4,550		646,204,890			\$1,945,196.00

36 A. Continued:

Customer Class	Check One	Proposed # of Customers	Proposed Average Monthly Bill	Total Annual Consumption	Check One	Total Annual Revenues
Public Fire Protection	<input type="checkbox"/> M <input type="checkbox"/> F				<input type="checkbox"/> gal <input type="checkbox"/> cf	
Private Fire Protection	<input type="checkbox"/> M <input type="checkbox"/> F				<input type="checkbox"/> gal <input type="checkbox"/> cf	
2" Fire Standby	X <input type="checkbox"/> M <input type="checkbox"/> F	1			<input type="checkbox"/> gal <input type="checkbox"/> cf	\$9,120.00
3" Fire Standby	X <input type="checkbox"/> M <input type="checkbox"/> F	3			<input type="checkbox"/> gal <input type="checkbox"/> cf	
4" Fire Standby	X <input type="checkbox"/> M <input type="checkbox"/> F	14			<input type="checkbox"/> gal <input type="checkbox"/> cf	
6" Fire Standby	X <input type="checkbox"/> M <input type="checkbox"/> F	10			<input type="checkbox"/> gal <input type="checkbox"/> cf	
8" Fire Standby	X <input type="checkbox"/> M <input type="checkbox"/> F	1			<input type="checkbox"/> gal <input type="checkbox"/> cf	
Other	<input type="checkbox"/> M <input type="checkbox"/> F				<input type="checkbox"/> gal <input type="checkbox"/> cf	
Other	<input type="checkbox"/> M <input type="checkbox"/> F				<input type="checkbox"/> gal <input type="checkbox"/> cf	
Total This Page		29		0		\$9,120.00
Total Previous Page		4,550		646,204,890		\$1,945,196.00
TOTAL ALL		4,579		646,204,890		\$1,954,316.00

UTILITY PLANT

37 Q. HAS THE UTILITY MADE ANY CAPITAL IMPROVEMENTS, ADDITIONS, OR EXTENSIONS TO ITS WATER SYSTEM DURING THE LAST FIVE (5) YEARS OR SINCE ITS LAST RATE CASE?

- A. No The utility has made no improvements to the water system since its last rate case or 5 years.
 Yes The utility has made the following improvements, additions, or extensions to its water system:

Capital Improvement / Plant Description	Cost	Purchase Date	In-Service Date
2010 additions	\$106,173.00	various	various
2011 additions	\$193,604.00	various	various
2012 additions	\$101,141.00	various	various
2013 additions	\$180,376.00	various	various

38 Q. DOES THE UTILITY PROPOSE ANY CAPITAL IMPROVEMENTS, ADDITIONS, OR EXTENSIONS TO THE WATER SYSTEM WITHIN THE NEXT 12 MONTHS?

- A. No The utility has no plans to improve the water system in the next 12 months.
 Yes The utility plans the following improvements, additions, or extensions to its water system:

Capital Improvement Plans / Plant Description	Estimated Cost	Estimated In-Service Date
Reservoir improvements	\$650,000.00	08/01/14

39 Q. HAS THE UTILITY APPLIED FOR FUNDS FROM THE SAFE DRINKING WATER STATE REVOLVING LOAN FUND (SDWSRLF)?

- A. **No** The Utility has not applied for funds from the SDWSRLF.
 Yes The Utility is in the process or has applied for funds from the SDWSRLF.

40 Q. PLEASE PROVIDE THE FOLLOWING INFORMATION ON THE UTILITY'S PLANT. YOU MAY ATTACH A PLANT / DEPRECIATION SCHEDULE. DO NOT INCLUDE UTILITY PLANT THAT WAS CONTRIBUTED, DONATED, OR GIFTED TO THE UTILITY BY DEVELOPERS OR CUSTOMERS THAT IS NOT INTENDED TO BE PAID BACK.

A.

ACCT #	WATER UTILITY PLANT ACCOUNTS	IN SERVICE DATE (Month & Year)	ORIGINAL COST
301	Organization		
302	Franchises	Misc	\$47,136
303	Land & Land Rights	Misc	\$148,391
304	Structures & Improvements	Misc	\$124,285
305	Collecting/Impounding/Reservoirs		
306	Lake, River & Other Intakes		
307	Wells & Spring	Misc	\$1,243,299
308	Infiltration Galleries & Tunnels		
309	Supply Mains	Misc	\$7,143
310	Power Generation Equipment	Misc	\$303,935
311	Pumping Equipment	Misc	\$206,876
320	Water Treatment Equipment	Misc	\$7,010
330	Distribution/Reservoirs/Standpipes	Misc	\$932,446
331	Transmission & Distribution Mains	Misc	\$639,670
333	Services		
334	Meters & Meter Installation	Misc	\$874,206
335	Hydrants	Misc	\$16,440
336	Utility-owned Cross Connection Devices	Misc	\$759
339	Miscellaneous Plant & Equipment	Misc	\$4,475
340	Office Furniture & Equipment	Misc	\$5,489
341	Transportation Equipment	Misc	\$419,468
343	Tools, Shop & Garage Equipment	Misc	\$148,843
344	Laboratory Equipment	Misc	\$2,000
345	Power Operated Equipment	Misc	\$4,622
346	Communication Equipment	Misc	\$147,175
347	Electronic/Computer Equipment	Misc	\$396,119
348	Miscellaneous Equipment	Misc	\$97,245
TOTAL			\$5,777,033

41 Q. PLEASE PROVIDE THE FOLLOWING INFORMATION ON THE UTILITY'S PLANT. YOU MAY ATTACH A PLANT / DEPRECIATION SCHEDULE. DO NOT INCLUDE UTILITY PLANT THAT WAS CONTRIBUTED, DONATED, OR GIFTED TO THE UTILITY BY DEVELOPERS OR CUSTOMERS THAT IS NOT INTENDED TO BE PAID BACK.

UTILITY PLANT	TEST YEAR 2013	PROPOSED ADJUSTMENTS	PROPOSED RESULTS (B + C = D)
A	B	C	D
Total Utility Plant	\$5,127,033	\$650,000	\$5,777,033
SUBTRACT: Accumulated Depreciation of Utility Plant in Service	\$2,855,167	\$177,174	\$3,032,341
SUBTRACT: Accumulated Amortization of Utility Plant In Service			\$0
SUBTRACT: Advances for Construction			\$0
MAKE SURE CIAC IS NOT INCLUDED			
SUBTOTAL	\$2,271,866	\$472,826	\$2,744,692
ADD: Plant Material & Supplies Inventory	\$43,596		\$43,596
ADD: Working Cash (1/12 of Total Operating Expenses)	\$94,965	\$9,066	\$104,031
TOTAL	\$2,410,427	\$481,892	\$2,892,319

42 Q. DOES THE UTILITY HAVE A MASTER METER AT ITS WATER SOURCE(S)?

A. No The utility does not have a master meter at its water supply source(s).

Yes The utility does meter at its water supply source(s).

Total amount of water pumped in the last calendar year was:

gallons cubic feet

43 Q. DOES THE UTILITY HAVE THE CAPACITY AND WATER RIGHTS SUFFICIENT TO MEET OR EXCEED ITS DEMAND? PLEASE FILL OUT THE INFORMATION REQUESTED

A. No The utility does not have sufficient water adequately service its current customers. low:

Yes The utility has the capacity to adequately serve its customers.

UTILITY WATER SOURCE(S)	Source 1	Source 2	Source 3	Source 4
Name / Identification of Source	Well #2	Well #9	Well #14	Well #12
Treatment Type, if any	n/a	n/a	n/a	n/a
Number of Intakes	n/a	n/a	n/a	n/a
Fish Screening Devices	n/a	n/a	n/a	n/a
Water Right Permit or Certification No.	88802	T-10106	T-10106	T-9729
Water Yield of Source Report	316,000	152,862,000	381,806,000	102,199,000

* Please attach well logs

44 Q. PLEASE DESCRIBE THE UTILITY'S PUMPING SYSTEM FOR DISTRIBUTION, INCLUDING THE RANGE OF PRESSURE AT WHICH THE WATER IS PUMPED FROM THE SOURCE AND THE RANGE OF PRESSURE DELIVERED TO CUSTOMERS.

A. PUMPING SYSTEM	Source 1	Source 2	Source 3	Source 4
Pump Type & Horsepower	125hp Vert. Turb.	125hp Vert. Turb.	150hp Vert. Turb.	60hp Vert. Turb.
Average Daily Demand	866	418,800	1,046,044	479,808
Annual Peak Demand	303,000	2,720,000	2,880,000	1,445,000
Maximum Pumping Capacity	1540gpm	1575gpm	2150gpm	1000gpm
Range of Pressure at Pump	60 psi	65psi	21psi	45psi
Range of Pressure at Customer Property	40 - 80	40 - 80	40 - 80	45

45 Q. DESCRIBE THE UTILITY'S WATER STORAGE CAPACITY.

A. UTILITY TANKS / RESERVOIRS	No. 1	No. 2	No. 3	No. 4
Name or Identifying Number	1969	1971	1976	
Type (steel, concrete, pneumatic)	Steel	Steel	Steel	
Capacity	500,000 gallons	500,000 gallons	1,000,000 gallons	
Ground or Elevated	Ground	Ground	Ground	
Date Installed	1969	1971	1976	
Present Condition	Good	Good	Good	

SERVICE QUALITY

46 Q. PLEASE DESCRIBE THE TYPE AND NUMBER OF SERVICE PROBLEMS / COMPLAINTS THE UTILITY HAS EXPERIENCED / RECEIVED IN THE LAST CALENDAR YEAR TO DATE. AT A MINIMUM INCLUDE OUTAGES, LOW PRESSURE, CUSTOMER SERVICE, BILLING & COLLECTION AND WATER QUALITY.

- A. **No** The water utility has not received any complaints or experienced any service problems.
 Yes The utility has received customer complaints and/or experienced service problems.

A summary of the complaints and service problems and the actions taken by the Utility to resolve the problems follows: Per the complaints log maintained by the Company, there were 94 complaints received and responded to in 2013. 38 were for water outages, 31 for high use re-reads, 12 for low pressure and 14 for various other reasons.

47 Q. DOES THE UTILITY HAVE ANY CURRENT SERVICE PROBLEMS IT PLANS TO CORRECT OR IMPROVE DURING THE NEXT CALENDAR YEAR?

- A. **No** The Utility does not have any current service problems.
 Yes The Utility does have current service problems it plans to correct/improve in the next year.

The current service problems and the utility's plans to correct or improvement the problems are: The system is struggling with storage capacity and has continuing pressure issues. During peak usage days the storage facilities are turning over as many as three times daily. Pumping capacity is relied upon heavily during these peak demands. This rate case includes the addition of a new reservoir to assist with pressure consistency and peak demand capacity.

48 Q. DOES THE UTILITY ROUTINELY FLUSH ITS WATER MAINS?

- A. **No** The Utility does not have have a routine flushing schedule.
 Yes The Utility currently flushes its mains on a regular schedule.

The Utility flushes lines as needed.

49 Q. ARE THE CUSTOMERS AWARE OF THE UTILITY'S ROUTINE FLUSHING SCHEDULE, DATE AND TIME?

- A. No The customers are not aware of the Utility's routine flushing schedule.
 Yes The customer are aware of the date and time of the Utility's routine line flushing schedule.

50 Q. DOES THE UTILITY HAVE ANY WORKING FIRE HYDRANTS? IF YES, PLEASE PROVIDE INFORMATION REGARDING THE HYDRANTS.

- A. No The Utility does not have any fire hydrants.
 Yes The Utility does have fire hydrants. See information below:
The Utility has 491 fire hydrants.
The hydrants are varies feet apart.
The hydrants are maintained and exercised by: Sunriver Waterr LLC
The Utility has a fire insurance rating of 3.

51 Q. IS THE UTILITY IN COMPLIANCE WITH ALL OF THE OREGON DEPARTMENT OF HUMAN SERVICES DRINKING WATER PROGRAM (DWP) REQUIREMENTS?

- A. Yes The Utility is in compliance with all DWP requirements.
 No The Utility is not in compliance with the all the DWP requirements.

The Utility needs to comply with:

52 Q. DO YOU HAVE FEWER THAN 200 TOTAL CUSTOMERS? IF SO, PLEASE ATTACH A CURRENT AND COMPLETE CUSTOMER MAILING LIST. INCLUDE EACH CUSTOMER'S NAME AND MAILING ADDRESS.

- A. Yes The Utility has 200 or less customers. The customer mailing list is attached.
 No The Utility has over 200 customers.

53 Q. WOULD YOU LIKE TO TESTIFY REGARDING ANY OTHER ISSUES?

- A. Yes I would like to testify on other issues. (Insert additional questions and answers.)
 No

54 Q. DOES THE UTILITY HAVE CAPITAL SPENDING AND SYSTEM IMPROVEMENT PLAN?

- A. Yes
 No

The Utility plans to add a new reservoir and pumping facilities over the next three years. All totalled these capital additions will exceed \$3,500,000 and will be paid for by direct contributions to the equity of Sunriver Water LLC.

55 Q. DO YOU HAVE A COMPARISON OF UTILITY RATES TO OTHER REGIONS?

- A. Yes SEE ATTACHED
 No

56 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

- A. Yes
 No

Q 54. How do the water costs for a typical residential customer in Sunriver compare to water customers elsewhere?

A. American Water Works Association (AWWA) does nationwide rate surveys every two years. Their latest publication "2012 Water and Wastewater Rate Survey" indicates water charges for a residential customer using 7500 gallons of water in a month (which is a fairly typical use rate) are as follows:

- Average of all U.S. water systems: \$31.10 per month (288 water systems surveyed)
- Average for water systems under 20 MGD: \$33.06 per month (144 water systems surveyed)
- Portland: \$40.19 per month
- Beaverton: \$31.96 per month
- Gresham: \$37.37 per month
- Lake Oswego: \$39.46 per month
- Albany: \$47.79 per month
- Milwaukie: 29.17 per month
- Astoria: \$40.66 per month

A Sunriver customer in 2012 would have been charged \$19.77 if they used 7500 gallons of water in one month.

SUNRIVER Water LLC		Sunriver Water Data			PUC DATA CHANGES			UTILITY ALLOCATION		GOLF COURSE ALLOCATION
DOCKET # UW ??		Balance Per Application	Proposed 2014	Company Adjusted Totals	PUC Adjustment	Calculated Gross UP 62.63%	Final 2014 Proposed Totals	%	UTILITY ALLOCATION	GOLF COURSE ALLOCATION
Acct. No.	REVENUES	2013 ACTUAL	Adjustments							
460	Unmetered Domestic Water Sales	9,365	2,443	11,808		0	11,808	100%	11,808	0
461.1	Residential Water Sales	926,084	292,088	1,218,172		0	1,218,172	100%	1,218,172	0
461.2	Commercial Water Sales	144,705	56,627	201,332		0	201,332	100%	201,332	0
461.5	Metered sales multifamily	48,453	13,418	61,871		0	61,871	100%	61,871	0
462.2	Private Fire Protection	7,256	1,864	9,120		0	9,120	100%	9,120	0
465	Sales to irrigation customers	215,936	79,981	295,927		0	295,927	100%	295,927	0
				0		0	0	100%	0	0
467	Golf Course - Crosswater	172,673	(16,587)	156,086		0	156,086	0%		156,086
471	Misc	71,903		71,903		NA	71,903	100%	71,903	0
	TOTAL ADJUSTMENTS	NA	429,844	NA	0	0	NA		NA	NA
	TOTAL REVENUE	1,596,375	28.20%	2,026,219		28.20%	2,026,219		1,870,133	166,086
	OPERATING EXPENSES				446500					
601	Salaries and Wages - Employees	463,539	86,876	530,217			530,217	93.58%	496,177	34,040
603	Salaries and Wages - Officers	0	0	0			0	93.58%	0	0
604	Employee Pension & Benefits	162,503	22,904	185,407			185,407	93.58%	173,504	11,903
610	Purchased Water	0	0	0			0	99.93%	0	0
611	Telephone/Communications	5,721	(1,821)	3,900			3,900	99.93%	3,897	3
615	Purchased Power	69,155	(5,257)	63,898			63,898	93.87%	59,981	3,917
616	Fuel for Power Production-Gas	115		115			115	99.93%	115	0
617	Other Utilities- Water	0	0	0			0	99.93%	0	0
619	Office Supplies	2,115	(404)	1,711			1,711	99.93%	1,710	1
619.1	Postage	22,364	1,729	24,093			24,093	99.93%	24,076	17
620	O&M Materials/Supplies	6,842	(341)	6,501			6,501	93.58%	6,084	417
621	Repairs to Water Plant	9,015	1,181	10,196			10,196	93.58%	9,541	655
631	Contract Svcs - Engineering	0	0	0			0	93.58%	0	0
632	Contract Svcs - Accounting -Audit	20,000		20,000			20,000	99.93%	19,986	14
633	Contract Svcs - Legal	3,257	1,293	4,550			4,550	93.58%	4,258	292
634	Contract Svcs - Management Fees	166,060	11,624	177,684			177,684	93.58%	166,277	11,407
635	Contract Svcs - Testing (Umpqua)	2,022	328	2,350			2,350	100.00%	2,350	0
636	Contract Svcs - Labor	0	0	0			0	93.58%	0	0
637	Contract Svcs-Billing (print/mail)	8,056	(1,156)	6,900			6,900	99.93%	6,895	5
638	Contract Svcs - Meter Reading	0	0	0			0	99.93%	0	0
639	Contract Svcs - Misc Contractors	13,951	1,498	15,449			15,449	93.58%	14,457	992
641	Rental of Building/Real Property	33,600		33,600			33,600	93.58%	31,443	2,157
642	Rental of Equipment	0	0	0			0	93.58%	0	0
643	Small Tools	1,974	2,511	4,485			4,485	93.58%	4,197	288
648	Computer/Electronic Expenses	56,335	(4,357)	51,978			51,978	99.93%	51,942	36
650	Transportation	38,306	5,070	43,376			43,376	99.93%	43,346	30
656	Vehicle Insurance	0	0	0			0	99.93%	0	0
657	General Liability Insurance	23,877	303	24,180			24,180	99.93%	24,163	17
658	Workers' Comp Insurance	14,557	5,975	20,532			20,532	93.58%	19,214	1,318
659	Insurance -Umbrella Policy	0	0	0			0	99.93%	0	0
660	Public Relations/Advertising	0	0	0			0	99.93%	0	0
666	Amortz. of Rate Case	2,225	275	2,500			2,500	93.58%	2,340	160
667	Gross Revenue Fee(PUC) .25%	3,673	1,393	5,066	0		5,066	100.00%	5,066	0
668	Water Resources Conservation	0	0	0			0	93.58%	0	0
670	Bad Debt Expense	0	0	0			0	99.93%	0	0
671	Cross Connection Program	0	0	0			0	99.93%	0	0
673	Training and Certification	5,739	(626)	5,113			5,113	93.58%	4,785	328
674	Consumer Confidence Report	0	0	0			0	99.93%	0	0
675	Miscellaneous Expense	4,575		4,575			4,575	93.58%	4,281	294
	TOTAL ADJUSTMENTS	NA	108,800	NA	0		NA		NA	NA
	TOTAL OPERATING EXPENSE	1,139,576		1,248,376			1,248,376		1,180,085	68,291
	OTHER REVENUE DEDUCTIONS									
403	Depreciation Expense	180,924	16,250	177,174			177,174	99.00%	152,370	24,804
407	Amortization Expense	0	0	0			0	100.00%	0	0
408.1	Property Tax	61,173	355	61,528			61,528	86.00%	52,914	8,614
408.1	Payroll Tax	44,581	6,532	51,113	0		51,113	93.58%	47,832	3,281
408.1	Other	0	0	0			0	100.00%	0	0
409.1	Federal Income Tax 34.00%	56,079	109,851	165,930	0		165,930	34.00%	148,657	17,373
409.11	Oregon Income Tax 6.60%	22,456	10,496	32,952	0		32,952	6.60%	29,089	3,863
	TOTAL OTHER REV DEDUCTIONS	345,213	NA	488,697	NA		488,697		430,762	57,935
	TOTAL ADJUSTMENTS		143,484	NA	0		NA		NA	NA
	TOTAL REVENUE DEDUCTIONS	1,484,789		1,737,073			1,737,073		1,610,847	126,226
	NET OPERATING INCOME	411,586		289,146			289,146		259,266	29,880
101	Utility Plant in Service	5,127,033	690,000	5,777,033			5,777,033	91.60%	5,237,484	549,549
	Less:									
108.1	Depreciation Reserve	2,855,167	177,174	3,032,341			3,032,341	80.00%	2,729,107	303,234
271	Contributions in Aid of Const	0	0	0			0			
272	Amortization of CIAC	0	0	0			0			
281	Accumulated Deferred Inc Tax	0	0	0			0			
	TOTAL ADJUSTMENTS	NA	177,174	NA	0		NA		NA	NA
	Net Utility Plant	2,271,866		2,744,692	NA		2,744,692	100.00%	2,498,377	246,315
	Plus: (working capital)									
151	Materials and Supplies Inventory	43,596		43,596			43,596	86.00%	37,493	6,103
	Working Cash (Total Op Exp /12)	94,965		104,031			104,031	8.33%	98,340	5,691
	TOTAL RATE BASE	2,410,427		2,892,319			2,892,319		2,634,210	258,109
	Rate of Return	4.63%		10.00%			10.00%		9.84%	1.157%

Containing Rules and Regulations
Governing Water Utility Service

NAMING RATES FOR

SUNRIVER WATER LLC

PO BOX 3699
SUNRIVER OR 97707

541-593-4197

Serving water in the vicinity of

Sunriver, Oregon

Issue Date / Filing Date		Effective for Service on or after	July 1, 2014
Issued By Utility			

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 (FOR PUC USE ONLY)

SCHEDULE NO. 1
RESIDENTIAL AND MULTI FAMILY
METERED RATES

Available: To customers of the Utility at Sunriver, Oregon, and vicinity.

Applicable: To residential and multifamily services.

Base Rate

Service Meter Size	Monthly Base Rate	Usage Allowance
5/8 or 3/4 inch	\$14.85	none
1 inch	\$37.13	none
1½ inches	\$74.25	none
2 inches		none
3 inches		none
4 inches		none
6 inches		none

Commodity Usage Rate

Commodity Rate		Units	
\$1.38	Per	1000	gallons

Special Provisions:

1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 27, Voluntary Discontinuance.
2. Water used during the construction of buildings, etc., shall be metered. Charges shall be made at the rates specified in this schedule. When setting of a meter is impracticable, the amount of water used shall be estimated, and the charges shall be made at specified rates for the amounts so estimated.

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3. Multifamily Customers charge will be assessed at the number of units served times the monthly base rate plus commodity. Example: If the premise served has 8 units the base charge will be 8 x base rate plus the commodity used through the meter.

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SCHEDULE NO. 2
COMMERCIAL METERED RATES

Available: To customers of the Utility at Sunriver, Oregon, and vicinity.

Applicable: To commercial services.

Base Rate

Service Meter Size	Monthly Base Rate	Usage Allowance
5/8 or 3/4 inch	\$17.95	none
1 inch	\$44.88	none
1½ inches	\$89.75	none
2 inches	\$143.60	none
3 inches	\$269.25	none
4 inches		none
6 inches	\$897.50	none

Commodity Usage Rate

Commodity Rate		Units	
\$1.38	Per	1000	gallons

Special Provisions:

1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 27, Voluntary Discontinuance.
2. Water used during the construction of buildings, etc., shall be metered. Charges shall be made at the rates specified in this schedule. When setting of a meter is impracticable, the amount of water used shall be estimated, and the charges shall be made at specified rates for the amounts so estimated.

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SCHEDULE NO. 3
IRRIGATION METERED RATES

Available: To customers of the Utility at Sunriver, Oregon, and vicinity.

Applicable: To irrigation services.

Base Rate

Service Meter Size	Monthly Base Rate	Usage Allowance
5/8 or 3/4 inch	\$19.20	none
1 inch	\$48.00	none
1½ inches	\$96.00	none
2 inches	\$153.60	none
3 inches	\$288.00	none
4 inches	n/a	none
6 inches	n/a	none

Commodity Usage Rate

Commodity Rate		Units	
\$1.38	Per	1000	gallons

Special Provisions:

1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 27, Voluntary Discontinuance.
2. Irrigation Customers shall be billed base rate charges each month (12 months per year). Commodity charges will be billed for the month after usage occurs.

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SCHEDULE NO. 4
RESIDENTIAL FLAT RATES

Available: To customers of the Utility at Sunriver, Oregon, and vicinity.

Applicable: To residential premises.

Flat Rate

SERVICE LINE SIZE	MONTHLY FLAT RATE	CONSUMPTION
Any	\$24.60	unlimited

Special Provisions:

1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 27, Voluntary Discontinuance.
2. Water used during the construction of buildings, etc., shall be metered when possible. Charges shall be made at the rates specific to the type of customer:
 - Schedule No. 1, Residential. Schedule No. 2, Commercial, and Schedule No. 3, Irrigation Metered Rates
 - When setting of a meter is impracticable, the amount of water used shall be estimated, and the charges shall be made at specified rates for the amounts so estimated.

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SCHEDULE NO. 5

FIRE PROTECTION

Available: To customers of the Utility at Sunriver, Oregon, and vicinity.

Applicable: To commercial/industrial premises.

Line or Meter Size	Monthly Rate
5/8" x 3/4"	n/a
1"	n/a
1.5"	n/a
2"	\$5.08
3"	\$9.53
4"	\$15.88
6"	\$31.77
8"	\$50.83

Special Provisions:

1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 27, Voluntary Discontinuance.
2. Water used during the construction of buildings, etc., shall be metered. Charges shall be made at the rates specified in this schedule. When setting of a meter is impracticable, the amount of water used shall be estimated, and the charges shall be made at specified rates for the amounts so estimated.

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SCHEDULE NO. 6
CROSSWATER GOLF COURSE RATES

Base Rate

Service Meter Size	Monthly Base Rate	Usage Allowance
5/8 or 3/4 inch	\$	none
1 inch	\$	none
1½ inches	\$	none
2 inches	\$	none
3 inches	\$1699.14	none
4 inches	\$	none
6 inches		none

Commodity Usage Rate

Commodity Rate		Units	
\$0.44	Per	1000	gallons

Special Provisions:

1. These rates are based on continuous service. Discontinuation of service may not be employed to avoid monthly charges for service. See Rule No. 27, Voluntary Discontinuance.
2. Water used during the construction of buildings, etc., shall be metered. Charges shall be made at the rates specified in this schedule. When setting of a meter is impracticable, the amount of water used shall be estimated, and the charges shall be made at specified rates for the amounts so estimated.
3. Golf Course Rate Users shall be billed base rate charges each month (12 months per year). Commodity charges will be billed for the month after usage occurs.

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SCHEDULE NO. 7

CROSS CONNECTION CONTROL PROGRAM & BACKFLOW PREVENTION DEVICE SERVICES FEES

Purpose: Sunriver Water LLC desires to offer backflow prevention device/double check valve assembly (DCVA) testing, maintenance and repair services (the Program).

Available: To customers of Sunriver Water LLC, in Sunriver, Oregon, and vicinity.

Applicable: To residential and commercial/industrial premises with DCVAs installed at the meter or point of hazard protecting the water supply.

Enrollment: Sunriver Water LLC WILL ENROLL all customers with backflow prevention devices installed in this program UNLESS the customer signs an "OPT OUT" notice and returns such notice to Sunriver Water LLC.

Program Description:

1. **Testing Services:** Sunriver Water LLC will provide the required annual backflow prevention assembly (BPA) testing by a state-certified tester pursuant to OAR 333-061-0070 through OAR 333-061-0072.
2. **Maintenance and Repair Service:** Sunriver Water LLC will provide maintenance and repairs on 1" or smaller customer-owned DCVAs installed at the meter or point of hazard. Repair service consists of replacing internal components of the device only. Replacement of DCVA is the responsibility of the customer and is not covered by Sunriver Water LLC's maintenance and repair services. Maintenance does not include the startup, blow out or freeze protection of the assemblies.
3. **Plan review and Inspection Fee:** Sunriver Water LLC will review plans and placement of cross-connection assemblies and inspect that placement and installation of assembly meets requirements for approval within the Cross-Connection Program.

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PROGRAM RATES:

1. ALL CUSTOMERS ENROLLED IN PROGRAM

DCVA monthly rate (testing and maintenance, itemized separately on customer water bill) \$ 3.50

2. ALL CUSTOMERS WHO OPT OUT, BUT CHOOSE SUNRIVER WATER LLC AS A DEFAULT SERVICE SUPPLIER ON THEIR OPT OUT NOTICE

At the time of annual testing, Sunriver Water LLC will bill customers: \$50.00

3. PLAN REVIEW AND INSPECTION FEE

Per review: \$40.00

OPT OUT CUSTOMERS WHO FAIL TO PROVIDE DCVA TEST RESULTS

OPT OUT customers who fail to provide Sunriver Water LLC with the annual DCVA test results by the customer's annual deadline will be disconnected from water service pursuant to OAR 860-036-0245 (DISCONNECTION PROCEDURES FOR ALL CUSTOMERS OF WATER UTILITY SERVICES) or OAR 860-036-0215 (EMERGENCY DISCONNECTION)

CROSS CONNECTION CONTROL PROGRAM & BACKFLOW PREVENTION DEVICE SERVICES FEES CONTINUED

Special Provisions

General

1. The customer is under no obligation to use Sunriver Water LLC's DCVA services.
2. The customer can choose any qualified Utility or individual to test, maintain and repair his/her DCVA.
3. Sunriver Water LLC will provide each customer with notification of the Program services being offered. The notification shall include a written Program refusal (OPT OUT NOTICE).

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4. Customers who choose to OPT OUT of the Program must sign the written OPT OUT NOTICE and return it to the Company.
5. Customers who choose to OPT OUT of the Program are responsible for the annual testing, maintenance, repair and replacement of their DCVAs.
6. Sunriver Water LLC will notify each customer who OPTS OUT of the program 30 days prior to the annual test results due date. Annual test results must be provided to Sunriver Water LLC on or before the customer's annual deadlines.
7. All water meters in the Sunriver Water LLC system shall have a premise isolating backflow prevention assembly installed no later than January 1, 2025. Prior to that date, all new construction, all remodels and any change to the service account shall result in the installation of a backflow prevention assembly at the meter.
8. The Utility will separately itemize the backflow prevention device service fee on customer bills.

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SCHEDULE NO. 8

MISCELLANEOUS SERVICE CHARGES

This schedule lists the miscellaneous charges included in the utility's Rules and Regulations; refer to the appropriate rules for an explanation of charges and conditions under which they apply.

<u>Connection Charge for New Service</u> (Rule Nos. 8 & 9)	
Standard ¾-inch service	At cost
Nonstandard ¾ inch service	At cost
Larger than ¾-inch	At cost
Irrigation hookup (if provided on separate system)	At cost
<u>Reading Sub meters and Preparing Memo Bills</u> (Rule no. 22A)	\$4.30
<u>Meter Test</u> (Rule No. 21)	
First test within 12-month period	N/C
Second test within 12-month period	\$35
<u>Pressure Test</u> (Rule No. 40)	
First test within 12-month period	N/C
Second test within 12-month period	\$35
<u>Late-Payment Charge</u> (Rule No. 22)	
Charged on amounts more than 30 days past due	Pursuant to OAR 860-036-0130 as of 1/1/14 – 1.8%)
<u>Deposit for Service</u> (Rule No. 5)	
Pursuant to OAR 860-036-0040(2)	Pursuant to OAR 860-036-0050 as of 1/1/14 – 0.1%)
<u>Returned-Check Charge</u> (Rule No. 23)	\$25
<u>Trouble-Call Charge</u> (Rule No. 36)	
During normal office hours	\$40 per hour
After normal office hours on special request	\$60 per hour
<u>Disconnection/Reconnect Charge</u> (Rule Nos. 28 & 29)	
During normal office hours	\$40 per hour
After normal office hours on special request	\$60 per hour
<u>Unauthorized Restoration of Service</u> (Rule No. 30)	Reconnection charge plus costs
<u>Damage/Tampering Charge</u> (Rule No. 34)	At cost
<u>Disconnect Site-Visit Charge</u> (Rule No. 29)	\$25

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RULES AND REGULATIONS

Rule 1: Jurisdiction of the Commission

The Rules and Regulations contained herein shall be subject to the rules and regulations of the Public Utility Commission of Oregon.

Rule 2 Definitions

- A. **“Utility” shall mean: SUNRIVER WATER LLC**
- B. “Applicant” shall mean any person, business, or organization that applies for service or reapplies for service at a new or existing location after service has been discontinued, except as noted in the definition of “Customer.”
- C. “Commission” shall mean the Public Utility Commission of Oregon.
- D. “Customer” shall mean any person, business, or organization who has applied for, been accepted to receive, or is currently receiving service. A customer who voluntarily discontinues service at the same or different premises within 20 (twenty) days after discontinuance retains customer status.
- E. “Residential customer premises” shall mean any dwelling and its land including, but not limited to, a house, apartment, condominium, townhouse, cottage, cabin, mobile home, or trailer house.
- F. “Commercial customer premises” shall mean any premises at which a customer carries on any major activity of gaining a livelihood or performing a public service. Such activity may be of a business, industrial, professional, or public nature.
- G. “Main” shall mean the pipe laid in the street, alley, or other right-of-way for the distribution of water to customers. It shall not include service lines.
- H. “Service connection” shall mean the pipe, stops, fittings, meter, and meter box laid from the main to the property line of the premises served.
- I. “Customer line” shall mean the pipe, stops, and fittings leading from the property line to the premises served.
- J. “Point of Delivery” is the property line or the outlet swivel/union of the meter defining where the service connection stops and the customer line starts.

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APPLICATION FOR SERVICE

Rule 3: Customer/Applicant Information (OAR 860-036-0015)

The Utility shall provide or be able to provide customers or applicants with the following information:

- A. Instructions on how to read meters, either in writing or by explanation;
- B. Application and contract forms;
- C. Utility rules and regulations;
- D. Commission rules and regulations;
- E. Approved tariffs or statement of rates, whichever is applicable;
- F. Rights and Responsibilities Summary for Oregon Utility Consumers;
- G. Notices in foreign languages, if applicable;
- H. The Utility's business address, telephone number, and emergency telephone number;
- I. Notices approved by the Commission.

Rule 4: Application for Service (OAR 860-036-0035)

Application for water service must be made for each individual service. The application shall identify the applicant, the premises to be served, the billing address if different, the type of use to which the water is to be put, and an agreement to conform to the Rules and Regulations of the Utility as a condition for receiving such service. The applicant shall, at this time, pay any scheduled fees or deposits. An application is a request for service and shall not be accepted until the applicant establishes credit as set forth in OAR 860-036-0040.

An application for service must be made where:

- A. An applicant, who has not previously been served by the Utility, requests service; or
- B. Service has been involuntarily discontinued in accordance with the Utility and Commission rules, and service is requested; or
- C. Service has been voluntarily discontinued and a request to restore service has not been made within 20 days; or
- D. There is a change in the type of use to which the water is put, or the number of premises served.

Rule 5: Establishment of Credit and Deposits (OAR 860-036-0040, 0045, 0050, and 0055)

In accordance with the Commission's rules for credit establishment and deposits, an applicant for new service or a customer seeking continued service may be required to make a deposit to secure payment of bills for service. The deposit shall not exceed one-sixth (1/6) the amount of reasonable estimated billings

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for one year's use of service at the premises during the prior year or upon the type and size of the customer's equipment that will use the service. (OAR 860-036-0040 and 0045)

The Utility shall pay interest on deposits at the rate established by the Commission. After the customer has paid its water service bills for 12 consecutive months without having had service discontinued for nonpayment, or did not have more than two occasions in which a shut-off notice was issued, and the customer is not then delinquent in the payment of bills, the Utility shall promptly and automatically refund the deposit plus accrued interest pursuant to OAR 860-036-0050 and 0055, by:

- 1. Issuing the customer a refund check, or
- 2. **Crediting the customer's account.**
(The customer is entitled to a refund check upon request.)

Rule 6: Customer Service Line

The customer shall own and maintain the customer service line and promptly repair all breaks and leaks. For non-metered service, the customer service line begins at the property line or the utility-owned shut-off valve. For metered service, the customer service line begins on the customer's side of the meter or the utility-owned shut-off valve. The Utility shall not be responsible for any damage or poor service due to inadequacy of the customer line or any portion of the customer's plumbing. All leaks in the customer line, faucets, and all other parts of the plumbing owned or controlled by the customer shall be promptly repaired so as not to waste water. All water that flows through the meter is the responsibility of the customer to pay for even in the event of water breaks or freezes in customer piping downstream of the meter.

Rule 7: Separate Control of Service

All premises supplied with water will be served through service lines so placed as to enable the Utility to control the supply to each individual premise using a valve placed within and near the line of the street, the Utility right-of-way, or at the meter.

Rule 8: Service Connections (OAR 860-036-0060)

The service connection is that portion of the water system between the Utility's main line and the customer's property line, including all material and installation (hot tap, pipes, fittings, meter, etc.) necessary to provide water service to the customer. The Utility shall own, operate, maintain, and replace the service connection when necessary and promptly repair all breaks and leaks. The customer shall not be responsible for any damage or poor service due to inadequacy of the Utility's service lines or any portion of the Utility's plumbing.

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- A. The Utility may purchase and install the service connection and meter and, generally all materials and labor are included in rate base; or
- B. The Utility may purchase and install the service connection and charge the customer the cost of the service connection less the cost of the meter. Generally, the cost of the meter is included in rate base; or
- C. The customer may purchase the meter and contribute or gift the meter to the Utility. Contributions of this type are generally excluded from rate base.
- D. In special cases and upon approval by the Commission, a customer may purchase and install the service connection (including meter, meter box, parts, and all excavation and plumbing) and contribute or gift the entire service connection to the Utility. Contributions of this type are generally excluded from rate base.

Rule 9: Service Connection Charge

An applicant requesting permanent water service to a premise not previously supplied with permanent service by the Utility may be required to pay the cost of the service connection, including or excluding the meter as provided in Rule No. 8 and the Utility's Miscellaneous Service Charges in this tariff.

Rule 10: Main Line Extension Policy (OAR 860-036-0065)

The Utility shall specify the size, character, and location of pipes and appurtenances in any main line extension. Main line extensions shall normally be along streets, roads, highways, or other satisfactory rights-of-way. All construction work shall conform to all applicable rules, regulations, codes, and industry standards. Each main line extension shall normally extend along applicant's property line to the point the applicant's service line would be at a 90-degree angle to the street or main line.

Rule 11: Main Line Advances and Refunds Policy

Each new customer requesting a main line extension shall advance the Utility the cost-based amount necessary to extend the main line to provide service.

For a period of five years after construction of the requested main line extension, the Utility shall also collect from any additional applicants whose connect to the main line extension an amount per foot equal to the new applicant's proportionate share of the main line extension cost for that portion used. The Utility will then refund the share differential amount to those customers who previously shared the cost of said main line extension. Refunds shall not exceed the amount originally advanced.

No part of the distribution system installed prior to the request for a main line extension shall be used to calculate any customer advance or refund.

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Rule 12: Types of Use

Water service may be supplied for residential, commercial, irrigation, temporary construction, special contracts, fire prevention, and other uses. The Utility shall file separate rate schedules for each type of use and basis of supply.

Rule 13: Multiple Residences/Commercial Users

An apartment building, mobile home park, motel, trailer camp, duplex, townhouse, or any property consisting of more than one residential/commercial unit, if served through one service line, shall be considered to be equivalent to the number of dwelling units when determining the customer count.

Rule 14: Utility Access to Private Property (OAR 860-036-0120(3)(b) and OAR 860-036-0205(3))

Customers shall provide access during reasonable hours to utility-owned service lines that may extend onto the premises of the customer for the purposes of reading meters, maintenance, inspections, or removal of Utility property at the time service is to be discontinued. Where the customer does not cooperate in providing reasonable access to the meter or to the premises, as required by law or to determine if a health or safety hazard exists, it is grounds for disconnection.

Rule 15: Restriction on Entering a Customer Residence (OAR 860-036-0085)

No water Utility employee shall enter the residence of its customers without proper authorization except in an emergency when life or property is endangered.

REFUSAL OF SERVICE

Rule 16: Refusal of Service Due to Customer Accounts (OAR 860-036-0080(1-3))

The Utility may refuse to serve an applicant until receipt of full payment of overdue amounts, or other obligations related to a prior account of the applicant with the Utility, when the following circumstances exist:

- A. An overdue amount remains outstanding by the applicant at this or another service address; and
- B. The applicant resided at the service address indicated in (A) during the time the overdue charges were incurred; and
- C. The person indicated in (A) will reside at the location to be served under the new application.
(OAR 860-036-0080)

Except for residential customers or applicants who were disconnected for theft of service, a water utility shall provide service to a residential applicant upon receipt of payment equal to at least one-half of any

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overdue amount. The balance of the amount owed to the utility shall be paid within 30 days of the date service is initiated

Service shall not be refused for matters not related to water service. Residential service shall not be refused due to obligations connected with nonresidential service.

If service is refused under this rule, the Utility shall inform the applicant or customer of the reasons for the refusal and of the Commission's dispute resolution process.

Rule 17: Refusal of Service Due to Utility Facilities (OAR 860-036-0080(7))

The Utility shall not accept an application for service or materially change service to a customer if the Utility does not have adequate facilities or water resources to render the service applied for, or if the desired service is of a character that is likely to unfavorably affect reasonable service to other customers.

For refusal of service under this rule, the Utility shall provide a written letter of refusal to the applicant informing applicant that the details upon which the Utility's decision was based may be requested. A copy of such notice will be sent to the Commission. The details will include, but not be limited to:

- A. Current capacity and load measured in gallons or cubic feet per minute;
- B. Current capacity and load measured in pounds per square inch;
- C. Cost to the Utility for additional capacity in order to provide the additional service; and
- D. Information regarding the appeal process of the Utility's refusal to provide service is available through the Commission's dispute resolution process pursuant to OAR 860-036-0025.

Rule 18: Refusal of Service Due to Customer Facilities (OAR 860-036-0080(4-6))

The Utility shall refuse service to an applicant or customer whose facilities do not comply with applicable plumbing codes or, if in the best judgment of the Utility, are of such a character that safe and satisfactory service cannot be given.

If service is refused under this rule, the Utility will provide written notification to the customer within 10 working days stating the reason(s) for refusal and providing information regarding the Commission's complaint process. A copy of the notification will also be sent to the Commission.

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METERS

Rule 19: Utility Meters (OAR 860-036-0105)

The Utility shall own, maintain, and operate all meters. Meters placed in service shall be adequate in size and design for the type of service, set at convenient locations, accessible to the Utility, subject to the Utility's control, and placed in a meter box or vault between the street curb and property line. Each meter box or vault shall be provided with a suitable cover.

Where additional meters are furnished by the Utility or relocated for the convenience of the customer, a reasonable charge may be made in accordance with a schedule approved by the Commission.

The water Utility shall have the right to set meters or other devices for the detection and prevention of fraud or waste without notice to the customer.

Each customer shall provide the Utility with regular access to the meter on the customer's property. Failure to permit access at reasonable times and after reasonable notice by the Utility requesting access is grounds for disconnection. (OAR 860-036-0120) Should damage result to the meter from molesting, tampering, or willful neglect on the part of the customer, the Utility shall repair or replace the meter and may bill the customer for the reasonable cost. (OAR 860-036-0105(7))

Rule 20: Meter Testing (OAR 860-036-0110)

The meter shall be tested prior to or within 30 (thirty) days of installation to determine it is accurate to register not more than 2 percent error. No meter shall be allowed to remain in service if it registers an error in excess of 2 percent (fast or slow) under normal operating conditions. The Utility shall maintain a record of all meter tests and results. Meter test result records shall include:

- A. Information necessary to identify the meter;
- B. Reason for making the test;
- C. Date of test;
- D. Method of testing;
- E. Meter readings;
- F. Test results; and
- G. Any other information required to permit convenient checking of methods employed.

Rule 21: Customer-Requested Meter Test (OAR 860-036-0115)

A customer may request that the Utility test the service meter. Such test shall be made within 20 working days of the receipt of the request. The customer or the customer's representative has the right to be

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present during the test, which is to be scheduled at a mutually agreeable time. A written report shall be provided to the customer stating:

- A. Customer's name;
- B. Date of the customer's request;
- C. Address at which the meter has been installed;
- D. Meter identification number;
- E. Date of actual test; and
- F. Test results.

The first meter test in a twelve-month period is at no cost to the customer. If a customer requests a meter test more often than once in any 12-month period, the fee listed on the Miscellaneous Service Charges Schedule may be required to recover the cost of the test. If the meter is found to register more than 2 percent fast or slow under conditions of normal operation, the Utility shall refund the fee to the customer.

BILLING

Rule 22: Billing Information & Late-Payment Charge
(OAR 860-036-0120, OAR 860-036-0125 & OAR 860-036-0130)

All bills, including closing bills, are due and payable at the Utility office within 15 days when rendered by deposit in the mail or other reasonable means of delivery, unless otherwise specified on the bill. The date of presentation is the date on which the Utility mails the bill.

As near as practical, meters shall be read at monthly intervals on the corresponding day of each meter reading or billing period.

The bill shall be rendered immediately thereafter. (OAR 860-036-0120(3) requires water utilities to bill at monthly intervals. However, a Utility may request upon application special authority from the Commission to bill at intervals other than monthly.)

The Utility will keep at least 10 years of all billings records (flat or metered rates) and three years of meter readings. The Utility shall make a reasonable effort to prepare opening and closing bills from actual meter readings. When there is good reason for doing so, estimated bills may be submitted. Any estimated billings shall be clearly designated as such. When requested, the Utility shall demonstrate to the Commission the reason for the estimated billing.

All water service bills shall show:

- A. Beginning and ending meter readings for the billing period;
- B. Beginning and ending dates of the period of service to which the bill applies;

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- C. For all metered bills, beginning and ending meter readings for the period for which the bill is rendered;
- D. Number of units of service supplied stated in gallons or cubic feet;
- E. Schedule number under which the bill was computed;
- F. Delinquent date of the bill;
- G. Total amount due; and
- H. Any other information necessary for the computation of the bill.

All bills become delinquent if not paid within 15 days of the date the Utility mailed or delivered the bill. (OAR 860-036-0125 requires a minimum of 15 days.)

A late-payment charge may be assessed against any account that has an unpaid balance when the next bill is being prepared. The charge will be computed on the delinquent balance owing at the time of preparing the subsequent month's bill at the late-payment rate specified in the Miscellaneous Service Charges Schedule. The late-payment rate is determined annually by the Commission, and the Utility will be notified of the rate.

If an account is permitted to become delinquent, the Utility may disconnect water service by giving proper notice to the customer as provided in Rules 28/29, prior to or after the Utility assesses the late payment charge.

Rule 22A: Master Meter with Memo Bill

A customer under special agreement with Sunriver Water LLC may be metered with a master meter. The master meter customer will be responsible for total payment of the master meter water bill.

Sunriver Water LLC will read the sub meters and send memo bills to the master meter customer and sub-metered tenants. Memo bills are not official bills from the utility. A memo bill shows the sub-metered tenants' individual water consumption and Sunriver Water LLC's applicable rate for use by the master meter customer when collecting payments from sub-metered tenants.

The total aggregate monthly base charges of all sub-metered accounts shall not exceed the total aggregate monthly base charge of the master meter serving sub-metered accounts. There will be a monthly charge for readying and preparing a memo bill for each sub-meter as indicated in Schedule No. 6. This monthly charge will be the responsibility of the master meter customer.

Rule 23: Returned Payment Charge

The Returned Payment Charge listed on the Miscellaneous Service Charges Schedule shall be billed for each occasion a customer submits any type of noncash payment (check, debit, electronic, etc.) that is not honored, for any reason, by a bank or other financial institution.

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Rule 24: Prorating of Bills

Initial and final bills will be prorated according to the number of days service was rendered and on the basis of a 31-day month. For metered services, a reasonable effort will be made to read the meter upon opening and closing a customer's account. Consumption will be charged at scheduled rates. Any minimum monthly charge will be prorated.

Rule 25: Adjustment of Bills (860-036-0135)

When an underbilling or overbilling occurs, the Utility shall provide written notice to the customer detailing the circumstances, period of time, and the amount of the adjustment. If it can be shown that the error was due to an identifiable cause, the date of which can be fixed, the overcharge or undercharge shall be computed back to such date. If no date can be fixed, the Utility shall refund the overcharge or rebill the undercharge for no more than six months' usage. In no event shall an overbilling or underbilling be for more than three years' usage. No billing adjustment shall be required if a meter registers less than 2 percent error under conditions of normal operation.

When a customer is required to repay an underbilling, the customer shall be entitled to enter into a time-payment agreement without regard to whether the customer already participates in such an agreement. If the customer and the Utility cannot agree upon payment terms, the Commission shall establish terms and conditions to govern the repayment obligation. The Utility shall provide written notice advising the customer of the opportunity to enter into a time-payment agreement and of the Commission's complaint process.

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DISCONNECTION OF WATER SERVICE

Rule 26: Transfer Billings (860-036-0140)

If a water utility identifies a balance a customer owes from the customer's prior account for Oregon service, the water utility shall have the option to transfer the amount to the customer's current account. The water utility will give the customer prior notice of the transfer, including:

- A. The amount due under the prior account; and
- B. The period when the balance was incurred; and
- C. The service address under which the bill was incurred.

The utility has the option to send a separate notice to the customer giving the same information, but collecting the amount for the prior account separately from the customer's current account. If the customer has an amount remaining on an existing time-payment agreement, the customer may enter into a new time-payment agreement to include the transfer.

This rule also applies to customers who change service locations, and who applied for the new service within 20 days of closing the prior account (thereby retaining customer status).

DISCONNECTION OF WATER SERVICE

Rule 27: Voluntary Discontinuance (OAR 860-036-0210)

Except for emergencies, customers who (for any reason) wish to have service discontinued shall provide the Utility at least five business-days' advance notice of the request to discontinue service. The customer is responsible to identify the date of disconnection and for all service rendered until the Utility receives the customer's notice and the service is discontinued on the requested date.

Rates are based on continuous service. Disconnect and reconnect transactions do not relieve a customer from the obligation to pay the base rate or minimum charge that accumulates during the period of time the service is voluntarily disconnected for up to 12 months. Should the customer wish to recommence service within 12 months at the same premise, the customer will be required to pay the accumulated minimum monthly charge or base rate as if service had been continuous. The reconnection charge listed on the Miscellaneous Service Charges Schedule will be applicable at the time of reconnection.

Rule 28: Emergency Disconnection (OAR 860-036-0215)

The Utility may terminate service in emergencies when life or property is endangered without following the procedures set forth in OAR 860-036-0245. Immediately thereafter, the Utility will notify the customer

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and the Commission. When the emergency termination was through no fault of the customer, the utility shall not charge the customer for disconnection or restoration of service.

Rule 29: Disconnection of Water Service Charge for Cause (OAR 860-036-0205 and 0245)

When a customer fails to comply with the Utility's rules and regulations, or permits a bill or charge for regulated services to become delinquent (except for nonpayment of a time-payment agreement), the Utility shall give at least five business days' written notice before water service may be shut off. The notice shall state:

- A. The reason(s) for the proposed disconnection;
- B. The earliest date for disconnection;
- C. The amount to be paid to avoid disconnection;
- D. An explanation of the time-payment provision of OAR 860-036-0125;
- E. Information regarding the Commission's dispute resolution process; and
- F. The Commission's Consumer Services toll-free number, 1-800-522-2404.

Prior to disconnection on the day that the Utility intends to disconnect service, the Utility must make a good-faith effort to physically contact the customer to be disconnected or an adult at the customer's premise to be disconnected to advise the customer or adult of the proposed disconnection. If contact is not made, the Utility shall leave a notice in a conspicuous place at the customer's premise informing the customer that service has been or is about to be disconnected. The Utility shall document its efforts to contact the customer or an adult at the premises and make that documentation available to the customer upon request.

Service shall not be shut off for non-emergencies on a Friday or the day of a state- or Utility-recognized holiday or the day prior to such holiday. (OAR 860-036-0220) The Utility shall not disconnect residential service due to the failure to pay or meet obligations associated with nonresidential service. (OAR 860-036-0225)

Residential customers who are notified of pending disconnection may choose between two Time Payment Agreement options. The Utility will offer such customers a choice of a levelized-payment plan and an equal-pay arrearage plan. A Utility and customer may mutually agree to an alternate payment arrangement provided it be in writing and signed by all parties.

Disconnection for Failure to Comply With a Time Payment Agreement

A time-payment agreement disconnection occurs when a customer fails to comply with the terms of a written time-payment agreement between the customer and the Utility, or the Utility permits a time-payment agreement charge to become delinquent. The Utility shall give the customer a 15-day' written notice and a 5-business day written notice before the water service may be disconnected.

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Rule 30: Disconnection and Reconnection of Water Service and Field Visit Charge

Disconnection Charge

When service was disconnected pursuant to OAR 860-036-0245 or OAR 860-036-0250, the water utility may charge the disconnect fee stated in its tariff.

Reconnection Charge

Service must be reconnected after the customer or applicant has requested reconnection, paid all applicable charges, provided necessary credit information, and satisfied all requirements for service when service was disconnected pursuant to OAR 860-036-0245 or OAR 860-036-0250, the water utility may charge the reconnection fee stated in its tariff.

Field Visit Charge

A water utility may assess a field visit charge whenever the water utility visits a residential service address intending to reconnect or disconnect service, but due to customer action, the water utility is unable to complete the reconnection or disconnection at the time of the visit. The field visit charge must be either filed in its tariffs or included in its statement of rates, whichever is applicable.

A field visit charge may not be assessed to a customer for delivery of any disconnect notice when the Utility has a viable address(es) for the customer. If a Utility delivers a disconnect notice, it is responsible to document its efforts to send the disconnect charge by mail and demonstrate to the Commission the reasonableness of delivering any disconnect notice to the customer's residence.

Rule 31: Unauthorized Restoration of Service

After the water has been disconnected or shut off at the curb stop or at the meter, if any person not authorized by the Utility should turn it on, the water service line may be disconnected without notice. Service shall not be reconnected until all arrearages; all cost-of-service disconnection and reconnection, charges listed on the Miscellaneous Service Charges Schedule are paid in full.

Rule 32: Unauthorized Use

No person shall be allowed to make connection to the Utility mains, or to make any alteration to service connections, or to turn a curb stop off or on to any premises without written permission of the Utility. Meter tampering, diverting service, or any other unauthorized use of service will automatically cause a disconnection of the water service and may result in meter removal. All applicable fees, costs of disconnection and reconnection, past-due billings, and service charges listed on the Miscellaneous Service Charges Schedule must be paid in full before any service is restored. An advance deposit for restoration of service may be required.

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Rule 33: Interruption of Service (OAR 860-036-0075)

The Utility shall have the right to shut off the water supply temporarily for repairs and other necessary purposes. The Utility shall use all reasonable and practicable measures to notify affected customers in advance of such discontinuance of service except in the case of emergency repairs. The Utility shall not be liable for any inconvenience suffered by the customer or damage to the customer's property arising from such discontinuance of service.

The Utility shall keep a record of all service interruptions affecting its whole system or a major section thereof, including the time and date of interruption, duration, and cause or purpose of interruption.

Rule 34: Water Supply/Usage Restrictions (OAR 860-036-0325)

The Utility shall exercise due diligence to furnish a continuous and adequate supply of water to its customers. If water restrictions are necessary to equitably apportion its available water supply among its customers with due regard to public health and safety, the Utility shall provide written notification to its customers and the Commission including:

- A. Reason for the restriction;
- B. Nature and extent of the restriction;
- C. Effective date of the restriction; and
- D. Probable date of termination of such restriction.

Rule 35: Damages/Tampering

Should damage result to any of the Utility's property from molesting or willful neglect by the customer to a meter or meter box located in the customer's building, the Utility will repair or replace such equipment and will bill the customer for the costs incurred.

SERVICE QUALITY

Rule 36: System Maintenance (OAR 860-036-0305)

The Utility shall have and maintain its entire plant, distribution system, and hydrants in such condition that it will furnish safe, adequate, and reasonable continuous service. The Utility shall inspect its facilities in such manner and with such frequency as may be necessary to ensure a reasonably complete knowledge of its condition and adequacy at all times.

The Utility shall keep such records of all routine maintenance as considered necessary for the proper maintenance of its system, including regular flushing schedules, exercising of valves, and valve inspections.

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Rule 37: Trouble Call

The trouble-call charge listed on the Miscellaneous Service Charges Schedule may be billed whenever a customer requests that the Utility visit the customer's premises to remedy a service problem and the problem is due to the customer's facilities.

Rule 38: Water Purity (OAR 860-036-0310)

The Utility shall deliver water for domestic purposes free from bodily injurious physical elements and disease-producing bacteria and shall cause such tests to be made and precautions taken as will ensure the constant purity of its supply. The Utility shall keep a record of all water quality tests, results, monitoring, and reports.

The Utility shall deliver domestic water that is reasonably free from elements that cause physical damage to customer property such as pipes, valves, appliances, and personal property. A water supply that causes such damage will be remedied until the conditions are such as to not reasonably justify the necessary investment.

Rule 39: Water Pressure (OAR 860-036-0315)

Each water Utility shall maintain pressure at a minimum of 20 pounds per square inch (psi) for health reasons to each customer at all times. The 20 psi standard is not presumed to be adequate service and do not restrict the authority of the Commission to require improvements where water pressure or flow is inadequate.

In general, 40 psi of water pressure in the water mains is usually adequate for the purposes of this rule. However, adequate pressure may vary depending on each individual water system and customers' circumstances. In the case of a dispute, the Commission will determine the appropriate water pressure for the water utility.

Rule 40: Pressure Surveys (OAR 860-036-0320)

The Utility shall have a permanently placed pressure gauge located on a main that is representative of the system's pressure. A portable gauge in good working condition shall be available for checking pressure conditions in any part of the distribution area.

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Rule 41: Customer-Requested Pressure Test (OAR 860-036-0320)

Upon customer request, the Utility will perform a water pressure test within 20 working days of the request. The first pressure test in any 12- month period shall be at no charge. If the customer requests more than one pressure test within any 12-month period, a deposit to recover the reasonable cost of the additional test may be required of the customer. The deposit shall be returned if the pressure test indicates less than 20 psi. The customer or designated representative has the right to be present at the pressure test, and said test shall be conducted at a mutually agreeable time.

For metered service, the pressure will be tested at a point adjacent to the meter on the customer's service line.

For non-metered service, the pressure will be tested at the customer's service line or hose bib or other reasonable point likely to best reflect the actual service pressure.

Rule 42: Maps/Records (OAR 860-036-0335)

The Utility shall keep on file current maps and records of the entire plant showing size, location, character, and date of installation of major plant items, including shut-off valves.

Rule 43: Utility Line Location (One Call Program) (OAR 860-036-0345)

The Utility and its customers will comply with the requirements of OAR 952-001-0010 through and including OAR 952-001-0090 (One Call Program) regarding identification and notification of underground facilities.

Rule 44: Cross Connection/Backflow Prevention Program

In compliance with the Oregon Administrative Rules, Chapter 333, Division 61, the Utility will undertake programs for controlling and eliminating cross connections.

Inspections will be made by certified personnel where there is reasonable cause to believe that a cross connection or a potential cross connection exists on the customer's premise.

A customer that has another water supply that cross connects with the Utility's system or has conditions that present the possibility of contamination or pollution to the Utility's water supply, must either eliminate the cross connection or install a cross connection control device (device).

The device and its installation or the elimination of the cross connection shall be in accordance with standard practices pertaining to cross connection control approved by the Department of Human Services, the Utility, and the National Safe Drinking Water Act.

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The entire cost of the installation and equipment will be at the expense of the customer. Any corrective measure, disconnection, or change on the customer's property shall be at the sole expense of the person in control of said property.

The Utility shall regulate the location, installation and testing of all devices. The Utility will inspect the installation prior to providing water service. The annual testing of the device shall be by licensed personnel. All devices in service must be tested annually. The Utility will determine the frequency of testing based upon based upon the severity of the hazard.

Customer failure to install, maintain and test the device(s) as required are grounds for disconnection of water service to that customers' premise(s).

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