



e-FILING REPORT COVER SHEET

Send completed Cover Sheet and the Report in an email addressed to:  
PUC.FilingCenter@state.or.us

REPORT NAME: 2013 Annual Billing Error Report

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes

If yes, please submit only the cover letter electronically. Submit confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

If known, please select designation: RE (Electric) RG (Gas) RW (Water) RO (Other)

Report is required by: OAR 860-021-0170(4)

Statute

Order

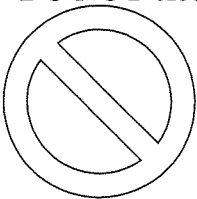
Other

Is this report associated with a specific docket/case? No Yes

If yes, enter docket number:

List applicable Key Words for this report to facilitate electronic search:  
Billing error

**DO NOT electronically file with the PUC Filing Center:**



- Annual Fee Statement form and payment remittance or
- OUS or RSPF Surcharge form or surcharge remittance or
- Any other Telecommunications Reporting or
- Any daily safety or safety incident reports or
- Accident reports required by ORS 654.715

**Please file the above reports according to their individual instructions.**

February 25, 2014

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
3930 Fairview Industrial Dr. S.E.  
Salem, OR 97302-1166

**RE: PacifiCorp's Annual Report in Compliance  
With Oregon Administrative Rule 860-021-0170(4)**

In accordance with OAR 860-021-0170(4), PacifiCorp d/b/a Pacific Power (PacifiCorp or Company) provides the following information for the period January through December 2013.

In accordance with OAR 860-021-0170(1)(a)(b)&(c), PacifiCorp reviews all billing adjustments on a monthly basis to determine how many corrected bills were issued and verify if the corrected bills represented 0.5 percent or more of customer bills in any billing month by an average of \$5 or more. PacifiCorp is pleased to report the Company did not have a specific, reportable "billing error" in 2013.

If you have any questions regarding this information please contact Barb Coughlin at (503) 331-4306.

Sincerely,



R. Bryce Dalley  
Vice President, Regulation

cc: Phil Boyle, Consumer Services Program Manager